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Planning Your Group Visit

Discover, Learn & Explore Together

Are you planning to bring your **group of 20+ people** to the 9/11 Memorial & Museum? Plan your trip here to get the most out of your visit.

Use this page to find **group ticketing instructions, visitor information, directions, and frequently asked questions** about planning a group visit to 9/11 Memorial & Museum.

The first step in getting here is to [book your trip](#). We can't wait to see you and your group and make your visit as successful as possible.

[Book a Trip](#)

The Day of Your Visit

What You Need to Know

- Group bookings will require a confirmed minimum of 20 participants.
- [Book your group visit](#) before coming to ensure we can accommodate your entire party.
- We advise all groups to arrive 15 minutes before their entry time. This will allow ample time for the check-in process.
- Visitors are welcome to explore the Museum at their own pace. An average visit takes about 90 minutes.

Location & Getting Here

The Memorial and the Museum are located at 180 Greenwich Street in lower Manhattan and are easily reachable by public transportation.

Find out the most accessible ways to get your group here on our [Getting Here page](#).



While You're Here

Get the most out of your visit with additional Museum resources.

- Take a private guided tour
- Reserve your group's audio guides
- Watch a showing of *Boatlift*
- Enjoy a snack in our Museum Cafe
- Bring home a meaningful souvenir or gift from our Museum Store

Thank You to Our Funders

Starting in 2025, thanks to the generous support of our funders, New York, New Jersey, and Connecticut student groups can visit for free (subject to verification and availability). Find out more about [on-site guided field trips](#) and [virtual field trips](#).

Related Resources

Get related information and [book your group visit](#).



Group Visits FAQ

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Exhibitions

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LOCATION

180 Greenwich Street
New York, NY 10007

[View on map](#)

reservations@911memorial.org

[\(212\) 312-8800](tel:(212)312-8800)

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LEARN MORE

HOURS

9/11 Memorial

Daily, 8 a.m.-8 p.m.

9/11 Museum

Weds-Mon & [select Tues](#), 9 a.m.-7 p.m.

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