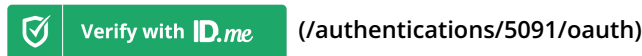




NJ DEPARTMENT OF LABOR REQUIRES YOU TO VERIFY YOUR IDENTITY

Click the green button below to create an ID.me account with the same email address you used to file your claim.



By verifying with ID.me using the link provided, you consent to the sharing of your personal information collected during the verification process with New Jersey DOL.

*Note: ID.me staff can't help with any other issues related to your unemployment claim. You'll need to contact **NJDOL** (<https://www.myunemployment.nj.gov/labor/myunemployment/help/contact-us/>) for assistance.*

Verify Your Identity Online

The New Jersey Department of Labor and Workforce Development (NJDOL) has partnered with ID.me to perform a quick, secure online identity verification service.

ID.me's online identity verification service is available 24 hours per day, 7 days a week. This [step-by-step guide \(https://learn.id.me/rs/801-JLS-289/images/IDme_Unemployment_IAL2_ADA_Liveness.pdf\)](https://learn.id.me/rs/801-JLS-289/images/IDme_Unemployment_IAL2_ADA_Liveness.pdf) walks you through completing your verification.

If you run into any difficulties along the way, ID.me offers **video-chat** capability with trained and certified staff members to help you quickly and easily verify your identity. View the [video-chat step-by-step guide \(https://learn.id.me/rs/801-JLS-289/images/Virtual In-Person Proofing User Guide Web.pdf\)](https://learn.id.me/rs/801-JLS-289/images/Virtual_In-Person_Proofing_User_Guide_Web.pdf) on how to verify on a video call.

4 Easy Steps

- (1) Click "Verify with ID.me"
- (2) Create an ID.me Account
- (3) Secure your Account
- (4) Verify your Identity

[Get the Step-by-Step Guide \(https://learn.id.me/rs/801-JLS-289/images/IDme_Unemployment_IAL2_ADA_Liveness.pdf\)](https://learn.id.me/rs/801-JLS-289/images/IDme_Unemployment_IAL2_ADA_Liveness.pdf)



This site is for New Jersey claimants with an identity verification issue. Please complete the ID.me verification process to resolve the identity verification issue on your account. Please make sure to provide the email address associated with your NJDOL account when verifying your identity using ID.me or your claim will be delayed.

Who is ID.me?

ID.me is a digital identity protection specialist that helps the NJ Department of Labor make sure your identity is valid – and not someone pretending to be you.

I've Verified My Identity – What's Next?

ID.me will notify NJDOL once your identity has been verified. NJDOL will remove the pending identity verification issue. As this partnership begins, it could take an average of 15 business days to complete the process from the point ID.me successfully verifies your identity . NJDOL is planning additional steps that will increase efficiency and save time for New Jersey unemployment claimants.

What if there are other eligibility issues with my unemployment claim?

If the identity verification issue is the only issue associated with your claim, NJDOL will notify you once your claim is unlocked. If there are additional eligibility issues with your unemployment claim, NJDOL will need additional time to resolve these issues.

If you have questions about this required identity verification, visit **help.id.me (http://help.id.me)**. NJDOL staff are unable to access your ID.me account or assist with the ID.me process.

By verifying with ID.me using the link provided, you consent to the sharing of your personal information collected during the verification process with New Jersey DOL.





One Identity. One Wallet.

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