

Electronically Stolen Benefits

Households that participate in the Supplemental Nutrition Assistance Program (SNAP), the Temporary Assistance for Needy Families (TANF) program and the General Assistance (GA) program can request reimbursement for benefits that were stolen electronically after July 1, 2023.

Note: P-EBT and Summer EBT benefits are not eligible for replacement.

Benefits may be electronically stolen in the following ways:

- ✓ **Skimming** means illegally attaching a device to a point-of-sale machine to steal EBT card information or a PIN.
- ✓ **Cloning** means copying stolen EBT card information to a new card.
- ✓ **Scamming** means convincing someone to disclose their EBT card information, often by a fraudulent phone call or text message that pretends to be from an official government agency (commonly known as **phishing**.)

If you think your benefits were stolen electronically in any of the ways mentioned above, you must complete and return a Request for Replacement Form within 30 days of discovering your benefits were stolen and you must immediately re-PIN or replace your Electronic Benefits Transfer (EBT) card.

The form is available below for you to complete and submit online. You also can print it to mail or drop off in-person to your [County Social Service Agency](#). Additionally, you can call your County Social Service Agency and complete the form over the phone.

- [Request for Replacement of Electronically Stolen Benefits Form](#)
- [Solicitud de Reemplazo de los Beneficios Robados Electrónicamente](#)

You have 30 days from the date you discovered the theft to submit a request form.

Be sure to immediately re-PIN or replace your Families First card to protect your remaining benefits.

Replacement for Electronically Stolen Food and Cash Benefits Flyer

[English](#)

[Spanish](#)

[Arabic](#)

[Bengali](#)

[Chinese \(Mandarin/Simplified\)](#)

[Chinese \(Cantonese/Traditional\)](#)

[Dari](#)

[Dutch](#)

[Farsi](#)

[Gujarati](#)

[Haitian Creole](#)

[Hindi](#)

[Italian](#)

[Korean](#)

[Pashto](#)

[Polish](#)

[Portuguese \(Brazilian\)](#)

[Punjabi Gurmukhi](#)

[Russian](#)

[Swahili](#)

[Ukrainian](#)

[Urdu](#)

Important

You have 30 days from the date you discovered the theft to submit a request.

[Request for Replacement of Electronically Benefits](#)

[Solicitud de Reemplazo de los Beneficios Robados Electrónicamente](#)

[Division of Family Development](#)

Home

[DFD Home](#)

[About DFD](#)

[Meet the Assistant Commissioner](#)

Programs

[Child Care](#)

[Child Support](#)

[SNAP \(Food Assistance\)](#)

[WFNJ \(Cash Assistance\)](#)

[County Social Service Agencies](#)

Emergency/Disaster

[COVID-19 SNAP](#)

[COVID-19 WFNJ](#)

[P-EBT](#)

[Child Care Grants](#)

News, Reports & Notices

[Press Releases](#)

[Publications and Reports](#)

[NJSNAP Dashboard](#)

[OPRA Requests](#)

[Public Notices](#)

Resources

[Resources](#)

[Program Fraud](#)

[Electronically Stolen Benefits](#)

Statewide

[Governor Phil Murphy](#)

[Lt. Governor Tahesha Way](#)

[NJ Home](#)

[Services A to Z](#)

[Departments/Agencies](#)

[FAQs](#)

[Contact Us](#)

[Privacy Notice](#)

[Legal Statement & Disclaimers](#)

[Accessibility Statement](#)

Copyright © State of New Jersey, 1996- 2024

Department of Human Services

222 South Warren Street

PO Box 700

Trenton, NJ 08625-0700