

Call 1-800-701-0710
TTY: 711

Hours of Operation:
Monday and Thursday
8:00 A.M. - 8:00 P.M.
Tuesday, Wednesday, Friday
8:00 A.M. - 5:00 P.M.



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Welcome to the NJ FamilyCare website.

ATTENTION

NJ FAMILYCARE MEMBERS

Beware of renewal scams. Other states are reporting that members have received illegitimate messages claiming to be from their Medicaid agency. Scammers may pretend to be from a legitimate organization or a government agency using phone, text or email – but their goal is to steal from you.

NJ FamilyCare and its health plans send text messages to members, but we will **never**:

- Charge or ask for money from individuals to enroll or re-enroll.
- Threaten legal action or to seize your bank account.
- Require payment by gift card, prepaid debit card, Internet currency or mailed cash.
- Pressure anyone for personal information or demand secrecy.

Do not share banking or credit card information with anyone that calls you claiming to represent NJ FamilyCare, the Department of Human Services, the Division of Medical Assistance and Health Services or your NJ FamilyCare health plan.

Don't hesitate to call us at 1-800-701-0710 (TTY: 711) or visit www.njfamilycare.org for assistance.

State of New Jersey
Phil Murphy, Governor
Sheila Oliver, Lt. Governor

Department of Human Services
Sarah Adelman, Commissioner

NJFAM

RENEWAL PAC

Update your mailing address
1-800-701-0710

For more information, visit our website at: www.njfamilycare.org

As of January 1, 2023, children under 19 may no longer have special requirements for NJ FamilyCare still apply. Visit www.njfamilycare.org for more information.

NJ FamilyCare - New Jersey's publicly funded health insurance program. That means qualified NJ residents of any age may be eligible for medical services, prescriptions, vision, dental care, mental health and substance use services.

If you are a NJ resident and you need [more information](http://www.njfamilycare.org), visit our website or call 1-800-701-0710 to become a member of NJ FamilyCare.

Individuals ineligible for NJ FamilyCare can find information about other health coverage options at www.njfamilycare.org.

(Arabic) عربي

বাংলা (Bengali)

中文 (Chinese)

ગુજરાતી (Gujarati)

हिन्दी (Hindi)

Italiano (Ital

Português
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