

FREQUENT QUESTIONS

FREQUENTLY ASKED QUESTIONS FOR EVICTION PREVENTION PROGRAM (EPP)

TENANT APPLICANTS

1. How do I apply?

How do I apply?

The Eviction Protection Program is currently closed to new pre-applications as funding has been fully obligated. If you have submitted a pre-application for CVERAP2/EPP prior to the closing of the waiting list and are contacted by DCA, please follow the application instructions you are given.

How will I know if more funding becomes available?

You will be notified when/if your application is selected via email should additional funding become available.

I do not have an email address. How do I submit my application?

You cannot apply without an email address. You must obtain a valid email address to submit an application. There are many free email services such as Yahoo, Gmail, and Hotmail. If you require a reasonable accommodation to assist in applying, you can call customer service at 609-490-4550.

Can I use my smart phone, iPhone, Android tablet or other electronic device which has internet connection to apply?

Yes, if you can navigate to the website <https://njdca.onlinepha.com/> and enter all the information from your device, you can use it.

I do not have internet access at home; where can I go to complete my application?

Please call 609-490-4550 for assistance.

Can landlords also apply on behalf of their tenants?

Yes. If a property manager or owner of a residential dwelling applies for assistance during the application collection period, the following is required: The landlord must obtain the signature of the tenant on application, which may be documented electronically; and Documentation of such application shall be provided to the tenant by the landlord.

When is my deadline to apply?

The program is accepting applications and will remain open until all available funds have been committed. The duration of the program will depend on the number of eligible applicants. We recommend you apply as soon as possible.

What should I do now that the portal is closed if I still owe my landlord money?

If you have not previously submitted a pre-application and are in need of help in paying rent arrears or future rental assistance, you may submit a pre-application here to be considered, in the future, if DCA receives additional funds. You should also submit a self-certification for protection from eviction at <https://nj.gov/dca/> - those whose income is below 120% of Area Median Income may be eligible for permanent protection from eviction for rental arrears accrued March 2020-August 31, 2021; those whose income is 80% of Area Median Income or below, who have experienced impact from covid, and who have submitted an application for rental assistance (including a pre-application here) may be eligible for permanent protection from eviction for rental arrears accrued March 2020-December 31, 2021.

I submitted a pre-application for rental assistance after the portal for the CVERAP2/Eviction Prevention Program closed to new applications on December 15, 2021. Does that qualify as applying for rental assistance on the self-certification form?

Yes, that qualifies as applying for rental assistance. If DCA receives additional funds, your application will be considered at that time.

2. How is my Assistance Calculated?

3. Eligibility Requirements

4. Documentation Needed

5. Eviction Process

6. Miscellaneous

Definitions

You can contact our Client Call Center at 609-490-4550, click here for LIVE CHAT, or submit a SERVICE REQUEST



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Contact Us

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 609-490-4550

 Monday - Friday 8:00am - 8:00pm, Saturday – Sunday 8:00am – 5:00pm

