

2. Means of communication, including patron's tie-lines, between offices of the telegraph company and offices of recognized general commercial customers.

(d) The list of registrations required in this Section shall be available to the Attorney General, county prosecutors and municipal police departments.

Recodified from N.J.A.C. 14:11-1.14 by R.1998 d.84, effective February 2, 1998.

See: 29 N.J.R. 4250(b), 30 N.J.R. 563(a).

14:10-1.18 Number reclamation notice

(a) The following words and terms, as used in this section and in N.J.A.C. 14:10-1.19, shall have the following meanings:

“Central Office Code” or “NXX code” means the sub-numbering plan area code in a telephone number, consisting of the fourth, fifth, and sixth digits in a 10-digit telephone number.

“Central Office Code (NXX) Assignment Request and Confirmation Form—Part 4” or “Part 4” means that form, under the FCC required Industry Numbering Committee's Central Office Code Assignment Guidelines (Guidelines), and as described in the FCC's First Numbering Resource Optimization Order released on March 31, 2000, that within six months of the requested effective date of newly obtained NXX codes, carriers are required to submit to the North American Numbering Plan Administrator (NANPA) that the code has been placed in service as that term is further defined by the FCC in its March 31, 2000 Order (FCC NRO Order of 3/31/00—P233).

“Reclamation” means the process through which code holders are required to return numbering resources to the NANPA.

(b) When the Board receives from the NANPA the list of central office code holders which have failed to file the Part 4 form within the six month time period following the date the new NXX codes become effective in the Local Exchange Routine Guide (LERG), or the date required by the applicable Guidelines, Board staff shall send written notice to the code holders on the past-due list to again remind them that their Part 4 confirmations are overdue.

(c) Within 14 days of receiving the notice under (b) above, the code holders shall provide the Board with written proof that the delinquent NXX codes have been activated and the delinquent NXX codes are serving end-users. The code holders shall submit to the Board information with the Part 4 form regarding how many end-users have been assigned numbers in the NXX code. Code holders unable to activate the NXX codes subject to reclamation may request an extension by following the procedure set forth in N.J.A.C. 14:10-1.19.

(d) In cases where the Board does not receive a Part 4 confirmation from the code holders or a request for an extension, the NXX codes are subject to immediate reclamation.

(e) Code holders shall ensure that the NANPA and the Board have current contact information on file, including contact name, telephone number, fax number, street address and electronic mail address.

New Rule, R.2001 d.390, effective November 5, 2001.

See: 33 N.J.R. 2040(a), 33 N.J.R. 3753(c).

14:10-1.19 Reclamation extensions

(a) Code holders seeking an extension of the deadline for submission of Part 4 Forms shall submit their requests to the Board in writing. Their request shall:

1. Include the reason for the delay in activating the NXX code;
2. Indicate when the NXX codes will be activated;
3. Specify the duration of the extension being sought;
4. Explain whether any third party has contributed to the code holder's inability to activate the NXX codes within the six months following the date the NXXs were assigned;
5. Specify the relevant NXX codes designated by the NANPA and the rate center;
6. Note whether prior extensions have been granted for the NXX codes;
7. Indicate the current Part 4 deadline; and
8. Explain whether the code holder has additional numbering resources in the same rate center.

(b) Upon having considered the written submissions by the code holder requesting an extension, the Board may grant Part 4 extensions of up to 90 days from the date the Part 4 form was initially due. Such an extension shall only be granted upon verifiable proof that the code was not activated due to reasons beyond the carrier's control, such as delay in interconnection with another carrier or delay by a single customer which is to be assigned a full NXX code. Additional extensions shall not be granted.

(c) Every code holder which receives an extension shall submit a Part 4 confirmation before the end of the extension period. NXX codes are subject to immediate reclamation at the end of the extension period unless the required Part 4 certification is received from the code holder.

New Rule, R.2001 d.390, effective November 5, 2001.

See: 33 N.J.R. 2040(a), 33 N.J.R. 3753(c).

SUBCHAPTER 2. PAYMENTS FOR SERVICE

R.1978 d.89, effective March 10, 1978.
See: 9 N.J.R. 130(a), 10 N.J.R. 171(b).

14:10-2.1 Bills for service

(a) The customer's bill shall include as applicable:

1. The telephone number or other numerical or alphabetical designation;
2. The date of the assigned billing period;
3. Clear identification of each service provider;
4. The toll-free number the customer can call with questions;
5. Total recurring charges for service and equipment, and the number and total charge for message units, if any, supported by statement which reflects amounts due and payable before and after application of payment;
6. A separate line item on a monthly basis for basic residential local telephone service (BRLTS), as defined at N.J.A.C. 14:3-3.17(a), and a separate line item on a monthly basis for nonbasic residential telephone service, as defined at N.J.A.C. 14:3-3.17(a), if any, supported by statement which reflects amounts due and payable before and after application of payment;
7. A separate line item on a quarterly basis for each optional service provided, if any;
8. Total charges for intraLATA and interLATA toll calls, supported by statement;
9. Total nonrecurring charges for service and equipment, supported by statement;
10. Total United States Federal Excise Tax;
11. Total New Jersey Sales Tax;
12. Total Subscriber Line Charge, Universal Service Fund, Lifeline, Link-Up America or similar charges or credits; and
13. Total charge for advertising in telephone directories.

Amended by R.1991 d.489, effective October 7, 1991.

See: 23 N.J.R. 2270(a), 23 N.J.R. 3035(a).

Stylistic revisions.

Amended by R.1996 d.412, effective September 3, 1996.

See: 28 N.J.R. 2832(a), 28 N.J.R. 4107(a).

Amended by R.2000 d.85, effective March 6, 2000 (operative September 6, 2000).

See: 31 N.J.R. 742(a), 32 N.J.R. 819(a).

Rewrote (a).

Case Notes

Customer whose telephone service was transferred to new business entity was liable for telephone charges incurred under name of former business. *Harcord Packard Company v. Bell Atlantic New Jersey, Inc.*, 96 N.J.A.R.2d (BRC) 67.

14:10-2.2 Itemization of toll charges

All toll charges shall be itemized so as to facilitate the customer identifying his calls.

14:10-2.3 Out of service refund

In the event the customer's service is interrupted otherwise than by the negligence or willful act of the customer and it remains out of service for a period of 24 hours or more after being reported to be out of service, appropriate adjustments or refunds shall be made upon request of the customer or automatically by the telephone utility if out of service beyond 72 hours after being reported or found.

R.1978 d.89, effective March 10, 1978.

See: 9 N.J.R. 130(a), 10 N.J.R. 171(b).

14:10-2.4 Voluntary suspension

Communications service shall, at the request of a customer, be temporarily suspended. The suspension period may be for any period exceeding one month or such lesser period as specified in the tariff. Each telephone utility's tariff shall provide a suspension of service rate chargeable during such period.

R.1978 d.89, effective March 10, 1978.

See: 9 N.J.R. 130(a), 10 N.J.R. 171(b).

14:10-2.5 Discontinuance of service to end-users; notice

(a) In the event that a facilities based carrier discontinues service to a non-facilities based carrier whether switched or switchless for reasons of non-payment, slamming, violation of interconnection agreement terms and conditions, or violations of Federal or State law or Federal, State or Board rules, regulations or orders, the facilities-based carrier shall serve notice of such discontinuance on the end-users of the non-facilities-based carrier, if said end-users are known. This requirement shall not alter the obligation of the non-facilities based carrier to provide notice of discontinuance to its customer pursuant to N.J.A.C. 14:3-7.12. A copy of such discontinuance shall be sent to the Board.

(b) The notice required in (a) above shall comply with the provisions of N.J.A.C. 14:3-7.12.

SUBCHAPTER 3. EXTENSION OF TELEPHONE SERVICE
14:10-3.1 Extensions

All extensions of telephone service, including service connections, shall be governed by the provisions for extensions set forth at N.J.A.C. 14:3-8.

SUBCHAPTER 4. (RESERVED)