



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report July 2016

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Commissioner

July 15, 2016

Monthly Report

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Dashboard

On or About May 30, 2016

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month ¹	90,760	Youth Open with CSOC (unduplicated count)	40,894
CP&P: Children/Youth Served	49,866	DD Eligible Children (unduplicated count)	14,698
OOH Setting (< 18)	6,826	MRSS: Dispatches in the month	1,949
In-Home Setting (< 18)	40,986	MRSS: Interventions (includes prior dispatches)	2,002
Youth 18-21	2,054	Remained in same Living situation	97%
Youth Open with CSOC ²	40,894		
		Care Management: Children Served	12,686
FCP: Total Clients Served ³	18,569	OOH Behavioral Health Settings: Children Served ¹⁰	1,416
DOW: Total Clients Served ⁴ (Monthly Average)	11,025	Placed out of State	0
DCF: Families Served in the Month ⁵	31,325	PerformCare Calls	10,039
CP&P	24,815	DD Related Calls	2,006
FCP (Family Success Centers & Home Visiting)	6,510	Sandy Related Calls	353

Hotline Referrals	15,806	FSCs: Families Served (April)	2,659
CPS Reports	33%	Home Visiting: Families Served ((April)	3,851
CWS Referrals	10%	SBYSP: Clients Served ((April)	12,059
Number of Human Trafficking Referrals ⁸	7		
Response Timeliness (May 2016)	98%	DV Services: Clients Served ((April)	1,254
Monthly Staff Contacts/Children OOH (May 2016)	97%	Residential	21%
Entries to Care	380	Non-Residential	79%
Shelter Placements (April 2016)		SAARC: Clients Served (Jan - Mar 2016)	14,657
Children under 13 placed in shelters	1	Displaced Homemaker: Clients Served (Jan - Mar 2016)	1,312
Youth > 13 in shelters less than 30 days ⁹	95%	New Clients	39%
Subsidized Adoptions/KLG		Rape Prevention Clients Served (Jan - Mar 2016)	13,345
(Includes Subsidized Adoptions and subsidized KLGs)	16,242		

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁸ The cumulative number of human trafficking referrals between November 2013 and May 2016 was 318.

⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

¹⁰ OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Sustainability and Exit Plan Key Performance Indicators

"To Be Achieved" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs within 12 Months	May '16	83%	80%	0%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	May '16	87%	90%	-3%	
Initial Case Plans	May '16	96%	95%	0%	
CW visits Parent 2x/Mo	May '16	73%	90%	-17%	
Child Visit with Siblings	Apr '16	76%	85%	-9%	
Investigation Timeliness CP&P 60 days	Mar '16	85%	85%	0%	
Caseloads: Intake	Apr '16	90%	90%	0%	
Caseloads: Adoption	Apr '16	95%	95%	0%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	Apr '16	74%	80%	-6%	
Subsequent FTMs after 12 Months - Reunification Goal (n=32)	May '16	94%	90%	0%	
Investigation Timeliness CP&P 90 days	Mar '16	95%	95%	0%	
Investigation Timeliness IAIU	Mar '16	88%	80%	0%	
Ongoing Case Plans	May '16	96%	95%	0%	
Parent-Child Weekly Visits ¹	May '16	66%	60%	0%	
Parent-Child Visits Biweekly	May '16	78%	85%	-7%	
CW visits Child Monthly (at placement site) ²	May '16	97%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	Mar '16	90%	93%	-3%	
Ind. Living Assessments 14-18 yrs	May '16	88%	90%	-2%	
Supervisor Worker Ratio	May '16	100%	95%	0%	
Caseloads: IAIU Investigators	May '16	100%	95%	0%	
Caseloads: Permanency	May '16	99%	95%	0%	

 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

¹Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

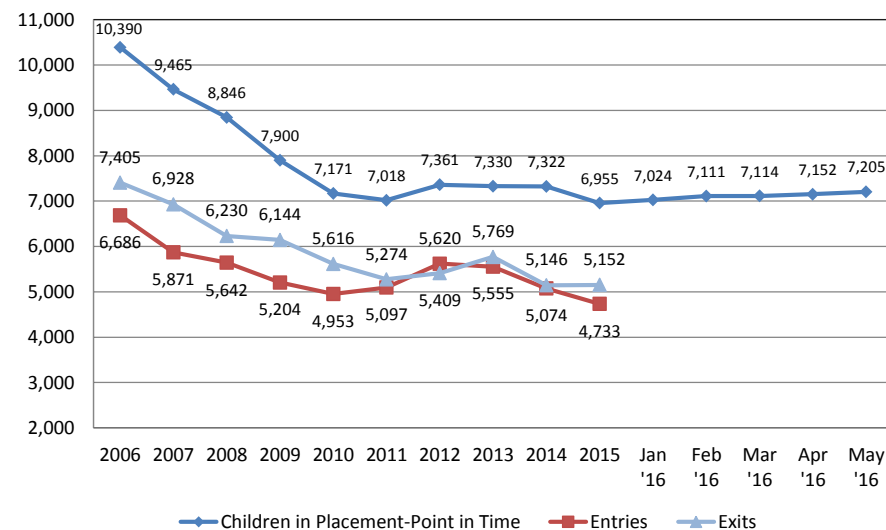
²Caseworker visits with Children in Placement (all locations) **May 2016 (99%)**

Section I: Child Protection & Permanency

CP&P Quick Facts

Data in this chart includes children up to age 20.99	May-16	Δ from May 2015
Families Under CP&P Supervision	24,815	-3%
Children Under CP&P Supervision	49,866	-4%
Children Receiving CP&P In-Home Services	42,661	-4%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin) (53.5%)		
Resource Family Kinship (38.2%)		
Group and Residential (6.7%)		
Independent Living (1.5%)		
	7,205	-5%
Children Legally Free for Adoption (Excludes TPR Appeals)	1,124	-4%
Finalized Adoptions to date (CY2016) - As of June 29, 2016	639	132%
Children in Subsidized Kinship Legal Guardianship	1,992	-2%
Children in Subsidized Adoptions	14,250	1%
Entries to Care	380	-3%
Exits from Care	334	0%

Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement

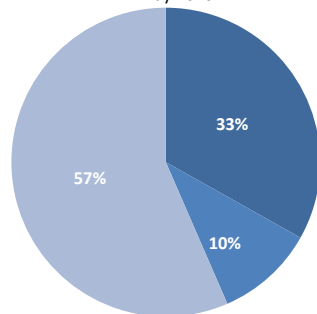


Point In Time data is based on data as of the last day of each month.
Axis begins at 2,000 to enhance separation of data.

Total SCR Intakes

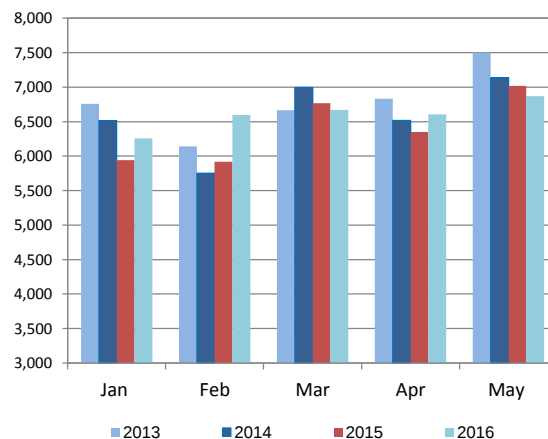
n = 15,806

May 2016

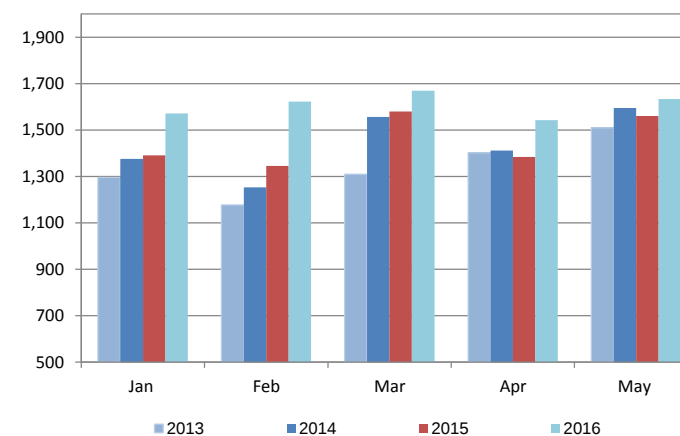


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

CPS & CWS Referrals

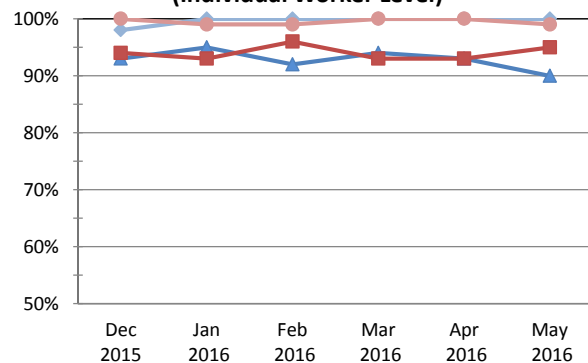


CWS Referrals Assigned to Local Offices



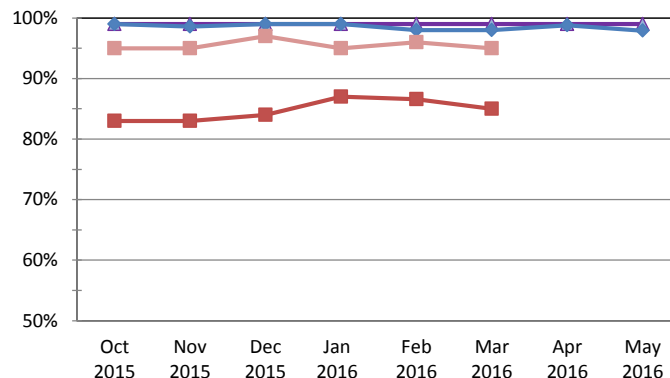
Section I: Child Protection & Permanency

**Caseload Compliance
(Individual Worker Level)**



Sup/Wkr Ratio - Target 95% Intake - Target 90%
Permanency - Target 95% Adoption - Target 95%

Response and Investigation Timeliness

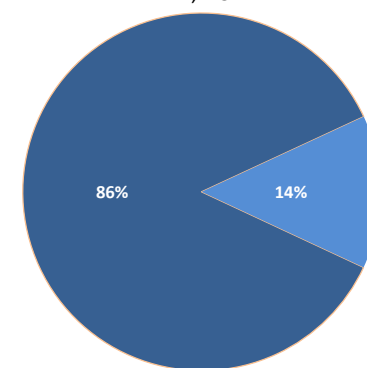


Time from SCR to Field CPS Response Timeliness
Investigation Timeliness 0-60 Days (Target 85%) Investigation Timeliness 0-90 Days (Target 95%)

Referrals to Early Intervention

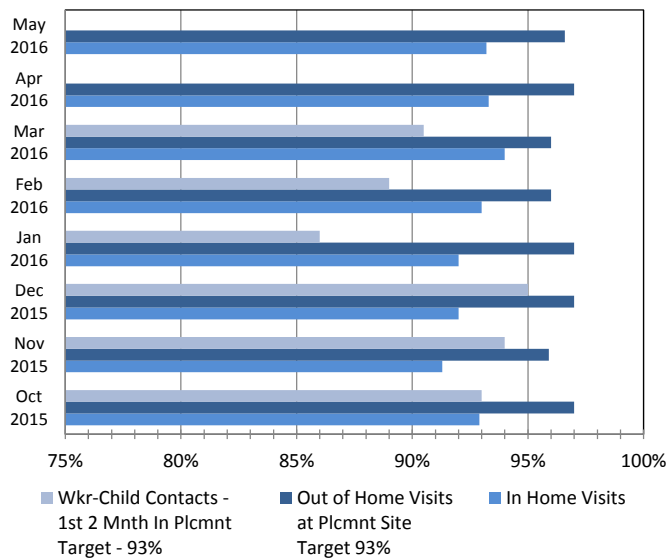
Oct 2015- May 2016

n= 1,415



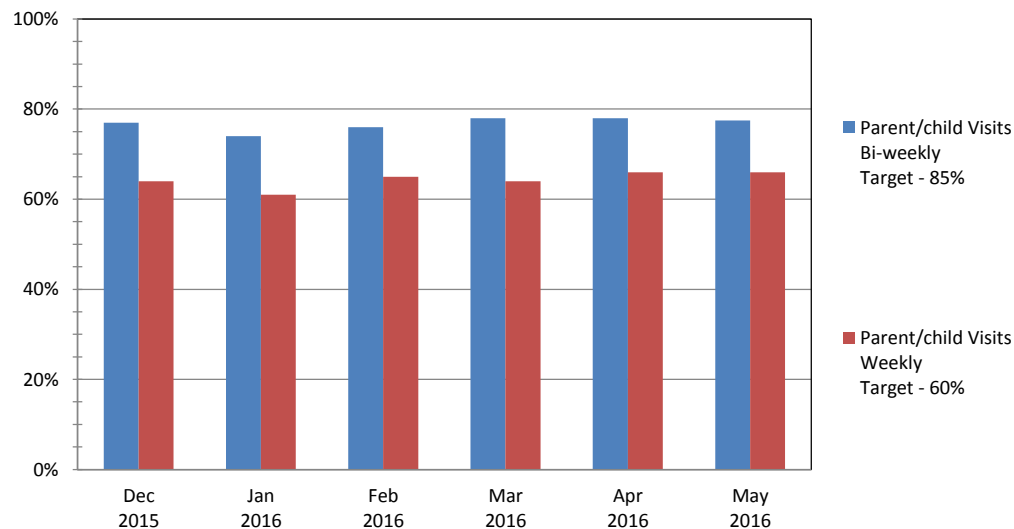
Referred Not Referred

Worker - Child Visits



Wkr-Child Contacts - 1st 2 Mnth In Plcmnt Target - 93% Out of Home Visits at Plcmnt Site Target 93% In Home Visits

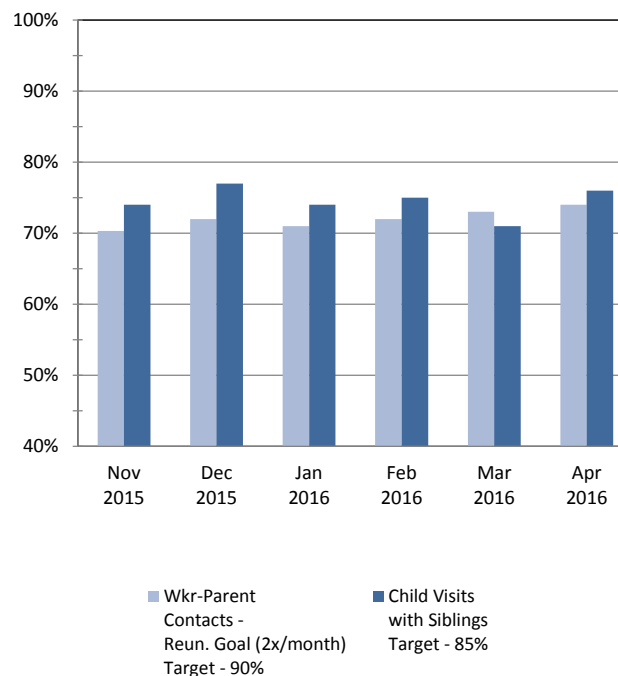
Parent - Child Visits



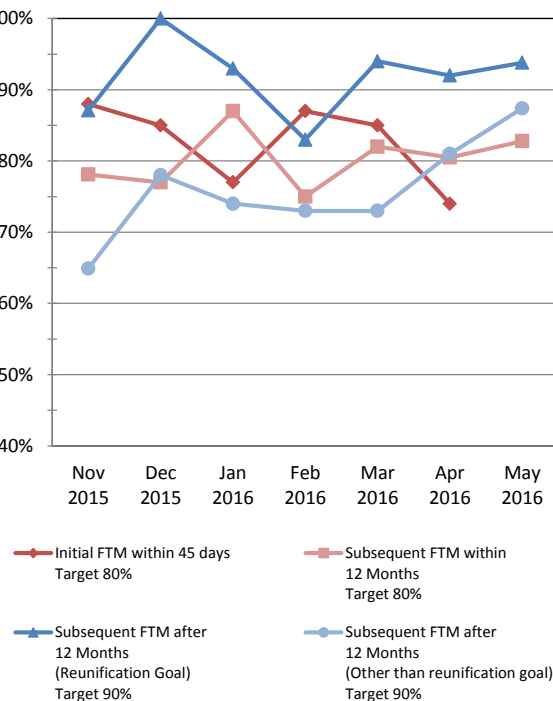
Parent/child Visits Bi-weekly Target - 85%
Parent/child Visits Weekly Target - 60%

Section I: Child Protection & Permanency

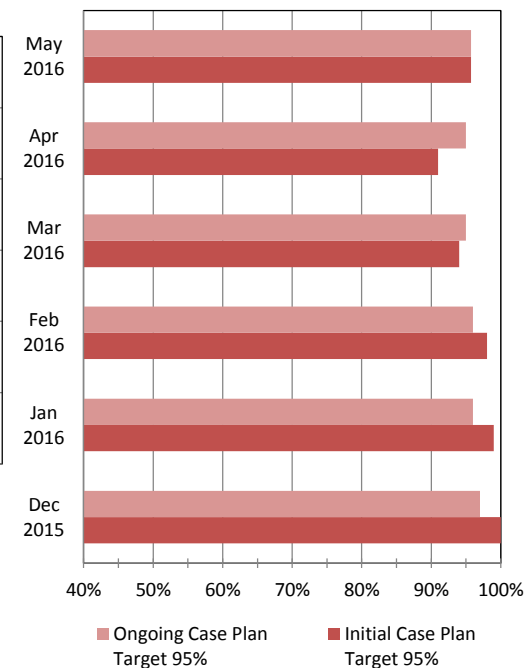
Worker- Parent Visits & Sibling Visits



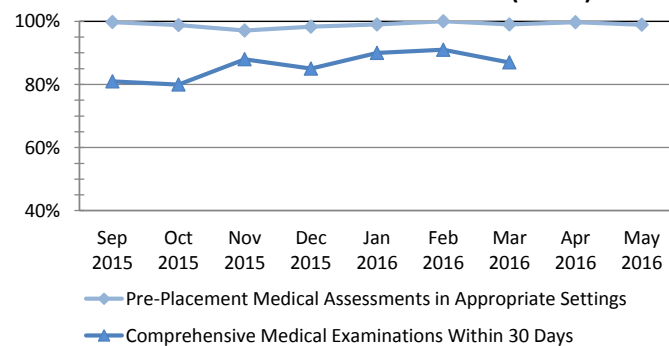
Initial & Subsequent Family Team Meetings



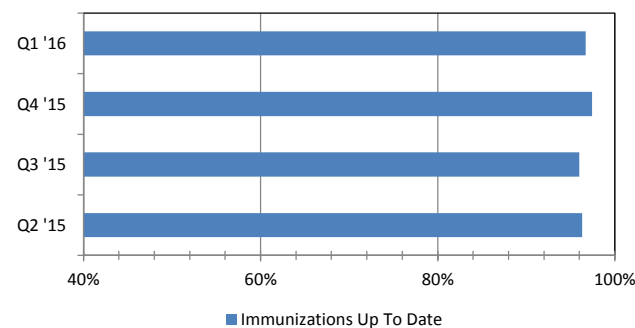
Initial & Ongoing Case Plans



Medical Assessments for
Children in Out of Home Placement (OOHP)

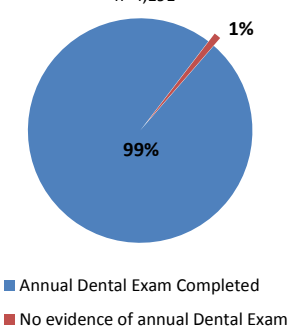


Immunizations for
Children in OOHP



Children in OOHP with
Annual Dental Exams

as of December 31, 2015
n=4,191



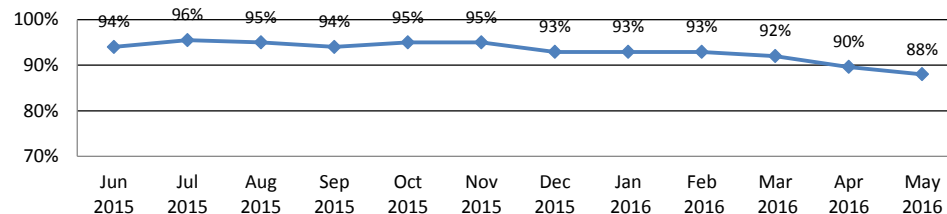
Section II: Adolescent Services

OAS Quick Facts (May 2016)

Youth 18-21

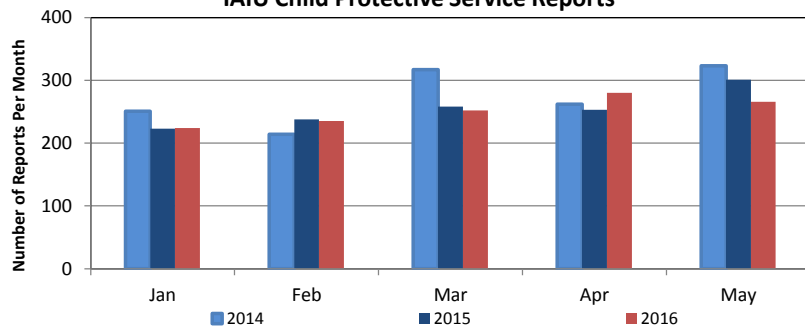
Youth 18-21 years old served by CP&P ⁴	2,054
Youth served "In Home" living with a parent/relative or living independently ⁵	1,675
Youth served "Out-of-Home"	379
Family Based Setting (60%)	
Congregate Care Setting (21%)	
Independent Living (19%)	1,100
Youth Receiving Adoption or KLG Subsidy	

Completed Independent Living Assessments of Youth Ages 14-18 years

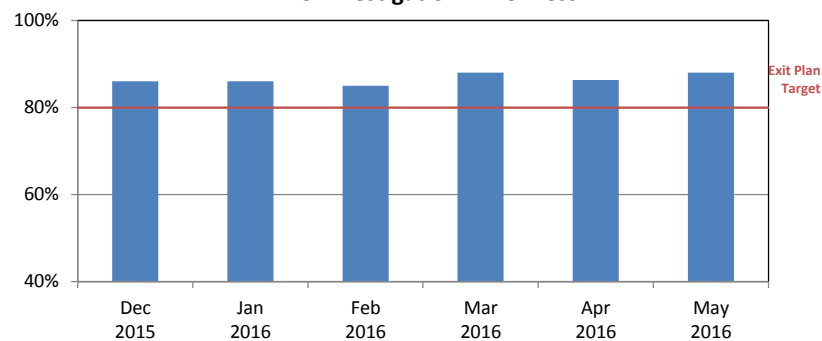


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports



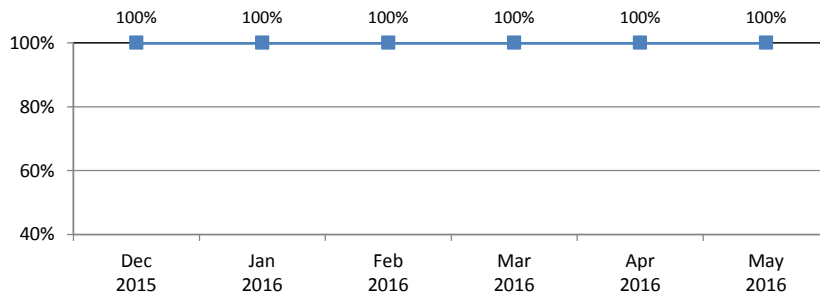
IAIU Investigation Timeliness



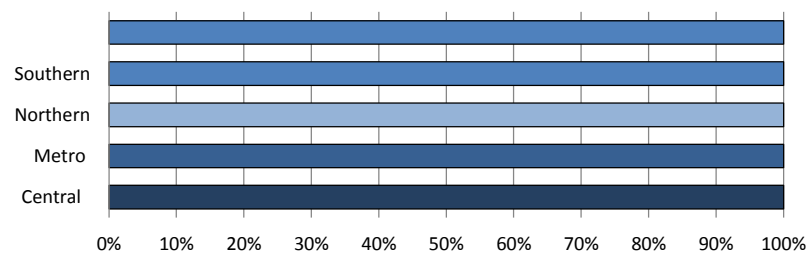
IAIU Caseload Report

Statewide (May 2016)

No more than 8 new investigations and 12 cases/month

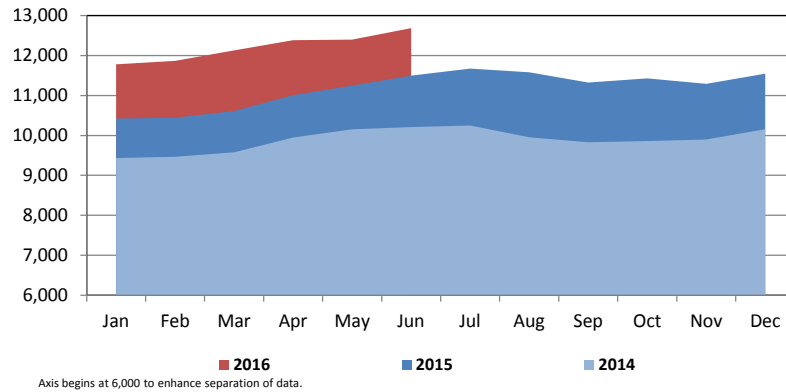


May 2016 IAIU Caseload Report by Region



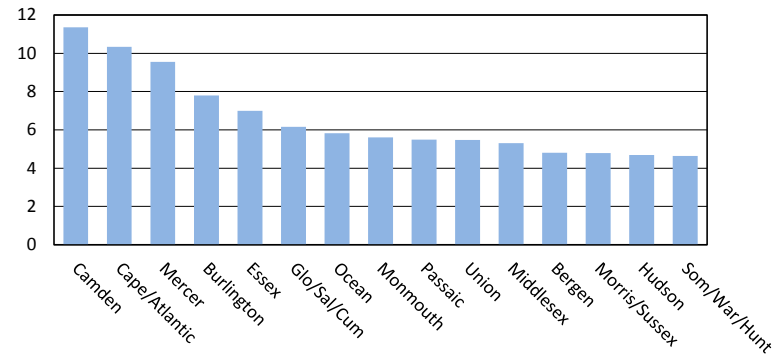
Section IV: Children's System of Care

Children in Care Management

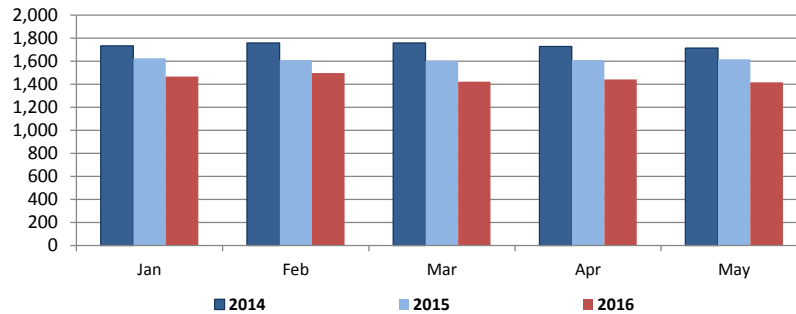


Rate of Children in Care Management by County

(per 1,000 children)
n=12,686



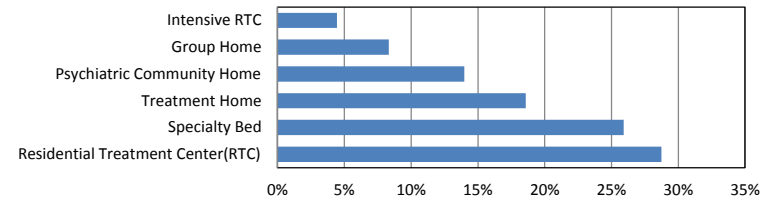
Children in Out of Home Treatment Settings



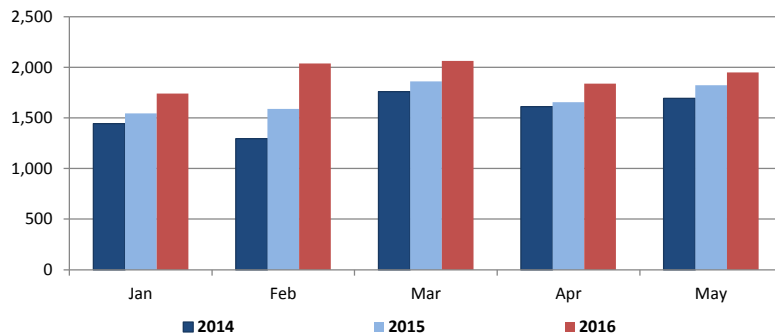
Children in Out-of-Home Treatment Settings

May 2016

n=1,410

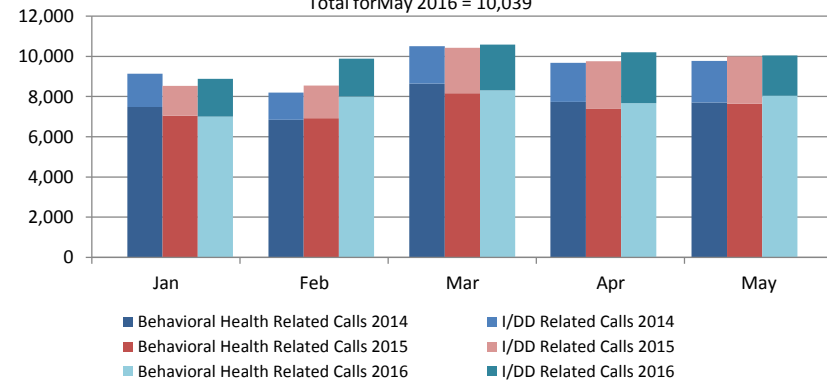


Mobile Response Stabilization Services (MRSS) Dispatched



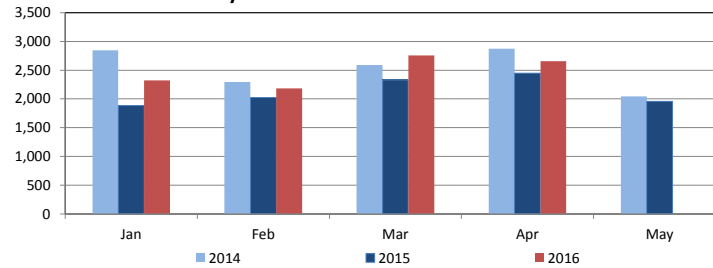
PerformCare Total Calls

Total for May 2016 = 10,039

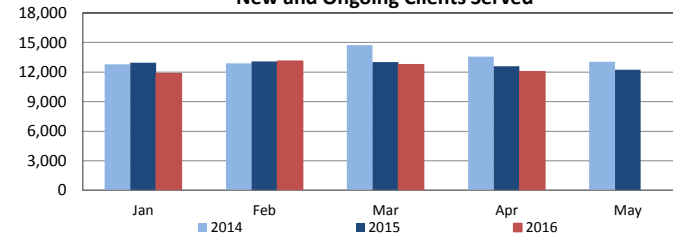


Section V: Family & Community Partnerships

Family Success Centers - Families Served

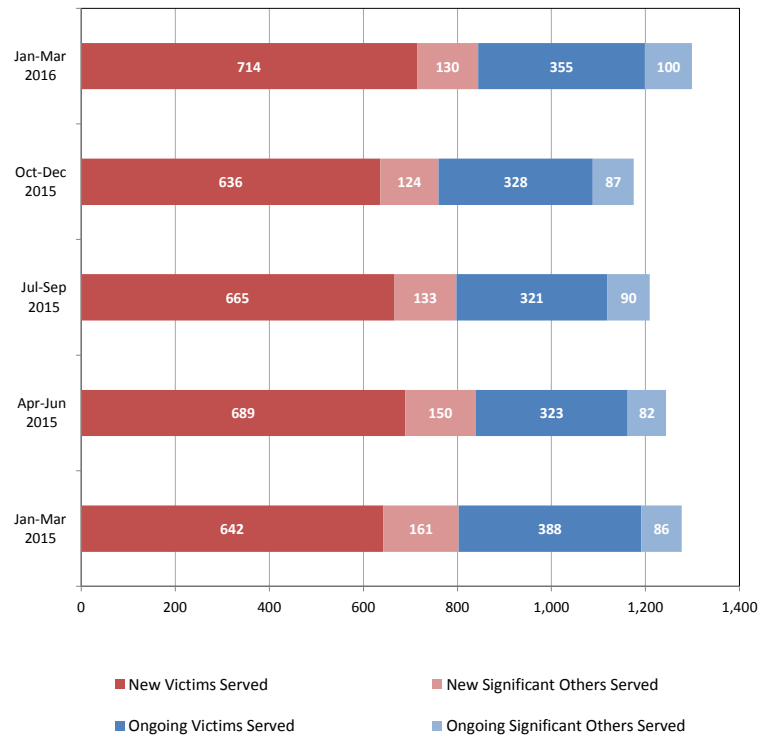


School-Based Youth Services Programs -
New and Ongoing Clients Served



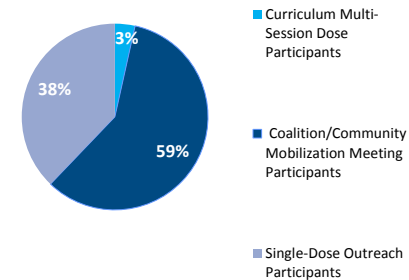
Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)

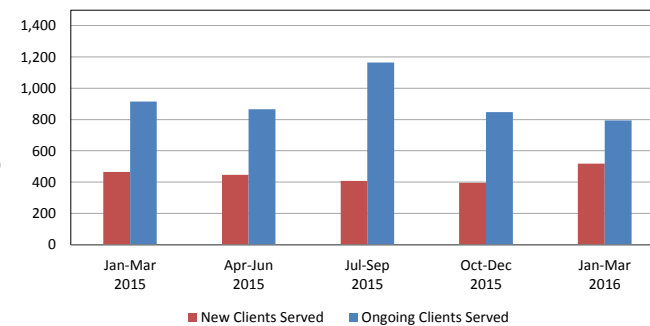


Individuals Served by Rape Prevention and
Education Programs (RPE)

Q1 -2016
n=13,345

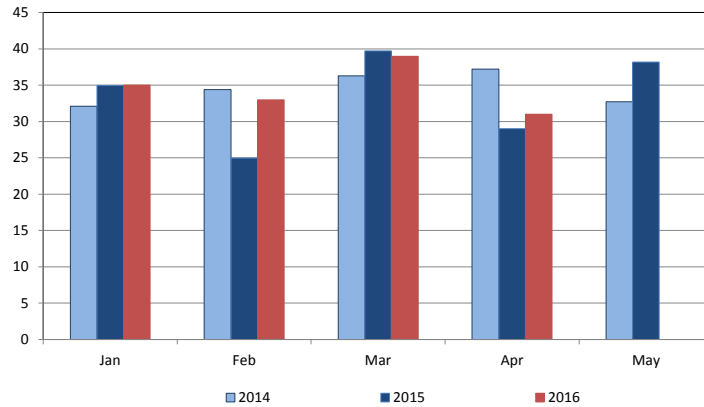


Displaced Homemaker Program
Clients Served

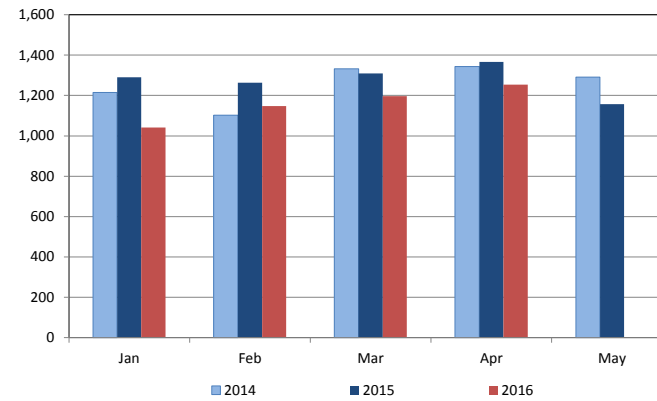


Section VI: Division on Women

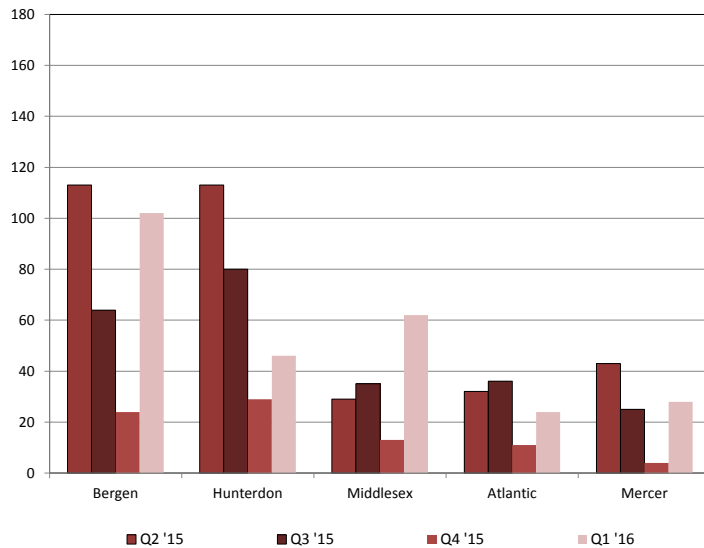
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**

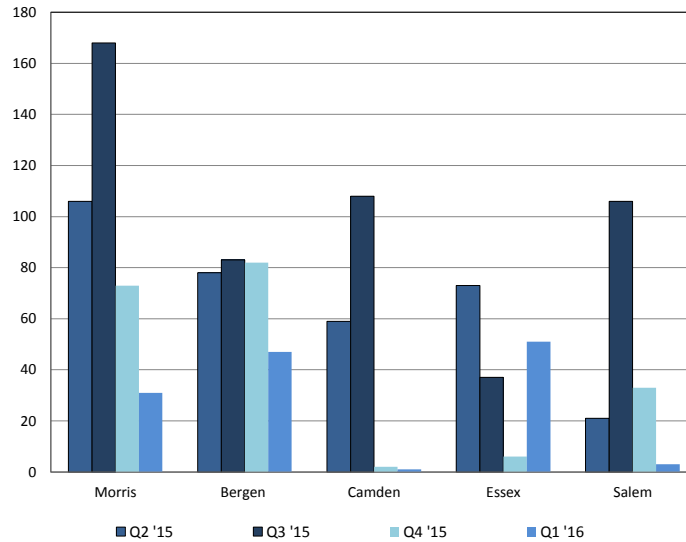


Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP&P Key Performance Indicators by Local Office - 12 Months View

	Met Target			Within 10% of Meeting Target				< 60% of Final Target				
Local Office	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	95%	96%	98%	90%	97%	98%	97%	100%	99%	73%	72%	80%
Atlantic West	98%	96%	98%	85%	97%	71%	90%	70%	97%	80%	70%	80%
Bergen Central	100%	99%	99%	96%	99%	100%	100%	64%	98%	89%	72%	76%
Bergen South	99%	99%	98%	98%	99%	94%	97%	77%	99%	86%	78%	79%
Burlington East	96%	94%	95%	72%	91%	95%	64%	79%	96%	70%	65%	78%
Burlington West	97%	90%	96%	74%	93%	79%	61%	92%	96%	73%	67%	76%
Camden Central	88%	77%	90%	78%	90%	81%	64%	58%	84%	69%	55%	60%
Camden East	100%	98%	96%	73%	94%	78%	54%	61%	99%	67%	57%	69%
Camden North	87%	73%	95%	48%	80%	58%	38%	41%	93%	64%	48%	67%
Camden South	95%	89%	99%	94%	98%	81%	69%	32%	89%	76%	78%	82%
Cape May	95%	97%	93%	87%	95%	73%	77%	63%	94%	71%	73%	80%
Cumberland East	89%	75%	93%	63%	89%	55%	56%	58%	79%	45%	39%	61%
Cumberland West	95%	90%	96%	78%	95%	73%	79%	100%	98%	70%	67%	78%
Essex Central	96%	90%	96%	96%	99%	72%	56%	81%	92%	58%	62%	65%
Essex North	96%	95%	99%	87%	97%	67%	75%	57%	100%	71%	75%	75%
Essex South	97%	80%	84%	89%	95%	76%	88%	81%	94%	62%	60%	72%
Gloucester East	91%	75%	86%	58%	83%	90%	81%	100%	94%	48%	50%	62%
Gloucester West	96%	95%	98%	84%	96%	85%	67%	63%	95%	64%	67%	76%
Hudson Central	97%	94%	98%	94%	98%	92%	100%	85%	97%	85%	68%	79%
Hudson North	99%	100%	100%	95%	97%	96%	92%	77%	100%	95%	82%	96%
Hudson South	98%	97%	99%	90%	98%	98%	86%	89%	96%	85%	72%	83%
Hudson West	100%	96%	97%	95%	98%	93%	96%	85%	94%	88%	64%	81%
Hunterdon	100%	89%	98%	90%	98%	80%	100%	100%	97%	80%	71%	76%
Mercer North	98%	91%	97%	72%	93%	90%	95%	64%	98%	70%	67%	80%
Mercer South	92%	88%	94%	70%	91%	89%	95%	84%	88%	68%	67%	75%
Middlesex Central	89%	84%	94%	87%	97%	88%	79%	73%	100%	64%	53%	71%
Middlesex Coastal	100%	100%	99%	95%	99%	85%	97%	78%	92%	74%	73%	84%
Middlesex West	95%	98%	96%	90%	96%	76%	68%	67%	95%	73%	69%	76%
Monmouth North	98%	89%	98%	80%	94%	100%	96%	79%	96%	72%	69%	79%
Monmouth South	91%	91%	98%	83%	95%	87%	76%	73%	93%	77%	69%	77%
Morris East	96%	97%	100%	96%	98%	96%	86%	78%	100%	92%	75%	85%
Morris West	96%	94%	98%	88%	96%	78%	53%	50%	94%	76%	62%	72%
Newark Center City	98%	89%	94%	86%	98%	78%	72%	71%	97%	77%	62%	75%
Newark Northeast	99%	81%	89%	87%	98%	67%	84%	72%	96%	71%	64%	76%
Newark South	100%	97%	90%	83%	95%	93%	88%	78%	95%	55%	59%	65%
Ocean North	91%	96%	99%	65%	94%	82%	78%	78%	88%	64%	59%	72%
Ocean South	91%	90%	95%	80%	94%	79%	73%	71%	95%	67%	69%	78%
Passaic Central	98%	94%	97%	91%	98%	99%	87%	65%	94%	78%	62%	78%
Passaic North	99%	96%	99%	92%	98%	82%	68%	63%	100%	77%	61%	74%
Salem	100%	91%	99%	82%	94%	82%	57%	46%	92%	81%	63%	72%
Somerset	98%	91%	96%	78%	96%	76%	79%	95%	100%	78%	77%	82%
Sussex	97%	98%	98%	95%	99%	71%	90%	90%	100%	77%	71%	80%
Union Central	93%	92%	97%	81%	96%	76%	86%	88%	88%	72%	59%	76%
Union East	99%	91%	98%	88%	96%	91%	85%	90%	84%	74%	67%	74%
Union West	100%	98%	95%	90%	98%	98%	100%	75%	96%	75%	61%	76%
Warren	87%	82%	81%	72%	94%	51%	60%	65%	79%	66%	75%	80%
Statewide	96%	91%	95%	83%	95%	83%	79%	72%	94%	72%	66%	76%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	June '15 - May '16
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	April '15 - March '16
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	June '15 - May '16
M# 13	Investigation Completion within 60 days	85%	April '15 - March '16
M# 14	Investigation Completion within 90 days	95%	April '15 - March '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	May '15 - April '16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	June '15 - May '16
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	June '15 - May '16
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	June '15 - May '16
M# 28	Caseworker visits Parent 2x/Month	90%	June '15 - May '16
M# 29	Weekly Parent/Child Visits - Average weekly visits for 12 weeks.	60%	3/12/2016-5/28/2016
M# 30	Bi-weekly Parent-Child Visits	85%	June '15 - May '16

²Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

Worker and Office Caseloads by Worker Type and by Local Office - May 2016

Local Office	Met Target		< 70% of workers in compliance			
	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	85%	No
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	94%	Yes	100%	Yes	100%	Yes
Burlington East	86%	No	96%	Yes	100%	Yes
Burlington West	100%	Yes	96%	Yes	100%	Yes
Camden Central	57%	No	100%	Yes	100%	Yes
Camden East	91%	Yes	100%	Yes	100%	Yes
Camden North	57%	No	100%	Yes	100%	Yes
Camden South	94%	Yes	100%	Yes	100%	Yes
Cape May	93%	Yes	100%	Yes	100%	Yes
Cumberland East	38%	No	25%	No	86%	No
Cumberland West	79%	No	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	87%	No	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	96%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	83%	No
Hudson West	89%	No	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	95%	Yes	95%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	94%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	100%	Yes	97%	Yes	100%	Yes
Monmouth North	94%	Yes	100%	Yes	100%	Yes
Monmouth South	79%	No	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	60%	No	100%	Yes	100%	Yes
Newark Northeast	85%	No	100%	Yes	100%	Yes
Newark South	83%	No	100%	Yes	100%	Yes
Ocean North	90%	No	100%	Yes	86%	No
Ocean South	77%	No	100%	Yes	38%	No
Passaic Central	94%	Yes	100%	Yes	100%	Yes
Passaic North	97%	Yes	100%	Yes	100%	Yes
Salem	80%	No	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	94%	Yes	100%	Yes	100%	Yes
Union East	79%	No	95%	Yes	100%	Yes
Union West	89%	No	100%	Yes	100%	Yes
Warren	94%	Yes	100%	Yes	75%	No
Statewide⁴	90%	Yes	99%	Yes	95%	Yes
1 Intake - Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90% - Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%						
2 Permanency - Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95% - Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%						
3 Adoption -Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95% - Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95% - Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.						
4 Statewide -Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.						