Christie Administration Launches Hotline for Gas Stations to Report Service Delivery Problems

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Station Owners and Operators Can Report Problems by Calling 609-858-6900 or Emailing SandyGas@njeda.com

Trenton, NJ – Governor Chris Christie today announced that the New Jersey Economic Development Authority (EDA) has launched a phone and email hotline to receive reports of problems from New Jersey gas station operators around the state, providing a single point of contact to collect up-to-date information on gas station problems. The hotline is for owners and operators to self-report service problems at their station to help officials respond more effectively to their issues. It is not able to handle the call volume from members of the general public.

“Right now, we know there is a problem with access to gas in many parts of our state as a result of impact of Hurricane Sandy, but we don’t have complete information on the nature of those issues or where they are occurring,” said Governor Christie. “If a station isn’t getting gas to people, we need to know, so we can direct the right resources to where they are needed. This hotline will allow us to collect this critical information on gas station issues – whether it is a supply problem, a power outage, or an issue of access due to flooding or downed trees – and help speed up our recovery efforts, period.”

New Jersey gas suppliers, station owners and operators, are encouraged to self-report problems they are experiencing so that the state can help provide resources to resolve them as quickly as possible. Issues such as power outages, fuel shortages, road access issues, or other issues can be submitted, along with the physical address of the station, to the NJEDA for referral to state emergency management officials by sending an email to SandyGas@njeda.com, or by calling 609-858-6900.

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