



Commissioner's Dashboard

March 2015

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Commissioner

April 20, 2015

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.

On or About March 31, 2015

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month ¹	92,269	Youth Open with CSOC (<i>unduplicated count</i>)	40,655
CP&P: Children/Youth Served	51,614	DD Eligible Children (<i>unduplicated count</i>)	17,625
OOH Setting (< 18)	7,067	MRSS: Dispatches in the month	1,860
In-Home Setting (< 18)	42,762	MRSS: Interventions (<i>includes prior dispatches</i>)	1,704
Youth 18-21	1,785	Remained in same Living situation	97%
Youth Open with CSOC ²	40,655		
		Care Management: Children Served	11,008
FCP: Total Clients Served ³	16,617	OOH Behavioral Health Settings: Children Served	1,602
DOW: Total Clients Served ⁴ (Monthly Average)	884	Placed out of State	0
DCF: Families Served in the Month ⁵	27,846	PerformCare Calls	10,432
CP&P	25,567	DD Related Calls	2,260
FCP (Family Success Centers & Home Visiting)	2,279	Sandy Related Calls	575

CP&P Quick Facts		FCP & DoW Quick Facts ⁷	
Hotline Referrals	16,174	FSCs: Families Served (February)	2,026
CPS Reports	32%	Home Visiting: Families Served (February)	253
CWS Referrals	10%	SBYSP: Clients Served (February)	13,082
Number of Human Trafficking Referrals ⁸	5	DV Services: Clients Served (February)	1,256
Response Timeliness	97%	Residential	16%
Monthly Staff Contacts/Children OOH	93%	Non-Residential	84%
Entries to Care	431		
Caseload: Intake	81%	SAARC: Clients Served (Oct - Dec 2014)	1,290
Caseload: Permanency	99%	Displaced Homemaker: Clients Served (Oct - Dec 2014)	1,362
Caseload: Adoption	91%	New Clients	33%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	16,118	RPE: Doses/Activities provided at Implementation Sites (Nov '13 - Jan '14)	83

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

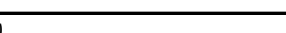
⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new clients/families. DoW quick facts are based on new and ongoing clients/families served.

⁸ The cumulative number of human trafficking referrals between November 2013 and March 2015 was 150.

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The data is produced for continuous quality improvement across DCF.

MSA Updates					
Comparing June 2014 to March 2015					
	June 2014	March 2015	Δ from Jun 2014	MSA Target	
Initial FTMs (February 2015)	74%	78%	4%	90%	
Quarterly FTMs	79%	79%	0%	90%	
Initial Case Plans (February 2015)	92%	93%	1%	95%	
Ongoing Case Plans	98%	96%	-2%	95%	
CW visits Child Monthly (at placement site)	93%	93%	0%	98%	
CW visits Child 2x/Mo 1st2Mo (January 2015)	92%	93%	1%	95%	
CW visits Parent 2x/Mo	78%	74%	-4%	95%	
Parent visits Child 4x/Mo ¹	68%	61%	-7%	60%	
Response Timeliness	98%	97%	-1%	98%	
Investigation Timeliness CP&P (January 2015)	76%	79%	3%	98%	
Investigation Timeliness IAIU	85%	87%	2%	80%	
Ind. Living Assessments 14-18 yrs	90%	91%	1%	95%	
Caseloads: Intake	85%	81%	-4%	95%	
Caseloads: Permanency	96%	99%	3%	95%	
Caseloads: Adoption	83%	91%	8%	95%	
<i>This table compares performance in the most current month to the last month of the previously published monitoring report (June 2014)</i>					
 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the MSA target. Measures with a 30 or 60 day lag are noted next to the description of the measure.					

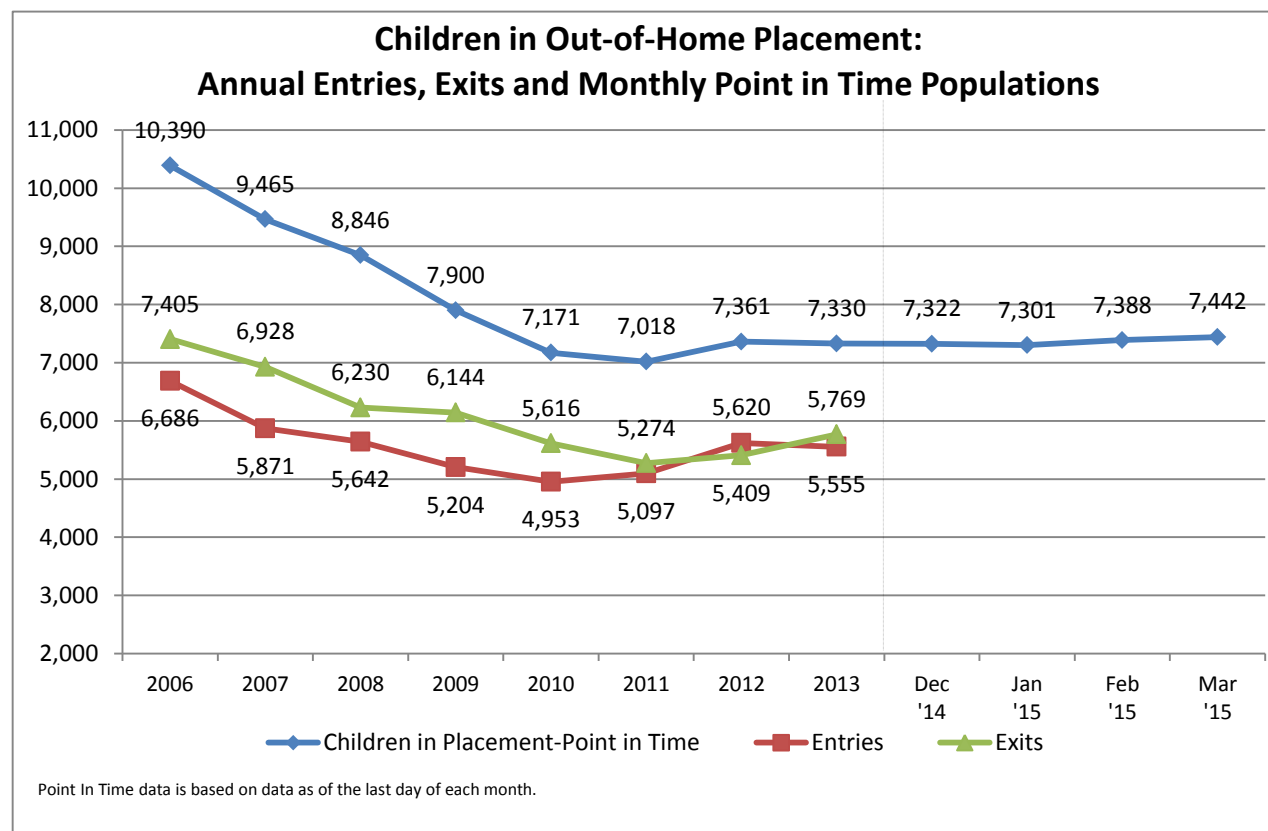
Caseworker visits with Child in Placement (all locations) March: 97%

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Section I: Child Protection & Permanency

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>	n for 3/2015	Δ from 3/2014
Families Under CP&P Supervision	25,567	0%
Children Under CP&P Supervision	51,614	1%
Children Receiving CP&P In-Home Services	44,172	2%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	(53%)	
Resource Family Kinship	(39%)	
Group and Residential	(7%)	
Independent Living	(1%)	
	7,442	-3%
Children Legally Free for Adoption (Excludes TPR Appeals)	1,089	12%
Finalized Adoptions to date (CY 2015)	95	-4%
Children in Subsidized Kinship Legal Guardianship	2,024	-3%
Children in Subsidized Adoptions	14,094	1%
Entries to Care	431	-11%
Exits from Care	340	-11%

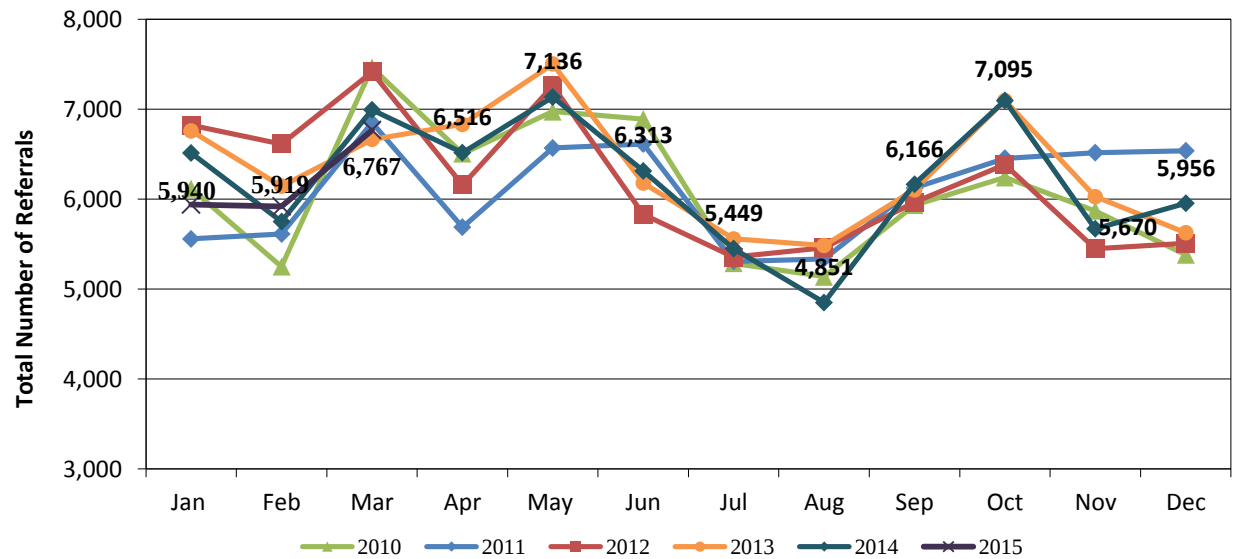


Section I: Child Protection & Permanency

State Central Registry Statistics

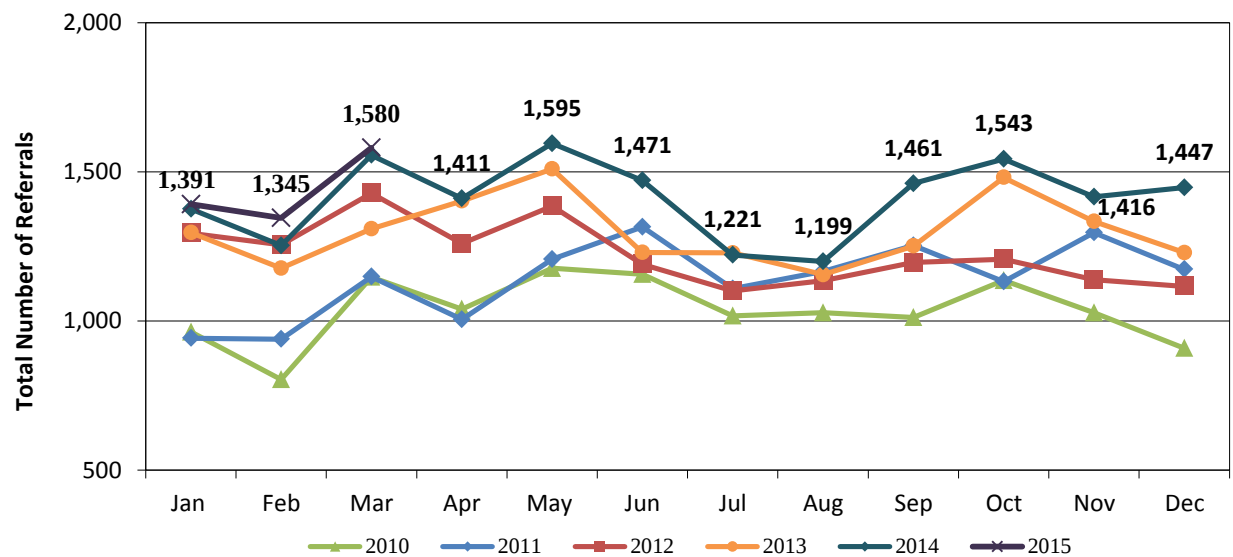
Total SCR Intakes Recorded in NJ SPIRIT	16,174
CPS Reports	32.1%
CWS Referrals	9.8%
Non CPS/CWS Child Related Calls	58.1%

CPS & CWS Referrals Assigned to All CP&P Offices



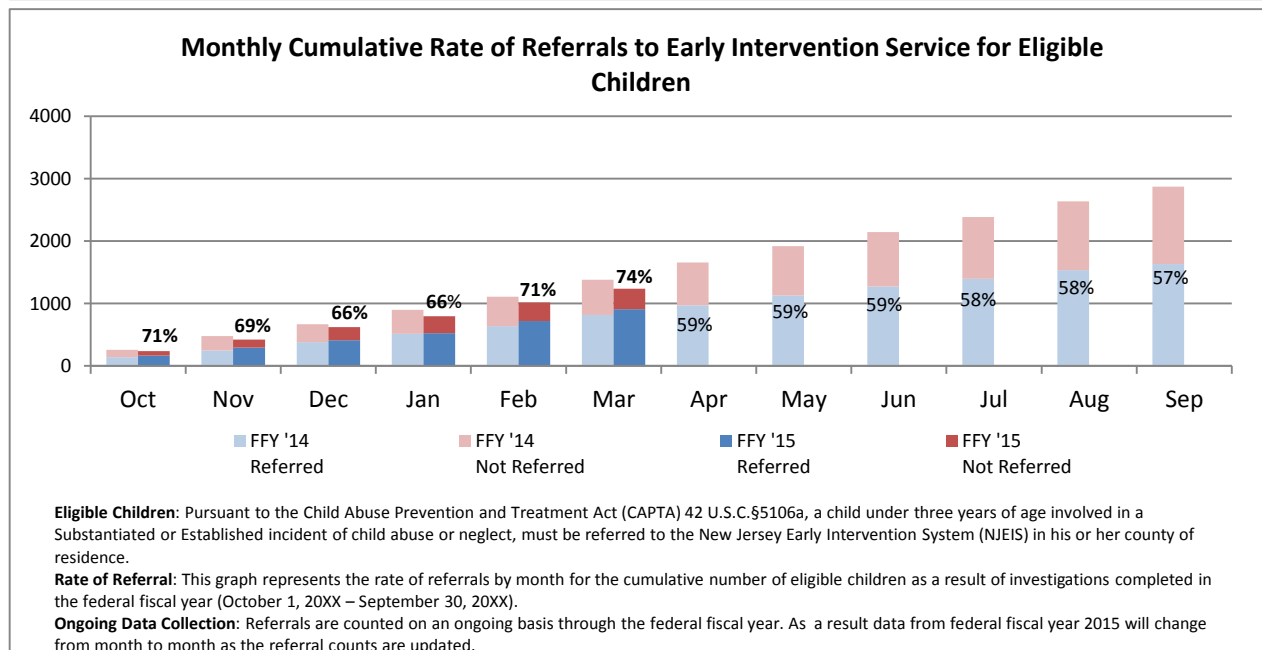
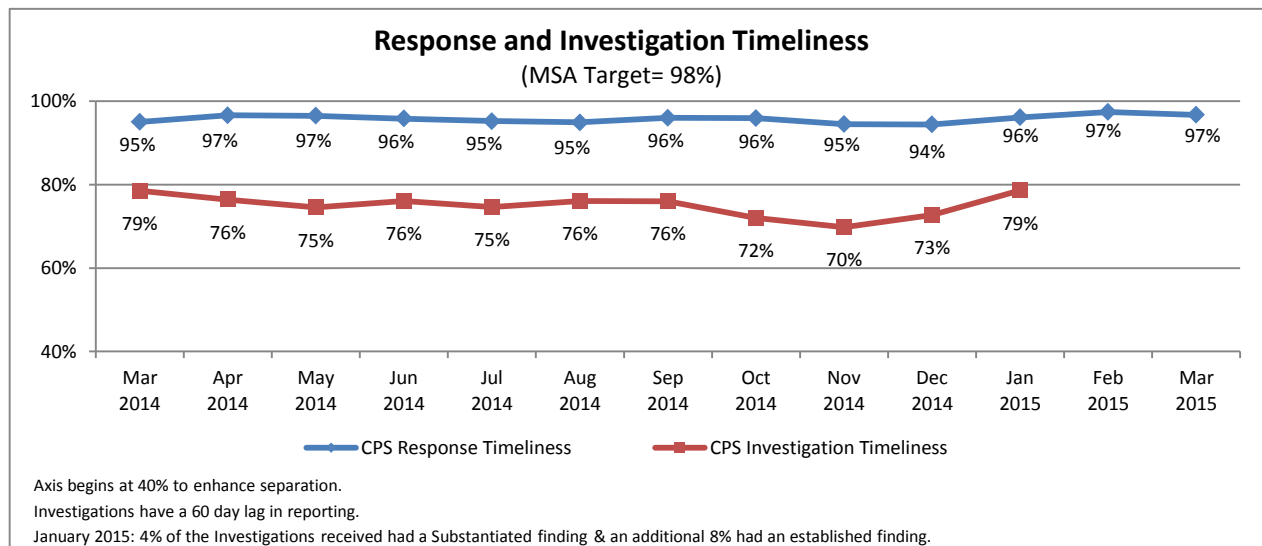
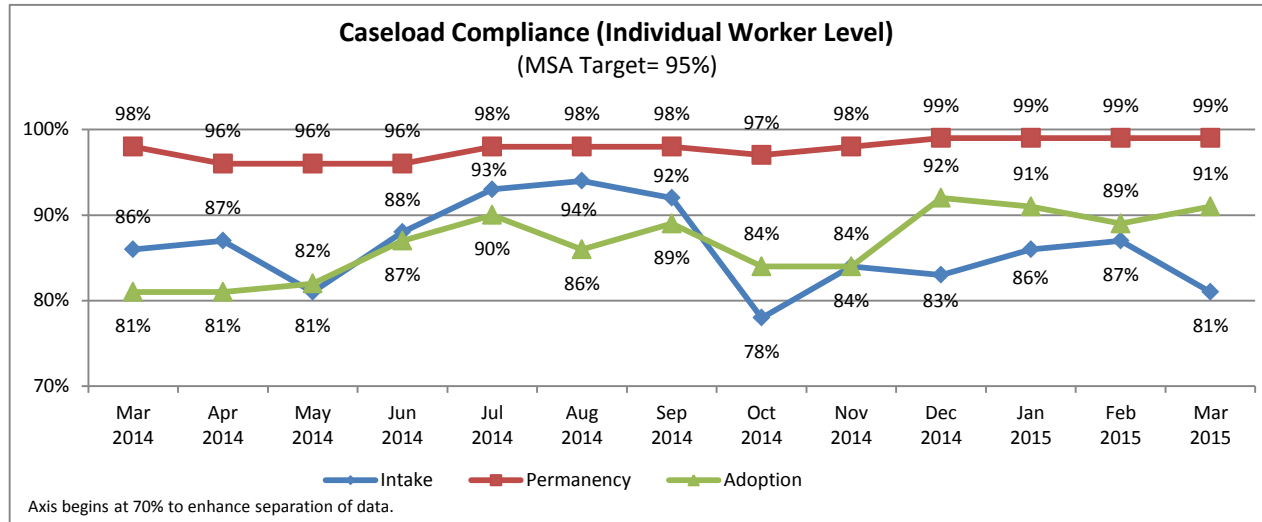
Axis begins at 3,000 to enhance separation of data.

CWS Referrals Assigned to All CP&P Offices



Axis begins at 500 to enhance separation of data.

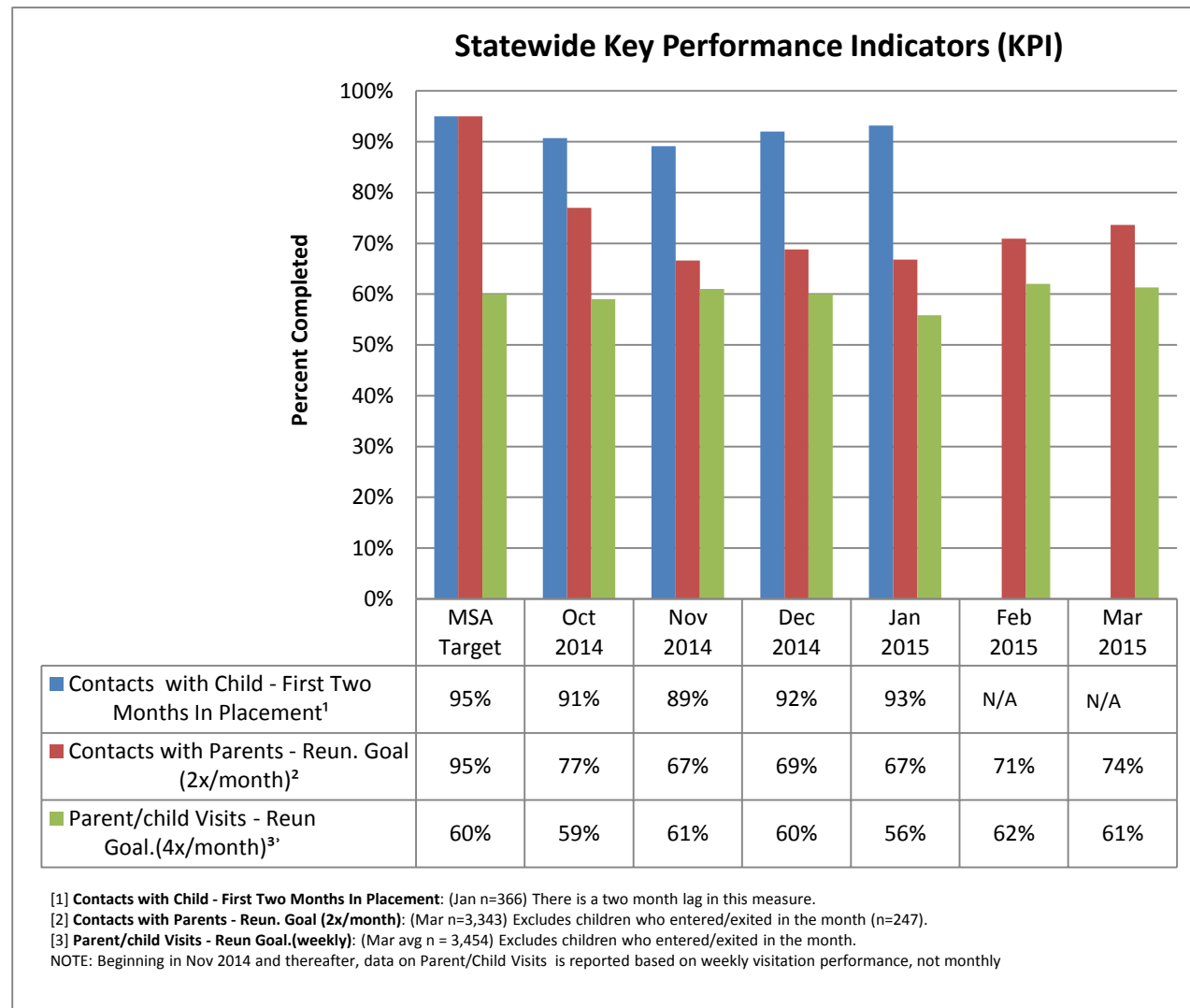
Section I: Child Protection & Permanency



Section I: Child Protection & Permanency

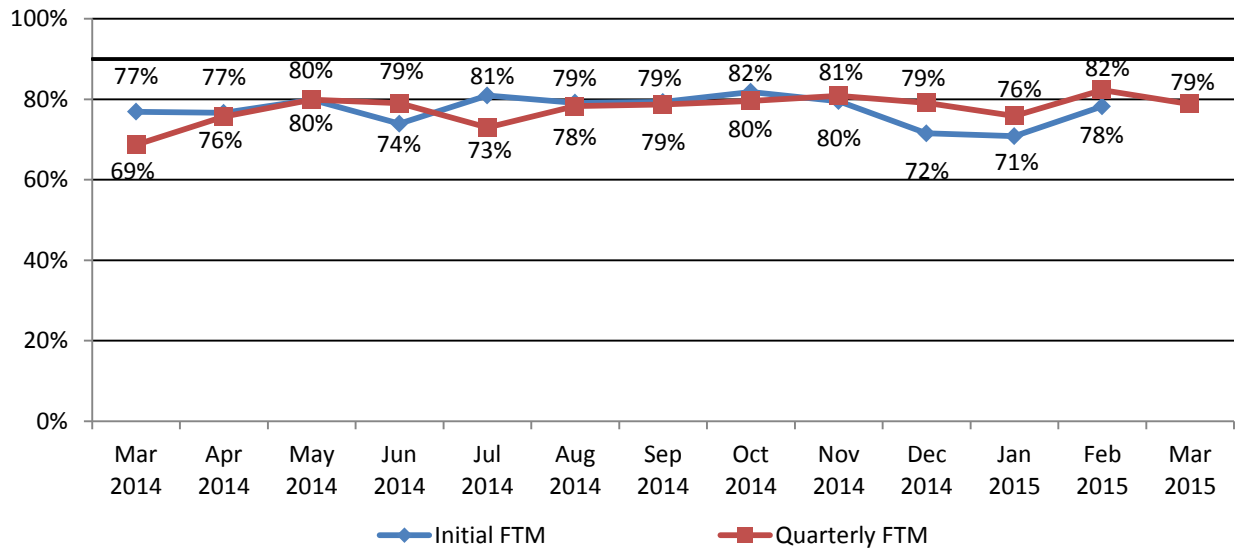
Monthly Staff Contacts (MSA Target for Out of Home Children = 98%)								
	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Δ from MSA	6 Months Average
In Home	94%	90%	91%	90%	93%	93%	N/A	92%
Out of Home Visits at Plcmnt Site	95%	92%	93%	91%	93%	93%	-5%	93%

Monthly Staff Contacts: In Home (n=20,420), Out-of-Home (n=6,570).

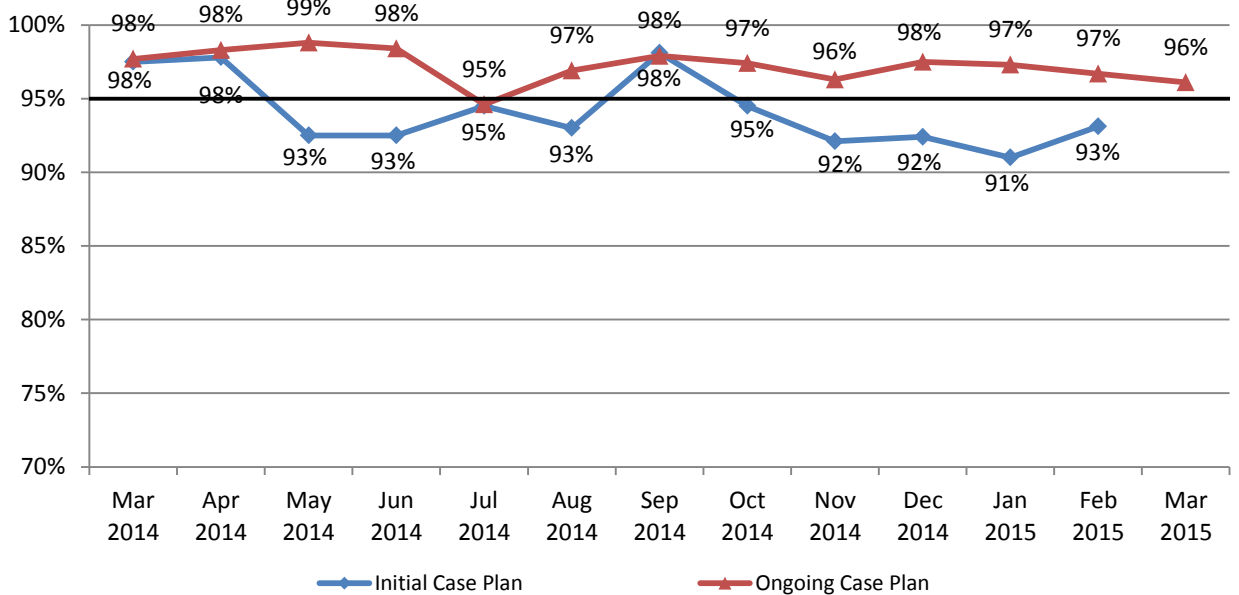


Section I: Child Protection & Permanency

Initial & Quarterly Family Team Meetings

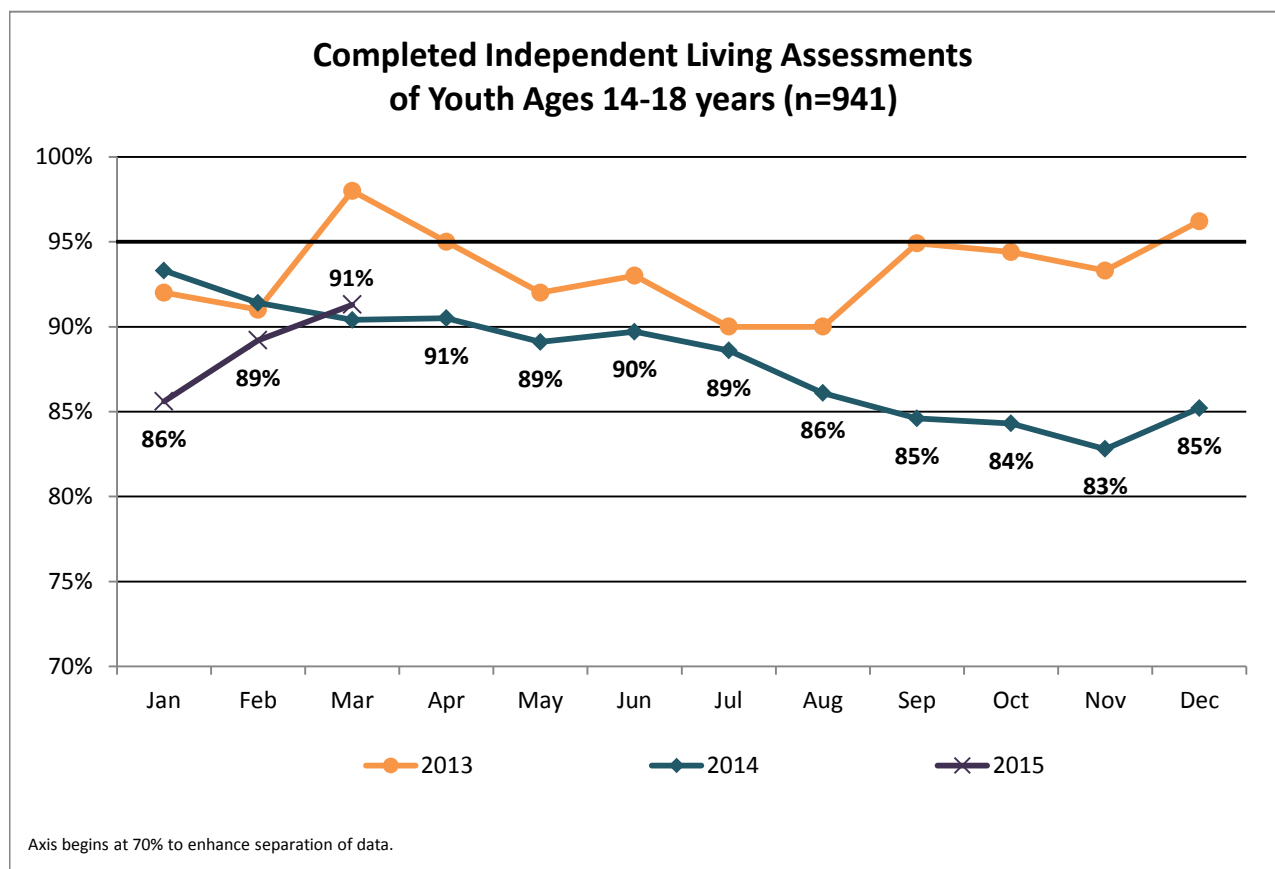


Initial & Ongoing Case Plans



Section II: Adolescent Services

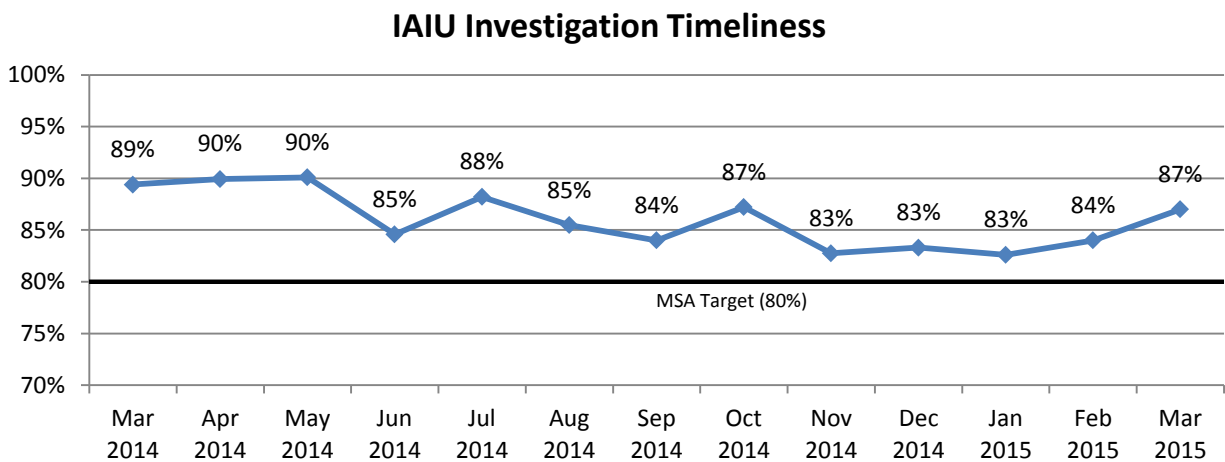
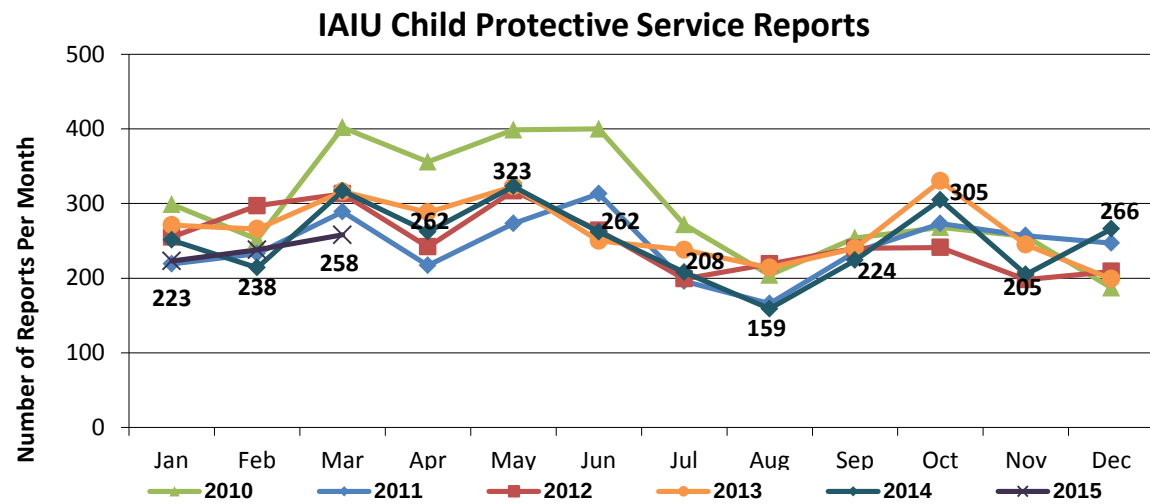
OAS Quick Facts Youth 18-21	
Youth 18-21 years old served by CP&P ⁴	1,785
Youth served "In Home" living with a parent/relative or living independently ⁵	1,410
Youth served "Out-of-Home"	375
Family Based Setting (55%)	
Congregate Care Setting (24%)	
Independent Living (21%)	
Youth Receiving Adoption or KLG Subsidy	730



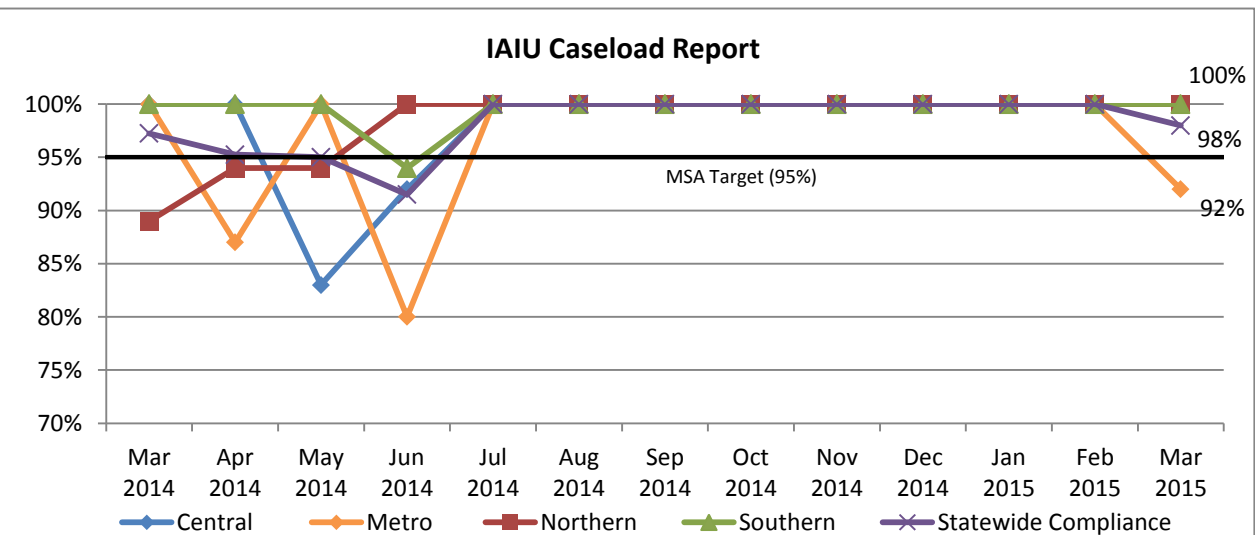
[4] The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

[5] The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Section III: Institutional Abuse Investigation Unit



Axis begins at 70% to enhance separation of data.

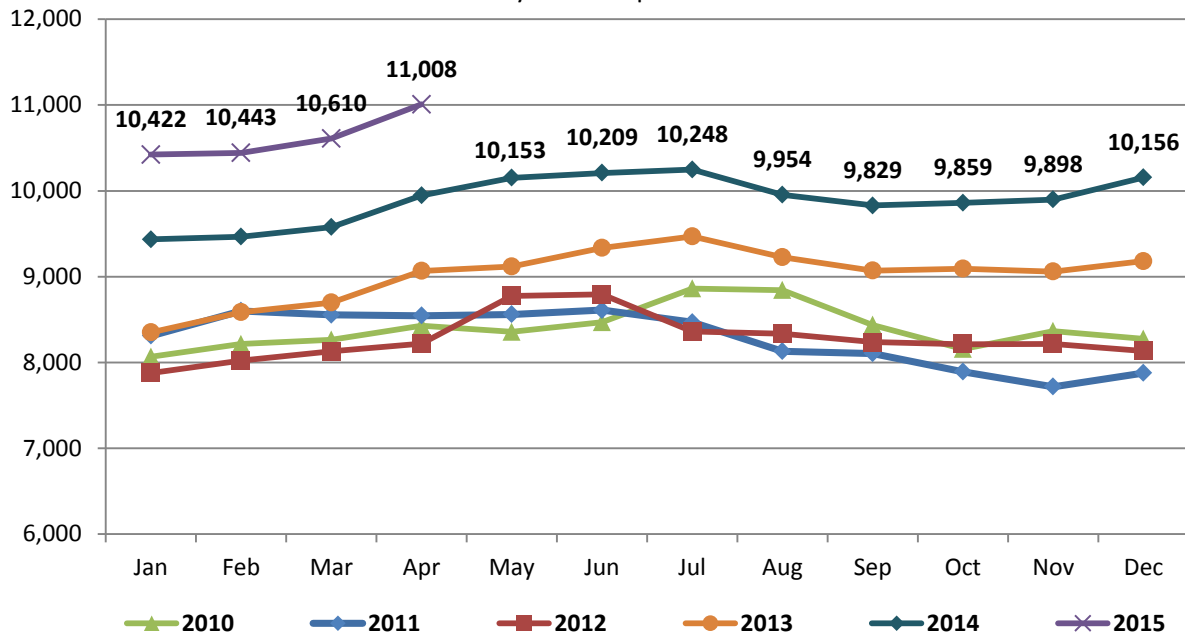


Axis begins at 70% to enhance separation of data.

Section IV: Children's System of Care

Children in Care Management

January 2010 - April 2015



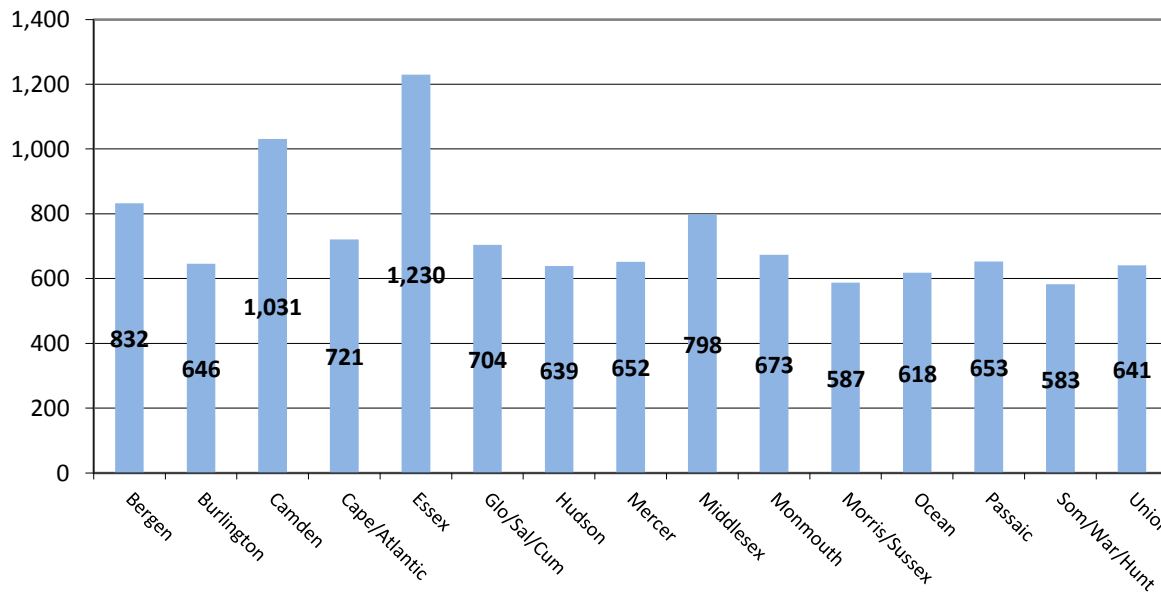
Axis begins at 6,000 to enhance separation of data.

The relative increase in children in care management is attributable in part to an expansion of populations served. This includes children with developmental disabilities and children in need of substance abuse treatment.

Children in Care Management by County

as of 4/1/2015

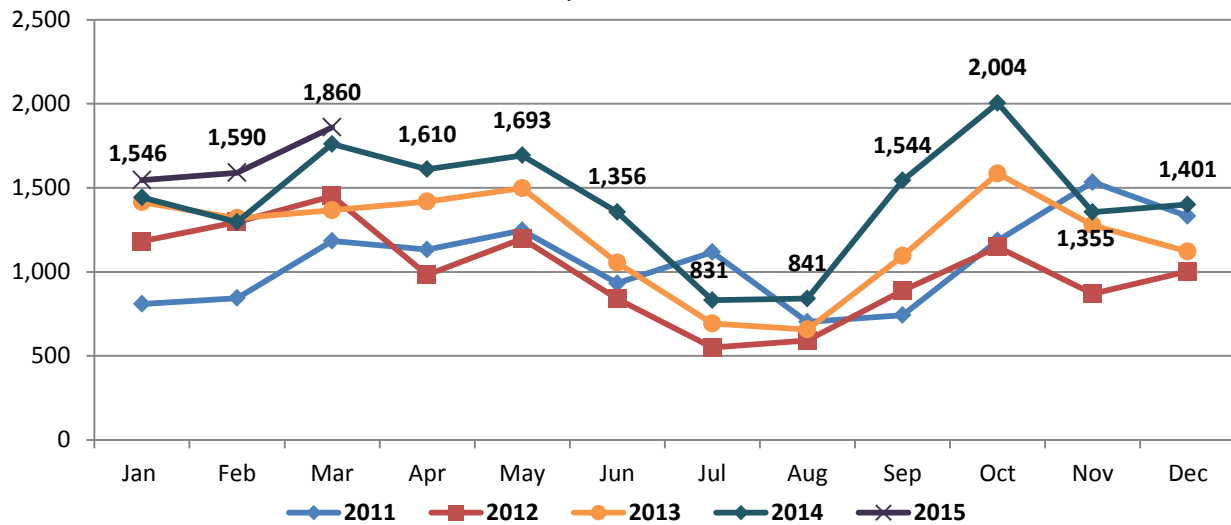
(n= 11,008)



Section IV: Children's System of Care

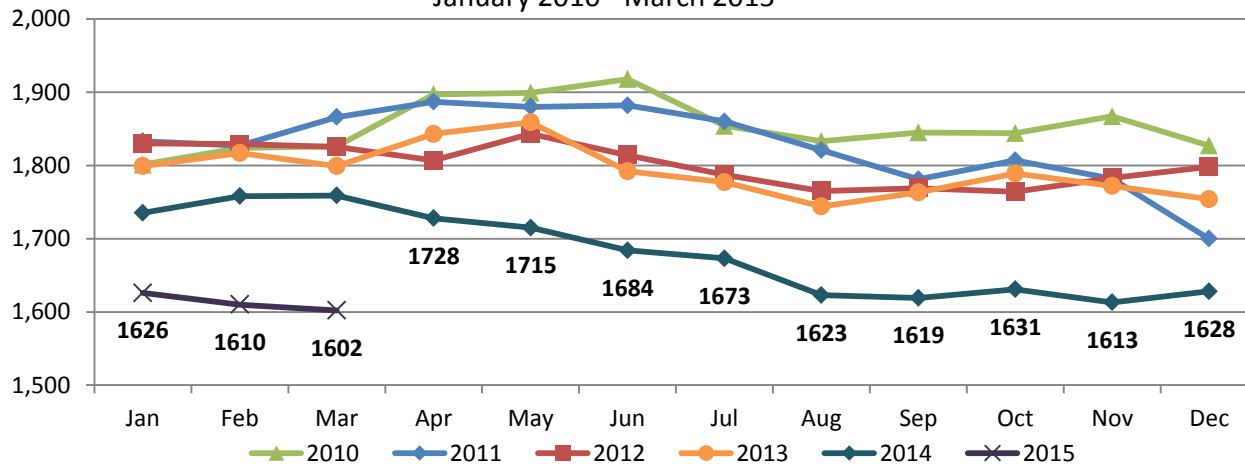
Mobile Response Stabilization Services (MRSS) Dispatched

January 2011 - March 2015



Children in Out of Home Treatment Settings - All Children

January 2010 - March 2015



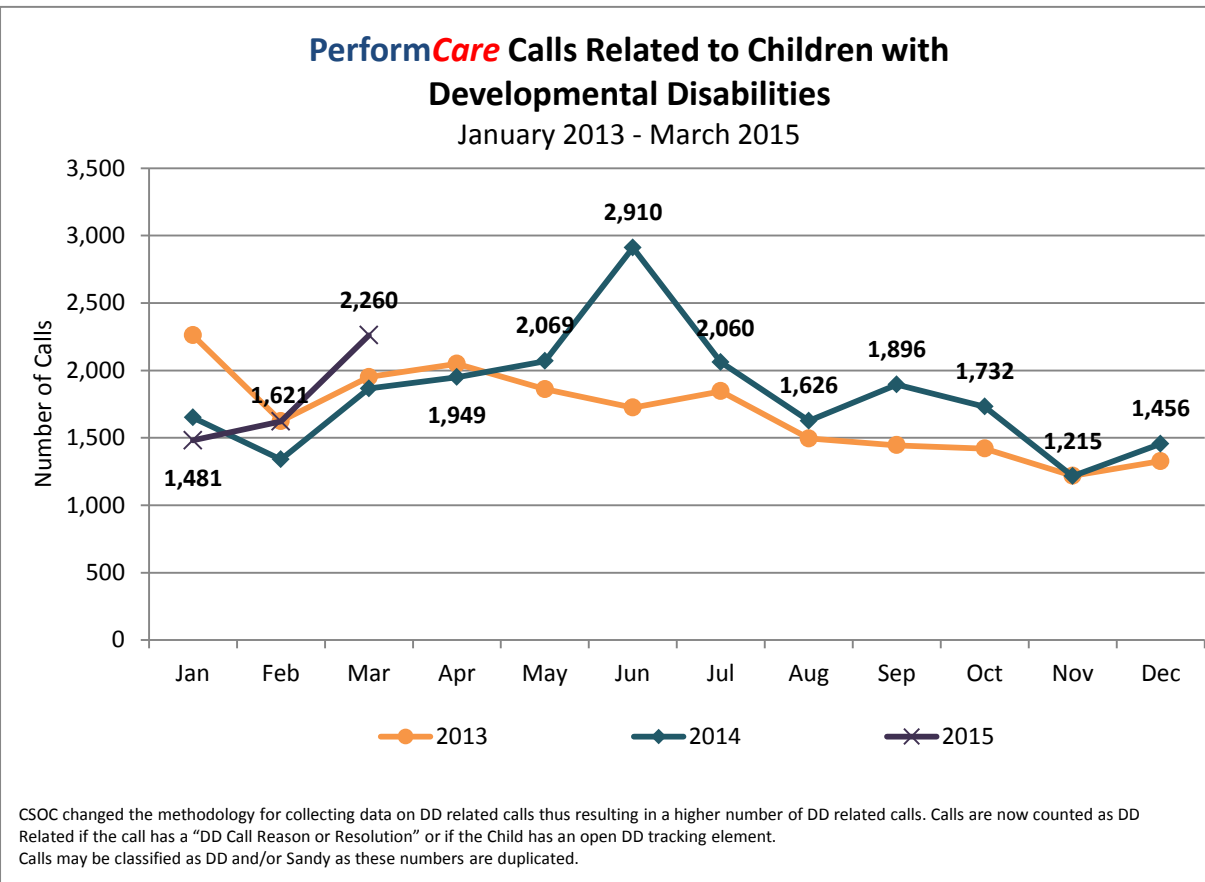
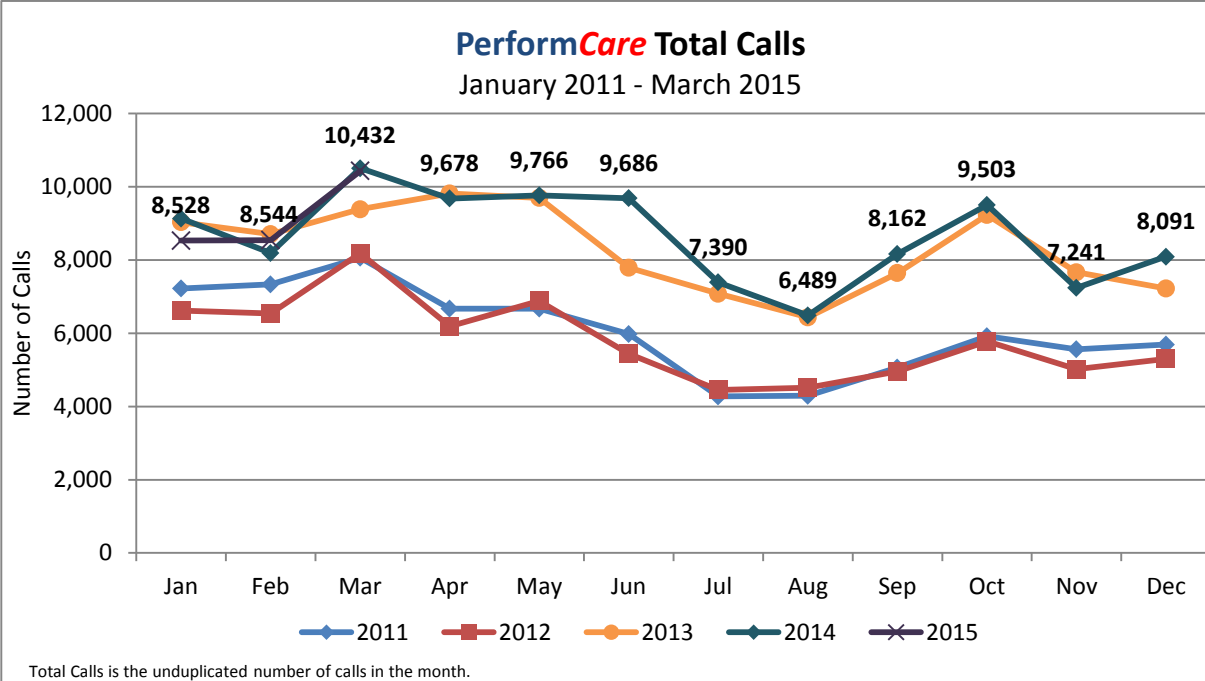
Axis begins at 1,500 to enhance separation of data.

Data does not include DD only children.

Children in Out-of-Home Treatment Settings - CSOC

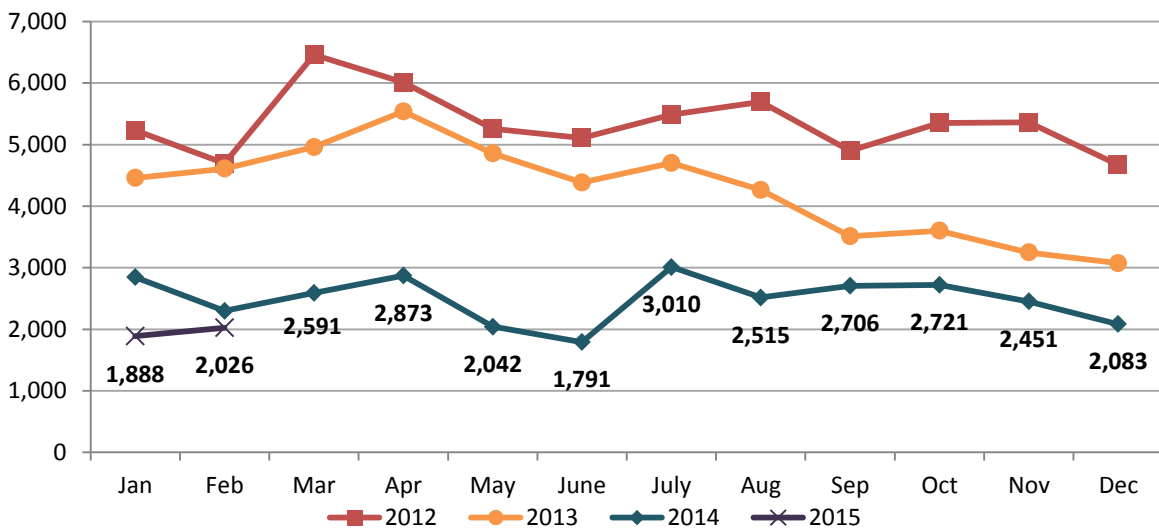
Total	1,602
Treatment Home	25%
Residential Treatment Center	28%
Specialty Bed	22%
Group Home	9%
Psychiatric Comm. Residence	12%
Intensive Residential Treatment	4%
Detention Alternative	1%

Section IV: Children's System of Care



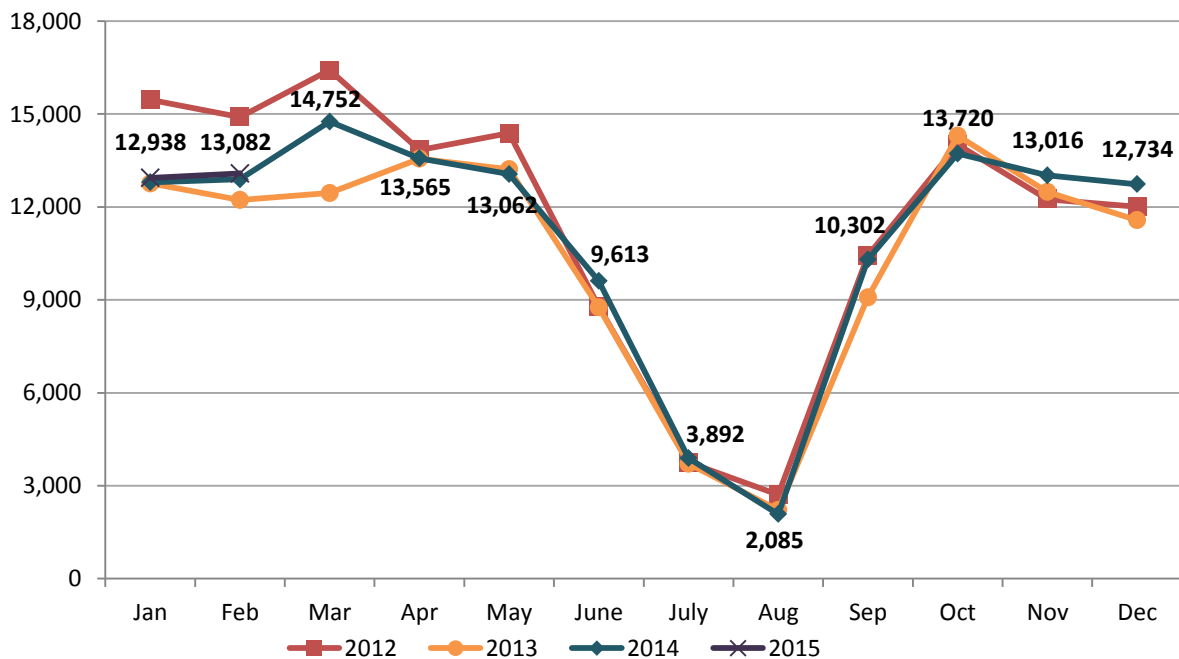
Section V: Family & Community Partnerships

Family Success Centers - Families Served



Methodology for counting FSC clients changed beginning in July 2013 to only count registered participants.

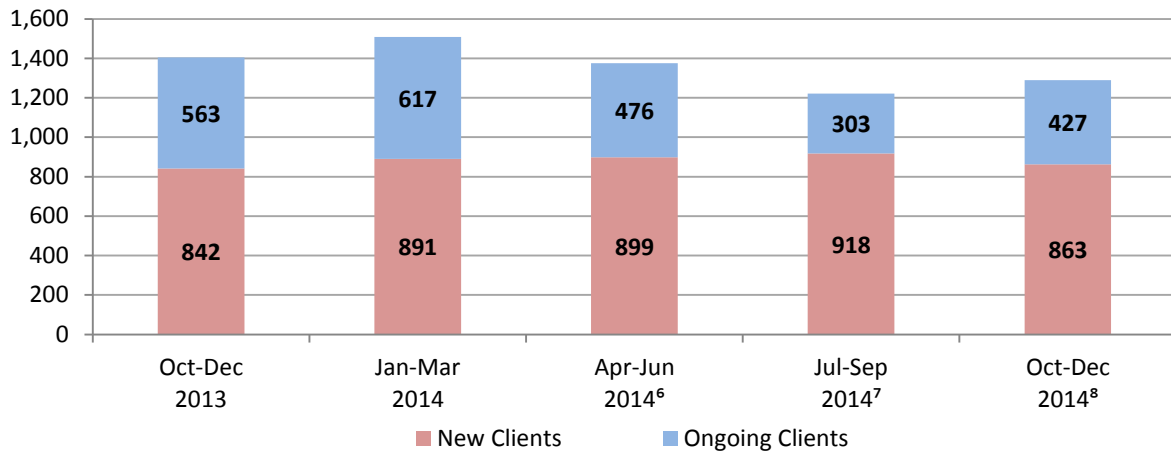
School-Based Youth Services Programs - New and Ongoing Clients Served



DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)



	Oct-Dec 2013	Jan-Mar 2014	Apr-Jun 2014 ⁶	Jul-Sep 2014 ⁷	Oct-Dec 2014 ⁸
Total Number of SAARC Programs	21	21	21	21	21
New Victims Served	709	786	752	736	719
Ongoing Victims Served	490	554	408	250	346
New Significant Others Served	133	105	147	182	144
Ongoing Significant Others Served	73	63	68	53	81
Total SAARC Served	1,405	1,508	1,375	1,221	1,290
Hotline/Email Services Provided	3,173	3,386	3,133	2,684	3,120
Accompaniments	375	355	421	405	366
Volunteer Confidential Sexual Violence Advocates	537	464	548	348	511

Rape Prevention & Education Programs (RPE)⁹	Nov-Jan 2013	Feb-April 2013 ⁶	May-July 2013 ¹⁰	Aug-Oct 2013 ⁶	Nov-Jan 2014 ⁶
Number of Doses/Activities Provided at Implementation Sites	107	128	165	72	83
Number of Recruitment Presentations & One-Time Education Sessions	167	249	135	181	61

Displaced Homemaker Program	Oct-Dec 2014	Jan-Mar 2014	Apr-Jun 2014	Jul-Sep 2014	Oct-Dec 2014
Number of New Clients Served	431	523	502	481	448
Number of Ongoing Clients Served	330	316	293	1328	914
Total Number of Clients Served	761	839	795	1809	1362

⁶ Missing information from 1 county.

⁷ DOW reporting requirements changed for this reporting period. 3 counties did not submit reports. The method of calculating ongoing victims/significant others and volunteers changed, resulting in an underestimate. This will be adjusted in a future reporting period.

⁸ 1 county did not submit reports. The method of calculating ongoing victims/significant others and volunteers remains underestimated. This will be adjusted in a future reporting period.

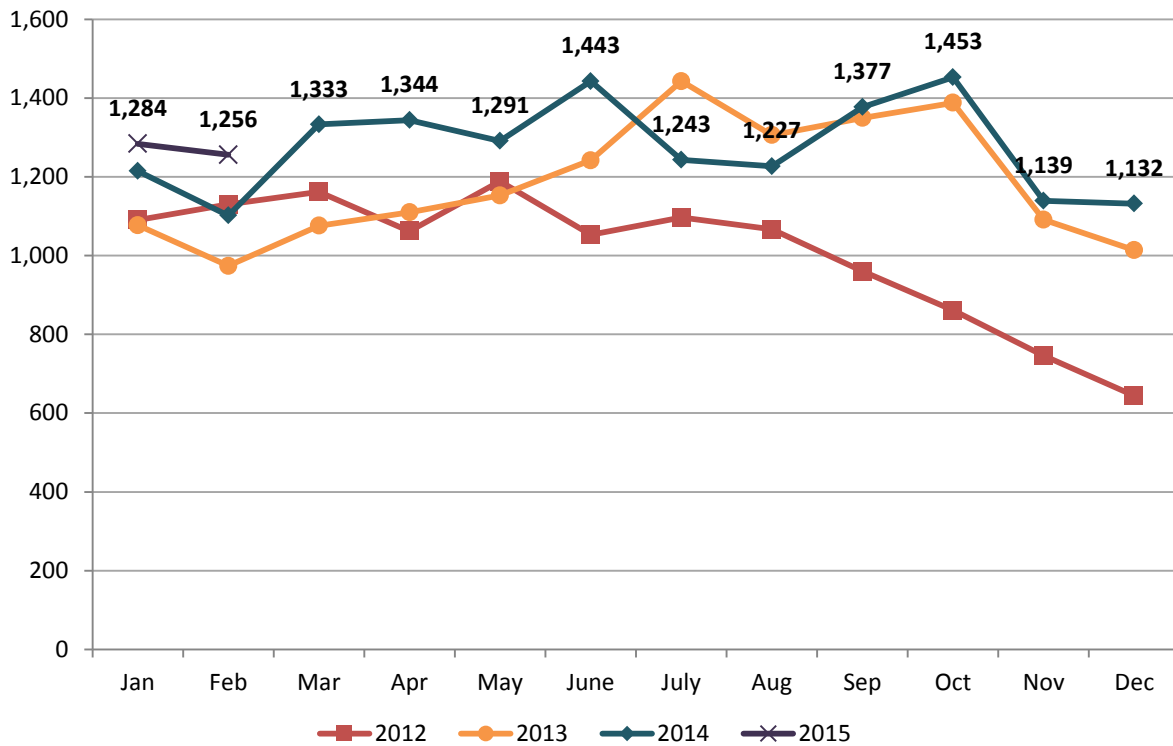
⁹ RPE reporting requirements are under revision. Data for the February 2014 - present will be available at a later date.

¹⁰ Missing information from 2 counties.

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Section VI: Division on Women

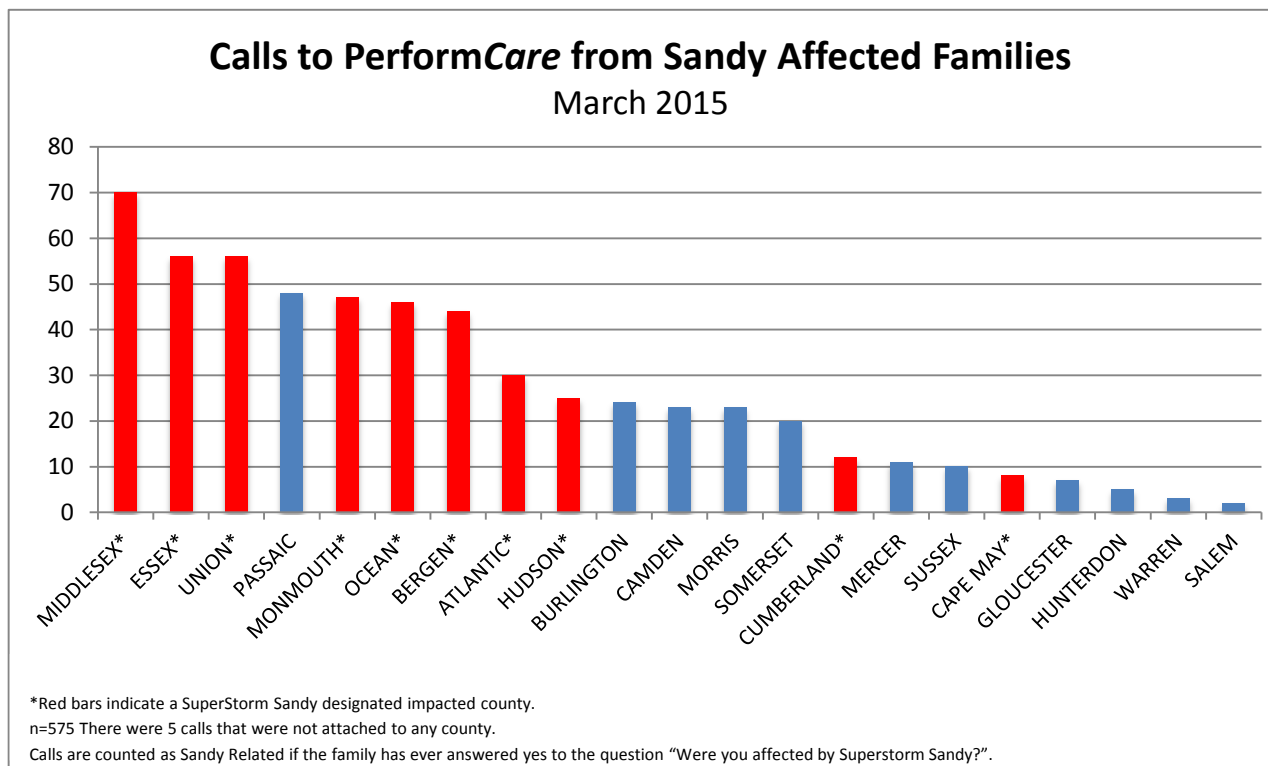
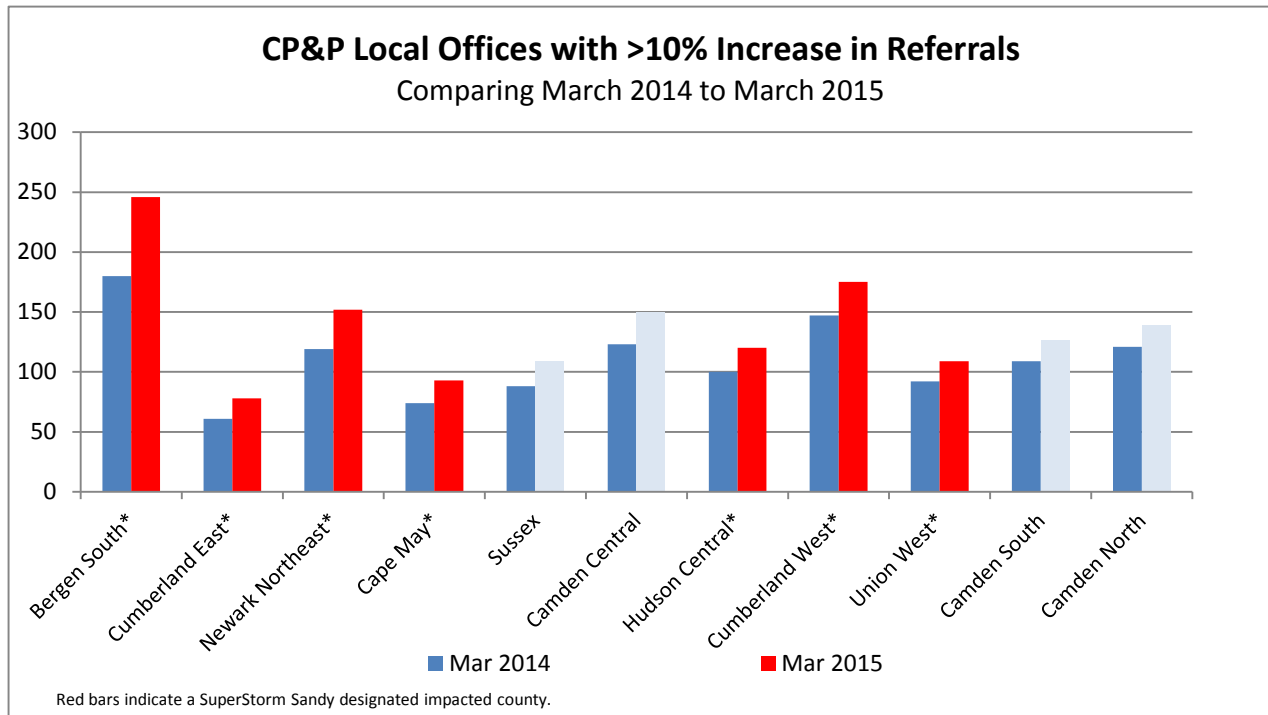
**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



The Domestic Violence data is different from the August 2014 dashboard because of provider data entry changes.

Section VII: Tracking Data after SuperStorm Sandy

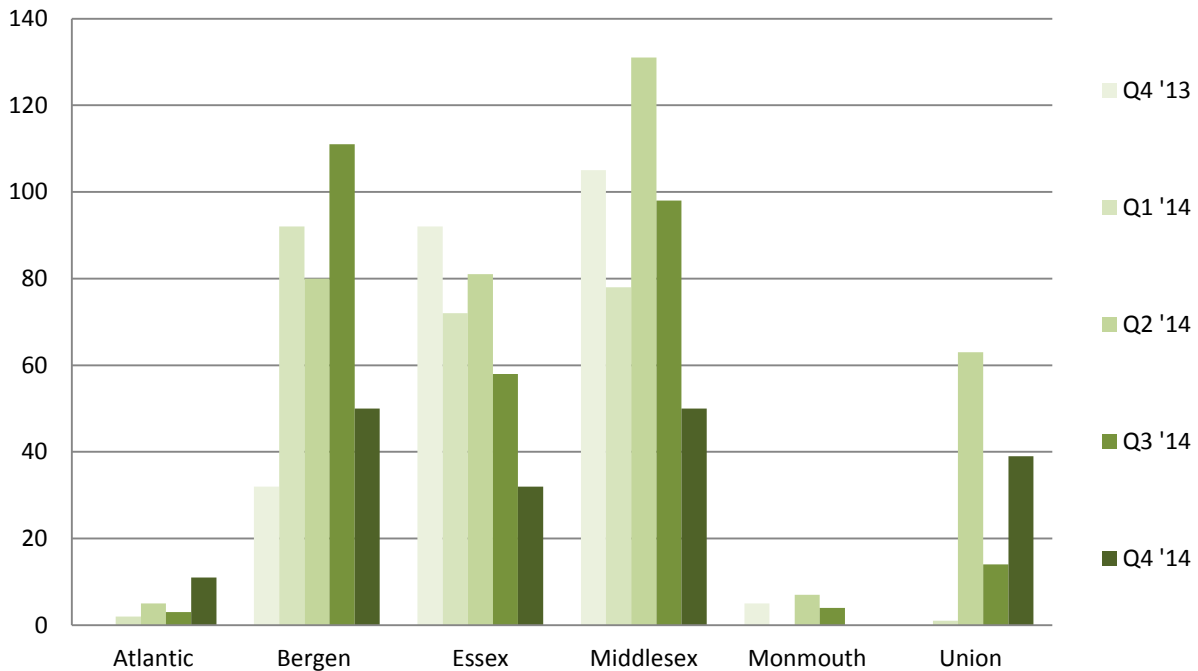
10 Most Impacted Counties



Section VII: Tracking Data after SuperStorm Sandy

County-Level Surveillance of Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space

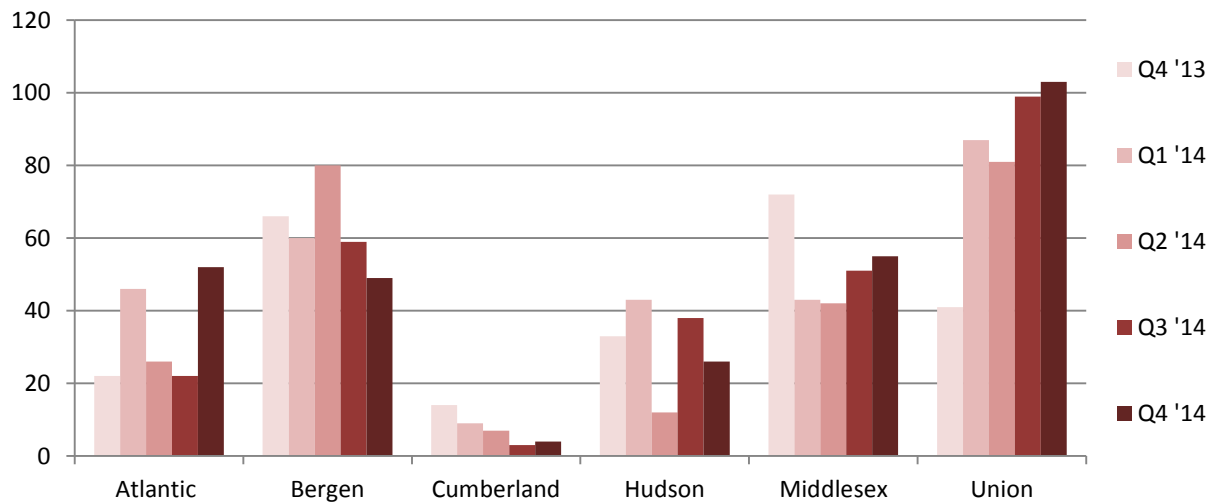


Non-admitted clients are offered referrals to other counties.

Cape May, Cumberland, Hudson & Ocean are not included. They had 3 or fewer clients not admitted during the entire time period.

Surveillance of Counties with Unmet Needs for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services

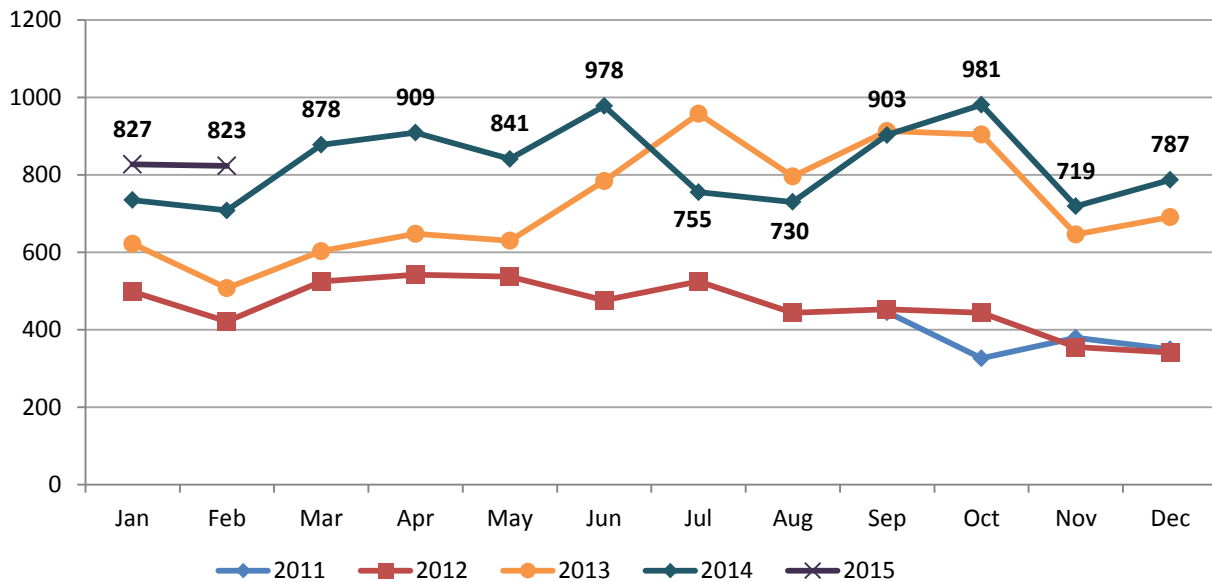


Bergen county includes two agencies, but all waiting victims come from one. The waiting list for this agency is group counseling, and the victim is likely to have received crisis counseling. Cape May, Essex, Monmouth & Ocean are not included. They had 10 or fewer DV victims waiting for services during the entire time period.

Section VII: Tracking Data after SuperStorm Sandy

Domestic Violence Services: Adults and Children Admitted to Residential and Non Residential Services

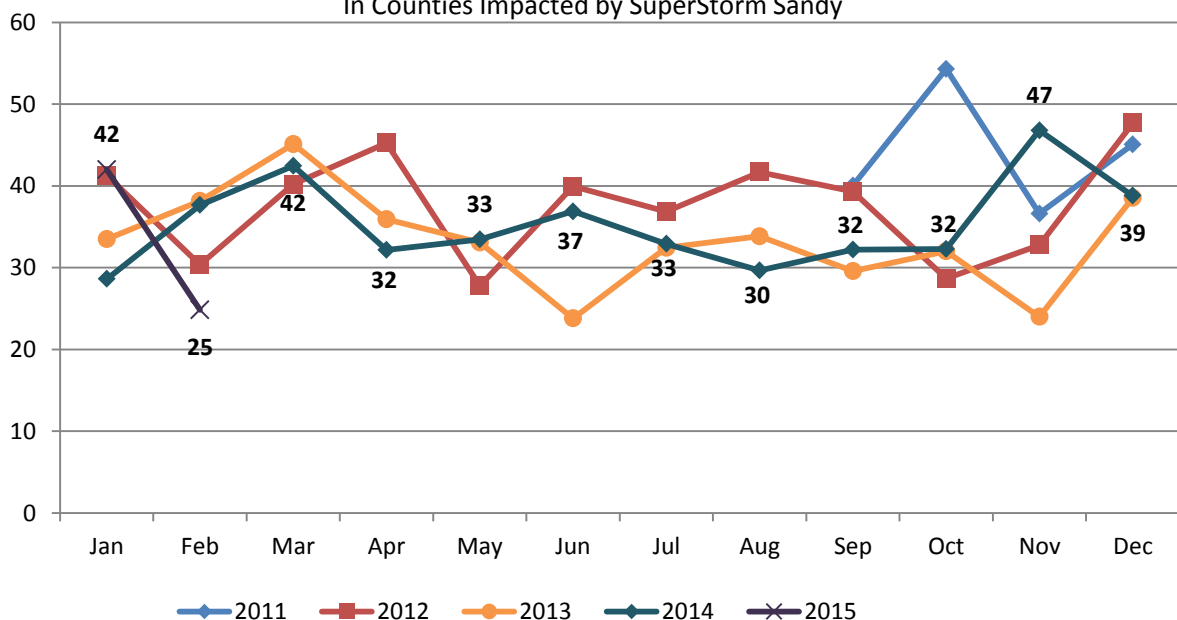
In Counties Impacted by SuperStorm Sandy



The Domestic Violence data is different from the August 2014 dashboard because of provider data entry changes.

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

In Counties Impacted by SuperStorm Sandy



Key Performance Indicators by CPP Local Office

April '14 - March '15

(Unless otherwise indicated in the footnote table)

	Met Target	Within 10% of Meeting Target						< 60% of Final Target				
Local Office	M# 3b	M# 4	M# 7a	M# 7b	M# 10	M# 11	M# 16	M# 17	M# 18	M# 20a¹	M#20b	Intake Caseload
Atlantic East	98%	69%	93%	91%	99%	99%	96%	96%	71%	58%	77%	63%
Atlantic West	97%	62%	77%	84%	97%	96%	91%	93%	77%	64%	82%	56%
Bergen Central	94%	88%	96%	97%	100%	100%	97%	96%	85%	70%	87%	97%
Bergen South	97%	79%	89%	99%	100%	100%	97%	94%	83%	63%	85%	95%
Burlington East	94%	70%	66%	81%	98%	97%	86%	87%	74%	66%	85%	81%
Burlington West	98%	75%	83%	84%	99%	99%	97%	90%	80%	62%	82%	86%
Camden Central	95%	60%	68%	61%	93%	93%	85%	91%	67%	43%	63%	75%
Camden East	95%	72%	75%	71%	98%	98%	86%	96%	73%	55%	75%	99%
Camden North	87%	55%	59%	47%	95%	95%	77%	92%	75%	57%	78%	73%
Camden South	98%	84%	71%	61%	98%	97%	95%	97%	69%	68%	82%	84%
Cape May	94%	85%	78%	85%	96%	96%	94%	91%	73%	67%	82%	96%
Cumberland East	85%	69%	65%	68%	95%	95%	93%	95%	54%	45%	59%	81%
Cumberland West	94%	65%	82%	83%	100%	100%	97%	96%	78%	59%	75%	95%
Essex Central	100%	98%	85%	84%	95%	96%	86%	96%	66%	56%	70%	100%
Essex North	98%	75%	49%	60%	97%	98%	81%	92%	70%	55%	78%	96%
Essex South	97%	86%	57%	69%	91%	90%	93%	89%	67%	51%	73%	100%
Gloucester East	90%	53%	84%	82%	92%	91%	91%	90%	68%	56%	73%	59%
Gloucester West	98%	87%	82%	71%	98%	99%	96%	95%	74%	66%	83%	92%
Hudson Central	89%	65%	91%	95%	98%	98%	98%	95%	77%	71%	84%	86%
Hudson North	99%	96%	88%	90%	96%	97%	100%	97%	88%	67%	85%	99%
Hudson South	97%	62%	75%	67%	98%	97%	96%	95%	75%	62%	80%	87%
Hudson West	95%	78%	91%	84%	98%	99%	90%	88%	76%	60%	73%	95%
Hunterdon	100%	87%	90%	91%	100%	100%	85%	89%	83%	63%	80%	100%
Mercer North	98%	78%	96%	95%	98%	98%	96%	92%	80%	71%	85%	93%
Mercer South	98%	70%	92%	94%	97%	97%	91%	95%	78%	63%	82%	99%
Middlesex Central	98%	88%	62%	83%	97%	97%	91%	92%	80%	61%	77%	97%
Middlesex Coastal	99%	95%	87%	88%	98%	98%	98%	96%	79%	62%	80%	84%
Middlesex West	96%	76%	88%	80%	93%	93%	93%	95%	63%	59%	72%	92%
Monmouth North	95%	71%	57%	68%	99%	99%	96%	89%	56%	46%	66%	61%
Monmouth South	97%	75%	79%	70%	100%	99%	95%	94%	74%	60%	76%	47%
Morris East	98%	92%	86%	93%	100%	100%	100%	98%	84%	71%	88%	97%
Morris West	97%	76%	68%	71%	97%	95%	93%	91%	70%	67%	83%	91%
Newark Center City	93%	85%	70%	72%	96%	96%	87%	92%	66%	48%	67%	94%
Newark Northeast	93%	80%	88%	81%	97%	97%	95%	92%	81%	64%	83%	80%
Newark South	92%	87%	92%	88%	100%	99%	95%	89%	62%	49%	69%	76%
Ocean North	97%	62%	68%	76%	95%	95%	95%	94%	75%	60%	83%	94%
Ocean South	98%	79%	70%	71%	98%	98%	93%	95%	67%	64%	76%	86%
Passaic Central	96%	52%	60%	71%	99%	100%	88%	88%	64%	59%	78%	48%
Passaic North	97%	85%	82%	82%	100%	99%	95%	95%	72%	58%	77%	82%
Salem	94%	49%	50%	50%	95%	96%	94%	96%	74%	60%	81%	82%
Somerset	98%	76%	66%	80%	99%	99%	89%	96%	71%	62%	75%	96%
Sussex	98%	83%	69%	73%	99%	99%	97%	98%	70%	54%	77%	90%
Union Central	96%	79%	87%	89%	96%	96%	94%	94%	67%	62%	69%	98%
Union East	95%	76%	88%	92%	99%	99%	95%	93%	77%	69%	85%	99%
Union West	98%	83%	95%	83%	100%	100%	97%	87%	78%	57%	77%	100%
Warren	96%	73%	64%	57%	92%	92%	79%	83%	62%	59%	71%	99%
Statewide	96%	75%	78%	78%	97%	97%	92%	93%	73%	60%	78%	86%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 3b	Timeliness of Response (investigations commenced in required response time)	98%	Apr '14 - Mar '15
M# 4	Timeliness of Completion (investigations in 60 days)	98%	Feb '14 - Jan '15
M# 7a.	FTM (initial)	90%	Mar '14 - Feb '15
M# 7b.	FTM (quarterly)	90%	Apr '14 - Mar '15
M# 10	Case Plans (initial)	95%	Mar '14 - Feb '15
M# 11	Case Plans (ongoing)	95%	Apr '14 - Mar '15
M# 16	Wkr-Child Visits (first 2 months OOHP)	95%	Feb '14 - Jan '15
M# 17	Monthly Wkr-Child Visits at the Placement Site (Includes Out of State Children)	98%	Mar '14 - Mar '15
M# 18	Wkr-Parent Visits (Reunification goal; 2x monthly)	95%	Apr '14 - Mar '15
M# 20a ¹	Parent-Child Visits (weekly) Average weekly visits for 12 weeks.	60%	1/10/15 - 3/28/15
M# 20b	Parent-Child Visits (bi-weekly)	85%	Apr '14 - Mar '15
Intake Caseload	Intake Worker Caseload	95%	Apr '14 - Mar '15

¹Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.