

# FREQUENT QUESTIONS

## *FREQUENTLY ASKED QUESTIONS FOR EVICTION PREVENTION PROGRAM (EPP)*

### **TENANT APPLICANTS**

#### 1. How do I apply?

#### 2. How is my Assistance Calculated?

##### **What financial assistance is provided?**

Financial assistance is based on a calculation using the household's income and contract rent, where total family share of monthly rental obligations would not exceed 30%. Subsidy caps are imposed for families with income above 50% of the Area Median Income (AMI). See table below.

Income Tier I- Very low-income household with the percentage of AMI that is 50% or less.

Assistance is based on the family's income, where maximum assistance is equal to the contract rent (or 100% of the FMR) MINUS 30% of the family's monthly income. Prospective (Future) rents Only.

Income Tier II- Low- or moderate- income household with the percentage of AMI that is Between 50% and 80%.

Assistance is based on the family's income, where maximum assistance is equal to the contract rent (or 100% of the FMR) MINUS 30% of the family's monthly income. Monthly assistance for this tier cannot exceed \$800. Prospective (Future) rents Only.

Income Tier III- Middle-income household with the percentage of AMI that is Between 80% and 120%

Maximum assistance is 100% of Contract Rent or FMR. Arrears (Past Due Rent) Only.

Tier I and Tier II Families can receive a maximum of 24 months of assistance. Tier III families can receive a maximum of 12 months of assistance.

##### **How will I receive the assistance?**

The assistance will be paid directly to your landlord who will receive either a check or an ACH wire transfer into their bank account.

##### **Are late fees and security deposits covered?**

No, late fees and security deposits are not covered with this program.

#### 3. Eligibility Requirements

#### 4. Documentation Needed

#### 5. Eviction Process

#### 6. Miscellaneous

#### Definitions



With more than 35 years of experience serving housing authorities across the nation, Nan McKay and Associates (NMA) is widely known as the gold standard for performance excellence in the public housing and affordable housing industry. [Learn more here](#) →

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