



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report June-24

Christine Beyer
Commissioner

Monthly Report

Table of Contents

TABLE OF CONTENTS	2
KEY PERFORMANCE INDICATORS	3
DCF AT A GLANCE - DASHBOARD	4
SECTION I: CHILD PROTECTION & PERMANENCY	5-7
SECTION II: ADOLESCENT SERVICES	8
SECTION III: INSTITUTIONAL ABUSE INVESTIGATION UNIT	8
SECTION IV: CHILDREN'S SYSTEM OF CARE	9
SECTION V: FAMILY & COMMUNITY PARTNERSHIPS	10
SECTION VI: DIVISION ON WOMEN	10-11
ADDENDUM 1: CASELOADS	12
ADDENDUM 2: CP&P KEY PERFORMANCE INDICATORS BY LOCAL OFFICE	13

¹Key Performance Indicators On or About April 30th, 2024

	Month	Performance	Target	% to Meet Target	
Investigation Timeliness CP&P 60 Days	February '24	85%	85%	0%	
Investigation Timeliness CP&P 90 Days	February '24	96%	95%	0%	
CW Visits Child 2x/Month for first 2 Months in Placement	February '24	85%	93%	-8%	
CW Visits Child Monthly (at placement site) ³	April '24	94%	93%	0%	
CW Visits with Parent 2x/Month	April '24	71%	90%	-19%	
Parent-Child Weekly Visit ²	April '24	72%	60%	0%	
Parent-Child Visits Bi-weekly	April '24	81%	85%	-4%	
Child Visit with Siblings	April '24	87%	85%	0%	
Initial Case Plans	April '24	96%	95%	0%	
Ongoing Case Plans	April '24	98%	95%	0%	
Initial FTM within 45 days	March '24	71%	80%	-9%	
Subsequent FTMs within 12 Months	April '24	83%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=11)	April '24	73%	90%	-17%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	April '24	80%	90%	-10%	
Ind. Living Assessments 14-18 Years Old	April '24	83%	90%	-7%	
Caseloads: Intake	April '24	88%	90%	-2%	
Caseloads: Permanency	April '24	100%	95%	0%	
Caseloads: Adoption	April '24	98%	95%	0%	
Supervisor Worker Ratio	April '24	100%	95%	0%	
Investigation Timeliness IAIU	April '24	68%	80%	-12%	
Caseloads: IAIU Investigators	April '24	100%	95%	0%	
 The blue bar indicates DCF performance in the current month.  The red bar indicates the difference between the current performance and the target.					

¹ In certain measures, performance excludes appropriate instances as per policy where events such as visits or family team meetings did not occur.

² Performance for Parent-Child Weekly Visits is calculated based on the average number of children with weekly visits over the average total number of eligible children for weekly visits.

³ Caseworker visits with Children in Placement (all locations) **April 2024: 98%.**



DCF At A Glance Dashboard

On or About April 30th, 2024

DCF At a Glance		CSOC ⁴ Quick Facts	
DCF: Total Children Served in the Month ¹	74,040	Youth Open with CSOC ⁵ (unduplicated count)	40,767
CP&P: Children/Youth Served	33,273	DD Eligible Children (unduplicated count)	13,745
Children Under 18	31,459	MRSS: Dispatches in the month	2,229
OOH Setting (< 18)	2,851	MRSS: Interventions (includes prior dispatches)	2,200
In-Home Setting (< 18)	28,608	Remained in same Living situation	99%
Youth 18-21	1,814		
OOH Setting (>18)	212	Care Management: Children Served	18,564
In-Home Setting (>18)	1,602	OOH Settings : Children Served ⁶ (BH, I/DD, and SU)	1,069
FCP: Total Clients Served ² (March) (Excludes SBYSP)	5,729	Behavioral Health Placed out of State	0
DOW: Total Clients Served (March) (Excludes Displaced Homemaker)	3,496	Intellectual /Developmental Disabilities Placed out of State	30
	22,503		
CP&P	16,774	PerformCare Calls	9,905
FCP (Family Success Centers & Home Visiting) (March)	5,729	DD Related Calls	2,253

CP&P Quick Facts		FCP & DoW Quick Facts ⁸	
Hotline Referrals	14,264	FSCs: Families Served (March)	2,321
CPS Reports	37%	Home Visiting: Families Served (March)	3,408
CWS Referrals	7%	SBYSP: Clients Served (March)	⁹ Not available
Number of Human Trafficking Referrals ⁷ (April 2024)	7		
Response Timeliness	98%	DV Services: Clients Served (March)	2,228
Monthly Staff Contacts/Children OOH-Placement Site	94%	Residential	17%
Entries to Care	123	Non-Residential	83%
Exits from Care	121		
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	12,652	SAARC: Clients Served (March)	1,268

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

³ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁴ CSOC Children may receive multiple services and are counted multiple times.

⁵ The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

⁶ As of October 2022, the CSOC OOH sections will now include all CSOC Out of Home Treatment Settings (Behavioral Health, Intellectual/Developmentally Disabled, and Substance Use). This includes updating the totals reported, a new 3-year OOH trend report, and a monthly OOH report grouped by similar treatment settings.

⁷ The cumulative number of human trafficking referrals between **November 2013 and April 2024 was 1,408**. This figure could change depending on when the data is extracted.

⁸ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁹ School Based Youth Services system transitioned to a new MIS (Management Information System) in February 2024 and data will temporarily be unavailable .

Note: OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

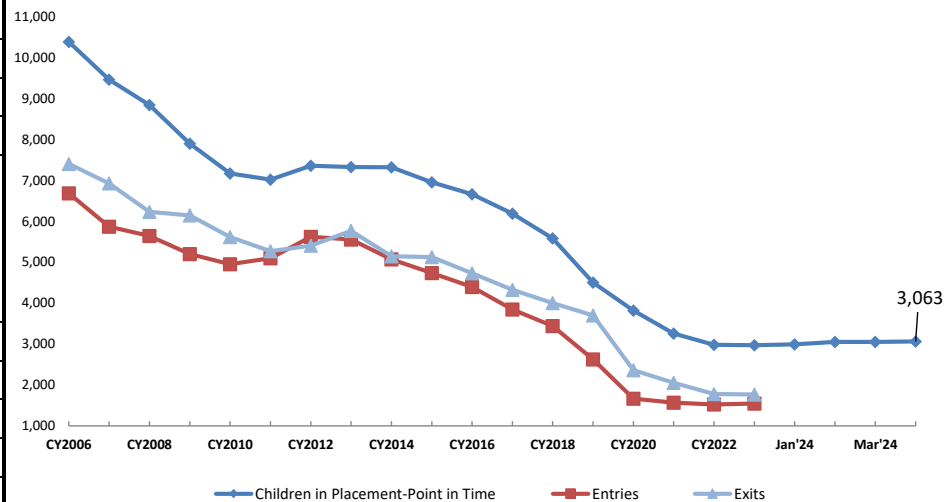
Note: Due to system upgrades within DCF, Displaced Homemaker data will not be available beginning November 2021 . DCF will resume reporting on these data after the new systems have been updated with these data.

Section I: Child Protection & Permanency

CP&P Quick Facts

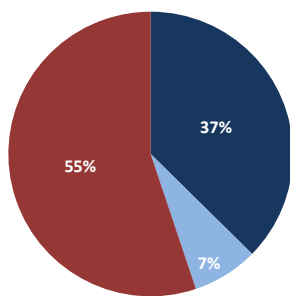
	Apr-24	Δ from Apr '23
Families Under CP&P Supervision	16,774	-2%
Children Under CP&P Supervision	33,273	-1%
Children Receiving CP&P In-Home Services	30,210	-1%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	41% 1,271	
Resource Family Kinship	47% 1,426	
Group and Residential	10% 314	
Independent Living	2% 52	
Children Legally Free for Adoption (Excludes TPR Appeals)	444	-6%
Finalized Adoptions to date (CY2024) - As of 4/30/2024	83	-22%
Children in Subsidized Kinship Legal Guardianship	1,179	-3%
Children in Subsidized Adoptions	11,473	-7%
Entries to Care	123	-14%
Exits from Care	121	-13%

Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement



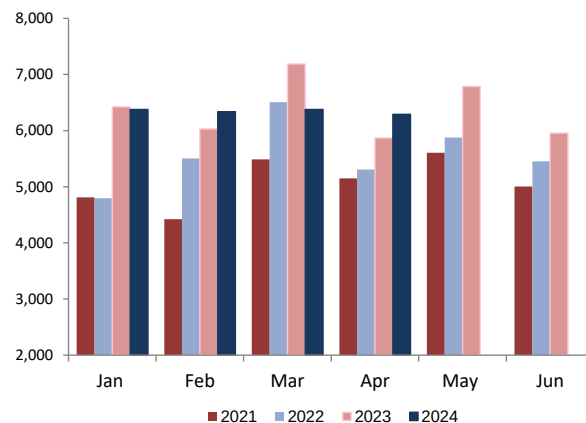
Total SCR Intakes

n = 14,246
April 2024

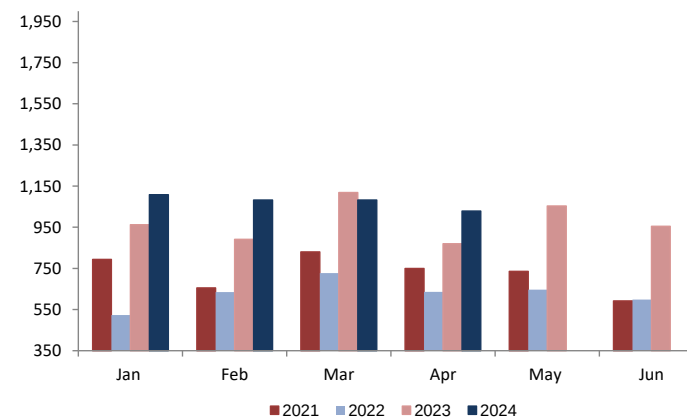


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

CPS & CWS Referrals

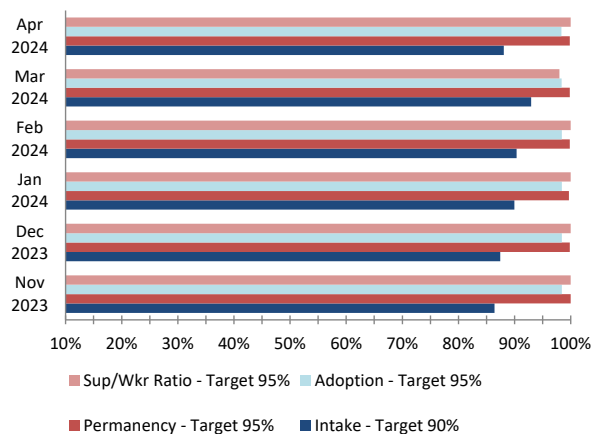


CWS Referrals Assigned to Local Offices

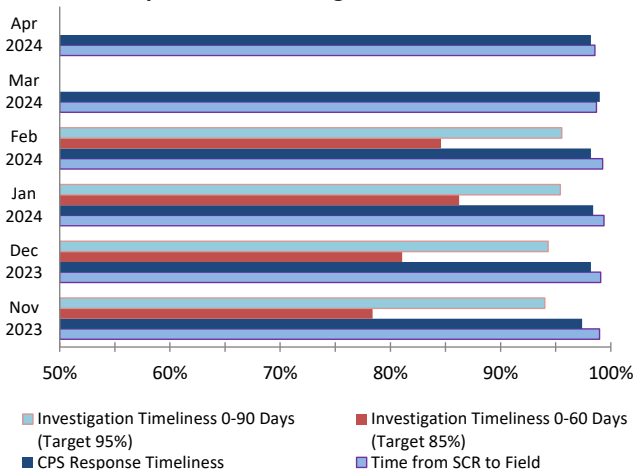


Section I: Child Protection & Permanency

**Caseload Compliance
(Individual Worker Level)**

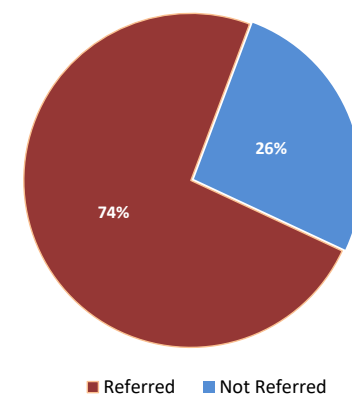


Response and Investigation Timeliness

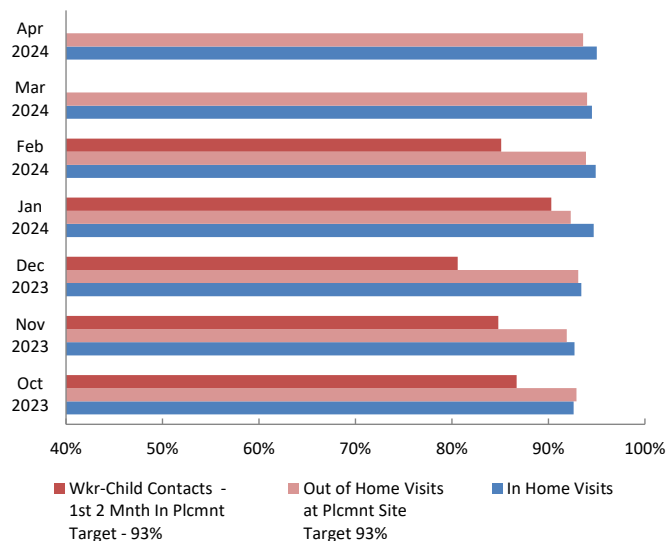


Referrals to Early Intervention

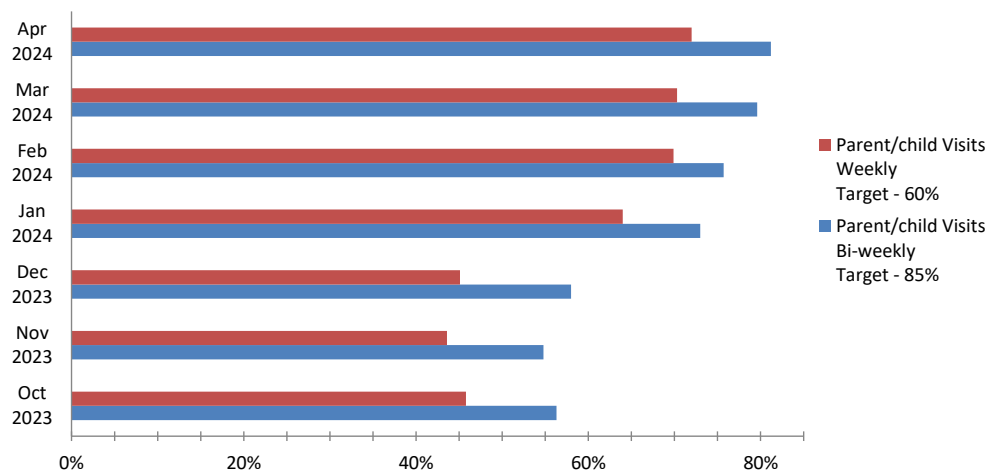
Oct 2023 - Apr 2024
n = 347



Worker - Child Visits

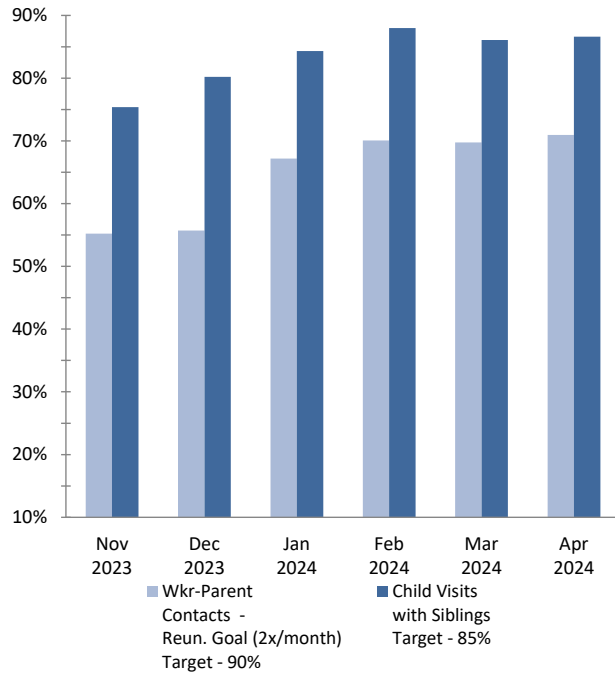


Parent - Child Visits

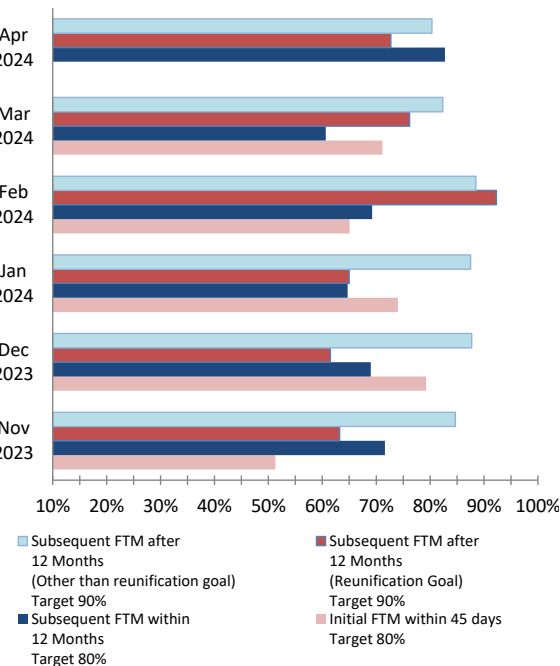


Section I: Child Protection & Permanency

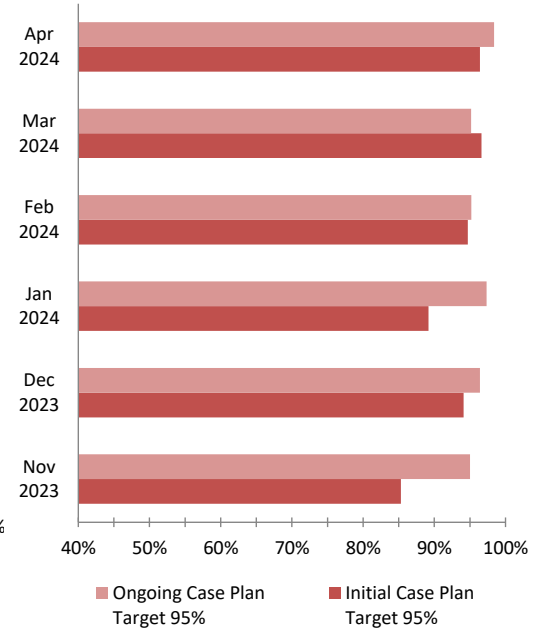
Worker- Parent Visits & Sibling Visits



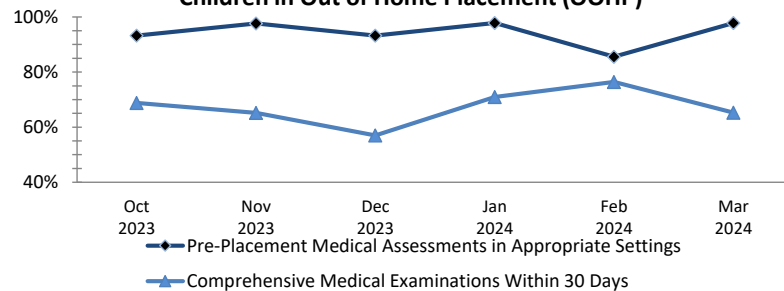
Initial & Subsequent Family Team Meetings



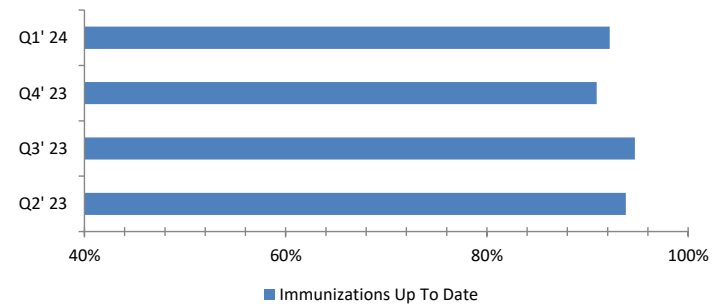
Initial & Ongoing Case Plans



Medical Assessments for Children in Out of Home Placement (OOHP)



Immunizations for Children in OOHP



Section II: Adolescent Services

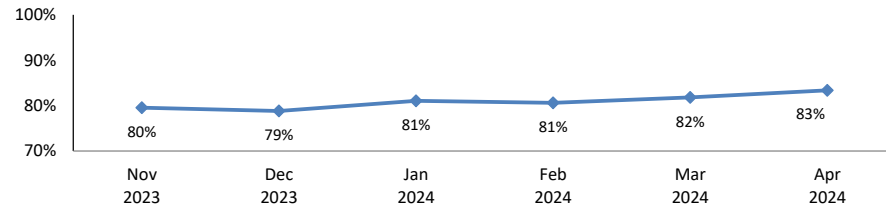
OAS Quick Facts (April 2024)
Youth 18-23

Youth 18-23 years old served by CP&P¹			1,814
Youth served "In Home" living with a parent/relative or living independently²			1,602
Youth served "Out-of-Home"			212
Resource Family (non-Kin)	(39.6%)	84	
Resource Family Kinship	(10.8%)	23	
Congregate Care Setting	(28.3%)	60	
Independent Living	(21.2%)	45	
Youth Receiving Adoption or KLG Subsidy			936

¹ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

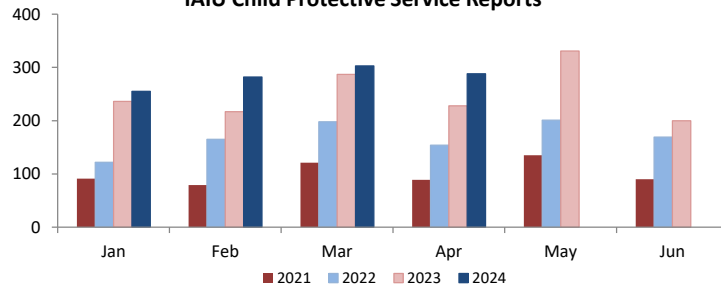
² The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Completed Independent Living Assessments
of Youth Ages 14-18 years



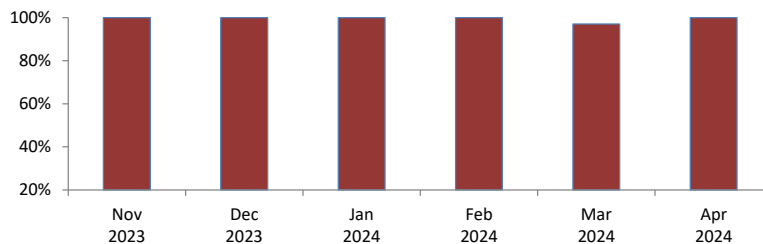
Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

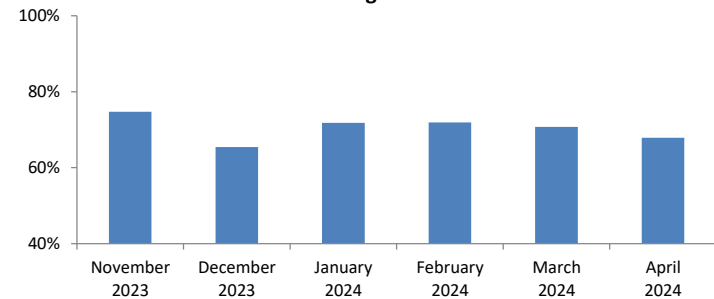


IAIU Caseload Report
Statewide

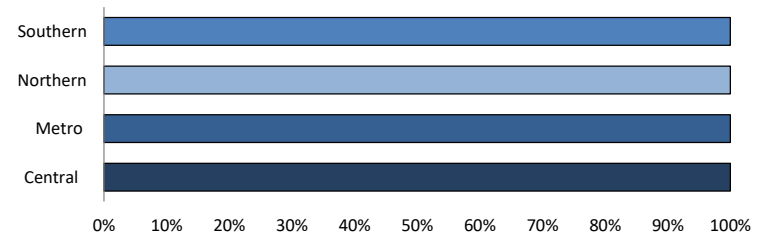
No more than 8 new investigations and 12 cases/month



IAIU Investigation Timeliness



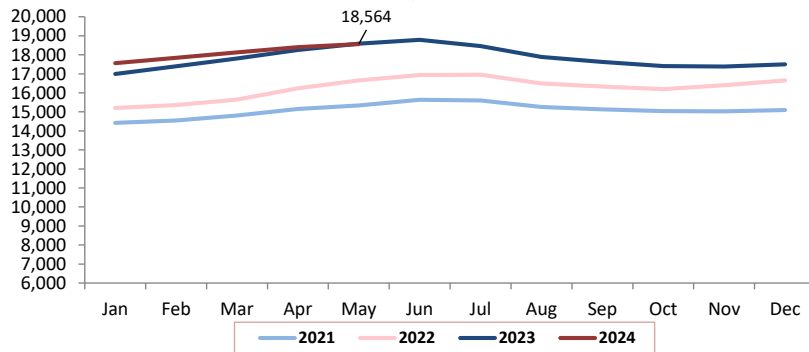
IAIU Caseload Report by Region
April 2024



Section IV: Children's System of Care

Children in Care Management

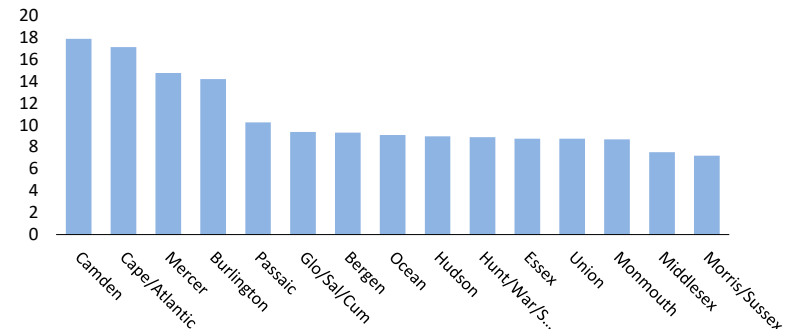
May 2024



Rate of Children in Care Management by Service Area

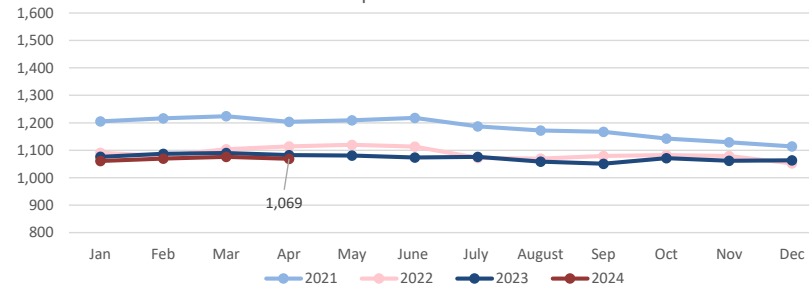
May 2024

n=18,564



Children in Out of Home Treatment Settings

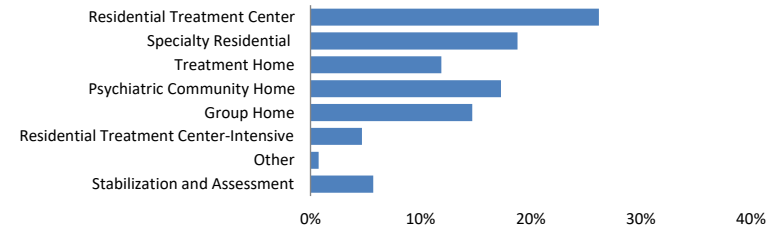
April 2024



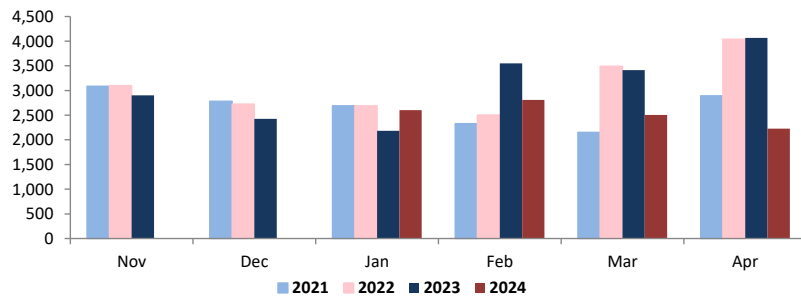
Children in Out-of-Home Treatment Settings

April 2024

n= 1,069

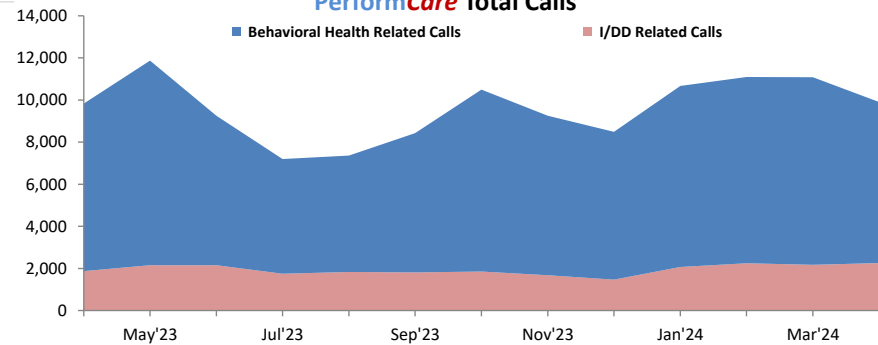


Mobile Response Stabilization Services (MRSS) Dispatched

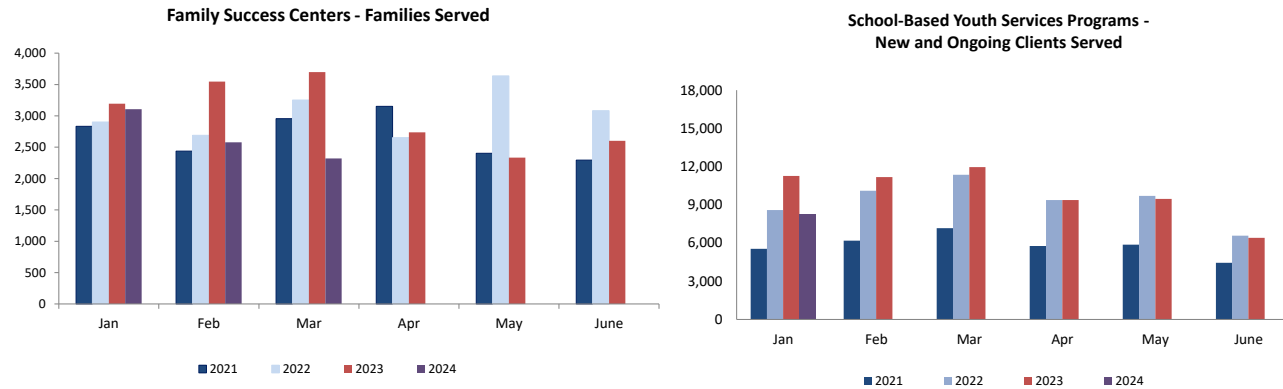


PerformCare Total Calls

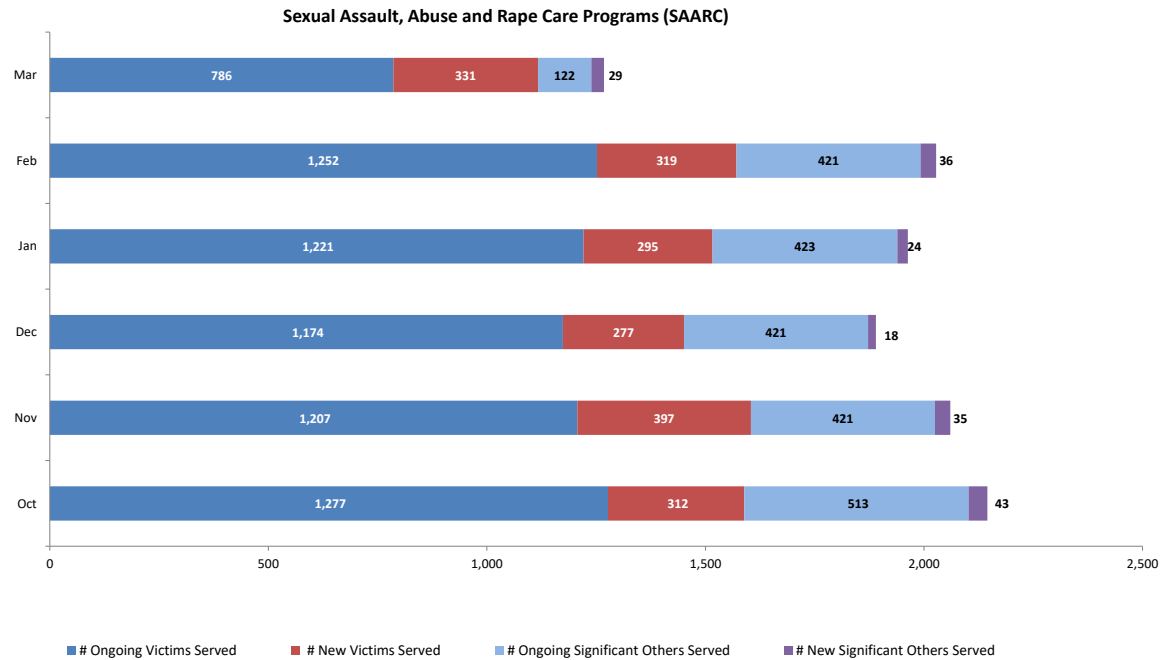
Behavioral Health Related Calls I/DD Related Calls



Section V: Family & Community Partnerships

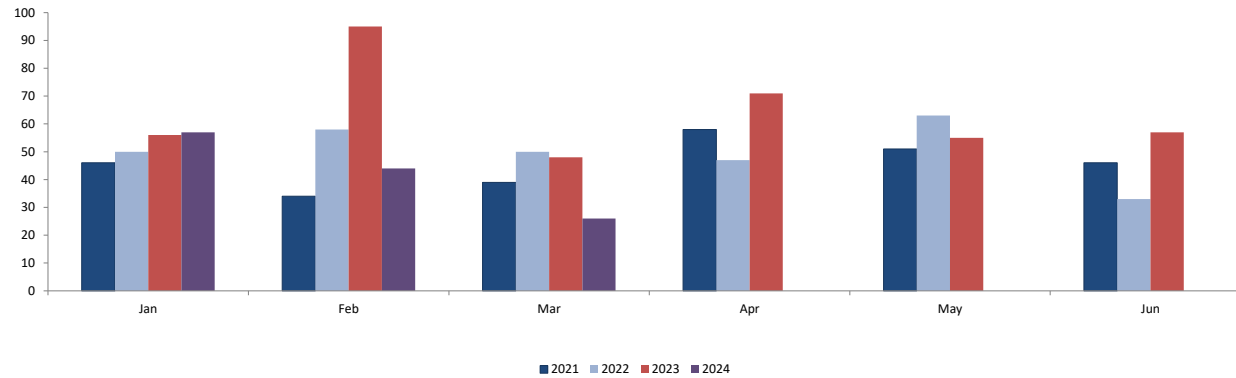


Section VI: Division on Women

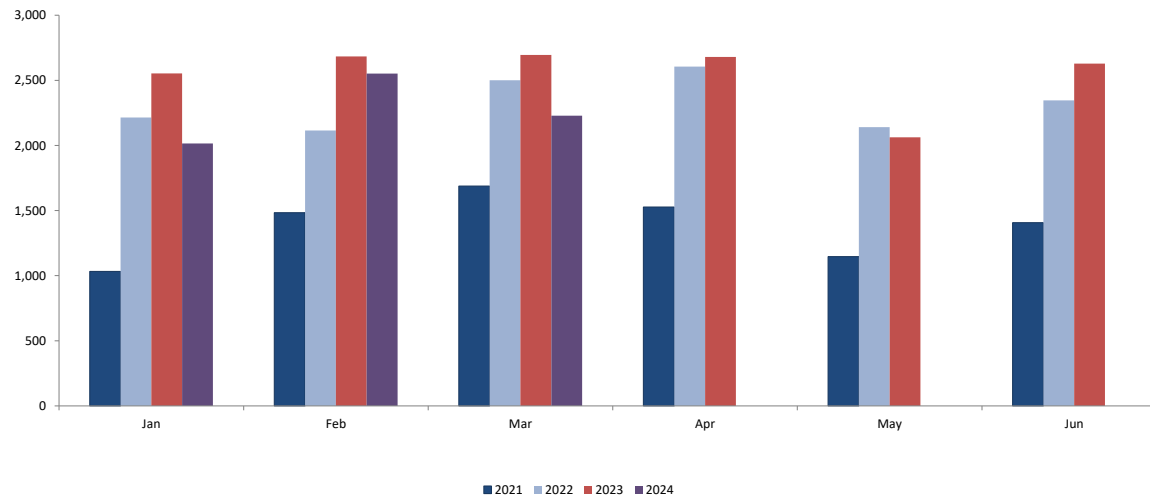


Section VI: Division on Women

**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



Worker and Office Caseloads by Worker Type and by Local Office - April 2024

		Met Target		< 70% of workers in compliance		
Local Office	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	86%	No	100%	Yes	100%	Yes
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	61%	No	93%	No	100%	Yes
Camden Central	65%	No	100%	Yes	50%	No
Camden East	92%	Yes	100%	Yes	100%	Yes
Camden North	74%	No	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	88%	No	100%	Yes	100%	Yes
Cumberland West	84%	No	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	86%	No	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes	100%	Yes
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	89%	No	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	95%	Yes	100%	Yes	100%	Yes
Mercer South	76%	No	100%	Yes	100%	Yes
Middlesex Central	72%	No	100%	Yes	100%	
Middlesex Coastal	80%	No	100%	Yes	100%	Yes
Middlesex West	97%	Yes	100%	Yes	100%	Yes
Monmouth North	96%	Yes	100%	Yes	100%	Yes
Monmouth South	100%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	70%	No	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	96%	Yes	100%	Yes	100%	Yes
Newark South	100%	Yes	100%	Yes	100%	Yes
Ocean North	87%	No	100%	Yes	100%	Yes
Ocean South	100%	Yes	100%	Yes	100%	Yes
Passaic Central	72%	No	100%	Yes	100%	Yes
Passaic North	70%	No	100%	Yes	100%	Yes
Salem	60%	No	100%	Yes	100%	Yes
Somerset	83%	No	100%	Yes	100%	Yes
Sussex	94%	Yes	100%	Yes	100%	Yes
Union Central	65%	No	100%	Yes	100%	Yes
Union East	89%	No	100%	Yes	100%	Yes
Union West	36%	No	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	88%	No	100%	Yes	98%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

* Middlesex Central did not have adoption workers for the month of October.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

CP&P Key Performance Indicators by Local Office - 6 Months View														