



NEW JERSEY DIVISION OF CONSUMER AFFAIRS

(/)

Alert



The Division of Consumer Affairs issued an alert to support health care practitioners in their efforts to protect patient data and information from disclosure. This alert, available [here](#), identifies steps that practitioners can take to avoid collecting unnecessary data and to safeguard the data that they do collect and store.

The Division of Consumer Affairs issued a Consumer Alert regarding crisis pregnancy centers. This alert is available (<https://www.njconsumeraffairs.gov/Documents/data-privacy-guidance.pdf>) [here](#) (<https://www.njconsumeraffairs.gov/Documents/crisis-pregnancy-centers.pdf>).

Alert



The Division has established new guidelines for retailers and consumers concerning the detection and prevention of gift card fraud, which includes required training and best practices.

[Click Here for More Information](https://www.njconsumeraffairs.gov/News/Consumer%20Briefs/gift-card-fraud1.pdf) (<https://www.njconsumeraffairs.gov/News/Consumer%20Briefs/gift-card-fraud1.pdf>)

Alert



SCAM ALERT
The Division of Consumer Affairs (Division) is warning all licensed professionals about individuals impersonating New Jersey Division of Consumer Affairs (DCA) investigators, Drug Enforcement Administration (DEA) agents, DEA investigators, New Jersey Drug Control Unit investigators, Federal Bureau of Investigation (FBI) investigators, and other law enforcement personnel, as part of an extortion scheme.

The impersonators are contacting licensees by telephone or letter, stating that they are the subject of an investigation. The callers are demanding money to clear up the matter, or threatening to revoke the individual's license. Please be advised that the Division of Consumer Affairs will not contact licensees by telephone to discuss investigations or demand money.

Anyone receiving a telephone call from a person purporting to be any of the above mentioned individuals seeking money, should refuse the demand. We encourage you to report the call to the Federal Trade Commission (FTC) at [ReportFraud.ftc.gov](https://reportfraud.ftc.gov) (<https://reportfraud.ftc.gov>). You may also report the call to the Division at AskConsumerAffairs@lps.state.nj.us (<mailto:AskConsumerAffairs@lps.state.nj.us>).



To File a Complaint

File a Complaint with Us Online or by Email

Any information you supply may be subject to public disclosure pursuant to New Jersey's Open Public Records Act (<http://www.njpublicsafety.com/opra/index.html>). We strongly urge you to not submit sensitive personal information on these forms.

Please read "File a Consumer Complaint Against a Business (/Documents/NJ-Office-of-Consumer-Protection-Complaint.pdf)" **BEFORE** you choose an option below.



(/Pages/Board-Committee-Complaint-Forms.aspx) **Against Any Business**
(<https://njconsumeraffairs.state.nj.us/file-a-complaint/>)



Against Any Employer, Organization, or Entity
You Believe is Violating Any Part of Executive Order 107 (<https://covid19.nj.gov/violation>)

Any complaint that any employer, organization, or entity is violating any part of Executive Order 107 (<https://nj.gov/infobank/eo/056murphy/pdf/EO-107.pdf>), including failing to close when required by the Executive Order, should be filed here: covid19.nj.gov/violation (<https://covid19.nj.gov/violation>)



Against a Licensed Professional or
to Report Unlicensed Activity (</Pages/Board-Committee-Complaint-Forms.aspx>)

Check the list of all the licensed professions, and choose either an “English” or “Spanish” complaint form after the specific profession. If you do not see a specific profession listed, please submit a general complaint by clicking the following link:

General Consumer Complaint Form: (*English* (</ComplaintsForms/NJ-Office-of-Consumer-Protection-Complaint-Form.pdf>) / *Spanish* (</ComplaintsForms/spanish/Office-of-Consumer-Protection-Complaint-Form-Spanish.pdf>))



Against a Brokerage Firm, Stockbroker,
Sales Agent, or Investment Advisor (<https://njconsumeraffairs.state.nj.us/file-a-complaint/>)



(/Pages/Board-Committee-Complaint-Forms.aspx) **For a Defect with a New Car, Used Car,**
or Motorized Wheelchair (*Lemon Law*) (<https://njconsumeraffairs.state.nj.us/file-a-complaint/>)

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Division

Division Home (</Pages/default.aspx>)
 Consumer Protection (</ocp/Pages/default.aspx>)
 Licensing Boards (</Pages/Board-Committee-Complaint-Forms.aspx>)
[File a Complaint \(/Pages/Consumer-Complaints.aspx\)](/Pages/Consumer-Complaints.aspx)
 Adoptions & Rule Proposals (</Pages/adoptions.aspx>)
 Internship Opportunities (</Pages/Internship-Program.aspx>)

Department

OAG Home (<http://www.nj.gov/oag>)
 Contact OAG (<http://www.nj.gov/oag/contactus.htm>)
 FAQ OAG (<http://www.nj.gov/oag/faq.htm>)
 OAG News (<http://www.nj.gov/oag/news.htm>)
 Services A to Z (<http://nj.gov/oag/services.htm>)
 Employment (<http://nj.gov/oag/employment.htm>)

State

NJ Home (<http://www.nj.gov/>)
 Services A-Z (<http://www.nj.gov/nj/govinfo/njgov/alphaserv.html>)
 Departments/Agencies (<http://www.nj.gov/nj/deptserv.html>)
 FAQs (<http://www.nj.gov/faqs/index.html>)

Legal

Legal Statement (<http://www.nj.gov/nj/legal.html>)
 Privacy Notice (<http://www.nj.gov/nj/privacy.html>)

RSS

Sign up for New Jersey Division of Consumer Affairs RSS feeds to get the latest information. You can select any category that you are interested in, and any time the website is updated you will receive a notification.

More information about RSS feeds. (</Pages/rss.aspx>)

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OPRA | Open
Public Records

(<https://www.state.nj.us/opra/>)