

Call 1-800-701-0710
TTY: 711

Hours of Operation:
Monday and Thursday
8:00 A.M. - 8:00 P.M.
Tuesday, Wednesday, Friday
8:00 A.M. - 5:00 P.M.



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Welcome to the NJ FamilyCare website.

ATTENTION
NJ FAMILYCARE MEMBERS

Beware of renewal scams. Other states are reporting that members have received illegitimate messages claiming to be from their Medicaid agency. Scammers may pretend to be from a legitimate organization or a government agency using phone, text or email – but their goal is to steal from you.

NJ FamilyCare and its health plans send text messages to members, but we will **never**:

- Charge or ask for money from individuals to enroll or re-enroll.
- Threaten legal action or to seize your bank account.
- Require payment by gift card, prepaid debit card, Internet currency or mailed cash.
- Pressure anyone for personal information or demand secrecy.

Do not share banking or credit card information with anyone that calls you claiming to represent NJ FamilyCare, the Department of Human Services, the Division of Medical Assistance and Health Services or your NJ FamilyCare health plan.

Don't hesitate to call us at 1-800-701-0710 (TTY: 711) or visit www.njfamilycare.org for assistance.

NJ FAMILYCARE
RENEWAL PACKET

Update your mailing address:
1-800-701-0710

For more information website at: www.njfamilycare.org

State of New Jersey Phil Murphy, Governor | Department of Human Services Sarah Addelman, Commissioner | NJ FAMILYCARE

As of January 1, 2023, children under 19 may now have Medicaid status. All other requirements for NJ FamilyCare still apply.

NJ FamilyCare - New Jersey's publicly funded health insurance program covers millions of New Jersey's expansion populations. That means qualified NJ residents have health coverage that covers doctor visits, prescriptions, vision, dental, and even hospitalization.

If you are a NJ resident and you need [more information](#) on NJ FamilyCare, visit www.njfamilycare.org and see how to become a member of NJ FamilyCare.

Individuals ineligible for NJ FamilyCare can find information on www.getcovered.nj.gov.

Multilingual

(Arabic) عربي

বাংলা (Bengali)

中文 (Chinese)

Kreyòl

ગુજરાતી (Gujarati)

हिन्दी (Hindi)

Italiano (Italian)

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You will need to have the appropriate ch



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