

2. Eligibility factors used by the Division;
3. The Division's legal responsibility to investigate certain referrals;
4. Other resources in the community or courses of action, which might meet his or her needs;
5. Why the Division is involved with him or her and the family, if the person did not ask for help;
6. What the Division expects from him or her and the child; and
7. What services can be provided.

(l) An applicant or client shall have the right to have the rules of this chapter followed.

(m) The applicant or client shall have the right to accept or refuse any involvement or services offered by the Division, unless a court order requires the Division to provide them, and the court order requires the applicant or client to utilize the service.

Amended by R.1998 d.73, effective February 2, 1998.
See: 29 N.J.R. 4277(a), 30 N.J.R. 550(a).

In (h), deleted existing text and added new sentence; and added new (j)1.

10:133-1.5 Responsibilities of applicants and clients

(a) A person applying for or receiving certain social services shall provide information necessary to determine his or her eligibility for social services including requested financial information.

(b) A person applying for or receiving social services shall report within seven days to the Division representative any changes in the number or relationship of family members, changes in address or residence, changes in financial circumstances, changes in employment or any other change in circumstances which may affect eligibility for services.

10:133-1.6 Responsibilities of the Division

(a) The Division, through a Division representative, is responsible for:

1. Helping ensure that the family's children are protected from abuse or neglect;
2. Explaining why the Division is involved with a family;
3. Telling the applicant what is expected from him or her and his or her children;
4. Explaining to the family the procedures to obtain the services requested;

5. Providing only those services agreed upon unless there is a court order or otherwise authorized in N.J.S.A. 30:4C-12 and 15 and N.J.S.A. 9:6-8.18 and 29;

6. Listening and offering to help find solutions to problems;

7. Discussing progress on a regular basis;

8. Informing the client of changes in services that may affect the family;

9. Explaining when and under what circumstances the Division will terminate its involvement with the family;

10. Explaining that collateral contacts will be made and for what purpose within the provisions of N.J.S.A. 9:6-8.10a; and

11. Explaining that, depending upon the service received and the client's financial circumstances, the client may have a responsibility to reimburse the agency or pay directly for the service.

Amended by R.1998 d.73, effective February 2, 1998.
See: 29 N.J.R. 4277(a), 30 N.J.R. 550(a).

In (a), recodified former 1 as 2 and former 2 as 1.

10:133-1.7 Service limitations

(a) The Division shall provide needed services within the limits of legislative appropriations to all eligible children and families in similar circumstances. The provision of services shall also be subject to limitations due to actual ability of the Division to provide such services directly or by purchasing such services from appropriate privately sponsored agencies or institutions.

(b) The demand for social services frequently exceeds the funds available to provide them. Therefore, in accordance with N.J.S.A. 30:4C-13, the Division Director may establish Division-wide service limitations based upon the need to focus finite resources to serve those individuals most in need. Service limitations shall be published within 90 days of imposition in the Public Notices section of the New Jersey Register.

10:133-1.8 Appeals

Any person included in the scope of this series of chapters, as described at N.J.A.C. 10:133-1.2, shall refer to N.J.A.C. 10:120A, Dispute Resolution, to determine any opportunity available to resolve a dispute with the Division.

Amended by R.1998 d.73, effective February 2, 1998.
See: 29 N.J.R. 4277(a), 30 N.J.R. 550(a).

Deleted existing (a), (b), (c) and (d) and added new sentence.

Cross References

See N.J.A.C. 10:133C-3.11, Appeals of service denial, reduction, suspension, or termination.