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<<https://epa.gov/watersense/waterse-nse-products>>

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<<https://epa.gov/watersense/waterse-nse-kids>>

[Our Water](https://epa.gov/watersense/our-water)  
<<https://epa.gov/watersense/our-water>>

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<<https://epa.gov/watersense/outdoors>>

[Homes](https://epa.gov/watersense/homes)  
<<https://epa.gov/watersense/homes>>

[Commercial Buildings](https://epa.gov/watersense/commercial-buildings)  
<<https://epa.gov/watersense/commercial-buildings>>

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<<https://epa.gov/watersense/learn-about-watersense-partnership>>

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[Partners in Action](https://epa.gov/watersense/partners-action)  
<<https://epa.gov/watersense/partners-action>>

**WaterSense Awards**

[Specifications and Certifications](https://epa.gov/watersense/specifications-and-certifications)  
<<https://epa.gov/watersense/specifications-and-certifications>>

# WaterSense Awards



WaterSense partners contribute to the program's success by enhancing the market for water-efficient products, practices, and services. Each year WaterSense recognizes those partners who have gone above and beyond in supporting WaterSense. The winners are typically announced at a Partner of the Year awards luncheon in October at the annual WaterSmart Innovations Conference and Exposition <<https://www.watersmartinnovations.com/>> in Las Vegas, Nevada.

## 2022 WaterSense Partners of the Year

On October 6, 2022, the 2022 WaterSense Sustained Excellence, Partner of the Year, and Excellence Award winners were announced during the WaterSmart Innovations Conference. WaterSense and its more than 2,000 utility, manufacturer, retail, builder, and other organizational partners make it possible for consumers and businesses to save water, energy, and money by producing and promoting water-efficient products, homes, and programs. Since 2006, WaterSense partners have helped save 6.4 trillion gallons of water and \$135 billion on consumer utility bills.



The U.S. Environmental Protection Agency (EPA) is pleased to recognize 12 Sustained Excellence Award winners, 11 Partner of the Year Award winners, and 11 Excellence Award winners for their support of WaterSense and water efficiency in 2021 and contributing to annual savings of 1.1 trillion gallons of water!

### 2022 WaterSense Sustained Excellence Award Winners:

- Athens-Clarke County (Georgia) Public Utilities Department Water Conservation Office
- Citrus County (Florida) Utilities
- City of Charlottesville (Virginia)
- The City of Plano (Texas)
- City of Sacramento (California) Department of Utilities
- Cobb County (Georgia) Water System
- Irvine Ranch Water District (IRWD)
- KB Home
- Kohler Co.
- Metropolitan North Georgia Water Planning District
- Sonoma-Marín (California) Saving Water Partnership

### Highlights

- Past Year Award Winners

- Upper San Gabriel Valley (California) Municipal Water District




## 2022 WaterSense Partners of the Year:

- Big Bear Lake (California) Department of Water and Power
- City of Durham (North Carolina) Water Management
- City of Fort Worth (Texas)
- City of Round Rock (Texas)
- Harris-Galveston (Texas) Subsidence District
- Houston Public Works (Texas)
- Northern Colorado Water Conservancy District
- Sonoma-Marín (California) Saving Water Partnership
- Fulton Homes
- Niagara®
- The Home Depot

## 2022 WaterSense Excellence Award Winners:

- American Water
- Department of Water, County of Kaua'i (Hawaii)
- Tarrant (Texas) Regional Water District
- The Toro Company
- Walnut Valley (California) Water District
- Rancho California Water District
- G3, Green Gardens Group (California)
- The Broward Water Partnership (Florida)
- Sloan Valve Company
- Smart Rain
- Santa Clarita Valley (SCV) Water Agency

## Learn more about:


-  2022 Sustained Excellence Awards (pdf) <[https://epa.gov/system/files/documents/2022-10/ws-se-award-winners\\_2022.pdf](https://epa.gov/system/files/documents/2022-10/ws-se-award-winners_2022.pdf)> (1.85 MB)
-  2022 Partner of the Year Awards (pdf) <<https://epa.gov/system/files/documents/2022-10/ws-awards-2022-poy-award-winners.pdf>> (1.29 MB)
-  2022 Excellence Awards (pdf) <<https://epa.gov/system/files/documents/2022-10/ws-awards-2022-winner-bbldwp-logo-excellence-award-winners.pdf>> (1.06 MB)
- Award winners from previous years

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## 2022 Sustained Excellence Award Winners

### Athens-Clarke County (Georgia) Public Utilities Department



Athens-Clarke County (Georgia) Public Utilities Department's Water Conservation Office (WCO) 

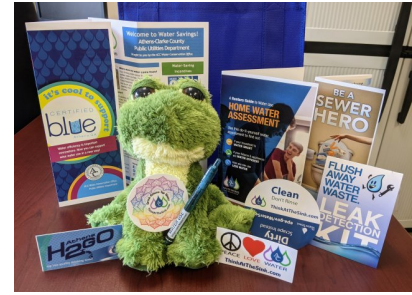
<<https://www.accgov.com/926/water-conservation>> has won its sixth Sustained Excellence Award for its dedication to WaterSense and water efficiency outreach. WCO combined the WaterSense Your Better Yard campaign with its H<sub>2</sub>GrOw Native Plant Collection promotion to encourage water-efficient landscapes. The plant collection was available for a discount at a local garden shop. Athens-Clarke shared design plans and WaterSense Your Better Yard tools to help local

gardeners create water-smart landscapes that meet their lifestyles.

Outdoor water efficiency was the focus of WCO's collaboration efforts in 2021. The Georgia Association of Water Professionals' quarterly publication—which reaches over 3,000 members—featured the article “Smart Irrigation Controllers for Landscape Irrigation” in summer 2021. The

article included information on WaterSense specifications for smart irrigation controllers. Athens-Clarke also partnered with the University of Georgia (UGA) Extension Office to inform their monthly Green Thumb Lectures, which averaged 50 participants per webinar.

To promote water conservation among college students at UGA, Athens-Clarke reached out to landlords and property managers to offer a “water welcome kit” for renters. WCO distributed 5,000 kits, which included the WaterSense clean/dirty dishes magnet, a toilet dye-tablet packet, and a customized WaterSense Welcome Kit one-pager. Athens-Clarke also hosted a WaterSmart customer portal as an online management tool for water customers to increase their water efficiency and improve their Water Score—leading to over 1,000 new enrollments in 2021.



Water welcome kit for renters.

## Citrus County (Florida) Utilities



Another year of water education and savings means a fourth Sustained Excellence Award for Citrus County (Florida) Utilities [https://www.citrusbocc.com/departments/water\\_resources/water\\_conservation/index.php](https://www.citrusbocc.com/departments/water_resources/water_conservation/index.php). For Fix a Leak Week 2021, the utility promoted the American Water Works Association’s Drop Savers Poster Contest; kindergarten through 12th grade students made posters with the theme “Fixing Leaks Saves Water.” Citrus County and Keep Citrus County Beautiful also declared the 26th annual Save Our Water Week theme to be Fix

Leaks and distributed 1,500 brochures to businesses and libraries throughout the county to promote a list of leak-fixing activities.

Citrus County Utilities proclaimed Smart Irrigation Month in July with a press release and advertised WaterSense labeled irrigation controllers. The utility hosted three online Irrigation 101 workshops in January, March, and August 2021, and 82 people attended. The utility mailed rebate applications and the WaterSense irrigation controller fact sheet to plumbing and irrigation contractors to promote its rebates for both smart controllers and toilet rebates, leading to nearly 70 incentives being issued in 2021.

Citrus County continued its WaterSense Labeled Irrigation Controller Installation Program in 2021 with a focus on high-water-using homes. The program provided onsite training on how to program controllers, and employees performed an irrigation checkup with the homeowner. Over 200 homeowners participated, and more than 75 percent of them found they reduced outdoor water use. In 2021, the County began emailing reminders to customers with WaterSense labeled controllers that the device will automatically adjust in response to cold weather and rainfall.



A student holds her Drop Savers Poster Contest submission.

## City of Charlottesville (Virginia)



No stranger to WaterSense honors, the City of Charlottesville <https://www.charlottesville.gov/495/water-conservation> (Virginia) has earned its fifth Sustained Excellence Award. For Fix a Leak Week, the City created a Home Scavenger Hunt to help the community get to know their water fixtures, identifying any WaterSense labeled models and completing a worksheet to help them check for leaks. The City also created a River Scavenger Hunt with yard signs along a one-mile stretch of the river walk with tips about finding and fixing leaks. In

2021, the City’s Fix a Leak Family 5-kilometer race was virtual and accessible for all, with digital materials that promoted the WaterSense 10-Minute Leak Challenge.

Charlottesville created a month-long social media campaign promoting saving water at work, using the WaterSense at Work guide, several WaterSense workplace graphics, and the Alliance for Water Efficiency's *Commercial Kitchen Water Use Efficiency and Best Practice Guide*.

As part of a local Better Business Challenge to reduce commercial buildings' impact on energy, water, waste, and transportation, Charlottesville's Energy and Water Management Program (EWMP) evaluated all schools and City buildings for water improvements and was able to implement several water-saving actions over the course of the competition. As a result of this effort and other completed actions, the City was honored as a Better Business Challenge winner. For Earth Day, EWMP brought a hands-on learning experience to 400 fifth graders in conjunction with the Virginia Discovery Museum and Community Climate Collaborative. In addition to providing take-home Climate Action Kits with an Earth Day leak detection activity for the kids, the City continued to provide water conservation kits to residents throughout the year.



Charlottesville's Climate Action Kit partners.

## The City of Plano (Texas)



The City of Plano [🔗 <https://www.plano.gov/403/plano-water-resources>](https://www.plano.gov/403/plano-water-resources) (Texas) has earned a third Sustained Excellence Award for their continuous water conservation efforts and dedication to the WaterSense program. Because COVID restrictions were still in place in March 2021, the City instead hosted a virtual Fix a Leak Week workshop in

partnership with the Plano Neighborhood Services Department, and it was one of the City's highest-attended webinars of that type to date, with over 80 attendees.

The City's three-part Sprinkler Spruce-Up Series returned as a webinar series in May, and the presentations featured additional photo demonstrations and video clips to maximize teaching effectiveness and engagement—a new feature in 2021. There were nearly 100 attendees, and each of the three webinars were added to a menu of webinars available for residents to view on-demand on the City's video channel. By summer, Plano was able to return to in-person education with a Sprinkler Fair in both June and July. Attendees rotated through lectures and hands-on learning stations led by local licensed irrigators.

The City of Plano held its ninth annual WaterWise Landscape Tour in October featuring several landscapes with regionally appropriate plants and some of the landscaping practices promoted in the WaterSense Your Better Yard campaign. The City also created a documentary-style video about one of the landscapes that visitors could watch in addition to visiting in-person. It was the City's highest-attended WaterWise Landscape Tour to date, with over 1,700 visitors. For the holidays, the City also offered a webinar and video series on green gift ideas, including WaterSense labeled irrigation controllers.

## City of Sacramento (California) Department of Utilities



After winning WaterSense Partner of the Year Awards the past two years, the City of Sacramento (California) Department of Utilities [🔗](https://www.cityofsacramento.org/utilities/water/conservation)

[🔗 <https://www.cityofsacramento.org/utilities/water/conservation>](https://www.cityofsacramento.org/utilities/water/conservation) took their water conservation and creativity to new heights, earning their first Sustained

Excellence Award. In response to the drought conditions in California, the City declared a Stage 1 Water Watch early in 2021, directing City staff, residents, and businesses to voluntarily reduce water by 10 percent. Later, the City declared a Stage 2 Water Shortage, with a voluntary 20 percent city-wide water use reduction. Sacramento's Water Conservation Office incentivized residents by doubling their turf conversion, irrigation upgrade, and toilet rebate amounts. As a result, they received the highest number of applications ever for the month of July as well as for the year, replacing the most square feet of turf and rebating the most toilets since the program started.

In 2021, the City wrapped up its pilot toilet replacement program, RE-DO the LOO, which provided a labor reimbursement for WaterSense labeled toilets installed in multifamily properties within Sacramento's disadvantaged areas. Over 150 toilets were installed as part of the ReDO the LOO in 2021. Additionally, the City continued to offer its Leak Free Sacramento program, where a City-selected contractor repaired leaks for customers that qualified for the program.



Mulch was given away during the Mulch Mayhem event.

In September 2021, the city hosted its first in-person event since COVID restrictions, Mulch Mayhem, and gave away 350 yards of mulch to residents. The City also produced six virtual webinars in 2021, including presentations on the 10-minute leak challenge, virtual office hours on rebate information and smart irrigation, a Lunch-and-Learn on smart irrigation for trees, and River Friendly landscape tips.

## Cobb County (Georgia) Water System



Continuing its conservation streak, Cobb County (Georgia) Water System <https://www.cobbcounty.org/water/education/conservation> (CCWS) has earned a fifth Sustained Excellence Award. As part of their educational efforts during Fix a Leak Week 2021, the Water System developed an instructional video on how to use your water meter to find silent leaks. In addition to participating in the Water Drop Dash 5K race with partner Metro North Georgia Water Planning District, CCWS also promoted Fix a Leak Week during the Wonder of Water

Weekend at a local park, reaching over 100 community members with information on the 10-minute challenge to find and fix leaks, giving away WaterSense labeled showerheads, and demonstrating how to replace them.

New in 2021, 37 Cobb County resident volunteers completed a water conservation training program to educate consumers during community events. During their training, the volunteers learned about the WaterSense program and WaterSense labeled products. In 2021, CCWS also began tracking multifamily buildings with high water use; properties built prior to 1993 were targeted for direct marketing to participate in the commercial toilet rebate program that offers a \$50 credit on the building's water bill for replacing up to 100 older toilets with WaterSense labeled models.

Cobb County continued to offer residents a free indoor water savings kit, complete with faucet aerators and a showerhead, which it promoted through social media, webinars, outreach events, and its website. CCWS also sponsored a coloring book contest, inviting fourth and fifth graders to draw its mascot Tappy Turtle saving and protecting water. Twelve winners were made into a coloring book that was distributed throughout the county, and the winners were honored at a virtual reception.

## Irvine Ranch Water District (IRWD)



After winning three other WaterSense Awards, the Irvine Ranch Water District <https://rightscape.com/> (IRWD) in California has earned their first Sustained Excellence Award. IRWD once again promoted Fix a Leak Week with a Don't Spring a Leak online workshop that had over 150 virtual attendees. In addition, the Water District sponsored a photo contest, which involved 600 people fixing leaks. IRWD also hosted 10 RightScape workshops with nearly 900 attendees, along with Sprinkler Spruce-Up and Control Your Controller workshops.

In 2021, IRWD launched the Water Feature Improvement Program; for customers who use an automatic float fill valve, Irvine Ranch offers a free electronic water level sensor as a replacement. This sensor shuts off water supply if there is a crack or break in a customer's water feature to ensure consistent water height. Additionally, IRWD continued providing rebates for WaterSense labeled toilets, controllers, and spray sprinkler bodies and distributing water-saving faucet aerators and showerheads for free.

As for its collaboration with other partners, IRWD co-hosted a Landscape Design presentation promoting their Turf Removal Program with the Municipal Water District of Orange County for over 100 attendees. IRWD also continued its collaboration with the University of California Davis' Center for Water Efficiency to evaluate and monitor the results of water- and energy- efficient devices, including WaterSense labeled toilets and weather-based irrigation controllers, installed at nearly 2,000 residential properties.

## KB Home

Builder partner KB Home [✉ <https://investor.kbhome.com/environmental-social-and-governance-esg/sustainability/default.aspx>](https://investor.kbhome.com/environmental-social-and-governance-esg/sustainability/default.aspx) has earned an impressive eight Sustained Excellence Awards in a row for its leadership in building WaterSense® labeled homes. KB Home built over 1,000 homes that earned the WaterSense label in 2021 alone, representing 10 percent of all homes constructed by the company that year. These homes also represented 77 percent of the builder's new homes built in Las Vegas, reducing the impact of new development in an area prone to water shortages.



KB Home included WaterSense labeled faucets and fixtures in all the homes the company built in 2021—nearly 13,500 homes in total. The company also incorporated additional indoor water efficiency measures such as efficient hot water delivery systems and 1.5 gallon-per-minute kitchen faucets. KB Home offered a range of outdoor water efficiency features like climate-appropriate landscapes, weather-based irrigation controllers, and rotary spray sprinkler nozzles. Additionally, as part of a pilot program, KB built homes to Version 2.0 of the WaterSense specification; these homes use at least 30 percent less water than typical homes.



WaterSense labeled KB Home.

KB required all new employees to complete a training course focused on sustainability efforts with a focus on water conservation. Some employees were required to complete further training that prepares them to articulate the benefits of owning a WaterSense labeled home. The KB Home Design Studio staff is trained to discuss WaterSense labeled products and explain other water efficiency options for homes. Homeowners even receive an orientation about the water-efficient features of their new home

during a walk-through or “behind the walls” tour. Always looking for future water-saving opportunities, KB Home also supported a team of innovators to develop a low-cost and low-energy water recycling system.

## Kohler Co.



Kohler Co. [✉ <https://www.kohler.com/en/about-us/social-impact>](https://www.kohler.com/en/about-us/social-impact) won its eighth Sustained Excellence Award after another significant year of helping consumers and businesses conserve water by promoting WaterSense

labeled products and educating architects, designers, builders, consumers, and more about water conservation with a variety of virtual and in-person outreach.

Kohler@Home, a digital experience showcasing new products and innovations plus sessions focused on sustainability and water conservation, attracted over 17,000 attendees. Another virtual event, Kohler Living, had 36,000 registrants; over 40 industry experts discussed sustainable home solutions and new water-saving products. Kohler offered four sustainability and water-related in-person and online courses to sales and showroom associates, as well as to the design community, ranging from plumbers to architects, and reaching over 1,700 people. Kohler also hosted customized training for over 180 kitchen-and-bath sales and marketing associates in partnership with the U.S. Green Building Council. Kohler team members learned how the company's products, including WaterSense labeled products, can contribute to LEED points.

The company further demonstrated its commitment to WaterSense in numerous ways. For example, Kohler promoted an offer for WaterSense labeled products on its website for a month in response to California's governor asking residents to cut water use by 15 percent. In 2022, Kohler released its first ESG report, which featured savings from WaterSense labeled products as of 2021.

The company also introduced eight new tank-type toilets, over 40 new bathroom faucets, and over 70 showerheads that all earned the WaterSense label. Additionally, Kohler donated WaterSense labeled products to a 2021 pilot project to reduce water waste and bills in 100 homes in two disadvantaged communities in Michigan.

## Metropolitan North Georgia Water Planning District



The Metropolitan North Georgia Water Planning District <https://northgeorgiawat.er.org/conserves-our-water/> has earned its fifth Sustained Excellence Award for

its continued dedication to water conservation. The District promoted Fix a Leak Week by making the 10-Minute Challenge the topic of its 2021 High School Video Contest. Students were asked to create a video in the style of a public service announcement showing how families can take the 10-Minute Challenge to check for leaks, save water, and reduce their water bills. Nearly 80 students participated and created 52 videos for the contest in both English and Spanish.

In May 2021, the District partnered with Georgia Public Broadcasting to host Live Exploration: Georgia's Water during national Drinking Water Week. The one-hour live televised and online event reached nearly 80,000 elementary school students, teachers, and parents in schools and homes across the state. Participants learned about Georgia's river systems, the water cycle, the water treatment process, and how to protect and conserve water through experiments, activities, recorded interviews, and a live Q&A on Twitter. In April, the District was the presenting sponsor for the Chattahoochee Nature Center's Spring Native Plant Sale, where participants received water-saving giveaways such as faucet aerators, toilet flappers, hose spray nozzles, and the WaterWise Landscape Guide.

To further drive water efficiency across the metropolitan area, the District proposed Water Efficiency Code Requirements for review in 2021 to be adopted as part of the District's 2022 Water Resources Plan. For indoor fixtures, one proposed requirement is that all new showerheads and lavatory faucets or aerators installed in metropolitan Atlanta shall be WaterSense labeled starting January 1, 2024. Additionally, all outdoor landscape irrigation systems, excluding single-family home systems, must include a WaterSense irrigation controller.

## Sonoma-Marín (California) Saving Water Partnership



After another year of leadership as a professional certifying organization (PCO) focused on water efficiency, the Sonoma-Marín Saving Water Partnership <https://www.savingwaterpartnership.org/> in California has earned its sixth Sustained Excellence Award as a PCO that shares its certification with other entities. The Partnership promoted its WaterSense labeled Qualified Water Efficient Landscaper <https://qwel.net/> (QWEL) class to residents in Sonoma, Marin, and Mendocino counties during California's dry season by

including a promotional flyer in more than 10,000 drought kits distributed at three "Drought Drop-By" events by 14 different water utilities.

In 2021, PCOs that use the QWEL program issued a total of 561 certifications, including 17 certifications issued directly by the Partnership—a 33 percent increase from 2020. To make the program more accessible, Sonoma-Marín offered online testing and developed hybrid courses to

"As part of Kohler's Better Planet strategy, we're not only committed to developing environmentally friendly products, but also to educating consumers on saving water. Innovating plumbing products in the water efficiency space is essential for the health and safety of our customers and protecting the environment. For over a decade, Kohler has embraced the WaterSense program. It has made a tremendous impact in how we make progress through Kohler's new product development process, as well as build awareness among our customers and partners so they can also be good stewards of a better planet."

—Ratish Namboothiry, Director of Sustainability and Innovation for Good, Kohler Co.

make obtaining certification more accessible when in-person classes and testing were not feasible. Courses and exams were also offered in Spanish. Monterey Peninsula Community College (MPCC) was able to hold their first QWEL training when the Partnership shared its course curriculum digitally through the Canvas Learning Management System. This helped to expedite MPCC's process by sharing files and recorded lectures instead of having to build a program from scratch.



Sonoma-Marín Saving Water Partnership also collaborated with the Gold Ridge Resource Conservation District to obtain California Department of Water Resources grant funds for development of a QWEL rainwater catchment training module and paired it with a pilot rebate program for these systems. By offering regional training to landscapers on these systems, the partners hoped to increase the capacity of landscapers to offer installation services for catchment systems to their customers.

## Upper San Gabriel Valley (California) Municipal Water District



After winning several WaterSense Partner of the Year Awards, Upper San Gabriel Valley Municipal Water District <https://upperdistrict.org/conservation-programs/> in California has earned its first Sustained Excellence Award. The Upper District promoted numerous WaterSense outreach efforts throughout 2021, including Fix a Leak

Week, Shower Better, Sprinkler Spruce-Up, Save Water at Home, We're for Water, Find an Irrigation Pro, and "bath hacks." For the end of the year, the Upper District produced a "12 Days of Conservation Christmas" video featuring WaterSense labeled devices, water-saving techniques, and drought-tolerant plants set to a 12 Days of Christmas tune and posted it on their website, social media, and e-newsletter to over 13,000 contacts.

During 2021, the District hosted 10 water-efficient landscape webinars with over 500 participants. The workshops discussed best practices and devices to reduce landscape, outdoor, and gardening water usage, as well as WaterSense labeled products and how to find an irrigation professional who is certified by a WaterSense labeled program. The District continued their Water Smart Home Program, which provides direct installation of WaterSense labeled products and includes leak kits with WaterSense labeled products and leak detection materials in a variety of languages.

"12 Days of Conservation Christmas" video.

Upper San Gabriel Valley supported a landscape water efficiency program with Suburban Water Systems that completely updated the landscapes in two locations and featured WaterSense labeled products. The Upper District also offered water education grants of \$1,000 to projects at K-12 schools for water efficiency curriculum or projects that included lawn retrofits and other irrigation measures.

## 2021 Promotional Partners of the Year

### PROMOTIONAL PARTNERS OF THE YEAR

#### Big Bear Lake (California) Department of Water and Power



Service, Quality, Community

The City of Big Bear Lake Department of Water and Power <https://www.bbldwp.com/31/conservation> in California won its third WaterSense Partner of the Year Award for its outstanding work encouraging customers to save water with WaterSense labeled products and other tips. To help residents make their yards more water-efficient, Big Bear Lake collaborated with the Sierra Club and local experts to host a virtual Xeriscape Garden Tour to promote

drought-tolerant, native plants and reduction and reuse of water sources for irrigation. As part of the tour, the department hosted an eight-part webinar series that was broadcast live and made available on its YouTube channel. Continuing its focus on outdoor water savings, Big Bear Lake

continued to expand its Outdoor Efficiency Rebate program in 2021, including rebates for WaterSense labeled weather-based irrigation controllers and WaterSense labeled spray sprinkler bodies.

For Fix a Leak Week, Big Bear Lake distributed over 150 water conservation kits that included aerators, showerheads, high-efficiency hose nozzles, dye tabs, coloring books, leak trivia, and more. The department also provided activity kits for kids during Fix a Leak Week. Fifth grade kids even received WaterSense labeled showerheads and aerators to take home and share the water conservation tips they learned with their families.

Big Bear Lake only purchases and distributes WaterSense labeled showerheads and faucet aerators, and encourages its customers to purchase WaterSense labeled toilets. The Department made information available in its office lobby, by phone, on its website, and via email, which provides customers with detailed information on WaterSense and WaterSense labeled products.

## City of Durham (North Carolina) Water Management



The City of Durham (North Carolina) Water Management Department [🔗](#)

<https://www.durhamnc.gov/1061/durham-saves-water> has added a second WaterSense Partner of the Year

Award to its water conservation accolades. To celebrate Fix a Leak Week in 2021, the City created an online virtual scavenger hunt, with the theme “Leaks can run, but they can’t hide.” Participants navigated through pages of its website to track down clues and solve 10 different riddles as they learned about the department and WaterSense labeled products. Participants that completed the scavenger hunt received a prize pack with WaterSense labeled products, promotional items, and a Fix a Leak Week T-shirt. Durham Water Management posted a Fix a Leak Week ad on Spotify using WaterSense messaging that garnered over 50,000 impressions.

The City also updated its TV advertisement with the “Check, Twist, Replace” message to run during March 2021 for Fix a Leak Week. To make the most of its outreach during COVID, the City offered a mix of virtual and in-person outdoor events, including online sessions with students, virtual tours, environmental field days, and appearances at several community vaccination events, where they provided information on WaterSense and water efficiency. The City was able to reach over 400 individuals through these various events!

The City of Durham Water Management rebated over 550 water-efficient toilets in 2021. They also conducted nearly 100 residential water use assessments, providing visual inspections of all water-using fixtures and appliances. During these assessments, they gave away nearly 100 WaterSense labeled showerheads and aerators to residents.

**City of Durham quote:**  
“Durham Water is very proud to be a WaterSense partner. It has become an integral part of what we do, and we’re extremely honored that WaterSense is recognizing the creative efforts of our team to promote water efficiency here in Durham.”

—Don Greeley, Director of Durham Water Management

## City of Fort Worth (Texas)



The City of Fort Worth [🔗](#)

<https://www.fortworthtexas.gov/departments/water> (Texas) won its second Partner of the Year Award and fourth WaterSense Award overall. To make water efficiency more accessible, Fort Worth Water launched a minor plumbing leak repair program in 2021 called SmartRepair. Qualifying low-income homeowners could participate in

the program, which repairs or replaces toilets and fixtures. Fort Worth Water directed city-contracted plumbers to use WaterSense labeled fixtures whenever possible. Repairs for nearly 50 homes in 2021 resulted in an estimated yearly savings of 821,200 gallons of water!

To reduce water waste even further, Fort Worth Water alerted customers who had high water use based on Advanced Metering Infrastructure data showing long periods of usage; this often indicates a potential leak. In 2021, Fort Worth Water notified over 68,000 customers of high water use with a link to their web page about checking for leaks. An analysis of the mailings showed 65 percent of customers no longer showed continuous usage 30 to 60 days after receiving the letter.

Fort Worth Water collaborated with several other partners to promote WaterSense as part of its educational offerings in a combination of live and virtual classes focused on water conservation. They increased the number of water conservation classes offered from 11 in 2020 to 25 in 2021, adding new partners for most of them to help develop, teach, and promote the new classes. Four irrigation classes were conducted in collaboration with Tarrant Regional Water District, along with two YardSmart conferences. The City created eight landscape videos featuring WaterSense labeled products and a two-part virtual seminar on the Your Better Yard campaign in collaboration with a group called Rooted In. Fort Worth Water also worked with the cities of Dallas and Houston to host a two-part virtual Fix Leak Week workshop.

## City of Round Rock (Texas)

The City of Round Rock [🔗](https://www.roundrocktexas.gov/city-departments/utilities-and-environmental-services/water/conservation/)

<https://www.roundrocktexas.gov/city-departments/utilities-and-environmental-services/water/conservation/> (Texas)

ramped up its promotion of WaterSense and water conservation in 2021, earning its first Partner of the Year award! The City focused on reducing residents' outdoor water use and built off Smart Irrigation Month with free irrigation check-ups for homeowners. They also held free weekly workshops to educate residents on ways to maximize efficiency of their irrigation systems and make simple repairs. To promote WaterSense labeled irrigation products, the City offers incentives for residents who purchase and install WaterSense labeled irrigation controllers and spray sprinkler bodies. The City also conducted research on the effects of WaterSense labeled irrigation controllers installed at residents' homes. The study found that most had reduced water use amounting to an average savings of 58 percent! After completing the study, the City physically checked every new applicant's controller settings and corrected controllers that weren't set up properly, to ensure they watered efficiently.



The City also encouraged the use of indoor WaterSense labeled fixtures through its new Your Better Bathroom rebate program, which provided incentives for over 200 WaterSense labeled toilets, over 50 WaterSense labeled showerheads, and over 90 WaterSense labeled bathroom faucets in 2021. The installation of these fixtures saved Round Rock residents an estimated 2.9 million gallons of water in 2021 alone! To promote fixing leaks and saving water among do-it-yourselfers, the City also developed a toolkit that included WaterSense labeled showerheads, WaterSense labeled faucet aerators, dye tablets, a toilet flapper, plumbers tape, a drip gauge, and the Alliance for Water Efficiency's Plumber Guidebook.



The City hosted a free irrigation workshop.

New for 2021, the City mailed thousands of WaterSense welcome postcards to new residential water customers. The postcard was customized to include a QR code to go to the City's main water conservation webpage, where customers can find information on WaterSense.

## Harris-Galveston (Texas) Subsidence District



The Harris-Galveston Subsidence District [🔗](https://hgsubsidence.org/water-conservation/)

<https://hgsubsidence.org/water-conservation/> (HGSD) in Texas has won its first Partner of the Year Award—its second overall WaterSense Award—after measurably increasing its water conservation achievements in 2021. HGSD collaborated with organizations such as Galveston Bay Foundation and Texas A&M AgriLife Extension Service to launch a promotional campaign for the Water My Yard program utilizing funds from an EPA grant. The program supplies customized

recommendations to users each week on how much water is needed for their specific area using data from an extensive network of weather stations combined with local plant water needs. Currently, it can be accessed by web or mobile app and reaches over two million Texans, including Spanish-speaking populations.

The District also teamed up with another WaterSense partner, Houston Public Works, to reach over 200,000 people through an e-blast that provided summertime water-saving information and resources, and encouraged readers to take the WaterSense 10-Minute Leak Detection Challenge. HGSD continued its support for outdoor water savings by providing grant funding for two independent school districts to install smart irrigation systems with WaterSense labeled irrigation controllers. The schools demonstrated quantifiable water savings in 2021 and have earned an award for their successful impact on water conservation.

HGSD reached Houston-area schools by providing water conservation education and resources to over 30,000 third, fourth, and fifth graders last year through its Water Conservation School Program. As part of the program, students were given a free, take-home water conservation kit containing WaterSense labeled showerheads and faucet aerators, along with other water-saving products that could save each household up to 1,400 gallons of water per month. Additionally, the Harris-Galveston Subsidence District showcased WaterSense resources and promotions during several speaking engagements throughout the year, including a virtual symposium for local water utility managers, engineers, architects, and community members.

## Houston Public Works (Texas)

Houston Public Works [↗](#)

<https://www.publicworks.houstontx.gov/waterconservation> (HPW) won its first

WaterSense Partner of the Year Award, thanks to its water-saving collaboration and outreach efforts. In 2021, HPW expanded its participation in Fix a Leak Week by partnering with the cities of Dallas and Fort Worth to host two virtual workshops focused on indoor and outdoor leaks, which had over 400 attendees. HPW promoted WaterSense labeled products through the launch of its Showerhead Swap initiative that provided free WaterSense labeled showerheads to customers who brought in their old models. The utility gave away nearly 500 water- and energy-saving showerheads through this program.



To expand its water conservation reach even further, HPW collaborated with 15 of its wholesale utilities through the launch of its Wholesale Water Conservation Dashboard that allows utilities to separate the potential costs and savings for over 70 water conservation activities. Houston also partnered with the Texas Water Foundation to launch the Texas Runs on Water campaign, which aims to promote and protect the future of water in the state.

To help businesses save water, HPW launched its Smart Utility Checkup Program in partnership with Imperial Utilities and Sustainability Inc. This program provided one year of free professional water, electricity, and gas utility assessments to 14 commercial buildings throughout the year. Through the 2021 program, participating buildings collectively will save an estimated 4.7 million gallons of water annually from capital improvements and infrastructure updates.

## Northern Colorado Water Conservancy District



The Northern Colorado Water Conservancy District [↗](https://www.northernwater.org/what-we-do/protect-the-environment/efficient-water-use) <https://www.northernwater.org/what-we-do/protect-the-environment/efficient-water-use> continued promoting efficiency across its service area throughout 2021, winning its third Partner of the Year Award. Northern Water illustrated its commitment to WaterSense by donating nearly 200 WaterSense labeled showerheads to the non-profit Energy Resource Center for their retrofits of

“Houston Public Works is excited to be named a 2022 WaterSense Utility Partner of the Year for our efforts in water conservation. The City of Houston considers water to be our most critical natural resource. Our Houston Water team continues to expand programs and opportunities to explore the value of water. By utilizing more efficient methods of water consumption, we can transform how our community uses water to ensure it is available for future generations to come.”

—Carol Haddock, Houston Public Works Director

low-income housing. Northern Water also worked with WaterSense in the creation of a case study showing the value of irrigation professionals certified by a WaterSense labeled program and the use of the WaterSense Find a Pro tool.

To educate professionals on water-smart landscaping, Northern Water partnered with Colorado State University's Horticulture Department to produce and co-host the Biennial Short Course, a half-day virtual workshop on landscape and horticulture for 130 landscapers, master gardeners, municipal employees, and landscape architects. Northern Water once again collaborated with Colorado State University, along with its Colorado Stormwater Center, to host three virtual trainings on how to reuse rainwater on the landscape. Each webinar featured live translation and was offered in Spanish and English. The three courses had 470 viewers.

New in 2021, Northern Water launched a pilot commercial, industrial, and institutional (CII) audit program to provide in-depth indoor water inspections for schools, municipal properties, and office buildings; auditors utilized the WaterSense commercial and institutional water assessment tool. Many audits included installation of WaterSense labeled showerheads and faucet aerators. In 2021, nine properties participated in the pilot, including six schools in the Thompson School District.

## Sonoma-Marin (California) Saving Water Partnership

Although it is a longtime award winner in the professional certifying organization category, the Sonoma-Marin Saving Water Partnership [<https://www.savingwaterpartnership.org/>](https://www.savingwaterpartnership.org/) won its first Partner of the Year Award for its promotional activities in 2021, adding to its five

Excellence awards for promoting WaterSense labeled products and outreach and education. As a response to drought conditions in California, the Partnership created a series of three "Drought Drop-By" events to educate residents on water shortages and distribute drought kits with water-saving devices. In 2021, more than 10,000 kits with toilet leak detection tablets, WaterSense labeled showerheads and aerators, shower timers, and water-saving tips were distributed in buckets, which could be used to capture water for reuse while waiting for it to heat up.



To promote water-smart landscapes, the Partnership sponsored an Eco-Friendly Garden Tour, which included information about water-efficient irrigation and climate-appropriate plant selection. Held virtually, the tour garnered nearly 5,000 unique page views. The Partnership also printed 10,000 decks of baseball-style Water Smart Plant Cards featuring different types of low-water-using plants and trees. One card promoted the WaterSense labeled Qualified Water Efficient Landscape (QWEL) program and encourages homeowners to hire a QWEL professional.



Distributing buckets at a Drought Drop-By event.

The Partnership created the Saving Water Challenge for the months of July and August, when it asked residents to pledge to participate in water-saving actions and provided a different tip for each day of the month, including a suggestion to install WaterSense labeled toilets. Over 500 residents took the pledge and were entered into drawings to win prizes that included a WaterSense labeled toilet, WaterSense labeled irrigation controller, and more.

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## BUILDER PARTNER OF THE YEAR

### Fulton Homes

Fulton Homes [<https://www.fultonhomes.com/watersense/>](https://www.fultonhomes.com/watersense/)

has been

hard at work bringing WaterSense labeled

homes to the market, winning its third Partner of

the Year Award. In 2021, Fulton closed on 609 WaterSense labeled homes, nearly double the



number it built in 2020! This represented nearly 80 percent of the total new houses that Fulton Homes closed on in 2021. All homes built by Fulton Homes in 2021 included WaterSense labeled plumbing products.

Fulton project managers and their assistants are trained in all areas of WaterSense and sustainable building practices. Fulton Homes also works closely with plumbing contractors so that they understand the importance of WaterSense labeled products. To ensure its homes were able to meet version 2.0 of the WaterSense homes program, Fulton management met quarterly with their third-party inspectors to review the updated specification, discussed methods to meet the new requirements, and conducted community outreach.

Fulton Homes already advertises its WaterSense labeled homes by adding the label to their promotional materials, price sheets, and neighborhood banners. In 2021, Fulton Homes expanded its customer service team and trained them on WaterSense labeled products so they can help customers realize the value of saving water.

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## MANUFACTURER PARTNER OF THE YEAR

### Niagara®



Niagara <https://niagaracorp.com/> has continued to manufacture and promote WaterSense labeled products across the country, winning its first Partner of the Year Award and sixth award

overall. To spread the word about WaterSense and its labeled toilets, Niagara attended 21 trade shows in 2021 and secured placements of more than 50 stories on water-saving products and case studies on water conservation.

Niagara launched a suite of over 100 new WaterSense labeled toilets designed for distribution through a wholesale channel with features and benefits for builders, remodelers, and plumbing professionals. The new product lineup carries a 15-year warranty, much higher than the typically five-year warranty. To expand the distribution and outreach for its products, Niagara broadened its national representative network, working with more than 20 agencies and signing agreements with over 50 new wholesalers to distribute WaterSense labeled products. Representatives and wholesalers receive training from Niagara that includes information about the benefits of WaterSense labeled products.

In addition to manufacturing products that earn the WaterSense label, Niagara worked to educate others about WaterSense. Niagara employees and representative agencies trained plumbers and contractors on WaterSense labeled products and developed a short presentation on how to encourage their customers to install WaterSense labeled products in their homes. Niagara also created courses for architects and engineers to earn continuing education units (CEU) that highlight the benefits of WaterSense labeled products. In 2021, Niagara held 70 live CEU courses with an attendance of over 1,000 people both in-person and virtually.

**“We are honored to be named the WaterSense Manufacturer Partner of the Year and to join such an incredible list of industry leaders. Our mission is to bring new technology to our customers that conserves water without sacrificing performance. This award is a huge accomplishment for our entire team and a giant step in continuing to fulfill our mission.”**

—Carl Wehmeyer, Executive Vice President, Niagara

## RETAILER PARTNER OF THE YEAR

### The Home Depot

Earning another Retailer Partner of the Year Award, The Home Depot <https://ecoactions.homedepot.com/water-conservation/>

continued to make a wide range of WaterSense labeled products available to customers. In 2021, 100 percent of the toilets, bathroom faucets, and

showerheads sold in U.S. Home Depot stores were WaterSense labeled models. The retailer helped to save an estimated 66 billion gallons of water by selling WaterSense labeled products in 2021.

Stores offer a large selection of WaterSense labeled products, which also help customers save money on their utility bills. The Home Depot also promoted WaterSense labeled products and easy ways to save water on its rebranded, sustainability-focused Eco Actions website.



## EXCELLENCE IN EDUCATION AND OUTREACH

### American Water



## AMERICAN WATER

American Water <https://www.amwater.com/> is a large, geographically diverse publicly traded water and wastewater utility company serving 14 million people in 24 states. They earned an Excellence Award in Education and Outreach for promoting WaterSense labeled products with

conservation education programs, giveaways, and rebates across their service areas; American Water also created a downloadable Water Leak Detection Kit. During the Western drought, California American Water hosted webinars and workshops on the benefits of smart irrigation controllers, how to program a controller, water-smart landscaping design, and drought-tolerant gardening. In another service area, Illinois American Water featured a Water Learning Center on its website to educate residents on finding and fixing leaks and other types of water conservation. Finally, New Jersey American Water partnered with the Alliance for Water Efficiency to conduct research on using smart irrigation controllers to save water for peak demand management; published in *Journal AWWA*, the study continues to inform several other utility outdoor water efficiency programs.

### Department of Water, County of Kaua'i (Hawaii)



The Department of Water, County of Kaua'i [http://kauaiwater.org/ce\\_waterconservation.asp](http://kauaiwater.org/ce_waterconservation.asp)

(Hawaii) won its second WaterSense Award for Excellence in Education and Outreach. In lieu of an in-person water festival in 2021, the department

developed "Make a Splash in-a-bag," a festival experience in a bag to engage fifth grade students with water education activities and tools. More than 550 bags were distributed with a self-guided water activity, a shower timer, stylus pen, a Project WET activity booklet, and a WaterSense water-saving tips brochure. The department coordinated and hosted two Project WET workshops to certify eight new facilitators to lead water education workshops across the state. To extend its water conservation messaging, a "Wise Water Wednesday" media campaign provided weekly water-saving tips and water service updates via Facebook, newspaper, and radio announcements. The Kaua'i water department also used advertising and WaterSense materials to promote Fix a Leak Week, Your Better Bathroom, and other water-saving messages.



Staff handing out "Make a Splash in-a-bag" kits.

### Tarrant Regional Water District (Texas)



Tarrant Regional Water District <https://savetarrantwater.com/>

(TRWD) in Texas won its first WaterSense award for Excellence in Education and Outreach. In 2021, TRWD partnered with the City of Arlington (Texas) Water Utilities and Arlington Public Libraries to

offer a two-part series of live online classes about do-it-yourself leak repair inside and outside the home for Fix a Leak Week and offered another class focusing on do-it-yourself sprinkler repair to celebrate Smart Irrigation Month in July. Over 130 people attended, and 50 of those participants received do-it-yourself leak repair kits. During Fix a Leak Week, TRWD provided 250 Home

Plumbing Handbooks to area cities to use during their own leak-fixing classes. After the live Fix a Leak Week events, TRWD posted the class videos on YouTube, reaching over 350 additional participants. To ensure customers' irrigation systems were working efficiently, TRWD provided free home sprinkler system evaluations to Tarrant County residents with a licensed irrigation professional. In 2021, this program reached over 1,700 participants.

## The Toro Company



No stranger to WaterSense awards, The Toro Company [✉](https://www.thetorocompany.com/sustainability/sustainability-endures)

<https://www.thetorocompany.com/sustainability/sustainability-endures> has won its eighth Excellence award for Education and Public Relations. Toro has produced a weekly radio program, The Water Zone, since 2015 on best practices and technologies for efficient outdoor water use.

Initially just for the Southern California market, The Water Zone show now has over 40,000 listeners per month and over 100,000 followers via iHeart media. Toro also hosts a podcast site [✉](https://waterzone.podcast.toro.com/) <https://waterzone.podcast.toro.com/> to access past broadcasts. Toro staff presented a technical paper, “How Connected Devices Can Help Drive Sustainability for Irrigation,” in March 2021 and collaborated on a smart irrigation book, “Hold That Water,” in partnership with Wyland and Western Municipal Water District. Throughout 2021, The Toro Company participated in or conducted dozens of training events both in-person and virtually that featured WaterSense labeled products and focused on water efficiency.

## Walnut Valley Water District (California)



The Walnut Valley Water District [✉](https://www.wvwd.com/conservation/)

<https://www.wvwd.com/conservation/> in

Southern California won its first WaterSense award for Excellence in Education and Outreach, thanks to its wide variety of water conservation efforts. To celebrate Fix a Leak Week, the District hosted two virtual online leak



detection workshops and in-person workshops for more than 130 attendees in both English and Chinese. The District also hosted a Fire-Resistant Landscape Workshop, as the District's service area is prone to wildfires. Registrants were offered a free landscape design of a water-efficient yard in partnership with a local landscaping company that specializes in water-efficient transformations. The District also formed partnerships to promote WaterSense labeled products through a seasonal webinar series with the San Gabriel Valley Mosquito and Vector Control District. The “Be Bite Free & Water Wise” campaign provided water-saving tips and mosquito-related information on videos with over 10,000 views on YouTube and Facebook.

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## EXCELLENCE IN OUTREACH AND COLLABORATION

### Rancho California Water District



Rancho California Water District [✉](https://www.ranchowater.com/234/rebates-programs)

<https://www.ranchowater.com/234/rebates-programs> has received its first-ever WaterSense Award for Excellence in Outreach and Collaboration. For

Fix a Leak Week, Rancho Water's Water Use Efficiency and Public Information teams custom-built a webpage that highlighted ways for customers to contribute to water efficiency goals every day.

The page featured links to WaterSense videos and materials and promoted a #SherlockHome challenge where participants posted photos on Facebook or Instagram checking for leaks around their home. Challenge participants were entered into a drawing to win a WaterSense labeled weather-based irrigation controller or a Rain Bird Spray-to-Drip Retrofit Kit. Rancho Water also hosted a free workshop on ways to detect leaks at home and promoted WaterSense labeled products and rebates. In response to drought conditions and the threat of wildfires, Rancho Water cohosted workshops to educate residents on drought and wildfire preparedness and conservation. Attendees received free WaterSense labeled showerheads and outdoor educational materials. Throughout 2021, the District teamed up with Green Gardens Group of Los Angeles to provide virtual landscape courses for Rancho Water customers.

## EXCELLENCE IN WATERSENSE PROMOTION AND OUTREACH

### G3, Green Gardens Group (California)



Reaching a wide audience with outdoor water efficiency

messaging, Green Gardens Group [🔗](#)

<https://www.greengardensgroup.com/>, Los Angeles

(G3LA) won its third WaterSense Award for Excellence in Promotion and Outreach. In 2021, G3LA conducted 166 different classes and workshops for property owners and water conservation staff throughout California, reaching nearly 4,500 people. Each class included slides encouraging people to “Look for WaterSense” when selecting irrigation equipment and certified professionals. For the Metropolitan Water District of Southern California, G3LA taught 85 California Friendly Landscape classes in English, Spanish, or Mandarin, reaching over 2,000 people. G3 expanded its reach by working with a number of other organizations, including California American Water, Upper San Gabriel Valley (California) Municipal Water District, the City of Bend (Oregon), the City of Bozeman (Montana), the City of Tualatin (Oregon), and the City of Greenley (Colorado) to offer more than 50 workshops and webinars to over 3,000 registrants.

“Rancho Water is very proud of its partnership with WaterSense, and the difference that this collaboration makes in saving water in and around homes and businesses. We are so pleased to receive this award and appreciate the recognition of our team’s hard work and dedication to outreach and communications.”

— Robert Grantham, Rancho Water General Manager

## EXCELLENCE IN PROMOTING WATERSENSE LABELED PRODUCTS

### The Broward Water Partnership (Florida)



The Broward Water Partnership [🔗](#)

<https://conservationpays.com/> in Florida created a number of new campaigns to win its fifth WaterSense Award, this year for Excellence in Promoting WaterSense Labeled Products. To encourage customers to save water and money

with WaterSense, the Broward Water Partnership launched a new social media campaign, “Animals”; posts included cats and pythons making use of toilets and promoted WaterSense labeled product rebate applications. In March 2021, the Partnership held its first virtual “Water Matters Month” and included WaterSense labeled products as part of its water conservation promotions for the month. The Broward Water Partnership also launched the “Best Seat in the House” campaign to promote WaterSense labeled toilets to over 25,000 residents, and its “Sticky Note” campaign resulted in a 15 percent increase in rebate application numbers!

## EXCELLENCE IN PROMOTING WATERSENSE LABELED PRODUCTS IN THE MARKETPLACE

### Sloan Valve Company

Sloan [🔗 https://www.sloan.com/sustainability-and-wellness](https://www.sloan.com/sustainability-and-wellness) won its first WaterSense Award for Excellence in Labeled Products in the Marketplace. Sloan offers a wide selection of WaterSense labeled flushometers, toilets, urinals, showerheads, and faucets including its WaterSense labeled ECOS® and SOLIS® 1.28/1.1 gallon per flush (gpf) Dual Flush flushometer toilet, which exceeded the WaterSense specification for water efficiency. Sloan also added nine high-efficiency urinals in 2021 featuring the CX and TruFlush Flushometers with flush volumes of 0.125 gpf. These innovative designs feature a concealed flushometer that can be installed, repaired, and maintained from a front access panel. In 2021, Sloan’s Flushmate division worked with a variety of manufacturers to help a total of 42 toilet models earn the WaterSense label. Overall, Sloan has more than 45,000 distinct SKUs, and of these over 80 percent have earned the WaterSense label.

Smart Rain <https://smartrain.net/learning-center/water-conservation/> has earned its first WaterSense Excellence Award for Promoting WaterSense Labeled Products in the Marketplace. Throughout 2021, Smart Rain offered three different webinars on its WaterSense labeled products, conducting up to 200 virtual and in-person trainings with industry professionals such as landscaping contractors, property managers, and city leaders, most of which were available online. All of Smart Rain's irrigation controllers have earned the WaterSense label, and the company attended 28 tradeshow to educate attendees on their water-saving features. Smart Rain more than doubled its marketing budget to put the labeled products into more sales channels in 2021. The company also hosted lunch-and-learns for members of the Building Owners and Managers Association, International Facility Management Association, and Institute of Real Estate Management to educate property owners on smart controllers.

“For over a century, Sloan has provided safe, reliable, water-efficient products for the commercial marketplace. Water Connects Us® is more than just our tagline, Sloan understands the dynamic relationship between the world’s water management systems and its ecosystems. The WaterSense Award for Excellence highlights our commitment to protecting Earth’s most vital natural resource, water.”

— Parthiv Amin, Chief, Sales & Marketing Officer

## EXCELLENCE IN PROMOTING THE EPA MULTIFAMILY WATER SCORE

### Santa Clarita Valley (SCV) Water Agency



The Santa Clarita Valley Water Agency <https://yourscvwater.com/save-water-money/> (SCV Water) in California continued its great work with multifamily buildings, winning its third WaterSense Excellence Award for Promoting the EPA Water Score. SCV Water continued its Multifamily Apartment Project, where contractors provide water efficiency check-ups, install WaterSense labeled faucet aerators and showerheads, and recommend toilet upgrades where needed. Research for the program, which started in 2018, continued in 2021; SCV Water collected water use data and property data on approximately 90 percent of the multifamily complexes in Santa Clarita Valley to generate the EPA Water Score for each property. Throughout 2021, SCV Water conducted over 150 unit inspections and installed WaterSense labeled fixtures, including over 500 aerators and more than 300 showerheads! SCV Water staff also participated in the EPA Water Score User Group, providing input on tool improvements, and presented their data to the California Water Efficiency Partnership’s Research and Evaluation Committee and at the 2021 Virtual WaterSmart Innovations Conference.



### Past WaterSense Award Winners

Learn what previous WaterSense Partners of the Year have done to increase water efficiency and promote the WaterSense label within their respective partner categories.

- 2021 Sustained Excellence Awards (pdf) [https://epa.gov/system/files/documents/2021-10/ws-se-award-winners\\_2021.pdf](https://epa.gov/system/files/documents/2021-10/ws-se-award-winners_2021.pdf) (1.65 MB)

-  2021 Partner of the Year Awards (pdf) <[https://epa.gov/system/files/documents/2021-10/ws-poy-award-winners\\_2021.pdf](https://epa.gov/system/files/documents/2021-10/ws-poy-award-winners_2021.pdf)> (1.85 MB)
-  2021 Excellence Awards (pdf) <[https://epa.gov/system/files/documents/2021-10/ws-excellence-award-winners\\_2021.pdf](https://epa.gov/system/files/documents/2021-10/ws-excellence-award-winners_2021.pdf)> (1.3 MB)
- 2020 Sustained Excellence, and Partners of the Year winners' accomplishments (PDF) <[https://epa.gov/sites/production/files/2020-10/documents/ws\\_se-poy\\_awards-winners.pdf](https://epa.gov/sites/production/files/2020-10/documents/ws_se-poy_awards-winners.pdf)>(9 pp, 3 MB, About PDF)
- 2020 Excellence Award winners' accomplishments (PDF) <[https://epa.gov/sites/production/files/2020-10/documents/ws\\_excellence-award-winners.pdf](https://epa.gov/sites/production/files/2020-10/documents/ws_excellence-award-winners.pdf)> (5pp, 2 MB, About PDF)
- 2019 Sustained Excellence, and Partners of the Year winners' accomplishments (PDF) <<https://epa.gov/sites/production/files/2019-10/documents/ws-2019-awards-poyawardwinners.pdf>>(7 pp, 1 MB, About PDF) Excellence Award winners' accomplishments (PDF) <[https://epa.gov/sites/production/files/2019-10/documents/ws\\_2019-awards-excellenceawardwinners.pdf](https://epa.gov/sites/production/files/2019-10/documents/ws_2019-awards-excellenceawardwinners.pdf)>(3pp, 657 K, About PDF) - Photo Gallery <<https://epa.gov/watersense/2019-watersense-awards-gallery>>
- 2018 Sustained Excellence, and Partners of the Year Winners' Accomplishments (PDF) <<https://epa.gov/sites/production/files/2018-10/documents/ws-awards-2018-poyawardwinners.pdf>>(8 pp, 981 K, About PDF) Excellence Award Winners' Accomplishments (PDF) <<https://epa.gov/sites/production/files/2018-10/documents/ws-awards-2018-excellenceawardwinners.pdf>> (3 pp, 657 K, About PDF <<https://epa.gov/home/pdf-files>>) - Photo Gallery <<https://epa.gov/watersense/2018-watersense-awards-gallery>>
- 2017 Sustained Excellence, and Partners of the Year Winners' Accomplishments (PDF) <[https://epa.gov/sites/production/files/2017-10/documents/ws-2017-sustainedexcellence-poy\\_awards-fact\\_sheet-poy.pdf](https://epa.gov/sites/production/files/2017-10/documents/ws-2017-sustainedexcellence-poy_awards-fact_sheet-poy.pdf)>(7 pp, 2 MB, About PDF <<https://epa.gov/home/pdf-files>>) Excellence Award Winners' Accomplishments (PDF) <<https://epa.gov/sites/production/files/2017-10/documents/ws-awards-2017-excellenceawards-factsheet-poy.pdf>>(4pp, 2 MB, About PDF <<https://epa.gov/home/pdf-files>>) - Photo Gallery <<https://epa.gov/watersense/2017-watersense-awards-gallery>>
- 2016 Sustained Excellence and Partner of the Year Award Winners Fact Sheet (PDF) <<https://epa.gov/sites/production/files/2017-02/documents/ws-about-sustained-excellence-and-poy-fact-sheet.pdf>> (7 pp, 3MB) – 2016 Excellence Award Winners Fact Sheet (PDF) <[https://epa.gov/sites/production/files/2017-02/documents/ws-about-excellence-fact-sheet\\_1.pdf](https://epa.gov/sites/production/files/2017-02/documents/ws-about-excellence-fact-sheet_1.pdf)>) (4pp, 2MB) – Photo Gallery <<https://epa.gov/watersense/2016-watersense-awards-gallery>>
- 2015 Award Winners (PDF) <<https://epa.gov/sites/production/files/2017-03/documents/ws-about-2015-awards-fact-sheet.pdf>>(8 pp, 2 MB) – Photo Gallery <<https://epa.gov/watersense/2015-watersense-awards-gallery>>
- 2014 Award Winners (PDF) <<https://epa.gov/sites/production/files/2017-03/documents/ws-about-2014-awards-fact-sheet.pdf>>(7 pp, 2 MB)
- 2013 Award Winners (PDF) <<https://epa.gov/sites/production/files/2017-03/documents/ws-about-2013-awards-fact-sheet.pdf>>(6 pp, 2 MB)
- 2012 Award Winners (PDF) <<https://epa.gov/sites/production/files/2017-03/documents/ws-about-2012-awards-fact-sheet.pdf>>(5 pp, 1 MB)
- 2011 Partner of the Year Award Winners (PDF) <<https://epa.gov/sites/production/files/2017-03/documents/ws-about-2011-awards-poy-fact-sheet.pdf>>(4 pp, 535 K)
- 2011 Excellence Award Winners (PDF) <<https://epa.gov/sites/production/files/2017-03/documents/ws-about-2011-awards-excellence-fact-sheet.pdf>>(1 pg, 101 K)
- 2010 Award Winners (PDF) <<https://epa.gov/sites/production/files/2017-03/documents/ws-about-2010-awards-fact-sheet.pdf>>(4 pp, 1 MB)
- 2009 Award Winners (PDF) <<https://epa.gov/sites/production/files/2017-03/documents/ws-about-2009-awards-fact-sheet.pdf>>(4 pp, 892 K)
- 2008 Award Winners (PDF) <<https://epa.gov/sites/production/files/2017-03/documents/ws-about-2008-awards-fact-sheet.pdf>>(2 pp, 857 K)



## Discover.

### Accessibility Statement

<https://epa.gov/accessibility/epa-accessibility-statement>

### Budget & Performance

<https://epa.gov/planandbudget>

### Contracting

<https://epa.gov/contracts>

### EPA www Web Snapshot

<https://epa.gov/utilities/wwwepagov-snapshots>

### Grants <https://epa.gov/grants>

### No FEAR Act Data

<https://epa.gov/ocr/whistleblower-protections-epa-and-how-they-relate-non-disclosure-agreements-signed-epa>

### Plain Writing

<https://epa.gov/web-policies-and-procedures/plain-writing>

### Privacy <https://epa.gov/privacy>

### Privacy and Security Notice

<https://epa.gov/privacy/privacy-and-security-notice>

## Connect.

### Data.gov <https://www.data.gov/>

### Inspector General

<https://epa.gov/office-inspector-general/about-epas-office-inspector-general>

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