



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report July-24

Christine Beyer
Commissioner

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¹Key Performance Indicators
On or About May 31st, 2024

	Observed Month	Rolling 12 Month Average	Performance	% Change from 12 Month Avg.
Investigation Timeliness CP&P 60 Days	March '24	83%	83%	0%
Investigation Timeliness CP&P 90 Days	March '24	94%	94%	0%
CW Visits Child 2x/Month for first 2 Months in Placement	March '24	84%	87%	4%
CW Visits Child Monthly (at placement site) ³	May '24	93%	93%	0%
CW Visits with Parent 2x/Month	May '24	62%	69%	11%
Parent-Child Weekly Visit ²	May '24	68%	70%	3%
Parent-Child Visits Bi-weekly	May '24	64%	76%	19%
Child Visit with Siblings	May '24	86%	84%	-2%
Initial Case Plans	May '24	90%	85%	-6%
Ongoing Case Plans	May '24	95%	98%	3%
Initial FTMs within 45 days	April '24	63%	80%	27%
Subsequent FTMs within 12 Months	May '24	71%	81%	14%
Subsequent FTMs after 12 Months - Reunification Goal (n=17)	May '24	71%	82%	15%
Subsequent FTMs after 12 Months - Other than Reunification Goal	May '24	85%	78%	-8%
Ind. Living Assessments 14-18 Years Old	May '24	80%	84%	5%
Caseloads: Intake	May '24	90%	87%	-3%
Caseloads: Permanency	May '24	100%	100%	0%
Caseloads: Adoption	May '24	99%	99%	0%
Supervisor Worker Ratio	May '24	100%	100%	0%
Investigation Timeliness IAIU	May '24	76%	73%	-4%
Caseloads: IAIU Investigators	May '24	98%	96%	-2%
<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="width: 20px; height: 10px; background-color: #c6e0b4; border: 1px solid black;"></div> Performance is similar to or above the 12 months rolling average </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 5px;"> <div style="width: 20px; height: 10px; background-color: #fce4d6; border: 1px solid black;"></div> Performance is below the 12 months rolling average </div>				

¹ In certain measures, performance excludes appropriate instances as per policy where events such as visits or family team meetings did not occur.

² Performance for Parent-Child Weekly Visits is calculated based on the average number of children with weekly visits over the average total number of eligible children for weekly visits.

³ Caseworker visits with Children in Placement (all locations) **May 2024: 97%**.



DCF At A Glance Dashboard

On or About May 31st, 2024

DCF At a Glance		CSOC ⁴ Quick Facts	
DCF: Total Children Served in the Month¹	75,813	Youth Open with CSOC⁵ (unduplicated count)	41,706
CP&P: Children/Youth Served	34,107	DD Eligible Children (unduplicated count)	13,763
Children Under 18	32,288	MRSS: Dispatches in the month	2,884
OOH Setting (< 18)	2,888	MRSS: Interventions⁶ (January 2024)	2,649
In-Home Setting (< 18)	29,400	Remained in Same Living Situation	93%
Youth 18-21	1,819	Unable to Stabilize in home	1%
OOH Setting (>18)	212	Unknown (Plan not received)	6%
In-Home Setting (>18)	1,607	Care Management: Children Served	18,489
FCP: Total Clients Served² (April) (Excludes SBYSYP)	7,094	OOH Settings : Children Served⁷ (BH, I/DD, and SU)	1,082
DOW: Total Clients Served (April) (Excludes Displaced Homemaker)	4,867	Behavioral Health Placed out of State	0
DCF: Families Served in the Month³	24,265	Intellectual /Developmental Disabilities Placed out of State	33
CP&P	17,171	PerformCare Calls	10,454
FCP (Family Success Centers & Home Visiting) (April)	7,094	<i>DD Related Calls</i>	2,098

CP&P Quick Facts		FCP & DoW Quick Facts ⁹	
Hotline Referrals	15,758	FSCs: Families Served (April)	3,665
CPS Reports	38%	Home Visiting: Families Served (April)	3,429
CWS Referrals	7%	SBYSYP: Clients Served (April)	¹⁰ <i>Not available</i>
Number of Human Trafficking Referrals⁸ (May 2024)	10	DV Services: Clients Served (April)	2,697
Response Timeliness	98%	Residential	14%
Monthly Staff Contacts/Children OOH-Placement Site	93%	Non-Residential	86%
Entries to Care	158	SAARC: Clients Served (April)	2,170
Exits from Care	125		
Subsidized Adoptions/KLG <i>(Includes Subsidized Adoptions and subsidized KLGs)</i>	12,731		

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² FCP measures clients served in SBYSYP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

³ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁴ CSOC Children may receive multiple services and are counted multiple times.

⁵ The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

⁶ Mobile Response Interventions has a five month lag to allow for the data to settle for accurate reporting.

⁷ As of October 2022, the CSOC OOH sections will now include all CSOC Out of Home Treatment Settings (Behavioral Health, Intellectual/Developmentally Disabled, and Substance Use). This includes updating the

⁸ The cumulative number of human trafficking referrals between **November 2013 and May 2024 was 1,418**. This figure could change depending on when the data is extracted.

⁹ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSYP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients

¹⁰ School Based Youth Services system transitioned to a new MIS (Management Information System) in February 2024 and data will temporarily be unavailable .

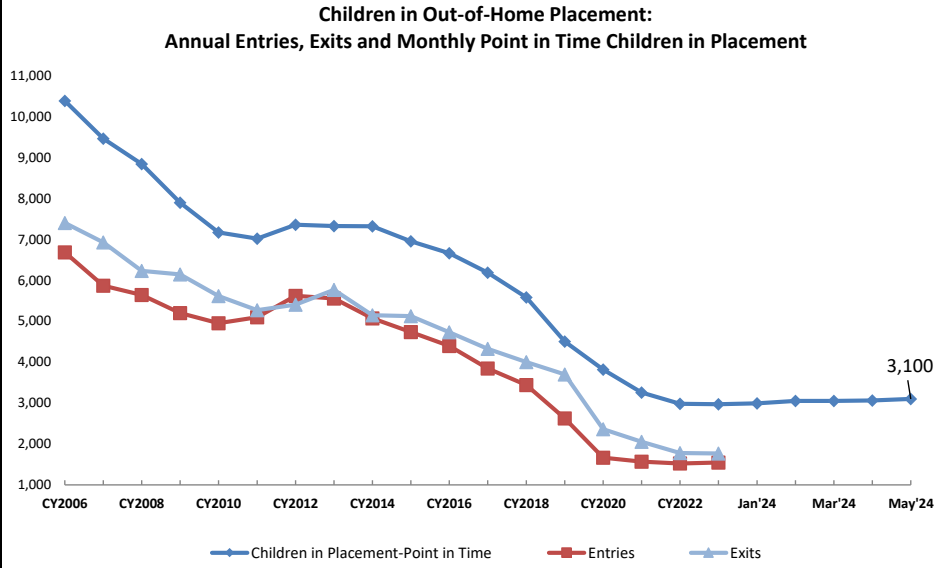
Note: OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Note: Due to system upgrades within DCF, Displaced Homemaker data will not be available beginning November 2021 . DCF will resume reporting on these data after the new systems have been updated with

Section I: Child Protection & Permanency

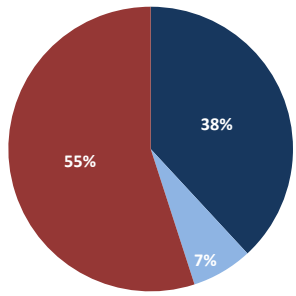
CP&P Quick Facts			
		May-24	Δ from May '23
Families Under CP&P Supervision		17,171	-1%
Children Under CP&P Supervision		34,107	-1%
Children Receiving CP&P In-Home Services		31,007	-1%
Children in CP&P Out-of-Home Placement			
Resource Family (non-Kin)	41%	1,267	3,100 1%
Resource Family Kinship	47%	1,466	
Group and Residential	10%	319	
Independent Living	2%	48	
Children Legally Free for Adoption (Excludes TPR Appeals)		424	-11%
Finalized Adoptions to date (CY2024) - As of 5/31/2024		123	-10%
Children in Subsidized Kinship Legal Guardianship		1,255	-5%
Children in Subsidized Adoptions		11,476	-7%
Entries to Care		158	23%
Exits from Care		125	-3%



Point In Time data is based on data as of the last day of each month.
Axis begins at 2,000 to enhance separation of data.

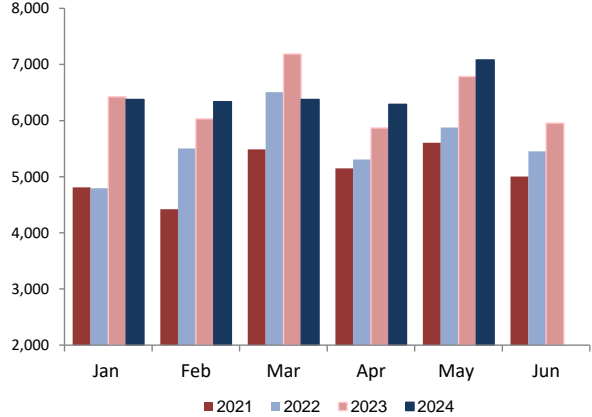
Total SCR Intakes

n = 15,758
May 2024

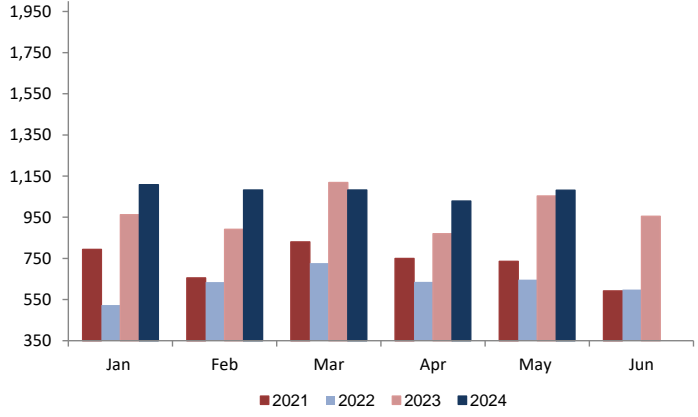


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

CPS & CWS Referrals

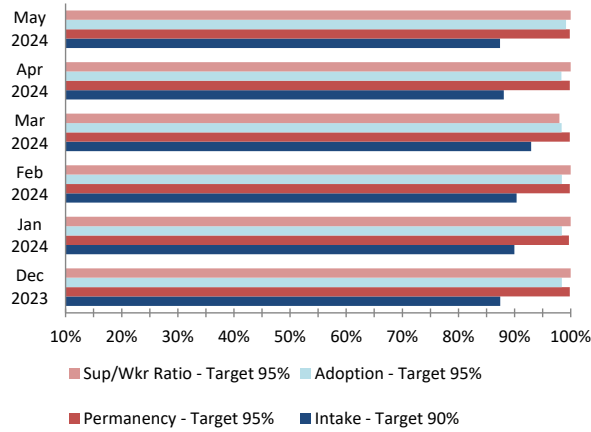


CWS Referrals Assigned to Local Offices

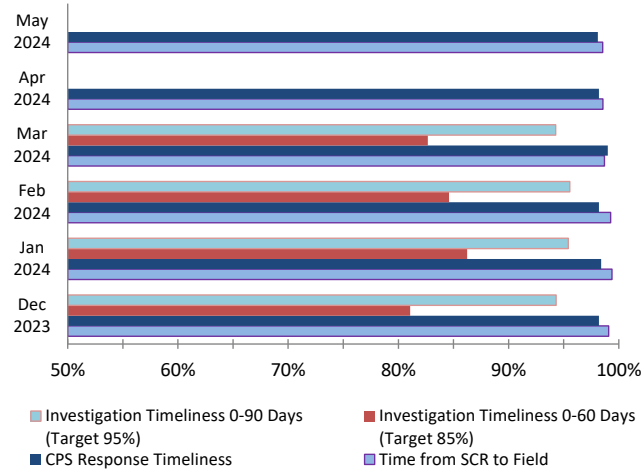


Section I: Child Protection & Permanency

Caseload Compliance (Individual Worker Level)

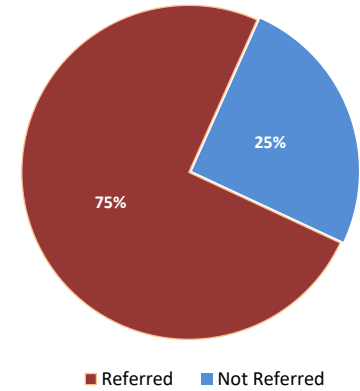


Response and Investigation Timeliness

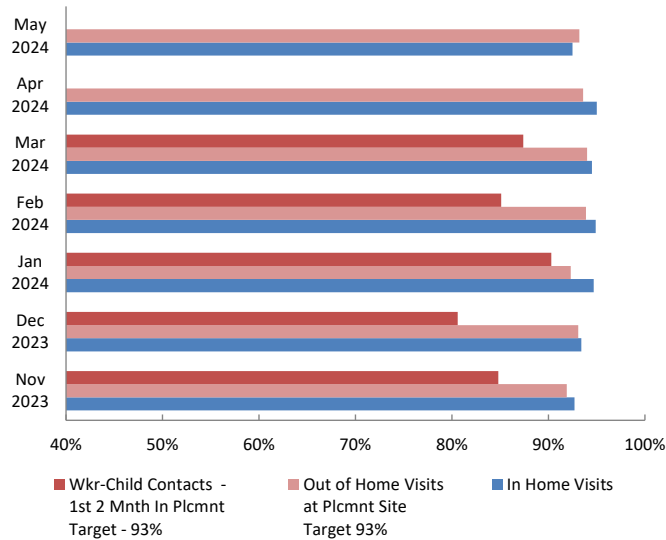


Referrals to Early Intervention

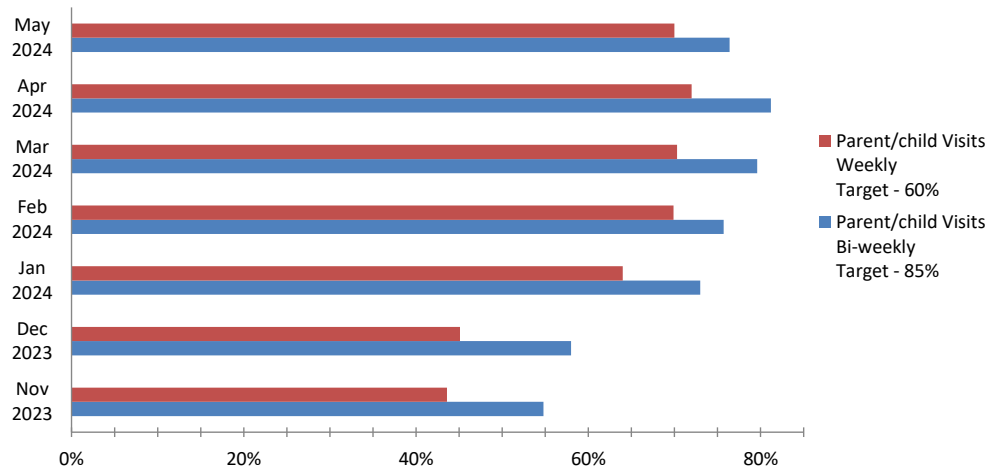
Oct 2023 - May 2024
n = 404



Worker - Child Visits

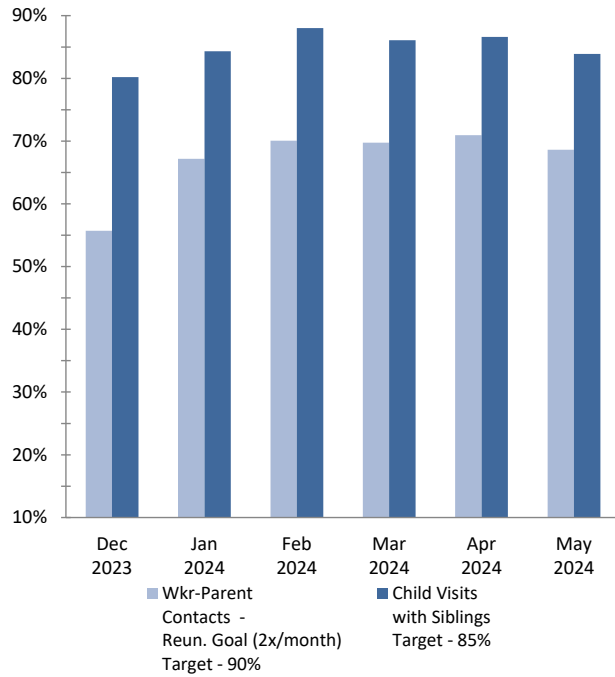


Parent - Child Visits

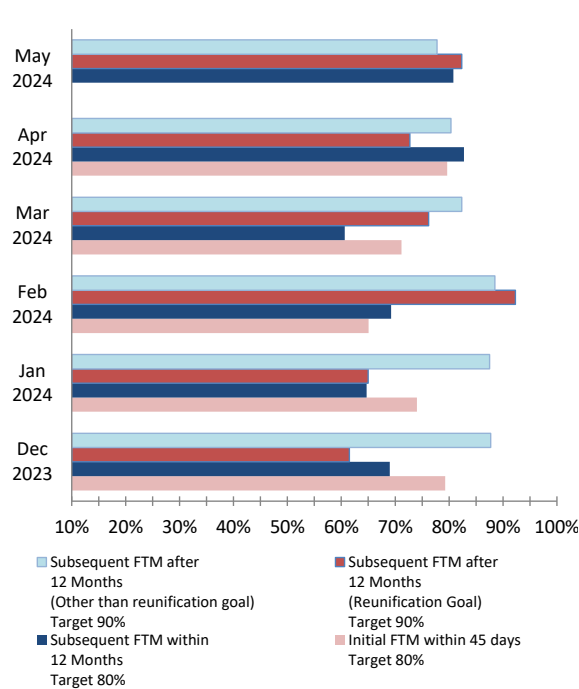


Section I: Child Protection & Permanency

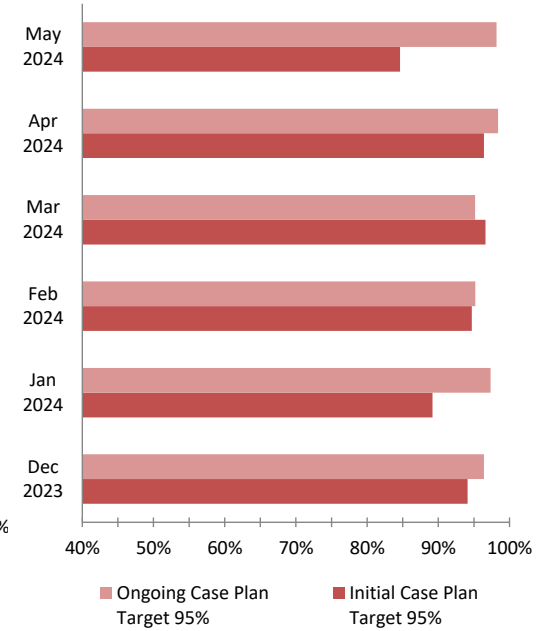
Worker- Parent Visits & Sibling Visits



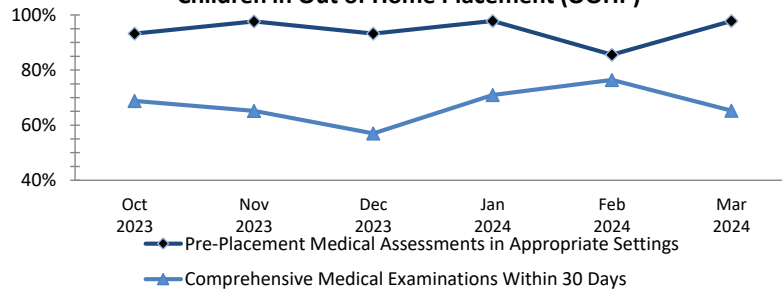
Initial & Subsequent Family Team Meetings



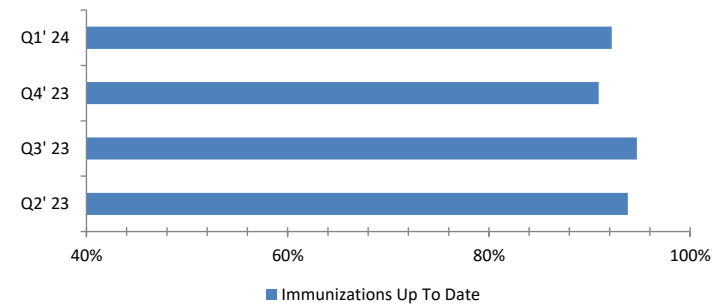
Initial & Ongoing Case Plans



Medical Assessments for Children in Out of Home Placement (OOHP)



Immunizations for Children in OOHP



Section II: Adolescent Services

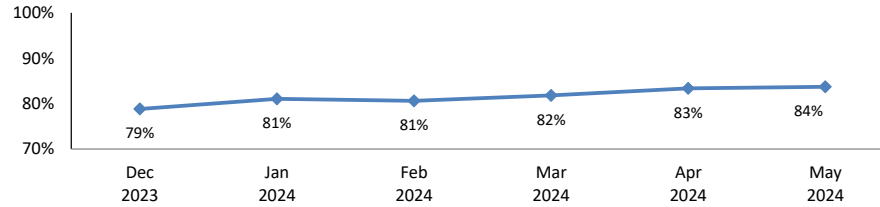
OAS Quick Facts (May 2024)
Youth 18-23

Youth 18-23 years old served by CP&P¹			1,819
Youth served "In Home" living with a parent/relative or living independently²			1,607
Youth served "Out-of-Home"			
Resource Family (non-Kin)	(40.1%)	85	212
Resource Family Kinship	(11.3%)	24	
Congregate Care Setting	(29.2%)	62	
Independent Living	(19.3%)	41	
Youth Receiving Adoption or KLG Subsidy			999

¹ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

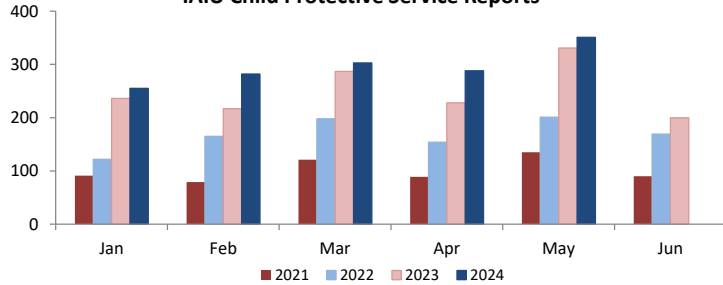
² The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds: 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Completed Independent Living Assessments
of Youth Ages 14-18 years

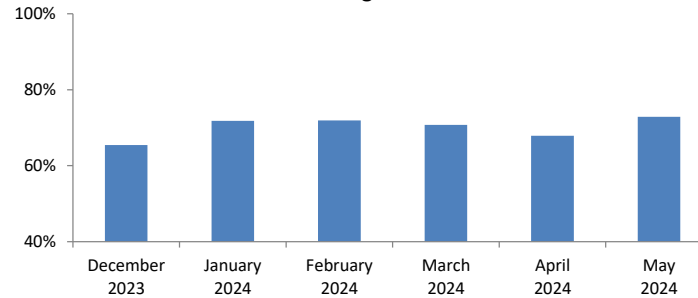


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

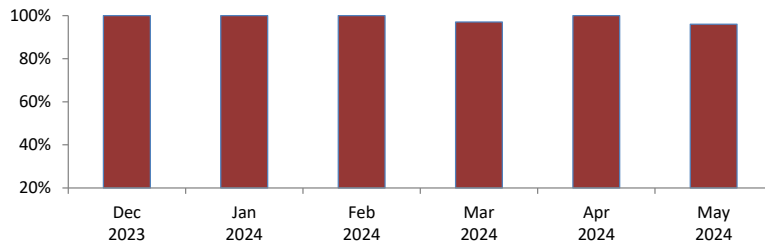


IAIU Investigation Timeliness

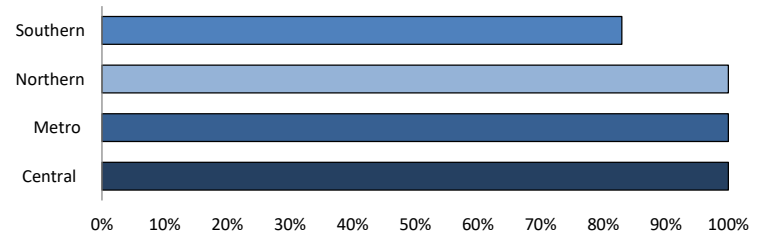


IAIU Caseload Report
Statewide

No more than 8 new investigations and 12 cases/month

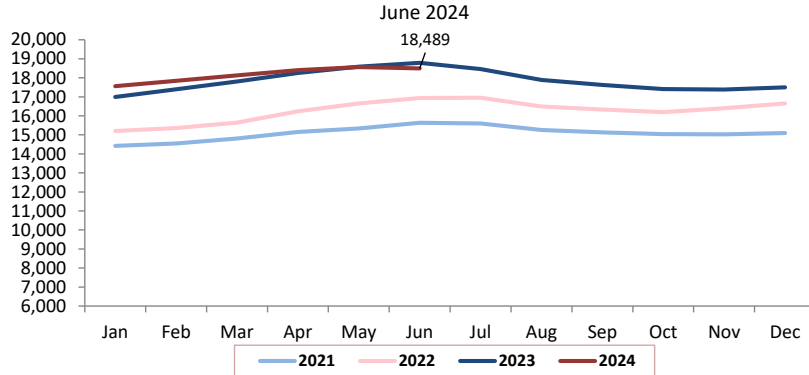


IAIU Caseload Report by Region
May 2024

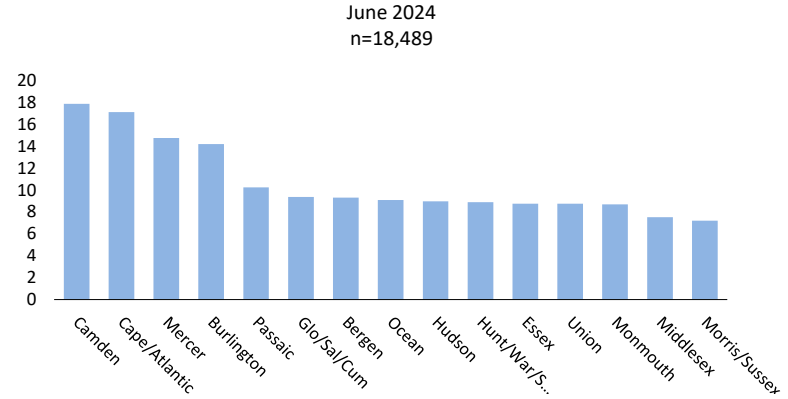


Section IV: Children's System of Care

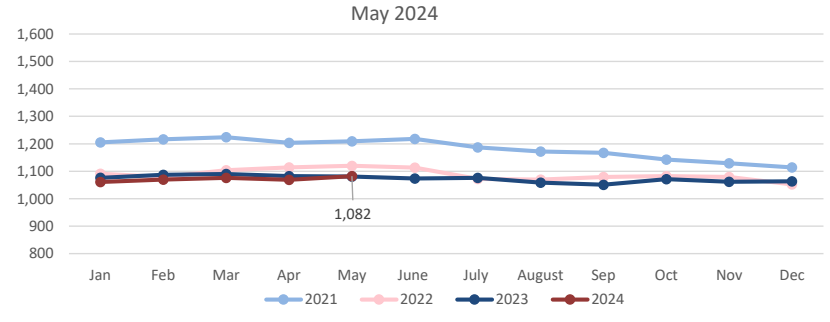
Children in Care Management



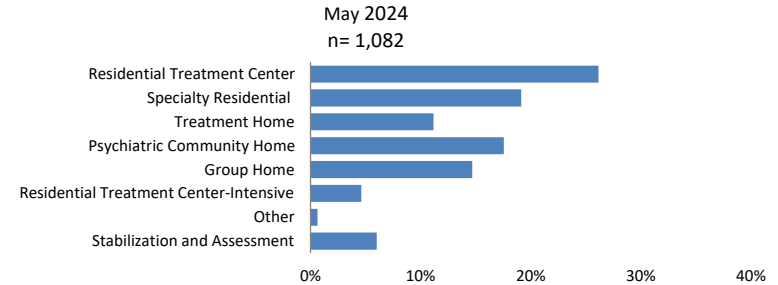
Rate of Children in Care Management by Service Area



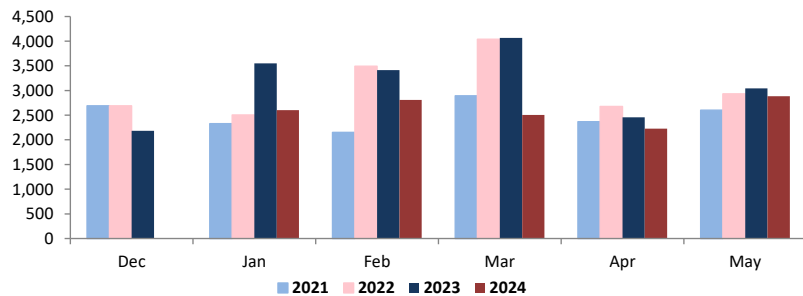
Children in Out of Home Treatment Settings



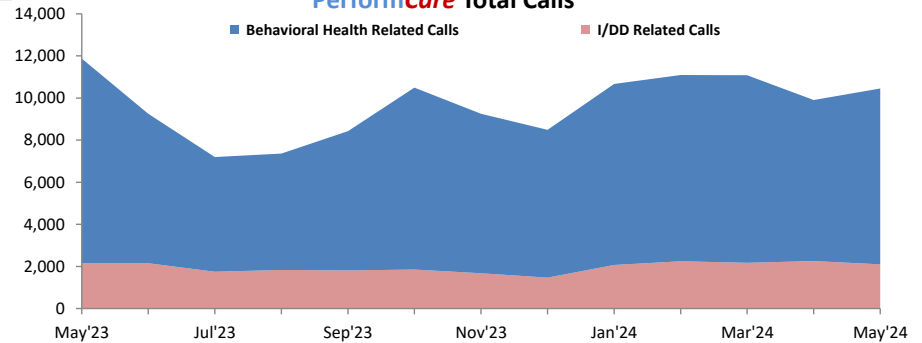
Children in Out-of-Home Treatment Settings



Mobile Response Stabilization Services (MRSS) Dispatched

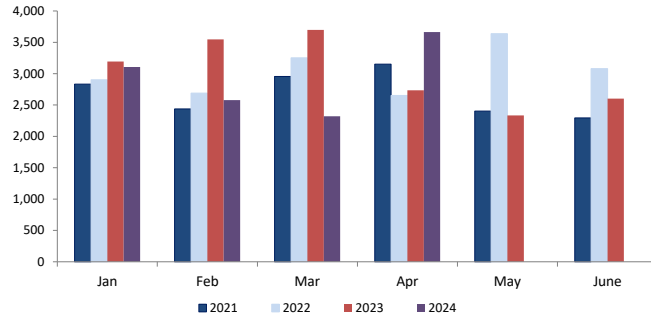


PerformCare Total Calls

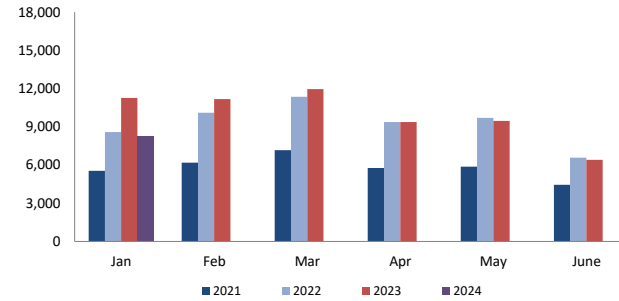


Section V: Family & Community Partnerships

Family Success Centers - Families Served



School-Based Youth Services Programs - New and Ongoing Clients Served



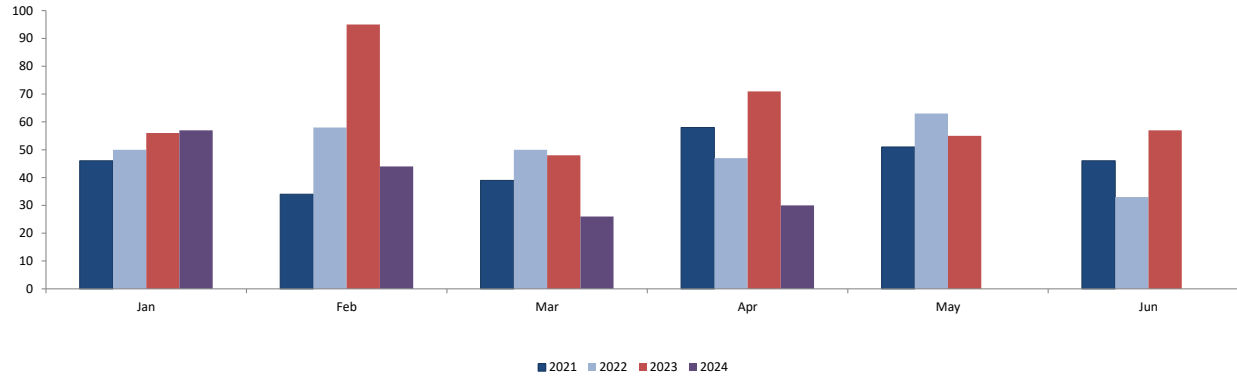
Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)

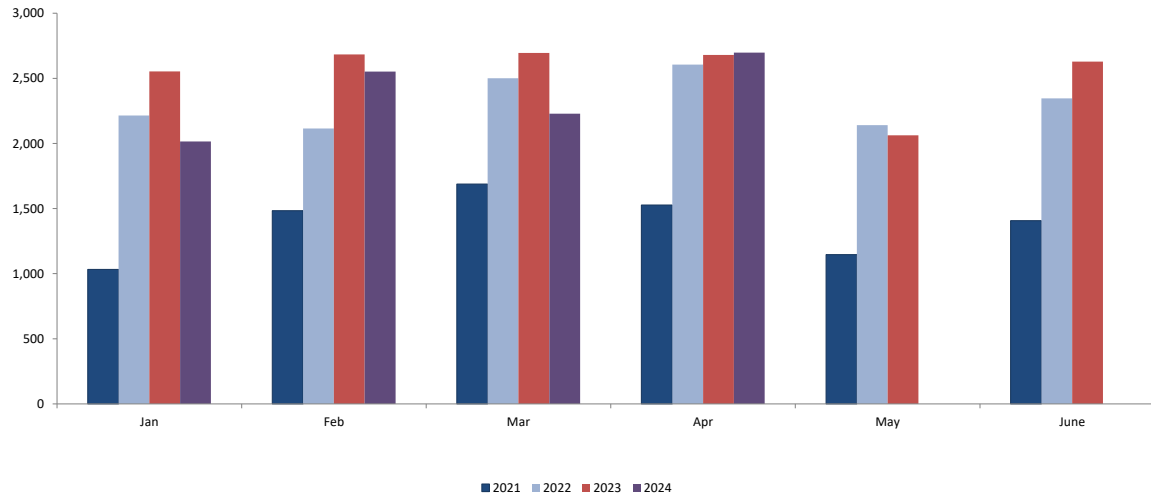


Section VI: Division on Women

**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



Worker and Office Caseloads by Worker Type and by Local Office - May 2024

	At or Above Statewide Performance		Below Statewide Performance			
Local Office	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	79%	No	100%	Yes	100%	Yes
Atlantic West	96%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	92%	Yes	100%	Yes	100%	Yes
Burlington West	48%	No	93%	No	100%	Yes
Camden Central	90%	Yes	100%	Yes	100%	Yes
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	84%	No	100%	Yes	100%	Yes
Camden South	95%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	21%	No	100%	Yes	100%	Yes
Cumberland West	78%	No	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	81%	No	100%	Yes	100%	Yes
Essex South	85%	No	100%	Yes	100%	Yes
Gloucester East	83%	No	100%	Yes	100%	Yes
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	93%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	85%	No	100%	Yes	100%	Yes
Middlesex Central	65%	No	100%	Yes	100%	Yes
Middlesex Coastal	88%	No	100%	Yes	100%	Yes
Middlesex West	89%	No	100%	Yes	100%	Yes
Monmouth North	100%	Yes	100%	Yes	100%	Yes
Monmouth South	100%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	78%	No	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	92%	Yes	100%	Yes	100%	Yes
Newark South	95%	Yes	100%	Yes	100%	Yes
Ocean North	91%	Yes	100%	Yes	100%	Yes
Ocean South	96%	Yes	100%	Yes	100%	Yes
Passaic Central	77%	No	100%	Yes	67%	No
Passaic North	59%	No	100%	Yes	100%	Yes
Salem	58%	No	100%	Yes	100%	Yes
Somerset	75%	No	100%	Yes	100%	Yes
Sussex	94%	Yes	100%	Yes	100%	Yes
Union Central	72%	No	100%	Yes	100%	Yes
Union East	95%	Yes	100%	Yes	100%	Yes
Union West	68%	No	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	87%	No	100%	Yes	99%	Yes

¹ Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families.

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families.

² Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement.

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement.

³ Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children.

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children.

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

⁴ Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	At or Above Statewide Performance							Below Statewide Performance						
	CPS Investigations Completed w/ 60 Days	CPS Investigations Completed w/ 90 Days	Monthly Staff Visits w/Children in Placement	Visits w/Children in Placement 2x/Month for 2 Months	Visits with Parents of Children in Placement 2x/Month	Weekly Parent/Child Visits-Children with Goal of Reunification	Bi-weekly Parent-Child Visits-Children with Goal of Reunification	Monthly Sibling Visits	Initial Case Plans w/ 30 Days of Placement	6 Months Review of Case Plans for Children in Placement	Initial Family Team Meetings w/ 45 days of Placement	3 Family Team Meetings in the first 12 months of Placement	3 Family Team Meetings after 12 months in Placement	2 Family Team Meeting after 12 months in Placement
Atlantic East	88%	95%	97%	97%	65%	75%	75%	86%	100%	100%	90%	89%	50%	100%
Atlantic West	90%	97%	95%	100%	62%	84%	79%	76%	100%	100%	86%	100%	100%	88%
Bergen Central	95%	98%	95%	100%	72%	77%	82%	86%	100%	100%	86%	100%	80%	80%
Bergen South	83%	96%	96%	78%	66%	46%	70%	84%	94%	100%	31%	100%	80%	33%
Burlington East	87%	97%	98%	94%	78%	52%	74%	91%	100%	73%	79%	100%	100%	100%
Burlington West	73%	92%	79%	62%	57%	70%	74%	78%	92%	86%	53%	17%	100%	20%
Camden Central	82%	92%	89%	76%	76%	70%	86%	87%	95%	92%	55%	56%	100%	100%
Camden East	64%	87%	92%	75%	74%	65%	74%	84%	77%	100%	85%	64%	100%	100%
Camden North	72%	88%	94%	77%	66%	67%	66%	94%	96%	95%	60%	38%	67%	100%
Camden South	79%	98%	94%	97%	77%	79%	79%	95%	90%	93%	79%	70%		80%
Cape May	83%	92%	97%	78%	68%	71%	84%	92%	100%	100%	55%	100%	100%	95%
Cumberland East	66%	90%	95%	100%	81%	89%	89%	93%	100%	100%	100%	83%		100%
Cumberland West	64%	94%	97%	100%	76%	74%	74%	84%	100%	100%	100%	100%		100%
Essex Central	84%	94%	94%	94%	71%	71%	68%	92%	100%	100%	88%	100%	100%	88%
Essex North	84%	95%	97%	53%	69%	25%	32%	39%	100%	100%	40%	0%		67%
Essex South	82%	94%	96%	80%	57%	70%	94%	92%	100%	100%	63%	82%	88%	100%
Gloucester East	93%	99%	94%	97%	51%	83%	86%	94%	100%	100%	100%	75%	50%	85%
Gloucester West	82%	95%	82%	77%	87%	77%	83%	94%	67%	98%	82%	100%	100%	86%
Hudson Central	80%	92%	95%	73%	82%	65%	87%	87%	77%	100%	67%	44%	100%	71%
Hudson North	79%	98%	98%	88%	89%	87%	97%	55%	100%	100%	100%	100%		71%
Hudson South	84%	94%	96%	89%	48%	52%	82%	88%	100%	93%	60%	0%		71%
Hudson West	90%	98%	98%		91%	94%	84%	90%	75%	100%	40%	33%		100%
Hunterdon	93%	97%	100%	100%	100%		100%	100%	100%	100%	100%			100%
Mercer North	71%	90%	92%	65%	73%	69%	73%	81%	100%	100%	56%	30%	60%	81%
Mercer South	75%	91%	93%	43%	32%	35%	52%	68%	67%	98%	40%	55%	100%	82%
Middlesex Central	63%	87%	97%	79%	89%	54%	61%	60%	90%	100%	90%	71%	0%	0%
Middlesex Coastal	85%	95%	94%	79%	74%	83%	68%	76%	100%	89%	43%	11%	50%	40%
Middlesex West	81%	93%	95%	86%	51%	80%	71%	78%	100%	100%	83%	100%	100%	77%
Monmouth North	98%	100%	95%	95%	83%	86%	88%	97%	100%	96%	84%	58%	75%	63%
Monmouth South	95%	99%	96%	88%	73%	65%	79%	83%	92%	99%	77%	93%	100%	100%
Morris East	88%	96%	90%	100%	95%	100%	90%	93%	100%	100%	86%	100%	100%	100%
Morris West	89%	98%	99%	89%	94%	100%	97%	100%	100%	100%	100%	100%	100%	75%
Newark Center City	87%	95%	99%	100%	81%	74%	74%	94%	100%	98%	92%	67%		83%
Newark Northeast	71%	90%	88%	100%	35%	56%	67%	83%	100%	100%	63%	64%	43%	100%
Newark South	90%	95%	99%	96%	80%	60%	80%	98%	92%	100%	100%	100%	100%	100%
Ocean North	93%	98%	95%	97%	78%	82%	78%	81%	100%	96%	100%	69%		100%
Ocean South	94%	98%	93%	97%	68%	77%	78%	87%	100%	96%	56%	100%	33%	100%
Passaic Central	93%	99%	99%	100%	84%	98%	79%	86%	100%	100%	93%	100%		100%
Passaic North	91%	97%	98%	100%	92%	100%	94%	98%	100%	100%	96%	100%	100%	100%
Salem	67%	86%	98%	100%	92%	83%	83%	89%	100%	100%	100%	100%	100%	100%
Somerset	85%	96%	73%	38%	58%	71%	92%	92%	94%	100%	40%	75%		67%
Sussex	95%	98%	92%	100%	94%	100%	92%	89%	100%	100%	100%	100%		100%
Union Central	68%	88%	95%	100%	54%	88%	88%	97%	100%	98%	100%	83%		100%
Union East	77%	93%	97%	100%	88%	94%	87%	86%	100%	95%	56%			40%
Union West	64%	90%	90%	100%	81%	64%	72%	84%	100%	100%	100%	0%		20%
Warren	62%	90%	88%	75%	58%	69%	61%	87%	86%	92%	63%	100%	100%	
Statewide	82%	94%	94%	86%	70%	71%	78%	86%	95%	97%	73%	71%	74%	85%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Description of the Measure	Time Period Analyzed
CPS Investigations Completed w/ 60 Days	October 23 - 'March 24
CPS Investigations Completed w/ 90 Days	October 23 - 'March 24
Monthly Staff Visits w/Children in Placement	December 23 - 'May 24
Visits w/Children in Placement 2x/Month for 2 Months	October 23 - 'March 24
Visits with Parents of Children in Placement 2x/Month	December 23 - 'May 24
Weekly Parent/Child Visits-Children with Goal of Reunification	4/2/2024 - '5/25/2024
Bi-weekly Parent-Child Visits-Children with Goal of Reunification	December 23 - 'May 24
Monthly Sibling Visits	December 23 - 'May 24
Initial Case Plans w/ 30 Days of Placement	December 23 - 'May 24
6 Months Review of Case Plans for Children in Placement	December 23 - 'May 24
Initial Family Team Meetings w/ 45 days of Placement	November 23 - 'April 24
3 Family Team Meetings in the first 12 months of Placement	December 23 - 'May 24
3 Family Team Meetings after 12 months in Placement	December 23 - 'May 24
2 Family Team Meeting after 12 months in Placement	December 23 - 'May 24