

# New Jersey Department of Labor and Workforce Development – *Rapid Response Team Services*

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## *Our Unit's Mission*

To provide employers and employees the knowledge and resources for maximizing economic success



## **We're the mobile One-Stop Career Center**

Today, we hope to

- Explain how to file for and maintain your UI benefits
- Introduce you to the One-Stop Career Center
- Jump start your job search
- Explain state and federal programs that can help you transition to a new career
- Tell you about state and federal programs to help financially as you search for a new job
- Address your questions and concerns

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## **Unemployment Insurance (UI)**

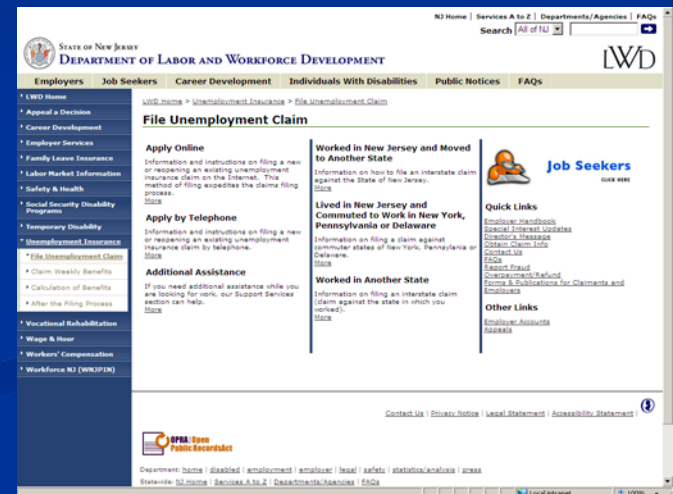
When you file, you will need:

- Social Security Number
- Alien registration number (if you are not a citizen)
- Recall date (if you expect to be recalled to your job)
- Union information, including local number and address (if you get your work through a union)
- Complete name, address, and telephone number of all employers you've had in the past 2 years
- Beginning and ending dates of each job and the reason for separation

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## Unemployment Insurance (UI)

- Eligibility to claim UI benefits
- How UI benefits are calculated
- Potential Weekly Benefit Rate (WBR)
- Duration of a claim
- Maximum Benefit Rate
- Disability while claiming UI benefits
- Other information about UI



For additional information, go to: [nj.gov/labor](https://nj.gov/labor)

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## Unemployment Insurance (UI)

To file online:

**njuifile.net**

**To file your new unemployment claim online, you must meet the following requirements:**

- You are a New Jersey resident
- All of your employment in the past 18 months was in New Jersey
- You did not work for the Federal Government in the past 18 months
- You were not in the military service in the past 18 months

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## Unemployment Insurance (UI)

To file by telephone:

Northern NJ	(201) 601 - 4100
Central NJ	(732) 761 - 2020
Southern NJ	(856) 507 - 2340

## One-Stop Career Centers

- Unemployment Insurance claimants must register at the One-Stop Career Center
- One-Stop hours are 8:30AM to 4:30PM, and some locations offer extended and weekend hours
- One-Stops are free and open to everyone
- You choose the intensity of service based on your needs
- Unemployment Insurance claimants may be called in for mandatory One-Stop workshops to continue receiving benefits



## **One-Stop Career Center Services**

In every New Jersey county, trained staff are available to help you

- Search for a new job (including job referrals and invitations to special events)
- Prepare a resume
- Hone your interviewing skills
- Navigate benefit programs
- Explore job readiness and career training options
- Learn more about support services
- Use One-Stop resources such as public access PCs, software, Internet access, fax machines, telephones, copiers, and printers



## **One-Stop Employer Services**

In every New Jersey county, our Business Representatives are working with employers to

- Match growing companies with qualified workers
- Develop intervention strategies before layoffs become necessary
- Provide incumbent worker training solutions
- Market tax and other business incentives
- Access and interpret Labor Market Information
- Schedule targeted job fairs and positive recruitments
- Take advantage of One-Stop resources including Business Resource Centers and dedicated staff
- Promote the Rapid Reemployment Initiative (explanation follows)
- Transition employees being laid off and assist with productivity and morale issues of remaining workers

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## Registering at the One-Stop Career Center

At the conclusion of today's presentation, you will be asked to complete a One-Stop registration form

Please be sure to include your e-mail address (if you don't have an e-mail address, we'll help you create one)

Our automated system will match you with job opportunities and alert you via e-mail

You may also receive automated telephone calls and/or e-mails informing you of job openings, job fairs, and workshops

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## **One-Stop Career Centers offer Self-Directed and Staff Assisted Services Depending on Your Needs**

### Self-Directed using One-Stop Resources

#### 1. Do your career research

- ✓ Use the tools at [www.njcan.org](http://www.njcan.org) and O\*Net ([online.onetcenter.org](http://online.onetcenter.org)) to find careers that may be right for you
- ✓ Visit [nj.gov/labor](http://nj.gov/labor) for *Real Time Jobs in Demand*, Occupation Explorer, and labor market information

#### 2. Sign on to [jobcentral.com/nj](http://jobcentral.com/nj) to create and post your resume

#### 3. Find job openings at [jobcentral.com/nj](http://jobcentral.com/nj) and at [wnjpin.net](http://wnjpin.net).

Other public and private job databases include [usajobs.opm.gov](http://usajobs.opm.gov), [jobfox.com](http://jobfox.com), NJ Civil Service Commission (<http://www.state.nj.us/csc/job/>), [monster.com](http://monster.com), [hotjobs.yahoo.com](http://hotjobs.yahoo.com), [careerbuilder.com](http://careerbuilder.com), [njhire.com](http://njhire.com), and [www.avuecentral.com](http://www.avuecentral.com)

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## **One-Stop Career Centers offer Self-Directed and Staff Assisted Services Depending on Your Needs**

### Self-Directed using One-Stop Resources

[jobcentral.com/nj](http://jobcentral.com/nj) is New Jersey's State Job Bank. Job seekers can post their resume, search job listings, and learn about career events.

[jobcentral.com/nj](http://jobcentral.com/nj) is also the home of the new **Rapid Reemployment Initiative** which includes an employer outplacement exchange to assist in the rapid reemployment of displaced workers. The goal is to have downsizing employers connect with hiring employers looking for workers with similar skills as those being laid off.

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## **One-Stop Career Centers offer Self-Directed and Staff Assisted Services Depending on Your Needs**

### Group Activities

#### Career Beacon at the One-Stop

- Self-Management Skills Workshop
- Labor Market Information Research Workshop
- Effective Job Search Workshop
- Marketing Yourself & Resume Writing Workshop
- Interviewing Workshop
- Training Opportunities Workshop

To sign-up for a workshop, contact your local [One-Stop Career Center](#).

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## **One-Stop Career Centers offer Self-Directed and Staff Assisted Services Depending on Your Needs**

### Group Activities – Job Fairs

One-Stops work with many partners to bring job seekers and employers together. Some of those partners include:

- colleges
- businesses
- trade organizations
- state, county and municipal workforce and social service agencies
- libraries
- community-based organizations
- federal government

Go to [nj.gov/labor](http://nj.gov/labor) often for updated job fair information

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## **One-Stop Career Centers offer Self-Directed and Staff Assisted Services Depending on Your Needs**

### Group Activities – Professional Service Group

#### Free Member Resources:

- Network with Peers
- Job leads
- Periodicals & research books on various employment-related topics
- Word processing – MS Word/Excel
- Copier
- Fax
- Internet
- Job Fairs
- Career Counseling
- Special Training Opportunities

#### Free Workshops:

- Orientation
- Networking
- Letter/resume writing
- Telephone skills
- Interviewing
- Resume critique sessions
- One-on-one mock interviews

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## **One-Stop Career Centers offer Self-Directed and Staff Assisted Services Depending on Your Needs**

### Group Activities – Professional Service Group Locations and Telephone Numbers

- Camden (856) 614-3174
- Dover (973) 361-1034
- Hackensack (201) 329-9600 Ext. 5755
- Neptune (732) 775-1566 Ext. 124
- New Brunswick (732) 937-4504
- Pleasantville (609) 645-6602
- Somerville (908) 704-8114
- Trenton (609) 292-7535
- Vineland (856) 696-6293
- Westampton (856) 518-0275



## **One-Stop Career Centers offer Self-Directed and Staff Assisted Services Depending on Your Needs**

### Staff Assisted Services

- Career Counseling
- Unemployment Insurance Assistance
- Educational Assessment
- Job Referral/Positive Recruitment
- Basic Skills Programs (GED, ESL, PC Basics, Workforce Learning Link)
- Occupational Training Opportunities
- Tuition Waiver Approval
- Self Employment Assistance
- Program Eligibility Assessment

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## **One-Stop Career Centers offer Self-Directed and Staff Assisted Services Depending on Your Needs**

### Staff Assisted Services – Special Populations

- Older Workers (55+)
- Non-native English Language Speakers (multi-lingual services)
- Veterans (veterans' services professionals are on staff)
- Self-Employed
- Migrant and Seasonal Farm Workers
- Women and Minorities
- Customers with Disabilities (trained disability navigators on staff)
- Professional/High Wage Workers (peer networking groups)
- Foreign Trade Impacted Workers (Trade Act)
- Public Assistance and former Public Assistance Recipients
- Urban Residents
- Young Adults
- Ex-felons
- Non-High School Completers

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## Veterans

Veterans Representatives specialize in helping veterans find jobs and training opportunities.

- One-on-One counseling support
- Priority referrals to jobs
- Resume development
- Specialized training programs
- Benefits through the Veterans Administration

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## Individuals with Disabilities

The New Jersey Division of Vocational Rehabilitation Services (DVRS) is the One-Stop partner providing services that enable individuals with disabilities to find jobs.

Who qualifies for services?

Any individual with a physical or mental impairment substantially impeding employment may qualify for vocational rehabilitation services.

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## Foreign Trade Impacted Workers

The Trade Act program helps workers who have lost their jobs as a result of foreign trade. The Trade Act program offers a variety of benefits and services to eligible workers, including job training, income support, job search and relocation allowances, a tax credit to help pay the costs of health insurance, and a wage supplement to certain reemployed trade-affected workers 50 years of age and older.

Workers who believe they have been adversely affected by foreign trade, or others acting for those workers, may petition the U.S. Department of Labor (USDOL) for a determination of eligibility.

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## Older Workers (55+)

If You Are...

55 years of age or older, interested in paid work experience, and on a limited income you may qualify for free occupational training!

WorkForce 55+ has helped people find employment in these and other positions:

Clerk, Typist, Food Service Worker, Receptionist, Reservations Clerk, Retail Sales Associate, Floral Arranger, Security Guard, Data Entry Operator, Bookkeeper, Certified Home Health Aide, Teacher's Aide, and Library Aide.

Contact your One-Stop Career Center for more information.

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## Self Employed

The Self Employment Assistance (SEA) Program helps qualified, unemployed individuals with starting a business in New Jersey.

Benefits of the SEA program include:

- SEA compensation replaces unemployment benefits
- No work search requirement while actively engaged in self-employment activities
- Counseling and technical assistance in developing a business plan

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## Transitioning to A New Career

One-Stop resources can help you identify the skills you can bring to a new job. This can help you focus your resume and target your job search.

If you decide in consultation with a One-Stop Counselor that your skills don't match the demands of today's job market or you want to transition into a new career field, we may be able to help.

- Occupational training grants
- Careers in education via the alternate route to teacher certification
- Work for yourself via the Self Employment Assistance program
- Workforce Learning Link to learn PC Basics
- Adult Education programs to complete your GED/High School Diploma



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## Financial Aid for Occupational Training/Basic Skills

You may be determined eligible for Financial Aid by a One-Stop Career Center Counselor

### Types of Aid\*

- Demand Occupation Training Grants (SEA, Workfirst, WIA, WDP, Pell, Career Advancement Voucher, Trade Assistance Act, Smart STEPS, Construction Training, Federal SMART, etc.)
- Student Loans (Stafford Loan, NJCLASS)
- Tuition Waiver
- One-Stop Referral (Adult Basic Education/ESL, GED, Workforce Learning Link)

\*You may qualify for financial aid not listed here. Please consult your One-Stop Career Center for an eligibility determination and a complete list of financial aid options

## **Reemployment Quick List**

1. File for Unemployment Insurance Compensation
2. Register with your local One-Stop Career Center
3. Use Public Access Resources to Focus your Efforts
4. Sign Up for Workshops
5. Use Peer Networking
6. Ask to meet with a Career Counselor
7. Don't Wait to Start Your Job Search Efforts
8. Be persistent and follow-up

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## **Support Services**

### COBRA and New Jersey Continuation

Eligible individuals may have a 65% premium reduction for up to 9 months to continue group health coverage provided by a former employer.

### NJHOPE

New Jersey Home Ownership Preservation Effort (NJHOPE) is a voluntary public/private alliance of government agencies, not-for-profit organizations, and financial institutions committed to enhancing home ownership preservation by raising consumer awareness of available mortgage products and funding, providing increased access to credit and loan counseling for those who need it, and providing temporary assistance to consumers who are in immediate danger of foreclosure.

<http://nj.gov/dobi/njhope/>

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## **Support Services – Utility Bill Assistance**

### **NJSHARES**

NJ SHARES is a non-profit corporation that provides assistance to individuals and families living in New Jersey who are in need of temporary help in paying their energy bills. To qualify for NJ SHARES, a person or family must be facing a financial crisis and not be eligible for welfare or other income-based energy assistance programs. Recipients must also have a history of good-faith payments of their utility bills. Applications for NJ SHARES grants can be made at any of the more than 150 participating social service agencies throughout the state. Upon approval, recipients may receive a one-time grant of up to \$700 for gas and up to \$300 for electric (or up to \$700 for an all-electric home).

**Please call NJSHARES at 1-866-657-4273 or visit them at [www.njshares.org](http://www.njshares.org)**

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## **Support Services**

### NJ Judiciary Foreclosure Mediation Program

Foreclosure mediation is an opportunity for qualified homeowners who are facing foreclosure to receive help from housing counselors, attorneys, and a neutral mediator to resolve a loan delinquency. The program aims to assist homeowners avoid foreclosure by proposing work-out and payment arrangements that balance the interests of the borrower and lender.

The program is free. Mediators are ready to encourage every participant and mortgage lender to reach an amicable result.

Please visit <http://www.nj.gov/foreclosuremediation/> for more information.

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## **Support Services**

### NJ FamilyCare

NJ FamilyCare is a federal and state funded health insurance program created to help New Jersey's uninsured children and certain low-income parents and guardians to have affordable health coverage. It is not a welfare program. NJ FamilyCare is for families who do not have available or affordable employer insurance, and cannot afford to pay the high cost of private health insurance.

Please visit <http://www.njfamilycare.org/> for more information.

### NJHelps

NJHelps provides information on a wide range of services including public assistance programs offered by the Department of Human Services and its partners, to aid individuals, families and communities throughout the State of New Jersey.

Please visit <http://www.njhelps.org/> for more information.

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Thank you for your time and attention today.

Questions?