



Commissioner's Dashboard

August 2014

Allison Blake, Ph.D., L.S.W
Commissioner

September 20, 2014

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.

On or About August 31, 2014

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month ¹	86,004	Youth Open with CSOC (unduplicated count)	37,391
CP&P: Children/Youth Served	48,613	DD Eligible Children (unduplicated count)	17,239
OOH Setting (< 18)	7,132	MRSS: Dispatches in the month	841
In-Home Setting (< 18)	39,417	MRSS: Interventions (includes prior dispatches)	1,216
Youth 18-21	2,064	Remained in same Living situation	96%
Youth Open with CSOC ²	37,391		
FCP: Total Clients Served ³	8,419	Care Management: Children Served	9,829
DOW: Total Clients Served ⁴ (Monthly Average)	723	OOH Behavioral Health Settings: Children Served	1,623
		Placed out of State	3
DCF: Families Served in the Month ⁵	27,439	PerformCare Calls	6,489
CP&P	24,155	DD Related Calls	1,626
FCP (Family Success Centers & Home Visiting)	3,284	Sandy Related Calls	478

CP&P Quick Facts		FCP & DoW Quick Facts ⁷	
Hotline Referrals	12,610	FSCs: Families Served (July)	3,010
CPS Reports	29%	Home Visiting: Families Served (July)	274
CWS Referrals	10%	SBYSP: Clients Served (July)	3,892
Number of Human Trafficking Referrals ⁸	1	DV Services: Clients Served (July)	1,243
Response Timeliness	95%	Residential	21%
Monthly Staff Contacts/Children OOH	93%	Non-Residential	79%
Entries to Care	377		
Caseload: Intake	94%	SAARC: Clients Served (April- June 2014)	1,375
Caseload: Permanency	98%	Displaced Homemaker: Clients Served (April- June 2014)	795
Caseload: Adoption	86%	New Clients	63%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,672	RPE: Doses/Activities provided at Implementation Sites (Nov-Jan)	83

¹ Some children may be served by both CP&P and CSOC, and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new clients/families. DoW quick facts are based on new and ongoing clients/families served.

⁸ The cumulative number of human trafficking referrals between Nov and August 2014 was 100.

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MSA Updates					
Comparing December 2013 to August 2014					
	December 2013	August 2014	Δ from Dec 2013	MSA Target	
Initial FTMs (July 2014)	69%	81%	12%	90%	
Quarterly FTMs	54%	78%	24%	90%	
Initial Case Plans (July 2014)	97%	95%	-2%	95%	
Ongoing Case Plans	98%	97%	-1%	95%	
CW visits Child Monthly (at placement site)	94%	93%	-1%	98%	
CW visits Child 2x/Mo 1st2Mo (June 2014)	89%	90%	1%	95%	
CW visits Parent 2x/Mo	74%	72%	-2%	95%	
Parent visits Child 4x/Mo	56%	54%	-2%	60%	
Response Timeliness	97%	95%	-2%	98%	
Investigation Timeliness CP&P (June 2014)	63%	76%	13%	98%	
Investigation Timeliness IAIU (August 2014)	85%	85%	0%	80%	
Ind. Living Assessments 14-18 yrs	96%	86%	-10%	95%	
Caseloads: Intake	87%	94%	7%	95%	
Caseloads: Permanency	95%	98%	3%	95%	
Caseloads: Adoption	87%	86%	-1%	95%	
This table compares performance in the most current month to the last month of the previously published monitoring report (December 2013)					
 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the MSA target. Measures with a 30 or 60 day lag are noted next to the description of the measure.					

Caseworker visits with Child (all locations) August: 98%

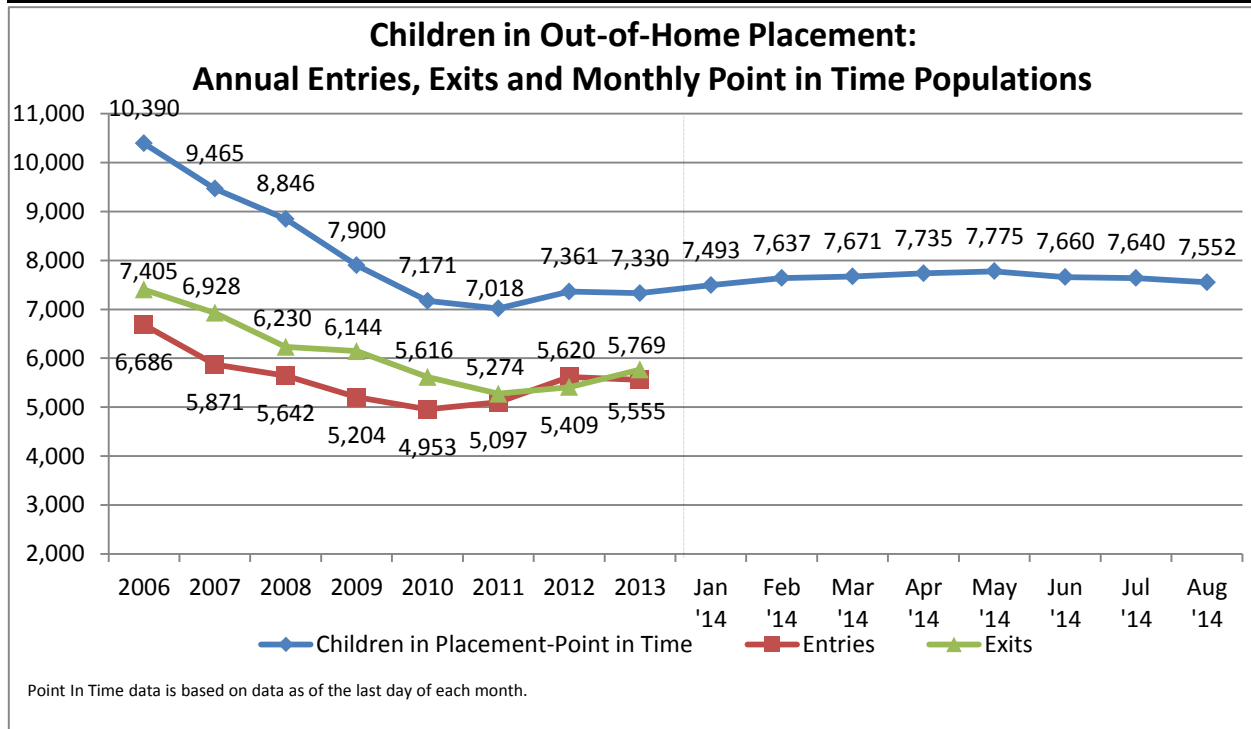


Table of Contents

SECTION I: CHILD PROTECTION & PERMANENCY	5
SECTION II: ADOLESCENT SERVICES	9
SECTION III: INSTITUTIONAL ABUSE INVESTIGATION UNIT	10
SECTION IV: CHILDREN'S SYSTEM OF CARE	11
SECTION V: FAMILY & COMMUNITY PARTNERSHIPS	14
SECTION VI: DIVISION ON WOMEN	15
SECTION VII: TRACKING DATA AFTER SUPERSTORM SANDY	16
SECTION VIII: KEY PERFORMANCE INDICATORS BY CPP LOCAL OFFICE	19

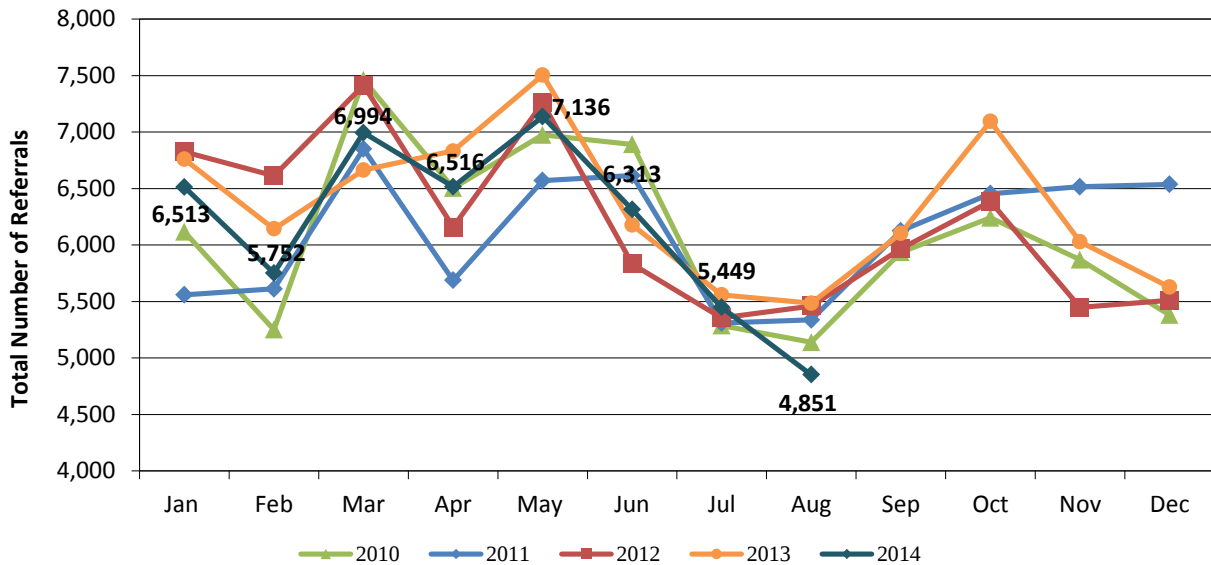
Section I: Child Protection & Permanency

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>	n for 8/2014	Δ from 8/2013
Families Under CP&P Supervision	24,155	-2%
Children Under CP&P Supervision	48,613	-1%
Children Receiving CP&P In-Home Services	41,061	-1%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	(53%)	
Resource Family Kinship	(38%)	
Group and Residential	(7%)	
Independent Living	(1%)	
	7,552	0%
Children Legally Free for Adoption (Excludes TPR Appeals)	1,158	13%
Finalized Adoptions to date (CY 2014)	526	4%
Children in Subsidized Kinship Legal Guardianship	1,985	-4%
Children in Subsidized Adoptions	13,687	1%
Entries to Care	377	-19%
Exits from Care	435	-16%



Section I: Child Protection & Permanency

CPS & CWS Referrals Assigned to All CP&P Offices



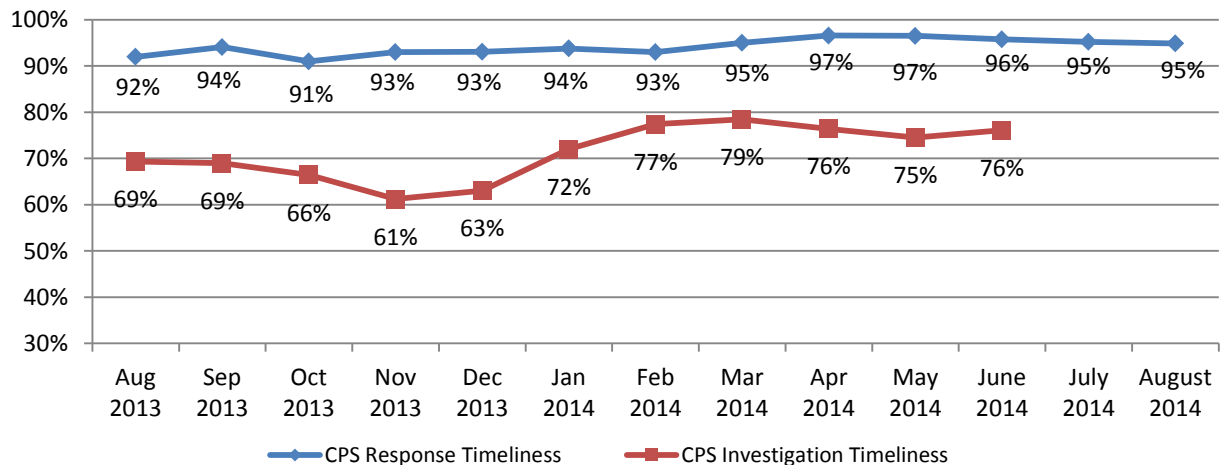
Axis begins at 4,000 to enhance separation of data.

State Central Registry Statistics

Total SCR Intakes Recorded in NJ SPIRIT	12,610
CPS Reports	28.8%
CWS Referrals	9.7%
Non CPS/CWS Child Related Calls	61.5%

Response and Investigation Timeliness

(MSA Target= 98%)



Axis begins at 30% to enhance separation.

Investigations have a 60 day lag in reporting.

June 2014: 6% of the Investigations received had a Substantiated finding & an additional 8% had an established finding.

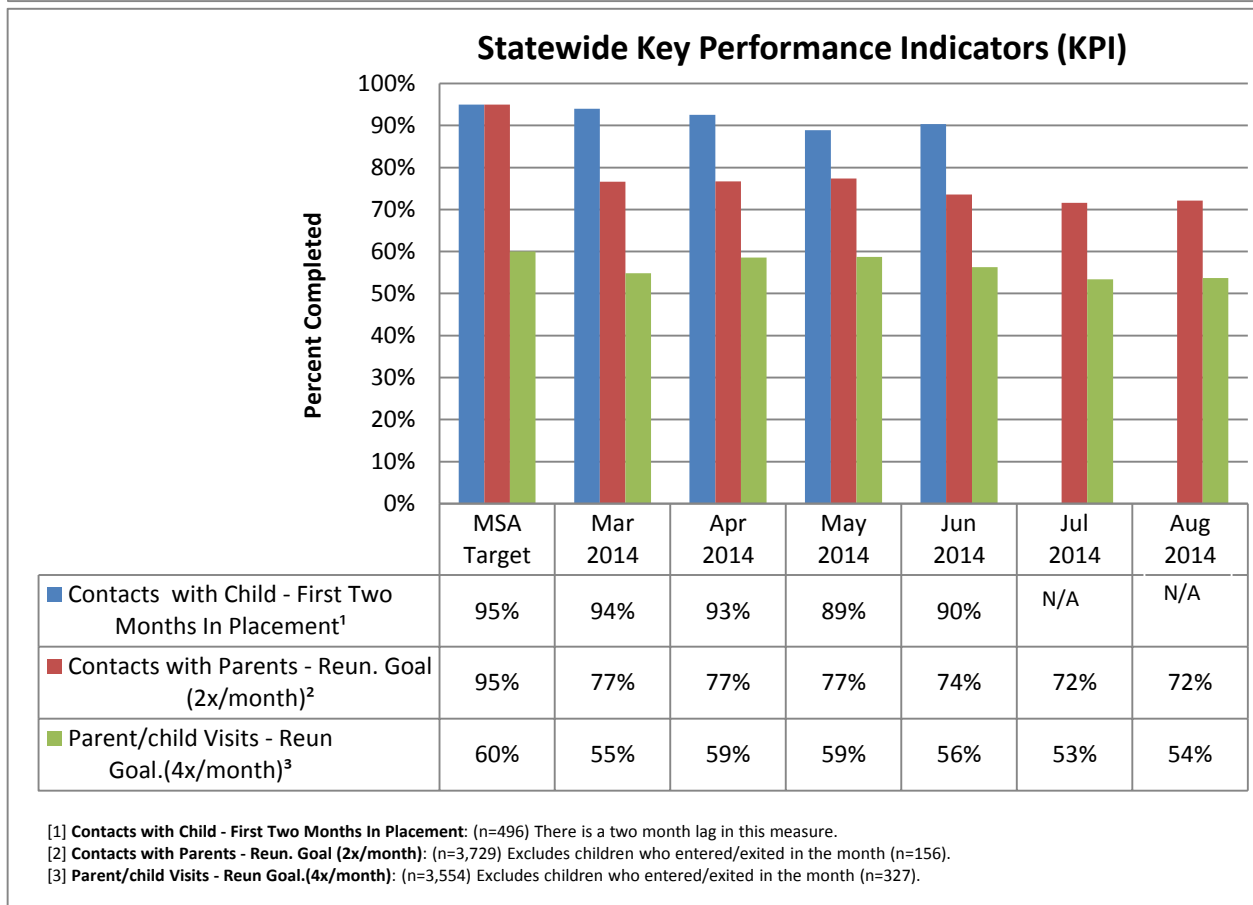
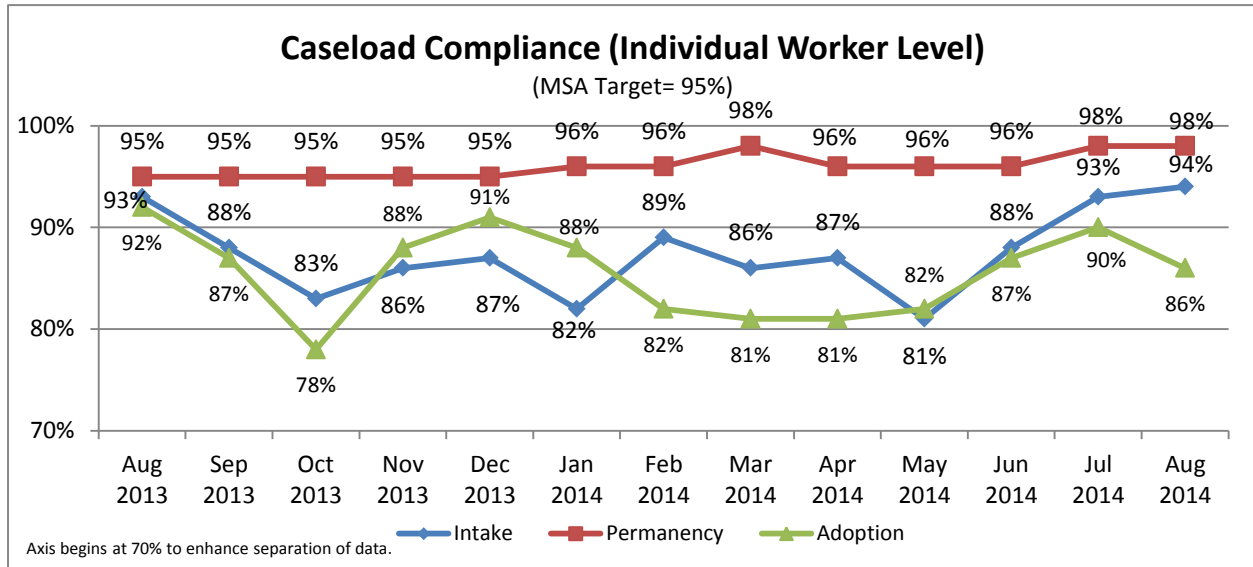
The variation in performance on investigation timeliness in the Fall of 2013 is likely due to the high number of referrals received in October 2013 (see above).

Section I: Child Protection & Permanency

Monthly Staff Contacts (MSA Target for Out of Home Children = 98%)

	Mar 2014	Apr 2014	May 2014	June 2014	Jul 2014	Aug 2014	Δ from MSA	6 Months Average
In Home	95%	95%	95%	92%	91%	91%	N/A	93%
Out of Home	93%	92%	92%	90%	90%	93%	-8%	92%

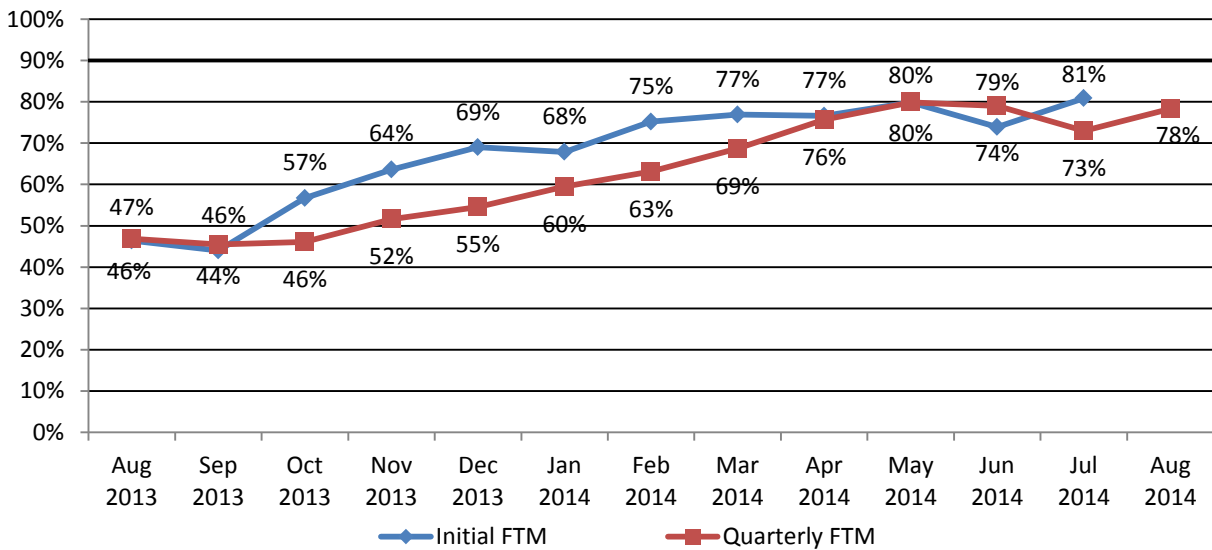
Monthly Staff Contacts: In Home (n=21,582), Out-of-Home (n=6,917).



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Section I: Child Protection & Permanency

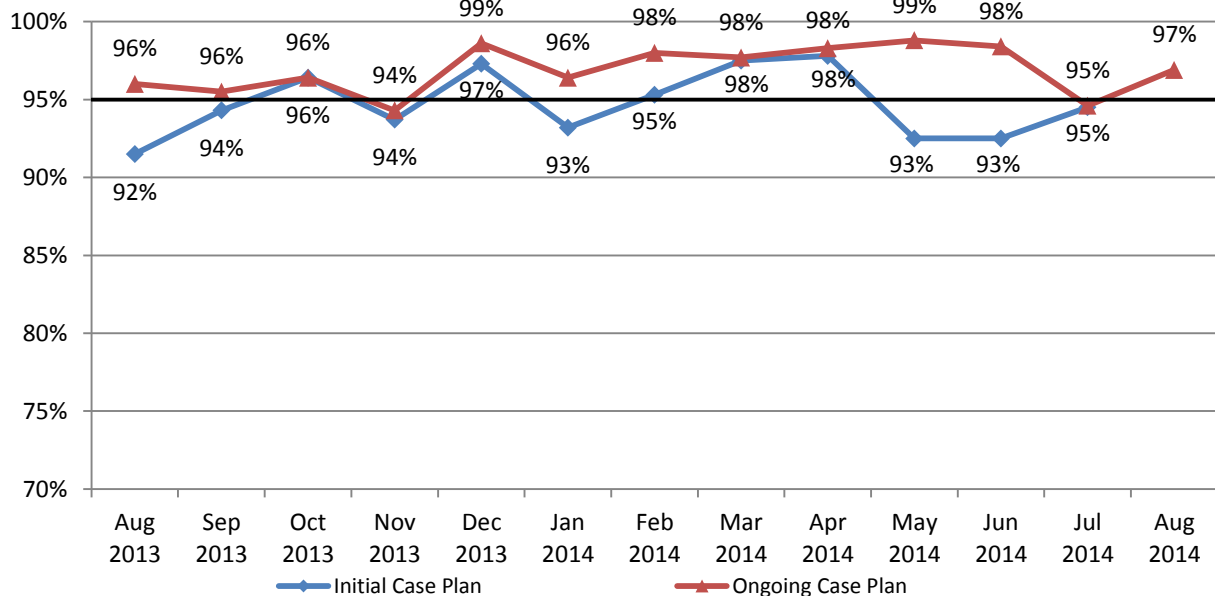
Initial & Quarterly Family Team Meetings



Initial FTMs: (n=424) Compliance excludes children who exited within 30 days of removal.

Quarterly FTMs: (n=1816) Compliance excludes children who exited.

Initial & Ongoing Case Plans

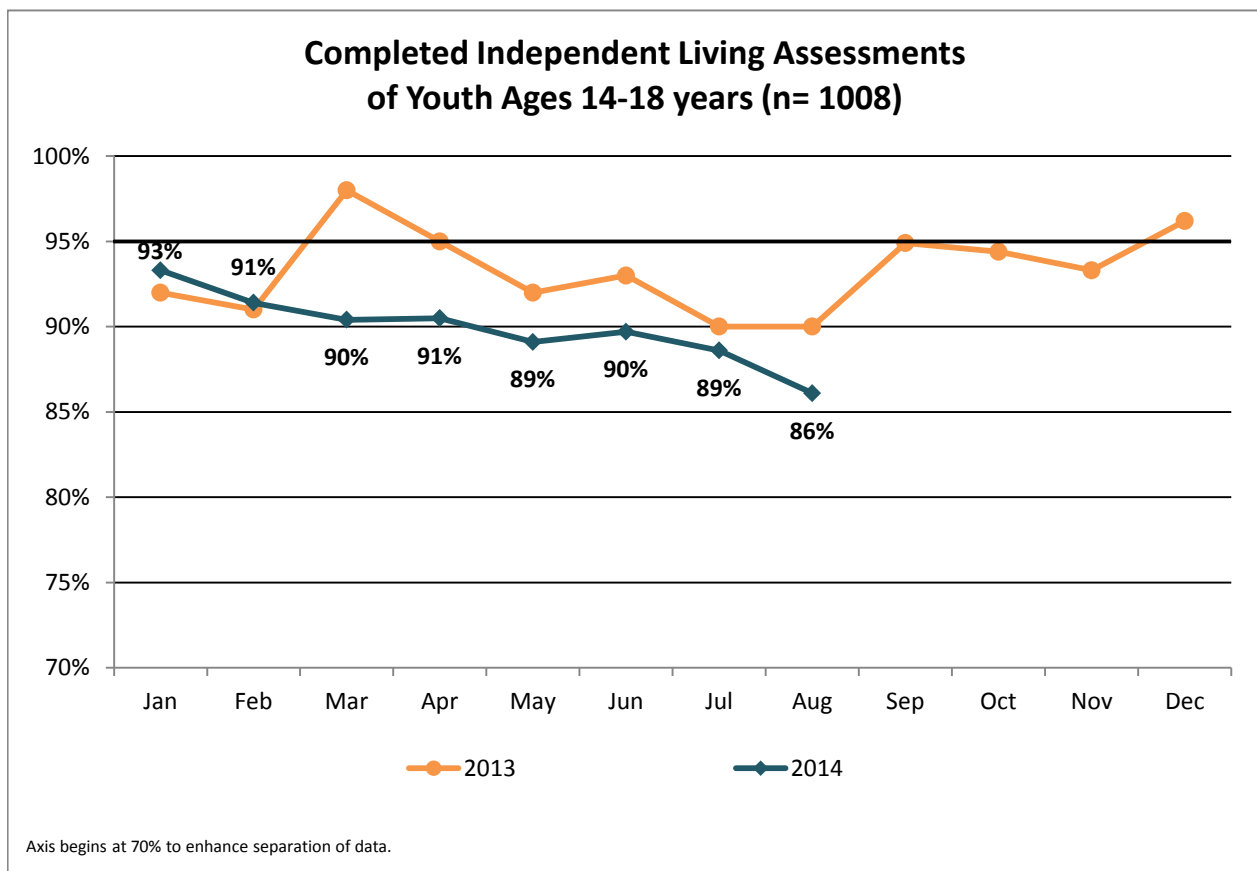


Initial Case Plans: (n=421) Compliance excludes children who exited. 6 months average for Initial Case Plans is 95%.

Ongoing Case Plans (n=1145) Compliance excludes children who exited in the last six months. 6 months average for Ongoing Case Plans is 97%.

Section II: Adolescent Services

OAS Quick Facts Youth 18-21	
Youth 18-21 years old served by CP&P ⁴	2,064
Youth served "In Home" living with a parent/relative or living independently ⁵	1,644
Youth served "Out-of-Home"	420
Family Based Setting (56%)	
Congregate Care Setting (27%)	
Independent Living (18%)	
Youth Receiving Adoption or KLG Subsidy	565

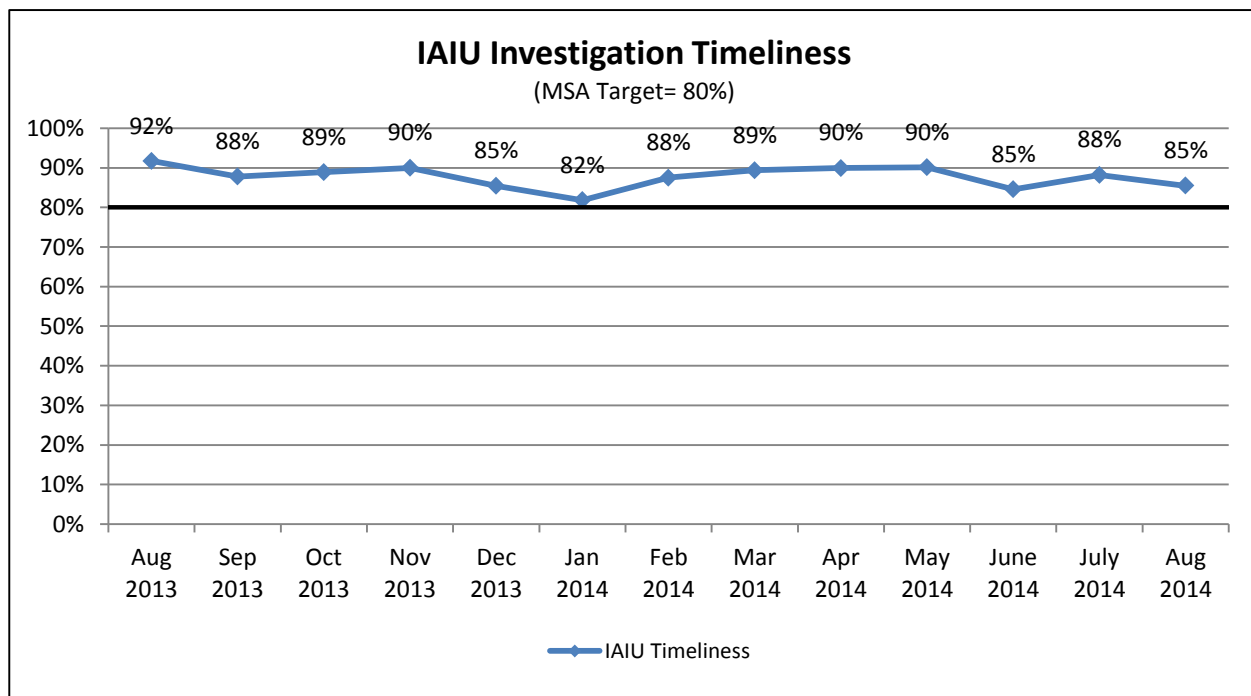
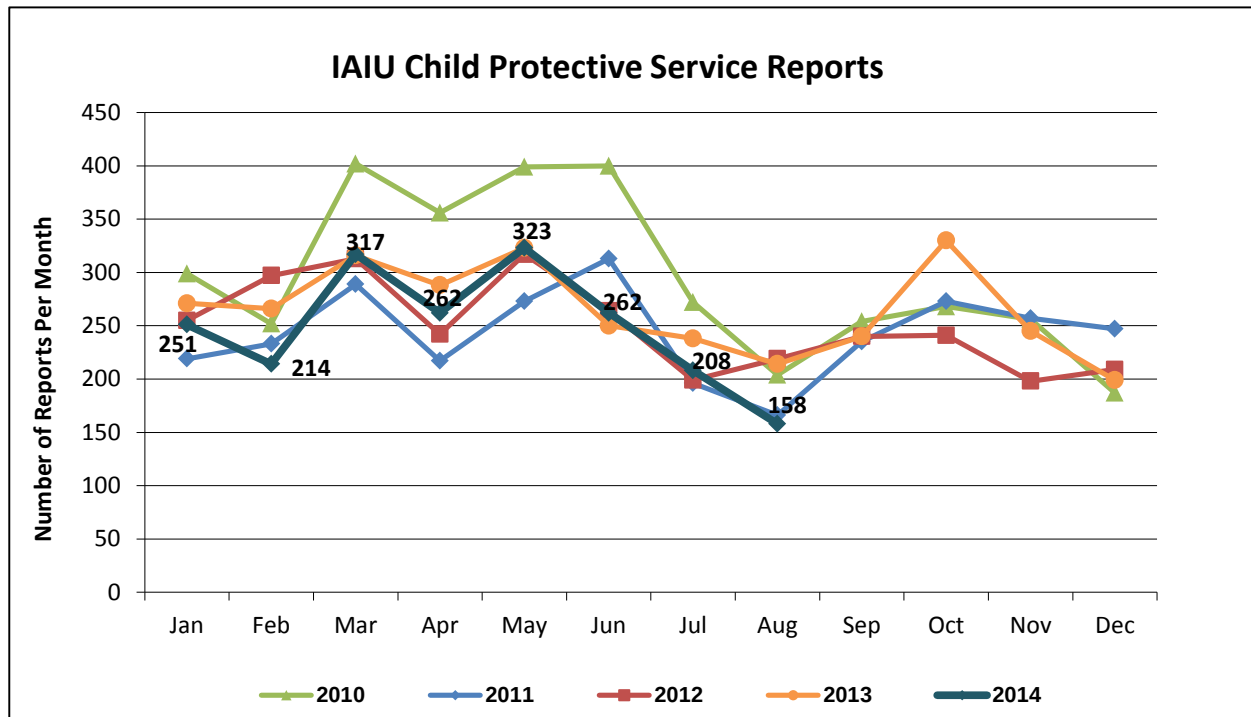


[4] The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

[5] The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds

1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

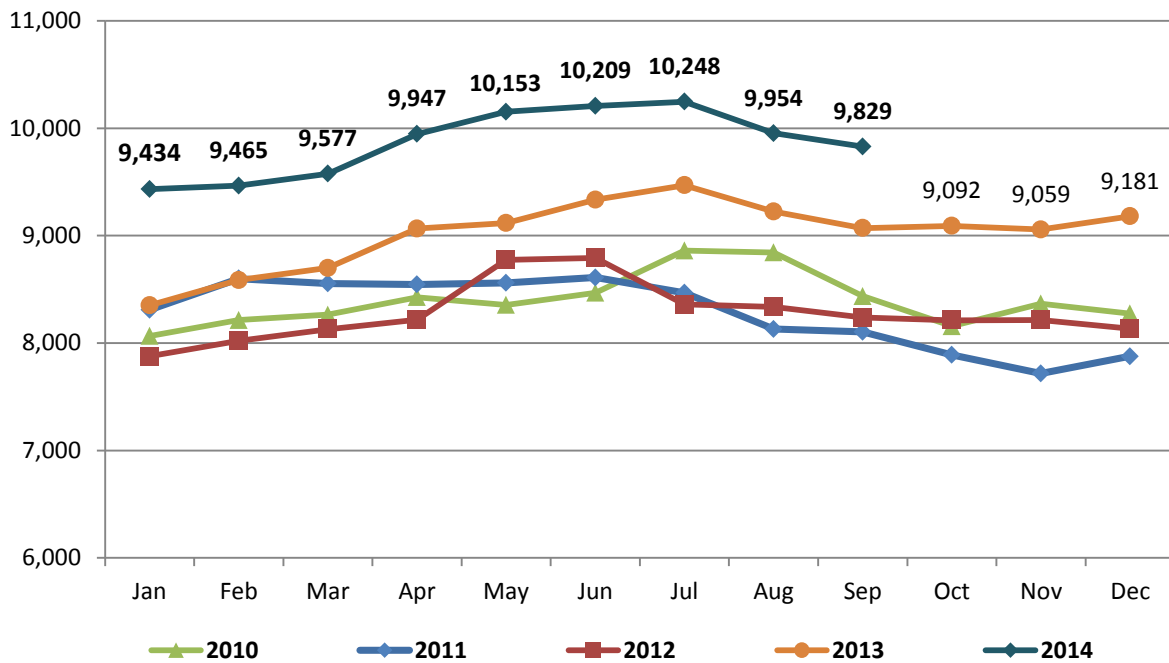
Section III: Institutional Abuse Investigation Unit



Section IV: Children's System of Care

Children in Care Management

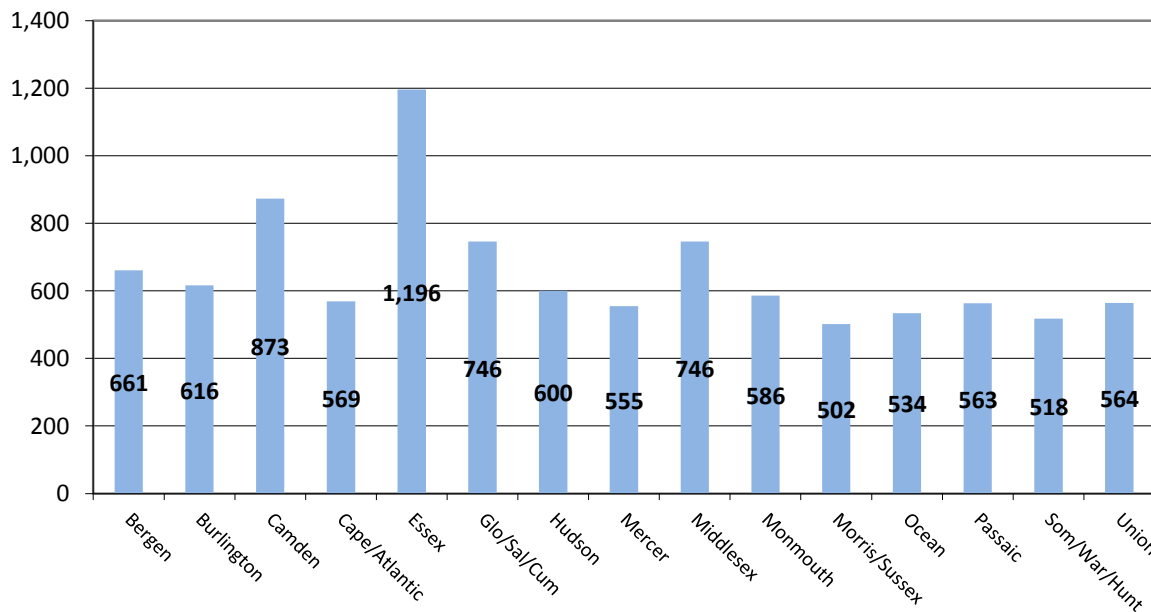
January 2010 - September 2014



Children in Care Management by County

as of 9/1/2014

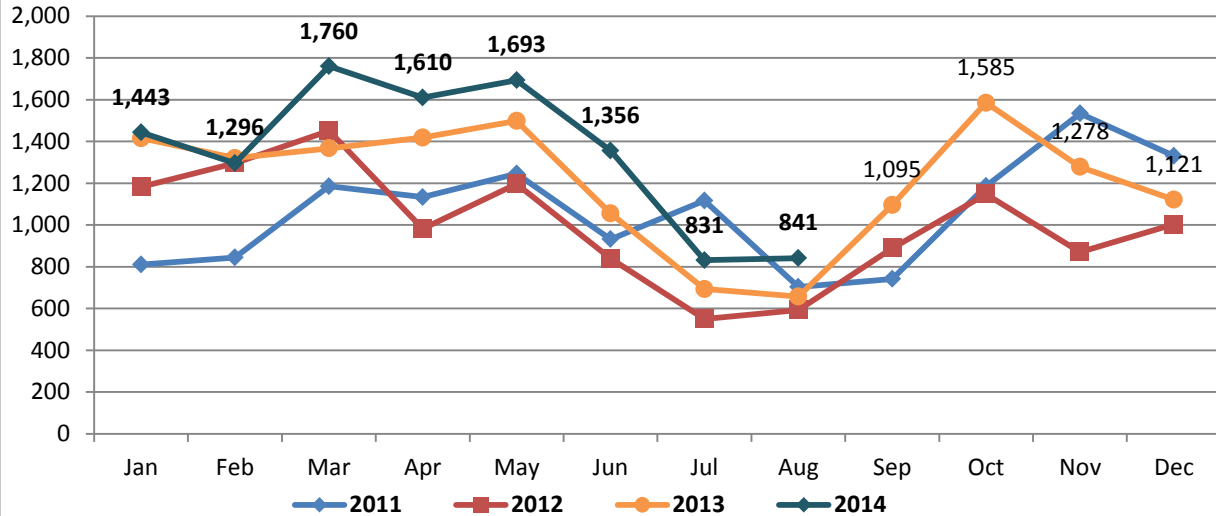
(n= 9,829)



Section IV: Children's System of Care

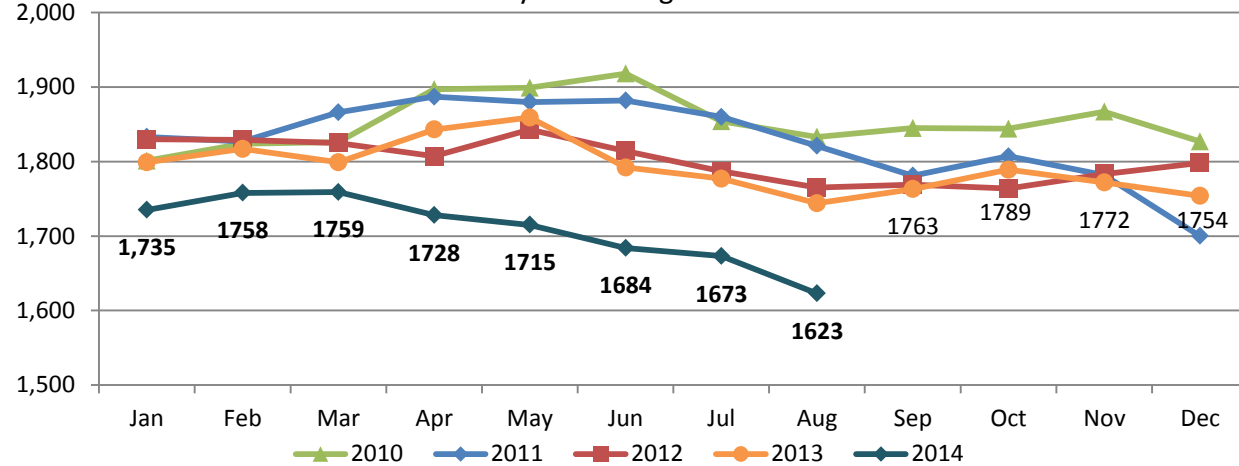
Mobile Response Stabilization Services (MRSS) Dispatched

January 2011 - August 2014



Children in Out of Home Treatment Settings - All Children

January 2010 - August 2014



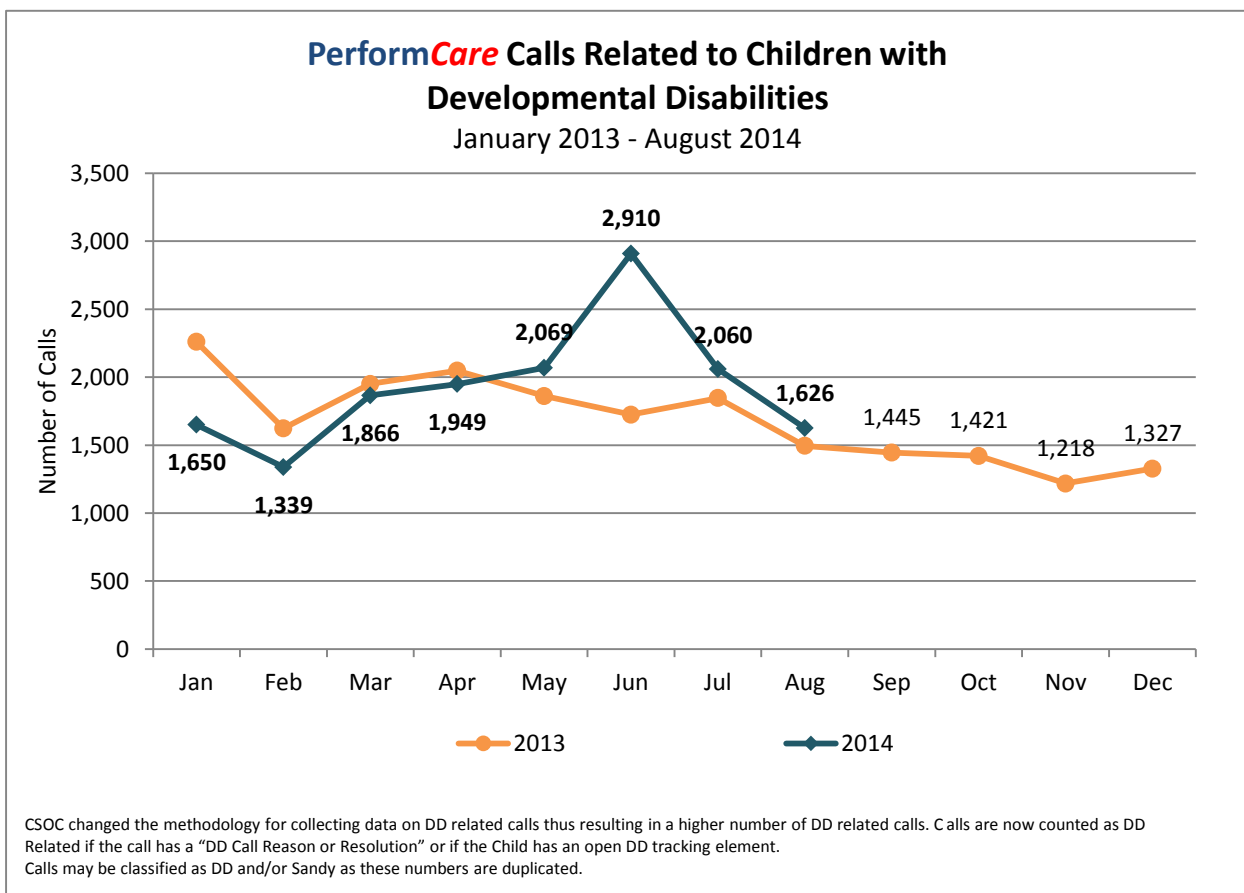
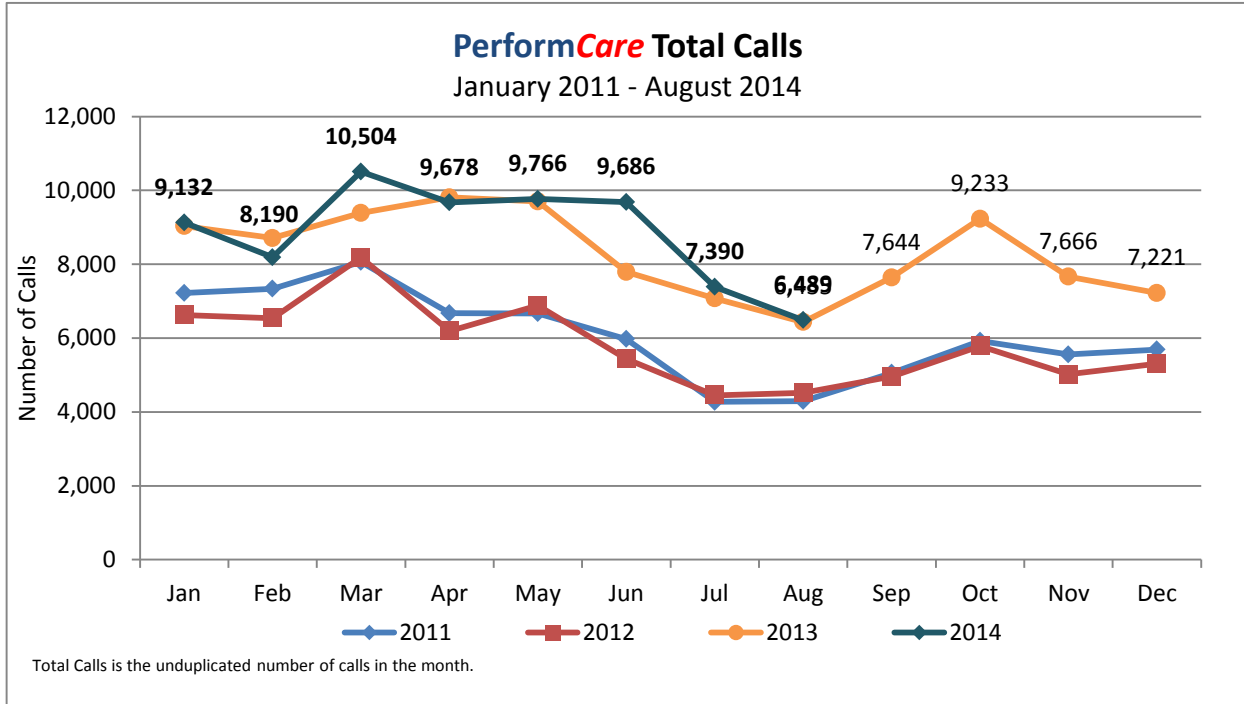
Axis begins at 1,500 to enhance separation of data.
Data does not include DD only children.

Children in Out-of-Home Treatment – August 2014

Out-of-Home Treatment Settings	n= 1,623
Treatment Home	25%
Residential Treatment Center	28%
Specialty Bed	21%
Group Home	8%
Psychiatric Comm. Residence	13%
Intensive Residential Treatment	3%
Detention Alternative	1%

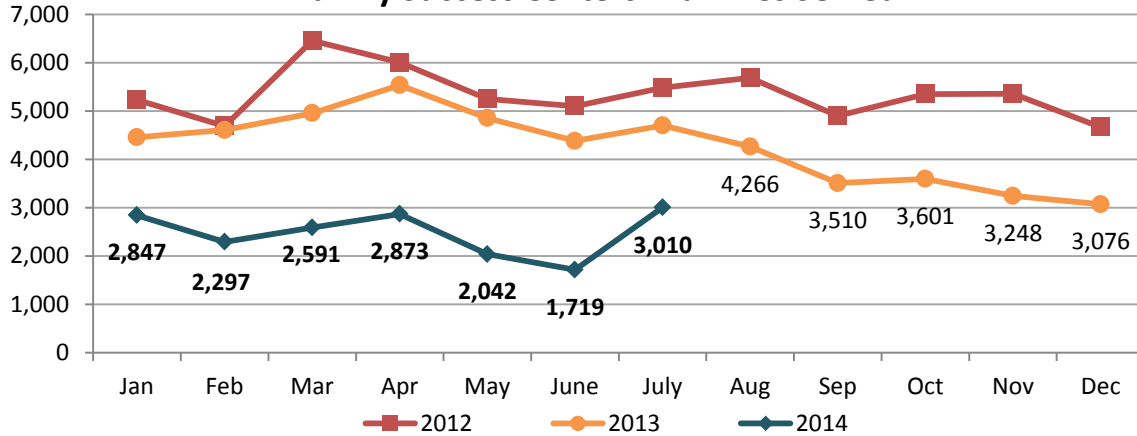
*n includes 3 children placed out-of-state.

Section IV: Children's System of Care



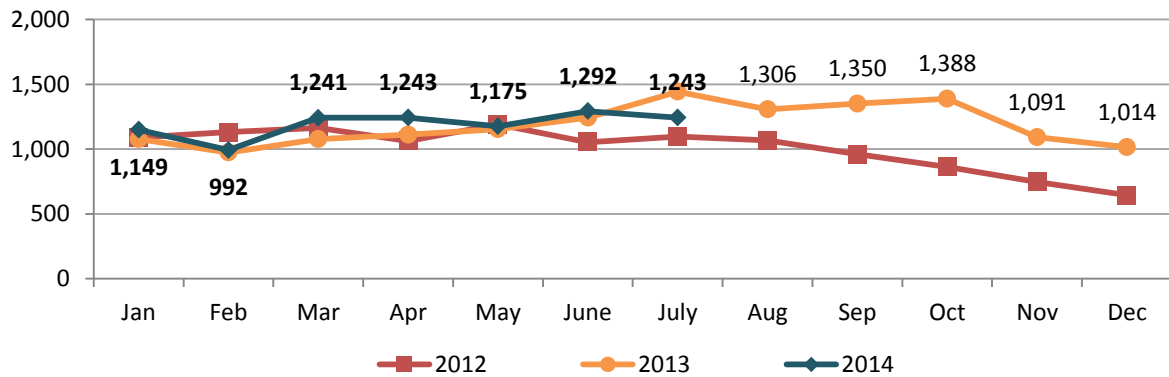
Section V: Family & Community Partnerships

Family Success Centers - Families Served

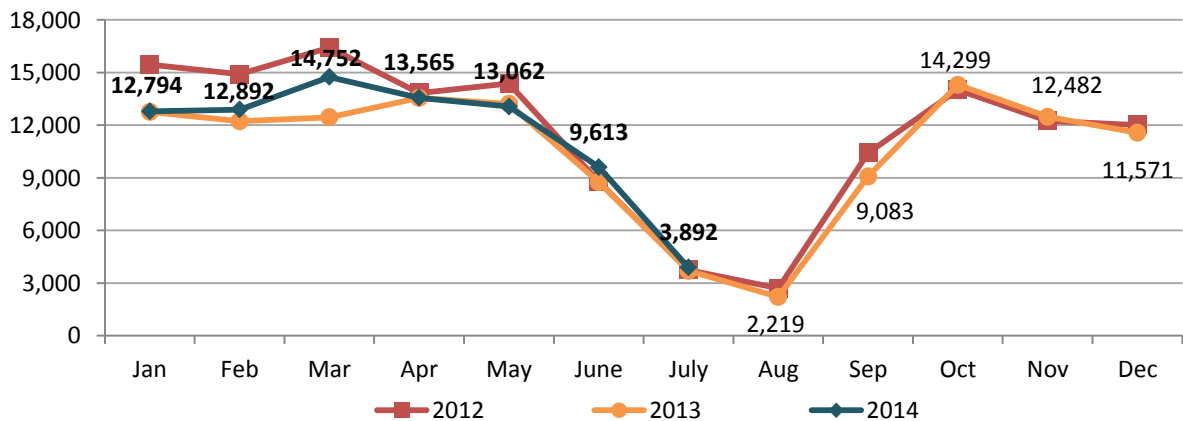


Methodology for counting FSC clients changed beginning in July 2013 to only count registered participants.

Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services Total New Clients



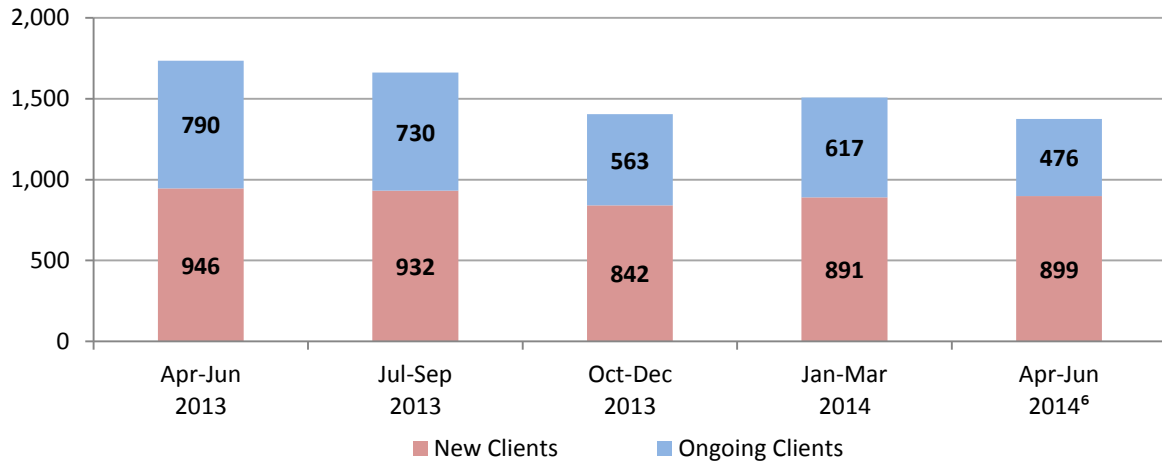
School-Based Youth Services Programs - New and Ongoing Clients Served



DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)



	Apr-Jun 2013	Jul-Sep 2013	Oct-Dec 2013	Jan-Mar 2014	Apr-Jun 2014 ⁶
Total Number of SAARC Programs	21	21	21	21	21
New Victims Served	815	788	709	786	752
Ongoing Victims Served	681	597	490	554	408
New Significant Others Served	131	144	133	105	147
Ongoing Significant Others Served	109	133	73	63	68
Total SAARC Served	1736	1662	1405	1508	1375
Hotline/Email Services Provided	3505	2940	3173	3386	3133
Accompaniments	416	410	375	355	421
Volunteer Confidential Sexual Violence Advocates	539	477	537	464	548

Rape Prevention & Education Programs (RPE)	Nov-Jan 2013	Feb-April 2013	May-July 2013	Aug-Oct 2013	Nov-Jan 2014 ⁸
Number of Doses/Activities Provided at Implementation Sites	107	128 ⁶	165 ⁷	72 ⁶	83 ⁶
Number of Recruitment Presentations & One-Time Education Sessions	167	249 ⁶	135 ⁷	181 ⁶	61 ⁶

Displaced Homemaker Program	Apr-Jun 2013	Jul-Sep 2014	Oct-Dec 2014	Jan-Mar 2014	Apr-Jun 2014
Number of New Clients Served	484	455	431	523	502
Number of Ongoing Clients Served	334	687	330	316	293
Total Number of Clients Served	818	1142	761	839	795

⁶ Missing information from 1 county.

⁷ Missing information from 2 counties. In addition, there are some ongoing data quality issues. DoW Coordinators are providing TA to improve the data going forward.

⁸ RPE reporting requirements are under revision. Data for the Feb-Apr '14 & May-Jul '14 quarters will be available at a later date.

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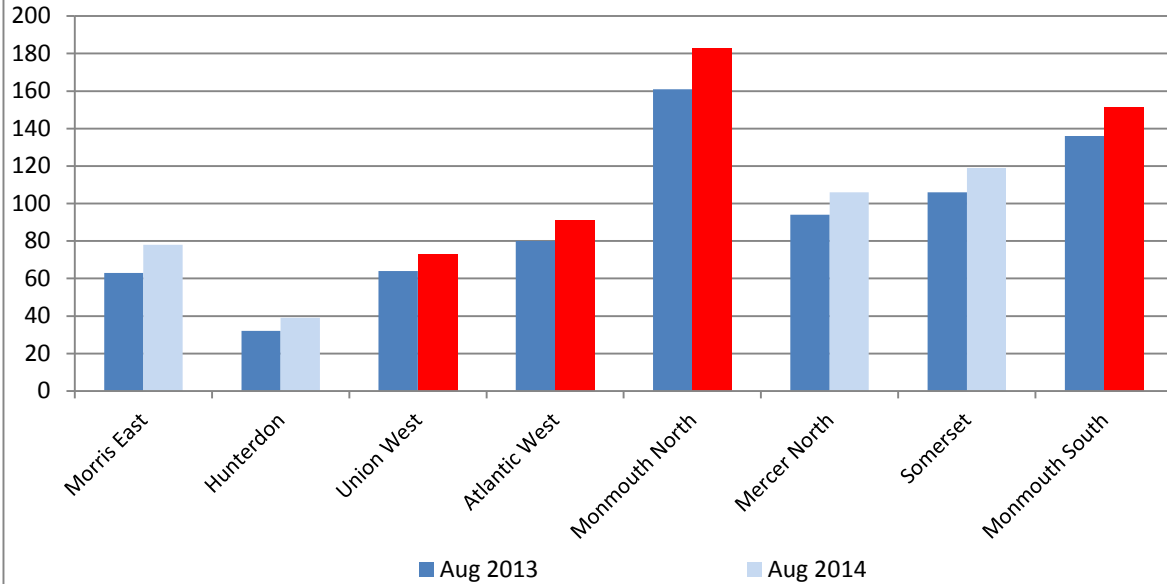
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Section VII: Tracking Data after SuperStorm Sandy

10 Most Impacted Counties

CP&P Local Offices with >10% Increase in Referrals

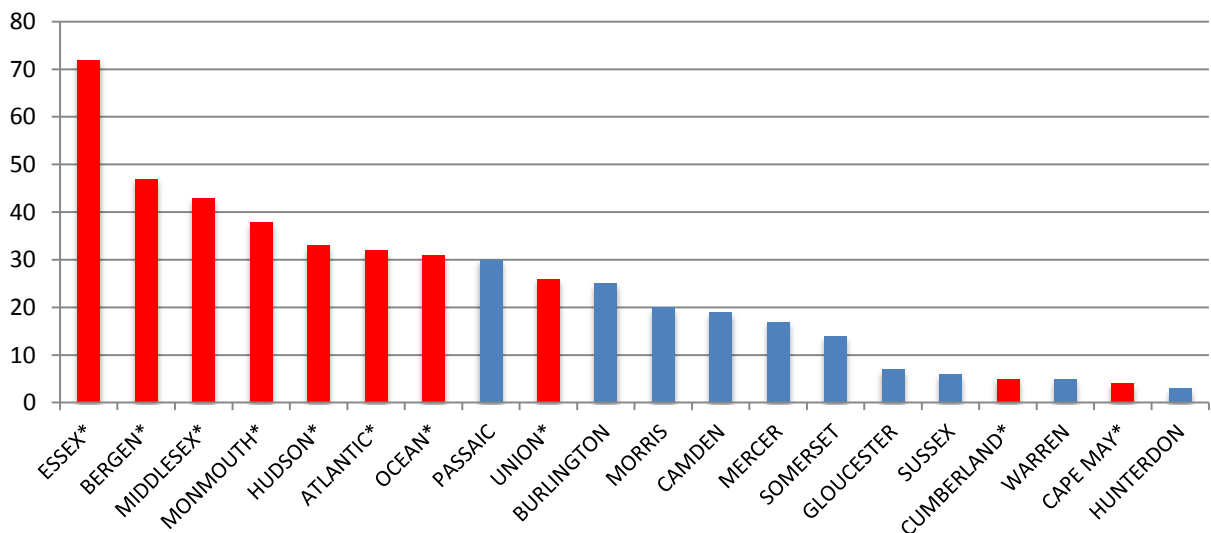
Comparing August 2013 to August 2014



Red bars indicate a SuperStorm Sandy designated impacted county.

Calls to PerformCare from Sandy Affected Families

August 2014



Red bars indicate a SuperStorm Sandy designated impacted county.

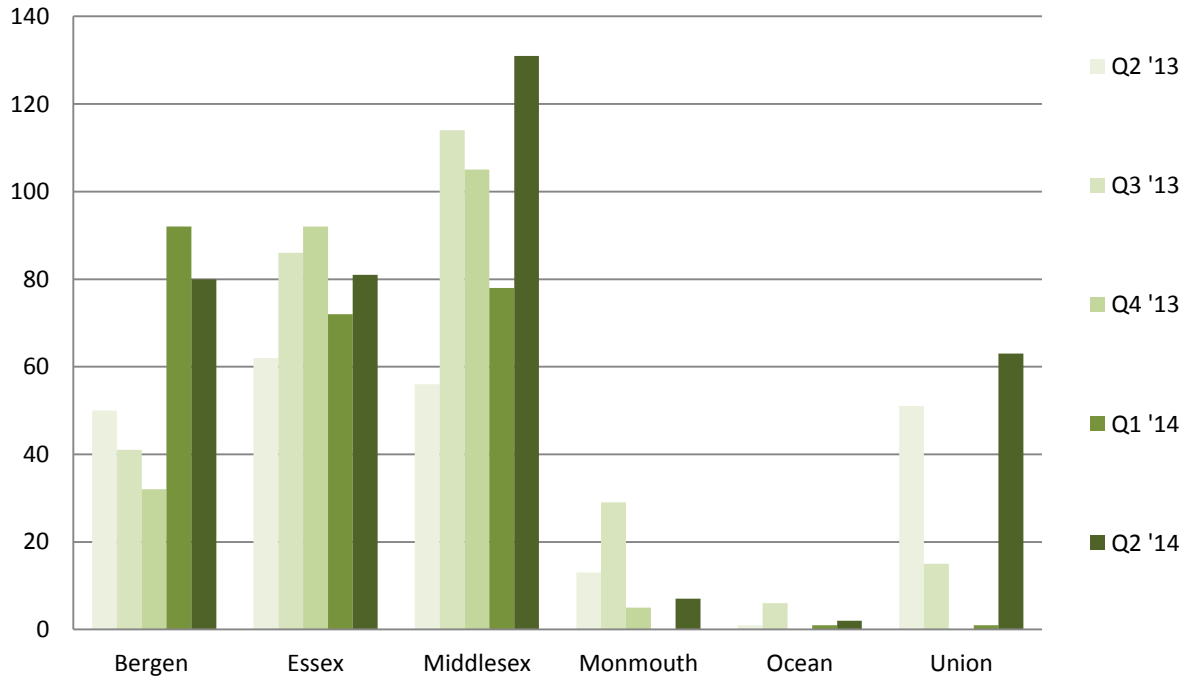
n=478; One county; Salem did not record any calls from Sandy affected families. There was (1) call that was not attached to any county.

Calls are counted as Sandy Related if the family has ever answered yes to the question "were you affected by Superstorm Sandy".

Section VII: Tracking Data after SuperStorm Sandy

County-Level Surveillance of Residential DV Shelters Over Capacity

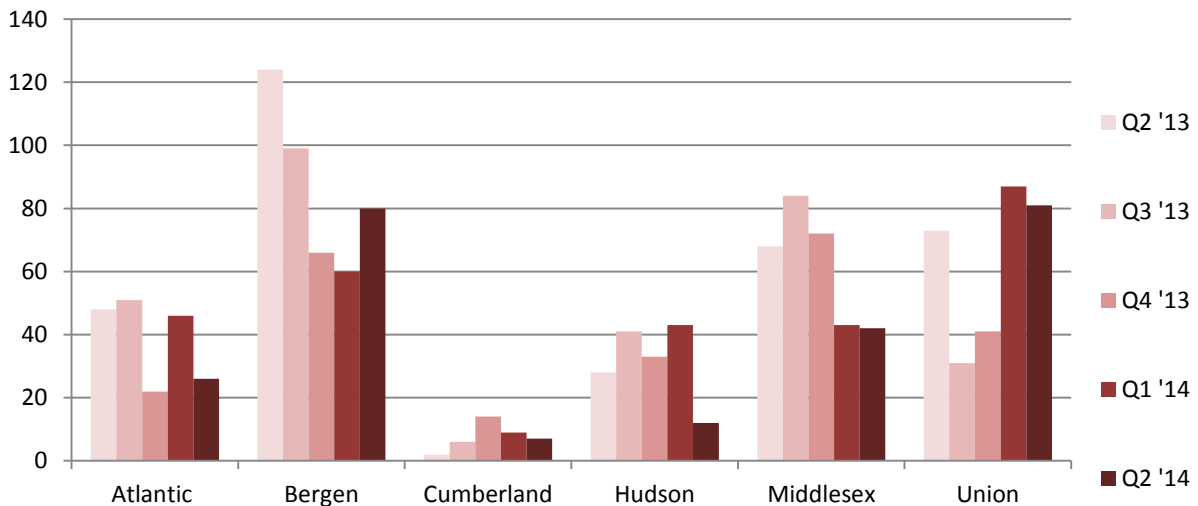
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Atlantic, Cape May, Cumberland & Hudson are not included. They had 10 or fewer clients not admitted during the entire time period. Non-admitted clients are offered referrals to other counties.

Surveillance of Counties with Unmet Needs for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services

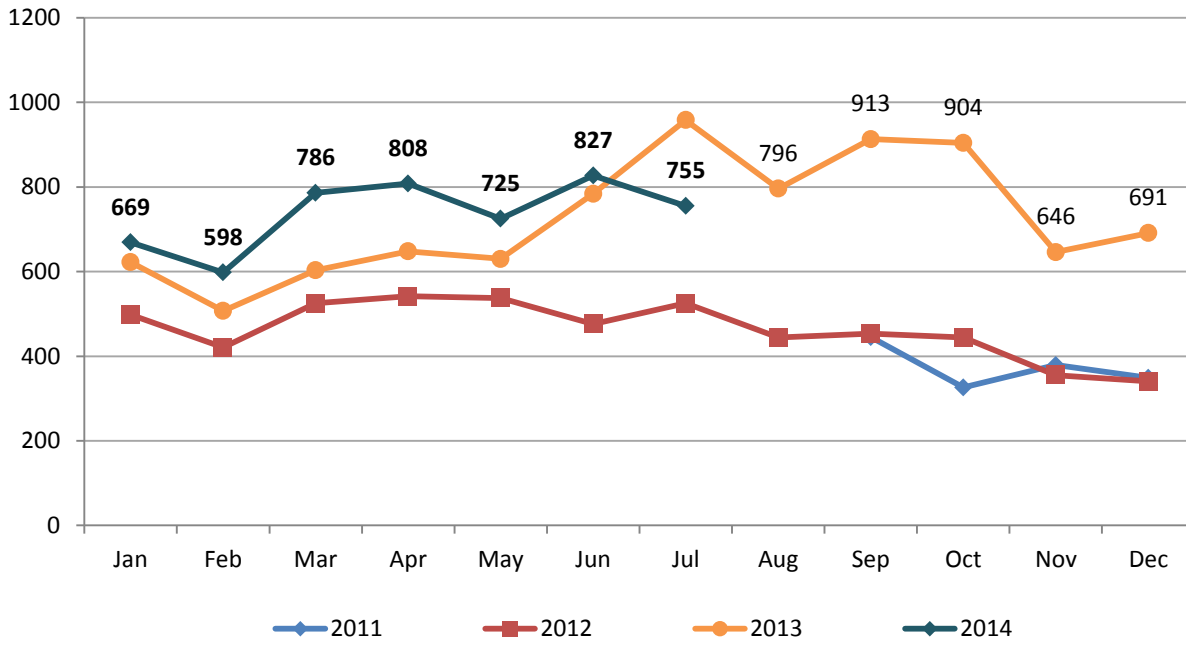


Bergen county includes two agencies, but all waiting victims come from one. The waiting list for this agency is group counseling, and the victim is likely to have received crisis counseling. Cape May, Essex, Monmouth & Ocean are not included. They had 2 or fewer DV victims waiting for services during the entire time period.

Section VII: Tracking Data after SuperStorm Sandy

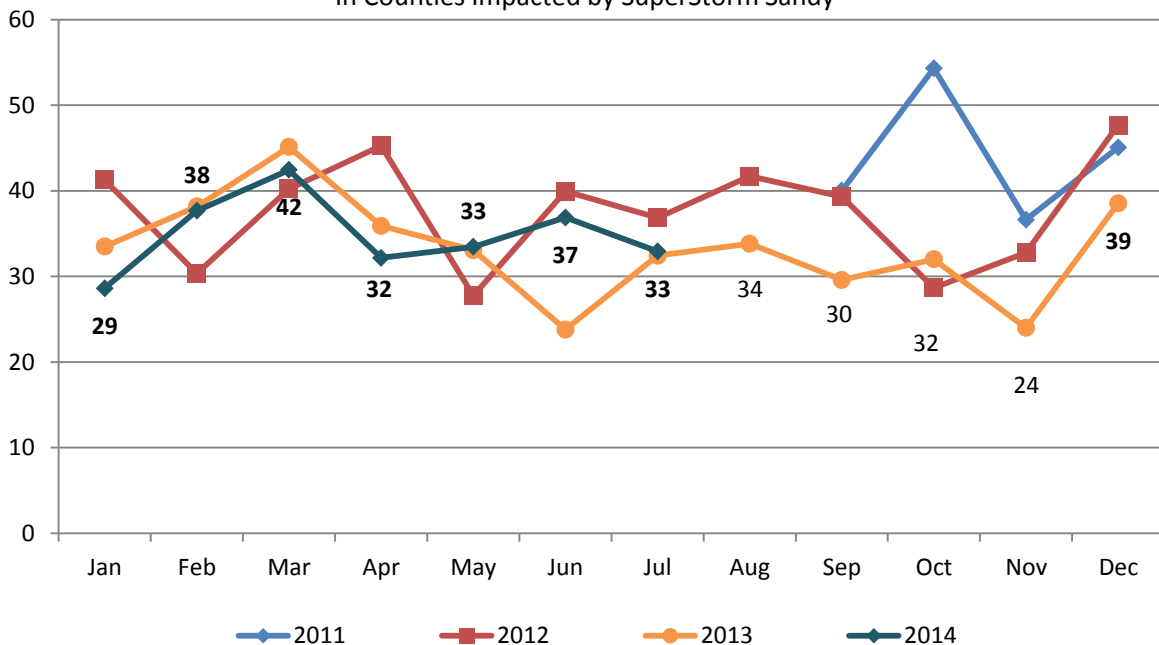
Domestic Violence Services: Adults and Children Admitted to Residential and Non Residential Services

In Counties Impacted by SuperStorm Sandy



Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

In Counties Impacted by SuperStorm Sandy



Key Performance Indicators by CPP Local Office

August 2014

(Unless otherwise indicated in the footnote table)

Local Office	M# 3b	M# 4	M# 7a	M# 7b	M# 10	M# 11	M# 16	M# 17	M# 18	M# 20	Intake Caseload
Atlantic East	100%	70%	93%	95%	100%	100%	100%	99%	76%	48%	89%
Atlantic West	92%	69%	80%	93%	60%	97%	100%	93%	60%	48%	38%
Bergen Central	99%	92%	100%	97%	100%	100%	100%	91%	85%	78%	100%
Bergen South	97%	77%	100%	100%	100%	100%	93%	92%	85%	61%	96%
Burlington East	88%	68%	80%	88%	100%	100%	85%	91%	76%	63%	81%
Burlington West	97%	80%	88%	87%	75%	100%	100%	89%	82%	51%	100%
Camden Central	85%	52%	69%	45%	75%	96%	80%	95%	67%	47%	76%
Camden East	98%	79%	100%	53%	100%	100%	83%	97%	74%	53%	100%
Camden North	88%	46%	60%	48%	100%	100%	90%	89%	1900%	64%	100%
Camden South	100%	83%	95%	47%	95%	96%	100%	96%	66%	61%	94%
Cape May	100%	87%	86%	97%	100%	92%	100%	97%	81%	50%	100%
Cumberland East	81%	74%	100%	97%	100%	100%	75%	94%	42%	21%	100%
Cumberland West	99%	53%	73%	85%	100%	100%	100%	96%	70%	53%	100%
Essex Central	100%	99%		86%		100%	71%	93%	75%	44%	100%
Essex North	100%	74%	100%	50%	100%	100%	100%	86%	62%	55%	100%
Essex South	98%	76%	20%	52%	60%	46%	100%	94%	49%	51%	100%
Gloucester East	99%	61%	100%	96%	100%	92%	71%	94%	84%	49%	94%
Gloucester West	95%	95%	75%	59%	92%	98%	100%	93%	81%	57%	100%
Hudson Central	76%	69%	100%	100%	75%	100%	93%	96%	68%	51%	100%
Hudson North	100%	96%		100%		100%	100%	98%	82%	86%	100%
Hudson South	96%	56%	73%	49%	100%	94%	94%	92%	63%	52%	96%
Hudson West	96%	86%	100%	68%	100%	100%	86%	92%	88%	51%	100%
Hunterdon	100%	97%	100%	100%	100%	100%	100%	97%	57%	54%	100%
Mercer North	95%	79%	100%	95%	100%	89%	85%	93%	68%	52%	100%
Mercer South	99%	79%	90%	96%	100%	100%	100%	99%	78%	65%	100%
Middlesex Central	93%	78%	100%	79%	100%	100%	80%	93%	77%	48%	100%
Middlesex Coastal	99%	97%	100%	98%	92%	100%	100%	97%	72%	67%	100%
Middlesex West	100%	69%	100%	88%	57%	100%	100%	96%	67%	55%	100%
Monmouth North	90%	70%	50%	44%	100%	90%	75%	90%	63%	59%	88%
Monmouth South	92%	75%	93%	78%	100%	100%	100%	95%	82%	61%	56%
Morris East	100%	92%		100%		100%	100%	100%	92%	58%	100%
Morris West	98%	88%	0%	68%	100%	100%	100%	96%	72%	67%	100%
Newark Center City	93%	85%	67%	82%	89%	100%	78%	88%	61%	42%	95%
Newark Northeast	92%	87%	91%	82%	100%	100%	91%	93%	89%	64%	94%
Newark South	96%	92%	87%	100%	100%	100%	100%	91%	68%	54%	91%
Ocean North	97%	70%	69%	87%	100%	88%	100%	95%	65%	37%	97%
Ocean South	99%	79%	44%	71%	100%	100%	94%	91%	65%	38%	100%
Passaic Central	98%	55%	67%	82%	100%	100%	86%	91%	67%	72%	96%
Passaic North	96%	82%	88%	83%	100%	100%	87%	98%	79%	59%	71%
Salem	91%	57%	39%	59%	85%	93%	89%	94%	77%	60%	85%
Somerset	99%	70%	86%	83%	100%	100%	72%	90%	73%	45%	96%
Sussex	100%	82%	100%	86%	100%	100%	100%	99%	72%	50%	100%
Union Central	97%	86%	100%	94%	100%	100%	100%	93%	71%	39%	100%
Union East	88%	84%		94%		97%	100%	93%	82%	67%	100%
Union West	98%	76%	100%	96%	100%	100%	100%	87%	79%	65%	100%
Warren	93%	69%	63%	63%	88%	92%	53%	84%	54%	27%	100%
Statewide	95%	76%	81%	78%	95%	97%	90%	93%	73%	54%	94%

Blank indicates that there were no children eligible for the measure in that office

Measure #	Description of the Measure	Final Target	Month Reported	Extract Date
M# 3b	Timeliness of Response (investigations commenced in required response time)	98%	August	9/15/14
M# 4	Timeliness of Completion (investigations in 60 days)	98%	June	9/15/14
M# 7a.	FTM (initial)	90%	July	9/15/14
M# 7b.	FTM (quarterly)	90%	August	9/15/14
M# 10	Case Plans (initial)	95%	July	9/15/14
M# 11	Case Plans (ongoing)	95%	August	9/15/14
M# 16	Wkr-Child Visits (first 2 months OOHP)	95%	June	9/15/14
M# 17	Monthly Wkr-Child Visits at the Placement Site (Includes Out of State Children)	98%	August	9/15/14
M# 18	Wkr-Parent Visits (Reunification goal; 2x monthly)	95%	August	9/15/14
M# 20	Parent-Child Visits (weekly)	60%	August	9/15/14
Intake Caseload	Intake Worker Caseload	95%	August	9/5/14



Met Target



Within 10% of Meeting Target



< 50% of Final Target

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.