



Commissioner's Monthly Report November 2020

Christine Beyer
Commissioner

The COVID-19 pandemic has significantly impacted all aspects of life and work in New Jersey. In the early months of the pandemic, statewide efforts focused on prevention and mitigation of community spread. Through Executive Orders, Governor Phil Murphy directed all New Jersey residents to stay home, closing schools and non-essential businesses and cancelling all gatherings.¹ In more recent months, Governor Murphy set forth a plan for New Jersey's restart and recovery.² Guided by data and improvements in public health, the State is re-opening in phased-in stages. In June 2020, the stay-at-home order was lifted.³

Like all other aspects of life in New Jersey, the child welfare system has been significantly impacted by the public health crisis. The extraordinary circumstances of the COVID-19 emergency have required DCF's operations to be responsive and evolutionary, changing the way that we conduct our work while remaining dutiful to our critical mission of service to New Jersey's children and their families. At the pandemic's onset, it was necessary to undertake swift modification in many of DCF's operations, including the closure of offices and regional & satellite schools, conversion of 6,700 staff members to remote work and implementing adapted practices and policies to guide our daily interactions with children, families and our own staff and partner providers.⁴ Just as the State has gradually re-opened, DCF is likewise resuming certain functions.

The data contained in this report shows marked shifts in measures of performance in certain areas of casework, most notably measurements related to in-person visitation and family team meetings. When reviewing this data, it is important to recognize: while the operating rules and expectations have undergone timely and significant changes, the metrics included in this report have not yet been altered to measure the practice expectations that necessarily continue to evolve as the pandemic itself continues. In other words, DCF is sharing "post-COVID-19" data using "pre-COVID-19" performance metrics. Data from the early months of the pandemic shows declines in performance associated with underlying processes that were temporarily suspended (i.e., certain types of in-person contacts) the inability of DCF's electronic case management system to capture all types of virtual contacts (i.e., video conference and phone communication,) and other technological deficiencies (i.e., lack of connectivity or technology.) More recent trends, however, show a gradual return toward "pre-COVID-19" levels of performance. It is our expectation that these upward trends will continue.

As the needs of children and families in New Jersey change in light of the health and economic impacts of the COVID-19 pandemic, DCF's operations, practice standards, policies, and resources will continue to evolve responsively and reflectively. DCF will not, however, change our commitment to continued monitoring of performance and transparent dissemination of data to the public.

¹ N.J. Exec. Order No. 104 (March 16, 2020), https://nj.gov/infobank/eo/056murphy/approved/eo_archive.html and N.J. Exec. Order No. 107 (March 21, 2020), https://nj.gov/infobank/eo/056murphy/approved/eo_archive.html.

² "The Road Back: Restoring Economic Health through Public Health," http://d31hzhk6di2h5.cloudfront.net/20200518/ff/c9/8c/41/1917eaf623c02595b9225209/Strategic_Restart_Plan.jpg

³ N.J. Exec. Order No. 152 (June 9, 2020), https://nj.gov/infobank/eo/056murphy/approved/eo_archive.html.

⁴ DCF Admin. Order No. 13 (March 22, 2020, Revised April 22, 2020) https://www.nj.gov/dcf/policy_manuals/AO-I-A-1-013_issuance.shtml

Monthly Report

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TO BE MAINTAINED Successfully Maintained				
Measure Description		Target	Performance	
Caseloads	Intake Workers Caseload (Local Offices)	95%	98%	✓
	Intake Workers Caseload	90%	94%	✓
	Permanency Workers Caseload (Local Offices)	95%	100%	✓
	Permanency Workers Caseload	95%	100%	✓
	Adoption Workers Caseload (Local Offices)	95%	100%	✓
	Adoption Workers Caseload	95%	99%	✓
	Supervisor/Worker Ratio	95%	100%	✓
	IAIU Investigators Caseload	95%	100%	✓
	Adequacy of DAGs Staffing	100%	95%	✓
	Child Health Units	Met	Met	✓
Process Measures	Timeliness of Investigation Completion (60 days)	85%	83%	✓
	Timeliness of Investigation Completion (90 days)	95%	95%	✓
	IAIU Timeliness of Investigation Completion (60 days)	80%	88%	✓
	Initial Family Team Meetings	80%	91%	✓
	Subsequent FTMs within 12 months	80%	93%	✓
	Subsequent FTMs after 12 months Reunification Goal	90%	83%	✓
	Subsequent FTMs after 12 months Other than Reunification Goal	90%	94%	✓
	Initial Case Plans- for Children Entering Placement	95%	97%	✓
	Timeliness of Current Plans	95%	97%	✓
	Caseworker Contacts with Children – New Placement/Placement Change	93%	89%	✓
	Child Visits with Siblings	85%	86%	✓

TO BE MAINTAINED CONT. Successfully Maintained				
Measure Description		Target	Performance	
Process Measures	Caseworker Contact with Children in Placement	93%	97%	✓
	Parent-Child Visits –weekly	60%	79%	✓
	Parent-Child Visits – biweekly	85%	93%	✓
	Independent Living Assessments	90%	93%	✓
Quality Measures Annually	Educational Needs (CY 2019)	80%	86%	✓
	Quality of Case Planning and Services	75%	67%	✓
	Housing (CY 2019)	95%	99%	✓
	Employment/Education (CY 2019)	85%	97%	✓
Outcome Measures Annually	Quality Investigations (October 2019)	85%	91%	✓
	Placing Siblings groups of 2 & 3 (CY 2019)	80%	80%	✓
	Placing Siblings groups of 4 or More (CY 2019)	80%	83%	✓
	Recruitment for Sibling Homes Serving Four or More (CY 2019)	Met	Met	✓
	Placement Stability- First 12 Months in Care (CY 2018)	84%	85%	✓
	Placement Stability- Children in Care 13 –24 Months (CY 2017)	88%	95%	✓
	Abuse and Neglect of Children in Foster Care (CY 2019)	0.49%	0.24%	✓
	Repeat Maltreatment In-home (CY 2018)	7.2%	4.5%	✓
	Maltreatment Post-Reunification (CY 2016)	6.9%	6.3%	✓
	Permanency within 12 Months (CY 2018)	42%	42%	✓
	Permanency within 24 Months (CY 2017)	66%	67%	✓
	Permanency within 36 Months (CY 2016)	80%	82%	✓
	Permanency within 48 Months (CY 2015)	86%	88%	✓
	Re-entry to Placement (CY 2017)	9%	8.6%	✓
	Needs Assessment (July - Dec 2019)	Met	Met	✓

FOUNDATIONAL ELEMENTS				
Data Transparency successfully maintained				✓
Case Practice Model successfully maintained				✓
State Central Registry successfully maintained				✓
Appropriate Placements successfully maintained				✓
Service Array successfully maintained				✓
Medical/Behavioral Health Services successfully maintained				✓
Training successfully maintained				✓
Flexible Funding successfully maintained				✓
Resource Family Care Support Rates successfully maintained				✓
Permanency successfully maintained				✓
Adoption Practice successfully maintained				✓

TO BE ACHIEVED				
Measure Description		Target	Performance	
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	76%	■
	Quality of Teaming (CY 2019)	75%	62%	■
Quality Measures Annually	Quality of Case Plans (CY 2019)	80%	58%	■
	Services to Support Transitions (CY 2019)	80%	74%	■

SUSTAINABILITY AND EXIT PLAN
Key Performance Indicators
On or About September 30th, 2020

"To Be Achieved" Measures					
	Month	¹ Performance	Exit Plan Target	% to Meet Target	
CW Visits with Parent 2x/Month	September '20	67%	90%	-23%	
"To Be Maintained" Measures					
	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	August '20	89%	80%	0%	
Subsequent FTMs within 12 Months	September '20	82%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=20)	September '20	75%	90%	-15%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	September '20	88%	90%	-2%	
Investigation Timeliness CP&P 60 Days	July '20	90%	85%	0%	
Investigation Timeliness CP&P 90 Days	July '20	97%	95%	0%	
Investigation Timeliness IAIU	September '20	83%	80%	0%	
Initial Case Plans	September '20	96%	95%	0%	
Ongoing Case Plans	September '20	95%	95%	0%	
Child Visit with Siblings	September '20	77%	85%	-8%	
Parent-Child Weekly Visit ²	September '20	60%	60%	0%	
Parent-Child Visits Biweekly	September '20	71%	85%	-14%	
CW Visits Child Monthly (at placement site) ³	September '20	98%	93%	0%	
CW Visits Child 2x/Month for first 2 Months in Placement	July '20	89%	93%	-4%	
Ind. Living Assessments 14-18 Years Old	September '20	86%	90%	-4%	
Supervisor Worker Ratio	September '20	100%	95%	0%	
Caseloads: IAIU Investigators	September '20	100%	95%	0%	
Caseloads: Intake	September '20	100%	90%	0%	
Caseloads: Permanency	September '20	100%	95%	0%	
Caseloads: Adoption	September '20	98%	95%	0%	
 The blue bar indicates DCF performance in the current month.  The red bar indicates the difference between the current performance and the Exit Plan target.					

¹ Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) September 2020: 99% .



DCF At A Glance Dashboard

On or About September 30th, 2020

DCF At a Glance		CSOC ⁵ Quick Facts	
DCF: Total Children Served in the Month ¹	65,671	Youth Open with CSOC ² (unduplicated count)	32,586
CP&P: Children/Youth Served	33,085	DD Eligible Children (unduplicated count)	13,908
Children Under 18	30,730	MRSS: Dispatches in the month	1,898
OOH Setting (< 18)	3,833	MRSS: Interventions (includes prior dispatches)	1,181
In-Home Setting (< 18)	26,897	Remained in same Living situation	97%
Youth 18-21	2,355		
OOH Setting (>18)	287	Care Management: Children Served	14,031
In-Home Setting (>18)	2,068	OOH Behavioral Health Settings: Children Served	868
FCP: Total Clients Served ³ (August)	9,054	Placed out of State	0
DOW: Total Clients Served (August) Excludes DH and RPE	1,964		
DCF: Families Served in the Month ⁴	23,717	PerformCare Calls	7,703
CP&P	17,031	DD Related Calls	1,250
FCP (Family Success Centers & Home Visiting) (April 2019)	6,686		

Hotline Referrals	12,505	FSCs: Families Served ⁹ (August)	2,875
CPS Reports	33%	Home Visiting: Families Served ⁹ (August)	3,811
CWS Referrals	8%	SBYSP: Clients Served (August)	2,368
Number of Human Trafficking Referrals ⁷ (July 2020)	8		
Response Timeliness	99%	DV Services: Clients Served (August)	1,121
Monthly Staff Contacts/Children OOH	98%	Residential	22%
Entries to Care	164	Non-Residential	78%
Shelter Placements (August 2020)		SAARC: Clients Served (August)	843
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (April 2019)	673
Youth > 13 in shelters less than 30 days ⁸	100%	New Clients	18%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	14,919	Rape Prevention Clients Served (April 2019)	5,625

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁵ CSOC Children may receive multiple services and are counted multiple times.

⁶ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁷ The cumulative number of human trafficking referrals between **November 2013 and August 2020 was 1,010**. This figure could change depending on when the data is extracted.

⁸ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

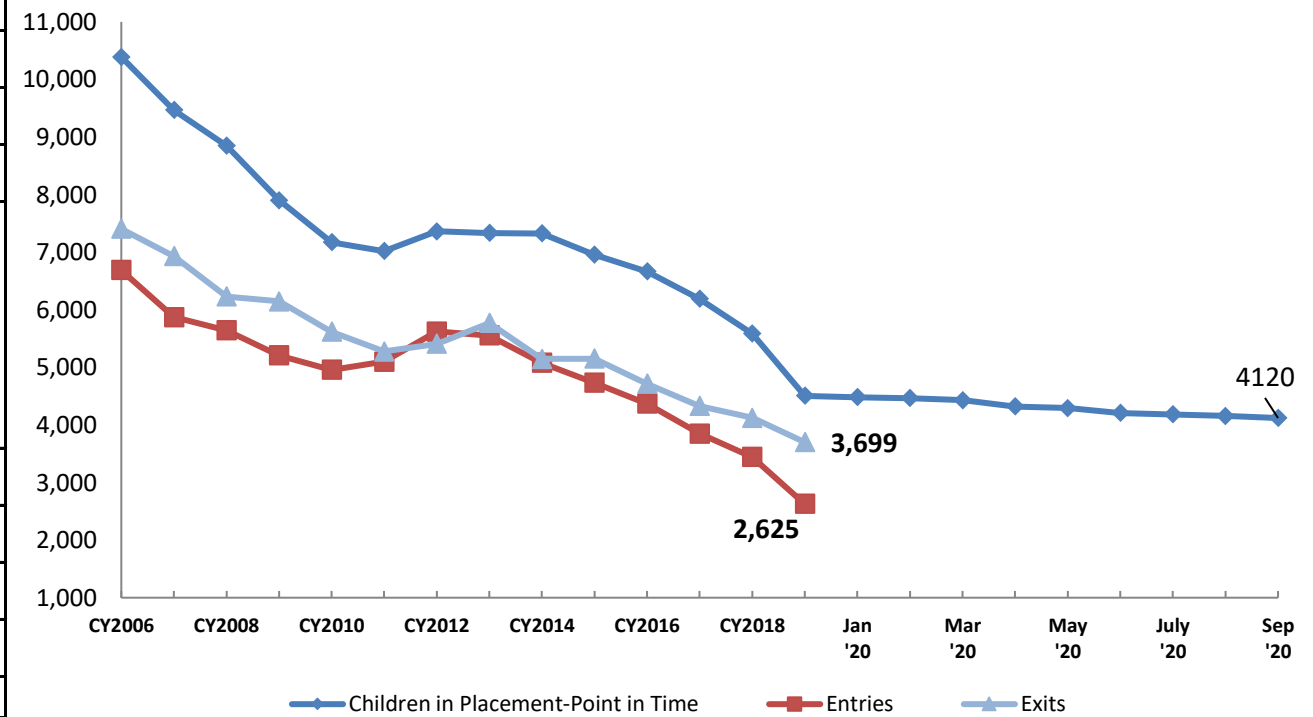
Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

⁹ Due to system upgrades within DCF, FCP and DOW data will not be available beginning May 2019. DCF will resume reporting on these data after the new systems have been updated with these data.

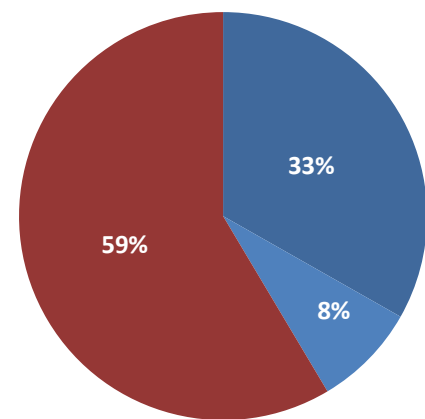
Section I: Child Protection & Permanency

CP&P Quick Facts				
<i>Data in this chart includes children up to age 20.99</i>			Sep-20	Δ from Sep '19
Families Under CP&P Supervision			17,031	-23%
Children Under CP&P Supervision			33,085	-25%
Children Receiving CP&P In-Home Services			28,965	-27%
Children in CP&P Out-of-Home Placement			4,120	-14%
Resource Family (non-Kin)	(49.7%)	2,047		
Resource Family Kinship	(41.2%)	1,698		
Group and Residential	(7.2%)	297		
Independent Living	(1.9%)	78		
Children Legally Free for Adoption (Excludes TPR Appeals)			713	-26%
Finalized Adoptions to date (CY2020) - As of 9/30/2020			421	-43%
Children in Subsidized Kinship Legal Guardianship			1,446	-9%
Children in Subsidized Adoptions			13,473	-2%
Entries to Care			164	-33%
Exits from Care			175	-36%

Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement

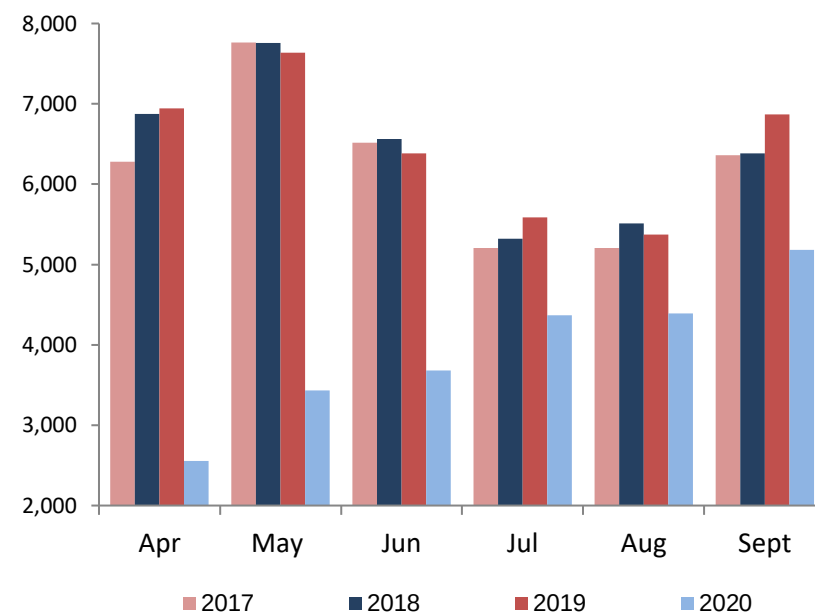


Total SCR Intakes
n = 12,505

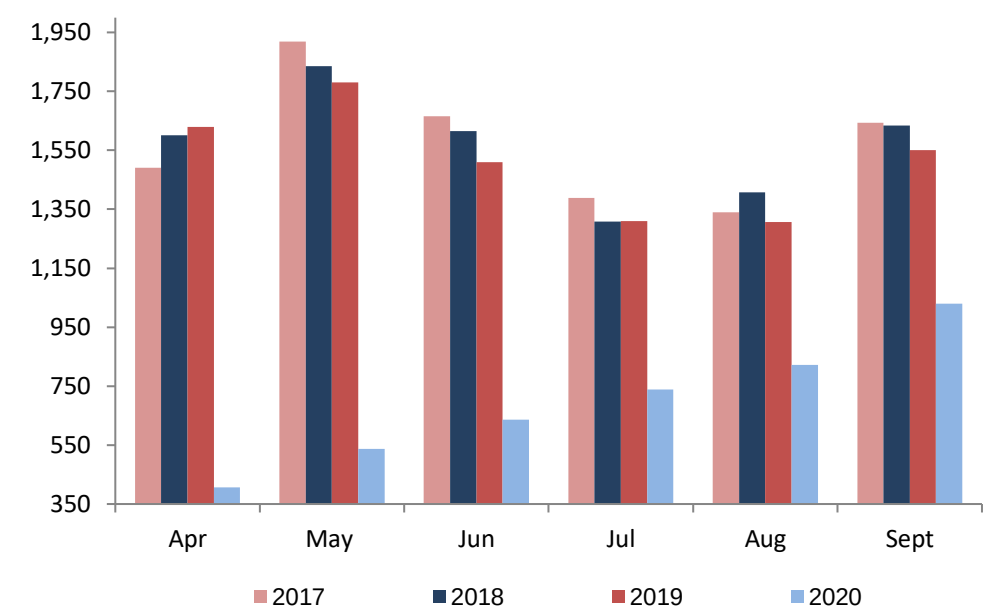


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

CPS & CWS Referrals

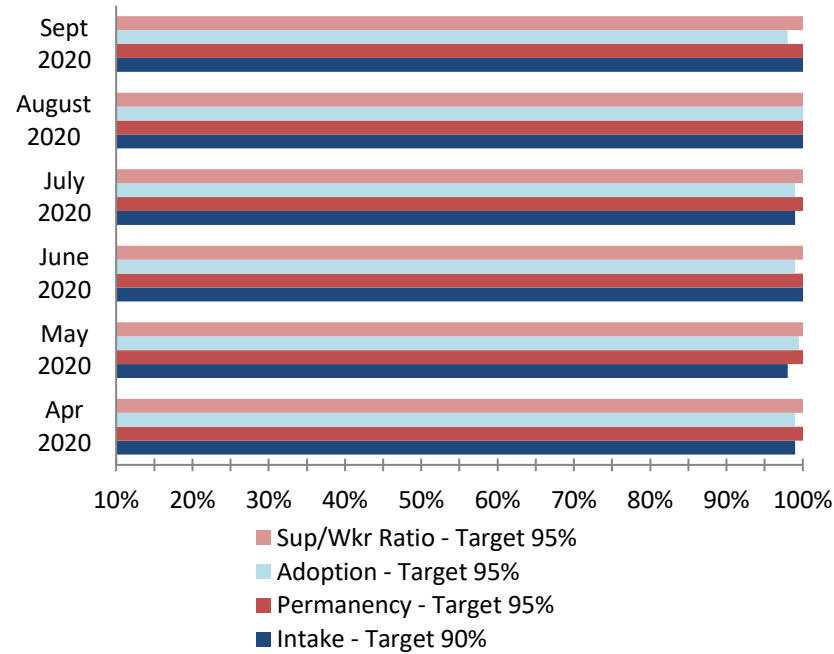


CWS Referrals Assigned to Local Offices

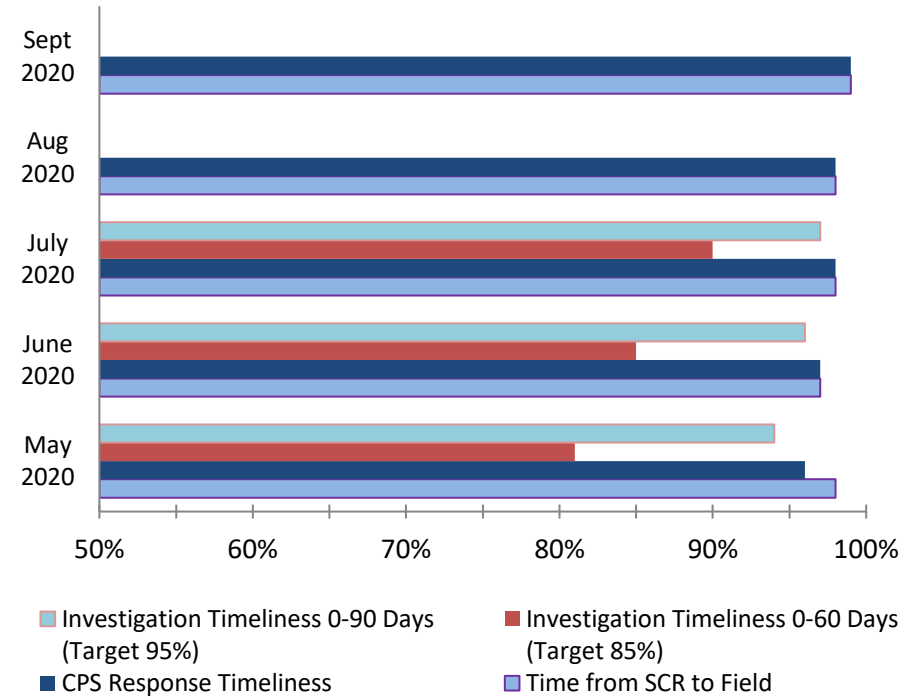


Section I: Child Protection & Permanency

**Caseload Compliance
(Individual Worker Level)**



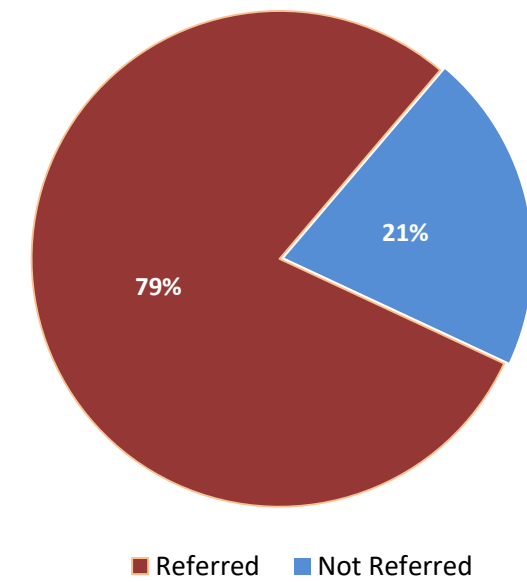
Response and Investigation Timeliness



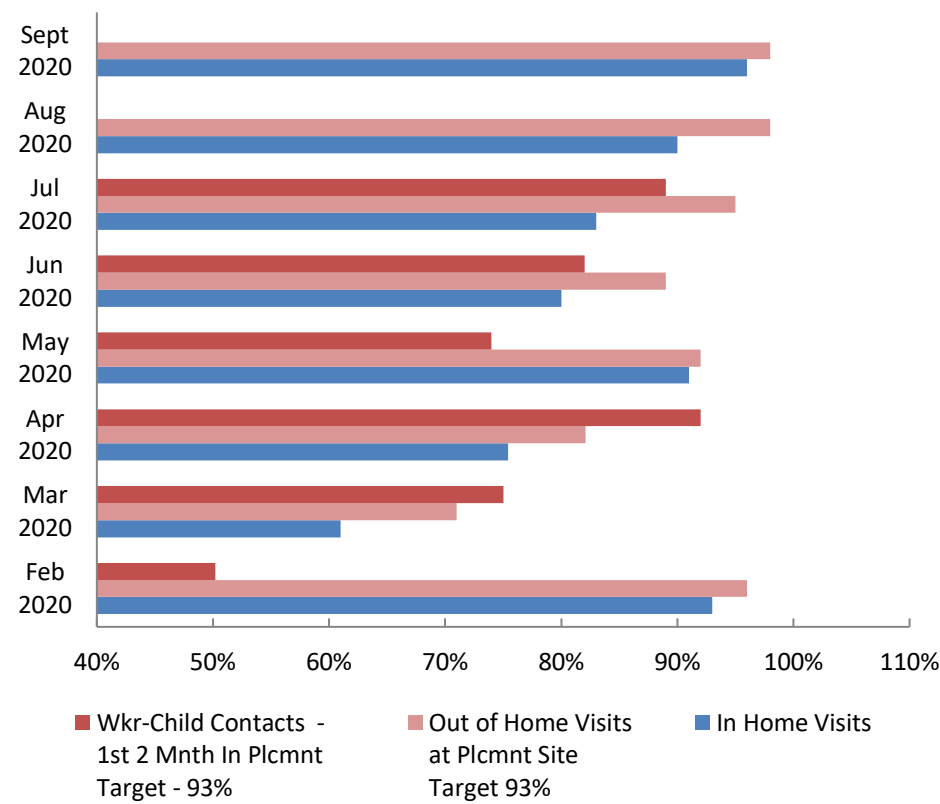
Referrals to Early Intervention

October 2019-September 2020

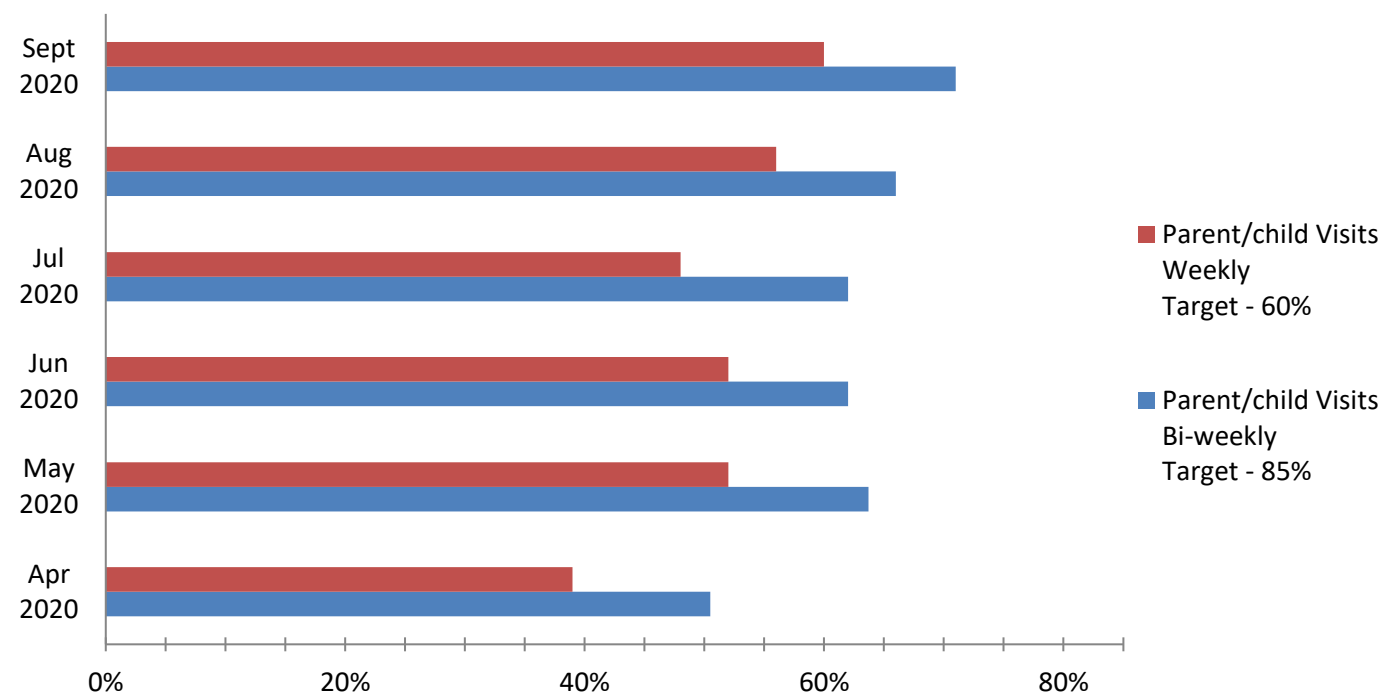
n = 835



Worker - Child Visits

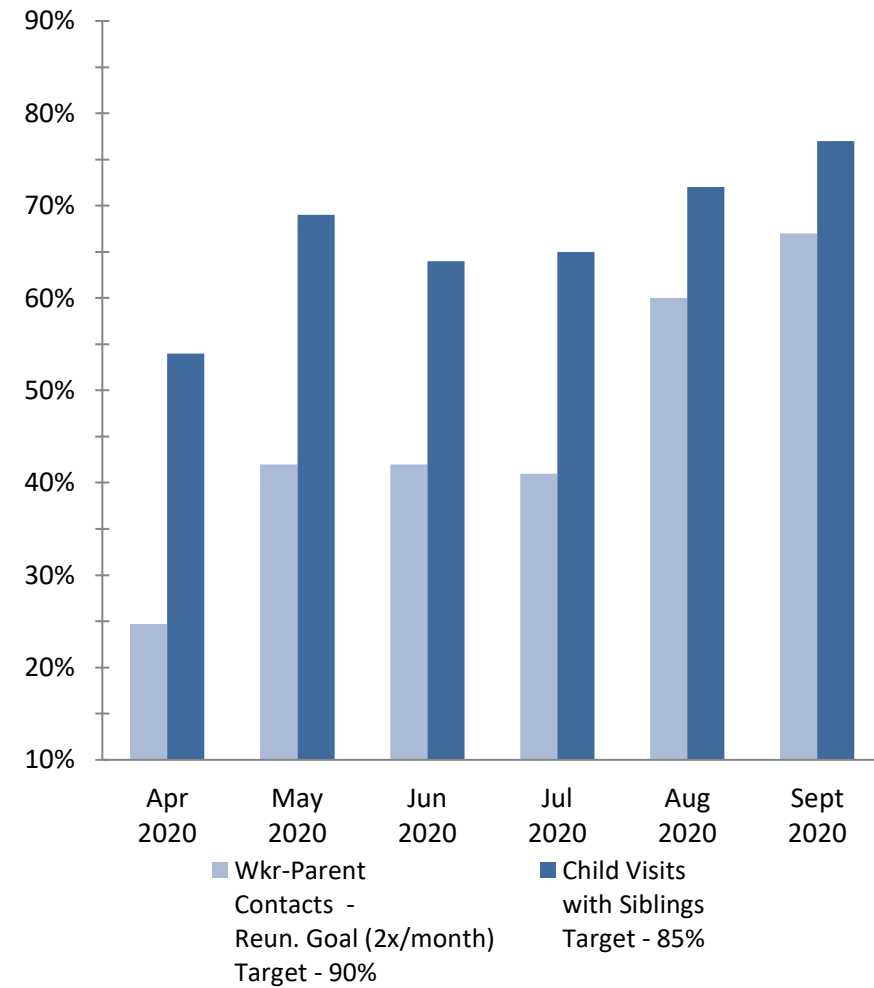


Parent - Child Visits

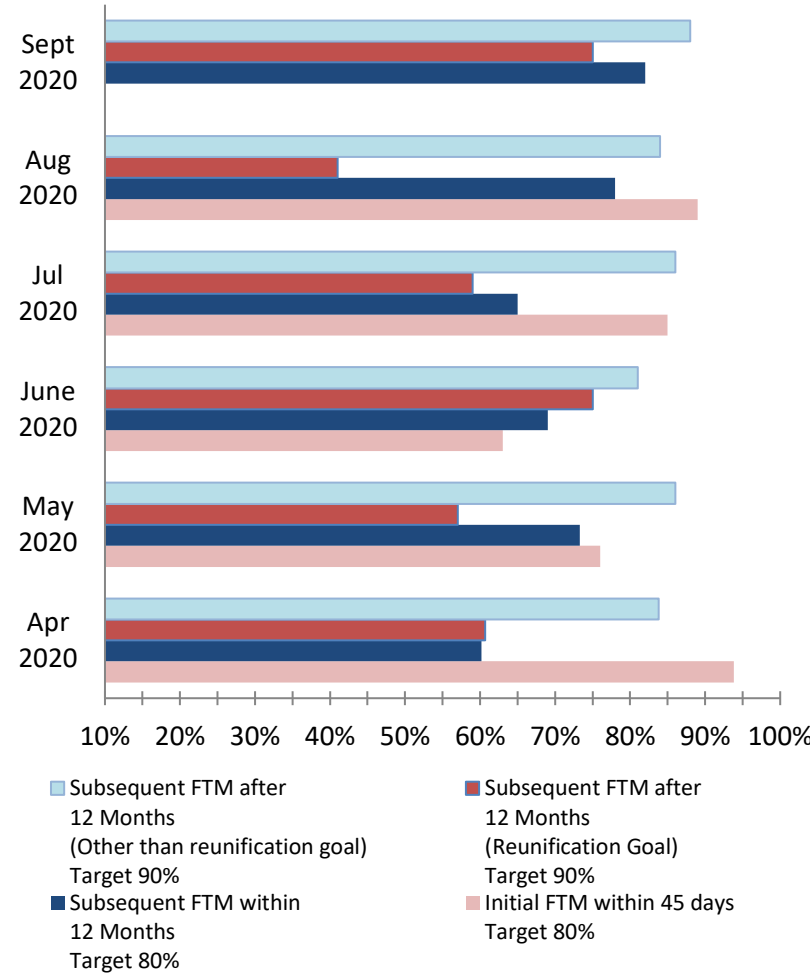


Section I: Child Protection & Permanency

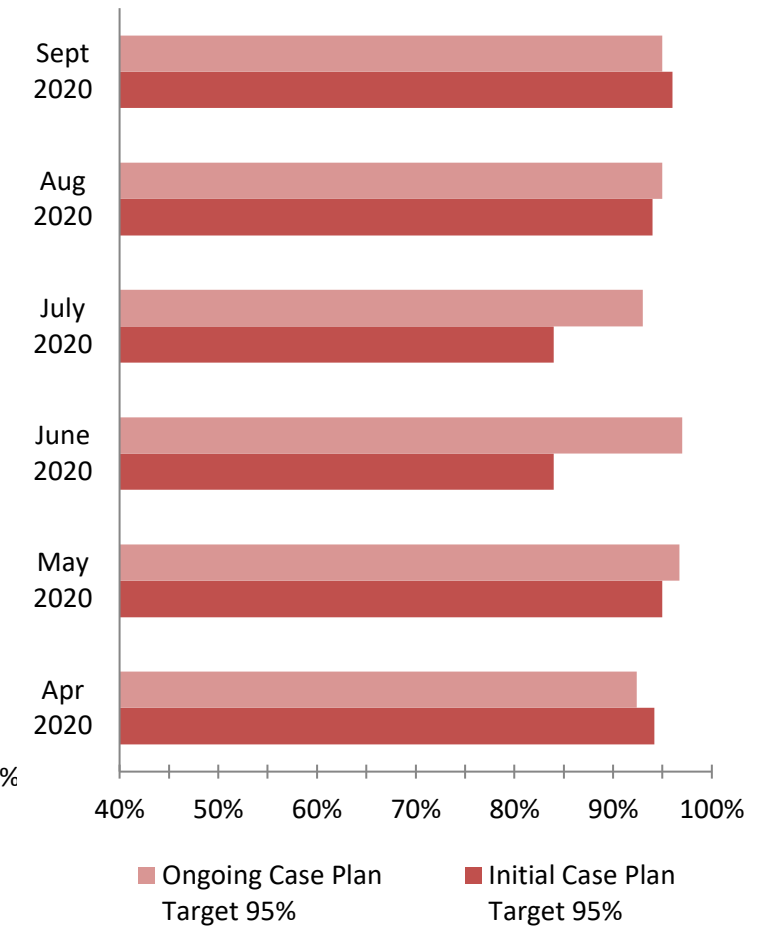
Worker- Parent Visits & Sibling Visits



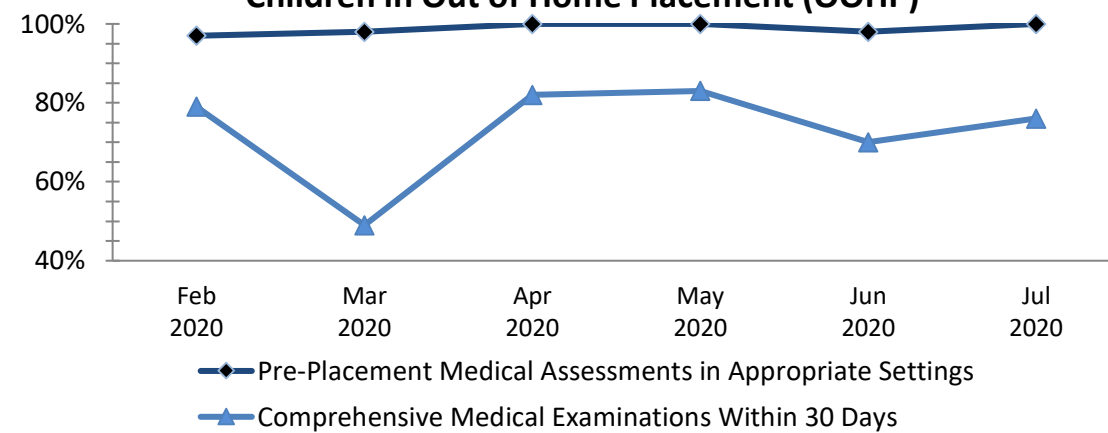
Initial & Subsequent Family Team Meetings



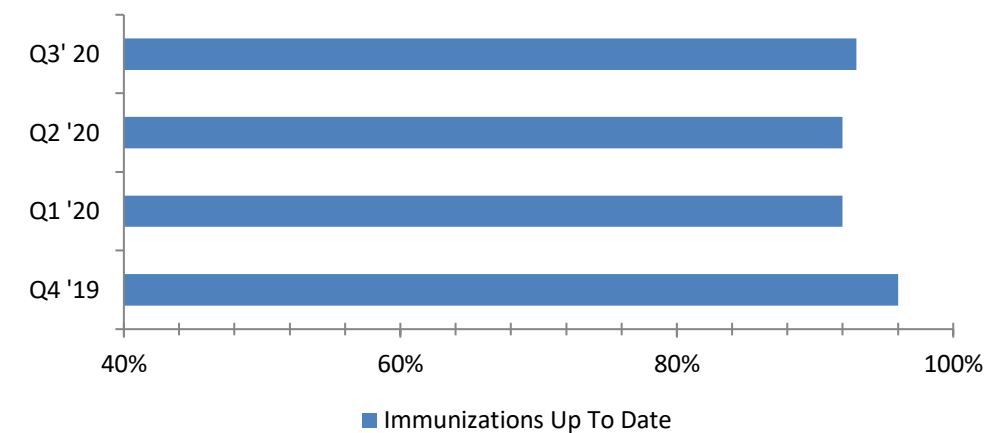
Initial & Ongoing Case Plans



Medical Assessments for Children in Out of Home Placement (OOHP)



Immunizations for Children in OOHP



Section II: Adolescent Services

OAS Quick Facts (September 2020)

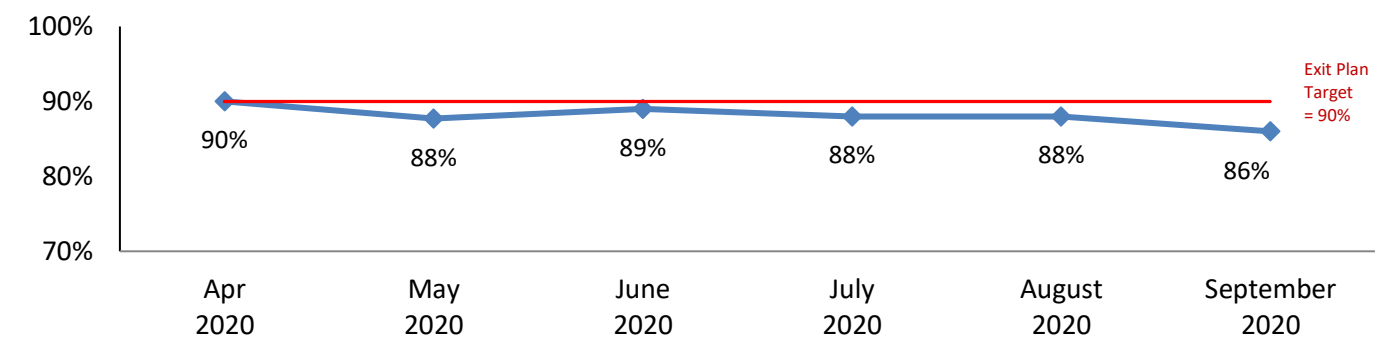
Youth 18-23

Youth 18-21 years old served by CP&P ¹			2,355
Youth served "In Home" living with a parent/relative or living independently ²			2,068
Youth served "Out-of-Home"			287
Resource Family (non-Kin)	(38.0%)	109	
Resource Family Kinship	(12.5%)	36	
Congregate Care Setting	(28.2%)	81	
Independent Living	(21.3%)	61	
Youth Receiving Adoption or KLG Subsidy			657

¹ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

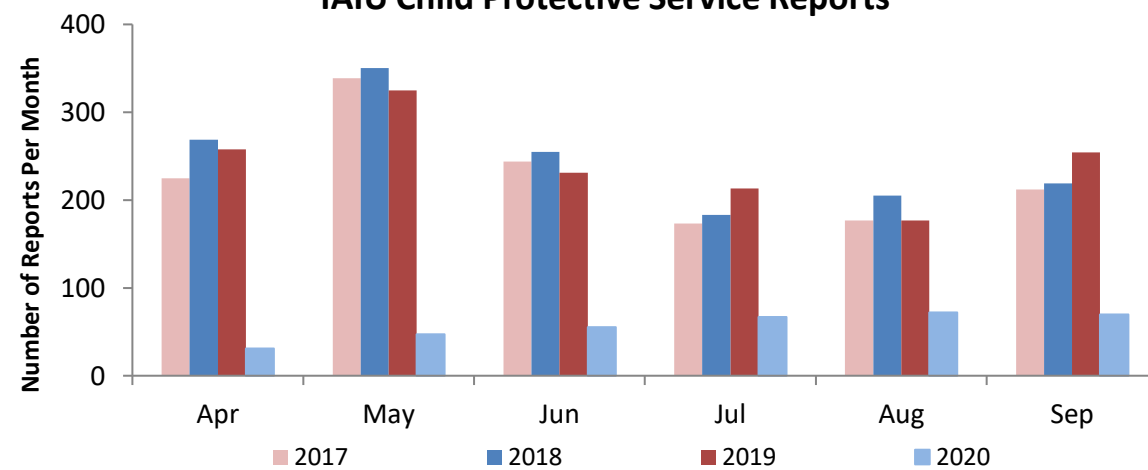
² The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Completed Independent Living Assessments of Youth Ages 14-18 years

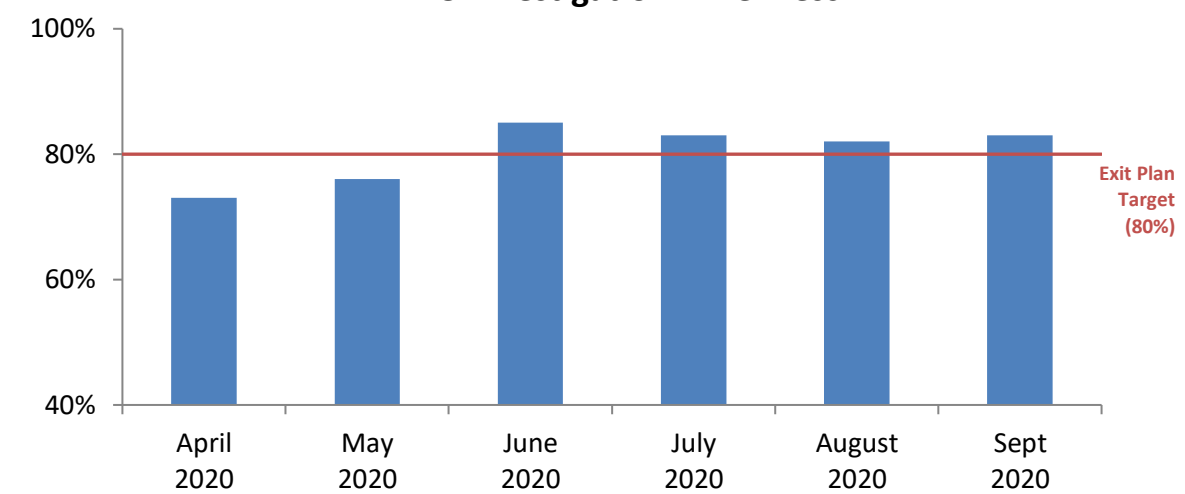


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

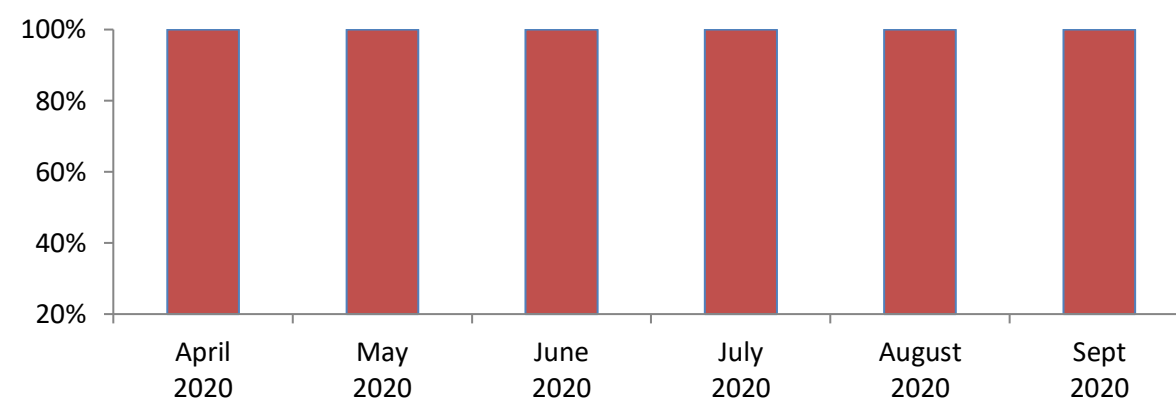


IAIU Investigation Timeliness

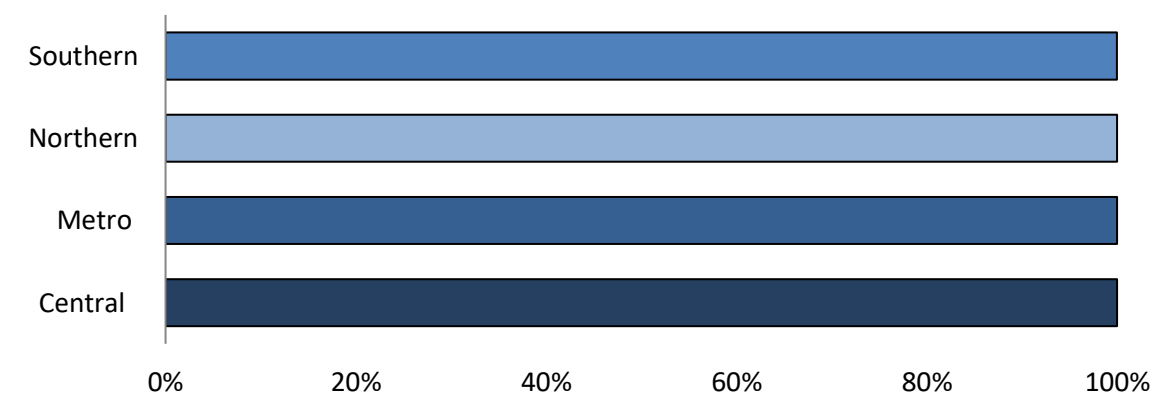


IAIU Caseload Report Statewide

No more than 8 new investigations and 12 cases/month

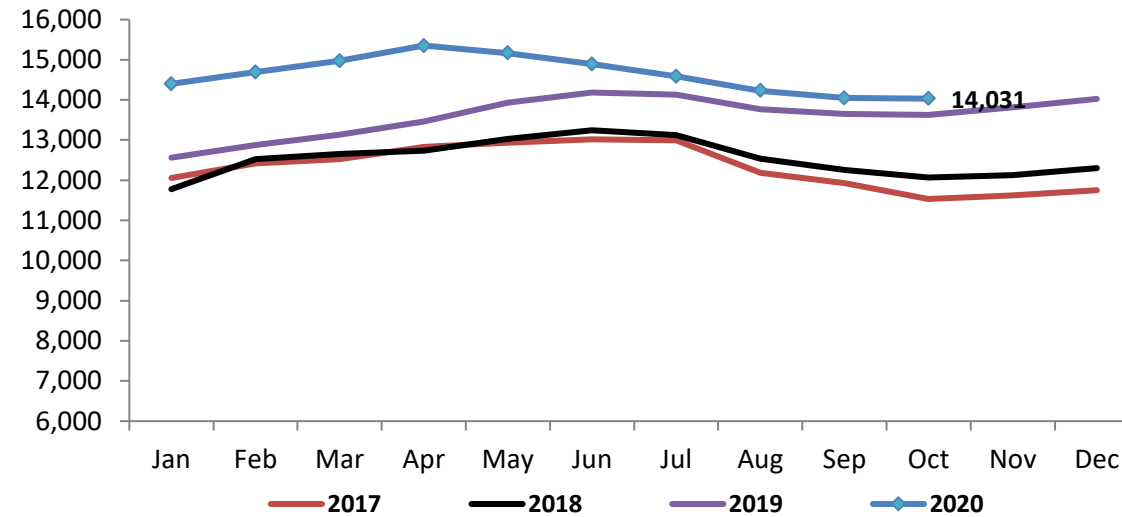


IAIU Caseload Report by Region September 2020

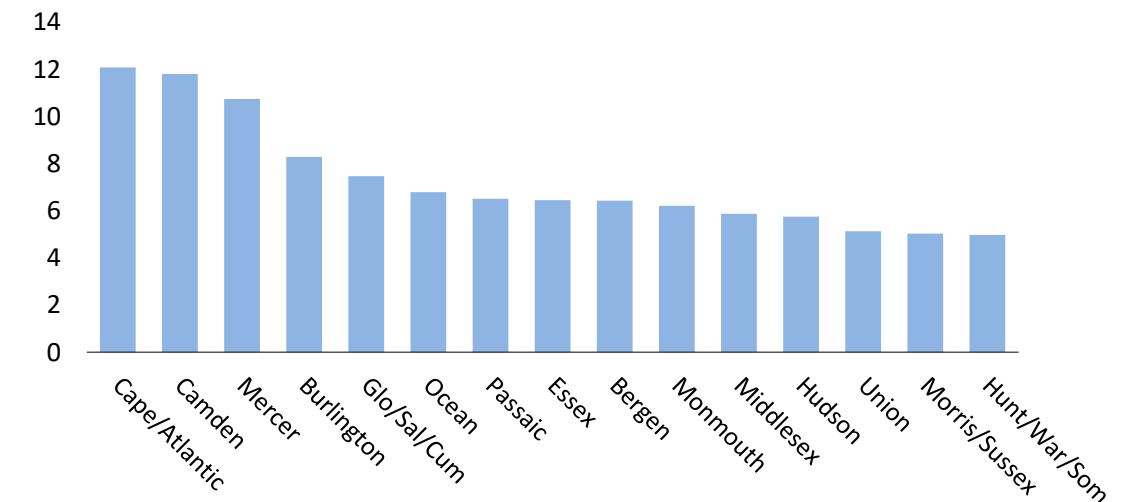


Section IV: Children's System of Care

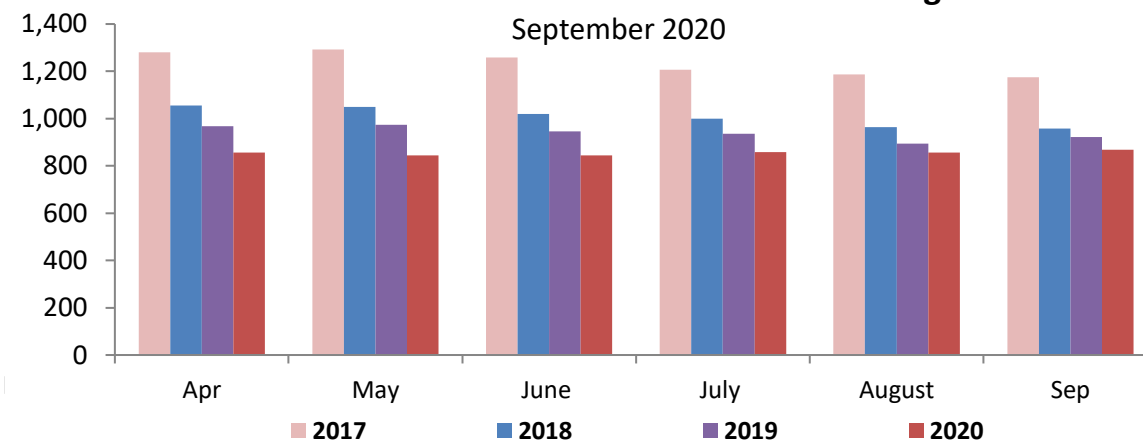
Children in Care Management
October 2020



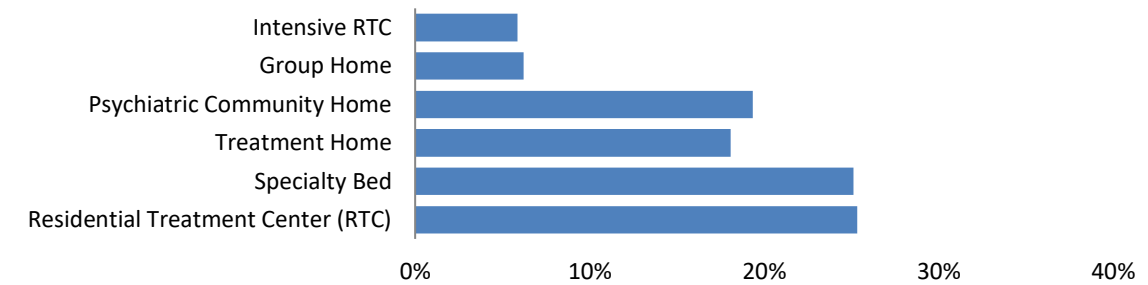
Rate of Children in Care Management by Count
October 2020
n=14,031



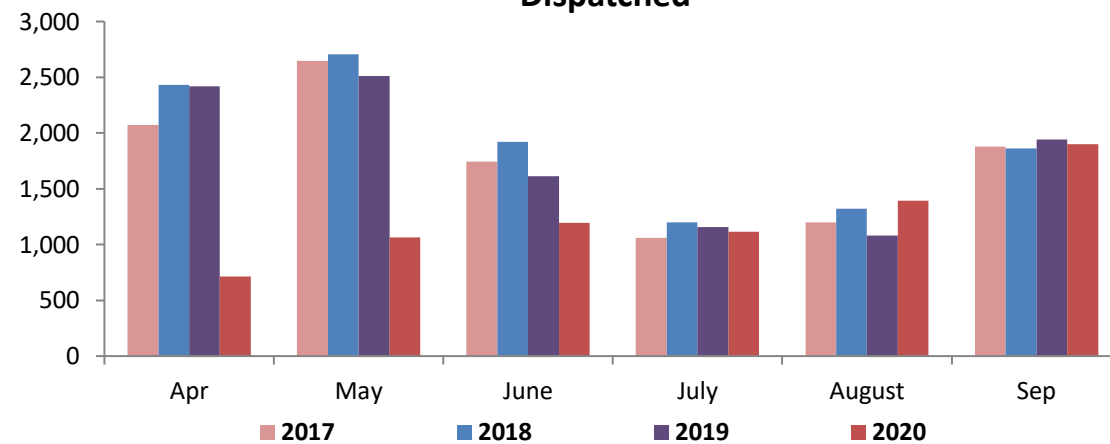
Children in Out of Home Treatment Settings
September 2020



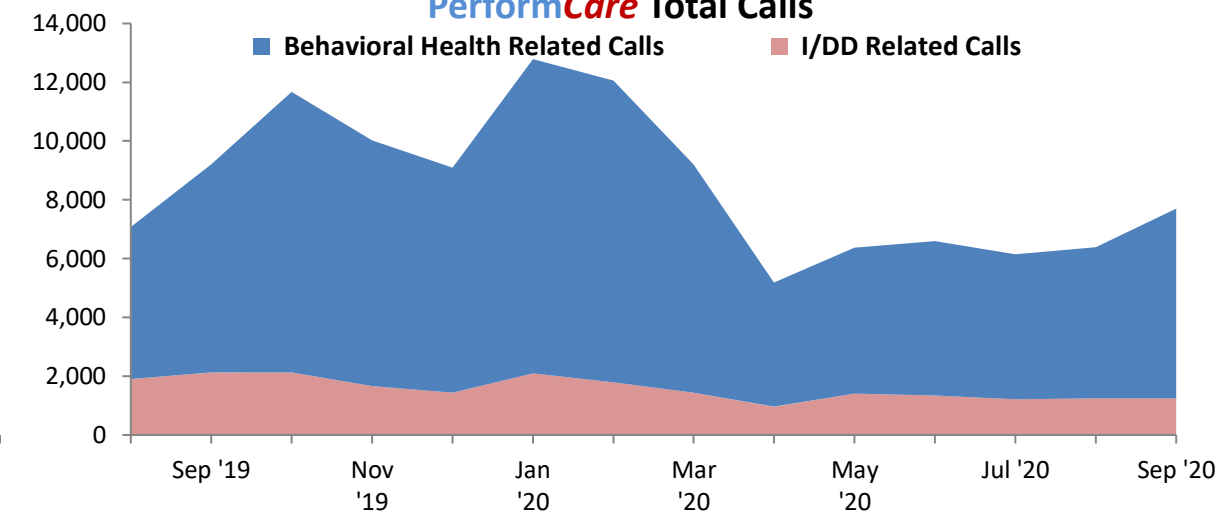
Children in Out-of-Home Treatment Settings
October 2020
n=868



**Mobile Response Stabilization Services (MRSS)
Dispatched**

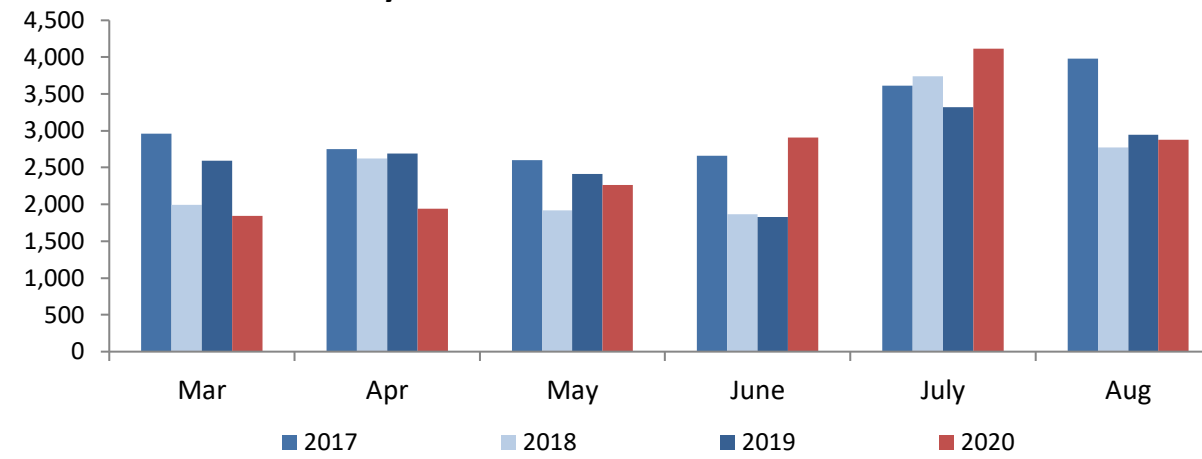


PerformCare Total Calls

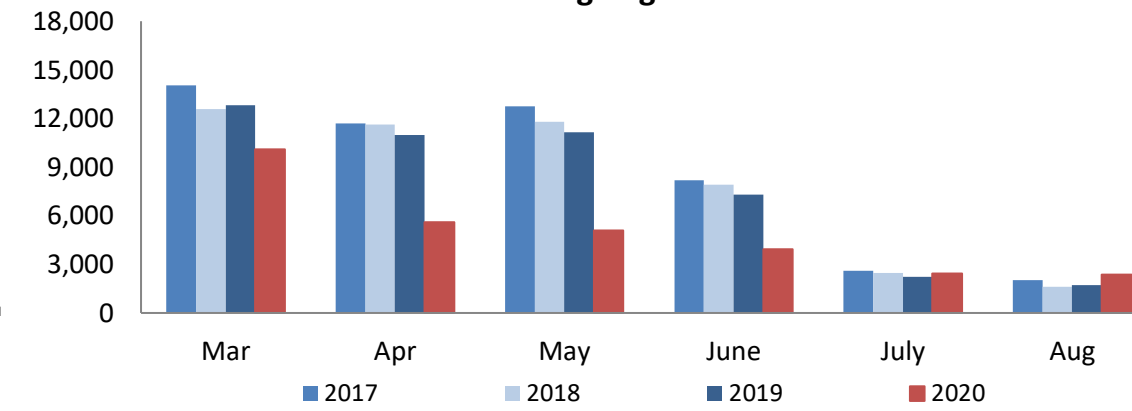


Section V: Family & Community Partnerships

Family Success Centers - Families Served

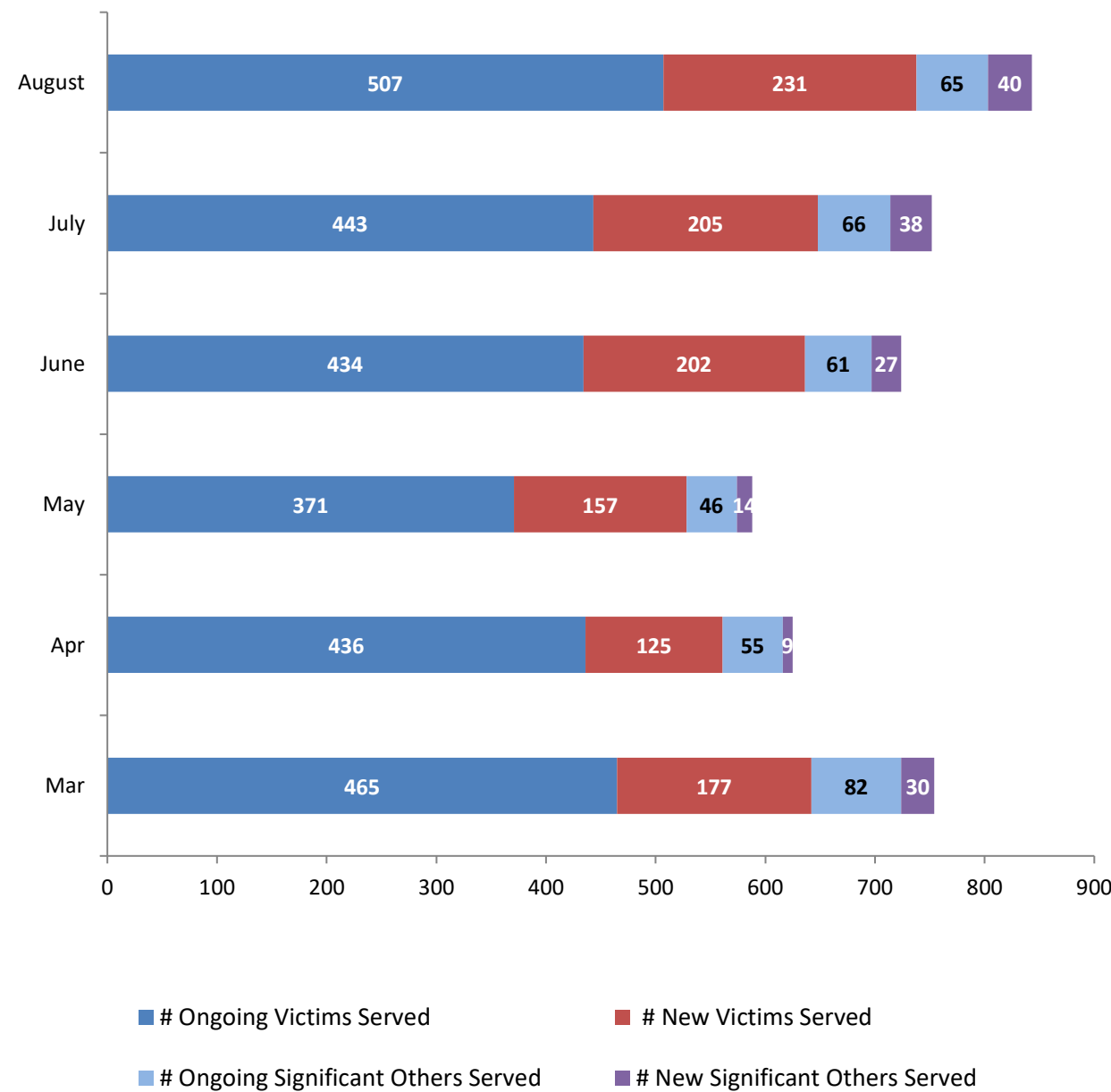


School-Based Youth Services Programs -
New and Ongoing Clients Served

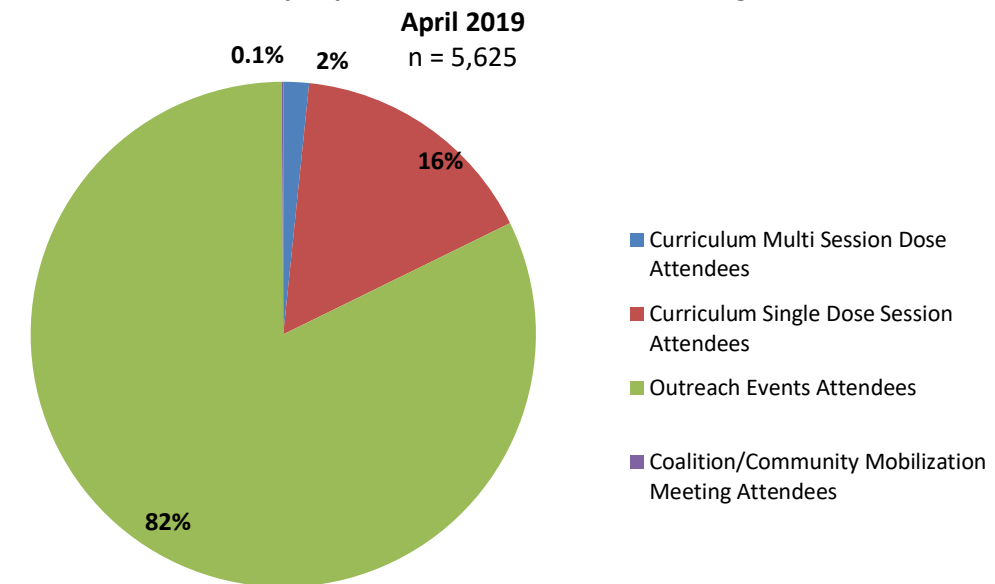


Section VI: Division on Women

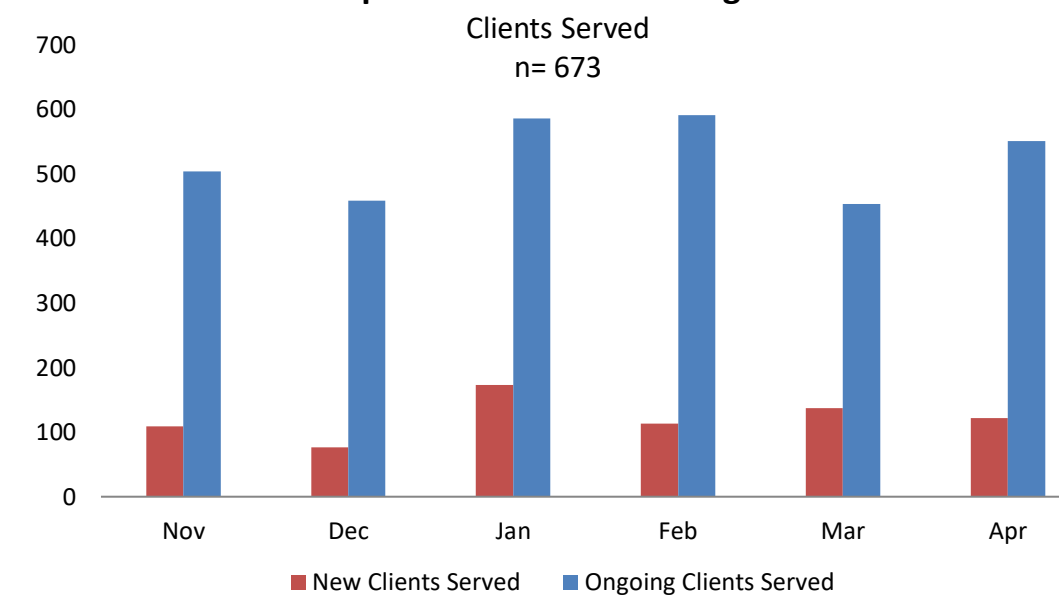
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE)

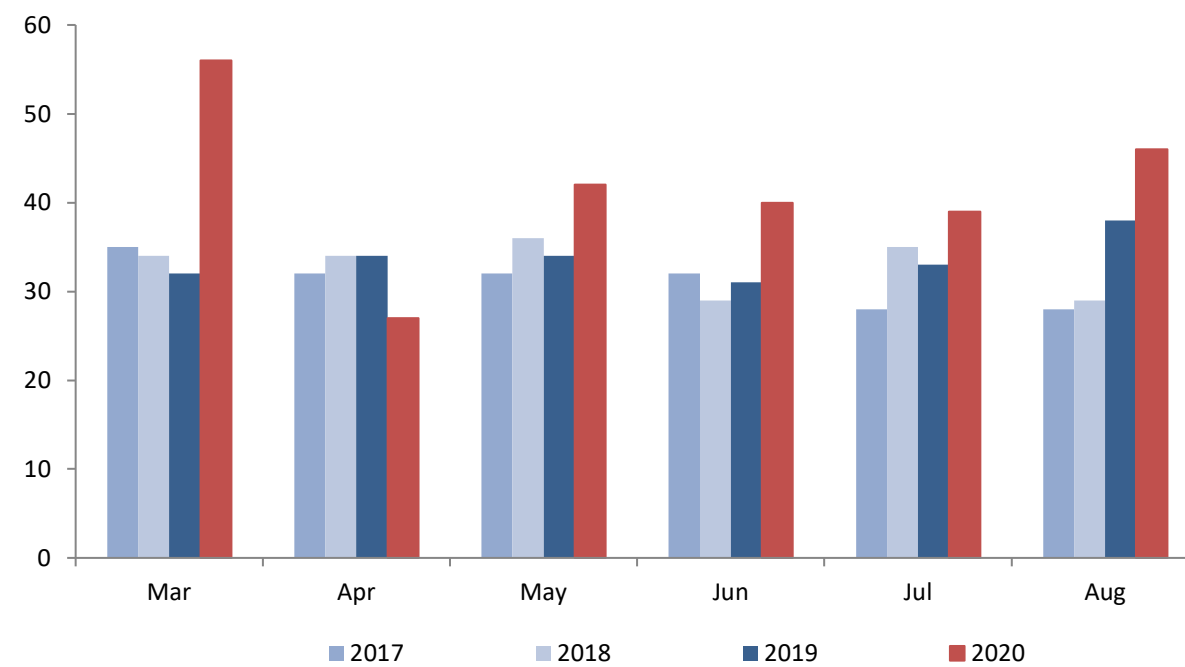


Displaced Homemaker Program

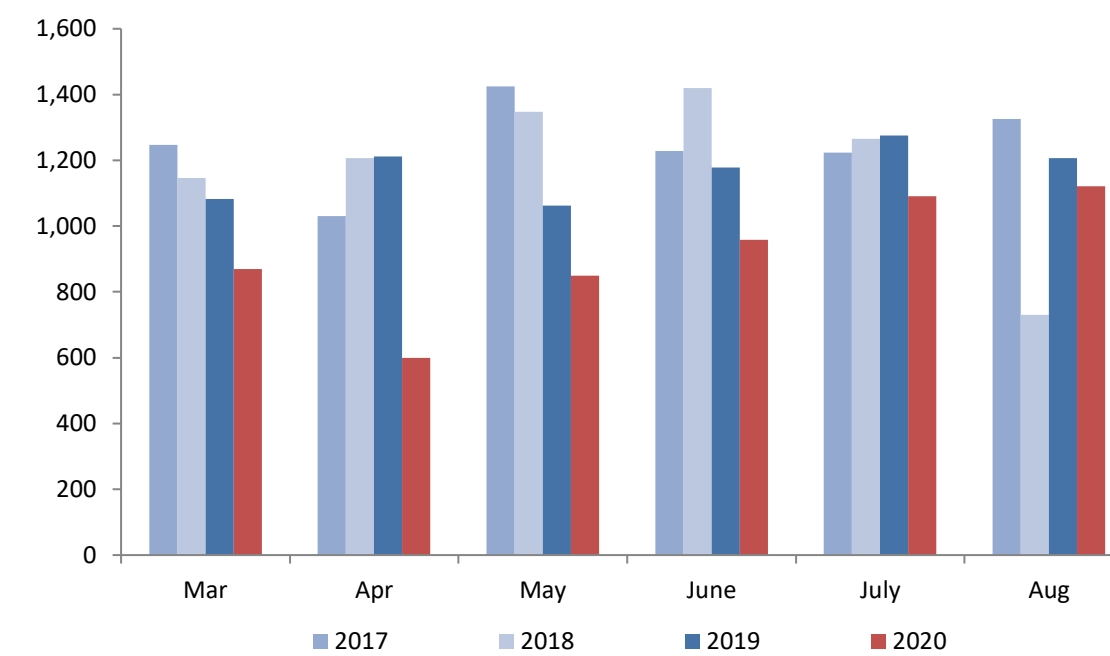


Section VI: Division on Women

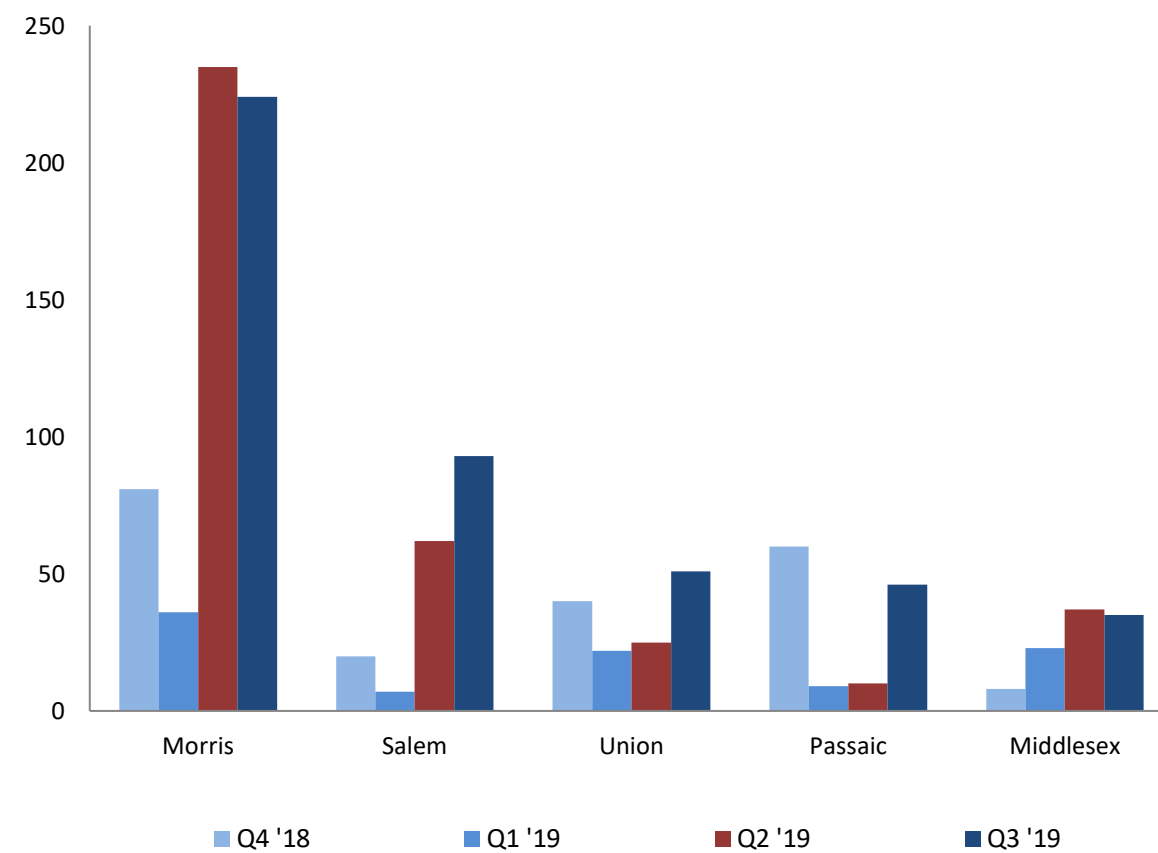
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



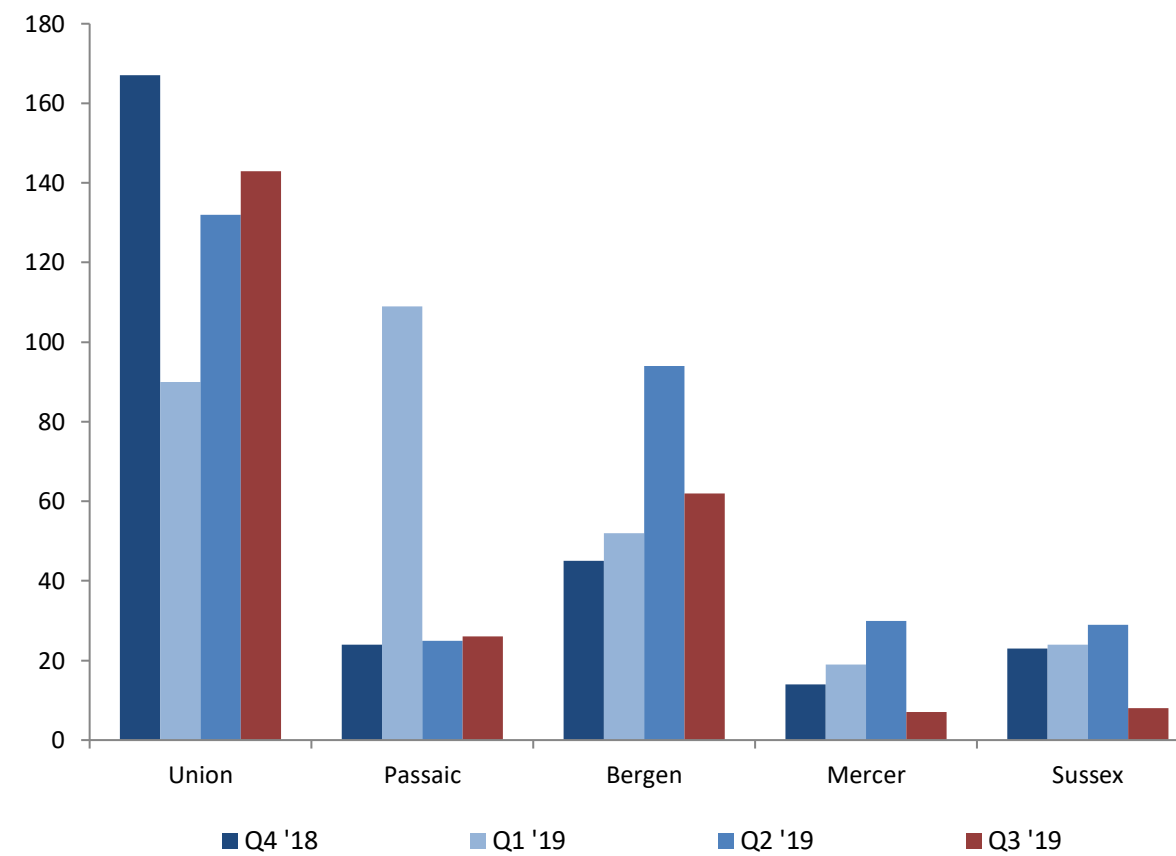
**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).
* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

CP&P Key Performance Indicators by Local Office - 6 Months View

	Met Target			Within 10% of Meeting Target					< 60% of Final Target					
Local Office	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 18	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30	Measure 31
Atlantic East	99%	66%	86%	91%	94%	84%	81%	25%	74%	89%	31%	57%	56%	70%
Atlantic West	96%	100%	98%	95%	98%	92%	100%	100%	100%	96%	70%	70%	77%	72%
Bergen Central	100%	100%	98%	99%	99%	100%	100%	100%	100%	100%	26%	38%	37%	20%
Bergen South	98%	94%	99%	98%	99%	100%	100%	100%	100%	100%	72%	63%	73%	76%
Burlington East	100%	70%	96%	89%	96%	100%	58%		100%	100%	58%	53%	65%	80%
Burlington West	97%	47%	86%	84%	95%	82%	50%	100%	71%	100%	28%	75%	74%	66%
Camden Central	93%	87%	91%	84%	93%	98%	96%	50%	92%	91%	55%	60%	66%	73%
Camden East	96%	97%	97%	82%	97%	95%	69%	63%	100%	95%	52%	54%	62%	75%
Camden North	92%	74%	93%	85%	98%	84%	19%	10%	86%	93%	45%	53%	66%	71%
Camden South	92%	81%	92%	74%	97%	90%	82%		75%	89%	38%	52%	62%	55%
Cape May	90%	83%	85%	85%	97%	73%	80%	89%	96%	89%	55%	78%	74%	81%
Cumberland East	90%	96%	90%	84%	95%	30%	67%	67%	93%	100%	62%	63%	72%	73%
Cumberland West	100%	79%	94%	72%	96%	83%	96%	100%	100%	88%	39%	54%	54%	59%
Essex Central	86%	43%	88%	93%	99%	86%	76%		36%	83%	64%	61%	69%	46%
Essex North	86%	100%	92%	89%	99%	0%	25%	0%	43%	75%	38%	27%	46%	54%
Essex South	100%	70%	93%	91%	98%	20%	13%		62%	83%	29%	37%	35%	46%
Gloucester East	99%	77%	93%	64%	83%	100%	74%	50%	64%	100%	43%	60%	66%	75%
Gloucester West	95%	87%	89%	87%	97%	68%	75%		85%	100%	36%	55%	60%	67%
Hudson Central	95%	88%	96%	61%	84%	58%	96%	100%	100%	100%	57%	78%	76%	82%
Hudson North	100%	100%	100%	97%	99%	100%	40%	100%	100%	100%	70%	73%	75%	93%
Hudson South	91%	93%	98%	90%	95%	100%	100%	100%	100%	100%	71%	64%	57%	75%
Hudson West	96%	100%	98%	96%	99%	100%	100%	100%	100%	100%	77%	63%	71%	63%
Hunterdon	89%	50%	100%	95%	99%	33%	100%		100%	100%	54%	64%	77%	8%
Mercer North	94%	44%	91%	79%	94%	79%	59%	79%	74%	76%	35%	59%	58%	61%
Mercer South	80%	37%	86%	79%	97%	50%	50%	20%	74%	59%	23%	53%	40%	41%
Middlesex Central	74%	84%	93%	83%	95%	87%	43%		0%	83%	37%	60%	68%	65%
Middlesex Coastal	94%	74%	95%	87%	93%	48%	41%	0%	70%	59%	24%	42%	43%	49%
Middlesex West	85%	61%	92%	80%	94%	44%	8%	0%	38%	92%	35%	64%	60%	59%
Monmouth North	100%	94%	98%	98%	100%	85%	100%	100%	100%	100%	63%	63%	73%	54%
Monmouth South	97%	100%	99%	96%	99%	83%	100%	100%	100%	88%	74%	69%	83%	69%
Morris East	100%	83%	99%	96%	99%	75%	100%		100%	100%	57%	67%	78%	80%
Morris West	93%	100%	98%	90%	98%	100%	100%	100%	100%	100%	64%	77%	77%	75%
Newark Center City	89%	97%	90%	85%	98%	74%	76%	86%	85%	100%	43%	41%	52%	70%
Newark Northeast	100%	79%	97%	97%	98%	79%	83%	78%	96%	100%	57%	62%	64%	81%
Newark South	92%	66%	88%	89%	96%	67%	40%	33%	79%	86%	27%	44%	41%	51%
Ocean North	99%	88%	97%	92%	98%	69%	88%		89%	100%	56%	67%	74%	81%
Ocean South	91%	92%	97%	90%	97%	100%	93%	100%	100%	100%	54%	59%	75%	63%
Passaic Central	100%	71%	89%	86%	94%	71%	100%	100%	100%	97%	39%	64%	71%	90%
Passaic North	99%	84%	92%	85%	95%	80%	73%	25%	100%	95%	42%	48%	54%	71%
Salem	99%	100%	98%	75%	93%	100%	100%	100%	100%	100%	61%	76%	69%	68%
Somerset	100%	100%	99%	96%	99%	78%	92%		100%	100%	60%	72%	69%	91%
Sussex	100%	93%	99%	91%	98%	67%	90%	100%	100%	100%	61%	89%	86%	94%
Union Central	100%	85%	96%	91%	96%	38%	73%	100%	83%	100%	31%	46%	47%	65%
Union East	93%	71%	73%	83%	95%	67%	38%	36%	36%	88%	39%	55%	59%	57%
Union West	95%	74%	92%	79%	93%	27%	25%	0%	75%	100%	30%	51%	49%	43%
Warren	91%	63%	77%	83%	94%	33%	0%		17%	100%	29%	39%	44%	27%
Statewide	95%	79%	92%	87%	96%	78%	72%	62%	85%	92%	46%	59%	62%	67%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	April'20-September'20
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	February'20-July'20
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	April'20-September'20
M# 13	Investigation Completion within 60 days	85%	February'20-July'20
M# 14	Investigation Completion within 90 days	95%	February'20-July'20
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	March'20-August'20
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	April'20-September'20
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	April'20-September'20
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	April'20-September'20
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	April'20-September'20
M# 28	Caseworker visits Parent 2x/Month	90%	April'20-September'20
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	08/22/2020-09/26/2020
M# 30	Bi-weekly Parent-Child Visits	85%	April'20-September'20
M#31	Sibling Visits	85%	April'20-September'20

Worker and Office Caseads by Worker Type and by Local Office -August 2020

Met Target

< 70% of workers in compliance

Local Office	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	97%	Yes	100%	Yes	100%	Yes
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	100%	Yes	100%	Yes	100%	Yes
Camden Central	100%	Yes	100%	Yes	75%	No
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	100%	Yes	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	92%	Yes	100%	Yes	75%	No
Cumberland East	100%	Yes	100%	Yes	100%	Yes
Cumberland West	100%	Yes	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	50%	No
Gloucester East	100%	Yes	100%	Yes	100%	Yes
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes		
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	100%	Yes	100%	Yes	100%	Yes
Monmouth North	100%	Yes	100%	Yes	100%	Yes
Monmouth South	100%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	100%	Yes	100%	Yes	100%	Yes
Newark South	100%	Yes	100%	Yes	100%	Yes
Ocean North	100%	Yes	100%	Yes	100%	Yes
Ocean South	100%	Yes	100%	Yes	100%	Yes
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	100%	Yes	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	100%	Yes	100%	Yes	98%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

- Office Compliance: % of offices that meet the casead standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the casead standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the casead standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseads , however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.