

FILE A CLAIM:

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your 1099-G)

ALREADY FILED?

Check claim status

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Overpayments & Refunds



If you receive any unemployment benefits to which you are not entitled, you will be required to repay those benefits, otherwise known as “overpayments.” A determination notice will be sent to you explaining the reason for your overpayment. Also, a notice will be sent to you stating the amount you were overpaid.

If you receive an overpayment notice, there are a few options:

- **Make a payment(s)** using [our online system](#). (Credit cards and e-checks are accepted; some fees may apply. One-time and recurring payments are also available.) You can also contact the Benefit Payment Control Office at 609-376-5945 to set up a payment plan, or mail a check to: Bureau of Benefit Payment Control, Refund Processing Section, PO Box 951, Trenton NJ 08625-0951.
- **Appeal your determination** by following the instructions on the bottom of the notice of overpayment (Form B189 - instructions are also [here](#)). Appeals are time-sensitive.
- **Request to waive overpayment.** Waiver requests will be evaluated on a case-by-case basis.

Request a waiver for overpayments

NJ may waive overpayments if **the overpayment was due to no fault of your own**. That means you did not misrepresent or withhold any facts in order to obtain benefits.

To request a waiver:

1. Request an overpayment waiver when you log in to your account to [check your claim status](#).
2. You will receive an email within 24 hours with a link to the application after you make your request.
3. Fill out the application form and submit your answers.

You will receive a determination by email. If you don't agree with the determination, you can appeal by following the instructions in that email.

Overpayment classifications

Next steps

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