

[Home](#) / NJDOL Issuing New Debit Cards to Unemployment, Temporary Disability and Family Leave Benefits Recipients

# NJDOL Issuing New Debit Cards to Unemployment, Temporary Disability and Family Leave Benefits Recipients

## FOR IMMEDIATE RELEASE

May 11, 2022

**TRENTON** – New Jersey Unemployment Insurance (UI), Temporary Disability Insurance (TDI), and Family Leave Insurance (FLI) claimants who have received benefits on a debit card in the past 18 months will be issued new cards from a new provider this month.

The New Jersey Department of Labor and Workforce Development (NJDOL) has partnered with New York Community Bank, known in New Jersey as Garden State Community Bank, to provide UI, TDI, and FLI benefits to claimants who receive their benefits on a debit card.

**Claimants should look for their new debit card to arrive in the mail starting May 11. The card will arrive in a plain white envelope with an Omaha, NE return address. The envelope might look like junk mail – don't throw it away!**

Claimants who have provided the Department with cell numbers are receiving text messages to advise them that a new benefits debit card will arrive in the mail.

“We are pleased to have a new partner in New York Community Bank, and we look forward to working with them for years to come to reliably deliver benefits to our claimants in the most convenient way for them,” said Labor Commissioner Robert Asaro-Angelo.

The current provider, Bank of America, did not bid to renew its contract in New Jersey or other states in 2021, necessitating the transition to a new debit card provider.

The new cards can be used beginning May 18. Funds already issued to Bank of America debit cards can be drawn as normal through August 25. All Bank of America debit cards used to receive New Jersey UI, TDI, and FLI benefits will be deactivated on August 26.

By September 26, claimants should transfer any remaining benefits funds from their Bank of America benefits card account to their own checking or savings account by selecting the “Transfer funds” option from their [Bank of America prepaid card account](#) or by using the mobile app. After September 26, claimants should call Bank of America using the number on the back of their debit card to have their remaining balance mailed to them by check.

Since March 2020, NJDOL has distributed nearly \$38 billion in UI benefits to more than 1.6 million claimants, while the TDI and FLI programs together have supported more than 250,000 claimants with more than \$1.6 billion in benefits.

For more information and updates on the debit card transition, please visit [www.nj.gov/labor/bank/](http://www.nj.gov/labor/bank/).

To learn more on the benefits available to New Jersey workers, visit [myunemployment.nj.gov](http://myunemployment.nj.gov) and [myleavebenefits.nj.gov](http://myleavebenefits.nj.gov).

[← Go back to all press releases](#)



## **Home**

### **COVID-19 Resources**

[FAQs for Workers](#)  
[COVID-19 Scenarios and Benefits](#)  
[Federal and State Extended Unemployment Benefits](#)  
[Pandemic Unemployment Assistance](#)  
[Health and Safety During COVID-19](#)  
[FAQs for Businesses](#)  
[Information for Working Parents and Caregivers](#)  
[Additional Resources and Support](#)

### **File or Access Your Claim**

[Temporary Disability Insurance](#)  
[Family Leave Insurance](#)  
[Maternity Leave](#)  
[Unemployment Insurance](#)  
[Social Security Disability](#)

### **Worker Protections**

[Your Rights at Work](#)  
[Workers' Compensation](#)  
[Safety and Health](#)  
[Wage & Hour Compliance](#)  
[Paid Sick Leave](#)

### **Career Support**

[Career Services](#)

### **Employer Services**

[Employer Accounts](#)  
[Layoffs and Closings](#)  
[Wage & Hour Compliance](#)  
[Business Support](#)  
[Apprenticeship](#)  
[Industry Partnerships](#)  
[Employer Handbook](#)  
[Employer Poster Packet](#)

### **Research & Information**

[Labor Market Information](#)  
[Grant Opportunities](#)  
[Workforce Innovation & Opportunity Act \(WIOA\)](#)  
[Legal Notices](#)  
[Press Releases](#)

### **About Us**

## **Statewide**

[Governor Phil Murphy](#)  
[Lt. Governor Sheila Oliver](#)  
[NJ Home](#)  
[Services A to Z](#)  
[Departments/Agencies](#)  
[Contact Us](#)  
[Privacy Notice](#)  
[Legal Statement & Disclaimers](#)  
[Accessibility Statement](#)



Copyright © State of New Jersey, 1996-2022

Department of Labor

1 John Fitch Plz,  
Trenton, NJ 08611