



Commissioner's Dashboard October 2015

Allison Blake, Ph.D., L.S.W
Commissioner

November 19, 2015

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.

On or About October 31, 2015

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month ¹	89,600	Youth Open with CSOC (<i>unduplicated count</i>)	40,354
CP&P: Children/Youth Served	49,246	DD Eligible Children (<i>unduplicated count</i>)	18,311
OOH Setting (< 18)	6,951	MRSS: Dispatches in the month	2,006
In-Home Setting (< 18)	40,233	MRSS: Interventions (<i>includes prior dispatches</i>)	1,137
Youth 18-21	2,062	Remained in same Living situation	97%
Youth Open with CSOC ²	40,354		
		Care Management: Children Served	11,291
FCP: Total Clients Served ³	13,468	OOH Behavioral Health Settings: Children Served	1,488
DOW: Total Clients Served ⁴ (Monthly Average)	927	Placed out of State	0
DCF: Families Served in the Month ⁵	27,775	PerformCare Calls	9,092
CP&P	24,671	DD Related Calls	1,774
FCP (Family Success Centers & Home Visiting)	3,104	Sandy Related Calls	390

CP&P Quick Facts		FCP & DoW Quick Facts ⁷	
Hotline Referrals	15,821	FSCs: Families Served (September)	2,869
CPS Reports	33%	Home Visiting: Families Served (September)	235
CWS Referrals	10%	SBYSP: Clients Served (September)	9,137
Number of Human Trafficking Referrals ⁸	13	DV Services: Clients Served (September)	1,227
Response Timeliness	98%	Residential	20%
Monthly Staff Contacts/Children OOH	95%	Non-Residential	80%
Entries to Care	453		
Caseload: Intake	93%	SAARC: Clients Served (Jul - Sep 2015)	1,209
Caseload: Permanency	100%	Displaced Homemaker: Clients Served (Jul - Sep 2015)	1,572
Caseload: Adoption	88%	New Clients	26%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,705	RPE: Doses/Activities provided at Implementation Sites (Nov '13 - Jan '14)	83

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

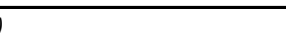
⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new clients/families. DoW quick facts are based on new and ongoing clients/families served.

⁸ The cumulative number of human trafficking referrals between November 2013 and October 2015 was 249.

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures.
The data is produced for continuous quality improvement across DCF.

MSA Updates					
Comparing June 2014 to October 2015					
	June 2014	October 2015	Δ from Jun 2014	MSA Target	
Initial FTMs (September 2015)	74%	84%	10%	90%	
Quarterly FTMs	79%	85%	6%	90%	
Initial Case Plans (September 2015)	92%	93%	1%	95%	
Ongoing Case Plans	98%	97%	-1%	95%	
CW visits Child Monthly (at placement site) ¹	93%	95%	2%	98%	
CW visits Child 2x/Mo 1st2Mo (August 2015)	92%	88%	-4%	95%	
CW visits Parent 2x/Mo	78%	72%	-6%	95%	
Parent Child Weekly Visits ²	68%	61%	-7%	60%	
Response Timeliness	98%	98%	0%	98%	
Investigation Timeliness CP&P (August 2015)	76%	84%	8%	98%	
Investigation Timeliness IAIU	85%	91%	6%	80%	
Ind. Living Assessments 14-18 yrs	90%	95%	5%	95%	
Caseloads: Intake	85%	93%	8%	95%	
Caseloads: Permanency	96%	100%	4%	95%	
Caseloads: Adoption	83%	88%	5%	95%	
<i>This table compares performance in the most current month to the last month of the previously published monitoring report (June 2014)</i>					
 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the MSA target. Measures with a 30 or 60 day lag are noted next to the description of the measure.					

¹Caseworker visits with Children in Placement (all locations) October: 97%

²Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures.

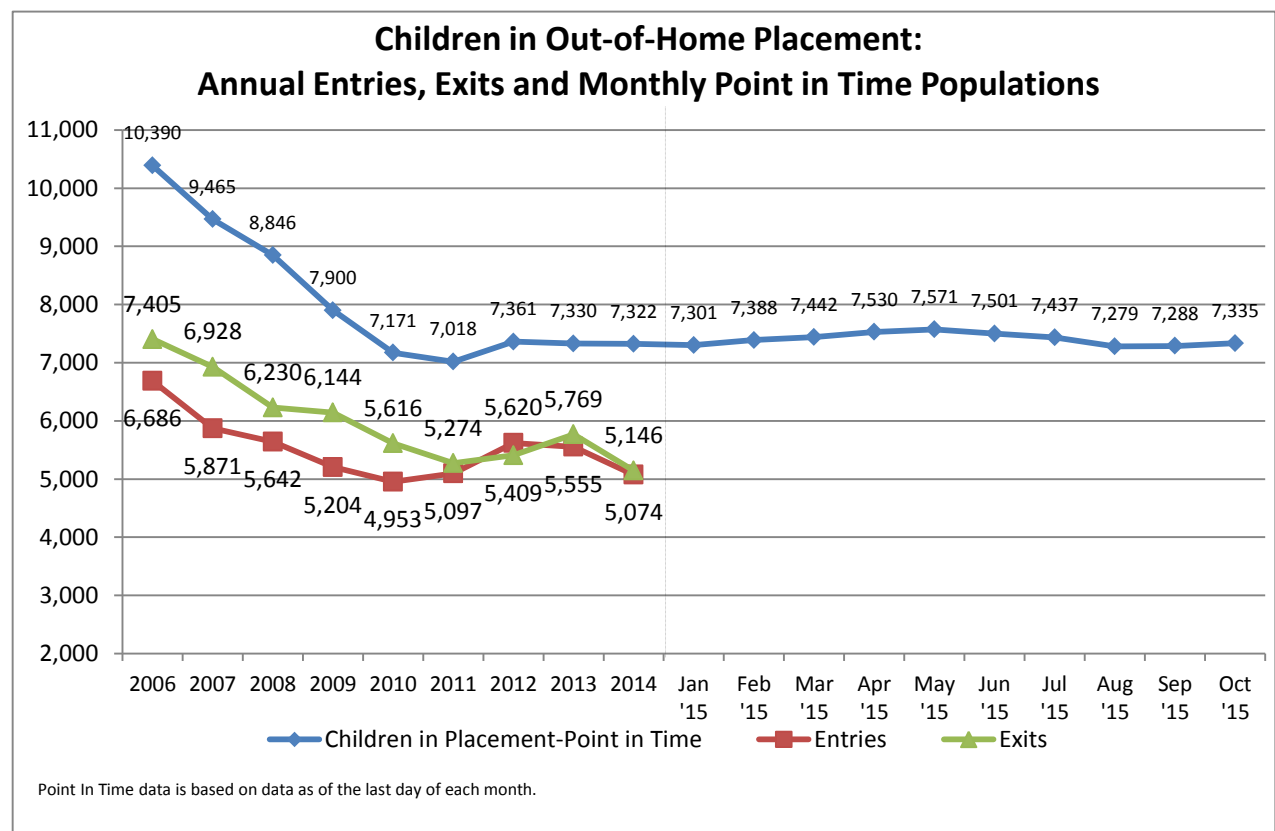
The data is produced for continuous quality improvement across DCF.

Table of Contents

SECTION I: CHILD PROTECTION & PERMANENCY	5
SECTION II: ADOLESCENT SERVICES	10
SECTION III: INSTITUTIONAL ABUSE INVESTIGATION UNIT	11
SECTION IV: CHILDREN'S SYSTEM OF CARE	12
SECTION V: FAMILY & COMMUNITY PARTNERSHIPS	15
SECTION VI: DIVISION ON WOMEN	16
SECTION VII: TRACKING DATA AFTER SUPERSTORM SANDY	18
SECTION VIII: KEY PERFORMANCE INDICATORS BY CPP LOCAL OFFICE	21

Section I: Child Protection & Permanency

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
	n for	Δ from
	10/2015	10/2014
Families Under CP&P Supervision	24,671	-3%
Children Under CP&P Supervision	49,246	-4%
Children Receiving CP&P In-Home Services	41,911	-4%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	(52%)	
Resource Family Kinship	(39%)	
Group and Residential	(7%)	
Independent Living	(1%)	
	7,335	0%
Children Legally Free for Adoption (Excludes TPR Appeals)	1,271	10%
Finalized Adoptions to date (CY 2015)	688	2%
Children in Subsidized Kinship Legal Guardianship	1,956	-2%
Children in Subsidized Adoptions	13,749	0%
Entries to Care	453	4%
Exits from Care	371	8%



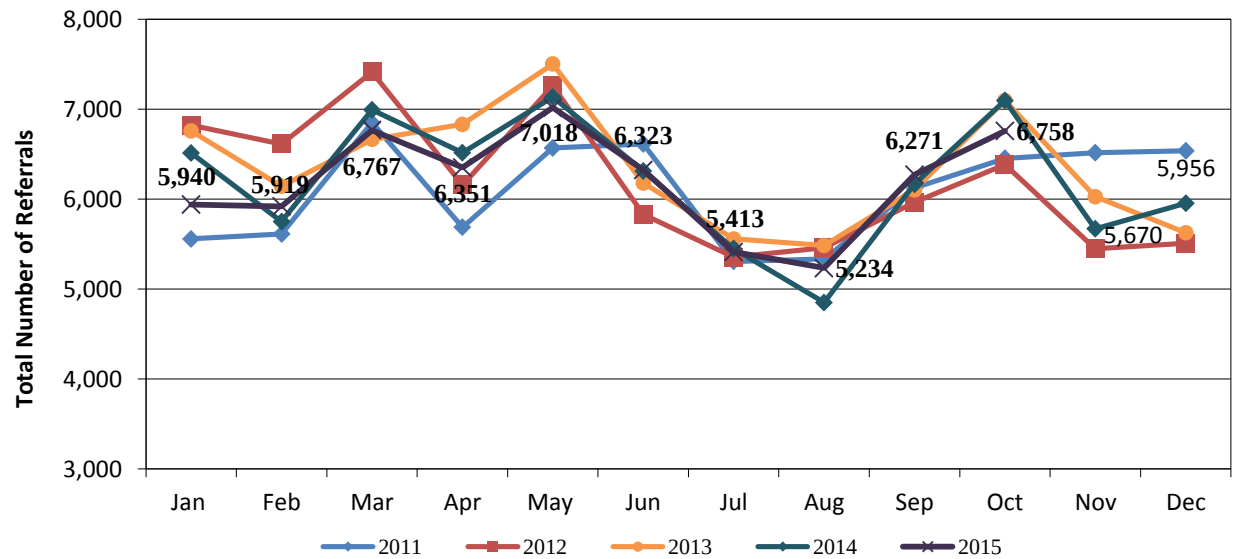
The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.

Section I: Child Protection & Permanency

State Central Registry Statistics

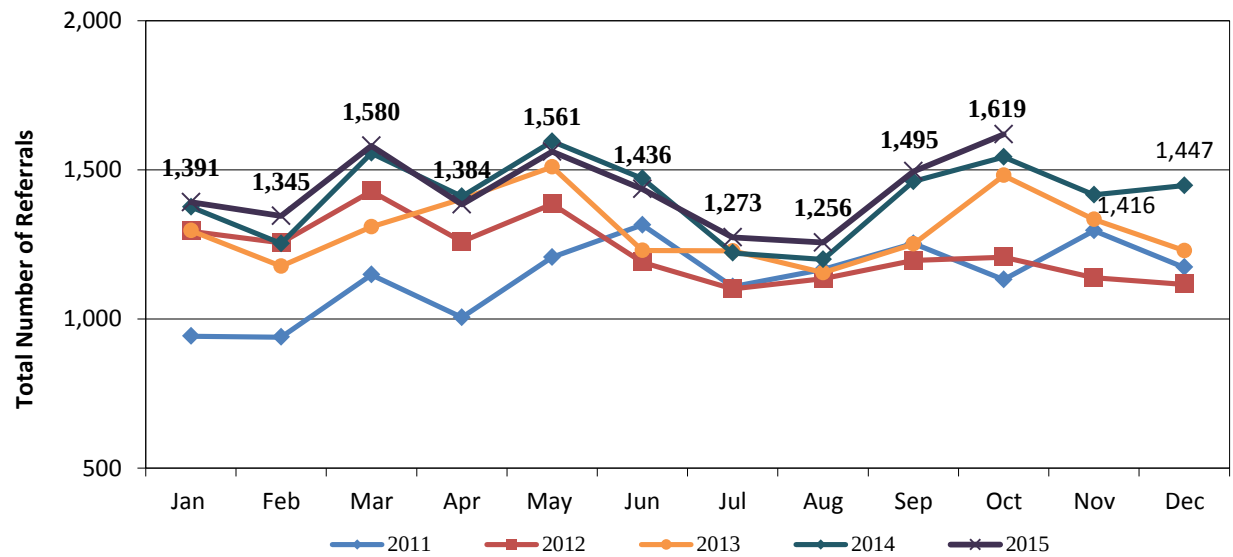
Total SCR Intakes Recorded in NJ SPIRIT	15,821
CPS Reports	32.5%
CWS Referrals	10.2%
Non CPS/CWS Child Related Calls	57.3%

CPS & CWS Referrals Assigned to All CP&P Offices



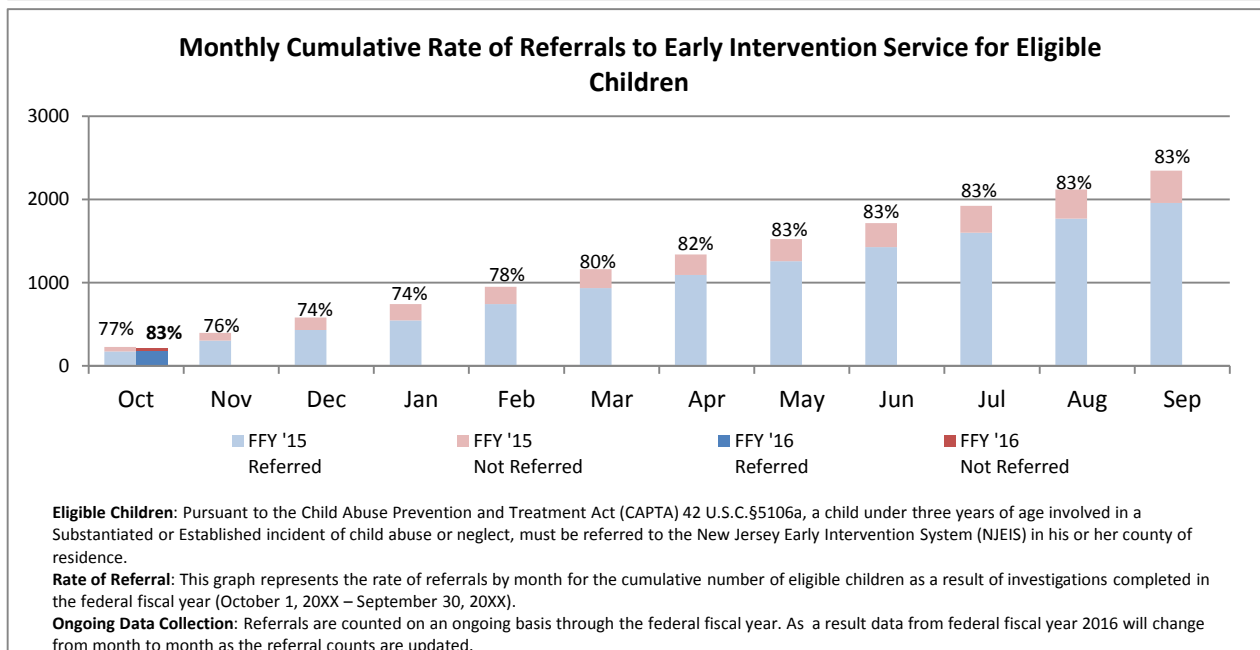
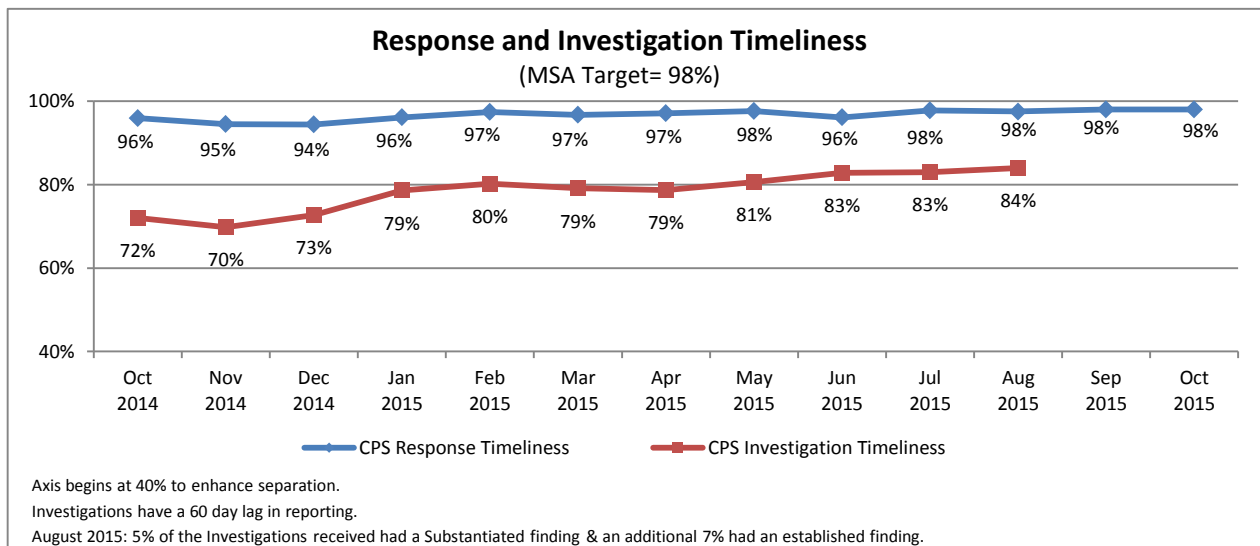
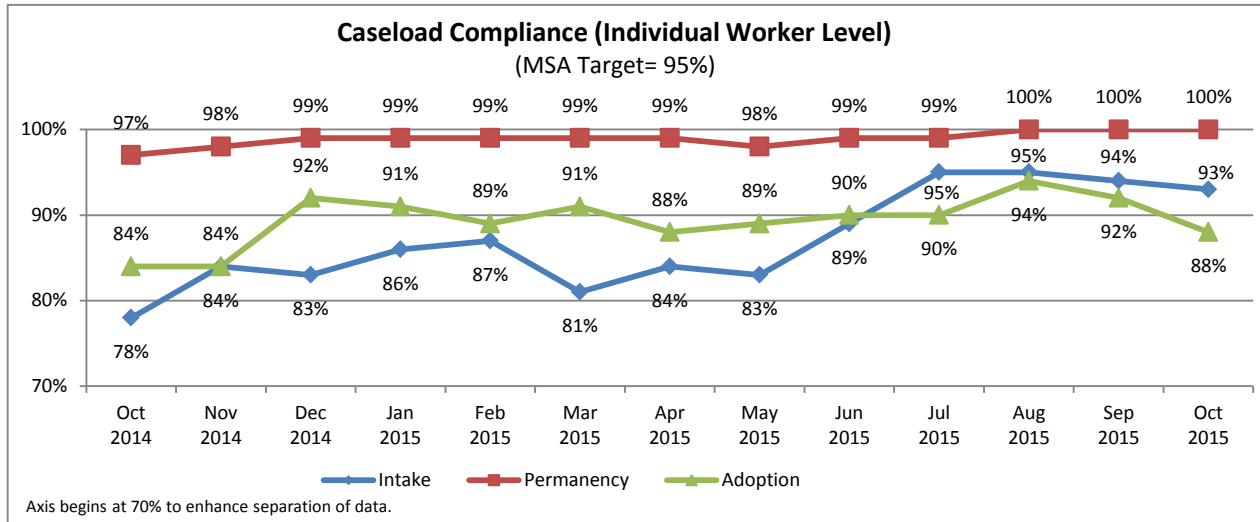
Axis begins at 3,000 to enhance separation of data.

CWS Referrals Assigned to All CP&P Offices



Axis begins at 500 to enhance separation of data.

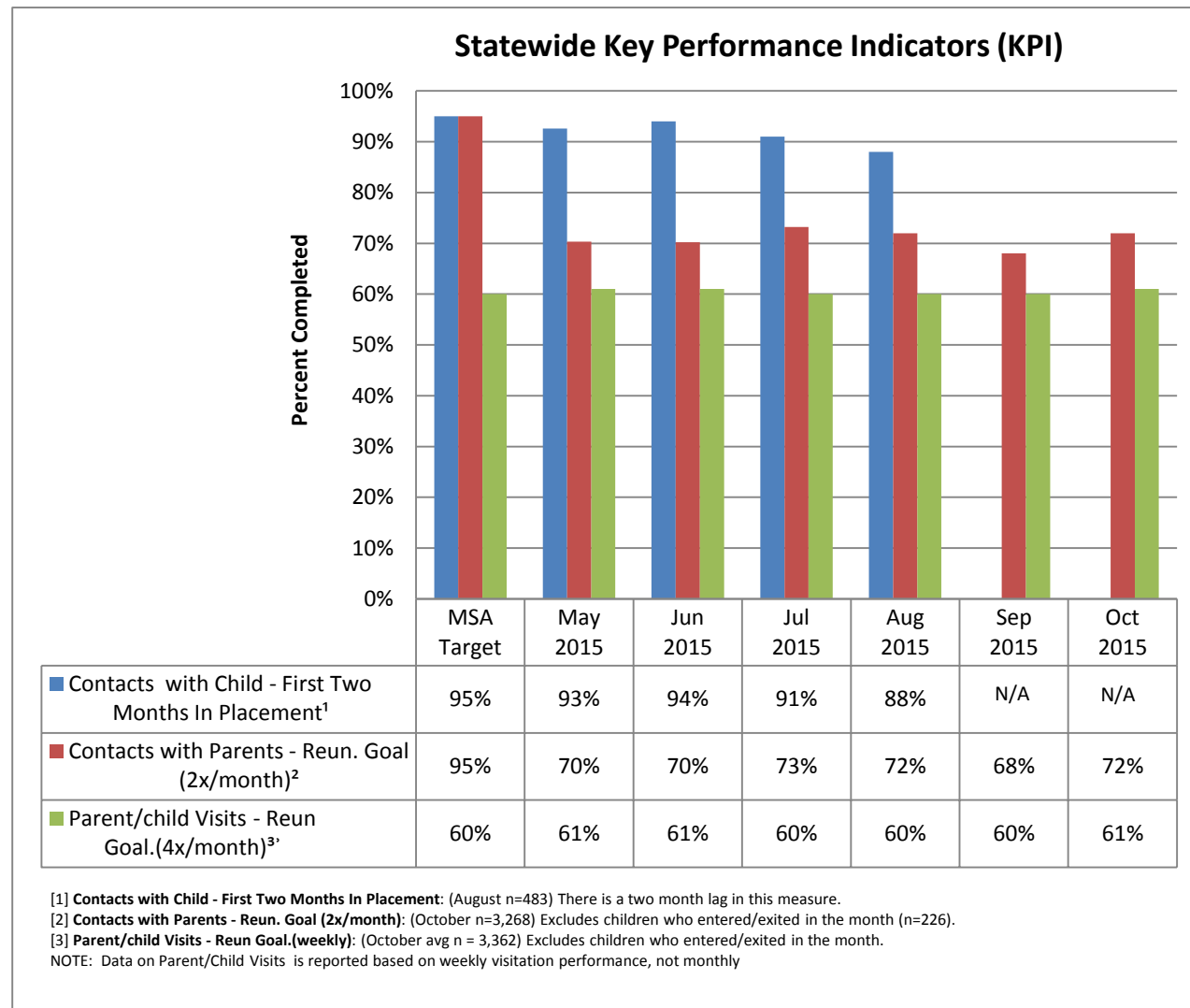
Section I: Child Protection & Permanency



Section I: Child Protection & Permanency

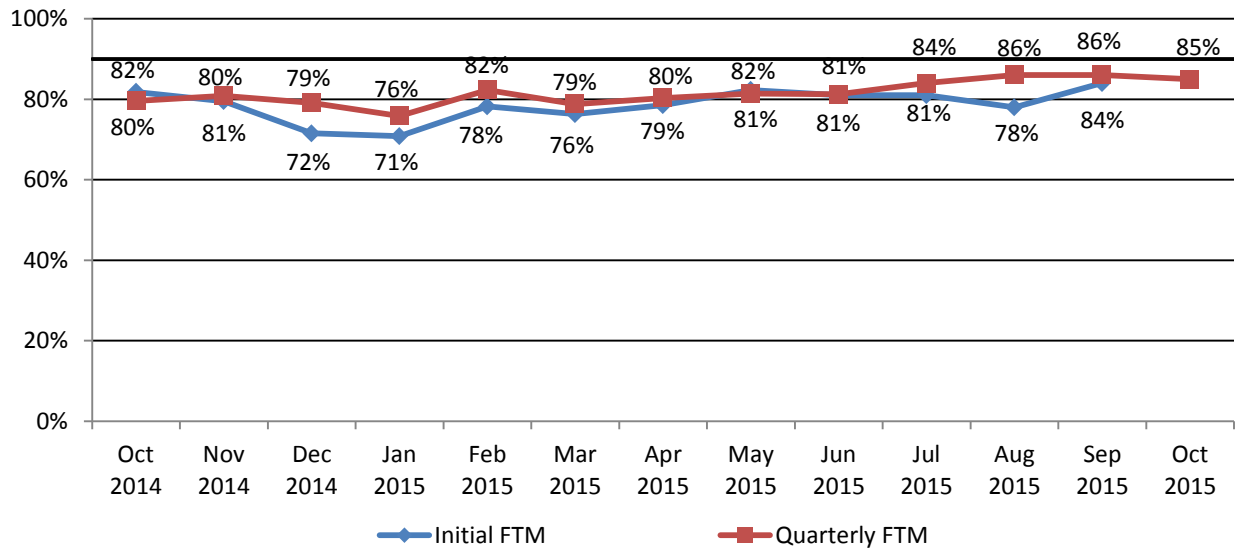
Monthly Staff Contacts (MSA Target for Out of Home Children = 98%)								
	May 2015	Jun 2015	Jul 2015	Aug 2015	Sep 2015	Oct 2015	Δ from MSA	6 Months Average
In Home	92%	91%	92%	91%	90%	91%	N/A	91%
Out of Home Visits at Plcmnt Site	94%	92%	95%	96%	94%	95%	-4%	94%

Monthly Staff Contacts: In Home (n=19,606), Out-of-Home (n=6,542).



Section I: Child Protection & Permanency

Initial & Quarterly Family Team Meetings

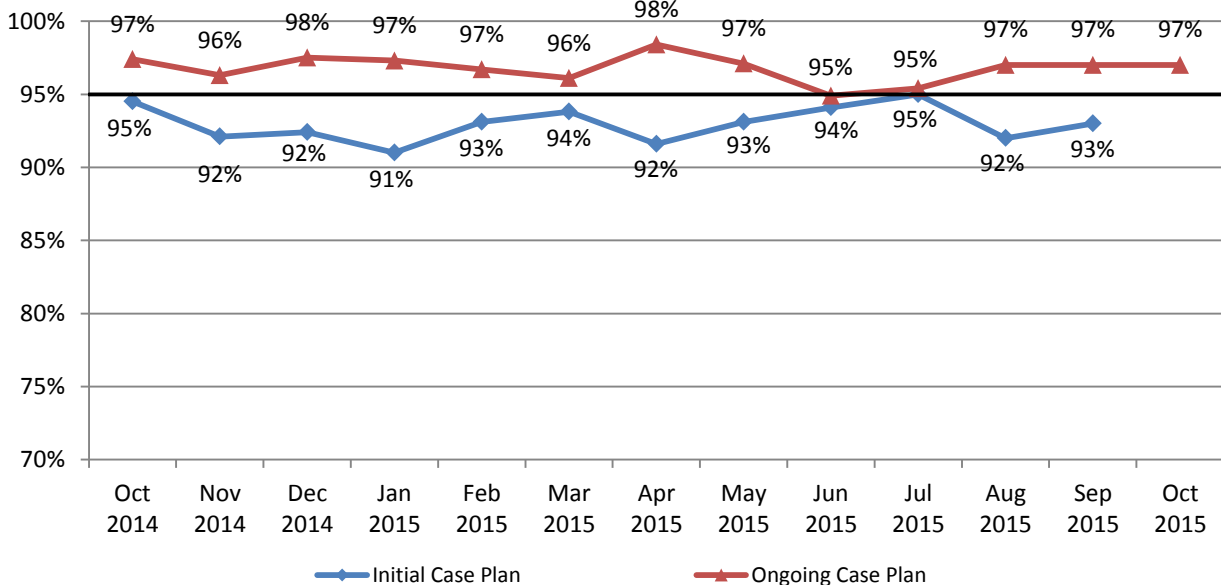


Initial FTMs have a 30 day lag time for reporting

Initial FTMs: (n=370) Compliance excludes children who exited within 30 days of removal.

Quarterly FTMs: (n=1685) Compliance excludes children who exited.

Initial & Ongoing Case Plans



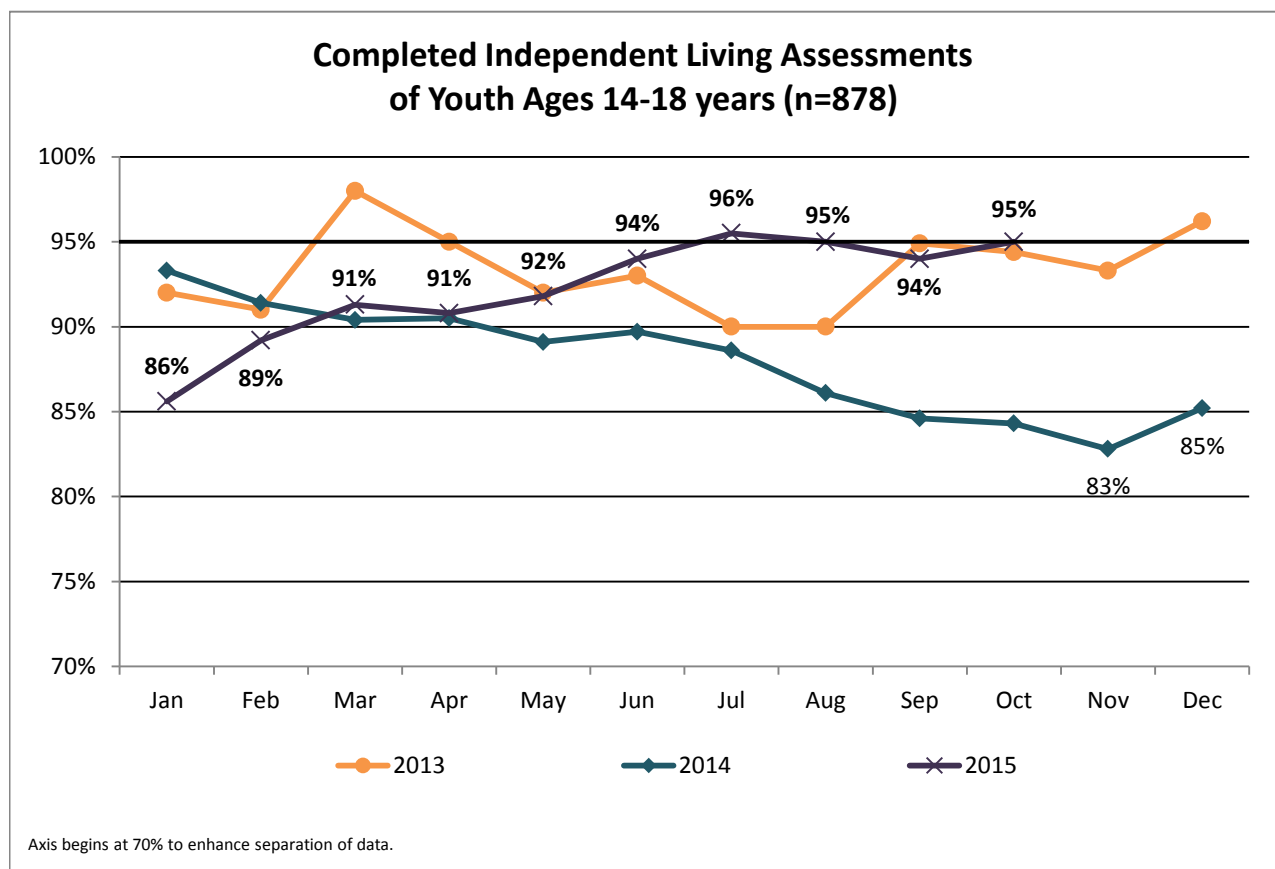
Axis begins at 70% to enhance separation of data.

Initial Case Plans: (n=380) Compliance excludes children who exited. 6 months average for Initial Case Plans is 93%.

Ongoing Case Plans (n=1022) Compliance excludes children who exited in the last six months. 6 months average for Ongoing Case Plans is 96%.

Section II: Adolescent Services

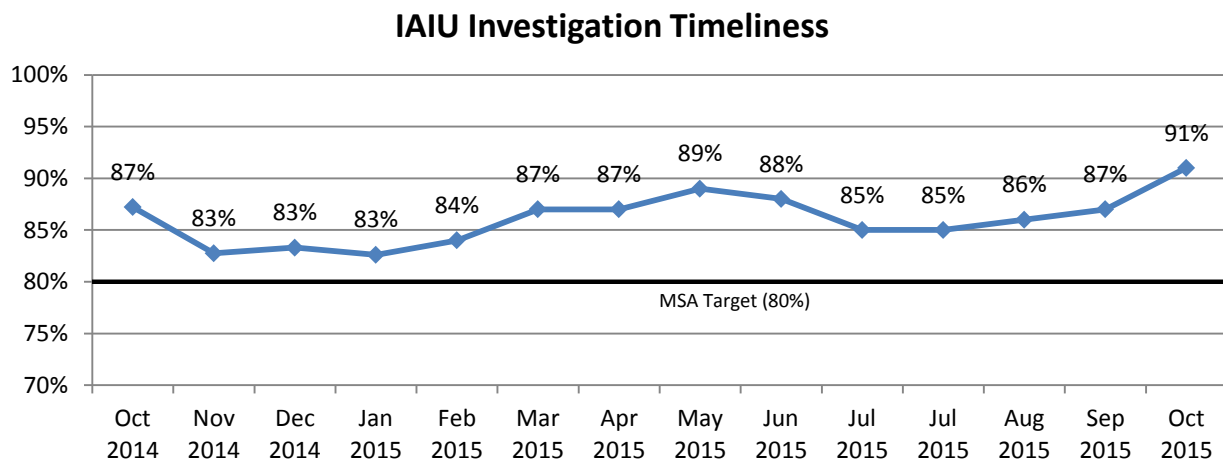
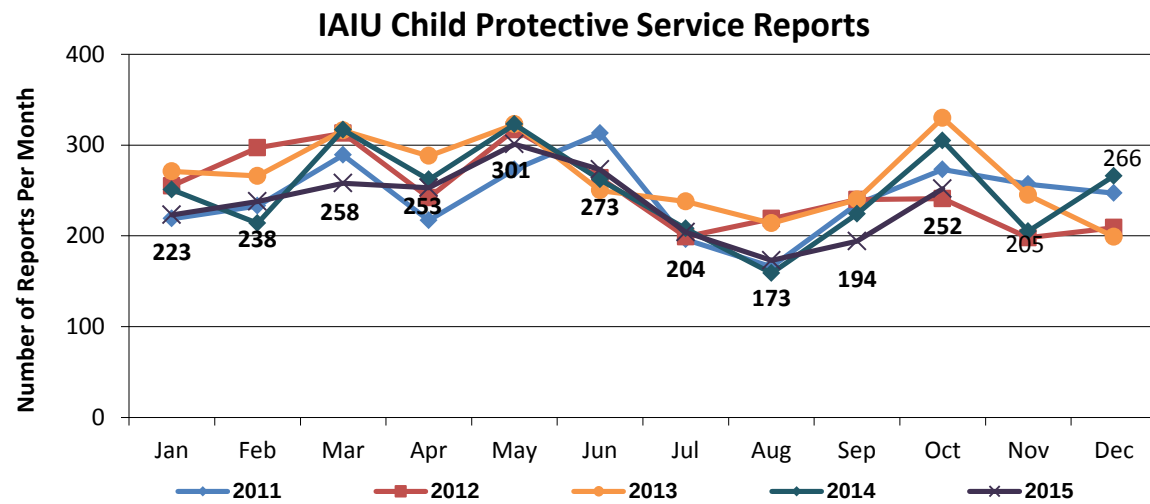
OAS Quick Facts Youth 18-21	
Youth 18-21 years old served by CP&P ⁴	2,062
Youth served "In Home" living with a parent/relative or living independently ⁵	1,678
Youth served "Out-of-Home"	384
Family Based Setting (59%)	
Congregate Care Setting (22%)	
Independent Living (19%)	
Youth Receiving Adoption or KLG Subsidy	532



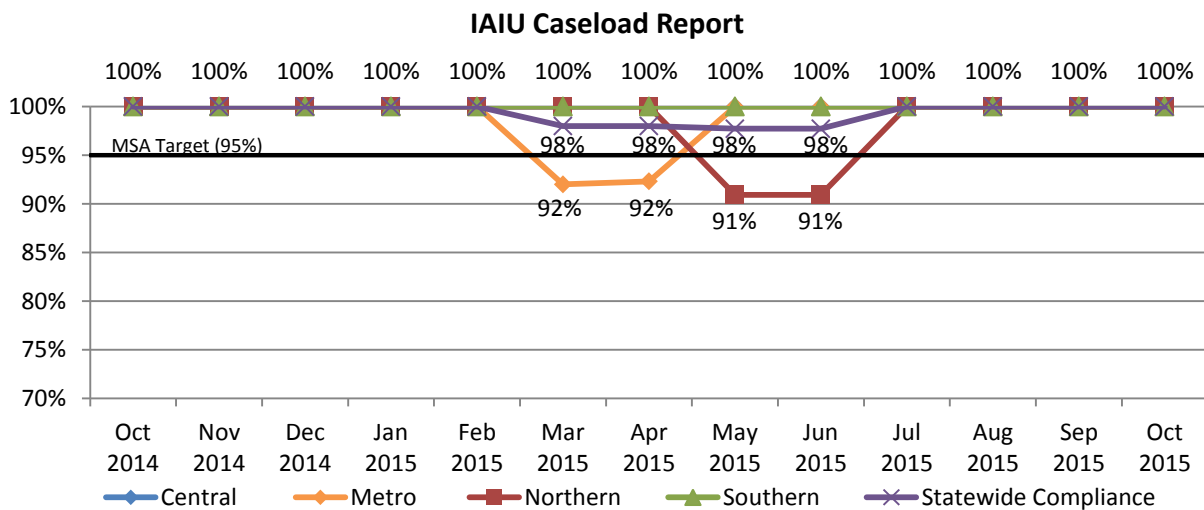
[4] The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

[5] The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Section III: Institutional Abuse Investigation Unit



Axis begins at 70% to enhance separation of data.

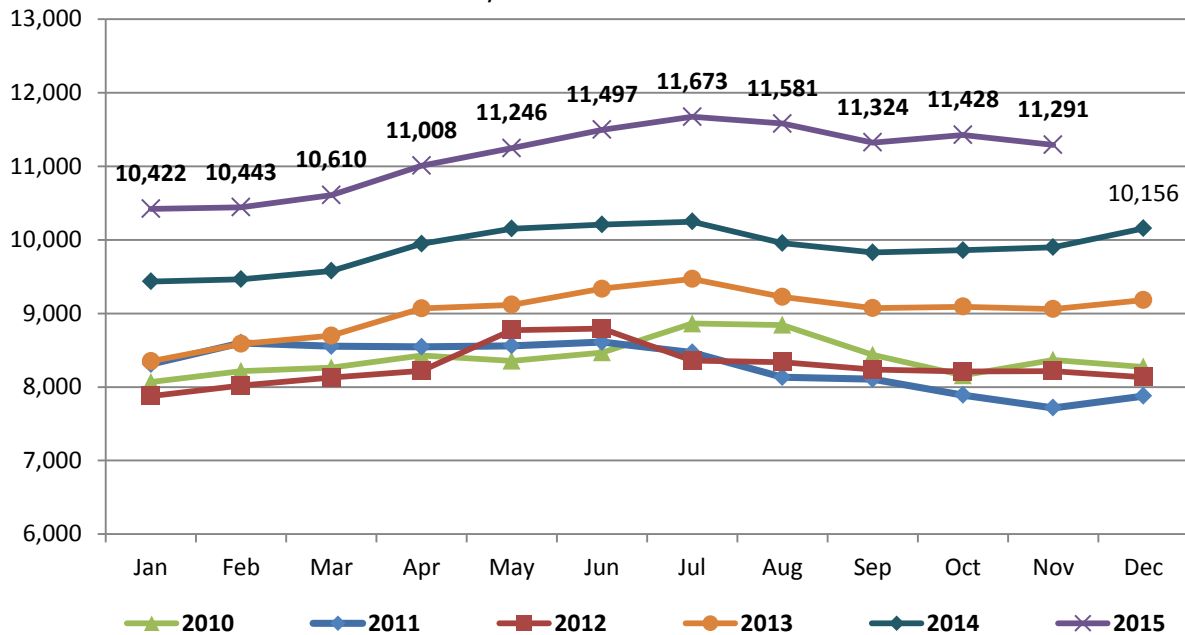


Axis begins at 70% to enhance separation of data.

Section IV: Children's System of Care

Children in Care Management

January 2010 - November 2015



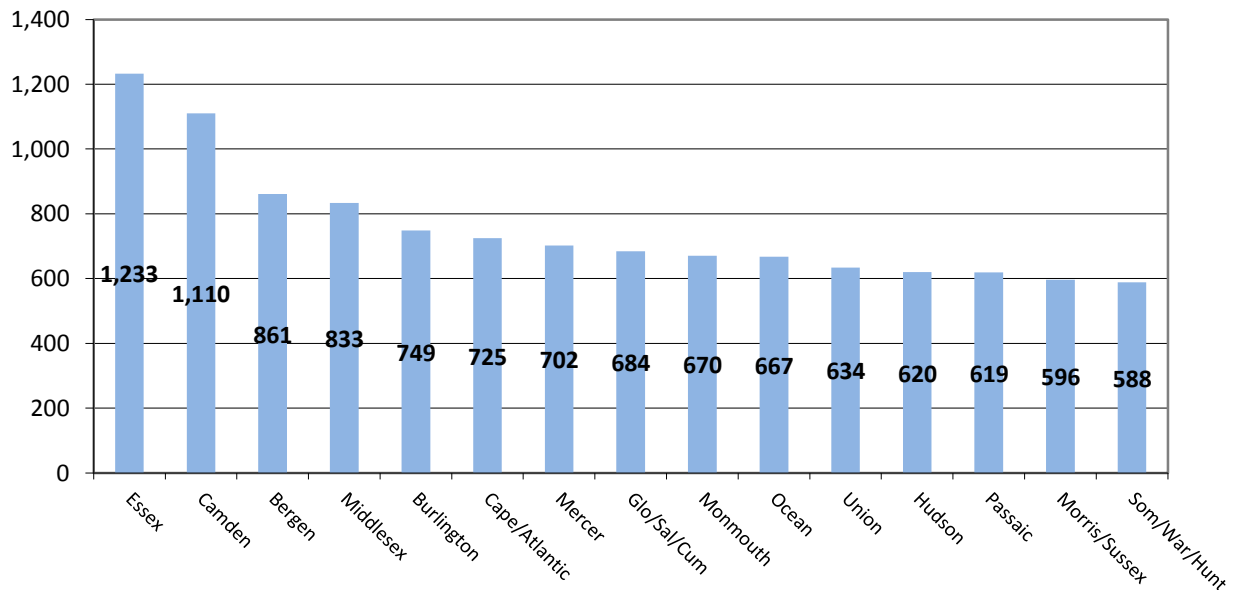
Axis begins at 6,000 to enhance separation of data.

The relative increase in children in care management is attributable in part to an expansion of populations served. This includes children with developmental disabilities and children in need of substance abuse treatment.

Children in Care Management by County

as of 11/1/2015

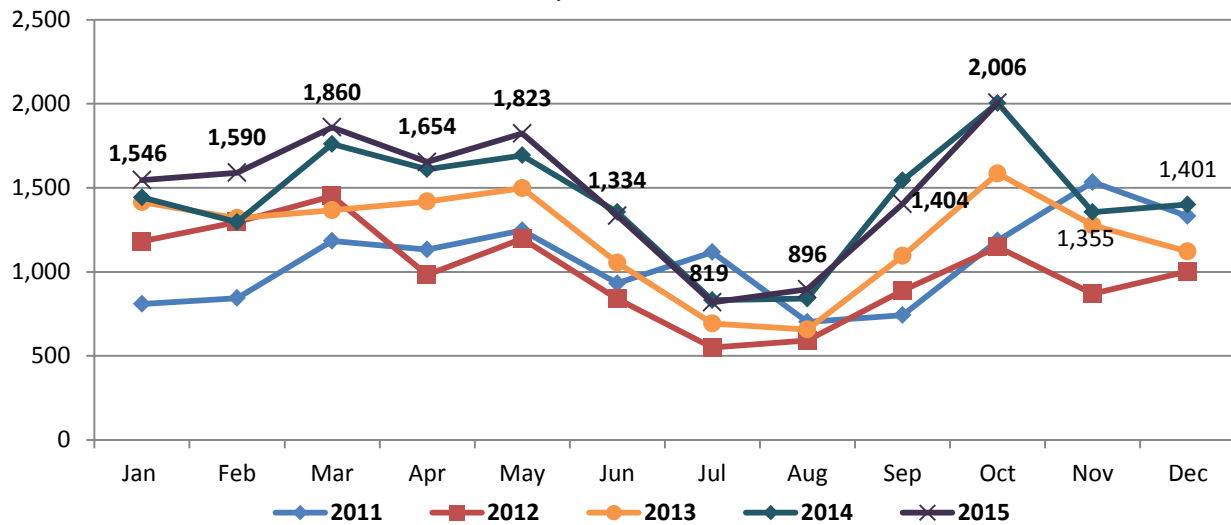
(n= 11,291)



Section IV: Children's System of Care

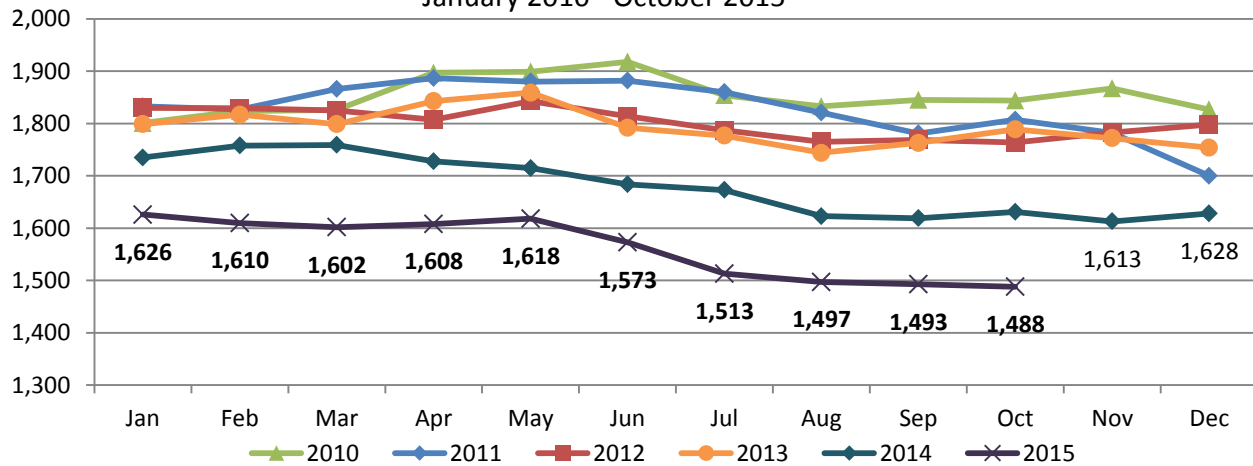
Mobile Response Stabilization Services (MRSS) Dispatched

January 2011 - October 2015



Children in Out of Home Treatment Settings - All Children

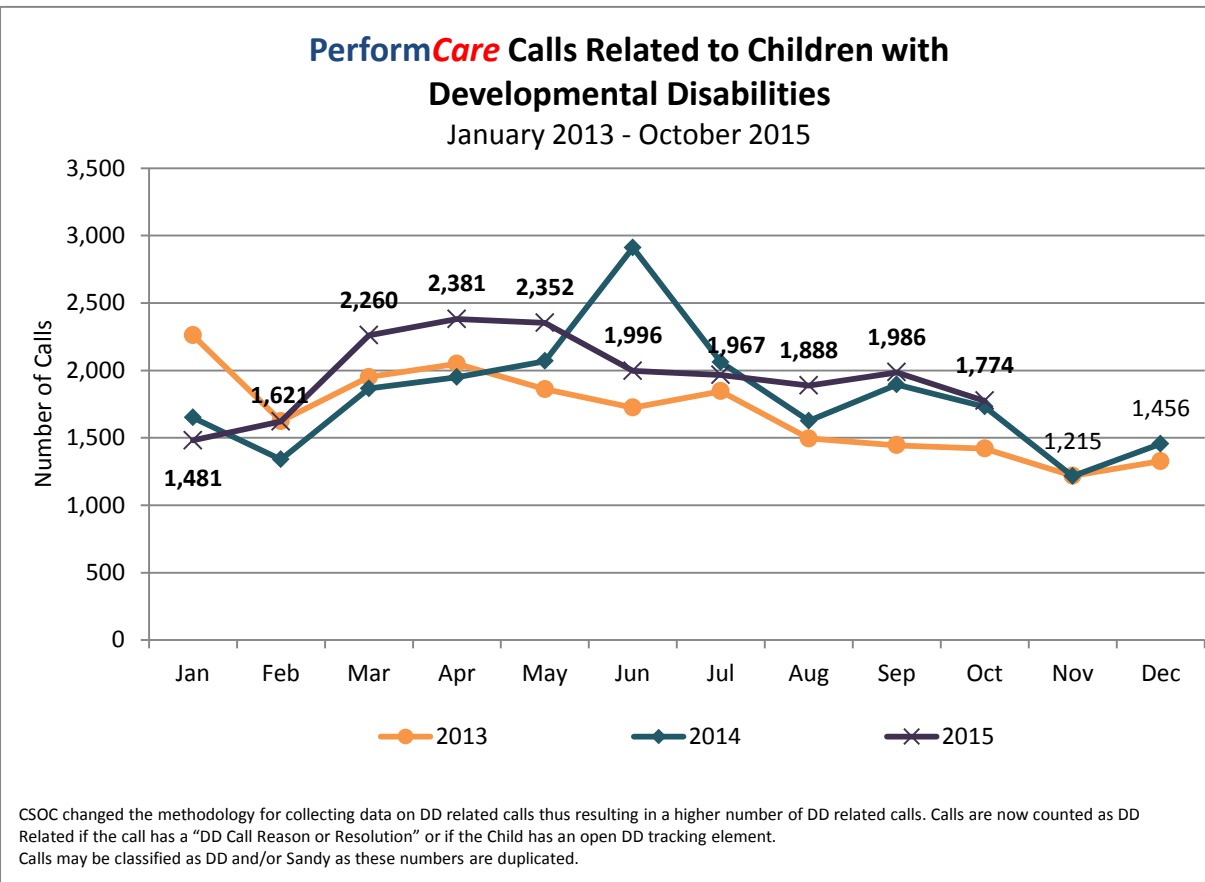
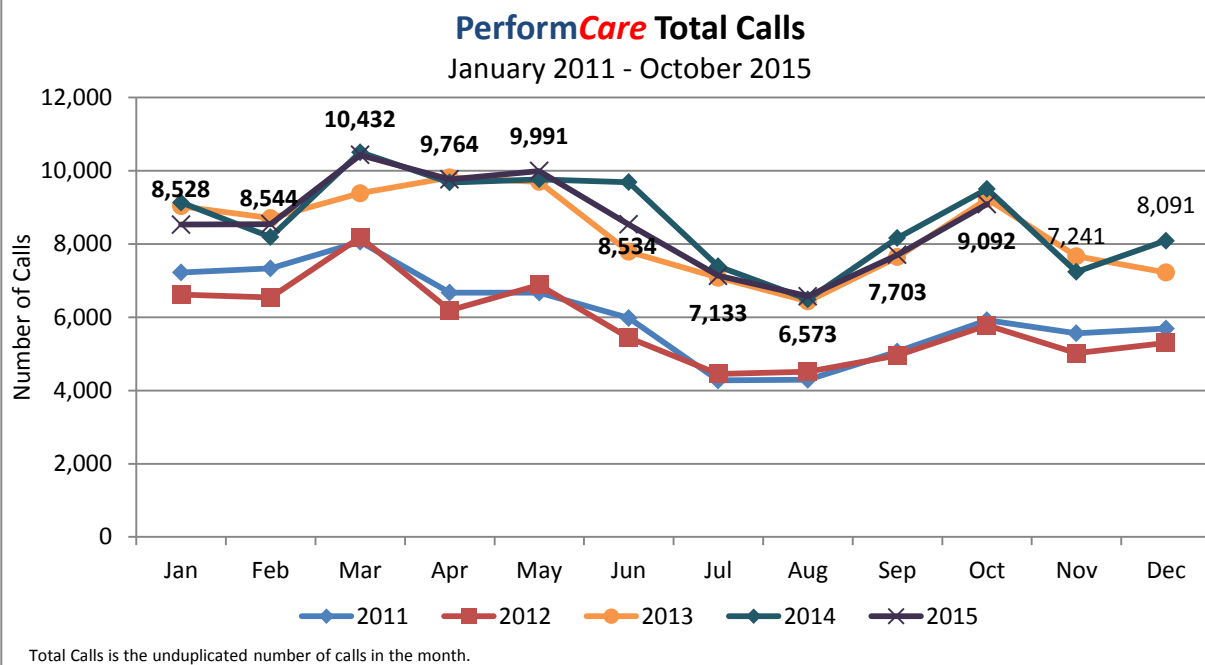
January 2010 - October 2015



Axis begins at 1,300 to enhance separation of data.
Data does not include DD only children.

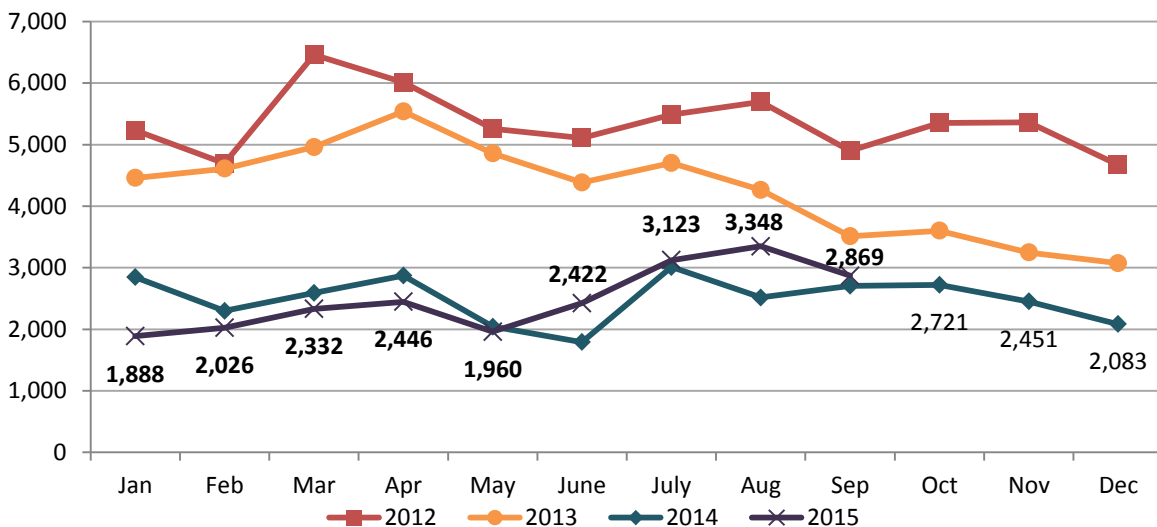
Children in Out-of-Home Treatment Settings - CSOC	
Total	1,488
Treatment Home	23%
Residential Treatment Center	28%
Specialty Bed	23%
Group Home	9%
Psychiatric Comm. Residence	12%
Intensive Residential Treatment	4%
Detention Alternative	1%

Section IV: Children's System of Care



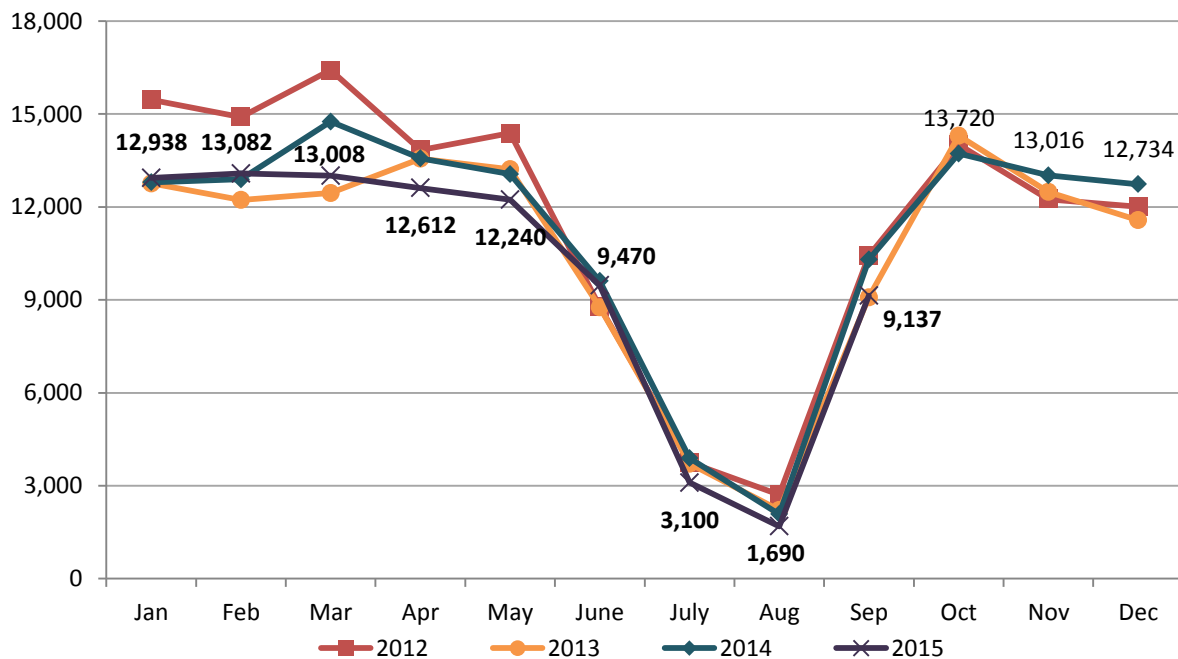
Section V: Family & Community Partnerships

Family Success Centers - Families Served



Methodology for counting FSC clients changed beginning in July 2013 to only count registered participants. June 2015 number changed from the July dashboard due to late provider entry.

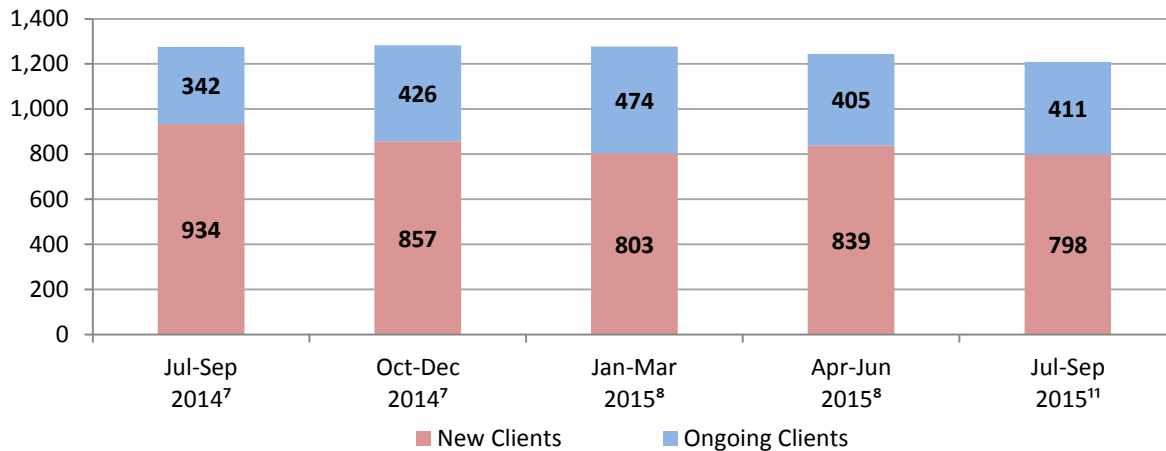
School-Based Youth Services Programs - New and Ongoing Clients Served



DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)



	Jul-Sep 2014 ⁷	Oct-Dec 2014 ⁷	Jan-Mar 2015 ⁸	Apr-Jun 2015 ⁸	Jul-Sep 2015 ¹¹
Total Number of SAARC Programs	21	21	21	21	21
New Victims Served	755	713	642	689	665
Ongoing Victims Served	284	345	388	323	321
New Significant Others Served	179	144	161	150	133
Ongoing Significant Others Served	58	81	86	82	90
Total SAARC Served	1,276	1,283	1,277	1,244	1,209
Hotline/Email Services Provided	2,902	3,120	3,008	2,215	2,194
Accompaniments	441	366	305	414	411
Volunteer Confidential Sexual Violence Advocates	390	511	355	521	367

Rape Prevention & Education Programs (RPE)⁹	Nov-Jan 2013	Feb-April 2013 ⁶	May-July 2013 ¹⁰	Aug-Oct 2013 ⁶	Nov-Jan 2014 ⁶
Number of Doses/Activities Provided at Implementation Sites	107	128	165	72	83
Number of Recruitment Presentations & One-Time Education Sessions	167	249	135	181	61

Displaced Homemaker Program	Jul-Sep 2014	Oct-Dec 2014	Jan-Mar 2015	Apr-Jun 2015	Jul-Sep 2015
Number of New Clients Served	481	448	464	446	407
Number of Ongoing Clients Served	1328	914	915	866	1165
Total Number of Clients Served	1809	1362	1379	1312	1572

⁶ Missing information from 1 county.

⁷ DOW reporting requirements changed for this reporting period. The method of calculating ongoing victims/significant others and volunteers changed, resulting in an underestimate. This will be adjusted in a future reporting period.

⁸ The method of calculating ongoing victims/significant others and volunteers remains underestimated. This will be adjusted in a future reporting period.

⁹ RPE reporting requirements are under revision. Data from February 2014 - present will be available at a later date.

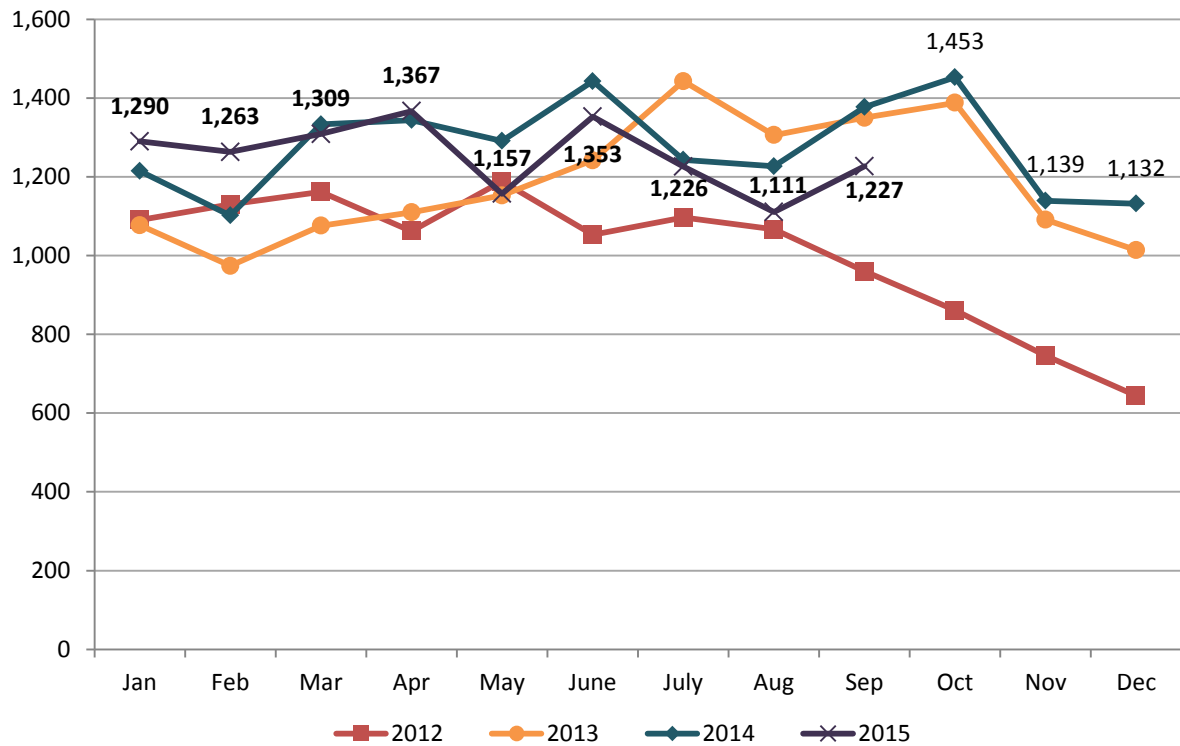
¹⁰ Missing information from 2 counties.

¹¹ Missing information from 3 counties

DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

Section VI: Division on Women

**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**

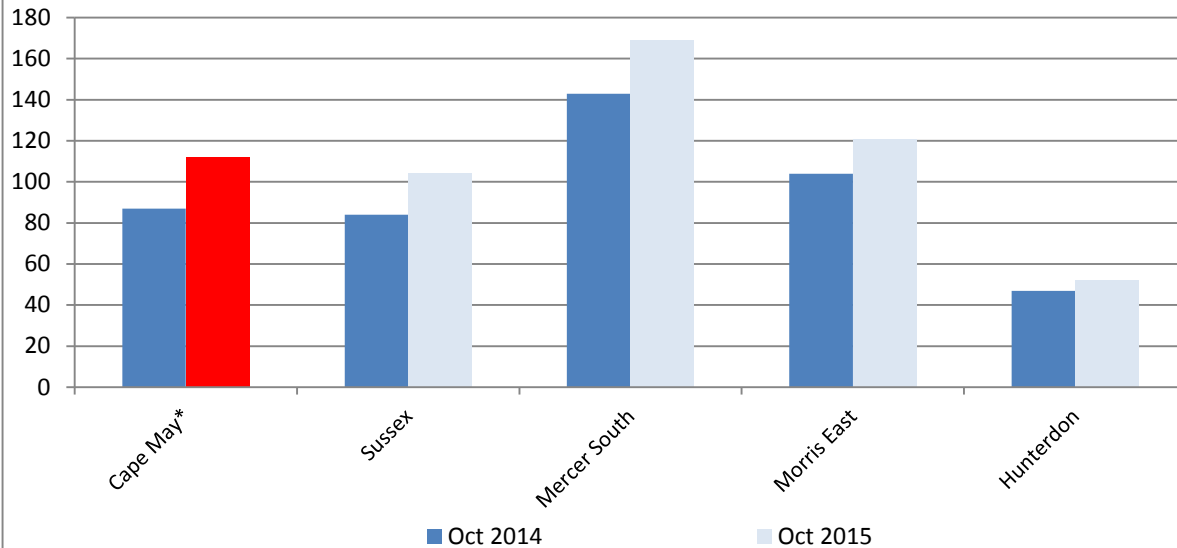


The August 2015 numbers changed in October 2015 due to a provider report resubmission.

Section VII: Tracking Data after SuperStorm Sandy

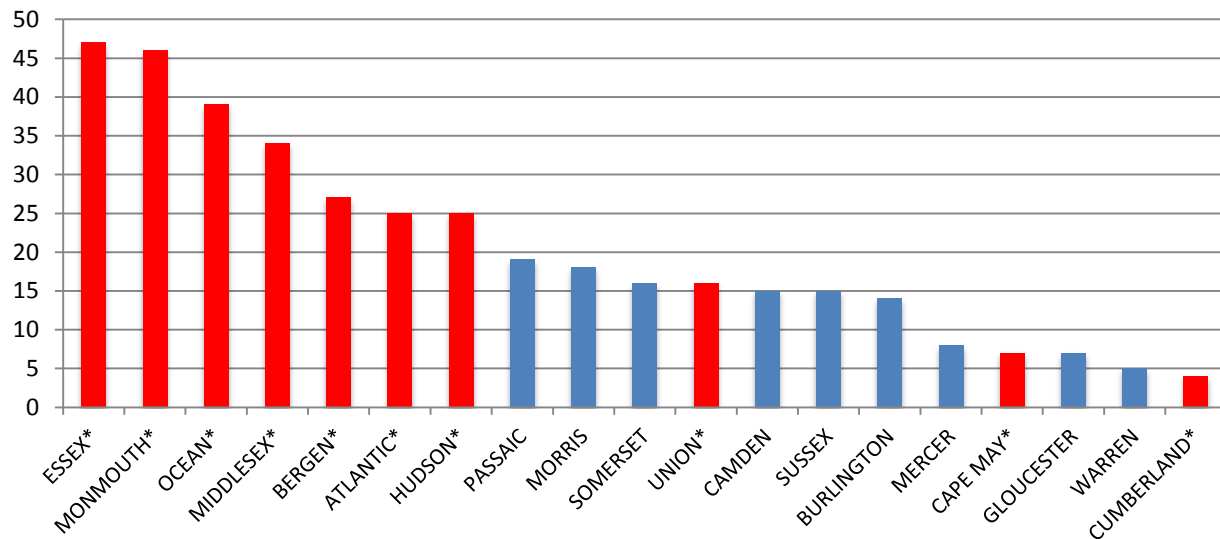
10 Most Impacted Counties

CP&P Local Offices with >10% Increase in Referrals
Comparing October 2014 to October 2015



Red bars indicate a SuperStorm Sandy designated impacted county.

Calls to Perform *Care* from Sandy Affected Families
October 2015



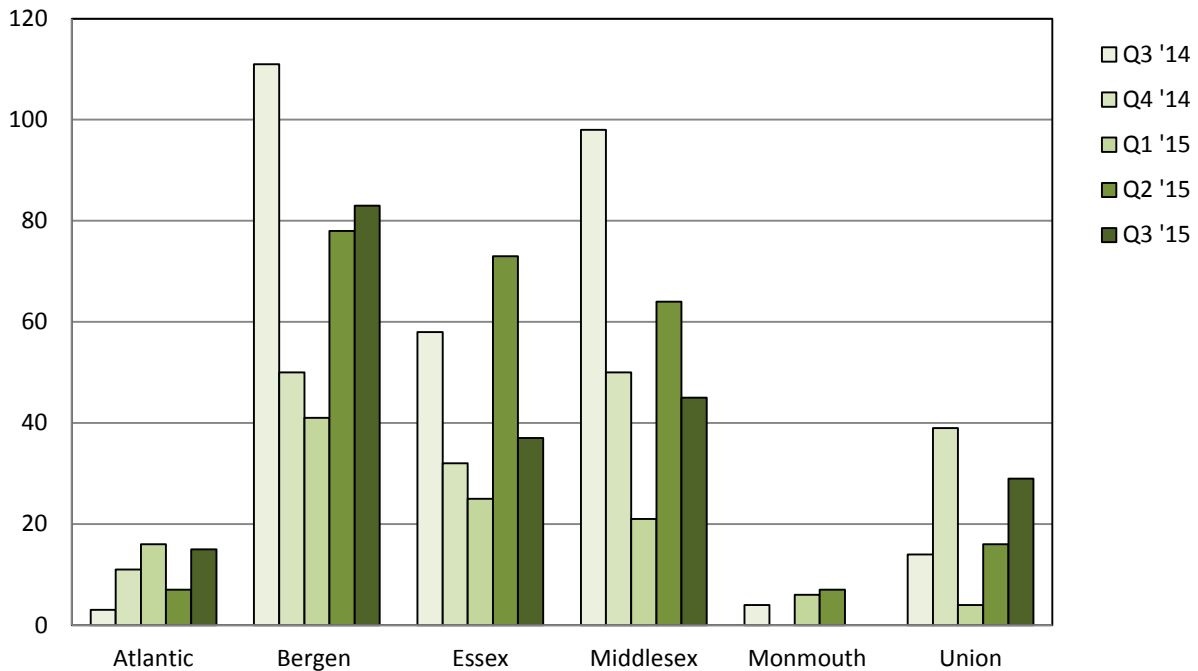
*Red bars indicate a SuperStorm Sandy designated impacted county.

n=387 Hunterdon and Salem Counties did not have any calls from Sandy Affected Families. There were three additional calls that was not attached to any county. Calls are counted as Sandy Related if the family has ever answered yes to the question "Were you affected by Superstorm Sandy?".

Section VII: Tracking Data after SuperStorm Sandy

County-Level Surveillance of Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space

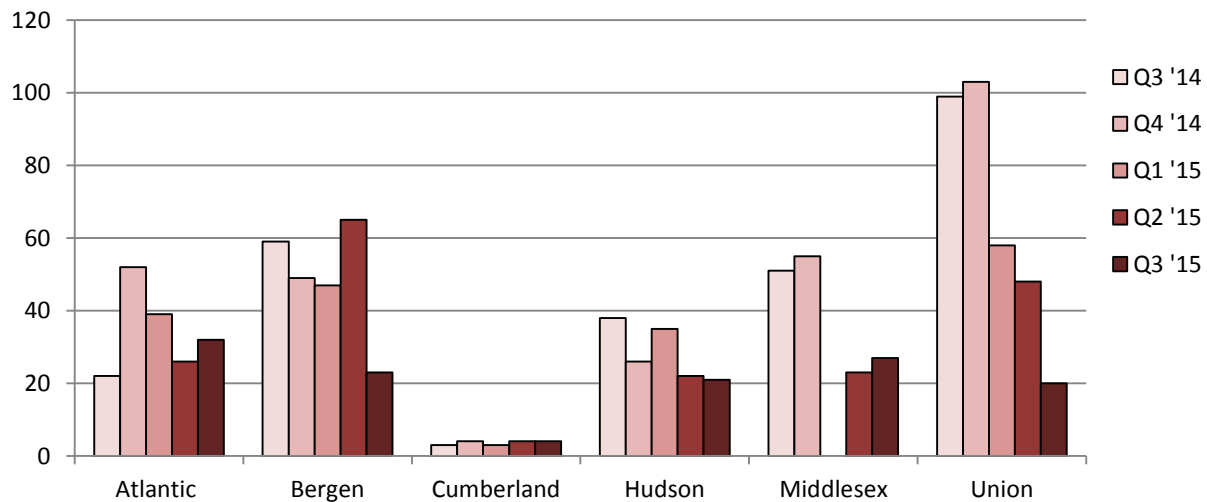


Non-admitted clients are offered referrals to other counties.

Cape May, Cumberland, Hudson & Ocean are not included. They had 10 or fewer clients not admitted during the entire time period.

Surveillance of Counties with Unmet Needs for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services

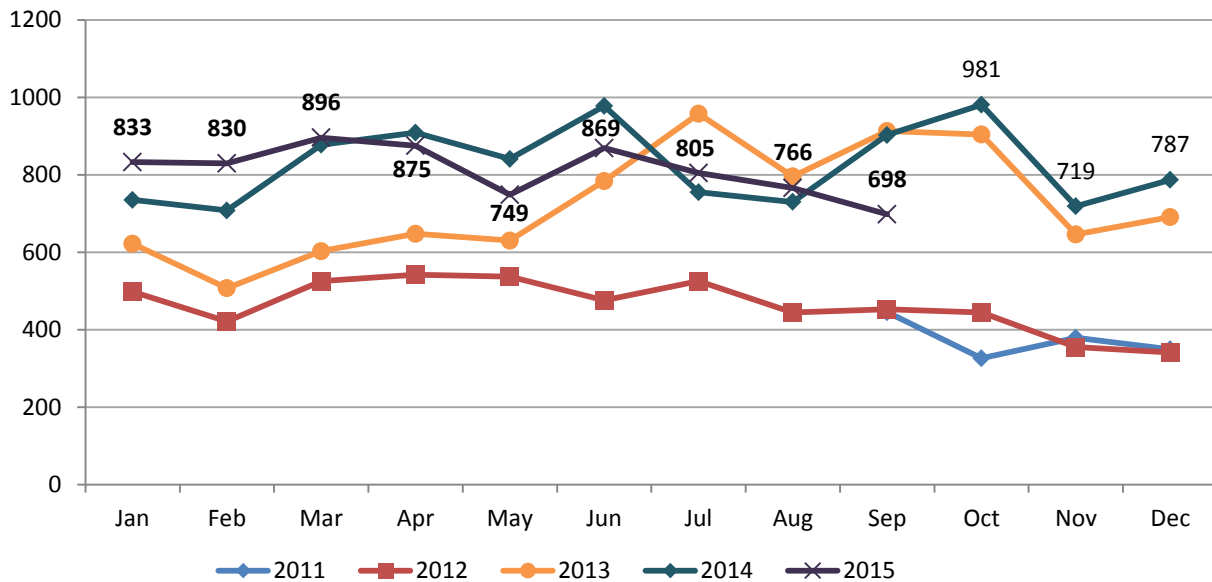


Bergen county includes two agencies, but all waiting victims come from one. The waiting list for this agency is group counseling, and the victim is likely to have received crisis counseling. Cape May, Essex, Monmouth & Ocean are not included. They had 10 or fewer DV victims waiting for services during the entire time period.

Section VII: Tracking Data after SuperStorm Sandy

Domestic Violence Services: Adults and Children Admitted to Residential and Non Residential Services

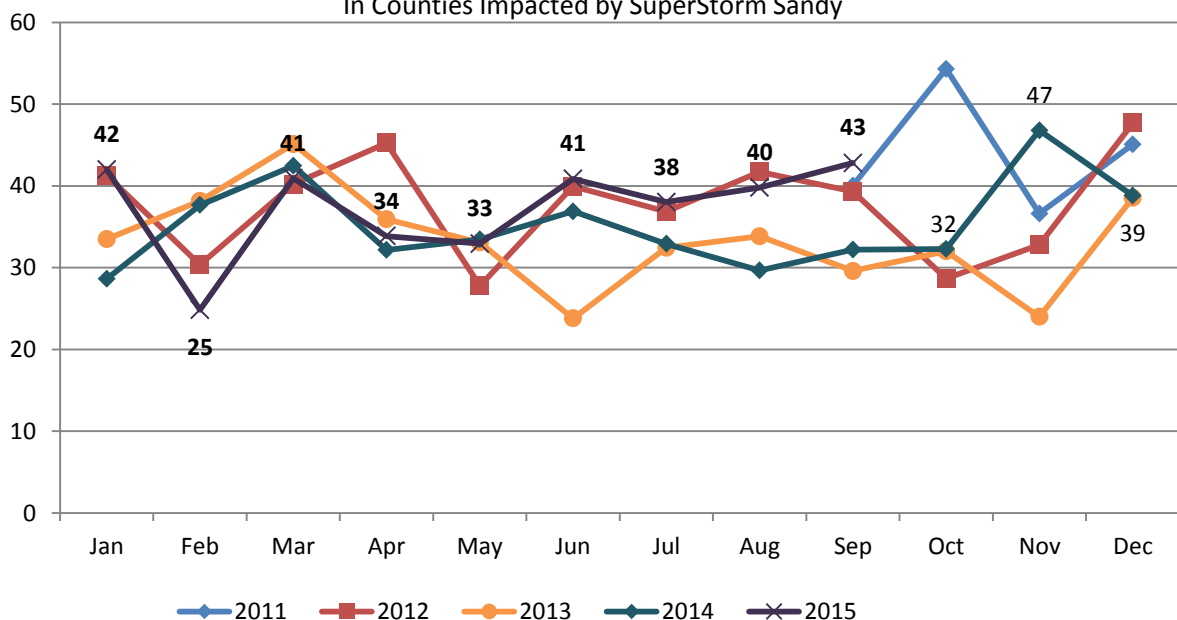
In Counties Impacted by SuperStorm Sandy



The Domestic Violence data is different from the August 2014 dashboard because of provider data entry changes.

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

In Counties Impacted by SuperStorm Sandy



Key Performance Indicators by CPP Local Office

November '14 - October '15

(Unless otherwise indicated in the footnote table)

	Met Target	Within 10% of Meeting Target						< 60% of Final Target				
Local Office	M# 3b	M# 4	M# 7a	M# 7b	M# 10	M# 11	M# 16	M# 17	M# 18	M# 20a¹	M#20b	Intake Caseload
Atlantic East	97%	70%	92%	92%	95%	98%	97%	97%	67%	63%	74%	72%
Atlantic West	97%	61%	67%	86%	91%	95%	92%	94%	81%	69%	82%	84%
Bergen Central	97%	91%	100%	99%	97%	100%	99%	98%	91%	69%	82%	99%
Bergen South	99%	93%	83%	99%	98%	100%	99%	98%	85%	62%	81%	97%
Burlington East	97%	73%	77%	81%	97%	97%	84%	88%	73%	65%	79%	90%
Burlington West	98%	73%	74%	83%	94%	98%	89%	91%	74%	64%	79%	90%
Camden Central	98%	74%	72%	66%	86%	92%	85%	90%	65%	49%	59%	80%
Camden East	96%	71%	68%	71%	92%	98%	95%	95%	68%	52%	72%	97%
Camden North	89%	55%	66%	51%	92%	95%	71%	94%	66%	49%	71%	59%
Camden South	98%	88%	67%	62%	99%	97%	89%	98%	70%	62%	82%	85%
Cape May	97%	86%	73%	83%	93%	95%	93%	88%	69%	69%	81%	96%
Cumberland East	90%	59%	54%	70%	96%	92%	92%	95%	56%	49%	62%	71%
Cumberland West	97%	78%	81%	81%	91%	95%	96%	95%	78%	61%	76%	94%
Essex Central	100%	98%	84%	79%	95%	97%	93%	96%	59%	49%	66%	100%
Essex North	98%	71%	63%	63%	93%	100%	86%	96%	63%	50%	72%	98%
Essex South	96%	87%	79%	83%	92%	96%	88%	81%	65%	54%	69%	99%
Gloucester East	87%	50%	85%	83%	97%	90%	83%	87%	53%	46%	67%	45%
Gloucester West	98%	85%	80%	72%	93%	99%	95%	97%	67%	61%	79%	92%
Hudson Central	95%	78%	91%	97%	99%	96%	95%	97%	85%	60%	87%	90%
Hudson North	99%	94%	85%	94%	90%	98%	100%	97%	92%	82%	89%	99%
Hudson South	98%	82%	93%	83%	95%	99%	98%	98%	81%	67%	82%	95%
Hudson West	99%	86%	94%	96%	96%	97%	97%	95%	84%	68%	78%	100%
Hunterdon	99%	86%	87%	88%	96%	100%	69%	93%	79%	66%	77%	100%
Mercer North	95%	77%	94%	91%	98%	98%	91%	96%	78%	65%	83%	95%
Mercer South	96%	76%	82%	93%	93%	95%	92%	92%	68%	63%	74%	97%
Middlesex Central	99%	93%	52%	85%	100%	92%	90%	96%	70%	57%	71%	98%
Middlesex Coastal	99%	95%	79%	89%	93%	100%	99%	98%	79%	70%	81%	95%
Middlesex West	98%	89%	72%	79%	93%	93%	94%	95%	66%	67%	76%	97%
Monmouth North	98%	72%	93%	98%	97%	99%	99%	91%	60%	68%	68%	69%
Monmouth South	99%	77%	77%	78%	98%	97%	98%	95%	71%	67%	74%	66%
Morris East	98%	91%	90%	86%	90%	98%	100%	98%	87%	72%	82%	97%
Morris West	98%	72%	64%	64%	87%	95%	91%	94%	65%	57%	72%	86%
Newark Center City	93%	82%	64%	77%	88%	94%	85%	91%	66%	58%	66%	90%
Newark Northeast	92%	78%	78%	81%	93%	98%	89%	91%	75%	57%	80%	78%
Newark South	91%	82%	93%	88%	89%	98%	93%	86%	48%	50%	63%	73%
Ocean North	99%	64%	83%	80%	91%	93%	95%	97%	71%	57%	78%	90%
Ocean South	97%	77%	72%	76%	91%	93%	90%	95%	66%	58%	77%	80%
Passaic Central	98%	62%	82%	80%	93%	99%	89%	92%	68%	69%	78%	65%
Passaic North	98%	88%	85%	78%	97%	99%	97%	97%	73%	62%	76%	88%
Salem	98%	62%	65%	59%	76%	99%	92%	97%	70%	56%	76%	74%
Somerset	95%	73%	69%	83%	88%	99%	90%	96%	78%	72%	81%	97%
Sussex	99%	88%	54%	68%	96%	98%	96%	96%	69%	66%	79%	90%
Union Central	94%	73%	69%	89%	79%	94%	95%	96%	68%	67%	72%	100%
Union East	98%	79%	85%	93%	77%	100%	94%	95%	72%	63%	78%	100%
Union West	99%	88%	96%	89%	95%	100%	97%	90%	75%	65%	74%	100%
Warren	93%	75%	65%	74%	85%	96%	83%	79%	62%	65%	79%	98%
Statewide	97%	78%	79%	82%	93%	97%	92%	94%	71%	61%	76%	88%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 3b	Timeliness of Response (investigations commenced in required response time)	98%	Nov '14 - Oct '15
M# 4	Timeliness of Completion (investigations in 60 days)	98%	Sep '14 - Aug '15
M# 7a.	FTM (initial)	90%	Oct '14 - Sep '15
M# 7b.	FTM (quarterly)	90%	Nov '14 - Oct '15
M# 10	Case Plans (initial)	95%	Oct '14 - Sep '15
M# 11	Case Plans (ongoing)	95%	Nov '14 - Oct '15
M# 16	Wkr-Child Visits (first 2 months OOHP)	95%	Sep '14 - Aug '15
M# 17	Monthly Wkr-Child Visits at the Placement Site (Includes Out of State Children)	98%	Nov '14 - Oct '15
M# 18	Wkr-Parent Visits (Reunification goal; 2x monthly)	95%	Nov '14 - Oct '15
M# 20a ¹	Parent-Child Visits (weekly) Average weekly visits for 12 weeks.	60%	8/15/15 - 10/31/15
M# 20b	Parent-Child Visits (bi-weekly)	85%	Nov '14 - Oct '15
Intake Caseload	Intake Worker Caseload	95%	Nov '14 - Oct '15

¹Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.