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Welcome to the NJCCIS Help Page. There are several ways to get the help you need.



Customer Service Phone

☎ [1.800.332.6512](tel:1.800.332.6512) (tel:1.800.332.6512)

Customer Service Email

✉ NJCallCenter@e-tcc.com (mailto:NJCallCenter@e-tcc.com)





NJCCIS Call Center Hours

Sunday	Closed
Monday	8:00 am – 6:00 pm
Tuesday	8:00 am – 6:00 pm
Wednesday	8:00 am – 6:00 pm
Thursday	8:00 am – 7:00 pm
Friday	8:00 am – 6:00 pm
Saturday	Closed

NJCCIS General Support

 English  Spanish

How-To Documents And Videos For Everyone

-  [Create an Account in NJCCIS](#)
-  [Reset Your NJCCIS Password](#)
-  [System wide icons explained](#)
-  [How to Apply for the Infant and Toddler Specialist Network](#)

How-To Videos for Everyone

[> Personnel Panel](#)

Additional Help

- [> Licensing](#)
- [> NJ Workforce Registry](#)
- [> Grow NJ Kids](#)
- [> Division of Family Development](#)

About NJCCIS

NJCCIS is a collaboration between the New Jersey Department of Children and Families, Office of Licensing (DCF/OOL) - which oversees licensing and the Department of Human Services, Division of Family Development (DHS/DFD) - which oversees the Child Care Assistance Program, the NJ Workforce Registry and quality initiatives including Grow NJ kids.


NJCCIS supports the many business processes related to child care licensing, family child care registration, grants, inspections, and complaints. Providers can update their information to share with consumers. NJCCIS also is the point of access to the NJ Workforce Registry - allowing early childhood and school-age care professionals to maintain a record of their experience, education and professional development and to access in-person online training resources. Providers also can enroll in Grow NJ Kids and other Quality initiatives.

If your question wasn't answered with any of the help above please contact customer service at **1-800-332-6512**.

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