



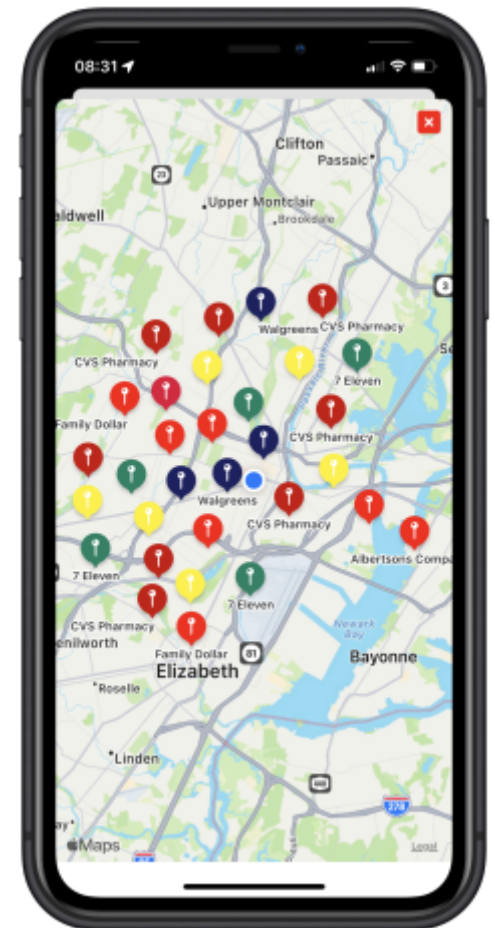
CASH > APP > RIDE

NJ TRANSIT introduces a new cash payment option to expand the convenience and flexibility of the [NJ TRANSIT Mobile App](#). Customers who prefer to use cash or don't have a debit or credit card can now use all of the app's features by loading cash into their MyTransit Wallet to purchase NJ TRANSIT tickets.

How it works

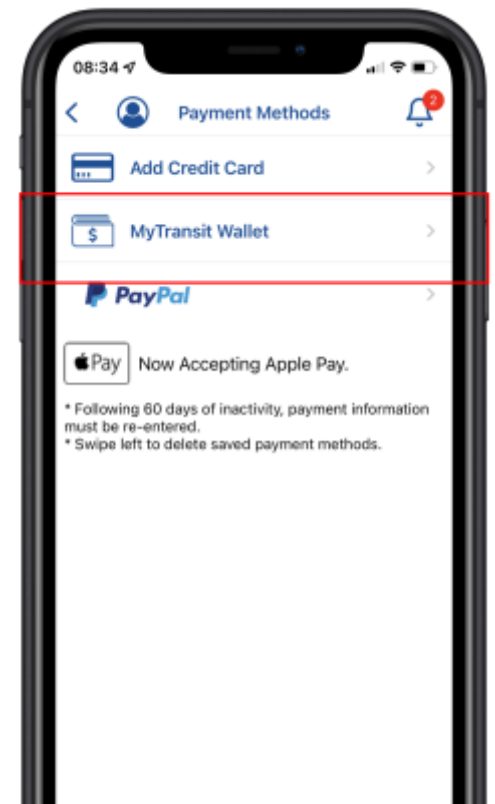
Find a Participating Retailer

You can add cash to your account at over 7,000 payment locations within the greater New Jersey region, including most 7-Eleven, Walgreens and CVS Pharmacy stores. To find a nearby participating retailer, use your location-enabled device from the 'MyTransit Wallet' screen. Participating retail stores are also shown on the website.



Meet MyTransit Wallet!

MyTransit Wallet can be found as a new option within the payment methods section. To reach 'Payment Methods', tap More from the menu at the bottom of the screen or tap the profile icon. You may need to login to your account, then select MyTransit Wallet from the menu. The instructions for loading funds using the auto-generated account barcode will display the first time after selecting this payment method.



How to Load Funds into MyTransit Wallet

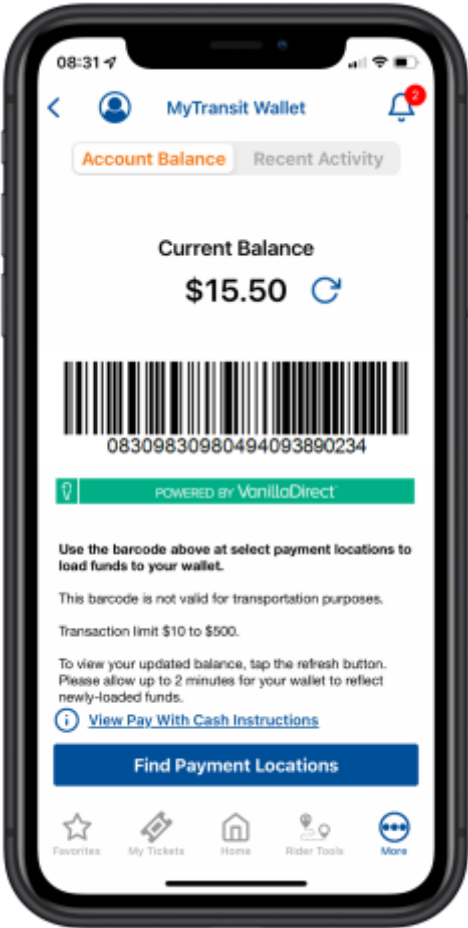
At an authorized payment location, ask to add cash to your NJ TRANSIT wallet, then have the cashier scan the account barcode displayed on your phone and pay the amount. You can add as little as \$10 at a time. Always keep your receipt as proof of payment. A receipt is also sent to your email address indicating the value deposited to your account.

Use MyTransit Wallet to Purchase Tickets

From the NJ TRANSIT app home screen, simply tap 'Buy Tickets,' make your selections, then tap 'MyTransit Wallet' from the Payment Type screen.

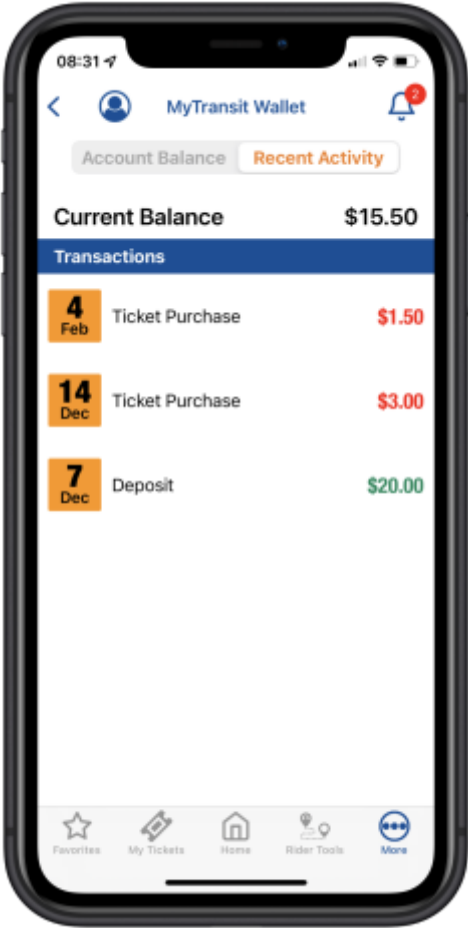
MyTransit Wallet – Account Balance

Your current balance is displayed on the MyTransit Wallet screen, followed by the barcode to be scanned at the participating retailer to add money to your wallet. The MyTransit Wallet balance is also displayed on the ‘Payment Type’ screen during checkout.



My Transit Wallet – Recent Activity

'Recent Activity' shows your account balance, deposit amounts, ticket purchases, and refunds.



Frequently Asked Questions

Q. Can I buy tickets using the app if I don't have a credit or debit card?

A. Yes, the NJ TRANSIT Mobile App offers a cash-to-mobile feature that allows you to add value to your MyTransit Wallet by paying cash at a participating retail location. To find your nearest retailer, tap 'Payment Methods' on the More screen (from the bottom menu), tap 'My Transit Wallet,' then tap 'Find Payment Locations' at the bottom.

Q. How can I confirm a deposit to MyTransit Wallet?

A. A register receipt from the retail location is available after adding cash to your wallet. You will also receive a receipt for the deposit at the email address associated with your app account.

Q. What if I don't have enough money in MyTransit Wallet to buy tickets?

A. If your balance is too low to complete the purchase, tap "Add," which will display your barcode to load value at one of over 7,000 payment locations within the greater New Jersey region, including most 7-Eleven, Walgreens and CVS Pharmacy stores. From there, follow the onscreen instructions for adding value.

Q. What is Vanilla Direct?

A. [VanillaDirect Pay](#) is a safe, convenient and secure service that lets you pay your bills with cash.

Q. How do I purchase mobile tickets using MyTransit Wallet?

A. From the NJT APP home screen, tap 'Buy Tickets,' make your selections, then tap 'MyTransit Wallet' from the Payment Type screen. If your balance is too low to complete the purchase, tap "Add," which will display your barcode to load value at one of over 7,000 payment locations within the greater New Jersey region, including most 7-Eleven, Walgreens and CVS Pharmacy stores. From there, follow the onscreen instructions for adding value.

Can I combine MyTransit Wallet with other payment methods, like credit cards to buy tickets?

A. Yes, you can use MyTransit Wallet as one of multiple payment methods including with credit or debit cards and PayPal.

Q. Can I refund tickets/passes purchased using the value from MyTransit Wallet?

A. Yes, tickets and passes eligible for a refund within the NJT Mobile App and bought with funds from your MyTransit Wallet account will be refunded to your account. Your balance will reflect the refunded amount as a deposit on your account. Before proceeding, please review the “[Refunding Tickets in the App](#)” section