

THE PORT AUTHORITY OF NEW YORK AND NEW JERSEY

MINUTES

Thursday, June 23, 2022

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Port Authority Bridge and Tunnel Facilities - New York Customer Service Center for Electronic Tolling and Tolls by Mail – Authorization of Contract Extension with Conduent State & Local Solutions, Inc.	67

MINUTES of the Meeting of The Port Authority of New York and New Jersey held Thursday, June 23, 2022 at 2 Montgomery Street, Jersey City, New Jersey and via videoconference.

PRESENT:

NEW JERSEY

Hon. Kevin J. O’Toole, Chairman
 Hon. Dana M. Martinotti
 Hon. Kevin P. McCabe
 Hon. Robert J. Menendez
 Hon. Michelle E. Richardson

NEW YORK

Hon. Jeffrey H. Lynford, Vice Chairman
 Hon. Steven M. Cohen
 Hon. Leecia R. Eve
 Hon. Daniel J. Horwitz*
 Hon. Gary LaBarbera*
 Hon. Rossana Rosado*

Richard Cotton, Executive Director
 Michael E. Farbiarz, General Counsel
 James E. McCoy, Secretary

James K. Allen Jr., Chief of Staff to the Vice Chairman
 Carrol Bennett, Acting Chief, Diversity, Equity and Inclusion*
 John Bilich, Chief Security Officer
 Benjamin M. Branham, Chief Communications Officer
 Meredith L. Brooks, Associate Board Management Support Specialist, Office of the Secretary
 Ana Carvajalino, Director, Financial Planning*
 Rebecca L. Cassidy, General Manager, Board Unit, Office of the Secretary
 Edward T. Cetnar, Director, Public Safety/Superintendent of Police
 David Compton, Manager, Marketing
 Clarelle D. DeGraffe, Director, Rail Transit
 Diannae C. Ehler, Director, Tunnels, Bridges & Terminals Department*
 Benjamin Feldman, Senior Advisor to the Chairman
 Amy H. Fisher, First Deputy General Counsel and Director of Legal Affairs
 Robert E. Galvin, Chief Technology Officer*
 John Gay, Inspector General
 Robert W. Gibbon, Special Counselor to the Executive Director*
 Ryan J. Gilbert, Senior Management Analyst, Office of the Secretary
 Mary Lee Hannell, Chief, Human Capital*
 Kirsten Hernandez, Special Assistant to the Executive Director
 Natasha G. Jean Philipp-Cumberbatch, Corporate Transparency, Office of the Secretary

Christopher Johnsen, Police Officer
 Sean Kelly, Police Officer
 Sherien N. Khella, Treasurer*
 Robert Kuchie, Police Officer
 Amanda Kwan, Manager, Media Support Services, Media Relations
 Cristina M. Lado, Director, Government and Community Affairs, New Jersey
 Brian Lapp, Chief Health and Safety Officer
 Huntley A. Lawrence, Chief Operating Officer
 Michael Maratta, Police Officer
 Elizabeth M. McCarthy, Chief Financial Officer*
 Jessica Ortiz, Deputy Inspector General and Director of Investigations
 Ruchi Patel, Associate Information Officer, Media Relations
 Thomas Pietrykoski, Director, Corporate Communications
 Alan L. Reiss, Director, World Trade Center Construction*
 Jessica Russ, Executive Policy Analyst, Office of the Secretary*
 Peter D. Simon, Chief of Staff to the Chairman
 James A. Starace, Chief Engineer
 Debra M. Torres, Chief Ethics and Compliance Officer
 Derek H. Utter, Chief Development Officer
 Lillian D. Valenti, Chief Procurement Officer

Guest:

Noreen M. Giblin, Deputy Chief Counsel Authorities Unit, Office of the Governor of New Jersey*

Public Commenters:

Bibi Asgaralli
 Mohamed Asgaralli
 Jeff Cantor
 Megan Chambers
 Alexander Jones
 Jesse Kmec
 David Lenis
 Diana Leon
 Sean Mayo
 Craig Milgrom
 Robert Morgan
 Kevin Ronan
 Irene Tung

Topics:

PATH Contract Negotiations
 PATH Contract Negotiations
 SDVOB Program
 Amazon Lease
 PATH Contract Negotiations
 PATH Contract Negotiations
 Amazon Lease
 Amazon Lease
 PATH Contract Negotiations
 PATH Contract Negotiations
 PATH Contract Negotiations
 PATH Contract Negotiations
 Amazon Lease

The public meeting was called to order by Chairman O’Toole at 12:02 p.m. and ended at 12:55 p.m. The Board also met in executive session prior to the public session. Commissioner Cohen was present for most of the executive session. Vice Chairman Lynford submitted his affirmative vote to the Secretary on the resolution before the Board, prior to departing the public session.

Report on Prior Meeting’s Minutes

Copies of the Minutes of the meeting of May 26, 2022 were delivered in electronic form to the Governors of New York and New Jersey on May 27, 2022. The time for action by the Governors of New York and New Jersey expired at midnight on June 13, 2022.

Copies of the Minutes of the special meeting of June 3, 2022 were also delivered in electronic form to the Governors of New York and New Jersey on June 3, 2022. The Governors of New York and New Jersey approved the Minutes of the special meeting on June 3, 2022.

PORT AUTHORITY BRIDGE AND TUNNEL FACILITIES - NEW YORK CUSTOMER SERVICE CENTER FOR ELECTRONIC TOLLING AND TOLLS BY MAIL – AUTHORIZATION OF CONTRACT EXTENSION WITH CONDUENT STATE & LOCAL SOLUTIONS, INC.

It was recommended that the Board authorize the Executive Director to enter into an extension of the contract with Conduent State & Local Solutions, Inc. (Conduent) for the operation of the Port Authority's E-ZPass and Tolls-by-Mail operations serving its bridge and tunnel facilities through the New York Customer Service Center (NYCSC). The existing contract with Conduent expires October 2022 and would be extended for a 17-month period, ending February 2024, at an estimated total additional cost to the Port Authority of \$47.9 million.

At its May 27, 2021 meeting, the Board authorized three successor contracts to replace the existing Conduent contract, which has been in place since 2007, as a result of completing two Request for Proposals jointly issued by the Port Authority and its NYCSC partners, the Triborough Bridge and Tunnel Authority, doing business as MTA Bridges and Tunnels, and the New York State Thruway Authority. The successor contracts include: 1) a contract with Faneuil, Inc. (Faneuil) for operation of the NYCSC; 2) a contract with TransCore, LP (TransCore) for E-ZPass® transponder tag distribution; and 3) a contract with Conduent for the design, implementation and maintenance of a replacement NYCSC back-office system for electronic tolling and Tolls-by-Mail, which includes license plate and owner identification services. The proposed contract extension would provide for the continuation of Conduent's services in operating the NYCSC while Conduent designs and implements the replacement NYCSC back-office system for electronic tolling and Tolls-by-Mail and Faneuil and TransCore prepare to assume NYCSC operations.

Pursuant to the foregoing report, the following resolution was adopted with Commissioners Cohen, Eve, Horwitz, LaBarbera, Lynford, Martinotti, McCabe, Menendez, O'Toole, Richardson and Rosado in favor. General Counsel confirmed that sufficient affirmative votes were cast for the action to be taken, a quorum of the Board being present.

RESOLVED, that the Executive Director be and he hereby is authorized, for and on behalf of the Port Authority, to enter into an extension of the contract with Conduent State & Local Solutions, Inc. for the operation of the Port Authority's E-ZPass and Tolls-by-Mail operations through the New York Customer Service Center, for a 17-month period, substantially in accordance with the terms outlined to the Board; and it is further

RESOLVED, that the Executive Director be and he hereby is authorized, for and on behalf of the Port Authority, to enter into any other contracts and agreements necessary or appropriate in connection with the foregoing; and it is further

RESOLVED, that the form of all contracts, agreements and other documents in connection with the foregoing shall be subject to the approval of General Counsel or his authorized representative, and the terms of such contracts, agreements and documents shall be subject to review by General Counsel or his authorized representative.

Whereupon, the meeting was adjourned.

Secretary