

Department of Labor and Workforce Development

Division of Temporary Disability and Family Leave Insurance



[Home](#) / [Information for Workers](#) / [Helpful Resources](#) / What Happens After I Apply?

Español

What Happens After I Apply?

Below you'll learn what happens after you apply for Temporary Disability or Family Leave benefits — typical wait times, claim status updates, and the decision process.

When will I know if I'm approved?

It can take a number of weeks to get approved or denied. Wait times vary and are longest when we're working through a large volume of claims. We make every effort to reach a decision quickly. To speed up processing, make sure you don't miss any requirements when you apply.

How will I know if I'm approved?

We'll mail you a decision letter, called **Notice of Eligible Determinations (D10)**. You'll also see your status listed as approved when you check your claim status online.

How do I check my claim status?

Your claim status is posted online after you apply.

[Log in here to check your claim status](#)

What does my claim status mean?

Your online claim status will show **no claim on file**, **in progress**, **information needed**, **transferred**, **approved**, or **denied**. Here's what each status means:

No claim on file

In progress: decision still pending

Information needed: decision still pending

Approved: application approved

Denied: application denied

What can I do if my application is denied?

If you disagree with a decision, you have the right to appeal. [How to file an appeal online.](#)

Sometimes applications are denied because something was missing. For example:

- A medical certificate from your provider
- Information we requested from you during review, but never received

If we request information from you in your denial letter, you can send the requested information by fax (fastest) or mail (see below). Make sure to list your Social Security number on every page.

By fax

609-984-4138

By mail

Temporary Disability and Family Leave Insurance
PO Box 387
Trenton, NJ 08625

It can take several weeks for us to review your documents and reconsider whether to approve your application. We review documents in the order we receive them.

What if my status isn't changing?

It's normal for your status to stay **in progress** while we review your application.

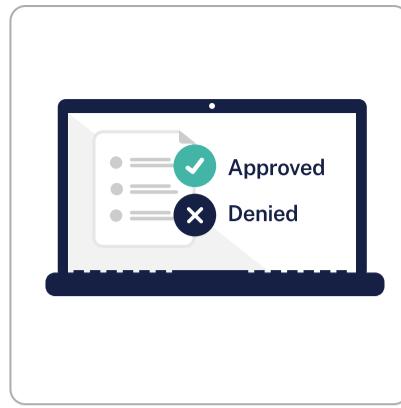
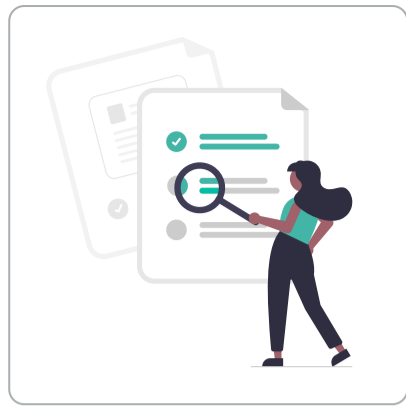
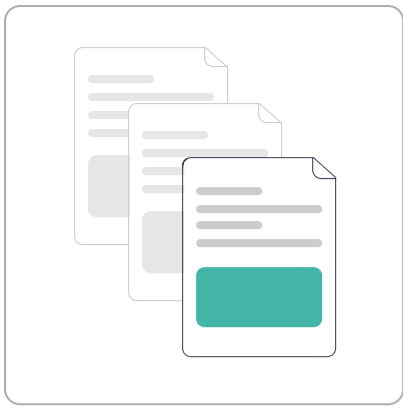
Sometimes there are delays. Here are some common reasons it can take longer for a decision:

- Part of your application was incomplete or sent in late — like a medical certification, if required
- We're reviewing documents you sent after we denied your claim or requested more information from you
- We need additional information from you

Keep an eye on your mail — if anything is missing, we'll send you a letter with questions to complete.

What does the decision process look like?

The steps below give you an outline of the approval process for new claims:



1. We get your application

After it's received, your application waits "in line" for the next available claims reviewer (up to a few weeks). We review applications from oldest to newest.

2. We start the review

We'll mail you a "claim receipt" when review begins.

3. We make a decision

If we approve your application, you'll see **approved** when you check your claim status online. You'll also get an approval letter in the mail. If you're **denied**, you'll see denied and get a letter with more details.

4. You get paid!

If approved, we'll send payment to your [benefits debit card](#). Payment should arrive on your card a few days after you're approved.

Did you find what you were looking for on this page?

Division of Temporary Disability and Family Leave Insurance

[Home](#)

[Information for Workers](#)

[Information for Employers](#)

[Information for Healthcare Providers](#)

[About Our Programs](#)

[Need Help?](#)

Statewide

[Governor Phil Murphy](#)

[Lt. Governor Tahesha Way](#)

[NJ Home](#)

[Services A to Z](#)

[Departments/Agencies](#)

[Contact Us](#)

[Privacy Notice](#)

[Legal Statement & Disclaimers](#)

[Accessibility Statement](#)



Copyright © State of New Jersey, 1996-2024
Department of Labor and Workforce Development
1 John Fitch Plaza,
Trenton, NJ 08625