## STATE OF NEW JERSEY DEPARTMENT OF INSURANCE

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HEARING ON THE PROPOSED

EXCLUSION OF SUDDEN AND

ACCIDENTAL POLLUTION

COVERAGE FROM GENERAL

LIABILITY POLICIES

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(1884)

TRANSCRIPT OF PROCEEDINGS

DECEMBER 18, 1985 10:00 A.M.

STATE OF NEW JERSEY
DEPARTMENT OF INSURANCE
201 EAST STATE STREET
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## BEFORE:

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Briefly, and for the record, the present

insurance liability policies exclude pollution coverage generally with the exception that sudden and accidental incidents are covered under the liability provisions of the policy. Over the past year or so, probably beginning with the Insurance Service Office's general liability filing program, we have received a number of fillings that would

delete this exception, the exception that provides for

liability coverage for sudden and accidental incidents.

For some period of time, some of these became effective under the provisions of the Commercial Deregulation Act because they were not disapproved prior to the time that -- prior to the stated effective date. recently, because of some problems and some concerns in the Department, those that we have been receiving more recently have been disapproved for a variety of reasons.

I think that probably in order to put this in context, it might be worthwhile to review some of the types of problems that we anticipate if these policies -this language is generally included in policy. Since it deletes the coverage of sudden and accidental occurrences, there are risks that are customary to the purchasers of those policies which are then not covered and the risk of loss as a result of them is shifted to the insured.

Because of the history that these items had been -- these particular types of incidents had been previously covered, many insureds, we believe, have a reasonable expectation that these kinds of things are covered.

We are further concerned that in situations where they are damaged by some other cause that is covered but some of the damages are caused by what is defined as "pollution" in the exclusions, that some damages would be covered as a result of an incident; some damages would not be covered as a result of an incident. We are concerned of coverage disputes and litigation or problems with coverage between the insured and the insurer as a result of this total absolute exclusion.

Also, there is a -- we have some questions concerning what, if any, impact this should have on the rates. Most of the filings that we have received have indicated that there is no rate impact as a result of the exclusion. We would like to explore that.

We would like to hear from the insurance industry to review what caused the filings that have been received, what were the causes of that, what essentially was the industry's thought processes in coming up with this as the chosen alternative -- the chosen alternative to

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consist of the policy language.

If there are other alternatives that were considered and discarded by the industry for one reason or another, we would like to hear them so that we can understand why something short of an absolute exclusion was not used.

Finally, we would like to explore the market implications of the exclusion, the present market, the impact of this onthe insurance -- re-insurance market, and how this exclusion would affect availability, insurance capacity, and affordability.

The hearing notice addresses some of these issues in more detail. I would indicate that the record of this hearing and our examination of this issue, for the purpose of assisting the Commissioner in making policy in this area, will include not only the transcript of the proceedings, but also written comments that have been received from some people who are here and some people who are not here.

Additionally, the record, we would be reviewing the filing and the statements of explanation with the many filings that we have gotten on these exclusions. Also, many of the statements that we have received refer to source material, court cases in

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particular, that we would also draw upon as part of the record for this hearing.

Also, there was recently a draft report of the Environmental Liability Insurance Task Force of the National Association of Insurance Commissioners which was delivered December 10th. That we are going to include in the hearing record also because it does provide a good background on the development of the problems to date.

I appreciate you being here this morning. This is shortly before the Holiday. Because of that, I realize it's inconvenient and also that some of the people that would have liked to have been here were not able to be here.

The Commissioner decided not to hold this off until after the first of the year because it is a very important issue and needs to be addressed as promptly as possible.

We will, however, hold open the record for written comments until after the first of the year. would like you to have them in by January 7th. include any statements on behalf of organizations or any comments as a result of anything that you have heard here today.

Having said that, I believe that the first

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people to sign up are the Insurance Service Office, and it's kind of appropriate, I guess, that they start off because they -- the first filing we received on this was from the Insurance Services Office, and I believe that there are some people here from there, and also Mr. Sullivan from Crum & Forster who indicated he wanted to participate in tnat.

Thank you. If you would come forward. MICHAEL L. AVERILL: Good morning, I am Michael Averill. I'm a CPCU. I'm the manager of the Commercial Casualty Division of ISO in New York.

I have some prepared remarks which I would leave with you at the end of my presentation. I would like to summarize them briefly now, and I would like to take the opportunity to do as you asked, address some of the history of pollution exclusion, at least the ISO pollution exclusion and the need for our new exclusion.

With me are Dick Biondi who is our actuary and manager of our Commerical Casualty Actuarial Division and an executive from one of our affiliated insurers, and at the end of our presentations and all the testimony today, we would be happy to answer your questions as they may come up.

First, let me tell you about ISO's role in

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the property and casualty industry.

ISO is a not-for-profit corporation which provides a variety of rating and advisory and statistical services to the PC industry. We are a voluntary organization made up of companies who choose to associate with us to receive any or all of our services. One of the services we do provide is the development of policy forms and endorsements that are made available to our companies.

Those companies may adopt those forms or modify those forms as they see fit. Thus, while our standard language represents a general benchmark for the industry, it is not binding in any way upon the companies on whose behalf it has developed or submitted any regulation.

The insurance industry has been insuring pollution exposures for quite awhile. Prior to the late 1960's, the Comprehensive General Liability Policies were on an accident basis, and accordingly, provided loss from pollution exposure if the pollution act was from an unintended event. There is an intentional injury exclusion within the contracts.

The 1966 version of the CGL broadened the definition of the trigger of coverage to an occurrence Thus, you provide a coverage not only for accidents

but for the injurious exposure to conditions; that is, the injury or damage had to occur during the policy period, and, of course, be neither expected nor intended to clarify the intent of coverage, and overcome court cases which, to the contrary, had considered accidents from the standpoint of claimant of insurance.

The change in the trigger was not intended, at that time, to deal with the polllution situation since there was little awareness regarding environmental protection at that time.

In the late 1960's, a number of accidents took place including the running aground of the tanker Torrey Canyon and its resultant oil spill in '67. The '69 blowout of the Santa Barbara oil platform, and these focused public attention on the general problem of pollution.

In 1970, in view of these serious and unpredicted environmental problems, the insurance industry developed clarifying language and a mandatory endorsement specifically excluding coverage from pollution incidents under the standard Comprehensive GL policy unless, as you've pointed out, the incident was both sudden and accidental in nature.

I would like to read that exclusion.

"Coverage is not afforded to bodily injury or property damage arising out of discharge, dispersal, release or escape of smoke, vapors, soot, fumes, acids, alkalis, toxic chemicals, liquids or gases, waste materials, or other irritants, contaminants or pollutants into or upon land, the atmosphere, or any water course or body of water; but, this exclusion does not apply if the discharge, dispersal, release or escape is sudden and accidental."

Now, in 1973, we actually incorporated this exclusion into the policy itself. Now, there were specialty insurers in some of the surplus lines writers through what's called the London market that stepped in to offer the complementary gradual pollution coverage under their own forms. Generically, these are referred to as Environmental Impairment Liability Polices. Generally, they are only on a claims-made basis, and they are limited, and they sometimes pay clean-up expenses as well as the indemnity for bodily injury and property damage.

In 1980 in response to the Resource

Conservation and Recovery Act, the RCRA Act, the EPA
issued regulations to implement that Act for those
involved with generation, transportation, storage, disposal
hazardous wastes. That Act and regulations required
minimum liability insurance, initially of \$1 million per

occurrence with a \$2 million aggregate for sudden and accidental occurrences, and for gradual pollution loss, requirements of \$3 million per occurrence and \$6 million per aggregate are being phased in.

Now, in response to this Act, more insurers developed environmental liability protection forms, and ISO introduced a pollution liability policy in 1981. Now, that form provides on a claims-made basis both gradual and the sudden and accidental coverage for pollution incidents. It applies to an insured site.

Since it is on a claims-made basis, an extended reporting period is available; but, it is a limited extended reporting period, and in order to prevent duplication of coverage between the Comprehensive GL Policy and the Pollution Policy when that policy was written, an exclusion was designed for the Comprehensive GL, the CGL Policy to exclude all pollution coverage under that policy, again to prevent the duplication with the Pollution Liability Policy which provided sudden and accidental and the gradual coverage.

When ISO introduced that Pollution Liability Policy, it was without any suggested rates. As you will hear Dick Biondi explain in a little while, we have very little statistics on pollution liability as an exposure by

itself; but, among the other factors that have to be considered in rating pollution liability are the nature of the operations, how is the waste material generated, how is the product generated, how is it treated, stored, the type of material involved, the volume of it. Is the material stored near population centers, near farms. What type of site security does a risk have.

Because we had no prior experience when we introduced the Pollution Liability Policy, we could not suggest any rate for it. Part of the problem today, especially with the availability of pollution liability insurance as a separate coverage, is the fact that liabilities against policyholders for clean-up and personal injury and property damage are created by multiple Federal and State statutes as well as by common law.

Interacting with this, of course, are court interpretations of prior insurance contracts which expand coverage beyond which the insurers originally intended.

So, the availability of insurance for pollution liability is affected by the potential, anticipated past liability under policy forms that have already been issued and have been terminated, the past and future liability for new contracts or contracts that are currently being issued, plus the, what appears to be the

inability for insurers to rely on the use of contract language to limit the insurers' exposure.

In addition, under the Superfund legislation, the Comprehensive Environmental Response, Compensation and Liability Act, CERCLA, the application of joint and several liability which makes each defendant liable for all damages rather than each defendant's contribution also creates conditions that can't be evaluated for each insured separately.

This joint and several liability creates the likelihood that a policyholder's liability will bear no relationship to the policyholder's conduct.

So, if you want to insure a risk for pollution liability exposure which may be subject to this Act, the Superfund Act, that means the risk exposure is not dependent only on its manufactured materials, its conduct, but also on the conduct of all other disposers of material in a toxic waste site.

Now, in 1984 and '85, ISO introduced a major re-write of the Comprehensive General Liability contract. That resulted in the Commercial General Liability Policy which we are scheduling to be implemented in 1926.

We reviewed the entire coverage of that policy, but specifically in this regard, the pollution coverage, in order to develop the appropriate language for

the new program, looking at the changing legislative, judicial, and insurance environment for pollution, and we first submitted the commercial, the new Commercial General Liability Policy in 1984. We attempted to include a pollution exclusion, though it is rewritten in a new format and new language, that intended to provide the same coverage as was originally intended under the Comprehensive Ceneral Liability Policy, that is, retain in some way coverage for the sudden and accidental exposure without using those terms.

After a re-evaluation of that provision during 1984, it was changed to the provisions in the current Commercial General Liability program submission, the substance of which has also been submitted for use with the current Comprehensive General Liability contract.

That change is to introduce a complete on-site emission and partial off-site exclusion for some operations. For some operations. It is not an absolute exclusion. It does not apply, as it is written, to some off-premises operations, and it does not apply, as written, to products liability exposures.

Now, this change was made because after our initial submission, we found out through comments through the industry that there was a complete lack of faith that

the judicial system would interpret the contract language as was originally intended by our insurers, even though we had attempted to rewrite it to maintain that intent, not using the term sudden and accidental.

Now, courts have expanded the coverage afforded under the GL contracts in ways not contemplated by the insurers. For example, in New Jersey, several lawsuits filed by Jackson Township relating to seepage from a dump into ground water resulted in a decision which says, in essence, that sudden adds nothing to accidental, and thus, seepage incontestably happening over a long period of time was covered under the Township's Comprehensive GL Policy despite the sudden and accidental intended coverage under the pollution exclusion.

From all the indications we have, it's unlikely that courts will change direction to interpret that language as was intended, and it's unlikely that society's interest in the issue of environmental impairment will subside.

Since there is no practical way for us to include realistic estimates of what the unsettled and the future pollution liability will be into our rate-making data base, and combined with a realization that pollution liability represents a unique exposure that must be underwritten.

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liability coverage.

The first, again, is a simple buy-back endorsement which deletes the exclusion of bodily injury and property damage arising out of the emission or escape of pollutants. It does not delete the clean-up costs exception. It's attached to either version of our new contract, and whatever policy conditions and trigger mechanisms within that contract including its limits apply.

The second means is a self-contained pollution liability coverage form on a claims-made basis which provides a separate trigger limits and conditions to provide bodily injury and property damage liability coverage and clean-up cost coverage.

The third is an additional limited pollution liability coverage form. It's similar to the other selfcontained form in that it's on a claims-made basis, has its own limits and conditions; but, under that form, clean-up costs will not be afforded.

All of these modes of providing coverage will be (a) rated from an ISO standpoint.

Now, this approach enables an underwriter to make a deliberate decision and an analysis of each insured pollution exposure to determine the coverage that is best provided. The insurers can make the pollution coverage

decision based on underwriting and marketing philosophies
in response to their own capacity and re-insurance situations
without affecting the other liability coverage required by
an insured for the operations and products exposures.

Now, while I've talked a lot about the

Commercial General Liability Exposure and Environmental

Impairment Policies and Pollution Liability Policies, any

Liability Policy is potentially subject to pollution claims.

In our commercial auto line, a Garage Policy endorsement that para lels the endorsement for Commercial General Liability or Comprehensive GL Policies is being introduced for garage operations other than the ownership or maintenance or use of the covered autos.

A total pollution exclusion for BI and PD arising from the discharge of pollutants will apply unless they are not exluded for certain off-premises discharges or pollutants including those in the so-called products and completed operations hazard. Clean-up costs coverage are specifically excluded as a clarification of the policy intent.

The exclusion which we have submitted is an optional exclusion, country-wide, and is also being submitted to become mandatory in 1936.

Policy language has been developed for the

Business Auto Policy and for the Truckers Policy and the Vehicular Exposure under the Garage Policy that will make the pollution exclusion apply to cargo carried in a vehicle; not to the fuels, the lubricants or fluids that are needed or result from the normal operation of the vehicle or its parts. An optional, buy-back endorsement that deletes the exclusion will be available, again priced on a refer-to-company basis, and that exclusion for the Business and Truckers Policy is being submitted as a mandatory exclusion in all policies in 1986 on a country-wide basis by ISO.

That ends my initial remarks. I would like to ask Bob Sullivan of the Crum & Forster Insurance Companies to provide his testimony now.

MR. BRYAN: You and Mr. Biondi and Mr. Sullivan will be available together for some questions at the conclusion of all your statements; is that correct?

MR. AVERILL: Yes.

MR. BRYAN: I might also, if you have written prepared statements, if you can give a copy to the court reporter when you hand it in, it will assist the clarity of the record.

MR. ROBERT J. SULLIVAN: Good morning. My name is Robert J. Sullivan. I am Vice President of Government Affairs for Crum & Forster in Morristown, New

Jersey. We very much appreciate the opportunity to express our views before this hearing this morning, and we compliment the Department on holding such a timely hearing on a matter which we, as the second largest commercial general liability writer in the State, as a major corporate citizen of the State, are vitally interested in.

What I would like to do is we have a lengthy document which touches upon a lot of our concerns over both the judicial decisions that have taken place in the State over the last five or six years, as well as our view of the liability schemes created not only by State Hazardous Waste statutes, but also by Federal Hazardous Waste statutes that we will submit for the record.

I will highlight a number of those, the points made in that memorandum this morning, and then go on to specifically address the questions which the Commissioner Gluck has raised in her news release, notice for this hearing.

Some have argued that the current problem in environmental liability insurance is one of availability, and that will pass as rate adequacy is restored and industry surplus is rebuilt and improved profitability attracts new capital to the business.

I am here to tell you that from Crum &

Forster's perspective, the current crisis in New Jersey relating to environmental liability coverage is one of insurability.

No amount of capacity will persuade insurers to risk capital in a line of business in which the New Jersey Courts feel free to torture both logic in the English language to define coverage where none existed nor was none intended and to create simply out of whole cloth new theories of liability which affect both our insureds and ourselves and new categories of damages, and that insurance rates can never be adequate under statutory schemes that impose waste clean-up liability vicariously and without any showing of harms to person or property.

Simply put, factors beyond the control of the insurance industry and factors beyond the control of our insureds argue poorly for the long-term insurability of most businesses with any industry of using or handling hazardous substances.

Quite frankly, both primary and re-insurance underwriters no longer trust the New Jersey Judiciary. They have lost confidence that either their contract terms or traditional tort rules of liability and damages will be respected. Until that confidence is restored, insurers are likely to commit their resources to less volatile lines of

insurance which we simply believe are insurable.

Neither underwriters nor actuaries can deal adequately with the risk exposure presented by most businesses subject to the environmental liabilities imposed by State and Federal environment statutes. These legal regimes, at least in our perspective, are collectivist perversions of traditional concepts of strict joint and several liability that imposes huge costs on any business with even the remotest connection to a facility from which there has been a "release of a hazardous substance."

While the scheme may be effective in bringing the resources of large numbers of firms to the clean-up process, it completely frustrates the ability of insurers to measure and the ability of our actuaries to price the loss exposure of firms whose activities may give rise to bodily injury, property damage, or clean-up costs arising out of environmental incidents.

Mike Averill briefly touched upon some of the judicial trends affecting State environmental liability. Unfortunately, the nationwide trends seem to be emanating out of the State of New Jersey.

I might also say that emanation in that process is, from our perspective, still in the gestation stages. A lot of the court decision which we, as insurers,

are concerned about and which our insureds are concerned about are really now winding themselves through the New Jersey Courts.

The judicial climate in New Jersey on environmental liability and related insurance coverage issues has become so unpredictable as to make the environmental liability exposure of many New Jersey risks open-ended, both as to causation and damage, and potentially difficult to insure.

Judicial construction of State and Federal Hazardous Waste statutes and of past contracts that were not designed to respond to clean-up liabilities threatens to undermine the financial foundation of Commercial General Liability insurers.

The worst of the precedence which everyone has heard cited which is really a litary of precedence arising out of the contamination of wells serving 97 families in Jackson Township in combination, and I think this is extremely important to recognize the impact of the Jackson Township cases and derivative cases from the original adversus Jackson Township case, the citations and the elaborations and our concerns are listed in our rore formal submission. These decisions, number one, destroy the efficacy of the CGL pollution exclusion, simply writing

the word "sudden" out of the exclusion and looking at the word "occurrence" and saying so long as the pollution was not expected by the insured, it was covered by the policy.

Seneral Liability per occurrence policy limit into a per claim policy limit. The Theodore Beckman case (phonetic) stands for the proposition that we will find as many number of occurrences as there were families affected as there were errors or omissions, negligent acts involved, and as there were days involved in which all of those happenings occurred and also, thirdly, overturned centuries of common law and insurance contract law by awarding damages for the mere possibility of future harm.

On the insurance coverage issue, the magnitude that these judicial decisions have permitted and will permit has caused New Jersey Courts simply to seek insurance coverage when none was intended. Enormous speculative damages that have been awarded has resulted in making the environmental liability exposure of most New Jersey risks very difficult to insure. A final aspect of what the New Jersey Courts have been doing to dismantle the integral policy provisions of our standard CGL Policy is the growing number of court decisions finding coverage under our policies, CGL Policies for on-site clean-up costs.

Over the last twelve months, courts in New

Jersey and several other states have found that the industry's

Commercial General Liability Polices, notwithstanding their

limitation to bodily injury and property damage arising out

of "sudden and accidental pollution incidents" found that

they provide coverage for clean-up of hazardous waste on our

policyholders' premises regardless of whether or not there

has been any off-site migration of these wastes and

regardless of whether or not the incident giving rise to the

clean-up was sudden or accidental.

In the end analysis, we believe someway must be found to convince the New Jersey Courts that they can simply not ignore the terms of insurance contracts without doing irreparable narm as they have already done to the ability of insurers to service and provide coverage to environmental liability risks.

Unfortunately, even if the State was to correct the damage judicially inflicted on the State's tort liability system and integrity of what we consider to be essential policy provisions in our Commercial General Liability Policy, a number of the same coverage and insurability problems exist as a direct result of the liability for clean-up and liability schemes which have been imposed upon our insureds both at the Federal level

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through the Resource Conservation and Recovery Act and Superfund law as well as at least six and certainly more environmental liability statutes at the State level.

The six environmental statutes that New Jersey has which are cited in our paper establish varying degrees of liability for New Jersey risks for environmental incidents.

The net effect of these laws, and that's really what I want to highlight, is that whenever there is a discharge, any owner or operator of a facility, or any person who is responsible for the discharge of the hazardous substances, is held under all these statutes to be strictly jointly and severally liable without regard to fault for damages.

Simply put, the State of New Jersey, in f. Congress, enacted liability schemes without giving any consideration whatsoever to whether or not such schemes were insurable.

Where we are at this point in time is that we have had, admittedly in the gestation stage, a number of New Jersey Court decisions in the environmental liability area which have established national precedence. We also have a very detailed scheme, although not intermingled scheme, of State and environmental liability statutes, which impose upon our insured strict joint and several

liability without regard to fault for damages arising out of environmental incidents.

All of that has happened in the last ten
years simply without regard to whether or not those schemes
are insurable. We are now at the point where we are being
asked, "Why are they not insurable?"

The answer is simply that when the schemes —
the schemes were not put together so that they interrelated,
nor was there any consideration when all of these
developments occur whether or not insurance would be
available. In fact, it was in total disregard to whether
or not the risk would be insurable.

The sole focus was on providing marshalling whatever assets could possibly be available for pay for clean-up and to pay for bodily injury and property damage arising out of those clean -- arising out of any environmental incidents.

The New Jersey Spill Fund Act goes so far as to suggest that the State is jointly and severally liable and may bring action against "responsible parties" on the same basis, for not only clean-up costs, not only bodily injury and property damage, but also damage to natural resources, also loss of revenue, also loss of taxation.

No one, in my opinion, has suggested, in any

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way, shape, or form, that you can measure the cost of damages to natural resources in advance. You may want to look at just one little piece of Spill Fund statute and which we think gives an insight into both the problem of our insured in evaluating their exposure, and that is really where the problem exists.

The risk of exposure or environmental liability of our insured and businesses in New Jersey is simply unmanageable and therefore uninsurable. In 1983, the Spill Fund Act was amended to simply provide the words "discharges on to the land." Prior to that, the Spill Fund Act had only applied to discharges on the waterways.

The question arises, what is the net effect of that amendment on New Jersey businesses and their Commercial General Liability insurance? We are simply not in the position to assess that.

We would submit for your consideration that if you go back to the sponsors of some of that legislation and you ask them what was your estimate of the damages and costs resulting from those programs, they could not tell you.

So, it is a little difficult for us, having seen what has happened, then, to be able to tell you what our projected losses are going to be from these programs

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which were enacted without any estimates or quessimates of what the resulting costs and losses and damages arising out of those programs will be. That is simply the dilemma that we are in.

I would like, now, to, with your permission, to go to a number of the questions which the Department has raised and give you some quick -- and quickly conclude with some of our comments.

The first question, what is the intended scope of coverage in policy forms that presently include liability coverage for "sudden and accidental" pollution?

Simply put, our CGL Policies that were issued without a pollution exclusion were designed to provide coverage, liability coverage for off-site bodily injury and property damage liability arising out of unintentional acts by our insureds.

It was not intended to cover intentional acts, whether sudden or gradual. It was not intended to cover any gradual pollution, the temporal test being the test that we applied, and it was simply not intended to cover on-site clean-up costs.

Why do the filers of such policy forms find it necessary to exclude pollution liability coverage absolutely?

I think the answer to that is that -- I think it's important to emphasize a point that was made earlier and that is these are not total, absolute pollution exclusions. It does have significant coverage for completed operations and product liability in certain off-site discharges.

While that may seem narrow, when you talk to a manufacturer or an underground storage tank, it provides, even with the exclusion, significant pollution coverages provided to that manufacturer for pollution liability coverages arising out of product liability claim for his underground storage tank. So, there is still a considerable amount, admittedly for certain classes of risk, of pollution liability coverage, even under the almost total pollution exclusion that the current forms provide. I don't know if I mentioned before, but we use the ISO pollution exclusion.

Upon what supporting data or documentation do they rely?

I've tried to highlight the trends that we see and the simple evaluation of the liability exposure which the State and Federal Hazardous Waste statutes provide as well as the judicial decisions in determining common law theories, strict liability theories, and new speculative damages.

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To what extent did the actions and demands of re-insurers affect the filers' decisions to exclude pollution liability absolutely?

while the re-insurers have made their position well-publicized, primary insurers, we as the primary insurers have made the decision ourselves after evaluating simply the scope of the liability schemes that we would be asked to insure by providing some pollution liability exposure. We have not seen any significant pressure on behalf of our re-insurers to exclude pollution in the primary coverages. We are already a large umbrella writer, and discussions there have been a little different, not altogether different, but a little different.

What is the demonstrated and projected loss experience as a result of the alleged expansion in scope of coverage by recent court decisions construing the present and sudden accidental policy form language?

I would sort of like to expand that question a little bit to include not only the present sudden and accidental judicial decision construing the sudden and accidental language, but also the decisions construing whether or not our policies provide on-site clean-up costs which is a major, major consideration, also those decisions implementing a multiple occurrence rule, and also those

decisions awarding speculative damages.

A lot of people have taken some relief in the fact that the Ayres case (phonetic) was reversed in part on appeal. If you take a close look at that appeal where they reduce the judgment in that case from \$15.8 million to some \$5 million and you are a private entity that simply doesn't have the protection cited in the Tort Claims Act which was part of the reason why the decision -- part of this decision was reversed, you get pretty damn nervous that the original Jackson Township case against a private entity would have been upheld on appeal, and lastly, What is the demonstrated and projected loss experience?

Because what the courts have done and because of the liability schemes that existed, we perceive curselves and our insureds as having simply unlimited exposure. It's clear, and therefore, we can't provide you, today, what the projected loss experiences would be if we issued an environmental impairment liability insurance contract to our risk with significant liability exposure, and that's the neart of the insurability issue.

What constitutes adequate notice to an insured of reductions in coverage represented by such absolute exclusions?

We have, and as part of the discussions over

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the emergency regulation, now permanent regulation, on cancellation and non-renewals suggested that it makes a hell of a lot of sense that an insured be provided thirty days advanced notice of any changes in coverage, significant changes in coverage which a pollution exclusion would represent, and we are willing to provide our insureds with thirty days' notice of any significant change in coverage, and specifically any addition of exclusionary endorsements to our policy, both so that the insured has the ability to recognize and understand that coverage is being provided, as well as to shop in other markets to get any necessary coverages he may need, additional coverages he may need.

Do filers of these exclusions intend to offer pollution liability insurance as a singular coverage? so, under what conditions and at what rates?

We were a charter member of the Pollution Liability Insurance Association and continue as an active member of it. We do -- we will be offering under what they call the PLIA's form which is very similar to the ISO environmental impairment liability form separate coverage from the CGL Policy for environmental incidents both sudden and gradual.

Admittedly, we are selective in the writing of that. Basically, we write it on other policies, and then

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re-insure it with PLIA of which we are a member.

To date, approximately 70 percent of risks placed in PLIA have, in essence, been the service station, underground storage tank variety.

The remaining 30 percent have been the manufacturers, certain manufacturers and apartment houses, for instance an apartment house with their own sewer system.

Interestingly enough, we have found with a minimum premium of \$600 or \$1,000 that we don't have many takers for the coverage. We don't offer it to all our risks; but, for those risks we find that too many of them, the \$600 to \$1,000 is -- they simply are not willing to spend. So, it's important to emphasize the fact that to some risks, environmental liability, we are making environmental impairment liability insurance available under a separate coverage for both sudden and gradual.

Obviously, PLIA is not walking into and writing landfills at this point in time. They have a scale of one to five where they grade the severity of the risk in terms of its pollution liability exposure.

We individually can write and evaluate the first three after we get extensive loss control reports, environmental impact reports. When it gets to a four or five stage, that goes directly to the Pollution Liability

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Insurance Association for their own underwriting.

That concludes my formal remarks. I would like to end them with a plea, though, for serious consideration to be given for the continued -- one question I did miss was, To what extent should such exclusions be standardized in various policy forms?

We are willing — Crum & Forster is willing, although we may see some instances where we otherwise would use a true, absolute exclusion, to use, in New Jersey, a standardized pollution liability exclusionary endorsement. We have no objections to that. We think it probably makes a lot of sense in terms of the marketplace, knowledge of what exclusions are being utilized.

The plea which I referred to earlier was related to the regulations on cancellation and non-renewal. We believe there now exists and understand why it exists an artificial distinction between the use of exclusion endorsement on new and renewed business. We would just like to offer the comment that as a large Commercial General Liability writer, it makes it simpler for us to be a factor, an aggressive factor in the Commercial General Liability market if those exclusion endorsements including the pollution liability exclusion, the standard pollution liability exclusion can be used for renewal as well as new

business.

MR. BRYAN: Thank you. I believe also as part of this first group, Mr. Biondi from ISO is going to give us some actuarial information.

MR. RICHARD S. BIONDI: Good morning. My name is Richard S. Biondi. I'm manager and actuary of the Commercial Casualty Actuarial Division at ISO. I'm here to explain to you some of the rating considerations pertinent to the ISO pollution exclusion in the general liability policy.

First, I would like to tell you a little bit, but not too much detail, about my own background. I've been manager and actuary of the Commercial Casualty Actuarial Division at ISO for the past ten years. My responsibilities include the production of general liability rate reviews and rate filings in almost all states.

I've also testified as an expert witness at rate hearings in approximately twenty states including New Jersey. I'm a Fellow of the Casualty Actuarial Society by examination, and I'm also a member of the American Academy of Actuaries.

My testimony this morning will be directed at the questions included in the letter from the Insurance Department of November 20th.

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Actually, I'll only address those questions which pertain to rates. The first question that pertains to rates is No. 2.

Just to quote it again, it asks, Why do the filers of such policy forms find it necessary to exclude pollution liability coverage absolutely including those risks with only incidental exposure, and upon what supporting data or documentation do they rely?

The first part of that question was really addressed already by Mr. Averill and Mr. Sullivan. understand it, pollution has been excluded because the original intent of the coverage to cover only sudden or accidental claims has been eroded by recent court decisions, specifically court decisions in New Jersey.

The Jackson Township decision was mentioned. It's my understanding that that decision took effect during 1382. It's really quite a recent decision. Because that was so recent, losses that would result from that claim would not yet be included in the ISO rate-making data base.

However, when those losses are resolved and when that data does flow in, it seems to me that that case could set a precedent and could result in similar situations in the future with tremendous losses.

It makes sense to me, therefore, that the

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only way to avoid this tremendous trend which was never really anticipated and it was never intended to cover these types of claims would be to exclude coverage from the GL Policy.

I understand, also, that the Jackson Township case is not the only case that seems to be setting terrible precedence and seems to be expanding the degree of liability This concept of joint and several damages of the insurers. also fits into that category, and I believe this was mentioned as well by two previous speakers. Again, this is a recent change. All of these things seem to have taken place since the Superfund legislation in 1981, and given the fact that we consider general liability a long tail line, that means that it takes a very long time before you really know what the losses are, even after a claim is incurred.

The initial estimate is only that, just a rough estimate of the ultimate liability. We may not know for ten years what the ultimate liability really is, and these types of claims, these pollution claims seem to be quite a bit different from normal general liability claims which we have a great deal of prior experience with.

I don't think we will know for at least ten years after 1981 what the effect of some of these -- what the magnitude of some of these losses are.

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The next question in your letter which applies to rates is No. 4. What is the demonstrated and projected loss experience as a result of the alleged expansion and scope of coverage by recent court decisions construing the present sudden and accidental policy form language?

My answer to that is that we have no projection of future loss experience yet. The pollution policy is (a) rated. That means that ISO does not calculate any rates for that policy. The rates or the premiums must be determined by each insurer that sells pollution policies.

understand it, on a variety of technical factors resulting from engineering inspection of risks. Given the tremendous magnitude of the pollution problem in the United States, and given the changing technology of pollution clean-up and the changing state of knowledge of the effects of pollution on the environment, we have no way to project future loss experience for this coverage.

The next question relating to rates is No. 5. What is the demonstrated and projected loss experience for pollution liability by industry, business, or type of operation?

We don't have data yet for the pollution

liability policy. The ISO pollution policy went into effect -- was filed during 1931, and we will begin to see premium and loss data shortly.

However, again, that loss data will be very immature because of the long time that it takes for losses to mature for a long tail subline such as pollution liability insurance, and as a result, I don't think that we will be able to reach any conclusion on the magnitude of these losses for many years.

The last question relating to rates was No. 8
What is the anticipated rate impact of reduction in
coverage represented by an absolute pollution exclusion?
Upon what data and calculations is this based?

The data that we do have for general liability insurance indicates that before Policy Year 1983, the effect of pollution claims was virtually negligible.

As you know, only sudden and accidental claims were covered under those general liability policies.

Until very recently, pollution was not in the spotlight as a major problem in America, and the number of pollution claims against insurers was insignificant.

Furthermore, to the extent that there were pollution claims, these extended to apply to the large industrial concerns which were not rated based upon the ISO manual rates.

Consequently, the experience in these situations was not used to calculate ISO rates. We've done a number of tests to our rate-making data base, and we have no significant number of pollution claims in our past data. Therefore, present rates don't reflect any charge resulting from pollution liability claims.

Therefore, while pollution will be excluded in the future, no decrease in rates for that reason is warranted.

One last factor that is, to some degree, related to this point is that general liability losses have been increasing at a rather astounding rate for a lot of reasons if not for pollution. I think we are all familiar with the fact that general liability experience has been deteriorating rapidly.

I have with me quite a bit of data on this, and I have data showing how the ISO rates have increased over the past several years for general liability insurance, and also, I have data showing what the industry results have been, those in New Jersey and country-wide, and I would be happy to answer any questions that you have about that.

MR. BRYAN: Thank you. One of the things,
Mr. Biondi, before you go, you had indicated that at the
present time, the data is immature, and you haven't got the

results back.

We understand from some other sources that a lot of these claims are in process. They have been filed recently, but there really hasn't been any losses paid and this sort of thing, so that the data is immature, as you said.

How and what kinds of data are you gathering now on pollution, and how are you keeping it? Are you keeping it by industry, by trying to segregate those from what would be a sudden and accidental under the traditional interpretation from that which would be gradual and this sort of thing?

I would really like to focus on that and find out what kind of information is being developed at this point.

MR. BIONDI: I guess there are two answers to that question. The first is what we are capturing on general liability policies since 1931. I believe that's when we first established statistical codes to capture data for the pollution policy. I believe that's when the pollution policy actually was drawn up and filed by ISO, and for that policy, we have established a class code whereby we capture premiums and losses on a policy year basis for each year since 1981, and we will be seeing that data shortly.

Of course, I don't think it will tell us very

much because the data, the loss data will still be immature.

Typically for general liability, it takes around ten years before we really have a firm idea of the ultimate value of losses, and if this were normal general liability policy, we would be able to extrapolate the effect of future development and come up with an estimate of the ultimate losses at an earlier date, maybe this year, maybe next year; but, pollution liability is something new and different, and I don't think we can extrapolate the results from general liability to pollution liability.

So, I would say that it would have to take at least another five, six, or seven years before we really have any kind of a decent idea of what the experience really is for that pollution liability policy that went into effect in 1981.

Now, the second part of the answer to your question concerns the new CGL Policy, and there, as Mike Averill pointed out, we have several different options for pollution. We have a pollution policy which is very comprehensive, includes clean-up, and we have a pollution policy which does not include clean-up, and then, third, we have an endorsement on the CGL Policy to include pollution.

We've established more detailed coding for those policies. We have a subline code for the pollution

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policy, and we also have three class codes for each of those three choices that I just mentioned.

So, we will know what kind of policy was purchased by the risk.

In addition to those codes, we have type of loss codes on each loss record. Any time there is a loss -let's say that the loss corresponded to the broadest pollution policy -- the one that includes clean-up -- we will have a type of loss code on any loss on that policy which will tell us whether, indeed, it's a clean-up loss cr a BI loss or -- bodily injury loss or property damage loss.

So, we will get that additional detail on the individual losses.

MR. BRYAN: Will you be keeping -- will you be keeping data or keeping information, developing data on risks by type of business, size of business, chemical manufacturers as opposed to grocery stores, that sort of thing?

Will they be broken down further than what you have already mentioned?

MR. BIONDI: Yes, to a degree, and just bear with me one second. I'll take a look at the exact statistical coding that applies.

The coding that we have set up includes these

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three class codes for the three pollution forms. Now, what that means is that we will just know that it's one of the three pollution forms.

Normally, the class code for general liability tells us what the -- what the type of industry, type of business of the risk is; but, in this particular case, the class code will tell us that it's pollution, one of the three pollution forms.

So, we will not know what the -- what the business is of the risk, what the type of industry is. We also don't normally find out the size of the risk because that's not reported to us at ISO for any data.

What we normally get would be a unit transaction record which would give the number of exposures, and these transactions are all totalled up, and we review that data in aggregate. We really don't get a good measure of the size of each individual risk. That information is not typically used for rate making.

Yes, Mr. Sullivan? MR. BRYAN: Thank you. MR. SULLIVAN: It may be helpful, just from a company's perspective, to describe how we handle our environmental claims and now we break them down.

We have a totally separate, fully-staffed environmental claims unit that breaks down their claims,

number one, on site clean-up cost claims versus BI and PD and other claims, that category, and then in each of those categories by type of environmental incident or environmental pollutant so that we have a separate class on hydrocarbons and BI and bodily injury and property damage. So that while we don't break it down by class of risk, we simply -- we have a very, very good handle on how we have by type, in essence, type of pollutant incident, on-site clean-up costs, bodily injury, and property damage.

Your earlier question, and, you know -- you know, I would caution you not to be misled by the facts that there are no losses nor statistics for you to look at because the number of claims coming in on environmental incidents are significant. They have not translated themselves to losses simply because the claim has been made and it may be used before the litigation over those claims, either State or Federal EPA against the responsible party, and then subsequently the issue of whether or not there is coverage in the insurance contract takes place.

We have done it -- we classify our claims on environmental claims also on a nationwide basis. We are a large writer in New Jersey, but not necessarily large in all of the other states, and our environmental claims taken as a whole in New Jersey are greater than any other

state in the United States.

Now, that doesn't tell you -- it's an average type of thing without respect to mix of business, without respect to premium volume; but, there is that base level of claims that are simply beginning to come in the door of all Commercial General Liability writers.

One other point, I mentioned earlier that we are really in a gestation period, and as you know, under the Federal Superfund law as well as under the State Spill Fund law, there is a procedure whereby either the Federal Government and/or the State pay for the on-site clean-up costs, and in the State's case, bodily injury and property damage and other damages arising as a result of environmental incidents, either they pay them directly and then go against "responsible parties" in order to replenish their revolving funds, whether it's in the Spill Fund or it's in the Superfund.

The Federal EPA, and as you also know, on publicly owned sites, the Federal Superfund sites of which New Jersey has 93, largest in the country, in addition to having a thousand, at least 1900 other State sites that it wants to clean up, the Federal Government pays 50 percent on municipal sites, publicly-owned sites. The State pays the other 50 percent for clean-up. On the publicly-owned sites;

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the Federal Government pays 90; the State pays 10.

The Federal Government is just embarking upon 300 lawsuits just in 1936 on the liability for the clean-up costs of those sites and not 300 with respect to New Jersey, but since New Jersey has one-tenth, you can assume that at least 30 of those lawsuits are going to be in New Jersey.

We know those lawsuits are going to be there because the claims on the basis of them are there. So that, you know, I just wanted to make the distinction between the loss picture and claim picture because there is a significant difference.

MR. BRYAN: I appreciate that. In keeping your statistics or in keeping the ISO statistics, are they, in any way, segregated by State? For example, would you be able to, at some point, compare losses in New Jersey with losses in other jurisdictions?

MR. BIONDI: Yes. We will get the State detail.

MR. BRYAN: Okay. Are you doing that also in yours, or do you just report to ISO?

MR. SULLIVAN: We keep our claims -- we know what our claims are by State and by type of environmental incident.

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MR. BRYAN: And I appreciate what you say about the claims just beginning to come in. We received some information by another company that indicated 1982 they had something like 20 to 30 environmental or pollution-type claims pending, and they now have over a thousand, and they are getting them in at the rate of 900 a year or so, and that was explained as a reason, that loss statistics have not yet been developed, and we understand that, and the thrust of some of these questions are are we now developing loss statistics based on these claims that are coming in in such a way as that over a period of time, they will be meaningful, meaningful loss statistics developed particularly with regard to New Jersey.

One of the things, and it kind of touches on all your testimony, Mr. Biondi had mentioned that prior to '83 or so, that there was -- everyone knew what sudden and accidental meant, the language that was in the policy, and you did receive some claims, but it was a negligible amount of claims.

I think in another statement that we received, there was an indication that it didn't have any impact on rates because it was an infinitesimal amount, the sudden and accidental coverage.

One of the things that is kind of puzzling

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from our perspective is if this sudden and accidental coverage -- or these sudden and accidental incidents, those traditionally covered in what you testify that you intended in developing the policy language and perhaps what the court has expanded beyond what you intended, if that were -- if that coverage were afforded and limited to your intent, would that still be insurable, and that really is a bottom line question that we really would like to explore and have your comments on.

If, for example -- I understand that Jackson Township is on appeal. If, for example, the court reversed the Jackson Township case, would, then, this exclusion not be necessary because this would again be insurable?

MR. SULLIVAN: I would like to take the opportunity to address that first.

As I previously mentioned in my testimony in taking the license to expand upon one of the questions that you've raised, if we had a reasonable interpretation of our sudden and accidental pollution grant of coverage in our policies, it would simply not solve the insurability problem, and let me tell you why. It does nothing on the outside clean-up cost issue.

We are looking at -- I look at it really as

and the bodily injury and property damage costs. The Spill Fund goes on in New Jersey and says you have damage to natural resources and other damages which the risk may be liable for. We are not convinced that without a change in the liability schemes, not just the judicial interpretations of insurance contracts and common law liabilities, but now you have six environmental statutes in New Jersey. Superimposed upon that is two Federal environmental statutes. You still have liabilities even under a sudden and accidental occurrence which are not measurable. They are not readily measurable either from our insureds' standpoint or from an insurance standpoint.

sudden and accidental, and I would say that from Crum & Forster's perspective, that is a good reason why, underpins our reason why we use the ISO pollution exclusion risk for those reasons that we can use them for and separately underwriting it in a separate policy for those risks that we believe through PMIA that we can measure their exposure.

I think that we are very, very much concerned about municipal exposure to environmental incidents, and that's a perfect example. You have a municipality who has purportedly the protection of the Tort Claims Act in defining

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its liabilities for all liabilities. The State then enacts a rash of environmental liability statutes, I think, in concept, which we agree with their thrust, but whose funds need money in order to generate the clean-up process and everything else, which overrule the Tort Claims Act.

The question is, well, if you had the Tort Claims Act, all the protection built into the Tort Claims Act built in for municipalities, does it apply in environmental incidents because their liabilities now are determined by these various State Hazardous Waste statutes, not the Tort Claims Act. You superimpose upon that an additional Federal scheme from RCRA and Superfund, and municipalities are simply in the position of not being able to measure their exposure, and if we limited our coverage to sudden and accidental, under that type of scheme, you know, the concern is and what has played out in practice is that there is every incentive for the courts to find it to be sudden and accidental in order to find insurance coverage, in order to avoid the disastrous financial results on municipalities if, in fact, when they are found liable under these Federal and State Hazardous Waste statutes, they have the wherewithall to respond and not as in Jackson Township suggesting that if, in fact, we do not have insurance coverage for this loss, then your property taxes are going up a thousand percent for

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the next hundred years. You know that's the implication.

There are other problems besides the sudden and accidental interpretation of our policies. relate to finding that our policies pay for on-site clean-up cost, pay for retroactive liabilities of statutes which were enacted after our policies were issued but have retroactive implications, that provide for speculative damages such as medical surveillance costs and other pain and suffering awards and cancerphobia in the Jackson Township case and others, and to the seemingly endless web of liability schemes such as the Spill Fund which would, conceivably, if we offer a sudden and accidental coverage, make us liable for damage to natural resources as a result of a sudden and accidental spill.

You know, the classic example, and again, we are using extremes, but extremes help, in the Rocky Mountain arsenal site, clean-up costs alone for the water aquifer out in Colorado is about \$2 billion. The costs are astronomical.

The clean-up costs of Federal EPA costs are about 10 million a site. Now, if you take the 93 sites in New Jersey, that is \$93 million that has to be funded somewhere, and it's not going to be out of the Federal Superfund. It may initially be out of the Federal Superfund

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and the State Spill Fund; but, it may also, for those revolving funds to work, it has to go somewhere else. Some "responsible party" who insured would have to pick up the losses.

So, it's a combination of problems brought on by a number of statutory and judicial decisions and new liability exposures since we began issuing a Commercial General Liability Policy with the limited grant of coverage for sudden and accidental pollution.

MR. BRYAN: Okay.

MR. AVERILL: One further comment on that.

MR. BRYAN: Sure.

MR. AVERILL: If you could guarantee that the State Court in New Jersey would interpret the contract as originally intended, there is still an additional problem in that there is no guarantee that the suit will be brought in New Jersey. You are still subject, because injury may occur elsewhere, exposure may occur in New Jersey, injury elsewhere, the suit does not necessarily have to be mandated to be brought in New Jersey, and of course, an insured's operations and products or whatever may go out of state subject to the court interpretations of other states, compounded by Federal interpretations versus State interpretations. So, that's only a small modification of

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the problem rather than a large-scale resolution of it.

MR. BRYAN: Focusing on specifically the absolute exclusion or the exclusion and some of the Commissioner's concerns, we talked about the sudden and accidental language expansion and statutory liability, particularly clean-up cost expansion and those sorts of things.

What I would like you to tell me now is what kinds of incidents were anticipated to be covered under the prior language that won't be covered under the new language?

For example, we have had given us examples of a situation where there is a fire on the premises and smoke drifts across the road and it's a business premises and smoke drifts across the road. There is an automobile accident. Under the existing exclusion, that would be covered. Liability from that incident would be covered. It's not under the present.

A situation where a grocer or someone in retail has a substance on his shelf in a glass jar and it falls and breaks and someone is injured because of the nature of the substance that was in that, are these the kinds of things that would not be covered that used to be covered, and if you can, I would like to have as many kinds of examples of those things that you can think of or

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situations because that is one of the Commissioner's main concerns, is that these normal types of incidents that were previously intended to be covered but now may not be covered, and am I correct, first of all, am I correct in saying these kinds of liability would not be covered under the proposed language?

MR. AVERILL: Let me try to start answering that. The prior exclusion, of course, excluded all pollution unless the discharge, emission, et cetera was sudden and accidental. Sudden and accidental were not defined by the contract.

To take a literal meaning, you can go into a dictionary, whatever, it means not intended by the insured. So, it's accidental, and it was definable in time and place, it's sudden.

Answering the auto question, for example, which is not in the GL Policy, rather, it's under the Commercial. Auto Policy --

MR. BRYAN: Exclusions have been filed for those Policies, too.

MR. AVERILL: Oh, yes. Under the exclusion we filed for the Auto Policy, if a trucker were carrying hazardous wastes in drums and there was an accident, the emission comes from the cargo, the hazardous waste. Under

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the exclusion that we have developed, that would not be covered.

Under the GL Policy, assuming an insured had a storage tank for gasoline aboveground on the premises, and suddenly, the tank opened up and the gasoline leaked into the water supply through a river or through underground supplies, whatever, if we can say that was not intended by the insured, and if it was, in fact, an immediate accident, immediate in time and place, then, there would possibly, given the assumption of no other circumstances taking place in an actual claims situation, have been covered under that prior policy.

Under the new exclusion, in that situation, when that tank emits the pollutant and the emission is on the insured's premises, there is no coverage intended for the insured under the new exclusion because with respect to emissions from premises which the insured owns or rents or occupies, there is a specific exclusion of coverage. Now, you can go on with other claim examples; but, in that situation, yes, we do exclude coverage because we could not find language that would — to the belief of ISO and our company attorneys representing not just corporate lawyers but also claims people, find language that we could use that they would believe would be upheld in the courts.

So that if, in fact, that tank had a gradual just rusted out and it started -- gasoline started dropping down, what the courts have done is ruled that the first drop was sudden; therefore, there is coverage under the policy.

MR. BRYAN: I'm not so much interested in the gradual section but the sudden and accidental. If the leak happened because someone backed a forklift into it or something like that and that kind of a traumatic type, specific time-place type of event that is certainly not intended, and that would not be covered under the new exclusion; but, it would have been covered under the previous policy?

MR. AVERILL: Well, in that situation with the forklift operator, assuming it's a contractor who is working on off-site premises and the contractor has not brought the pollutants onto the site, and one of the employees accidentally backs a forklift into the tank and the pollutants come out, the contractor has coverage under our exclusion.

MR. BRYAN: The contractor does, but if it were an employee of the owner of the site?

MR. AVERILL: It would not be covered.

MR. BRYAN: What about the situation for, as

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I said, a retailer with damage with a substance, hazardous substance that's sold but can cause some damage if improperly used, that sort of thing; do you agree that there would have been coverage under the old policy but there would not under the new?

MR. AVERILL: Given the circumstance where there would have been a sudden and accidental injury or emission from the insured's premises --

MR. BRYAN: Yes.

MR. AVERILL: There probably will be no coverage under the new exclusion, yes.

MR. BRYAN: Okay. One of the problems, and you testified about the development of the pollution exclusion language, and I was particularly interested in the reason the exception was included in the first place seems to be to cover these kinds of things, and if you agree or disagree or have any comments on that, was that the reason it appears that this was included in the first place, that exception from the --

MR. AVERILL: To answer the question, we originally intended to do sudden, fortuitous events to be covered because that's what general liability coverage is meant to be.

I had the experience of working with the

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line of insurance committees at ISO in developing the coverage concept and reviewing the coverage concept for our new policy. When we went over this situation and this subject very carefully, we initially attempted to continue that same intent under the contract, spent hours and hours of discussing the concepts, and many, many more hours actually trying to develop policy language, and thought, at least intially, we came up with policy language that would still provide that same coverage as we had originally intended, and that would work out in reality, in a court system, and in claims handling.

The language was difficult, to say the least; but, the problem was there was enough people, more than enough people who didn't think the language would work, and as you mentioned where the environmental claims are increasing substantially, every day, the more that that exclusionary language is brought into the court system for interpretation, the more likelihood, as we have seen in the past under these court decisions, the more likelihood it's going to be misinterpreted.

MR. BRYAN: You indicated work and language that was submitted out to the industry for their comments and ultimately you chose the absolute exclusion or to proceed with the language that was submitted. Is that,

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perhaps, your best effort, or that sort of information the suggested language available?

The reason I ask is this, because the Department has been requested by the legislature to assist in the drafting of or suggestion of statutes and that sort of thing, and anything that has been developed with a lot of thought, we would appreciate taking a look at. that be available?

> Yes. MR. AVERILL:

MR. BRYAN: Okay. Thank you. This exclusion is in existence in some states and existing in some policies and perhaps some in New Jersey.

One of the other questions was would it result in any misunderstanding by the insured about what is covered by the policy in, for example, the situation where this smoke from the fire goes across the road or if the grocer's shelf substance, that sort of thing. Have there been, to your knowledge, or perhaps Mr. Sullivan might be more aware of this as a representative of a specific company, have there been, to your knowledge, any disputes or problems as a result of coverage, any complaints, any litigation over policy coverage that you are aware of based on the new exclusion language?

MR. SULLIVAN: Not that I'm aware of, but that's

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not a barometer of whether or not we -- I'm not responsible for Crum & Forster's claims. So, I wouldn't necessarily have that information; but, I would say that by far and away those would be a very, very, very small number of the total environmental claims that we are seeing, because, as I said, we break them down by type, and it would also seem to me that in those instances where, obviously, the pollutant risk, the exclusion is tied to the pollutants and to waste, discharge, on-site premises of pollutants or waste, that that would be the type of risk certainly that insurers would be willing to let them buy back the coverage or obtain coverage through entities like the Pollution Liability Insurance Association.

That, admittedly, is one of the purposes of the Pollution Liability Insurance Association. We've had, you know, there is that -- go ahead, sorry.

MR. BRYAN: I was going to ask would this sort of coverage be available? You indicated a buy-back and a Pollution Liability Policy and this sort of thing.

Would it be available, do you believe, for risks, insureds with negligible risk potential by your company or by other companies, just in your estimation?

MR. SULLIVAM: We are going beyond that. are issuing from the Pollution Liability Insurance

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Association environmental impairment policies for both sudden and gradual for risks that we believe such as service stations and owners of underground storage tanks, manufacturers, apartment houses, with an exposure that we think is measurable, and in the instance that you've given, that exposure certainly is measurable. It's also very incidental.

So that, you know, we are in the business of writing liability insurance policies. We are not in the business of avoiding it. It's just when we cannot measure the risk that we simply are not providing the coverage.

MR. AVERILL: Let me make one further comment on that. I think the answer is dependent upon the type of policy which governs the trigger of coverage. If you are talking of providing a buy-back endorsement under today's occurrence Comprehensive GL Policy without any aggregate limit on operations or premises exposure, with the problems that we have existing under the current policies today, no, I don't believe you will find many companies even willing to write a negligible risk on a buy-back endorsement. If you are talking about claims with an aggregate limit or an occurrence contract with an aggregate limit, you may find more companies willing to write the coverage.

MR. BRYAN: That kind of anticipates one of

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my questions because you already have those other forms pending and was interested in your estimate of how that would work.

MR. SULLIVAN: May I make one other comment?

The whole evaluation, risk evaluation of what is a negligible exposure, what is moderate exposure, what is significant exposure changes over time, and Mike's point is very well taken; that is, within the context of an occurrence policy, we could have written dry cleaners fifteen years ago never realizing that the whole process that they were employing created a significant environmental liability exposure, you know, and that is, as much as anything, is behind the movement to take it out of the CGL Policy so that a market can be made for the basic general liability coverages, and then, if the risk assesses that it needs the coverage and the coverage is available separately, he can purchase it.

It's very much like product recall coverage.

When, obviously, there's been a number of cases right here
in New Jersey which a lot of us are familiar with where a
particular insured is offered product recall coverage. He
declines it, and when a claim comes in that suggests that the
product recall coverage really should be -- the cost of
recall really should be provided under a CGL, because but
for then recalling the product, there would be substantial

liabilities which exist. It is that type of evaluation that has to occur. The risk and their insurer has to look at what exposure it has, may have in the future.

occurrence policy, sudden and accidental, as a result of developments fifteen years hence, we found out there are significant environmental liability exposures that we never contemplated. Fifteen years ago, we may have thought it was negligible. The risk may have thought it was negligible. The risk may have thought it was negligible.

So, it changes in context. The claims made form is designed to address some of that.

MR. BRYAN: In some of the filings that we received, the ISO, I believe commercial auto and some other commercial autos, yours is a little bit different than some of those others that we had received in that, as you indicated earlier, it provides for coverage from gasoline, oil, battery fluid, these sorts of things that are normally part of the automobile, the vehicle, but not the cargo or what's carried in it and this sort of thing.

Do you have any loss statistics or anything that supports that that portion of the risk is writable and while the cargo isn't or is this just something that's in there to cover reasonable expectations?

MR. AVERILL: Dick can correct me if we are wrong, we did not look at any loss statistics separately cargo versus the operational features of a vehicle in determining the extent of that exclusion for commercial automobile for the vehicular exposure.

It was the consensus of our insurer representatives and our committees that the vehicular exposure which is normally and possibly maybe subject to financial responsibility requirements should continue to provide coverage for the ownership, maintenance, or use of an auto as an auto.

The cargo is not specifically subject to financial responsibility requirements to our knowledge, and as such, and because of the exposure which may or may not be known to the hauler, for example, and which presents possibly a very catastrophic exposure, that was the exposure that they were concerned about, and that was excluded under our final.

MR. SULLIVAN: I was just going to make a comment that I think it's important to recognize that these affect -- these liability schemes, these judicial decisions affect generators, transporters, storers and handlers of hazardous wastes. It exposes those including the transporters to a joint and several liability scheme, okay.

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So, a transporter takes the cargo and he puts it in a landfill. He is jointly and strictly liable for all pollutants arising out of that landfill.

Go back to our policy. Suit is brought against the commercial auto carrier, joint, strictly liable without regard to fault. He then turns back to his carrier, and let's say it's a gradual pollution incident like Jackson Township.

What Jackson Township says is that to the extent that the pollution was neither intended nor expected by the insured, in this case the commercial auto carrier, it's covered under the policy.

either did not know what type of cargo they were carrying and relied upon what they perceived to be a reliable, certified landfill, Jackson Township says even though the pollution is gradual, it was neither anticipated nor should it have been expected by this auto carrier, and therefore, covered under the policy.

It's important that you focus in on the fact that Jackson Township applies to not only landfills but also generators and transporters.

So that a generator, a municipality who, as part of it's municipal services, generates waste that it has

to dispose in a landfill, even though it doesn't own the landfill, is jointly and severally liable.

You could make an excellent case under

Jackson Township even though we are talking about gradual
pollution incident that it relied upon a reputable carrier
to transport the waste to the site. It relied upon the
fact that the site had been certified for the State for the
for placing the waste there, and therefore, the coverage for
that gradual pollution will attach, and from the generator
side to the transporter side to the disposer side, it's
a very complex, you know, and this goes -- it's a very,
very complex system of interrelated liabilities between all
of those individuals within the chain, and part of that
underlines the need to not include the waste under the
commercial auto policy because it simply is not -- it goes
back to the joint and several liability scheme.

How do we measure if a transporter takes one piece of waste and puts it in a dump with one barrel with a thousand other barrels, that one transporter, if, in fact, a pollution incident occurs, is liable for all of the damages arising out of that particular site under the Federal and Hazardous Waste statutes which exist.

What would otherwise seem to be an incidental exposure within the scheme of judicial decisions and

liability statutes in New Jersey becomes very, very significant.

in the commercial auto exposure, some incidental exposure as a result of these fluids or items that are connected with the vehicle are covered and are specifically provided in there, and I wanted to explore whether other types of specific businesses or specific risks with negligible exposure, if there could be some more limited exception or something industry or business specific that could be carved out from the absolute exclusion. That's really what I wanted to look into. Yes.

MR. AVERILL: While the exclusion that we filed does provide some limited coverage for the vehicular exposure, and that is based on the consensus of our company committee in that area, ISO does not represent every insurer in every state, obviously, and we do have non-adherence requirements, and an individual insurer may decide in a given situation to develop their own policy language because, quite honestly, they may not believe that ISO's policy language is sufficient based on their own experience or claims handling.

MR. BRYAN: Just one kind of a final question that I had on this is dealing with the -- if this absolute

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exclusion were allowed in all policies, how can the information, the things that used to be covered, the ones in the negligible exposure, how can that be conveyed to an insured? Is that the agent's responsibility? Is the insured responsible to understand when you talk about pollution damage you are talking about if a can of lye falls off the shelf and a child plays in it and gets burned, it's not covered?

How is that going to get conveyed to the people who buy the insurance?

MR. AVERILL: There are a couple of ways that it can be handled, and I'll just give you facts rather than suggesting any one way. Obviously, I'm not in a position to do that.

There are companies who will voluntarily provide an explanation of any substantive coverage changes involved with either going to a new program or with changes in existing coverage. There are a few states which have regulated that in a substantial -- with a substantial reduction in coverage, that a notice must be provided along with a renewal policy, and some states have regulated that on a new policy program, a notice must be provided to insureds.

Now, I don't think, in any event, you can get

into specific examples, necessarily, on what a change in coverage may be for a specific accident situation because there may be extenuating circumstances.

The change can be generally explained, possibly through the use of some simple examples; but, that has to be viewed as not all-exclusive, obviously, and, of course, there is a legal exposure.

Once you provide out some type of notice to a policy holder, there may be a tendency of the courts to rely on that and not the policy language. So, while there is an exposure to companies in not advising the insureds of a change, obviously, there is an opposite side of that.

MR. BRYAN: Okay. Yes.

MR. SULLIVAN: I was just going to offer the comment that the insurer and the insured's agent has every incentive to, as completely as possible and reasonably, explain the coverage to the insured. The business we are in we are not looking for short term relationships with our insureds, and neither are our agents.

so that the best relationship is one which,
up front, everyone recognizes the extent and breadth of
coverage being provided; but, when you stand back from
that, your question is a good one. Well, you can't possibly
explain every single claim scenario to an insured, and that's

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true today whether or not you have the pollution exclusion or not, because of the wide variety of liabilities covered under our commercial general liability policies, and for us specifically under our umbrella policies because we have umbrella policies that we provide ourselves. Where there is an unknown exposure, unknown to either us or the insureds, we will drop down and pick up from dollar one of his liability coverage.

so that there is also in the insurance, in the complex commercial insurance relationship that gray area of coverage, and it's always going to exist because of the complexity of the coverage; but, in New Jersey, the insured is, by and large, protected.

Why is it protected? Because about three or four months ago, the New Jersey Supreme Court came down with the Sparks decision, and basically what the Sparks decision says with respect to the use of claims made forms is that to the extent that the insured did not — was not told and did not recognize the difference in coverages being provided under a new claims made policy from an occurrence policy, we, as a court, are going to deem that policy to be an occurrence policy as opposed to a claims made policy, and that's exactly what happened with respect to a professional liability policy in the Sparks decision.

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Now, is it directly on point to the pollution exclusion? No, but what it does show you is that there is a judicial temperment to say that to the extent the insured expected the coverage and had every right to expect the coverage, that when the coverage issue is litigated, the insurer is going to have the burden of showing that there was some explanation to the insured that the coverage simply did not exist.

Now, is that going to protect every insured in every instance? No, but I think it's pretty damn good protection in terms of those issues which are in the gray area and for which there may be some legitimate coverage issues, both on behalf of the insurer and its insured.

MR. BRYAN: Okay. I don't have any further questions. If you had anything that you wanted to say as a result of any of the questions, feel free. Nothing? Thank you.

I understand that -- I'm going to take a couple of minutes here, let the court reporter rest her I understand that the Public Advocate's office, there was an individual here from the Public Advocate's office or coming from the Public Advocate's office that apparently had a time difficulty. Is that individual here or present? I'm going to take a short break and come back

and take you right away.

(Thereupon, a short recess was held from 12:00 noon to 12:15 p.m.)

MR. BRYAN: If we can get started again, Mr. Shapiro and Ms. Rudolph are here from the Public Advocate's office, and Mr. Shapiro, if you would indicate your name and et cetera for the reporter so we've got a complete record.

MR. RICHARD E. SHAPIRO: My name is Richard Shapiro, and I am the Director of the Public Interest Advocacy at the New Jersey Department of the Public Advocate.

We appreciate the opportunity to present the views of the Public Advocate to the Department of Insurance today on the applications of certain insurance companies for permission to exclude coverage for incidents of sudden and accidental pollution from their general liability policies.

asserted crisis in the insurance industry, we've been investigating the causes of and possible solutions to the current problems in the commercial liability area and in other areas of insurance coverage.

From our investigation and analysis, we've come up with a number of major themes or findings, if you

will, in response to the current situation.

magnitude of many of the current problems in the commercial liability area can still not be fully determined or evaluated, we have repeatedly called on public officials and responsible government agencies to entertain serious reservations about any solutions that would limit the legal remedies available to victims of pollution incidents or that would restrict coverage.

Second, many of the current problems relating to the cost and availability of insurance coverage appear, from a careful study, to have their roots in the economic cycles of the insurance industry as much as anything else, and this suggests that if we are going to do anything more than apply Bandaids to what may be a wound in the insurance industry, that realistic, long-term solutions might be better found by addressing factors underlying the cycles and looking into what's causing these problems in the insurance industry rather than by diminishing present protections for potential victims of pollution incidents.

Third, the requests presented to this

Department today and presented to legislators and other

public officials in New Jersey have a familiar ring. They

are similar to requests that are made in the bottom-out

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periods of the cycles of the insurance industry, and from our study of the past experience, we feel strongly that we should not repeat the mistakes of the past and respond precipitously to what is the cyclical nature of the insurance business, and in this case, the specific cyclical nature of the problems of the property casualty insurance business.

For example, one widely-noted and reknowned commentator on insurance, Robert Hunter, who is a former Federal Insurance administrator and President of the National Insurance Consumer Organization has suggested that 1984 was a typical bottom of the cycle year for the insurance industry.

He observed that the last time a similar phenomenon occurred was in the mid-seventies when the country was faced with the twin crises of medical malpractice and product liability insurance unavailability and skyrocketing premiums.

He worked closely with the Federal Interagency group which, in evaluating carefully this purported crisis, insured that the insurers had panicked from a lack of data.

However, before some degree of order was restored and before these findings were made, over half the states had acted to reduce victims' rights in the wake of a

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panic, and in the words of Mr. Hunter, and I think these words are particularly appropriate in light of some of the claims in the newspapers recently from the insurance industry and some of the assertions made by the earlier testimony, Mr. Hunter stated, "Insurers blame this crisis on the courts and the tort law and say the only way to fix it is to take away as many victims' rights as possible. Instead, the crisis is within the insurance industry, not the courts", and I repeat that this is a person who is a former Federal Insurance administrator and now is President of the National Insurance Consumer Organization, and someone intimately familiar with the insurance industry.

Other assessments of the insurance industry's current problems tend to confirm the need for a healthy exercise of skepticism in considering that industry's own evaluation of what is presently broken and what needs to be fixed.

Fourth, we have repeatedly found that while New Jersey and the rest of the country have been barraged over the past few months with lamentations from the insurance industry, press releases about the crisis in the courts and a cataclysmic reaction to coverage in general and pollution coverage in particular, we have been very troubled by the lack of hard, empirical data to back up the ı

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industry's reactions.

Instead, we have been repeatedly assailed with anecdotes, some of which are apocryphal, gross exaggerations of the actual, substantiated risks in particular areas, and shocking overreactions to isolated verdicts such as the Jackson Township case.

These have been employed by the industry to support its call for radical changes in coverage in a wide range of areas, and I note with respect to the Jackson Township case which is always presented as the reason for everything that's occurring now, that case is on appeal, that certainly the insurance industry has an ample opportunity to present its claims with respect to the scope of the language in that clause to the courts and should do so before it seeks other redress in administrative agencies or the legislature because that is not a final decision of the courts.

Secondly, with respect to Jackson Township,
I heard today for the first time that even if the decision
was more limiting, it would not really resolve many of the
current problems. It would not result in insurance being
written, and my concern in this area as in other areas that
Jackson Township is being used as a means of establishing a
lot of changes when, in fact, if the specific changes that

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are a product of Jackson Township were reversed in the courts, the insurance industry would not change its present course, and that leads us to be even more skeptical of the relationship of the Jackson Township decision or any of these isolated verdicts to what the insurance industry is concerned about which is and which has been in the past a dramatic change in the manner in which tort law liability is structured and in the protection for victims in this State.

In the present climate, the industry need is often premised on conjecture, subjective assumptions, speculations, and at some times, wholesale threats.

All too often, requests for significant policy changes are made without the industry ever providing the actuarial information, not the anecdotal information, not the speculative information, not the subjective assumptions, but the actuarial information to verify statistically and objectively the actual extent of losses and actual risk involved in providing the particular coverage.

Of equal importance, the industry has not demonstrated that substantial changes in coverage or withdrawal from a particular market are necessary to alleviate the currently perceived problems.

Surely, as you've already heard this morning, there are less drastic alternatives which can address the industry's legitimate concerns while still providing the citizens of our State with appropriate coverage from pollution incidents.

Against this backdrop of these general themes which have resulted from our own exploration of the insurance, current insurance situation, I would like to address the current applications by the property liability insurance companies to exclude sudden and accidental pollution from their general liability policies.

First, it should be beyond dispute, and I think others will testify, that the availability of insurance for sudden pollution incidents is vital for the protection of small businesses and members of the public in New Jersey.

Certainly, there is a compelling need for this protection in New Jersey which is the most industrialized state in the nation.

According to the Department of Environmental Protection, in the six-month period this year, there have been 64 major incidents involving sudden air releases of toxic chemicals in New Jersey. Of those 64 incidents, nine resulted in injuries to third parties. One chemical fire at

the J.C. Curtis Company in Dover Township caused the release of methyl ethyl ketone into the surrounding atmosphere.

As a result, 40 firefighters and community residents were hospitalized.

In addition, there have been a number of similar incidents reported in New Jersey and other states which involve serious chemical accidents or sudden and accidental pollution incidents. All of those people risk losing the ability to recover for their injuries if sudden and accidental coverage is removed from CGL Policies.

Consequently, we think it is indisputable to say the need for this coverage to protect small businesses and any potential victims of pollution incidents cannot be overstated.

The potential increased risks to victims of pollution incidents is even more troublesome in the present insurance environment. If sudden pollution coverage is excluded from general liability policies, we believe that there will be few, if any, insurance companies willing to pick it up.

According to staff at the Department of
Insurance, no insurance company has come forward to offer
comprehensive pollution coverage, gradual or sudden. In
addition, the Department has informed us that EIL carriers

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are not accepting new business at this time, and even if they decided to cover sudden pollution, we seriously doubt that the few EIL carriers could handle the flood of new submissions.

If no one is willing or able to pick up this coverage, the inevitable result of the proposed solution will be less protection for the public in New Jersey.

Second, the Public Advocate strongly submits that additional time is needed to evaluate the precise causes and magnitude of the current problems in the commercial insurance industry.

Past experiences demonstrate that many of these problems are cyclical in nature and that government does a disservice to the public when it responds precipitously to these problems. Instead, we must not respond in a stopgap fashion, but must seek to address the systemic concerns in the insurance industry.

For these reasons, we've supported the Governor's moratorium and the Department of Insurance's emergency regulations to prevent the cancellation or non-renewals of commercial liability insurance policies without State approval, and we certainly encourage the Department to take other single steps to insure the affordability and availability of these policies.

The ever-shifting commercial insurance situation is plagued with a degree of uncertainty and in such a state of flux, there is a need for proper reflection and a careful study of the alleged crisis in order to avoid overestimating the current situation and reacting in a manner that is contrary to the overall public interest of New Jersey residents.

Third, and closely related to the above concern, is the compelling need for empirical data to justify the industry's need to pull out of the pollution market by excluding coverage for sudden and accidental pollution incidents.

We trust that the Department of Insurance will critically evaluate the information submitted by the insurance industry in support of their applications.

Careful and independent scrutiny of available actuarial information is essential to verify the actual extent of pollution losses and actual risk involved in writing pollution coverage.

Along these lines, it is critical that the companies provide and that the Department assess all pertinent information relating to the industry's profits and losses. Certainly, we cannot permit the industry's conclusory and self-interested assertions to be a substitute

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for an audited financial statement.

Similarly, we cannot accept the industry's subjective assumptions or conjecture about the evolution of the law to be a substitute for careful, actuarial data on the nature of the risk involved.

The insurance industry must make a case that would stand rigorous analysis and rational inquiry.

Changes in coverage or restrictions in remedies should not be allowed in response to undocumented, conclusory, speculative, or unverified projections or conjectures presented by the industry.

Finally, we recognize that Commissioner Gluck has testified previously before the EIL Study Commission, that among the options the State should consider to address the environmental impairment liability problem are several that would limit the protection available to potential victims of pollution incidents.

Thus, she has suggested limitation on such conventional tort doctrines as joint and several liability, binding restrictive definitions of essential terms or conditions contained in liability insurance contracts, and expanded sovereign immunity.

However, assuming that a careful and comprehensive study of the data does support the need for

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change in the current practices of the insurance industry, the Public Advocate strongly submits that there are less drastic alternatives than those outlined above in dealing with the present situation. We submit that before limiting policies in a manner that favors insurance companies, especially when the industry is largely responsible because of prior investment practices for the present so-called crisis, these alternatives should be closely studied and pursued -- a series of less drastic alternatives should be closely studied and pursued by the Department of Insurance.

For example, in order to monitor pollution risks more carefully and reduce the risk of exposure, insurance companies should be required to hire qualified consultants to perform environmental risk assessments at insureds' facilities where pollution incidents could occur. The insurance industry could then focus on prevention of pollution accidents by requiring insureds to utilize effective risk management as a condition of coverage. If the company needs the insurance, they will comply with the insurance standard. According to information we collected, one insurance company, American Home Assurance Company which is part of AIG, has successfully used this approach for some time and has strict insurance standards. This company has been writing pollution coverage under these circumstances

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profitably for five years.

In short, the Department of Insurance should encourage and even require insurance companies to focus on increased engineering of insured facilities and better risk management strategies to assess and reduce risk exposure. These approaches should be pursued before considering restrictions on remedies or the complete withdrawal of insurance companies from the pollution market. These approaches which are directed at addressing the operation of the insurance industry are far preferable to the substantial changes sought by the industry's present applications.

The Public Advocate believes that insurance companies have a responsibility to provide pollution coverage because adequate funds must be available to compensate victims when environmental pollution incidents occur.

Our Department, therefore, opposes the GL carriers' request for sudden and accidental pollution exclusion at the expense of the very people this insurance is ultimately designed to protect.

Instead of withdrawing from the pollution markets, insurance companies should require their insureds to upgrade facilities, improve pollution equipment, switch

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to less hazardous materials, and generally focus on the prevention of pollution incidents.

We believe a measured approach to this problem such as those we outlined today would respond to the real rather than the conjectured, speculative, or subjective problems of the insurance industry, and would insure that there is proper protection for New Jersey citizens from pollution incidents.

Thank you for the opportunity to testify.

MR. BRYAN: Thank you, Mr. Shapiro. one thing. Because of the nature of what we do in reviewing policy language, it's important that -- your point is very It's important that any policy language well taken. approved be applicable for -- throughout the market cycles to the extent that they exist, and that point is very well taken.

The second thing, I had kind of a question. Does your office, in the Public Interest Advocacy -- have you participated basically in any insurance coverage legislation to date, or do you have anything on insurance coverage legislation?

MR. SHAPIRO: No, no. We primarily participated before the legislature in testifying about some of the bills and trying to present some of the ideas to the

legislature as we did today to the Department of Insurance, but not any specific --

of the things that you had going at the present time or had participated in the past. One other thing was the point particularly that you made at the end concerning loss control and loss prevention. Do you believe that the insurance companies can, through such things as the American Home Assurance-type of program where they require loss control methods be instituted as a condition of writing coverage, do you think that's a reasonable thing for the insurance companies to do and to institute?

MR. SHAPIRO: Yes.

MR. BRYAN: Okay. I really don't have any further specific questions for you. I thank you very much for your participation, and I realize you had to get out of here early, and this is not early right at the moment, and I thank you for your patience.

MR. SHAPIRO: Thank you for your courtesy.

MR. BRYAN: Mr. Dressel from the League of Municipalities, and I believe Mayor Grubb is also with him.

MR. WILLIAM G. DRESSEL, JR.: Thank you,

Mr. Bryan. My name is Bill Dressel. I'm Assistant Executive

Director of the New Jersey State League of Municipalities.

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I am joined by Mayor David Grubb of Park Ridge. The Mayor's testimony will supplement the League's testimony. We thought it would be beneficial to have a local official here today to present that perspective.

I have formal testimony that I would like to read into the record. Following Mayor Grubb's testimony, we would both be available for questions.

MR. BRYAN: Thank you.

MR. DRESSEL: On behalf of the League, I would like to thank you for the opportunity to appear before you today to testify on the insurance industry's proposal to absolutely exclude liability for damages caused by pollution.

Over the past several months, the League of Municipalities has been actively involved in seeking a legislative solution to the municipal liability insurance crisis. A copy of our statement of October 2nd presented before the Environmental Liability Impairment Study Commission chaired by Senator Raymond Lesniak is attached to our formal testimony.

It provides some background on what impact the insurance dilemma is having on local governments.

The problems municipalities are having, as we see it, involve not only the affordability issue, but

most importantly, the lack of an adequate market for environmental liability and pollution insurance. It appears that the industry has literally closed the door on insurance coverage of this nature. We are, therefore, concerned as to what the implications a directive from your office to allow an environmental liability exclusion, either exclusive or partial, would have on the ability of municipalities to obtain this kind of insurance.

Also, we would be interested in knowing what impact this policy directive would have on the cost of insurance. If a pollution exclusion is granted, will it significantly reduce premium coverages in other liability insurance lines?

Our paramount concern is if companies are allowed to exclude liability coverage from their municipal liability insurance policies, will there be a market available to place this kind of insurance?

Although this is not the forum to discuss possible solutions in this area, we have suggested in the attached testimony that one possibility for establishing such a market may be the creation of a voluntary, statewide self-insurance pool.

Another concern we have has to do with the extent or definition of what is to be excluded from the

traditional umbrella liability insurance policies. For example, in the area of fire damage that you alluded to earlier, it has always been our impression that damage due to smoke has been covered under the traditional liability insurance policy, the same way that property damage as the result of flames would be covered.

whether or not this understanding is still correct under a pollution exclusion. It would be helpful to local officials that whatever is considered as far as a pollution exclusion is concerned that it be set forth in specific language as to what are the types of coverages or instances that will or will not be insured.

I would also suggest that there be an opportunity for local officials to testify, since there are many examples of those kinds of liability instances which I am sure local governments have taken for granted as being covered.

Based on your comments, it appears that the Department also has a concern in definition. The municipal liability insurance crisis is the League's highest legislative priority, and we are hopeful that the State Department of Insurance, the administration and the legislature will resolve this problem in the near future.

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We thank you for the opportunity to express our concerns, and our door is always open to the Department to help in any way that we can in providing data at the local level.

> I would like to now have Mayor Grubb --MR. BRYAN: Thank you, Mr. Dressel. Yes.

MAYOR DAVID GRUBB: The current situation with respect to insurance in municipalities is very serious and totally unacceptable. There are at least four major First of all, the fact that there are some number of municipalities around this State who have been unable to get liability coverage at all. The League of Municipalities did a survey back in August, at which time, approximately 50 municipalities were indicated as being without liability insurance. That's ten percent of the municipalities in this State.

I understand the League is currently updating that survey. I personally know of one municipality that has gone through August 1st without liability coverage, and I heard of a number of others. That situation is extremely serious, and I have reason to believe that it may be getting worse for various reasons.

Second of all, there are numerous municipalities, far more than just the 50 or whatever the

number is that are totally bare, that have been unable to get adequate excess liability policies, and this is umbrellas. In other words, they have been able to get a renewal on their primary policy but have not been able to get adequate excess coverage, and this also exposes the taxpayers in those municipalities to devastating bond issues in order to pay for an uninsured claim.

Our third concern is the fact that apparently there are some municipalities that are being forced into accepting claims made coverage forms. Despite the fact that the form has not been approved, to our knowledge, and despite the fact that no one really knows what claims made is really all about including people in the insurance companies themselves and the brokers, much less the municipalities, and yet, as of January 1, there will be probably a significant number of municipalities in this State whose coverage, for one reason or another, will strictly be on a claims made basis, and finally, we have a very great concern over the cost of the insurance.

I was with the officials of one municipality this morning whose coverages for property and liability, both auto and general have gone from \$335,000 in 1985 to approximately \$1.3 million in 1986. Needless to say, those kinds of increases are very difficult to plug into a

five percent cap, and have, again, a crippling effect on the delivery of services.

So, what do we do about it? Well, first of all, I think we need to start recognizing some realities, and one of the realities that we need to recognize is the relationship to pollution coverage. The problem with pollution, environmental liability or its lack of availability has nothing to do with insurance company cycles or cash flow underwriting. It really gets down to a fundamental principle of insurance, and that's this:

Commercial insurance has just, historically, been unable to adequately handle large, unpredictable, catastrophic risk, and that's apparently exactly what pollution has become.

The situation in Jackson Township apparently is the tip of the iceberg as to what this thing could become that's apparently scaring away the industry.

The reality is this: Whether there is actuarial data or there isn't actuarial data and there probably isn't going to be actuarial data for some time because of the very unpredictability of this problem, the fact of the matter is the domestic insurance market is not going to write new business so long as there is pollution coverage in there.

So, by insisting that they include pollution

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coverage as a part of the general liability policy form, effectively what we are doing is we are shutting off the insurance market from municipalities and other insureds which may have a pollution exposure.

It really doesn't do a municipality any good for there to be a pollution coverage in a general liability form if nobody is going to write that coverage, and yet, that is exactly the situation today.

What we are effectively doing by insisting that the insurance companies cover pollution is we are driving the liability market into the unregulated and surplus lines area, and the surplus lines market, I can tell you from personal experience, is just simply incapable of even beginning to handle the magnitude of the current demands.

So, we've got to do something to open up that domestic market if we are going to realistically begin to cover the kinds of problems what we have out there, and I'm reading the situation loud and clear that without a pollution exclusion, assuming that we can hammer out some of these fine points that are coming out here, but without a pollution exclusion, the comestic market is going to effectively remain closed for New Jersey municipalities and everyone else.

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We had some discussion about things like engineering and loss control and things of that nature. In the final analysis, the insurance industry is just incapable of solving social problems for us, and I think that's exactly what we are dealing with here. I think there are other mechanisms that we can utilize to handle the financing of pollution claims, and obviously, I have spoken about that at some length, and it's not appropriate to get into it here; but, I think if we are going to open up the general liability market, we have to recognize basic realities, and that's I think where we are now.

There are a number of other questions, but there is one other issue that I think needs to be raised here. Even assuming a pollution exclusion, does the insurance industry really want municipal business? Are they really willing to work with us to resolve the general liability crisis? I think that's very much an open question at this point.

There are a number of municipalities in the State with excellent records who have gone into the surplus lines market in the last few weeks since the surplus lines market was removed from the Governor's regulations, and the reality is that, even willing to agree to claims made on a yet to be defined form, and even willing to agree to an

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absolute pollution exclusion, the surplus lines market is still effectively closed to municipalities.

It raises some fundamental questions here as to whether the insurance industry really wants to do business with the municipalities in this State.

Are they really willing to work with us? If they are, we are certainly willing to work with them, and we've got a very powerful lobbying group in this town, and we can work with them on tort reform and regulatory reform and whatever else is necessary to resolve certain problems; but, we can't allow the situation to continue where substantial numbers of municipalities are left as orphans in the current crisis.

If the insurance industry really wants municipal business in the future, I think they need to step forward and help the municipalities in the State cover these holes so that the taxpayers are not exposed to huge, uninsured exposures; but, you know, so far, even from the, you know, the removal of the surplus lines market which is over a month ago, there still isn't any evidence yet of that willingness on the part of the insurance market and insurance industry to work with municipalities.

If the insurance industry really doesn't want the business -- and I think, historically, the insurance

industry has been very reluctant to deal with municipalities —
the agents certainly have wanted municipal business, but in
many instances the insurance companies haven't — then I
think the municipalities and other governmental units have
alternatives, alternatives which may be rather attractive,
alternatives that can be put together very quickly; but, one way
or another, we are at a decision point.

I mean, there are a substantial number of municipalities in the State whose renewals are effective January 1 or shortly thereafter.

We can't allow this situation to continue where numerous municipalities have no coverage or have no umbrellas and huge problems.

I think we are at a decision point. I think the events, one way or another, of the next couple weeks will determine which way this thing is ultimately going to go. Thank you.

MR. BRYAN: Thank you, Mayor Grubb, and your remarks are very sobering, particularly from the point of view of someone who is an insurance purchaser, your concern for the existence of the market and impact of these types of decisions on the market. I appreciate that very much. I have no real specific questions for you.

One thing that I did want to leave with Mr.

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Dressel, if you are aware or through your membership are aware of any particular coverage problems or pollution claims that either are existing or have existed in the past, if you become aware of that or can become aware of that, if you would send it in, we would be very happy to -- we would like very much to look at some specific incidents and to get a feel for some of the problems and interpretation.

MR. DRESSEL: How about in dealing with the orphans? We are inundated with requests of municipalities looking for insurance also, you know, not only just the availability, but the affordability issue.

Local officials, as you know, are presently putting together their budgets, and we are getting inundated with those types of tales of woe. Would you be in contact?

MR. BRYAN: If you submit them to me, I would be happy to get them to the appropriate people.

MR. DRESSEL: Okay.

MR. BRYAN: Very good. Thank you. appreciate it.

We have Mr. Roemmele from the New Jersey Motor Truck Association who is here.

MR. RUSSEL ROEMMELE: I represent New Jersey Motor Truck Association which was organized in 1914, has 1350 trucking companies as members, corporate members, and

this present insurance crisis is the most severe crisis ever faced by the trucking industry in the State of New Jersey.

It is more severe than the gasoline crunch or the diesel crunch of the 1970's which almost crippled truck transport in this State, if you will recall.

I just want to bring to your attention -I have a prepared statement which will be sent to you from
our office. I just have some comments.

I am astonished, sitting in the back and hearing the representative of our State, the Public Advocate, no less, speak here and say that he had had no data concerning this crisis or the need for legislative action or action by the Governor. Those were his words, as I put it down here.

This crisis has been going on in our industry for eighteen months at least. We not only have been victimized by increases ranging from 200 to 1,000 percent in commercial liability, and I have figures here -- questionnaires were sent to our members, and I could support that data.

I am astounded with all the lawyers working for the Public Advocate that no one has sought any information from our office or from me or from our national

representative, Mr. Rocque Dameo, the Vice President of ATA, American Trucking Association, concerning this problem in our industry.

He said we need more time to look into it.

We have victims. We have hundreds of trucking companies
that cannot purchase pollution insurance or environmental
restoration insurance. We are obligated under the Motor
Carrier Act and under Superfund 1 or under Superfund
whatever they call them down there to have certain coverage,
\$750,000 minimum, \$1 million for certain forms of hazardous
materials, and up to \$5 million for hazardous material, and
we can't get some of this insurance, in plain English.

There is a lot of legal jargon and insurance jargon has been thrown around this morning. I've heard it described ultimately as a great, heavyweight championship battle going on in the world between Lloyds of London and the American Court System; but, we are the victims.

We are the ones, our industry, and I'm sure there are many others. I read of them; but, we have trucking companies that have closed down because they were unable to get insurance before the emergency proclamation for which we can commend the Governor and Mrs. Gluck and your Department, but also because of these astonishing increases which we can verify. Companies increased from

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\$800,000 to a million and a half.

It's not only our big carriers, those who represent anywhere from 200 to 500 tractors, power units, but I have stories here, and I suppose if I were a good newspaperman, I could make your heart bleed because we read about this type of thing in the paper every day, but here's a guy, an ordinary trucker, owns just two trucks. insurance has increased from \$6,000 to \$54,000. He lives in Clifton, and he called me up and he said, "What should I do?"

I ask you, what should he do? How can with two trucks a man be asked to increase his insurance by that amount? He can't do it. He's out of business. Does anyone care?

Now, in the economic restoration or pollution insurance, our national association, ATA, has issued a statement, and I would like to read it. It will take a few minutes of your time.

Changes in the environmental restoration coverage required by Section 30 of the Motor Carrier Act Unlike the situation with general liability of 1980. coverage which is available at significant higher costs to motor carriers, the environmental restoration coverage will very shortly be unavailable.

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Well, I can parenthesize and say it is unavailable. I have carriers call me every day with a credible record, no accidents, no hazardous material accidents, and cannot get pollution insurance.

Insurance companies have informed many hazardous material carriers that they will not be able to provide this required coverage after January 1, 1986.

We must have insurance. We are obligated by the Motor Carrier Act of 1980 and by the Federal Highway Administration, rules and regulations pertaining to highway safety, and I pointed out the amounts we must have.

It's very likely some carriers will not be able to carry hazardous materials after January 1, 1986, unless they do it running "naked." I just hope that doesn't happen.

Responsible carriers will not transport hazardous materials including hazardous wastes without insurance protection.

As a result, Congress will be faced with a crisis comparable to the energy crisis in 1974 and '79. The economy may come to a standstill because gasoline, diesel, and other hazardous materials will no longer be delivered.

The unwillingness of insurance companies to

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underwrite this liability is attributable to recent court decisions holding them responsible for the Superfund liability of their insurance, and it goes on and on.

Now, for whatever the reasons, and we are sympathetic to the marketplace, we are sympathetic to the insurance conditions, we know the conditions under which they must work; but, I urge the insurance industry on behalf of the 1350 trucking companies, members of our association, as well as any trucking company in this State, that the insurance industry had ought to look at the marketplace.

You can't have it both ways, and they ought to provide this protection because we are obligated to have it, and if we can't get it, we have to do something about it, and we don't want to invite government into the marketplace. We don't want to invite government to intervene in writing insurance policies; but, what is a legitimate motor carrier with a wonderful, safe record to do?

Now, there is a danger here which has not been brought up today, a most dangerous situation and which our association has tried to bring to the attention of the media which the media is only worried about these social issues today, it seems.

Thirty-four hundred authorities of trucking companies have been revoked in two years. This is by the

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ICC, the Interstate Commerce Commission.

Now, I can assure you if there are carriers out there running naked without liability insurance, without economic restoration insurance or pollution insurance, whatever you want to call it, what happens, God forbid, if a tank carrier hits a loaded school bus? Who is liable? And this is the problem we are talking about.

You can't throw motor carriers out in the If a guy has a choice, he may decide to run a few trucks if he can't get insurance. Who's to say?

I think in our Association, no one would do it; but, I can't speak for every Tom, Dick, and Harry in the trucking industry, not only in our State but in every state in the union.

I think the State of New Jersey has taken the lead in this issue. I commend, again, the Governor and your Department. I recommend that you, somehow, retain economic restoration or pollution insurance for industries that certainly must have it, and I refer, again, to the obligation we have under the Motor Carrier Act and the Federal Highway Administration regulations.

A few years ago on Route 18 where our office is many protests were made about putting a traffic light and an overhead, and nobody paid any attention, as usual.

was a serious accident when a group of girls were killed when somebody ran the light and hit a school bus. Two weeks later, they started the overpass, the lighting system, a whole new traffic pattern.

I just hope for the sake of the State of New Jersey and for each and every person in the State that we don't have to have this type of situation in New Jersey, that we don't have this before the insurance industry recognizes its obligation in the marketplace without government intervention, and, if necessary, the State of New Jersey take whatever action necessary in the liability area.

I heard a lot of comments today, and I don't want to sound too upset; but, when you are dealing with phone calls every day which, in some cases, you are hearing the last will and testament for trucking companies that were built with their bare hands, sometimes with what you got from the government after you got out of the service after World War II, they were like with Rocque's father, Mr. Dameo who built a trucking company with his bare hands and worked 20 hours a day to keep it struggling, and then, because of this type of thing, see that company being threatened and people working for him for many years being thrown out of work.

That subject hasn't come up here today, how many people will lose their jobs and how many people will suffer directly and indirectly because of this. So, I urge you to continue somehow pollution insurance or whatever you people want to call it for our industry, and I suppose in

I thank you, and I would be very happy to answer any questions or Mr. Dameo who is here.

fairness to whoever really needs it.

As a matter of fact, Mr. Dameo is the

National Chairman of our Insurance Study Commission of the

American Trucking Association which covers the entire nation.

MR. BRYAN: Thank you very much. I appreciate your very forceful remarks and the special problems of the trucking industry because of the Federal requirements. One thing that I just kind of want to ask you, you obviously have contact with other motor vehicle trucking associations in other states, and do you find that this particular problem is particularly bad in New Jersey, or is it worse --

MR. ROEMMELE: It's bad in New Jersey; but I'll let Mr. Dameo comment on the national.

MR. ROCQUE DAMEO: We find it's particularly keying in New Jersey because I think New Jersey is more on top of it than other states.

We do have other states; California, Illinois

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Iowa that are also in a serious problem, but New Jersey is keying on it better than anyone else is and keeping more up to date.

MR. BRYAN: Thank you.

MR. DAMEO: Our information is being fed through Washington on a daily basis.

Thank you. I was concerned on it MR. BRYAN: because we have some particular case law in New Jersey that may not be applicable all over the country and specifically regarding the sudden and accidental type of coverage, and I was concerned with whether this was, in your experience, whether it was a New Jersey problem or whether it was a broader problem than that.

MR. DAMEO: Oh, it's definitely a national problem, and as states surface, as the problem develops in each state, it's coming to the top. Our case history is different, of course, but so is California's.

MR. ROEMMELE: There have been trucking companies in other states that have had the same percentage increases and have decided it isn't worth running a trucking company between the epidemic of taxitis afflicting the nation and every state, they decide to increase the taxation on the trucking industry to make up for cuts from the Federal Government or otherwise; but, with that plus the

liability problem now, and of course, you get the trucking company has to decide whether it's profitable to even run, and if you are dealing with hazardous -- with all the problems with hazardous material, hazardous waste, and a fellow running a trucking company today that carries hazardous material is frightened to death that he doesn't get arrested just for walking down the street after you pick up the daily media.

I mean, the way they present everything as a bomb rolling down the Turnpike, if the guy would be rolling down the Turnpike with milk and it's toxic if you drink too much of it. So, I think that the problem is that it's very serious — I don't mean to joke on something so serious; but, we are carriers that are threatened with extinction because of this particular issue.

I don't mean to indict and certainly I'm not here to do that representing our association. We want the marketplace rather than government intervention if at all possible; but, that's a decision the insurance industry should be making. It's an insurance industry crisis, and if they have a problem with the court system, that is their problem, and they should seek out LI's any way they can just as when we have a tax problem we seek out LI's any way we can; but, to inflict pain upon an industry by denying, then,

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essential required, required, Federal required, Federallymandated insurance, to me, that's not the way to operate in the marketplace.

MR. BRYAN: Thank you. As I indicated with Mr. Dressel, if you have any or any of your members have any particular coverage problems, not so much availability problems but policy language problems dealing with pollution, we would like to hear from them or if you become aware of any in the near future, if you would relate them to us so that we can -- because we are looking specifically at some language and we want to get as much data on that as we can.

MR. ROEMMELE: Just one other comment. would like to thank the Commissioner, again, you and your assistant or friend here -- whatever role he has -- he may be your boss for all I know -- but also Mr. Cole and Maurice Mason (phonetic) for their cooperation in helping our members who have called your office, and I know we have bombarded you with phone calls; but, it's necessary in our operation because it's been the most severe crisis we ever faced. I just had to emphasize that. Thank you very much.

MR. BRYAN: I thank you very much. exhausts my list of individuals who had previously indicated that they wanted to speak.

Is there anyone else who would like to speak

at this time? I see Mr. Walker standing.

MR. WALKER: Yes, just one matter in closing. I know that you indicated that we would have an opportunity to submit materials at the close. I note that the Public Advocate had asked during the course of his presentation for hard data.

Well, we have hard data that the cycle is not typical. We have hard data that the current problems in the liability field are not part of the cycle as a whole, and we have also information that the Jackson Township decision is not an isolated case, and we will submit that information as part of our closing statements in this matter.

MR. BRYAN: Thank you very much. Is there anyone else who would like to speak at this time?

Hearing none, I would remind everyone here that we would be very happy to receive any written comments or statements from anyone.

I understand that a representative of the Department of Environmental Protection has been here, and they will be submitting a statement in the near future.

Anyone else may choose to do so, either a comment or specifically a comment on anything that was mentioned here today by anyone.

I want to thank you all for attending and

appreciate it, and we hope that we can resolve this fairly promptly. Thank you very much.

(Thereupon, the hearing was concluded at 1:10 p.m.)

## <u>C E R T I F I C A T E</u>

I, AUDREY TATKO WENDOLOWSKI, a Certified Shorthand Reporter, Certificate No. 890, do hereby certify the foregoing to be a true and accurate transcript of the proceedings taken by and before me stenographically, at the time and place hereinbefore set forth.

Audrey Tatko Wendolowski, C.S.R.

Dated: 1/7/80