

About

SHARE

The 988 Suicide & Crisis Lifeline (formerly known as the National Suicide Prevention Lifeline) provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week, across the United States. The Lifeline is comprised of a national network of over 200 local crisis centers, combining custom local care and resources with national standards and best practices.

About the Lifeline

The 988 Suicide & Crisis Lifeline is a leader in suicide prevention and mental health crisis care. Since its inception, the Lifeline has engaged in a variety of initiatives to improve crisis services and advance suicide prevention for all, including innovative public messaging, best practices in mental health, and groundbreaking partnerships.

The U.S. Substance Abuse and Mental Health Services Administration (SAMHSA) and Vibrant Emotional Health launched the Lifeline on January 1, 2005. Vibrant Emotional Health, the administrator of the grant, works with its partners, the National Association of State Mental Health Program Directors (NASMHPD), National Council for Behavioral Health, and others, to manage the project, along with Living Works, Inc., an internationally respected organization specializing in suicide intervention skills training.

The 988 Suicide & Crisis Lifeline has been independently evaluated since its inception by an investigation team from Columbia University's Research Foundation for Mental Hygiene. The Lifeline receives ongoing consultation and guidance from national and international researchers and experts focused on suicide prevention and crisis response.

Explore the impact of the Lifeline and its network of crisis centers. Get national call volume, find actions to take, and discover more through our [By the Numbers](#) page.

For media inquiries or partnership opportunities, please contact Hannah Collins at hcollins@vibrant.org.

Vibrant Emotional Health

Administrator of the 988 Suicide & Crisis Lifeline

Through [Vibrant Emotional Health's](#) state-of-the-art technology-enabled services, community wellness programs, and advocacy and education work, we are building a society in which emotional wellness can be a reality for everyone.

For 50 years, Vibrant Emotional Health, formerly the Mental Health Association of New York City (MHA-NYC), has been at the forefront of promoting emotional well-being for all people. As leaders, advocates, educators, and innovators in mental health, we have been raising awareness and offering support to everyone who is struggling. We work every single day to help save lives and assist people to get care anytime, anywhere and in any way that works for them. We are unwavering in our belief that everyone can achieve emotional wellness with the right care and support.

Lifeline Committees

The 988 Suicide & Crisis Lifeline utilizes the guidance of experts, as well as the voices of lived experience, to continually improve Lifeline services. These individuals bring invaluable knowledge and support to our mission of reducing the national incidence of suicide.

The Lifeline offers multiple committees and advisory groups with different focuses. [Click here to learn more.](#)

Accessibility Requirements

Section 508 also requires that individuals with disabilities, who are members of the public seeking information or services from a Federal agency, have comparable access to and use of information and data as the public without disabilities, unless an undue burden would be imposed on the agency.

Although Federal agencies have an explicit statutory obligation to make all EIT that they develop, maintain, or use compliant with Section 508, the current emphasis is on newly procured EIT because it is the category that is explicitly enforceable by legal action. Procurement awards made on or after June 25, 2001, are subject to Section 508 (see FAR Final Rule).

According to the Access Board, the Section 508 requirements do not apply retroactively to pre-existing EIT. Specifically, the "Electronic and Information Technology Accessibility Standards: Economic Assessment," states that

"The standards are to be applied prospectively and do not require Federal agencies to retrofit existing electronic and information technology. As agencies upgrade and change their electronic and information technology, they must comply with the standards." (See Chapter 2.1 Final Standards)

It should be noted, however, that other Federal regulations and guidelines (e.g., Section 501 and Section 504 of the Rehabilitation Act) require equal access for individuals with disabilities. Therefore, Federal agencies are required, upon request, to provide information and data to individuals with disabilities through an alternative means of access that can be used by the individuals.

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If you send us e-mail or send a message via our Contact Form or publications order form, your identity and the contents of your message are covered by the Privacy Act. Be assured that:

- The information will not be shared with anyone not on the staff of SAMHSA or Vibrant Emotional Health.
- Your e-mail address will not be provided to any third party or used for any electronic mailing lists— government or private.
- We do not create individual profiles with the e-mail information you provide or give it to any other organizations.
- The e-mail material, including your e-mail address and/or name will in no way be correlated or linked to the material that is automatically collected as described above. The only exceptions to item 4 above would be pursuant to a bona fide Court Order.
- We do not collect information for commercial marketing.

The use we will make of your information is to:

- Consider your suggestions.
- Possibly respond directly to you for clarification.
- Try and answer your questions if you ask them.

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For site security purposes and to ensure that this service remains available to all users, we employ software programs to monitor traffic to identify unauthorized attempts to upload or change information, or otherwise cause damage. In the event of authorized law enforcement investigations and pursuant to any required legal process, information from these sources may be used to help identify an individual.

If you have any questions about the 988 Suicide & Crisis Lifeline privacy policy, please feel free to visit our [contact form](#).

The Information Center provides information about mental health for users of mental health services and their families, policymakers, providers, the media, and the public. Our staff members are skilled at listening and responding to questions from the public and professionals. They quickly direct callers to Federal, State, and local organizations dedicated to treating and preventing mental illness. The Information Center also has information on Federal grants, conferences, and other events.

Our Web site will sometimes link to another website that is not owned or operated by Vibrant Emotional Health. Once you link to another site, you are subject to the privacy policy of the new site. This includes the sites that you may link to through our search engine.

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Whenever possible, we have used images and photography on the 988 Suicide & Crisis Lifeline website that have been shared publicly with us or our partners. Additional images that have been sourced are used under the Creative Commons License.

Call the Lifeline anytime, 24/7

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Contact Us

Do not use this contact form if you need crisis counseling. If you need immediate help, please call 988 to talk with a trained counselor.

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