

Call 1-800-701-0710
TTY: 711

Hours of Operation:
Monday and Thursday
8:00 A.M. - 8:00 P.M.
Tuesday, Wednesday, Friday
8:00 A.M. - 5:00 P.M.



Affordable health coverage. Quality care.

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What does it cover?
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Welcome to the NJ FamilyCare website.

ATTENTION
NJ FAMILYCARE MEMBERS

Beware of renewal scams. Other states are reporting that members have received illegitimate messages claiming to be from their Medicaid agency. Scammers may pretend to be from a legitimate organization or a government agency using phone, text or email – but their goal is to steal from you.

NJ FamilyCare and its health plans send text messages to members, but we will **never**:

- Charge or ask for money from individuals to enroll or re-enroll.
- Threaten legal action or to seize your bank account.
- Require payment by gift card, prepaid debit card, internet currency or mailed cash.
- Pressure anyone for personal information or demand secrecy.

Do not share banking or credit card information with anyone that calls you claiming to represent NJ FamilyCare, the Department of Human Services, the Division of Medical Assistance and Health Services or your NJ FamilyCare health plan.

Don't hesitate to call us at 1-800-701-0710 (TTY: 711) or visit www.njfamilycare.org for assistance.

State of New Jersey
Shelfa Elmore, Lt. Governor

NJ Department of Human Services
Sarah Hallman, Commissioner

NJ FAMILYCARE

NJ FAMILYCARE
RENEWAL PACKETS ARE COMING

Update your mailing address at
1-800-701-0710 (TTY: 711)

For more information visit the Stay Covered NJ website at: www.nj.gov/StayCoveredNJ

If you have
Medicaid or SNAP,
you qualify for a
free smartphone.
[Click here for details.](#)



As of January 1, 2023, children under 19 may now apply for NJ FamilyCare regardless of their immigration status. All other requirements for NJ FamilyCare still apply. Visit nj.gov/CoverAllKids to learn more.

NJ FamilyCare - New Jersey's publicly funded health insurance program - includes CHIP, Medicaid and Medicaid expansion populations. That means qualified NJ residents of any age may be eligible for free or low-cost healthcare coverage that covers doctor visits, prescriptions, vision, dental care, mental health and substance use services, and even hospitalization.

If you are a NJ resident and you need [more information](#) on this program, please read through the pages of this website and see how to become a member of NJ FamilyCare.

Individuals ineligible for NJ FamilyCare can find information on other insurance affordability programs at www.getcovered.nj.gov.

Multilingual Support

(Arabic) عربي	বাংলা (Bengali)	中文 (Chinese)	Kreyòl (Creole)	(Dari) دری	English	Français (French)
ગુજરાતી (Gujarati)	हिन्दी (Hindi)	Italiano (Italian)	日本語 (Japanese)	한국어 (Korean)	(Pashto) پښتو	Polski (Polish)
Português (Portuguese)	Русский (Russian)	Español (Spanish)	Tagalog (Tagalog)	Türkçe (Turkish)	(Urdu) اردو	Tiếng Việt (Vietnamese)

You will need to have the appropriate character sets to see each individual language.

