

On May 8th, the Centers for Medicare and Medicaid Services (CMS) updated its federal visitation guidance to align with the ending of the Public Health Emergency. **UPDATED!** [View CMS Current Guidance](#) (May 8, 2023)

## Welcome to the New Jersey Long-Term Care Ombudsman Website








Long-Term Care Ombudsman Advocacy and Investigation

[Learn More](#)



### To File a Complaint

-  Tel.: [1-877-582-6995](tel:1-877-582-6995)
-  Fax: 1-609-943-3479
-  [Online Complaint Form](#)
-  [ombudsman@ltco.nj.gov](mailto:ombudsman@ltco.nj.gov)
-  NJ Long-Term Care Ombudsman  
P.O. Box 852  
Trenton, NJ 08625-0852

IN THE EVENT OF AN EMERGENCY,  
PLEASE DIAL 911

### In the Spotlight



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#### NJDOH Launches Dashboard to Aid Individuals in Selecting Nursing Homes

A new public-facing dashboard aimed at helping residents make informed decisions when choosing a nursing home has been launched by the New Jersey Department of Health (NJDOH).

[Learn More](#)



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#### New Report

A new report by the NJ Office of the State Comptroller has found that a total of 15 nursing homes in NJ have operated with a one-star quality rating or years

[Learn More](#)



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#### Ombudsman, Laurie Brewer

Ombudsman, Laurie Brewer shared her experience advocating for nursing home residents during the COVID-19 pandemic for an interview with the Long-Term Care Community Coalition.

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#### Bill of Rights for LGBTQI and H

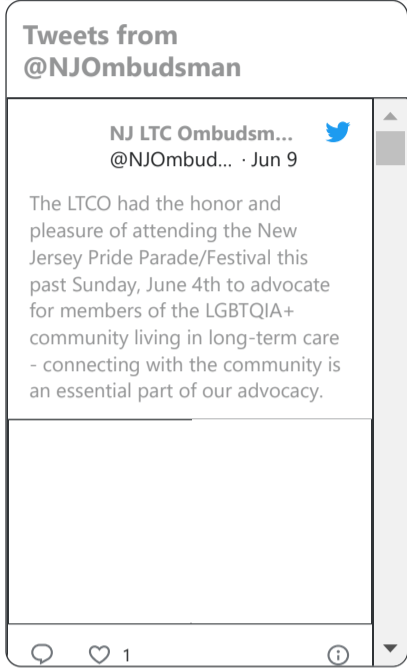
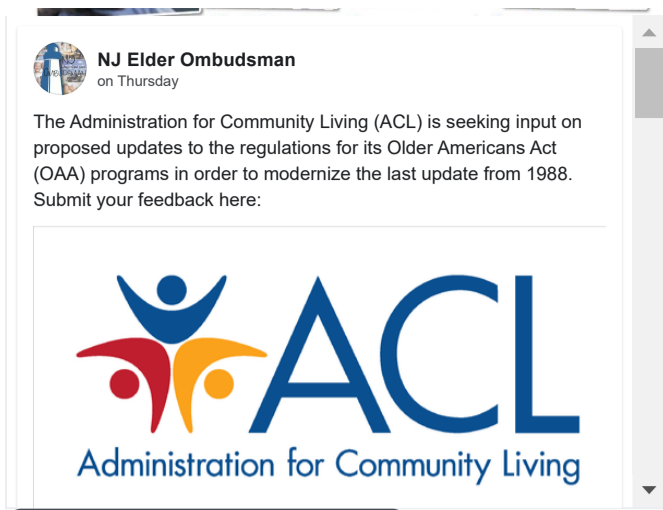
Governor Murphy signed into law comprehensive Bill of Rights for residents of long term care. It took effect in 2021

[Learn More](#)

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### I Choose Home NJ

**If you or someone you know:**

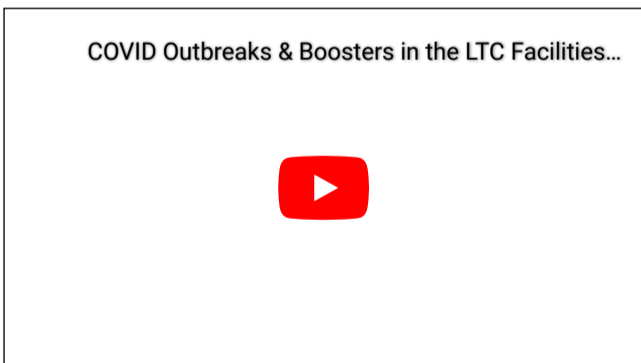
- ➔ Is living in a nursing home
- ➔ Has or will be there for 60 days or more
- ➔ Is eligible for Medicaid
- ➔ Wants to move back into the community

The [I Choose Home NJ](#) Program may be able to help you move back into the community with low- or no-cost in-home services.

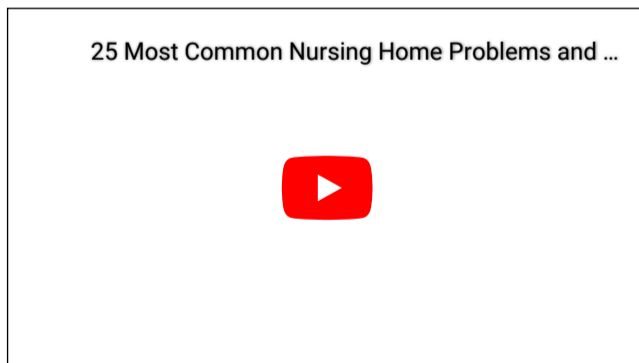


### Webinars

To see more webinars, please refer to our [webinar library](#).



*COVID Outbreaks & Boosters in the LTC Facilities An NJLTCO FACE NJ webinar with NJ DOH*



*25 Most Common Nursing Home Problems and How to Resolve Them An NJLTCO FACE NJ webinar with Justice [Presentation](#) [Resource Guide](#)*



*Show Us the Money: How Nursing Homes Hide Profits While Claiming Losses and How This Impacts Resident Care [Presentation](#)*

### Videos

To see more videos, please refer to our [video library](#).

I Choose Home NJ's Amy Brown on Comcast Ne...



Sherrie's I Choose Home NJ story



LTCO Volunteer Advocate Program -Making a Dif...



Last Updated: Wednesday, 12/28/22

Information for Facilities



New Jersey Long-Term Care Ombudsman

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- I Choose Home NJ
- Regional Ethics Committees
- Social Isolation Project

Know Your Rights

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- Independent Living Continuing Care Retirement Community Residents' Rights
- LGBTQI / HIV+ Residents Bill of Rights

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