## NJIUA

New Jersey Insurance Underwriting Association

## 2009 Annual Report



#### 2009 Annual Report

Contents
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Message from the Chair and President	2
Financial and Statistical Exhibits	5
Board of Directors	26
Association Staff	27

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www.njiua.org

#### New Jersey Insurance Underwriting Association 2009 Annual Report Message from the Chair and President

#### 2009 Financial Results in Review

Even though the declining trends in written premium volume and the number of policies-in-force continued throughout all of 2009, The Association achieved a net gain for the sixth consecutive year.

Written premium declined 11.8% to a year-end total of \$12,930,581. Earned premium declined 14.5% to \$13,614,752 and policies-in-force declined 14.4% to 22,129.

Underwriting expenses decreased 5.8% over 2008 levels, although the expense ratio increased 2.7 points or 6.8% to 42.8%. Once again, the primary factor contributing to the increase is the ongoing decline in written premium.

The volume of new claims reported to the Association in 2009 declined 8.9% to 834 and claim and claim expenses incurred declined 19.5% to \$7,611,870. The 2009 loss ratio decreased 3.5 points or 5.8% to 55.9%. Once again, the absence of any catastrophes or significant losses due to weather, were major factors in reducing the number of new claims reported to the Association. Twenty-two large losses, \$100,000 or greater, were reported in 2009, 15.4% fewer than the twenty-six large losses reported in 2008.

The combined ratio for 2009 declined 0.72 of a point to 98.7%, a decrease of nearly 1% over the 2008 combined ratio. The 2009 underwriting gain of \$466,039 is \$124,528 or 21.1% less than the underwriting gain achieved in 2008. The Association's investment income of \$213,795 reflects a decrease of \$277,126 or 56.5% from the gain achieved in 2008. The Association's 2009 net gain of \$679,834 is \$401,654 or 37.1% less than the net gain achieved in 2008.

This past year has been the fifth consecutive year in which Association written premium has declined and the thirteenth consecutive year in which the number of policies-inforce declined. The voluntary insurance market in New Jersey remains accessible and affordable to policyholders and as long that market remains viable, Association written premium volume and the numbers of policies issued will continue to decline.

#### **Major Initiatives**

Following more than three years of extensive analysis, investigation and constructive dialogue between the management of the Association, members of the Board of

Directors and representatives of the Department of Banking and Insurance, significant revisions and updates were approved to the NJIUA Plan of Operation. Principle amongst the changes was the adoption of a methodology for the closing of policy years and the reconciliation and reporting of those results to member companies. The requirement for existing policyholders to submit a new application for coverage at the time a policy is renewed has been eliminated and a new, streamlined continuous policy renewal process implemented. The maximum coverage limit for dwelling policies was increased to \$600,000.

During the discussions surrounding the proposed revisions to the Plan of Operation, Association managers, working closely with the members of the Underwriting and Finance and Audit Committees, developed and recommended a two-pay installment payment program for qualified renewal policyholders, as well as underwriting guidelines for offering theft coverage to qualified policyholders. The Board of Directors approved the recommendations and both programs were implemented.

The Association's ongoing initiative to continuously improve systems and processes resulted in the staffs of nineteen of the top producers who generate policies for NJIUA being trained in the use of the web based policy endorsement facility. Management also undertook a lengthy and detailed analysis to determine the feasibility of automating existing Association application and risk selection processes. The Board approved the development of an expert underwriting system for dwelling fire business only and charged Association management to continue to work closely with the Underwriting Committee to ensure the integrity and quality of the underwriting process. The development of this new system application is a direct result of the extensive feedback provided by producers to provide technology that will enhance their functionality, reduce their costs and improve their productivity.

Based on updated risk data submitted by the Association, Guy Carpenter completed an analysis of NJIUA 2009 catastrophe exposures. Those results were reviewed by the Underwriting Committee whose members recommended to the Board that no further action be taken. The Board agreed with the Committee's decision not to pursue additional risk transfer alternatives.

The annual analysis of rate adequacy was completed and after appropriate review of the rate filing package and ISO results, the Underwriting Committee recommended filing for an overall rate increase of 2.9%. After much discussion with the Board and a dialogue with the representatives of the Department of Insurance, the general consensus was the economic climate was not conducive to supporting a rate increase at the time and it was mutually agreed by the Board, the Association and the Department to withdraw the 2009 rate filing.

As a matter of course, Association managers maintain a strict focus on the management of all expenses within their scope of responsibilities. Still, the continued decline in the number of policies-in-force and written premium, and the prospect that the residual market will not likely experience significant growth or expansion in the foreseeable future, has meant that vigilance about maximizing productivity and reducing the cost of doing business is more important than ever. The Association has had another active and successful year and managers and employees continued to be committed to providing the best possible customer service and responsiveness to the mission of NJIUA. We want to thank all of the managers and employees for their support and congratulate them on their dedication and professionalism.

We also wish to express our sincere appreciation to former Commissioner Goldman, former Acting Commissioner Jasey, Acting Commissioner Rader, Donald Bryan, Mark Nussenfeld and others at the Department of Banking and Insurance for their continued guidance and support. We acknowledge and offer our sincere appreciation to legal counsel Hugh Francis for his support and efforts on our behalf. Special thanks and appreciation are expressed to Lou Cappello, Robert Simmons and Georgia Flamporis whose service as Board members ended in 2009. We wish to thank all of the members of the Board of Directors, Committee Chairs, Jim Ayers, Vince Noggle, Thad Holman, Bruce Hill and Bob Farnam for their valuable advice and direction on our business activities.

President

William W. Martin

Chair, Board of Directors, NJIUA

#### Financial Highlights

Year Ending December 31, (Unaudited)

	( U n a u d 1 t e d )	
	2009	2008
PREMIUM WRITTEN	\$12,930,581	\$14,667,822
PREMIUMS EARNED	13,614,752	$15,\!922,\!954$
LOSSES INCURRED	6,443,814	8,088,791
CLAIM EXPENSES INCURRED	1,168,056	1,364,699
EXPENSES INCURRED	5,536,843	5,878,897
UNDERWRITING GAIN	466,039	590,567
ADD INVESTMENT INCOME	213,795	490,921
NET OPERATING GAIN	\$679,834	\$1,081,488
LOSS RATIO	55.91%	59.37%
EXPENSE RATIO	42.82%	40.08%
COMBINED RATIO	98.73%	99.45%

#### Statements of Admitted Assets, Liabilities and Members' Equity - Statutory Basis

	( U n a u	dited)
Admitted Assets	2009	2008
Cash and short-term investments	\$14,162,626	\$13,727,127
Accrued interest	34,325	72,361
Electronic data processing equipment	53,503	65,489
Premium receivable		ŕ
remium receivable	22,376	29,209
Total Admitted Assets	\$14,272,830	\$13,894,186
Liabilities and Members' Equity		
Liabilities:		
Unearned premiums	\$6,467,830	\$7,152,001
Unpaid losses	3,033,000	3,245,788
Unpaid loss adjustment expenses	384,118	433,987
Claim checks payable	-	335
Amounts held for others	349,062	247,672
Accrued expenses	197,281	175,045
Other liabilities	218,413	130,355
Accrued premium taxes & filing fees	44,068	40,035
Post retirement benefits (other than pensions)	2,420,897	2,259,960
Defined benefit pension plan liability	929,703	1,748,970
Advanced premium	258,739	253,203
Total Liabilities and Reserves	\$14,303,111	\$15,687,351
Members' Equity (deficit)	(30,281)	(1,793,165)
Total Liabilities and Members' Equity	\$14,272,830	\$13,894,186

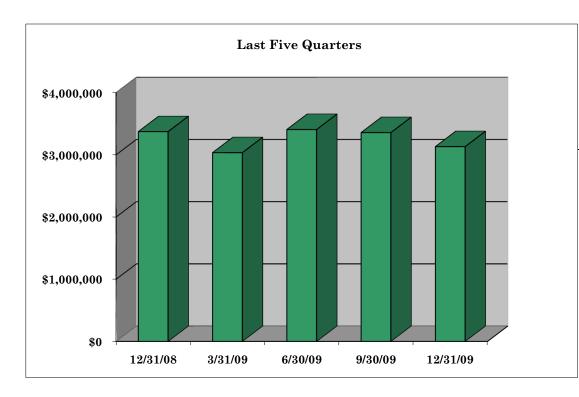
Balance Sheet

#### Statements of Operations and Changes in Members' Equity - Statutory Basis

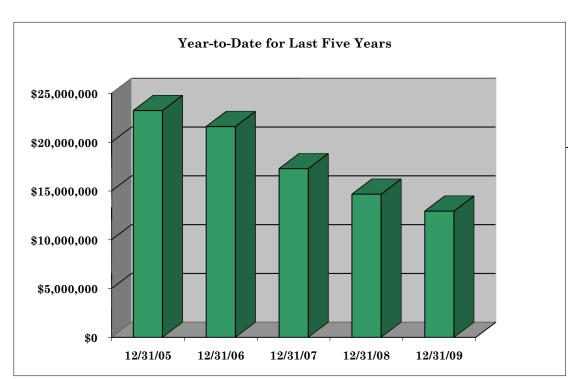
Twelve Months Ending December 31,

	( U n a u d	ited)
	2009	2008
Underwriting Income:		
Net premiums written	\$12,930,581	\$14,667,822
Change in unearned premiums	684,171	1,255,132
Net premiums earned	13,614,752	15,922,954
Deductions:		
Losses incurred	6,443,814	8,088,791
Loss adjustment expenses incurred	1,168,056	1,364,699
Commissions	1,146,922	1,300,964
Other underwriting expenses	4,337,544	4,524,547
Premium taxes & filing fees	52,377	53,386
Total underwriting deductions	13,148,713	15,332,387
Net underwriting gain	466,039	590,567
Net investment income	213,795	490,921
Net gain	\$679,834	\$1,081,488
Members' equity (deficit) beginning of period	(1,793,165)	(137,490)
Net gain	679,834	1,081,488
Decrease in non-admitted assets	263,783	255,423
Employer's pension obligation	819,267	(2,992,586)
Members' equity (deficit) end of period	(\$30,281)	(\$1,793,165)

#### Written Premium - All Lines



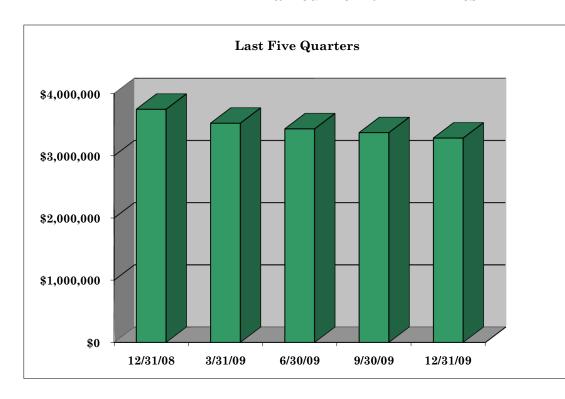
Quarte	r Ending
12/31/08	\$3,372,484
3/31/09	3,034,532
6/30/09	3,406,996
9/30/09	3,357,455
12/31/09	\$3,131,598



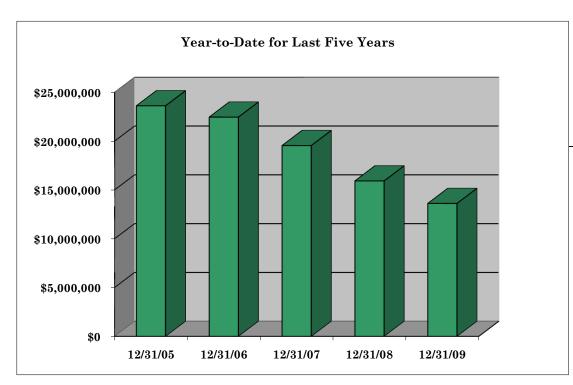
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Period Ending		
12/31/05	\$23,237,640	
12/31/06	21,594,840	
12/31/07	17,279,031	
12/31/08	14,667,822	
12/31/09	\$12,930,581	

#### **Earned Premium - All Lines**



Quarte	r Ending
12/31/08	\$3,747,861
3/31/09	3,523,725
6/30/09	3,433,385
9/30/09	3,372,379
12/31/09	\$3,285,263

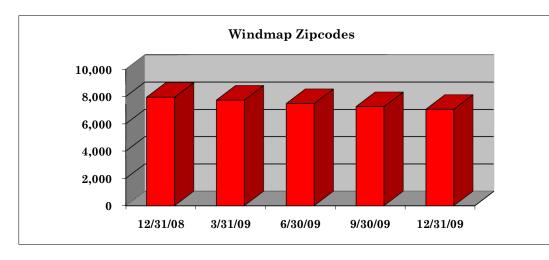


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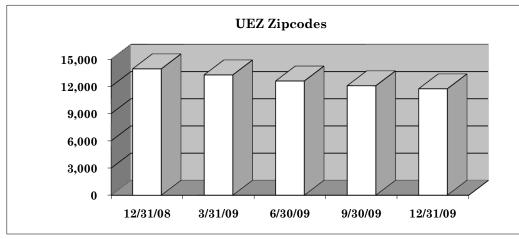
## Period Ending 12/31/05 \$23,618,216 12/31/06 22,459,462 12/31/07 19,546,272 12/31/08 15,922,954 12/31/09 \$13,614,752

In-Force Policies by Territory - All Lines

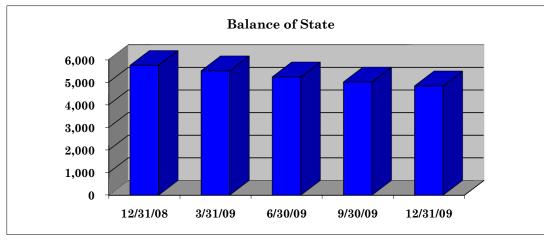
Last Five Quarters



Quarter E	nding
12/31/08	7,949
3/31/09	7,740
6/30/09	7,487
9/30/09	7,262
12/31/09	7,067



Quarter E	Ending
12/31/08	13,930
3/31/09	13,262
6/30/09	12,591
9/30/09	12,065
12/31/09	11,731

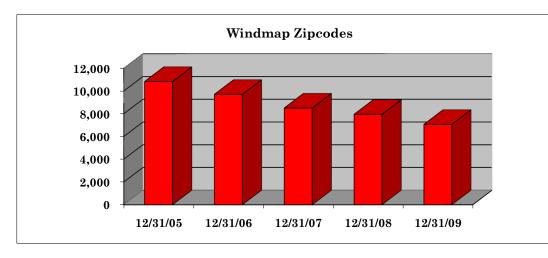


Quarter E	nding
12/31/08	5,741
3/31/09	5,501
6/30/09	5,232
9/30/09	5,007
12/31/09	4,834

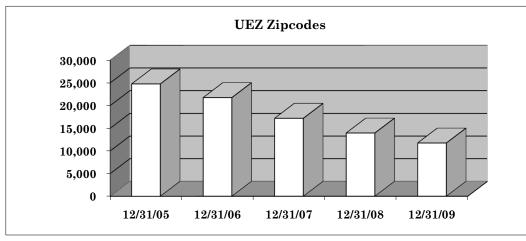
Note: Sum of zipcodes does not equal total due to overlap between WindMap and UEZ definitions.

In-Force Policies by Territory - All Lines

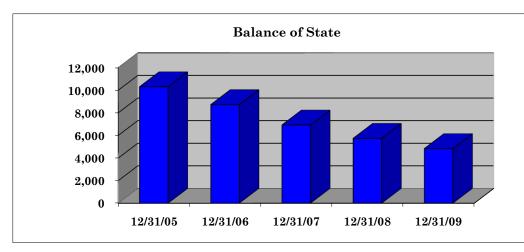
Last Five Years



<b>Period Ending</b>		
12/31/05	10,836	
12/31/06	9,709	
12/31/07	8,507	
12/31/08	7,949	
12/31/09	7,067	



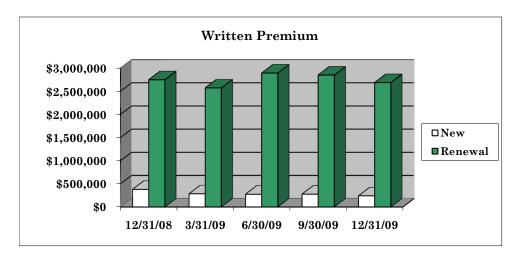
Period E	nding
12/31/05	24,757
12/31/06	21,740
12/31/07	17,183
12/31/08	13,930
12/31/09	11,731



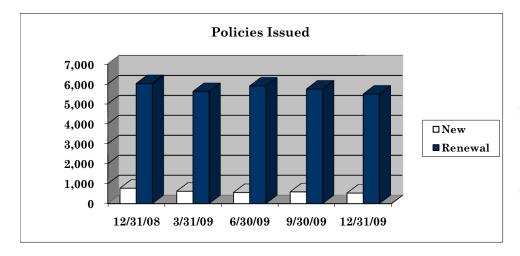
Period Ending		
12/31/05	10,306	
12/31/06	8,723	
12/31/07	6,922	
12/31/08	5,741	
12/31/09	4,834	

Note: Sum of zipcodes does not equal total due to overlap between WindMap and UEZ definitions.

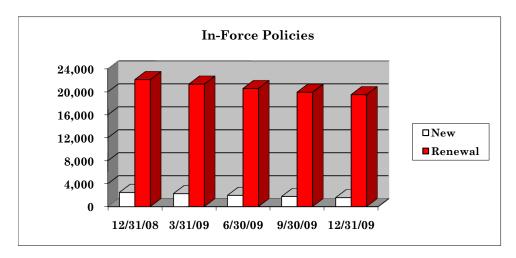
#### **Dwelling Business**



_	Quarter Ending	
	New	Renewal
12/31/08	\$380,386	\$2,747,206
3/31/09	284,439	2,571,050
6/30/09	274,907	2,891,690
9/30/09	276,679	2,848,886
12/31/09	\$240,553	\$2,686,169

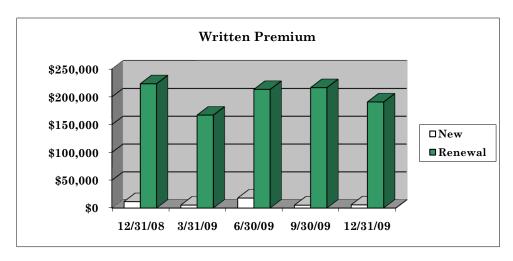


_	Quarter Ending	
	New	Renewal
12/31/08	769	6,016
3/31/09	619	5,614
6/30/09	556	5,892
9/30/09	589	5,739
12/31/09	528	5,486

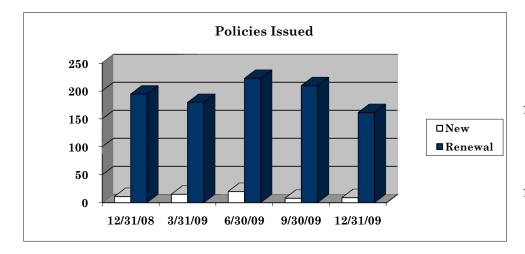


_	Quarter Ending	
	$\underline{\text{New}}$	Renewal
12/31/08	2,470	22,132
3/31/09	2,270	21,351
6/30/09	1,968	20,583
9/30/09	1,764	19,933
12/31/09	1,569	19,510

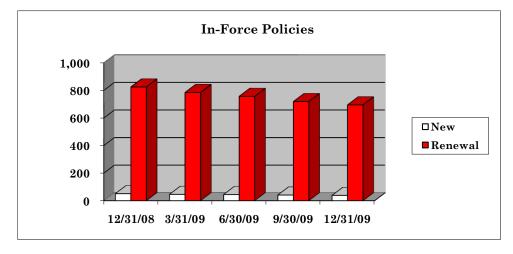
#### **Commercial Business**



_	<b>Quarter Ending</b>	
	New	Renewal
12/31/08	\$11,608	\$223,407
3/31/09	5,273	167,039
6/30/09	17,880	213,235
9/30/09	5,140	216,472
12/31/09	\$5,725	\$190,713

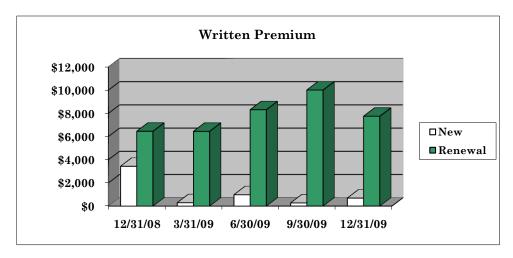


_	<b>Quarter Ending</b>	
	New	Renewal
12/31/08	11	194
3/31/09	15	179
6/30/09	20	222
9/30/09	8	209
12/31/09	9	161

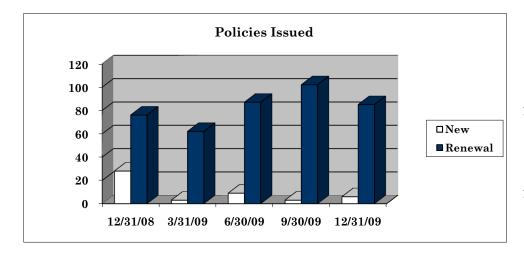


_	Quarter Ending	
	New	Renewal
12/31/08	51	825
3/31/09	46	785
6/30/09	45	757
9/30/09	41	719
12/31/09	38	695

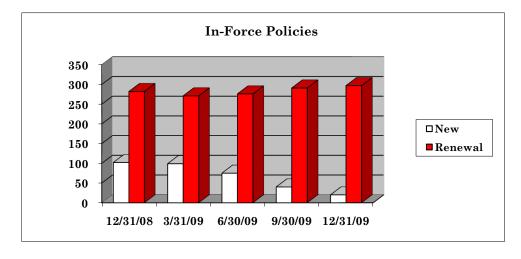
#### **Crime Business**



_	<b>Quarter Ending</b>	
	New	Renewal
12/31/08	\$3,427	\$6,450
3/31/09	287	6,444
6/30/09	977	8,307
9/30/09	271	10,007
12/31/09	\$690	\$7,748

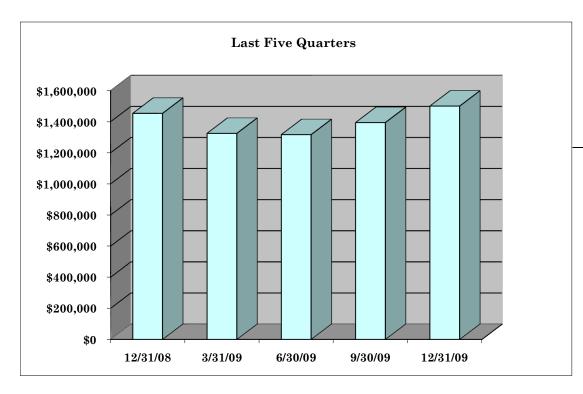


_	<b>Quarter Ending</b>	
	New	Renewal
12/31/08	28	76
3/31/09	3	62
6/30/09	9	87
9/30/09	3	102
12/31/09	6	85



	Quarter Ending	
	$\underline{\text{New}}$	Renewal
12/31/08	102	282
3/31/09	99	271
6/30/09	75	276
9/30/09	40	291
12/31/09	20	297

#### **Underwriting Expenses Incurred**



 Quarter Ending

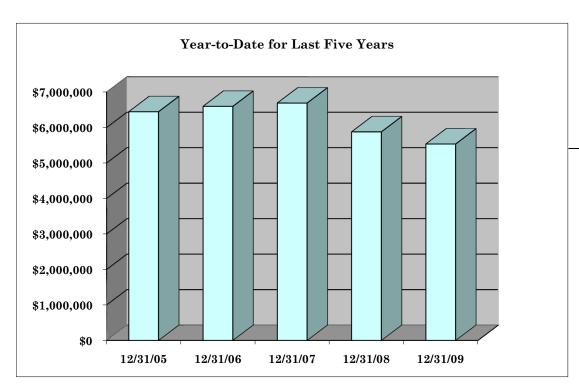
 12/31/08
 \$1,453,772

 3/31/09
 1,324,897

 6/30/09
 1,316,870

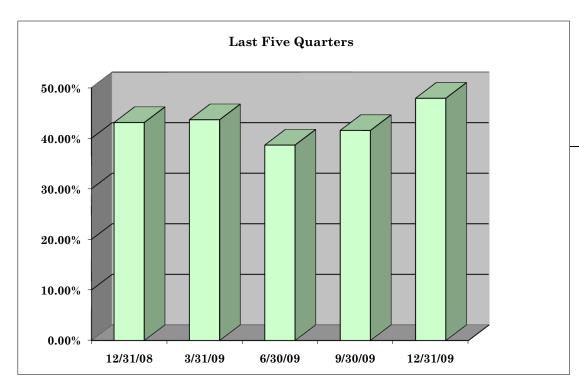
 9/30/09
 1,394,636

 12/31/09
 \$1,500,442

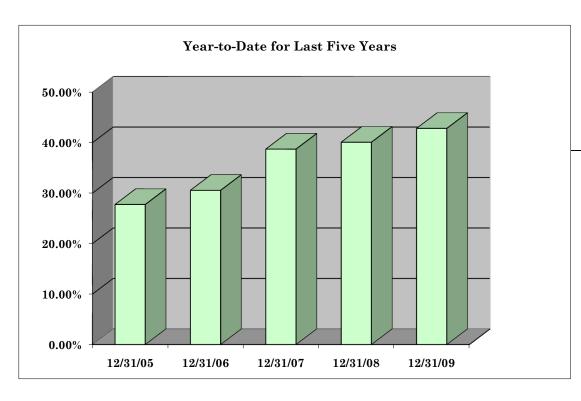


## Period Ending 12/31/05 \$6,446,146 12/31/06 6,597,320 12/31/07 6,690,405 12/31/08 5,878,897 12/31/09 \$5,536,843

#### **Expense Ratio**

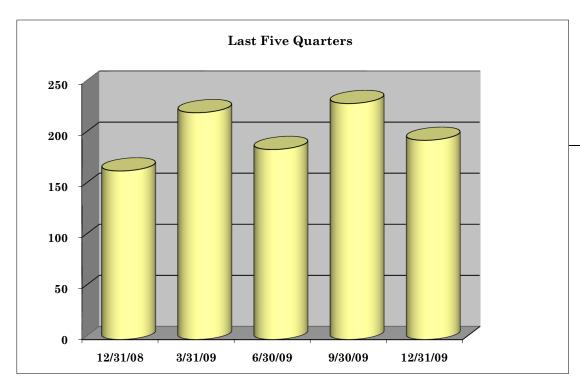


<b>Quarter Ending</b>	
12/31/08	43.11%
3/31/09	43.66%
6/30/09	38.65%
9/30/09	41.54%
12/31/09	47.91%

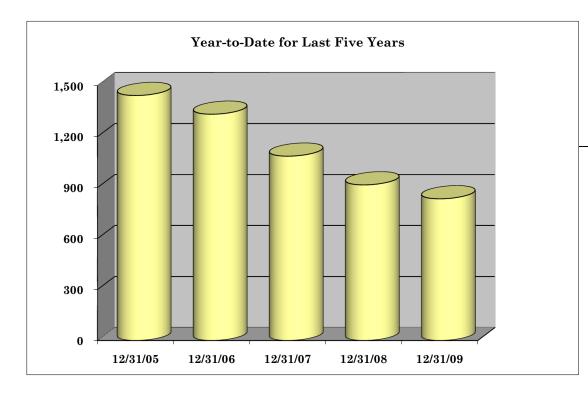


Period Ending	
12/31/05	27.74%
12/31/06	30.55%
12/31/07	38.72%
12/31/08	40.08%
12/31/09	42.82%

#### Number of New Claims Reported

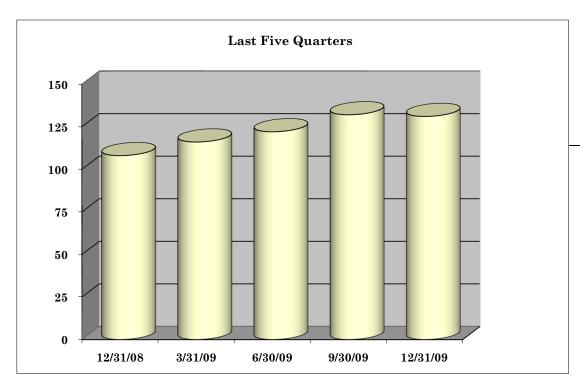


<b>Quarter Ending</b>	
12/31/08	165
3/31/09	222
6/30/09	186
9/30/09	231
12/31/09	195

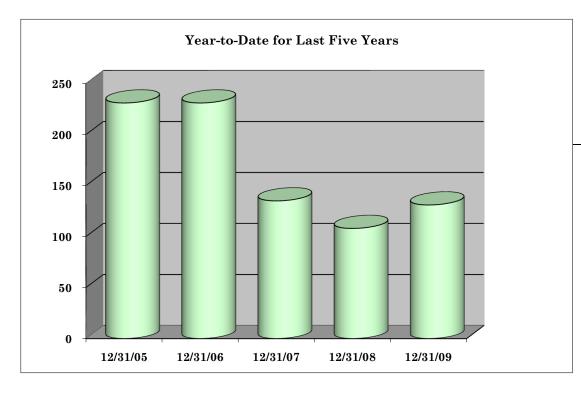


Period Ending	
12/31/05	1,442
12/31/06	1,332
12/31/07	1,085
12/31/08	916
12/31/09	834

#### **Number of Open Claims**



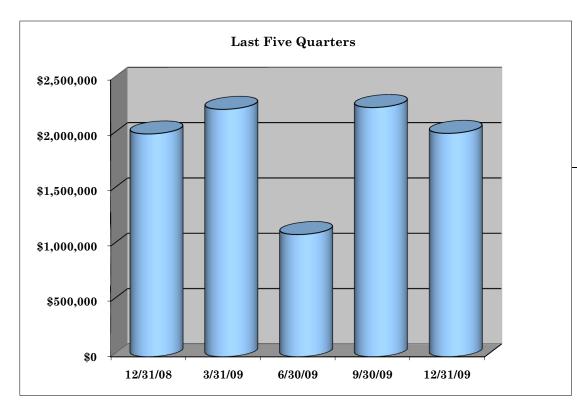
<b>Quarter Ending</b>	
12/31/08	108
3/31/09	116
6/30/09	122
9/30/09	132
12/31/09	131



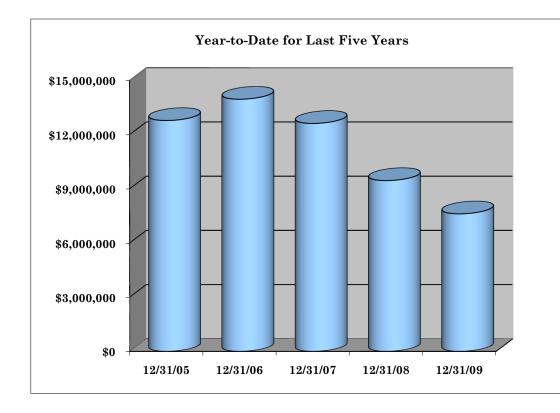
Period Ending	
12/31/05	231
12/31/06	231
12/31/07	135
12/31/08	108
12/31/09	131

18 Open Claims

#### Claims & Claim Expenses Incurred

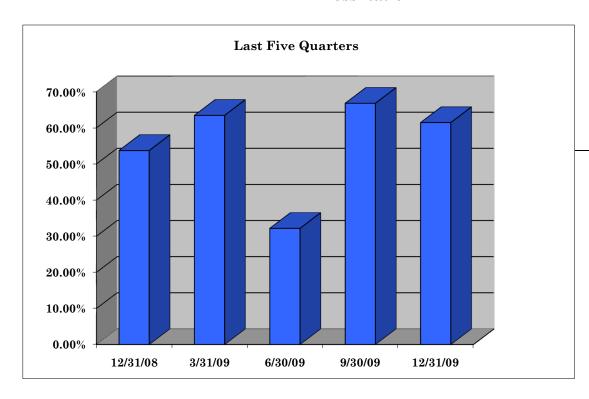


Period Ending	
12/31/08	\$2,013,432
3/31/09	2,235,896
6/30/09	1,104,522
9/30/09	2,252,598
12/31/09	\$2,018,854

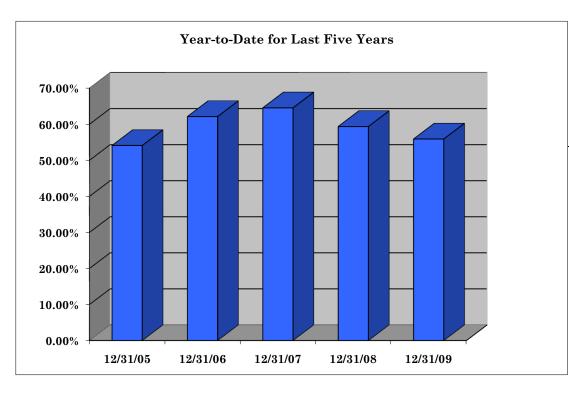


## Period Ending 12/31/05 \$12,776,400 12/31/06 13,954,956 12/31/07 12,616,581 12/31/08 9,453,490 12/31/09 \$7,611,870

#### **Loss Ratio**



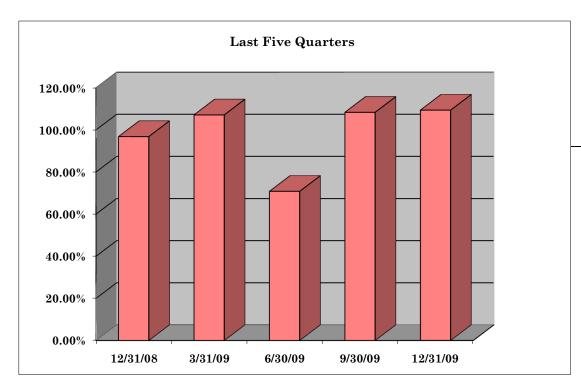
<b>Quarter Ending</b>	
12/31/08	53.72%
3/31/09	63.45%
6/30/09	32.17%
9/30/09	66.80%
12/31/09	61.45%



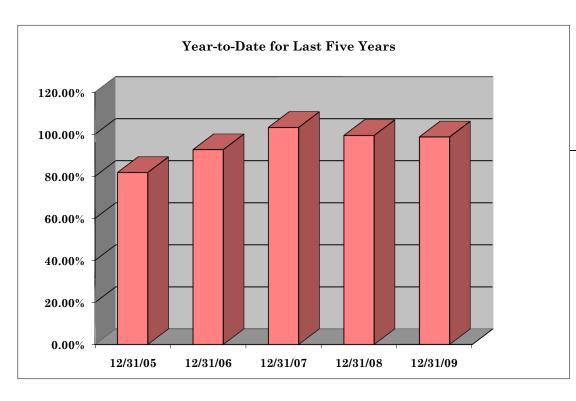
Period Ending	
12/31/05	54.10%
12/31/06	62.13%
12/31/07	64.55%
12/31/08	59.37%
12/31/09	55.91%

20 Loss Ratio

#### **Combined Ratio**

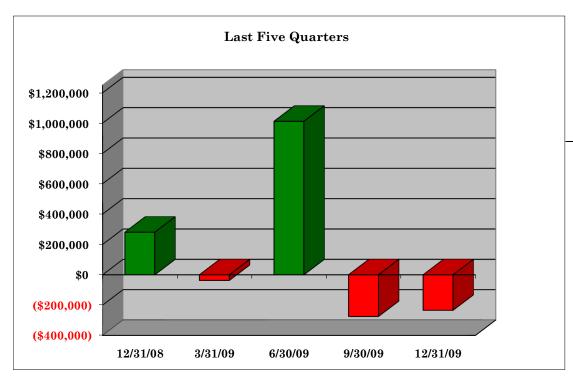


<b>Quarter Ending</b>	
12/31/08	96.83%
3/31/09	107.11%
6/30/09	70.82%
9/30/09	108.34%
12/31/09	109.36%

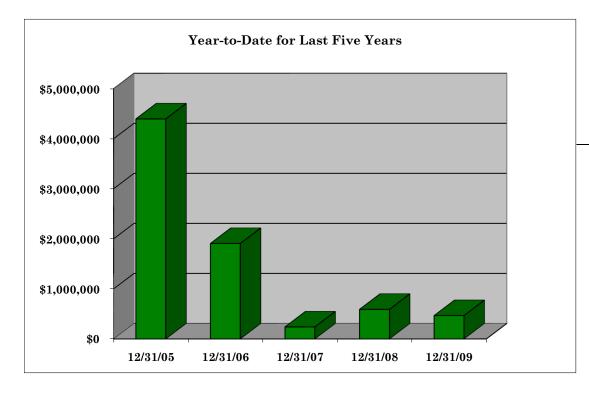


Period Ending	
12/31/05	81.84%
12/31/06	92.68%
12/31/07	103.27%
12/31/08	99.45%
12/31/09	98.73%

#### **Underwriting Gain (Loss)**



# Quarter Ending 12/31/08 \$280,657 3/31/09 (37,068) 6/30/09 1,011,993 9/30/09 (274,855) 12/31/09 (\$234,033)



Period Ending	
12/31/05	\$4,395,670
12/31/06	1,907,186
12/31/07	239,286
12/31/08	590,567
12/31/09	\$466,039

#### Policies Issued by Line of Business

<u>Dwelling Business</u>		<u>2009</u>	<u>2008</u>	<u>2007</u>	<u>2006</u>	<u>2005</u>	
	New	2,292	3,723	5,255	8,046	10,019	
	Renewal	22,731	26,488	31,683	33,661	36,950	
	Total	25,023	30,211	36,938	41,707	46,969	
Commercial Business							
	New	52	67	114	149	207	
	Renewal	771	923	1,129	1,281	1,441	
	Total	823	990	1,243	1,430	1,648	
Crime Business							
	New	21	108	40	60	53	
	Renewal	336	313	393	408	488	
	Total	357	421	433	468	541	
All Line	<u>es</u>						
	New	2,365	3,898	5,409	8,255	10,279	
	Renewal	23,838	27,724	33,205	35,350	38,879	
	Total	26,203	31,622	38,614	43,605	49,158	

#### **Applications Received by Line of Business**

<u>Dwelling Business</u>		<u>2009</u>	<u>2008</u>	2007	<u>2006</u>	$\underline{2005}$		
	New	2,597	3,822	5,617	8,402	10,215		
	Renewal	24,339	27,524	31,898	33,979	37,337		
	Total	26,936	31,346	37,515	42,381	47,552		
Comme	Commercial Business							
	New	58	75	141	184	212		
	Renewal	885	933	1,177	1,301	1,473		
	Total	943	1,008	1,318	1,485	1,685		
Crime Business								
	New	38	132	47	69	71		
	Renewal	356	328	411	408	492		
	Total	394	460	458	477	562		
All Lines								
	New	2,693	4,029	5,805	8,655	10,497		
	Renewal	25,580	28,785	33,486	35,688	39,302		
	Total	28,273	32,814	39,291	44,343	49,800		

#### **Claim Information**

	<u>2009</u>	<u>2008</u>	<u>2007</u>	<u>2006</u>	<u>2005</u>
New Claims Reported	834	916	1,085	1,332	1,442
Large Losses (+ \$100k)	22	26	44	44	43
Catastrophe Losses	0	79	147	150	159
Arson Losses	10	2	8	5	17
Paid Losses	\$6,657,000	\$8,808,000	\$13,018,000	\$12,162,000	\$12,319,000
Case Reserves	\$2,594,000	\$1,670,000	\$3,207,000	\$5,526,000	\$3,973,000
Loss Exp. Paid	\$1,218,000	\$1,393,000	\$1,464,000	\$1,467,000	\$1,645,000
Loss Exp. Reserves	\$384,000	\$434,000	\$463,000	\$585,000	\$650,000
IBNR Reserves	\$439,000	\$1,575,000	\$758,000	\$183,000	\$1,345,000

25 Claims

#### 2009 ANNUAL REPORT

#### NEW JERSEY INSURANCE UNDERWRITING ASSOCIATION

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Finance and Audit Committee

#### 2009 ANNUAL REPORT

### NEW JERSEY INSURANCE UNDERWRITING ASSOCIATION STAFF OF THE ASSOCIATION

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Customer Services – Brenda Morgan

Jennifer Adi-Darko Justin Floyd

Dianna Anthony Indra Daniel

Felicia Dubose <u>Financial Services – Ted Green</u>

Tisha Elam

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Toni Yumang Larcina Wilkins Ibis Zafra

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