



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report October 2016

Allison Blake, Ph.D., L.S.W
Commissioner

October 15, 2016

Monthly Report

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Dashboard

On or About August 31, 2016

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month ¹	76,987	Youth Open with CSOC (unduplicated count)	32,919
CP&P: Children/Youth Served	44,068	DD Eligible Children (unduplicated count)	14,707
OOH Setting (< 18)	6,619	MRSS: Dispatches in the month	1,048
In-Home Setting (< 18)	35,481	MRSS: Interventions (includes prior dispatches)	1,271
Youth 18-21	1,968	Remained in same Living situation	96%
Youth Open with CSOC ²	32,919		
		Care Management: Children Served	12,115
FCP: Total Clients Served ³	10,292	OOH Behavioral Health Settings: Children Served ¹⁰	1,329
DOW: Total Clients Served ⁴ (Monthly Average)	9,285	Placed out of State	1
DCF: Families Served in the Month ⁵	29,296	PerformCare Calls	6,861
CP&P	22,190	DD Related Calls	1,782
FCP (Family Success Centers & Home Visiting)	7,106	Sandy Related Calls	272

Hotline Referrals	13,169	FSCs: Families Served (July)	3,228
CPS Reports	30%	Home Visiting: Families Served (July)	3,878
CWS Referrals	10%	SBYSP: Clients Served (July)	3,186
Number of Human Trafficking Referrals ⁸	23		
Response Timeliness (August 2016)	97%	DV Services: Clients Served (July)	1,226
Monthly Staff Contacts/Children OOH (August 2016)	97%	Residential	21%
Entries to Care	368	Non-Residential	79%
Shelter Placements (July 2016)		SAARC: Clients Served (April-June 2016)	12,089
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (April-June 2016)	1,296
Youth > 13 in shelters less than 30 days ⁹	100%	New Clients	36%
Subsidized Adoptions/KLG		Rape Prevention Clients Served (April-June 2016)	10,793
(Includes Subsidized Adoptions and subsidized KLGs)	13,781		

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁸ The cumulative number of human trafficking referrals between November 2013 and August 2016 was 379

⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

¹⁰ OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Sustainability and Exit Plan Key Performance Indicators

"To Be Achieved" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs within 12 Months	July '16	72%	80%	-8%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	July '16	84%	90%	-6%	
Initial Case Plans	August '16	96%	95%	0%	
CW visits Parent 2x/Mo	August '16	73%	90%	-17%	
Child Visit with Siblings	August '16	75%	85%	-10%	
Investigation Timeliness CP&P 60 days	June '16	86%	85%	0%	
Caseloads: Intake	August '16	98%	90%	0%	
Caseloads: Adoption	August '16	96%	95%	1%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	July '16	85%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=42)	July '16	88%	90%	-2%	
Investigation Timeliness CP&P 90 days	June '16	95%	95%	0%	
Investigation Timeliness IAIU	August '16	86%	80%	0%	
Ongoing Case Plans	August '16	96%	95%	0%	
Parent-Child Weekly Visits ¹	August '16	63%	60%	0%	
Parent-Child Visits Biweekly	August '16	76%	85%	-9%	
CW visits Child Monthly (at placement site) ²	August '16	97%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	June '16	91%	93%	-2%	
Ind. Living Assessments 14-18 yrs	August '16	92%	90%	0%	
Supervisor Worker Ratio	August '16	100%	95%	0%	
Caseloads: IAIU Investigators	August '16	100%	95%	0%	
Caseloads: Permanency	August '16	100%	95%	0%	

 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

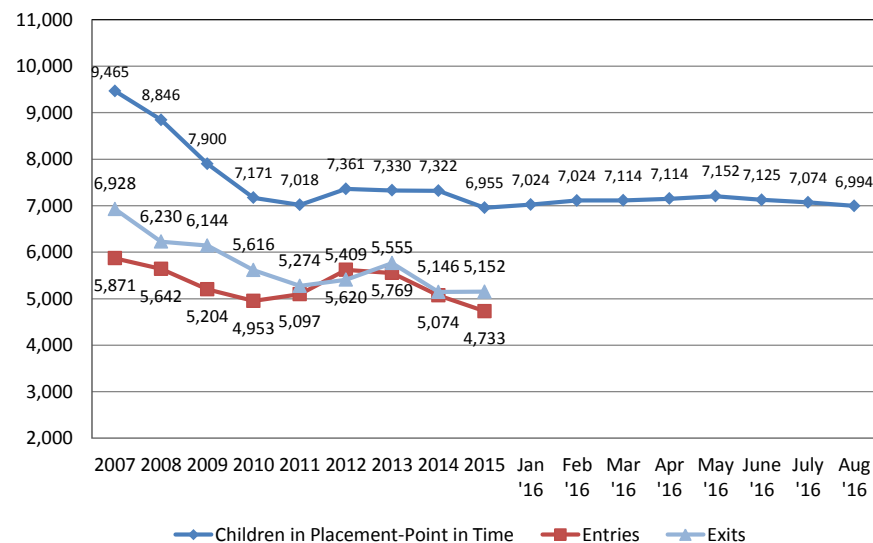
¹Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

²Caseworker visits with Children in Placement (all locations) **August 2016 (98%)**

Section I: Child Protection & Permanency

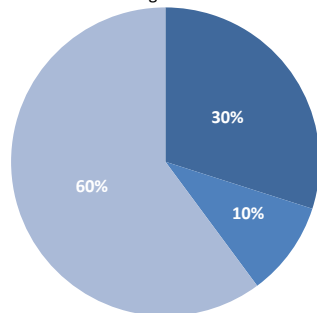
CP&P Quick Facts		
Data in this chart includes children up to age 20.99	Aug-16	Δ from August 2015
Families Under CP&P Supervision	22,190	-5%
Children Under CP&P Supervision	44,068	-6%
Children Receiving CP&P In-Home Services	37,074	-6%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin) (52.7%)		
Resource Family Kinship (38.9%)	6,994	-4%
Group and Residential (6.7%)		
Independent Living (1.7%)		
Children Legally Free for Adoption (Excludes TPR Appeals)	1,168	-5%
Finalized Adoptions to date (CY2016) - As of Sept 30, 2016	676	26%
Children in Subsidized Kinship Legal Guardianship	1,901	-3%
Children in Subsidized Adoptions	13,781	0%
Entries to Care	368	1%
Exits from Care	440	-8%

Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement



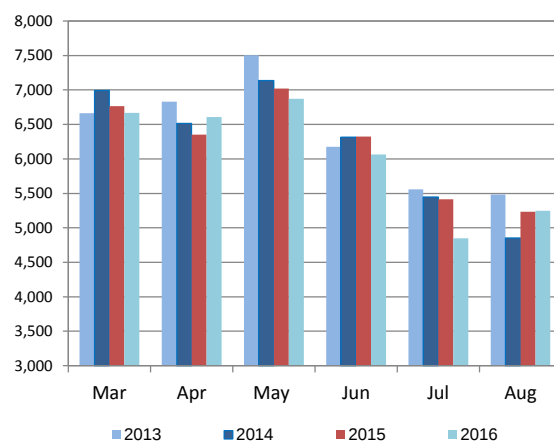
Total SCR Intakes

n = 13,169
August 2016

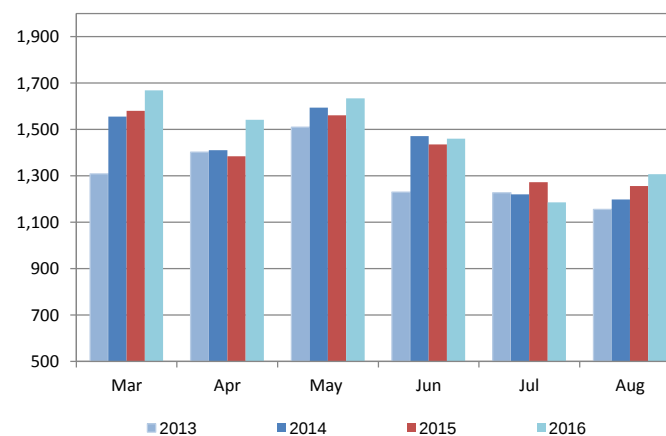


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

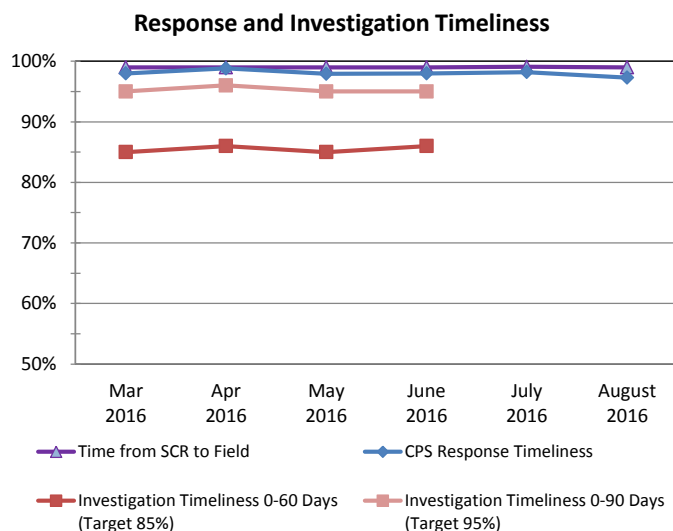
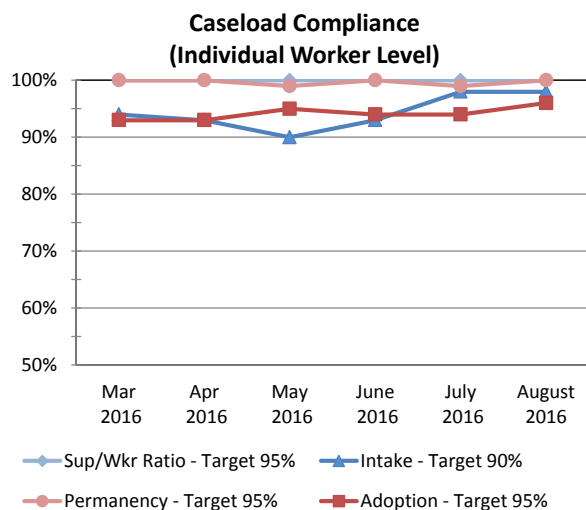
CPS & CWS Referrals



CWS Referrals Assigned to Local Offices



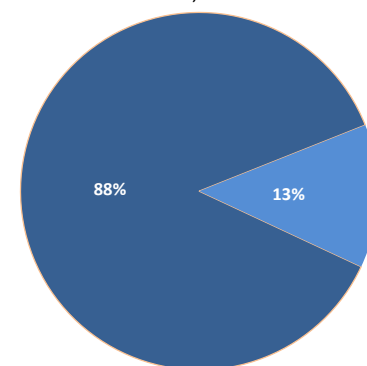
Section I: Child Protection & Permanency



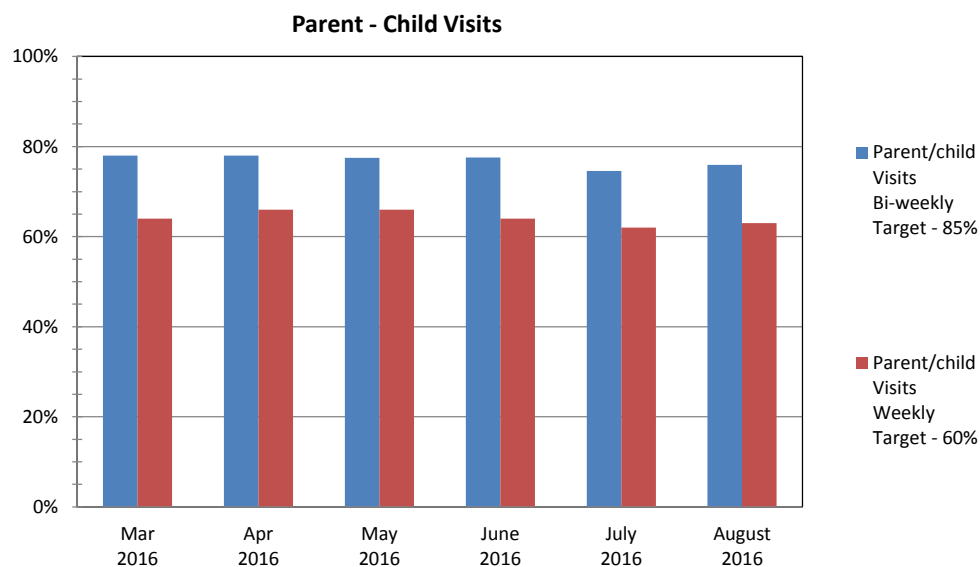
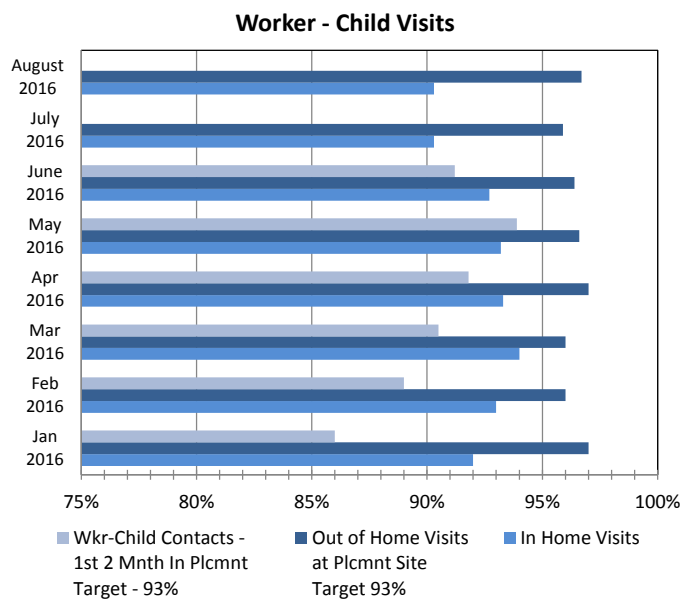
Referrals to Early Intervention

October 2015-August 2016

n= 1,873

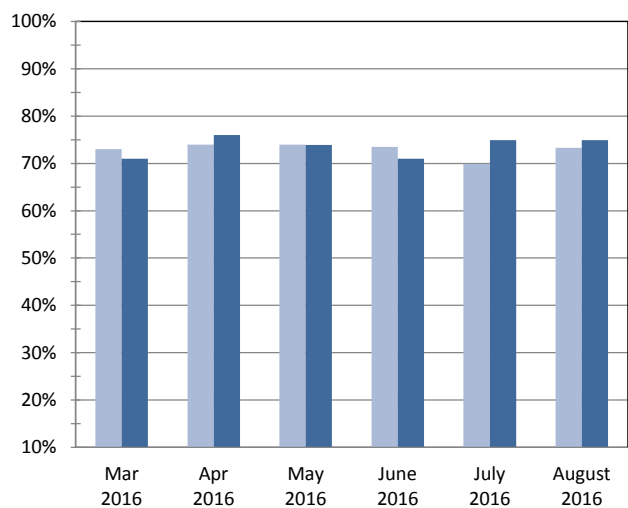


■ Referred ■ Not Referred



Section I: Child Protection & Permanency

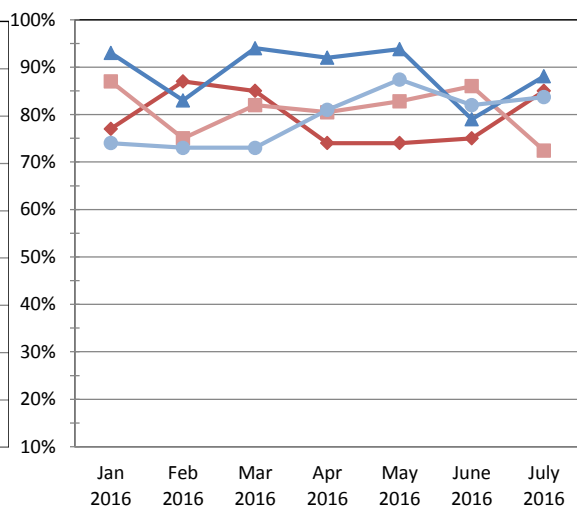
Worker- Parent Visits & Sibling Visits



■ Wkr-Parent
Contacts -
Reun. Goal (2x/month)
Target - 90%

■ Child Visits
with Siblings
Target - 85%

Initial & Subsequent Family Team Meetings



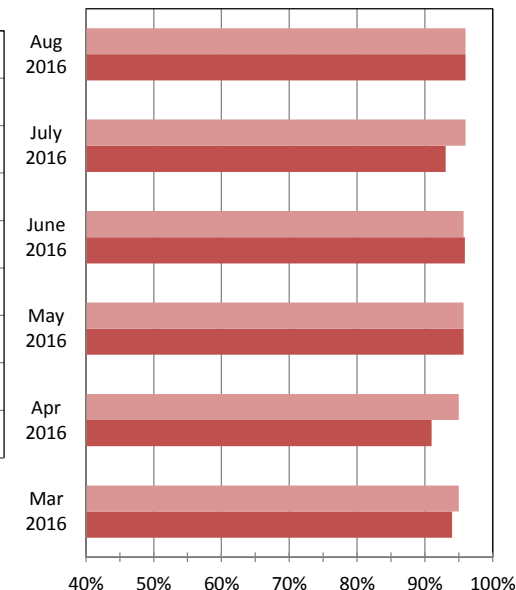
— Initial FTM within 45 days
Target 80%

— Subsequent FTM within
12 Months
Target 80%

— Subsequent FTM after
12 Months
(Reunification Goal)
Target 90%

— Subsequent FTM after
12 Months
(Other than reunification goal)
Target 90%

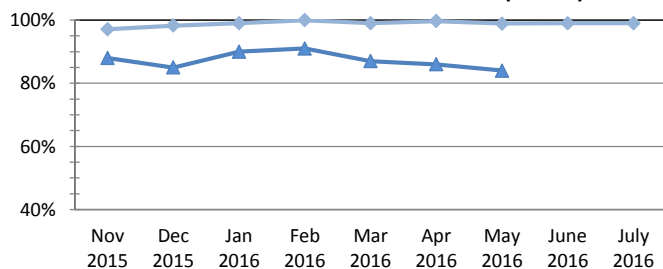
Initial & Ongoing Case Plans



■ Ongoing Case Plan
Target 95%

■ Initial Case Plan
Target 95%

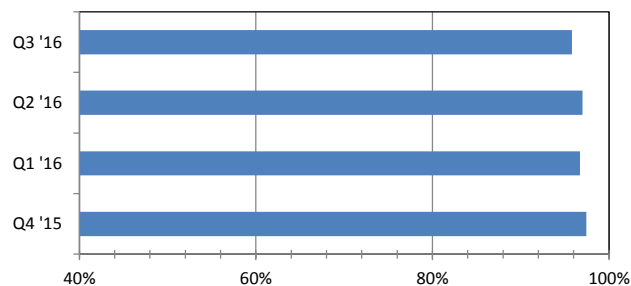
Medical Assessments for
Children in Out of Home Placement (OOHP)



— Pre-Placement Medical Assessments in Appropriate Settings

— Comprehensive Medical Examinations Within 30 Days

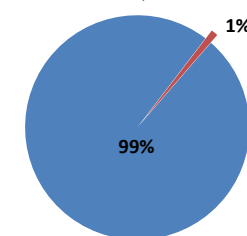
Immunizations for
Children in OOHP



■ Immunizations Up To Date

Children in OOHP with
Annual Dental Exams

As of June 30th, 2016
n=4,215



■ Annual Dental Exam Completed

■ No Evidence of Annual Dental Exam

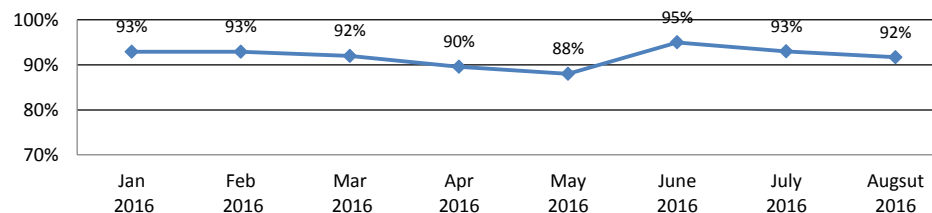
Section II: Adolescent Services

OAS Quick Facts (August 2016)

Youth 18-21

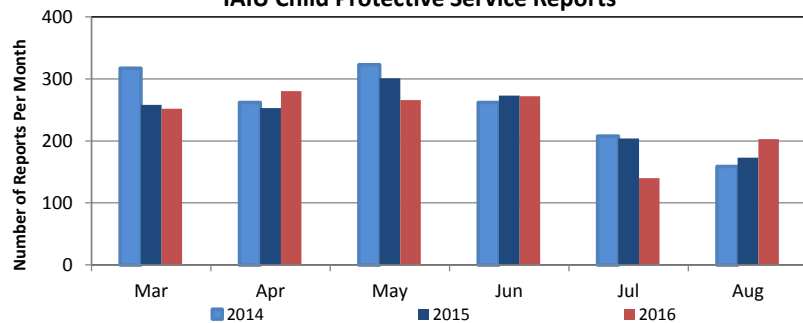
Youth 18-21 years old served by CP&P ⁴	1,968
Youth served "In Home" living with a parent/relative or living independently ⁵	1,593
Youth served "Out-of-Home"	375
Family Based Setting (59%)	
Congregate Care Setting (19%)	
Independent Living (22%)	
Youth Receiving Adoption or KLG Subsidy	564

Completed Independent Living Assessments of Youth Ages 14-18 years

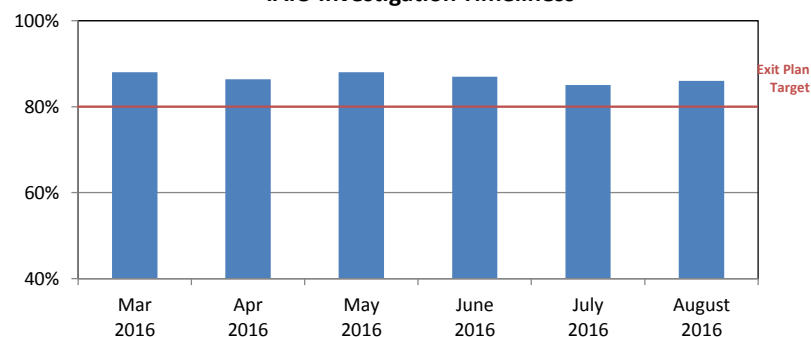


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

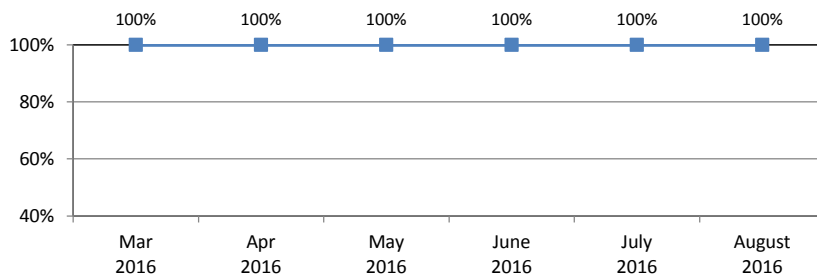


IAIU Investigation Timeliness

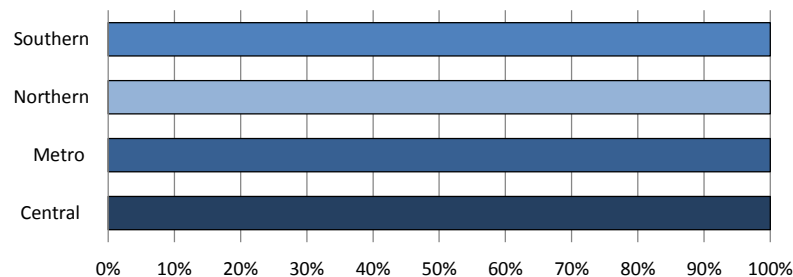


IAIU Caseload Report Statewide

No more than 8 new investigations and 12 cases/month

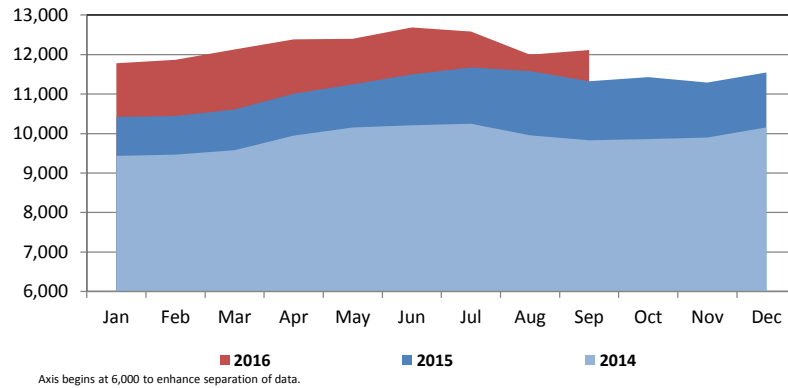


IAIU Caseload Report by Region August 2016



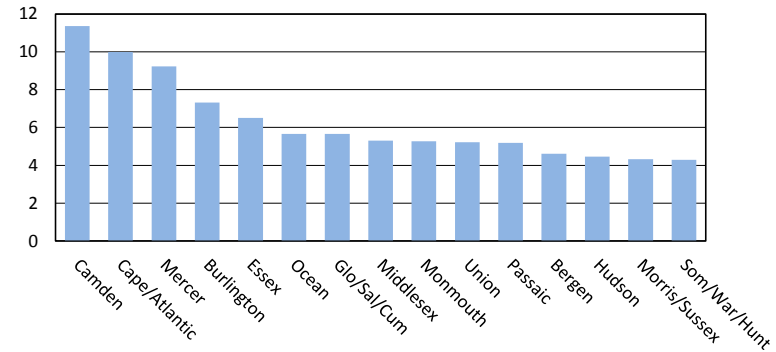
Section IV: Children's System of Care

Children in Care Management
August 2016

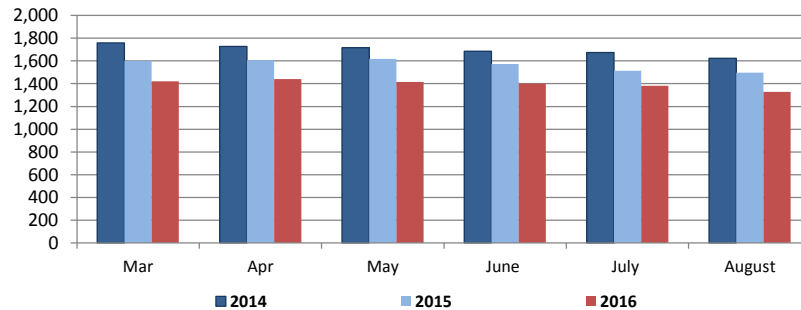


Rate of Children in Care Management by County

n=12,115
August 2016



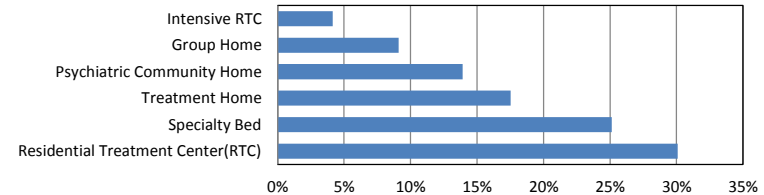
Children in Out of Home Treatment Settings



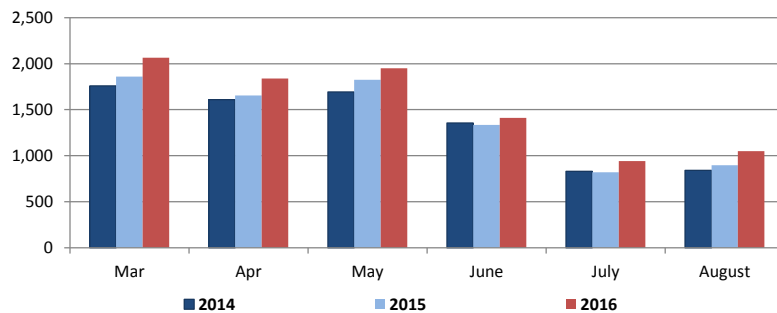
Children in Out-of-Home Treatment Settings

August 2016

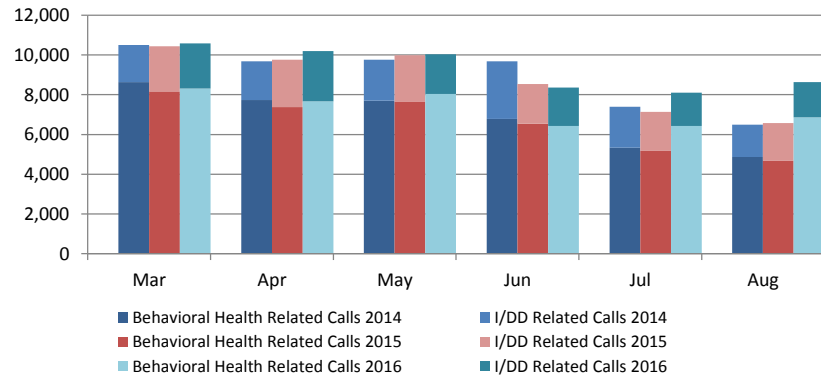
n=1,329



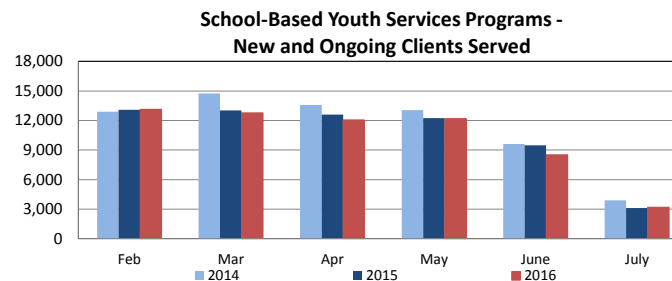
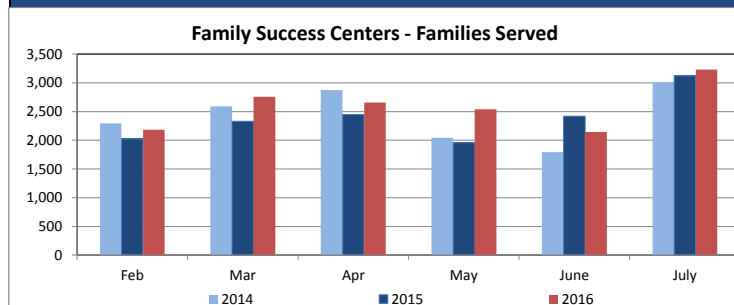
Mobile Response Stabilization Services (MRSS) Dispatched



PerformCare Total Calls

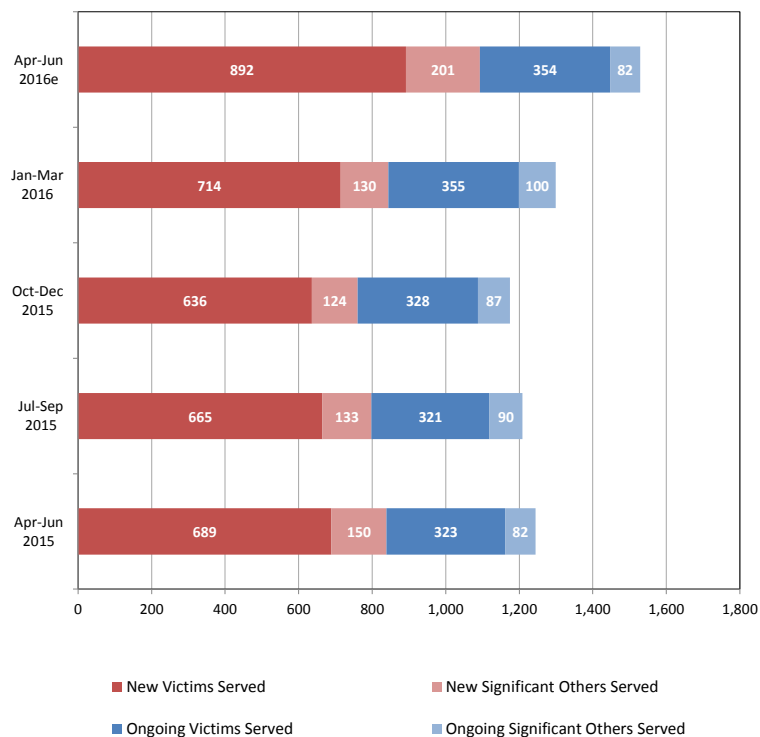


Section V: Family & Community Partnerships

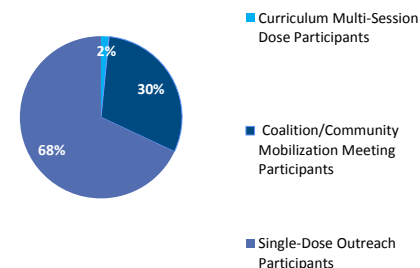


Section VI: Division on Women

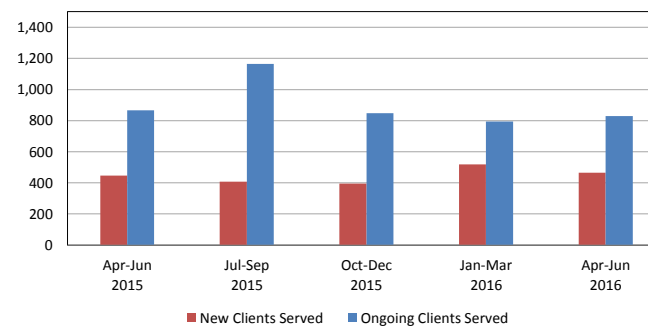
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE) April-June 2016 n=10,793

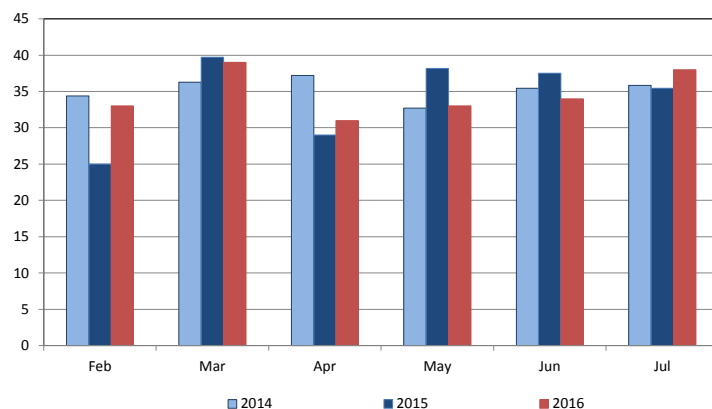


Displaced Homemaker Program Clients Served

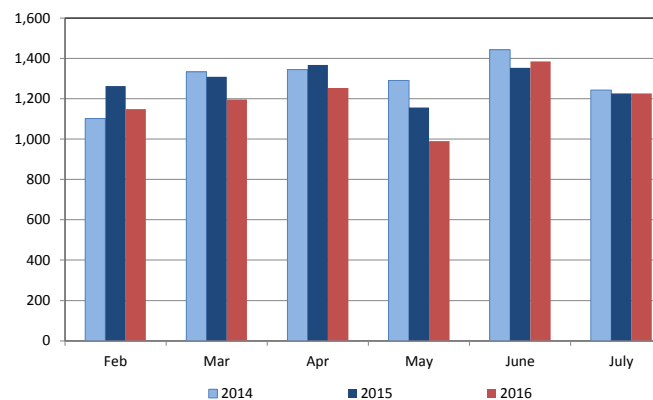


Section VI: Division on Women

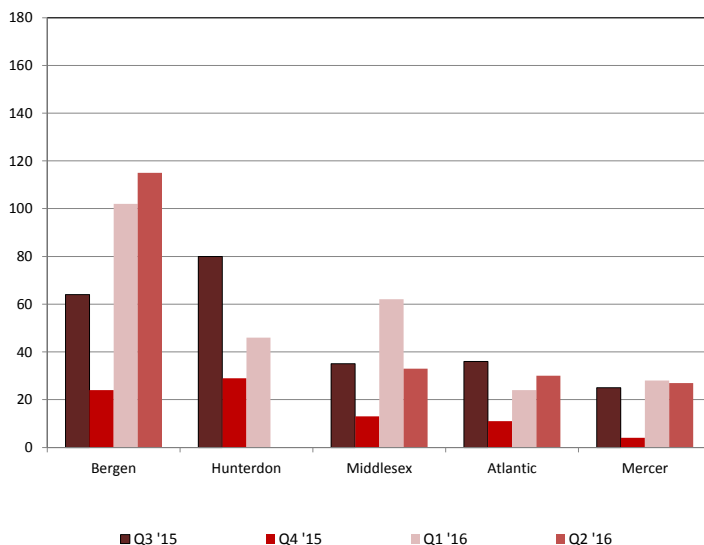
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**

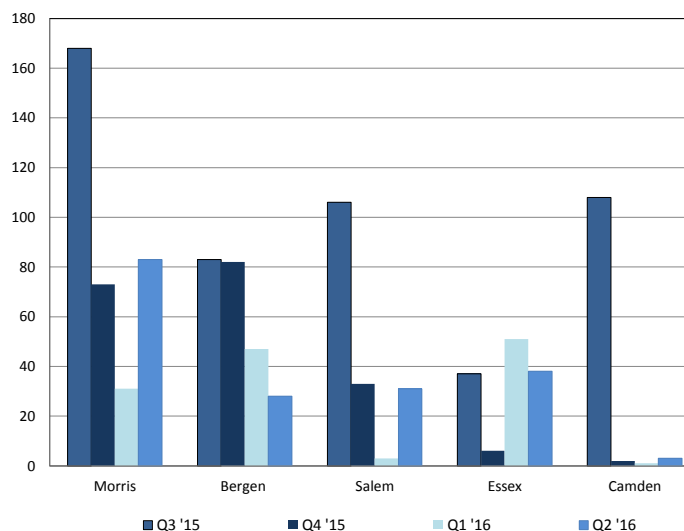


Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP&P Key Performance Indicators by Local Office - 6 Months View

	Met Target			Within 10% of Meeting Target					< 60% of Final Target			
Local Office	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	98%	98%	99%	97%	99%	99%	95%	100%	94%	78%	63%	82%
Atlantic West	99%	99%	99%	97%	98%	97%	97%	82%	100%	82%	66%	82%
Bergen Central	100%	98%	100%	98%	100%	100%	92%	82%	96%	92%	65%	77%
Bergen South	97%	98%	99%	98%	100%	93%	97%	81%	100%	88%	68%	84%
Burlington East	93%	96%	96%	75%	95%	86%	76%	86%	95%	61%	62%	75%
Burlington West	94%	90%	97%	75%	92%	67%	67%	95%	100%	80%	68%	74%
Camden Central	93%	82%	93%	73%	89%	89%	75%	75%	81%	70%	56%	68%
Camden East	98%	94%	97%	76%	93%	92%	39%	88%	98%	66%	60%	71%
Camden North	79%	72%	94%	49%	80%	51%	44%	39%	86%	66%	50%	67%
Camden South	94%	89%	99%	94%	98%	70%	62%	56%	89%	84%	60%	87%
Cape May	95%	94%	98%	87%	97%	62%	78%	83%	98%	72%	64%	77%
Cumberland East	85%	53%	91%	45%	72%	31%	52%	56%	75%	47%	52%	61%
Cumberland West	90%	86%	96%	86%	96%	60%	65%	100%	98%	68%	63%	78%
Essex Central	97%	82%	96%	96%	99%	48%	68%	55%	97%	62%	54%	69%
Essex North	96%	91%	99%	89%	98%	88%	73%	73%	100%	83%	70%	90%
Essex South	94%	71%	89%	93%	98%	65%	77%	80%	94%	67%	56%	77%
Gloucester East	93%	82%	90%	68%	89%	77%	95%	100%	90%	52%	57%	68%
Gloucester West	99%	96%	98%	89%	96%	80%	77%	80%	94%	65%	65%	79%
Hudson Central	99%	95%	98%	96%	98%	86%	94%	84%	100%	84%	64%	80%
Hudson North	100%	100%	100%	94%	97%	100%	89%	100%	100%	98%	80%	93%
Hudson South	97%	96%	98%	87%	97%	82%	95%	96%	94%	77%	65%	79%
Hudson West	100%	83%	97%	98%	100%	77%	92%	91%	100%	85%	60%	76%
Hunterdon	100%	94%	96%	89%	99%	56%	100%	100%	89%	78%	54%	79%
Mercer North	100%	91%	97%	79%	93%	83%	82%	56%	96%	73%	66%	80%
Mercer South	95%	81%	96%	69%	94%	91%	94%	100%	89%	66%	58%	75%
Middlesex Central	84%	79%	93%	80%	96%	79%	100%	80%	96%	61%	63%	73%
Middlesex Coastal	97%	100%	99%	96%	99%	68%	100%	94%	94%	68%	72%	83%
Middlesex West	95%	92%	96%	86%	96%	76%	64%	81%	92%	80%	69%	79%
Monmouth North	100%	85%	99%	83%	92%	100%	100%	95%	96%	73%	63%	78%
Monmouth South	87%	80%	98%	84%	95%	90%	92%	88%	76%	80%	66%	77%
Morris East	100%	89%	100%	95%	98%	100%	80%	100%	100%	93%	80%	90%
Morris West	92%	96%	98%	93%	97%	80%	41%	75%	81%	78%	69%	76%
Newark Center City	100%	94%	97%	91%	98%	60%	74%	91%	97%	82%	66%	78%
Newark Northeast	99%	89%	88%	96%	99%	67%	87%	57%	96%	72%	66%	80%
Newark South	100%	99%	96%	83%	94%	98%	86%	91%	98%	64%	52%	69%
Ocean North	88%	88%	98%	61%	91%	80%	82%	84%	88%	69%	65%	76%
Ocean South	92%	98%	97%	89%	97%	93%	71%	89%	100%	73%	63%	78%
Passaic Central	97%	90%	98%	96%	98%	97%	89%	68%	95%	77%	55%	73%
Passaic North	100%	97%	98%	95%	99%	73%	68%	81%	97%	72%	60%	77%
Salem	92%	97%	99%	93%	99%	86%	92%	63%	100%	88%	74%	77%
Somerset	100%	100%	97%	91%	97%	100%	62%	97%	100%	79%	75%	85%
Sussex	94%	100%	100%	96%	98%	64%	80%	73%	100%	76%	72%	82%
Union Central	89%	96%	96%	93%	98%	81%	93%	100%	100%	62%	58%	71%
Union East	94%	88%	97%	88%	94%	77%	83%	100%	84%	66%	52%	72%
Union West	100%	100%	98%	87%	97%	100%	100%	85%	89%	71%	56%	65%
Warren	100%	92%	92%	81%	93%	36%	70%	61%	100%	83%	66%	83%
Statewide	96%	90%	96%	86%	95%	80%	80%	80%	94%	73%	63%	77%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	March'16-August'16
M# 9	Caseworker Visits with Children 2x/Month in 1st & 2nd Months of placement	93%	January'16 - June '16
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	March'16-August'16
M# 13	Investigation Completion within 60 days	85%	January'16 - June '16
M# 14	Investigation Completion within 90 days	95%	January'16 - June '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	February'16-July16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	February'16-July16
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	February'16-July16
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	March'16-August'16
M# 28	Caseworker visits Parent 2x/Month	90%	March'16-August'16
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	7/23/16-8/27/16
M# 30	Bi-weekly Parent-Child Visits	85%	March'16-August'16

¹Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.

Worker and Office Caseloads by Worker Type and by Local Office - August 2016

Local Office	Met Target ¹ Intake		< 70% of workers in compliance ² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	93%	No
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	95%	Yes	100%	Yes	100%	Yes
Camden Central	96%	Yes	100%	Yes	100%	Yes
Camden East	91%	Yes	100%	Yes	100%	Yes
Camden North	100%	Yes	97%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	87%	No	100%	Yes	60%	No
Cumberland West	92%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	95%	Yes	100%	Yes	100%	Yes
Monmouth North	94%	Yes	96%	Yes	100%	Yes
Monmouth South	96%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	100%	Yes	100%	Yes	78%	No
Newark South	96%	Yes	100%	Yes	100%	Yes
Ocean North	89%	No	100%	Yes	78%	No
Ocean South	96%	Yes	97%	Yes	89%	No
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	100%	Yes	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	80%	No
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	98%	Yes	100%	Yes	96%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.