



Commissioner's Dashboard October 2014

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Commissioner

November 20, 2014

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.



On or About October 31, 2014

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month ¹	89,535	Youth Open with CSOC (<i>unduplicated count</i>)	38,339
CP&P: Children/Youth Served	51,196	DD Eligible Children (<i>unduplicated count</i>)	17,341
OOH Setting (< 18)	7,199	MRSS: Dispatches in the month	2,004
In-Home Setting (< 18)	41,902	MRSS: Interventions (<i>includes prior dispatches</i>)	1,203
Youth 18-21	2,095	Remained in same Living situation	95%
Youth Open with CSOC ²	38,339		
FCP: Total Clients Served ³	14,706	Care Management: Children Served	9,898
DOW: Total Clients Served ⁴ (Monthly Average)	1,061	OOH Behavioral Health Settings: Children Served	1,631
		Placed out of State	1
DCF: Families Served in the Month ⁵	28,572		
CP&P	25,545	PerformCare Calls	9,503
FCP (Family Success Centers & Home Visiting)	3,027	DD Related Calls	1,732
		Sandy Related Calls	478

CP&P Quick Facts		FCP & DoW Quick Facts ⁷	
Hotline Referrals	16,868	FSCs: Families Served (September)	2,706
CPS Reports	33%	Home Visiting: Families Served (September)	321
CWS Referrals	9%	SBYSP: Clients Served (September)	10,302
Number of Human Trafficking Referrals ⁸	7	DV Services: Clients Served (September)	1,377
Response Timeliness	96%	Residential	14%
Monthly Staff Contacts/Children OOH	95%	Non-Residential	86%
Entries to Care	437		
Caseload: Intake	78%	SAARC: Clients Served (April- June 2014)	1,375
Caseload: Permanency	97%	Displaced Homemaker: Clients Served (Jul - Sep 2014)	1,809
Caseload: Adoption	84%	New Clients	27%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,683	RPE: Doses/Activities provided at Implementation Sites (Nov-Jan)	83

¹ Some children may be served by both CP&P and CSOC, and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new clients/families. DoW quick facts are based on new and ongoing clients/families served.

⁸ The cumulative number of human trafficking referrals between November 2013 and October 2014 was 118.

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The data is produced for continuous quality improvement across DCF.

MSA Updates					
Comparing December 2013 to October 2014					
	December 2013	October 2014	Δ from Dec 2013	MSA Target	
Initial FTMs (September 2014)	69%	79%	10%	90%	
Quarterly FTMs	54%	80%	26%	90%	
Initial Case Plans (September 2014)	97%	98%	1%	95%	
Ongoing Case Plans	98%	97%	-1%	95%	
CW visits Child Monthly (at placement site)	94%	95%	1%	98%	
CW visits Child 2x/Mo 1st2Mo (August 2014)	89%	94%	5%	95%	
CW visits Parent 2x/Mo	74%	77%	3%	95%	
Parent visits Child 4x/Mo ¹	56%	59%	3%	60%	
Response Timeliness	97%	96%	-1%	98%	
Investigation Timeliness CP&P (August 2014)	63%	76%	13%	98%	
Investigation Timeliness IAIU	85%	87%	2%	80%	
Ind. Living Assessments 14-18 yrs	96%	84%	-12%	95%	
Caseloads: Intake	87%	78%	-9%	95%	
Caseloads: Permanency	95%	97%	2%	95%	
Caseloads: Adoption	87%	84%	-3%	95%	
<i>This table compares performance in the most current month to the last month of the previously published monitoring report (December 2013)</i>					
 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the MSA target. Measures with a 30 or 60 day lag are noted next to the description of the measure.					

Caseworker visits with Child in Placement (all locations) October: 99%

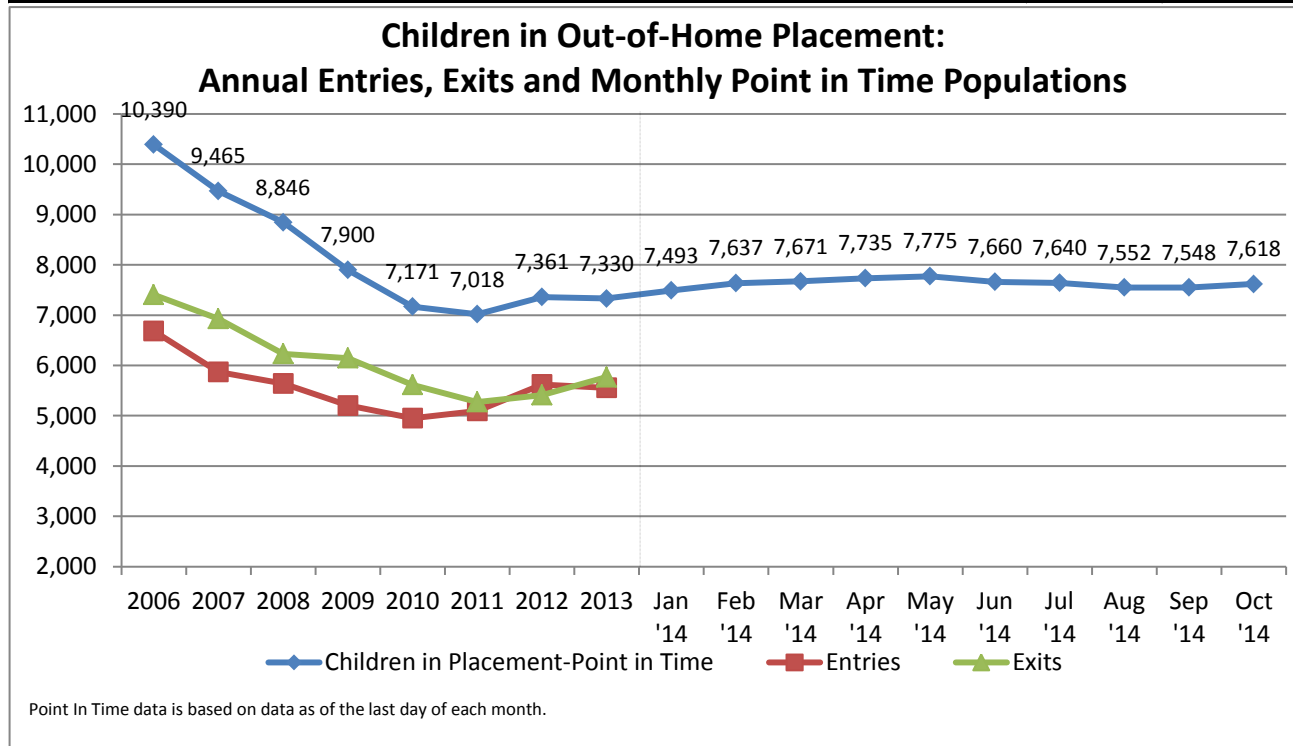


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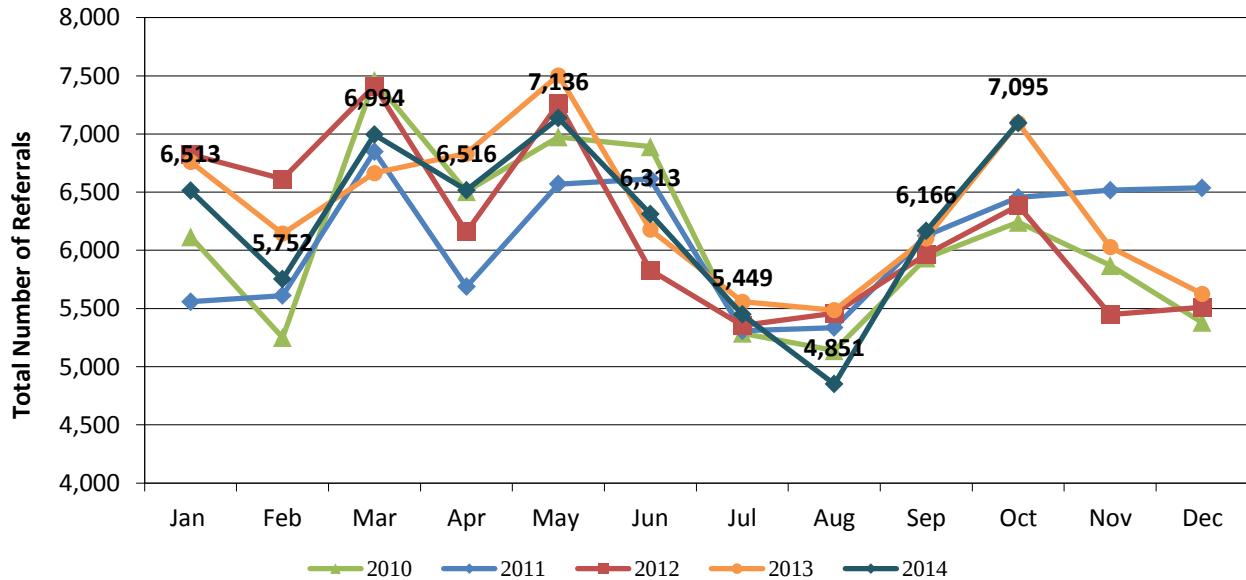
Section I: Child Protection & Permanency

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>	n for 10/2014	Δ from 10/2013
Families Under CP&P Supervision	25,545	-2%
Children Under CP&P Supervision	51,196	-1%
Children Receiving CP&P In-Home Services	43,578	-1%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin) (53%)	7,618	1%
Resource Family Kinship (39%)		
Group and Residential (7%)		
Independent Living (1%)		
Children Legally Free for Adoption (Excludes TPR Appeals)	1,160	14%
Finalized Adoptions to date (CY 2014)	677	5%
Children in Subsidized Kinship Legal Guardianship	1,987	-3%
Children in Subsidized Adoptions	13,696	1%
Entries to Care	437	-7%
Exits from Care	345	-14%



Section I: Child Protection & Permanency

CPS & CWS Referrals Assigned to All CP&P Offices



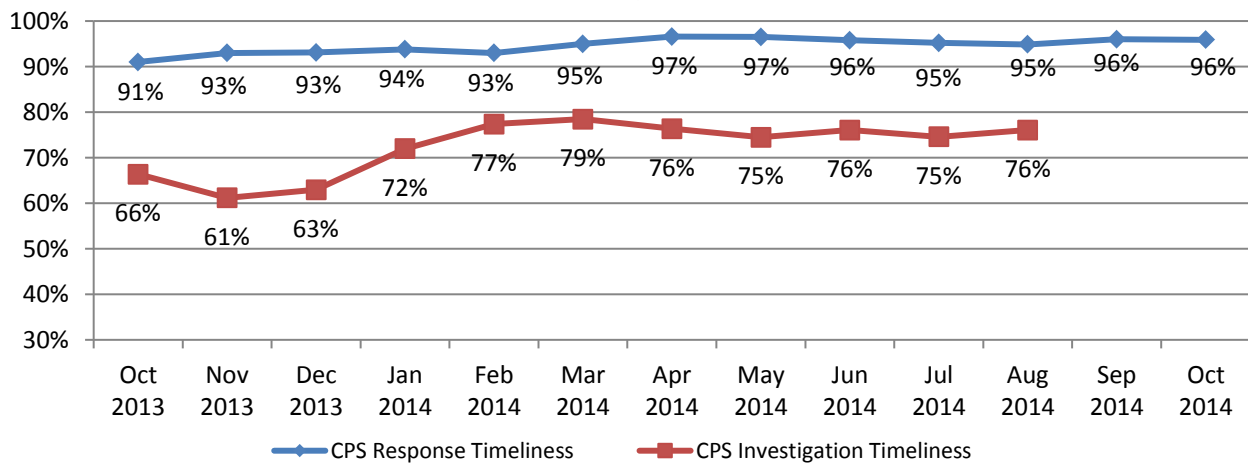
Axis begins at 4,000 to enhance separation of data.

State Central Registry Statistics

Total SCR Intakes Recorded in NJ SPIRIT	16,868
CPS Reports	32.7%
CWS Referrals	9.4%
Non CPS/CWS Child Related Calls	57.9%

Response and Investigation Timeliness

(MSA Target= 98%)



Axis begins at 30% to enhance separation.

Investigations have a 60 day lag in reporting.

August 2014: 7% of the Investigations received had a Substantiated finding & an additional 9% had an established finding.

The variation in performance on investigation timeliness in the Fall of 2013 is likely due to the high number of referrals received in October 2013 (see above).

Section I: Child Protection & Permanency

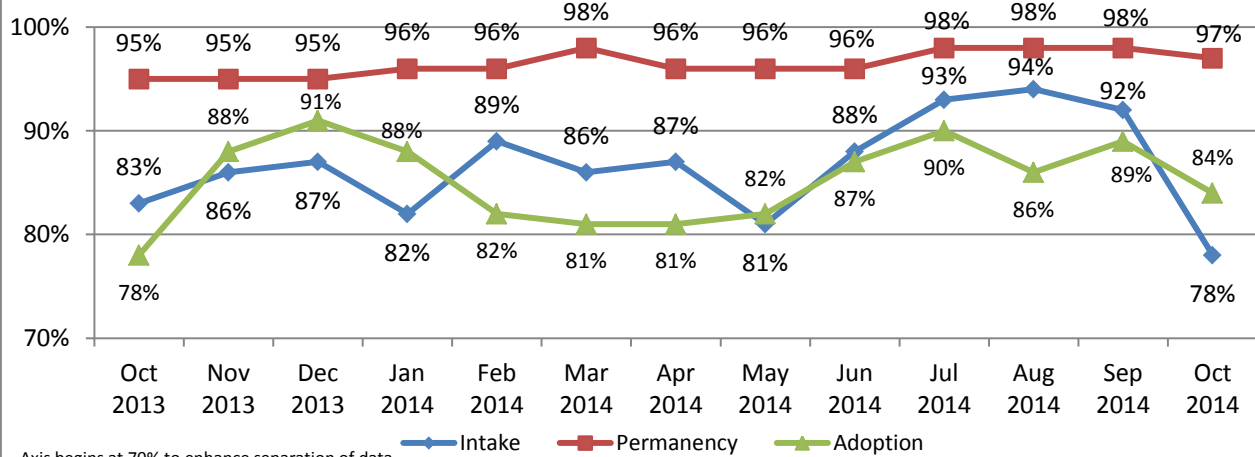
Monthly Staff Contacts (MSA Target for Out of Home Children = 98%)

	May 2014	June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Δ from MSA	6 Months Average
In Home	95%	92%	91%	91%	92%	94%	N/A	93%
Out of Home	92%	90%	90%	93%	93%	95%	-3%	92%

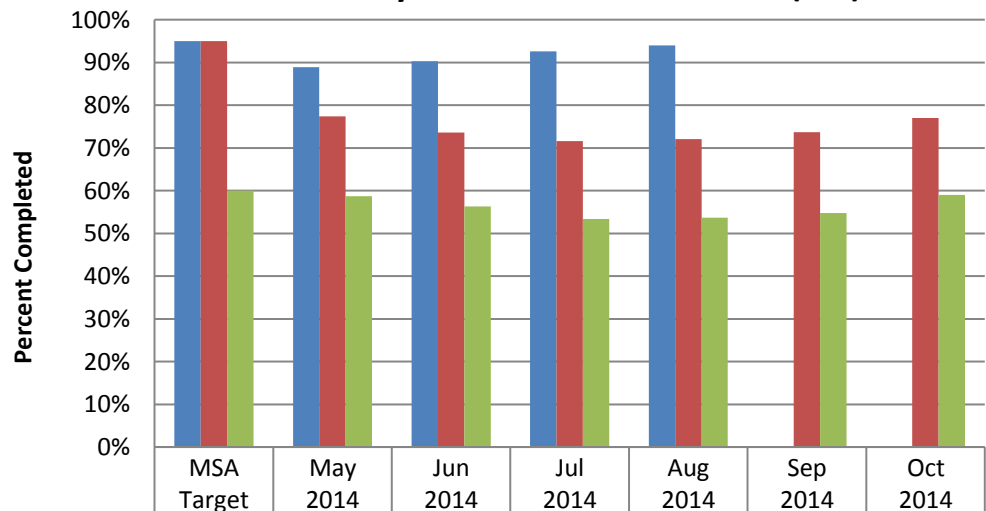
Monthly Staff Contacts: In Home (n=20,082), Out-of-Home (n=6,514).

Caseload Compliance (Individual Worker Level)

(MSA Target= 95%)



Statewide Key Performance Indicators (KPI)



■ Contacts with Child - First Two Months In Placement ¹	95%	89%	90%	93%	94%	N/A	N/A
■ Contacts with Parents - Reun. Goal (2x/month) ²	95%	77%	74%	72%	72%	74%	77%
■ Parent/child Visits - Reun Goal.(4x/month) ^{3,4}	60%	59%	56%	53%	54%	55%	59%

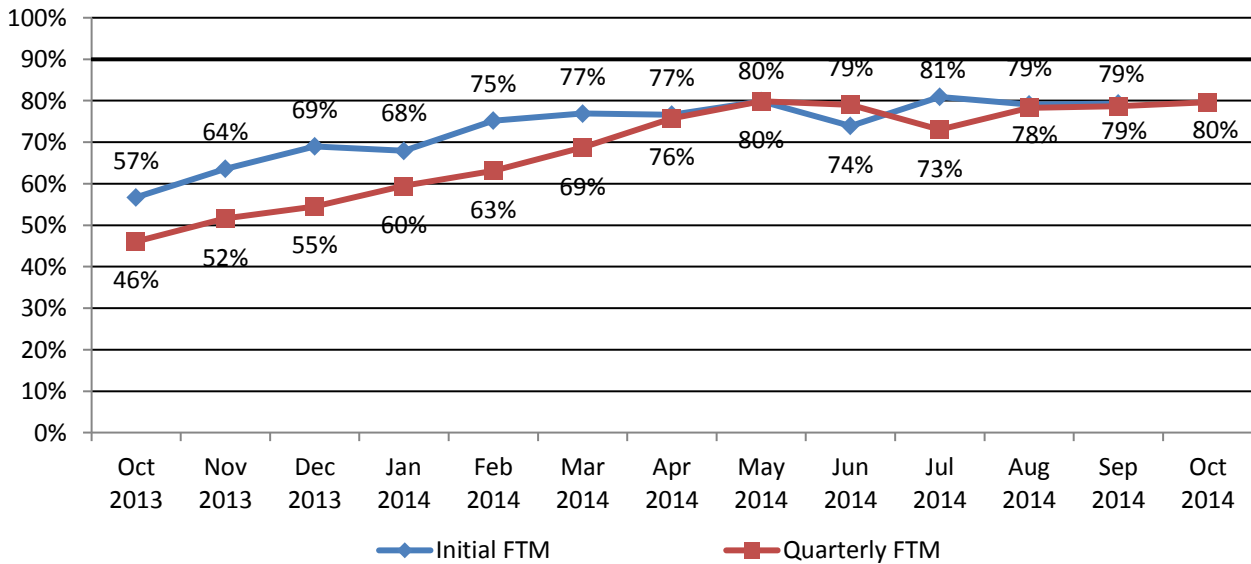
[1] **Contacts with Child - First Two Months In Placement:** (Aug: n=514) There is a two month lag in this measure.

[2] **Contacts with Parents - Reun. Goal (2x/month):** (Oct: n=3,569) Excludes children who entered/exited in the month (n=277).

[3] **Parent/child Visits - Reun Goal.(4x/month):** (n=3,569) Excludes children who entered/exited in the month (n=277).

Section I: Child Protection & Permanency

Initial & Quarterly Family Team Meetings

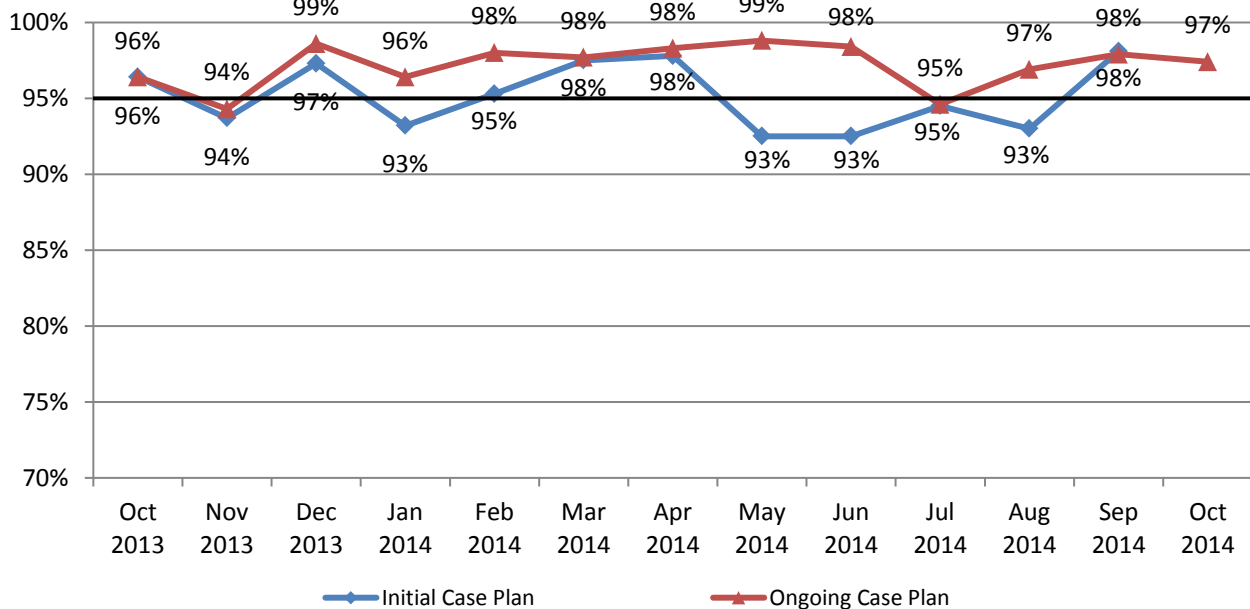


Initial FTMs have a 30 day lag time for reporting

Initial FTMs: (n=353) Compliance excludes children who exited within 30 days of removal.

Quarterly FTMs: (n=1837) Compliance excludes children who exited.

Initial & Ongoing Case Plans



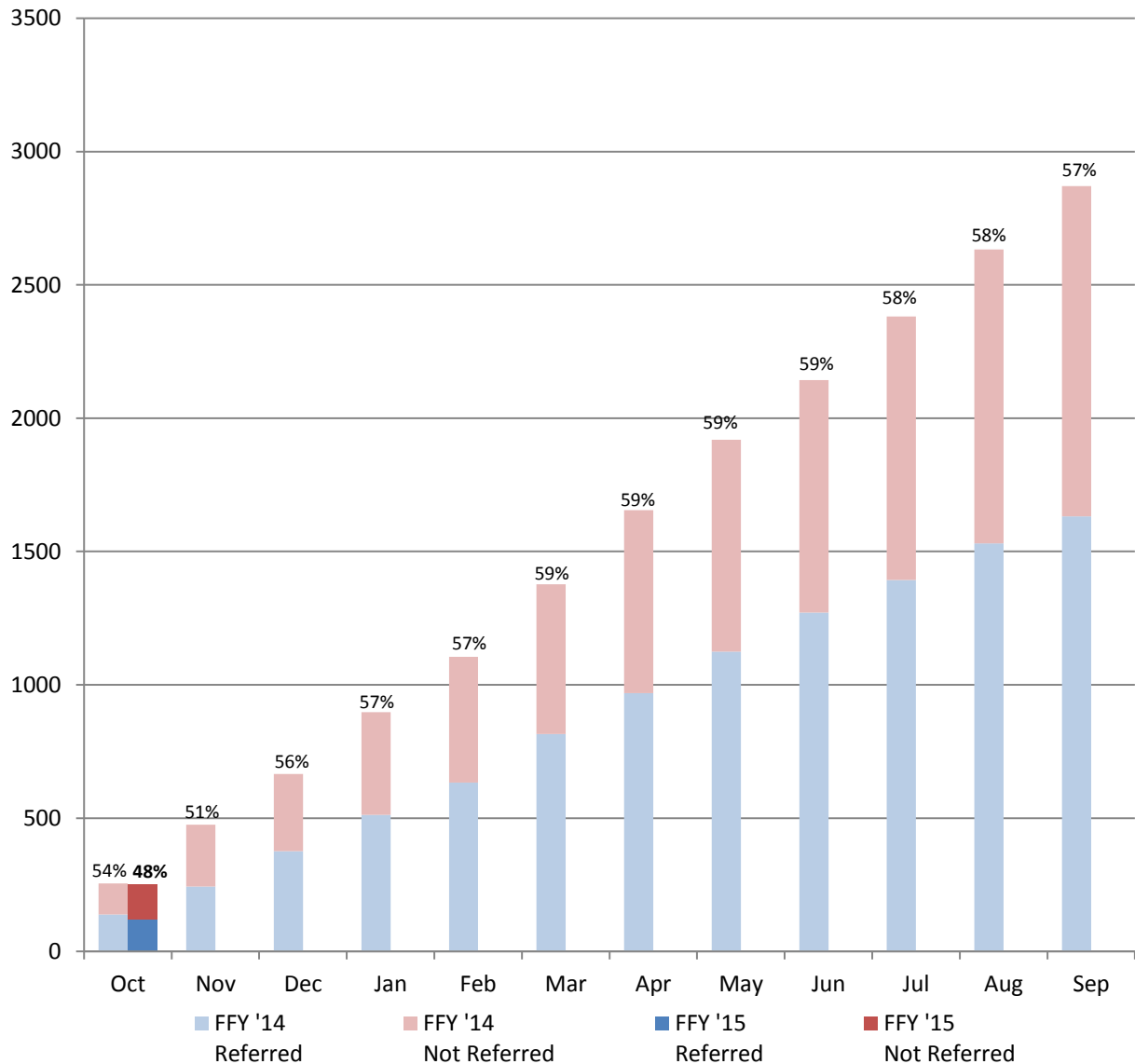
Axis begins at 70% to enhance separation of data.

Initial Case Plans: (n=365) Compliance excludes children who exited. 6 months average for Initial Case Plans is 95%.

Ongoing Case Plans (n=1232) Compliance excludes children who exited in the last six months. 6 months average for Ongoing Case Plans is 97%.

Section I: Child Protection & Permanency

**Monthly Cumulative Rate of Referral to Early Intervention
Service for Eligible Children**



Eligible Children: Pursuant to the Child Abuse Prevention and Treatment Act (CAPTA) 42 U.S.C. §5106a, a child under three years of age involved in a Substantiated or Established incident of child abuse or neglect, must be referred to the New Jersey Early Intervention System (NJEIS) in his or her county of residence.

Rate of Referral: This graph represents the rate of referral by month for the cumulative number of eligible children as a result of investigations completed in the federal fiscal year (October 1, 20XX – September 30, 20XX).

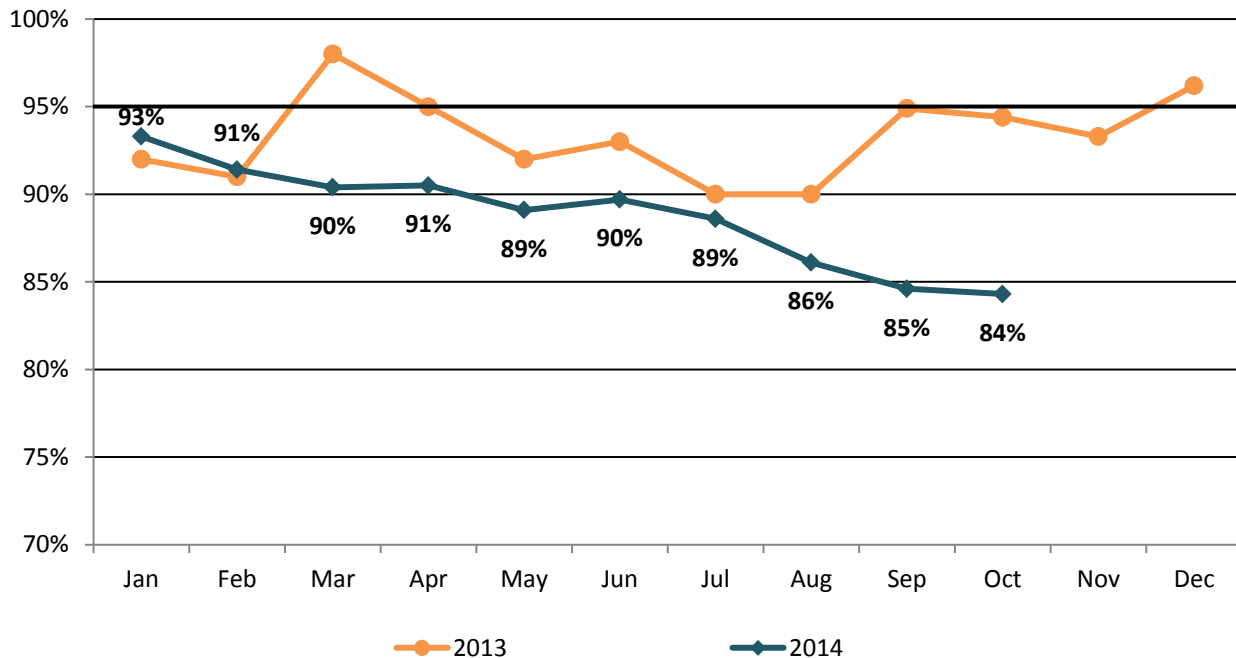
Ongoing Data Collection: Referrals are counted on an ongoing basis through the federal fiscal year. As a result data from federal fiscal year 2015 will change from month to month as the referral counts are updated.

Section II: Adolescent Services

OAS Quick Facts Youth 18-21

Youth 18-21 years old served by CP&P⁴	2,095
Youth served "In Home" living with a parent/relative or living independently⁵	1,676
Youth served "Out-of-Home" Family Based Setting (56%) Congregate Care Setting (25%) Independent Living (19%)	419
Youth Receiving Adoption or KLG Subsidy	572

Completed Independent Living Assessments of Youth Ages 14-18 years (n= 919)



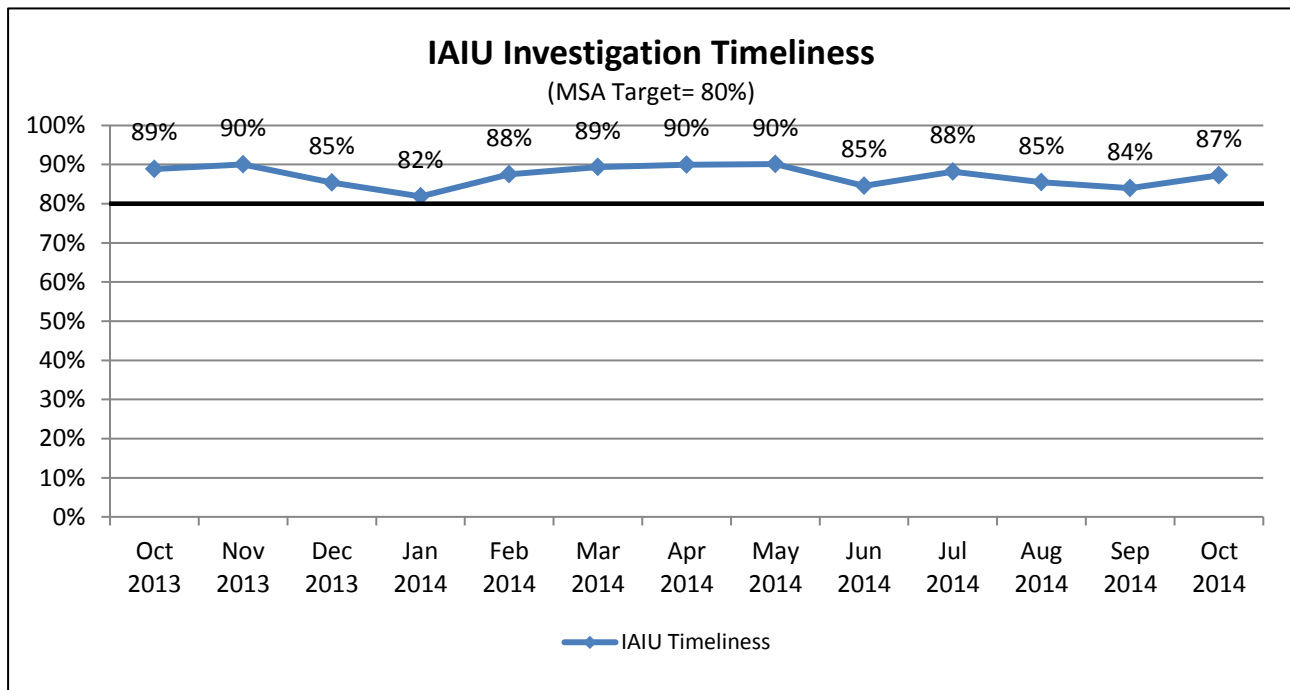
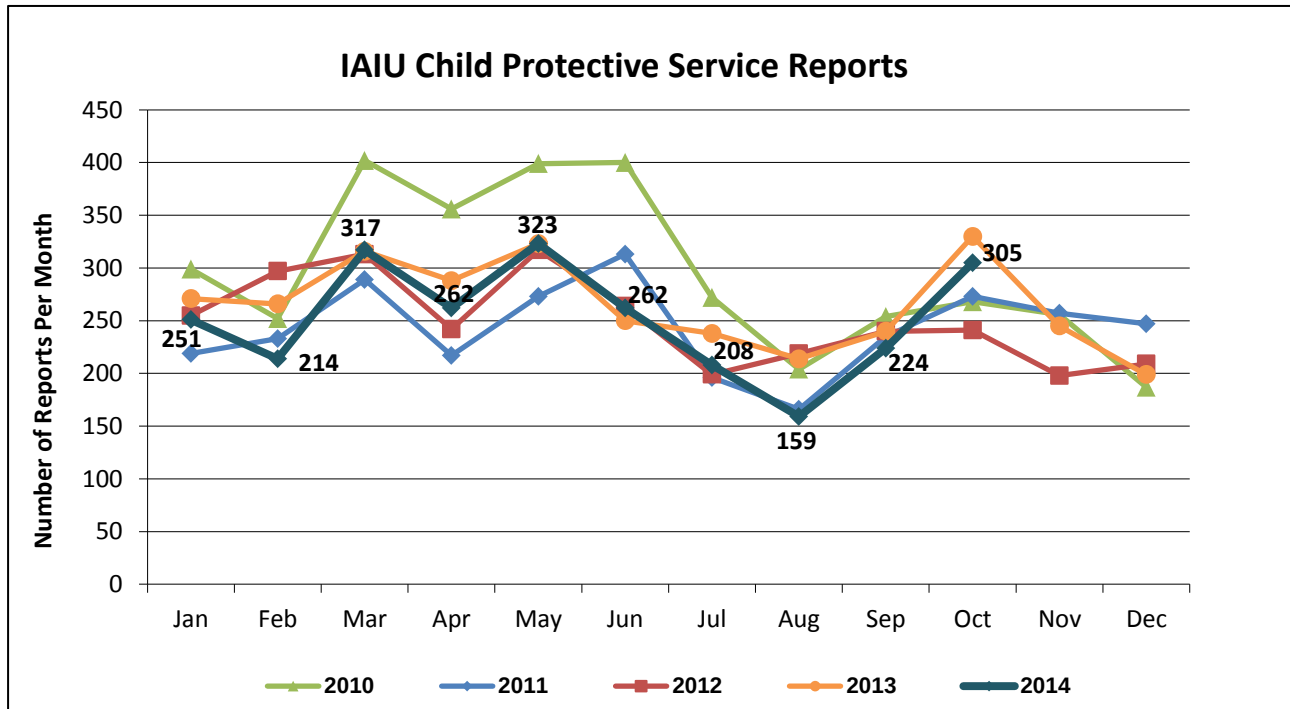
Axis begins at 70% to enhance separation of data.

[4] The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

[5] The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds

1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

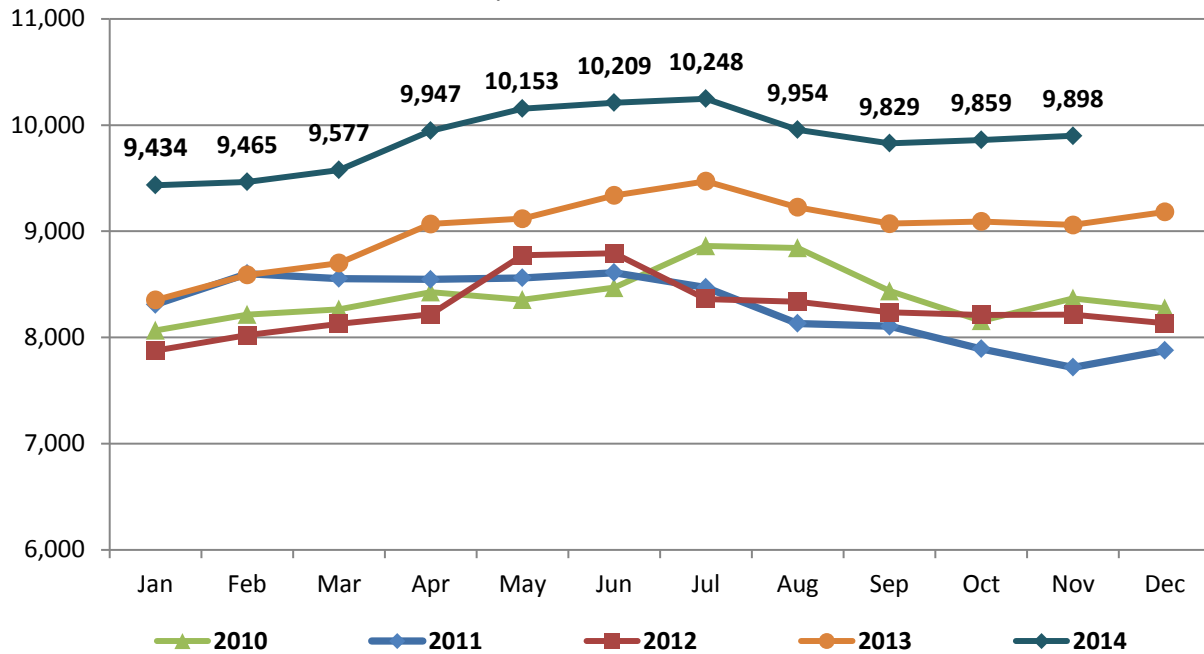
Section III: Institutional Abuse Investigation Unit



Section IV: Children's System of Care

Children in Care Management

January 2010 - November 2014



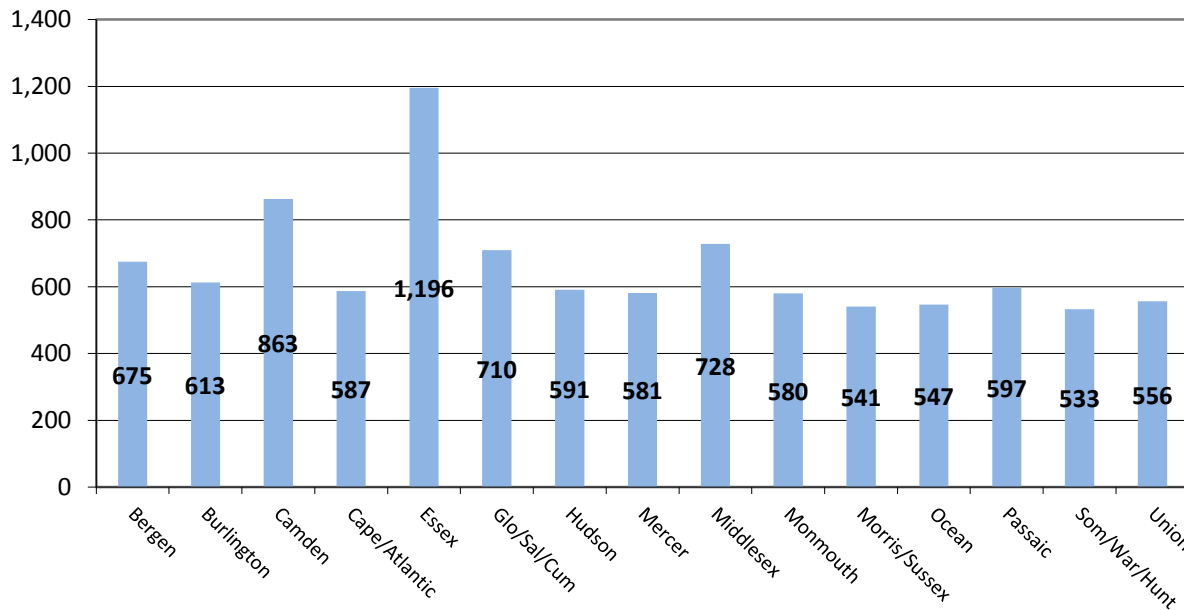
Axis begins at 6,000 to enhance separation of data.

The relative increase in children in care management is attributable in part to an expansion of populations served. This includes children with developmental disabilities and children in need of substance abuse treatment.

Children in Care Management by County

as of 11/1/2014

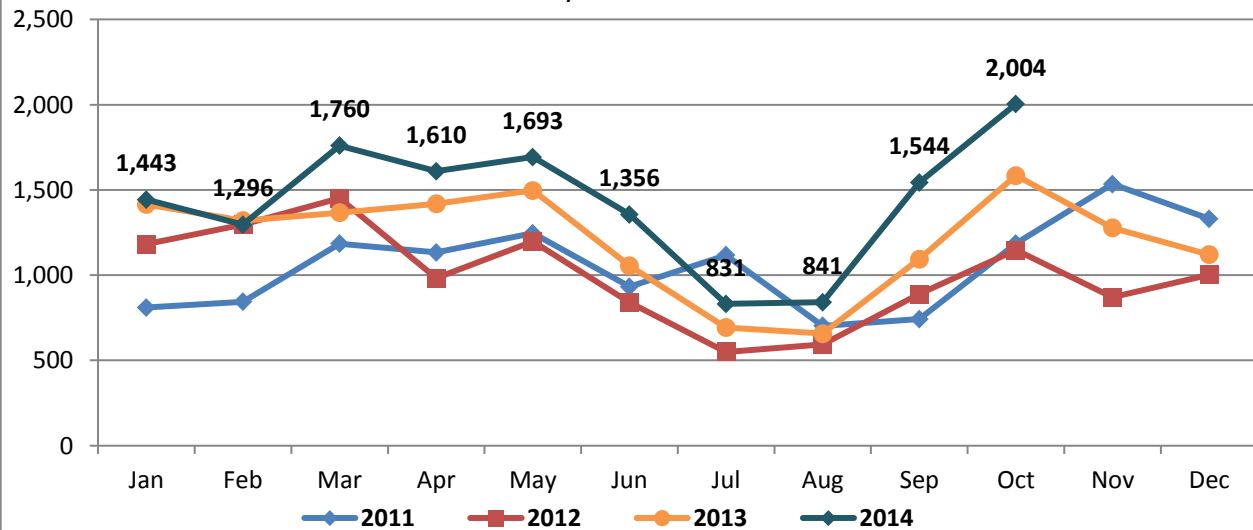
(n= 9,898)



Section IV: Children's System of Care

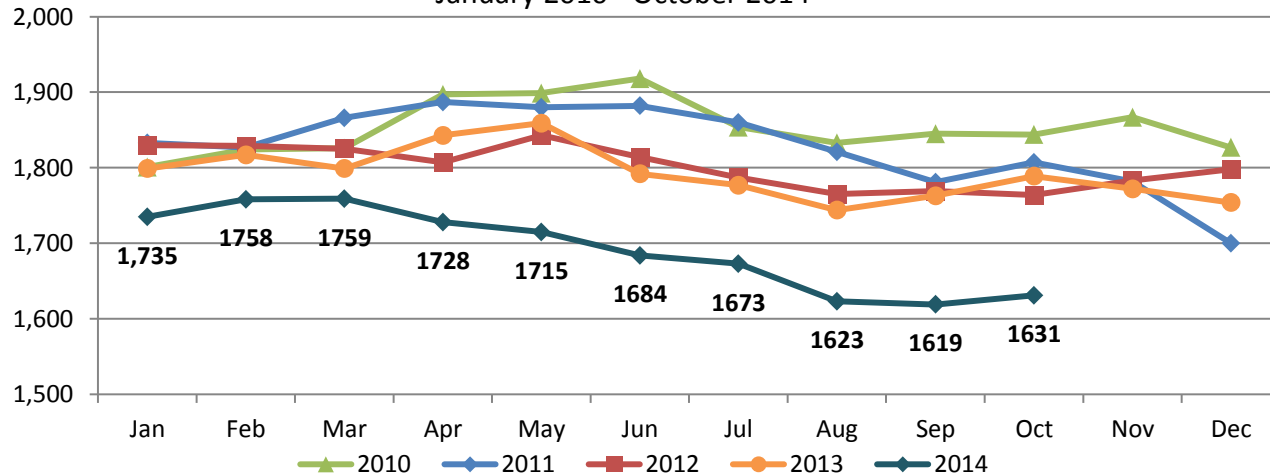
Mobile Response Stabilization Services (MRSS) Dispatched

January 2011 - October 2014



Children in Out of Home Treatment Settings - All Children

January 2010 - October 2014

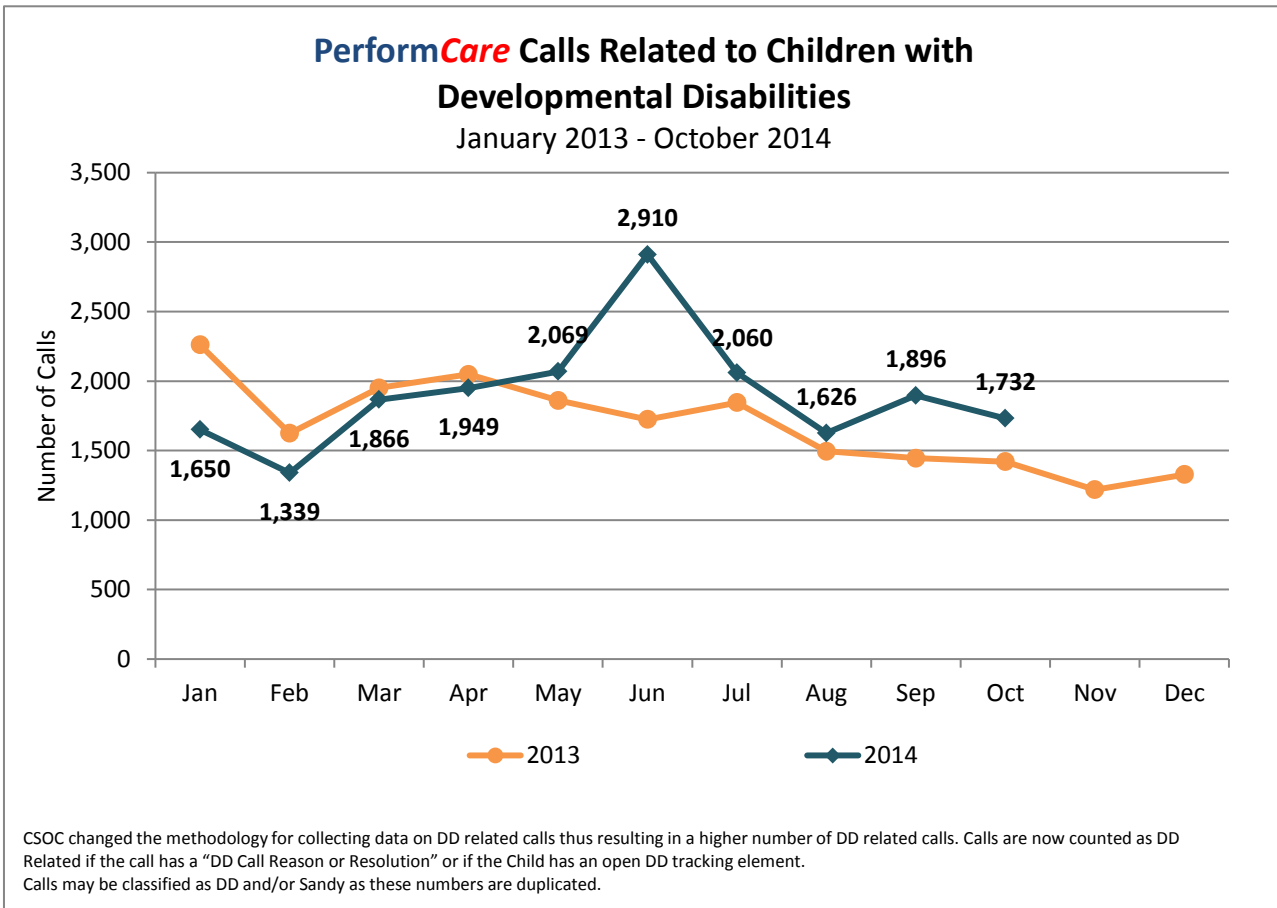
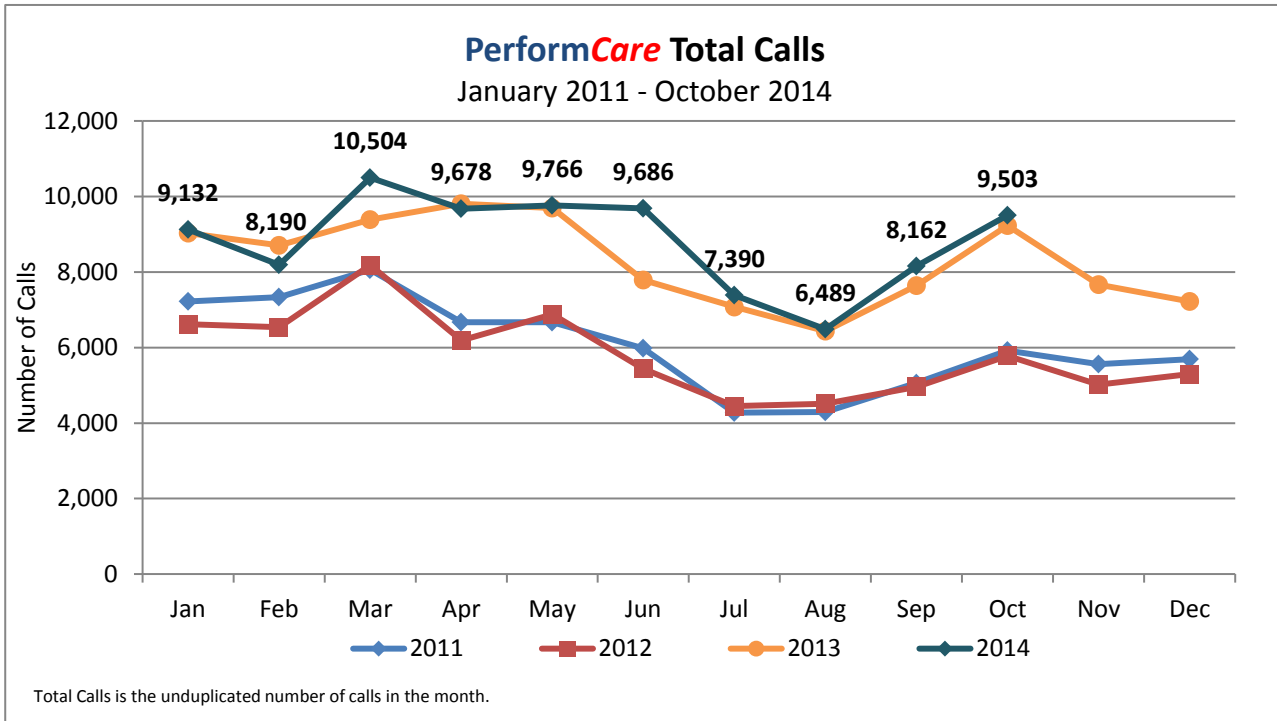


Axis begins at 1,500 to enhance separation of data.
Data does not include DD only children.

Children in Out-of-Home Treatment – October 2014	
Out-of-Home Treatment Settings	n= 1,631
Treatment Home	25%
Residential Treatment Center	29%
Specialty Bed	21%
Group Home	8%
Psychiatric Comm. Residence	12%
Intensive Residential Treatment	3%
Detention Alternative	1%

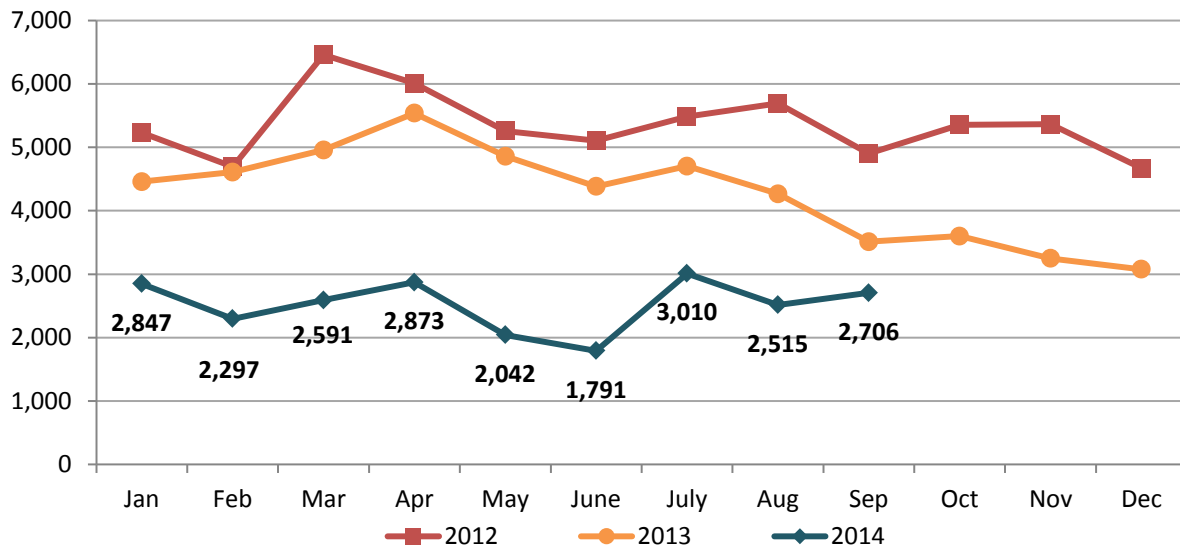
*n includes 1 child placed out-of-state.

Section IV: Children's System of Care



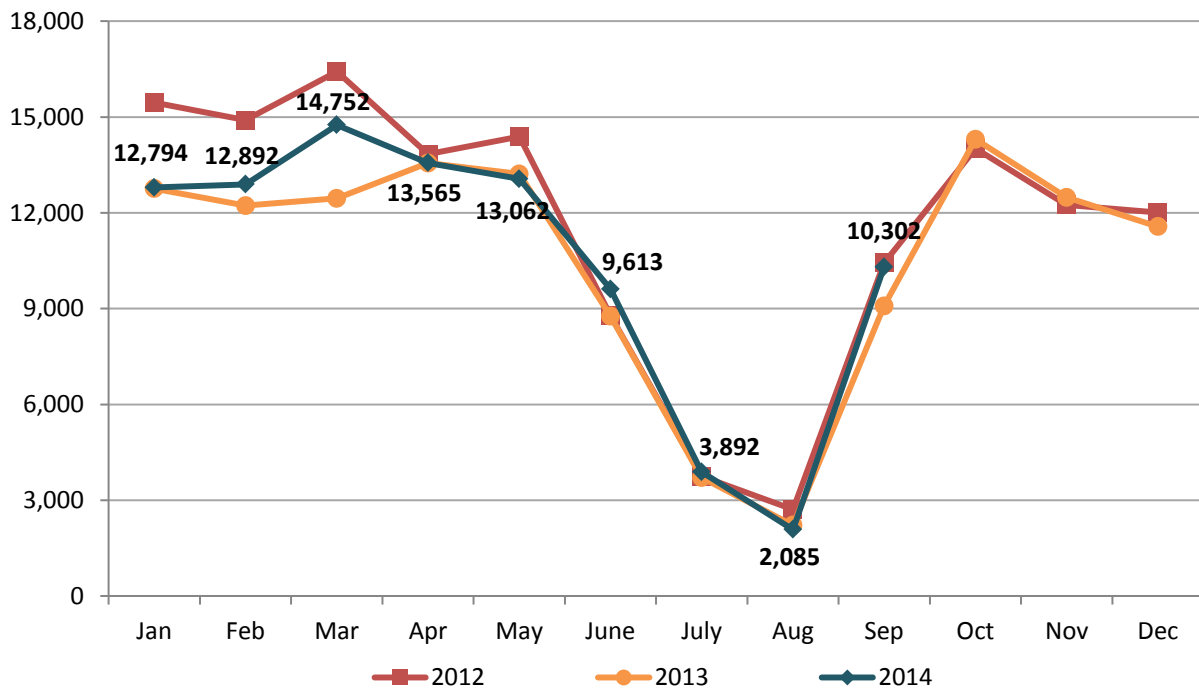
Section V: Family & Community Partnerships

Family Success Centers - Families Served



Methodology for counting FSC clients changed beginning in July 2013 to only count registered participants.

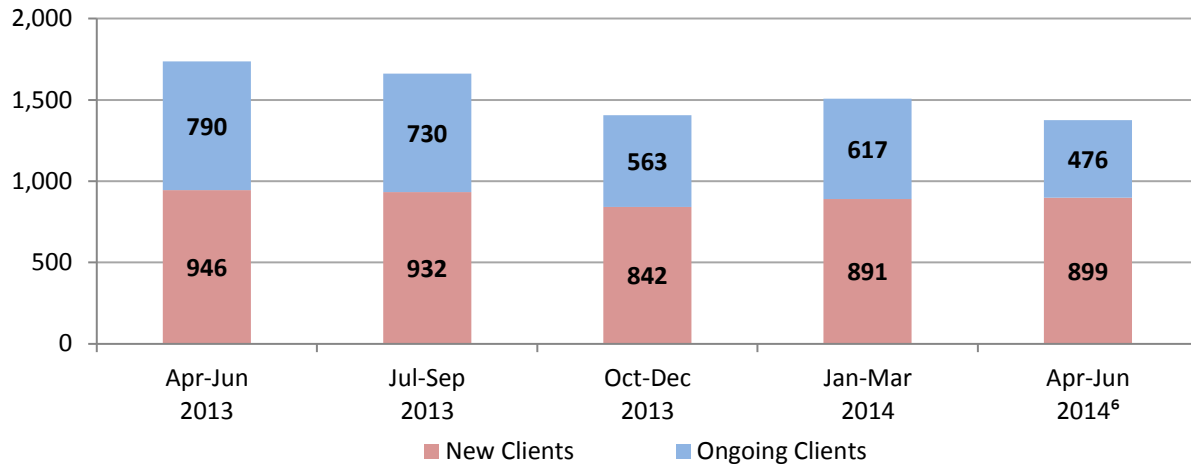
School-Based Youth Services Programs - New and Ongoing Clients Served



DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)



	Apr-Jun 2013	Jul-Sep 2013	Oct-Dec 2013	Jan-Mar 2014	Apr-Jun 2014 ⁶
Total Number of SAARC Programs	21	21	21	21	21
New Victims Served	815	788	709	786	752
Ongoing Victims Served	681	597	490	554	408
New Significant Others Served	131	144	133	105	147
Ongoing Significant Others Served	109	133	73	63	68
Total SAARC Served	1736	1662	1405	1508	1375
Hotline/Email Services Provided	3505	2940	3173	3386	3133
Accompaniments	416	410	375	355	421
Volunteer Confidential Sexual Violence Advocates	539	477	537	464	548

Rape Prevention & Education Programs (RPE)	Nov-Jan 2013	Feb-April 2013	May-July 2013	Aug-Oct 2013	Nov-Jan 2014 ⁸
Number of Doses/Activities Provided at Implementation Sites	107	128 ⁶	165 ⁷	72 ⁶	83 ⁶
Number of Recruitment Presentations & One-Time Education Sessions	167	249 ⁶	135 ⁷	181 ⁶	61 ⁶

Displaced Homemaker Program	Jul-Sep 2014	Oct-Dec 2014	Jan-Mar 2014	Apr-Jun 2014	Jul-Sep 2014
Number of New Clients Served	455	431	523	502	481
Number of Ongoing Clients Served	687	330	316	293	1328
Total Number of Clients Served	1142	761	839	795	1809

⁶ Missing information from 1 county.

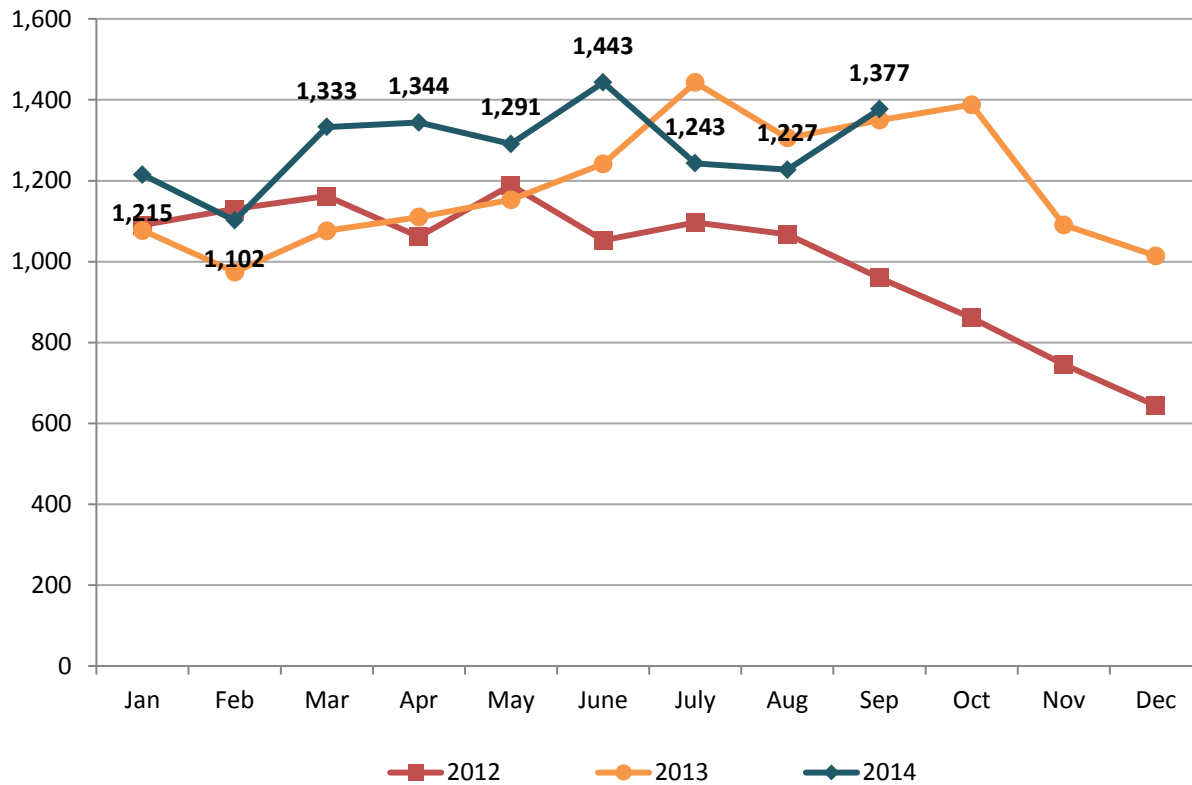
⁷ Missing information from 2 counties. In addition, there are some ongoing data quality issues. DoW Coordinators are providing TA to improve the data going forward.

⁸ RPE reporting requirements are under revision. Data for the Feb-Apr '14 & May-Jul '14 quarters will be available at a later date.

DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

Section VI: Division on Women

Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services Total New Clients



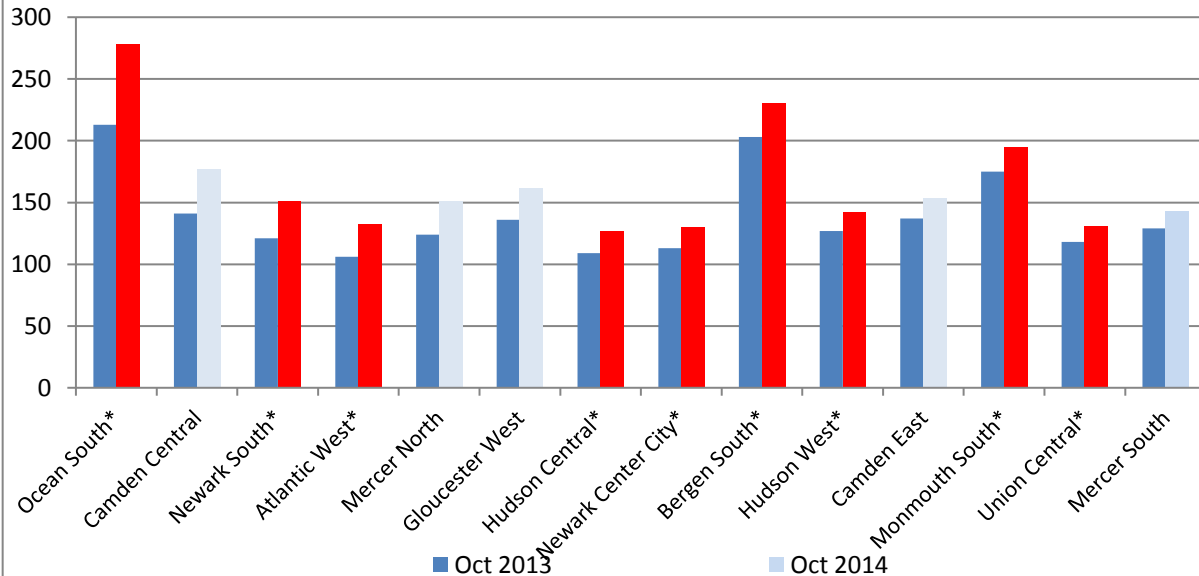
The Domestic Violence data is different from the August 2014 dashboard because of provider data entry changes.

Section VII: Tracking Data after SuperStorm Sandy

10 Most Impacted Counties

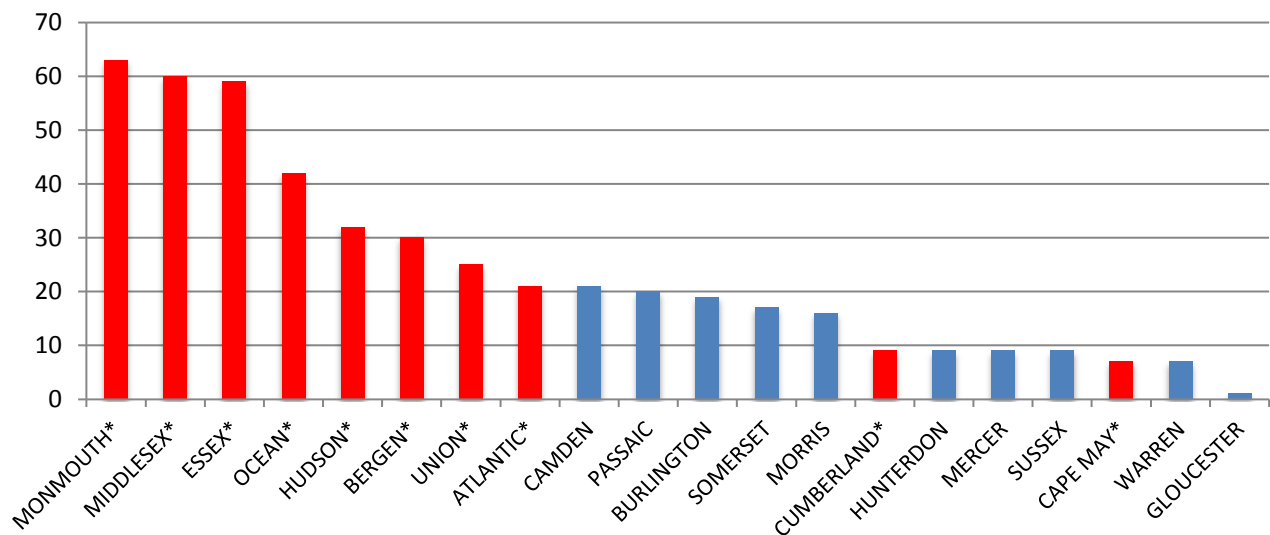
CP&P Local Offices with >10% Increase in Referrals

Comparing October 2013 to October 2014



Calls to Perform Care from Sandy Affected Families

October 2014



Red bars indicate a SuperStorm Sandy designated impacted county.

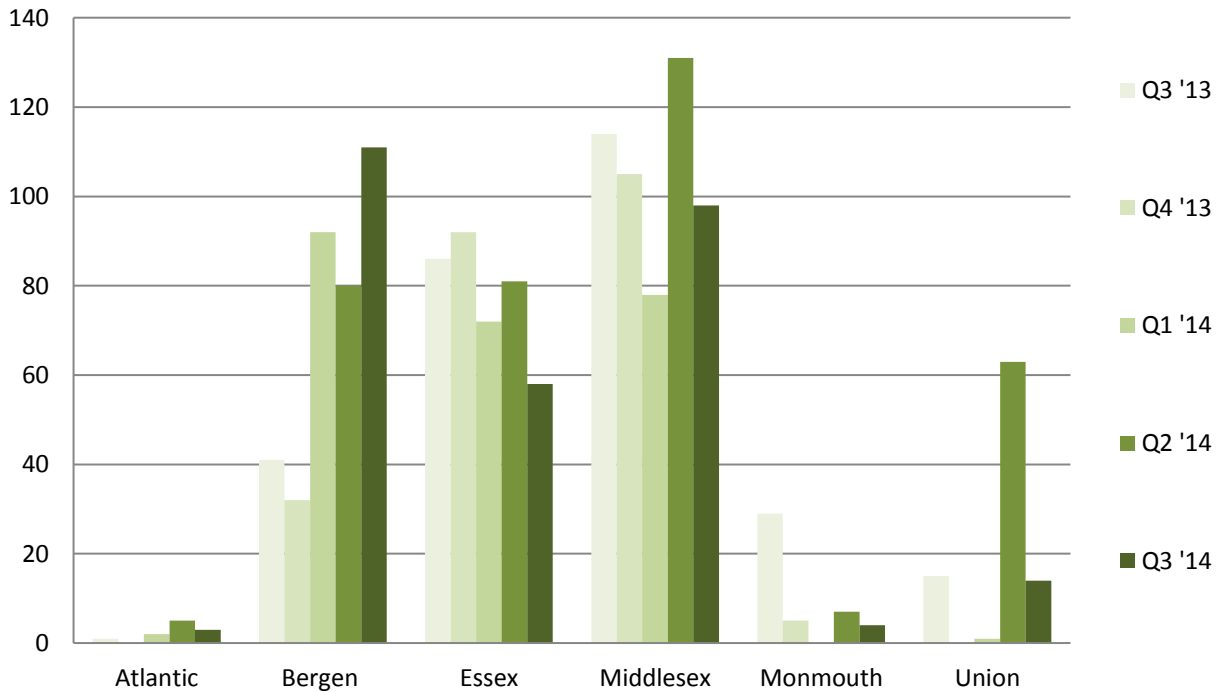
n=478; Salem county did not receive any calls from Sandy Affected families. There were 2 calls that were not attached to any county.

Calls are counted as Sandy Related if the family has ever answered yes to the question "were you affected by Superstorm Sandy".

Section VII: Tracking Data after SuperStorm Sandy

County-Level Surveillance of Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space

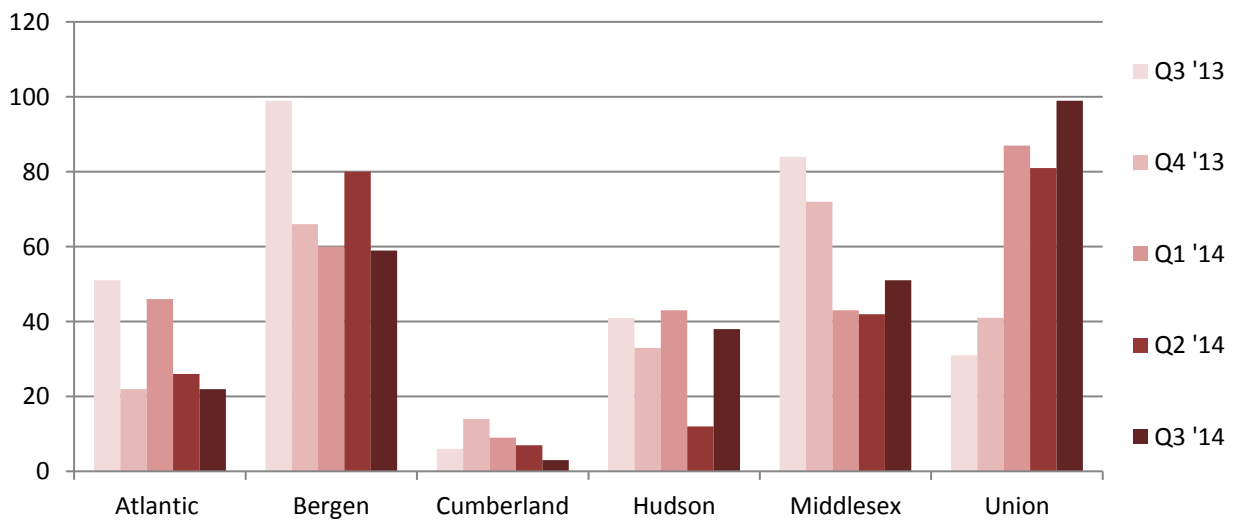


Non-admitted clients are offered referrals to other counties.

Cape May, Cumberland, Hudson & Ocean are not included. They had 10 or fewer clients not admitted during the entire time period.

Surveillance of Counties with Unmet Needs for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services

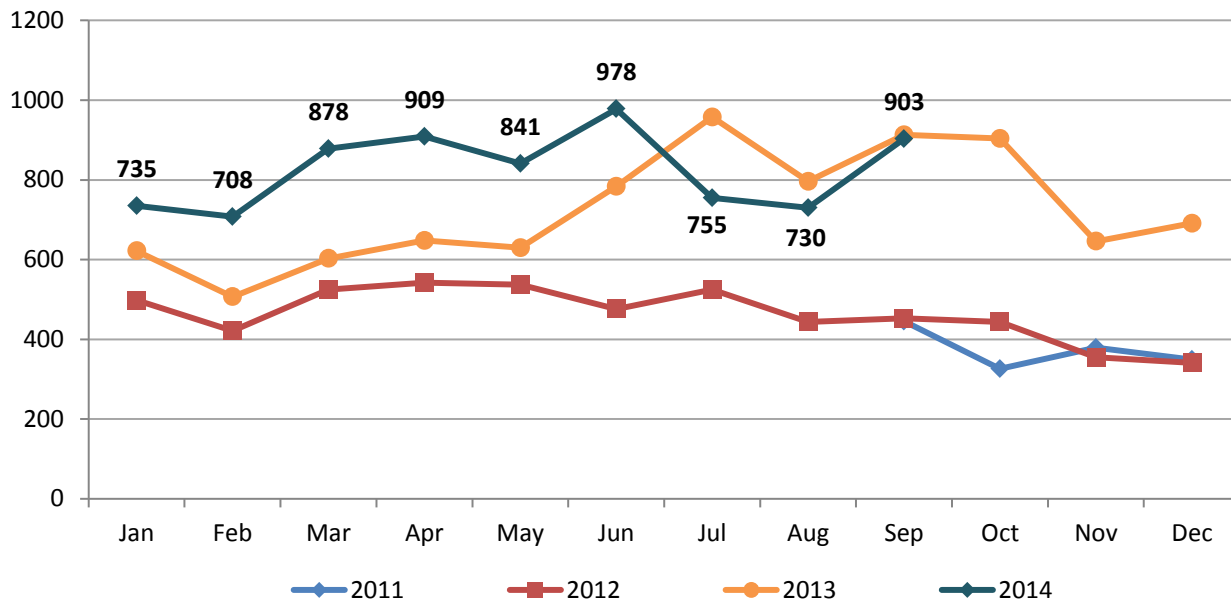


Bergen county includes two agencies, but all waiting victims come from one. The waiting list for this agency is group counseling, and the victim is likely to have received crisis counseling. Cape May, Essex, Monmouth & Ocean are not included. They had 2 or fewer DV victims waiting for services during the entire time period.

Section VII: Tracking Data after SuperStorm Sandy

Domestic Violence Services: Adults and Children Admitted to Residential and Non Residential Services

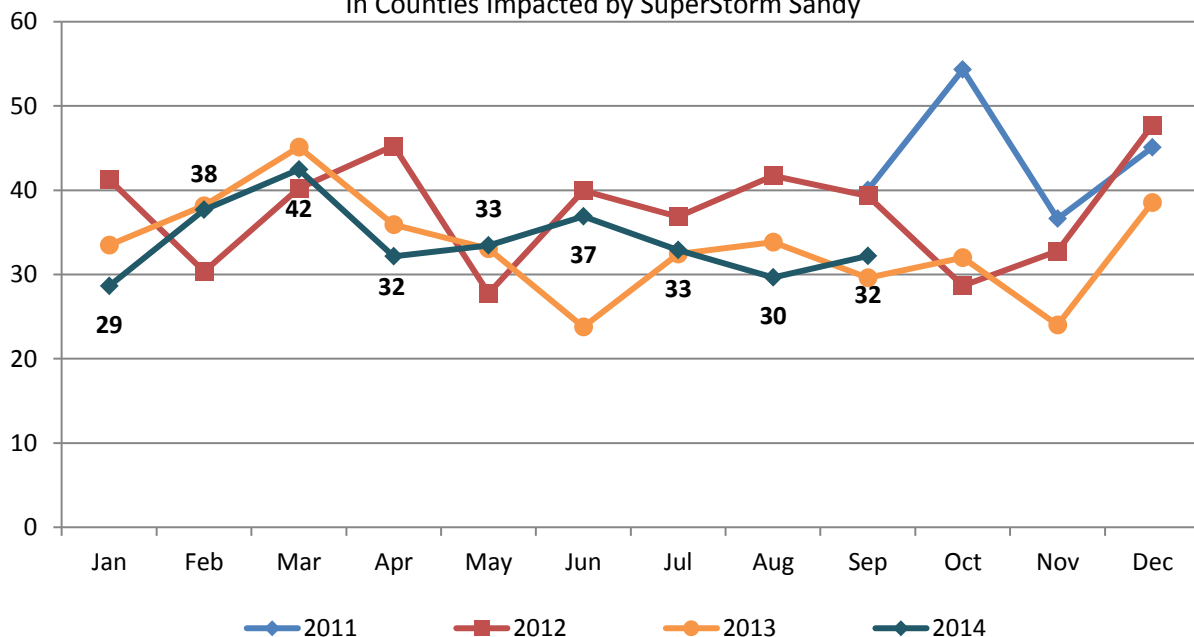
In Counties Impacted by SuperStorm Sandy



The Domestic Violence data is different from the August 2014 dashboard because of provider data entry changes.

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

In Counties Impacted by SuperStorm Sandy



Key Performance Indicators by CPP Local Office

November '13 - October '14

(Unless otherwise indicated in the footnote table)

Local Office	M# 3b	M# 4	M# 7a	M# 7b	M# 10	M# 11	M# 16	M# 17	M# 18	M# 20	Intake Caseload
Atlantic East	97%	63%	86%	87%	99%	98%	89%	92%	70%	52%	56%
Atlantic West	94%	59%	78%	72%	91%	98%	92%	92%	69%	53%	45%
Bergen Central	91%	72%	91%	95%	99%	100%	98%	94%	78%	69%	94%
Bergen South	92%	65%	91%	94%	98%	100%	95%	91%	79%	63%	96%
Burlington East	89%	68%	67%	77%	99%	98%	92%	89%	73%	66%	78%
Burlington West	97%	71%	80%	76%	95%	99%	91%	90%	80%	57%	84%
Camden Central	95%	63%	64%	59%	86%	95%	87%	93%	70%	39%	89%
Camden East	95%	71%	68%	67%	97%	98%	90%	96%	80%	54%	99%
Camden North	90%	61%	60%	43%	97%	98%	88%	91%	79%	59%	88%
Camden South	98%	79%	67%	57%	99%	99%	97%	97%	67%	53%	94%
Cape May	89%	82%	82%	79%	99%	95%	92%	91%	71%	51%	93%
Cumberland East	86%	78%	62%	55%	89%	98%	89%	95%	53%	42%	93%
Cumberland West	89%	51%	75%	79%	98%	99%	96%	94%	73%	48%	92%
Essex Central	99%	96%	54%	60%	93%	96%	89%	95%	68%	39%	99%
Essex North	98%	78%	56%	48%	82%	93%	90%	92%	70%	56%	97%
Essex South	97%	85%	40%	45%	90%	91%	94%	92%	64%	44%	99%
Gloucester East	93%	60%	82%	76%	93%	94%	91%	92%	72%	46%	80%
Gloucester West	96%	87%	69%	64%	90%	97%	92%	95%	75%	54%	91%
Hudson Central	86%	56%	82%	85%	97%	97%	94%	94%	78%	57%	69%
Hudson North	98%	83%	92%	88%	92%	96%	98%	96%	84%	75%	96%
Hudson South	90%	44%	66%	53%	97%	96%	92%	92%	72%	55%	62%
Hudson West	82%	60%	90%	84%	94%	96%	91%	83%	71%	50%	80%
Hunterdon	100%	92%	87%	91%	100%	97%	96%	89%	85%	55%	100%
Mercer North	96%	68%	90%	89%	92%	98%	94%	92%	77%	56%	91%
Mercer South	96%	64%	93%	91%	97%	98%	93%	95%	82%	64%	99%
Middlesex Central	95%	71%	51%	82%	100%	95%	93%	90%	73%	44%	87%
Middlesex Coastal	96%	92%	83%	87%	96%	97%	97%	94%	73%	58%	76%
Middlesex West	94%	68%	75%	76%	83%	94%	94%	93%	61%	50%	85%
Monmouth North	90%	72%	39%	46%	97%	99%	91%	91%	63%	48%	77%
Monmouth South	95%	73%	68%	59%	98%	97%	90%	94%	71%	45%	47%
Morris East	97%	86%	100%	91%	100%	100%	100%	96%	81%	68%	97%
Morris West	98%	77%	79%	75%	83%	97%	96%	93%	76%	59%	95%
Newark Center City	96%	91%	60%	62%	94%	97%	90%	94%	72%	42%	96%
Newark Northeast	96%	88%	87%	69%	96%	96%	97%	92%	83%	58%	89%
Newark South	95%	89%	89%	73%	94%	100%	98%	90%	66%	54%	84%
Ocean North	96%	62%	73%	72%	96%	95%	94%	95%	72%	54%	96%
Ocean South	98%	77%	60%	56%	98%	99%	94%	92%	61%	45%	90%
Passaic Central	96%	65%	59%	65%	93%	98%	86%	86%	67%	46%	72%
Passaic North	96%	85%	84%	82%	97%	100%	93%	94%	76%	52%	88%
Salem	93%	52%	47%	57%	87%	95%	91%	96%	75%	61%	86%
Somerset	98%	80%	61%	70%	96%	99%	91%	90%	71%	46%	95%
Sussex	98%	64%	76%	58%	100%	97%	96%	98%	73%	58%	77%
Union Central	97%	85%	67%	68%	95%	97%	98%	94%	76%	47%	98%
Union East	95%	70%	90%	88%	98%	99%	95%	92%	79%	59%	99%
Union West	98%	74%	86%	78%	95%	100%	99%	87%	77%	60%	99%
Warren	93%	57%	68%	50%	89%	93%	80%	82%	60%	35%	99%
Statewide	94%	72%	73%	70%	95%	97%	93%	92%	72%	53%	87%

Measure #	Description of the Measure	Final Target	12 Months Totaled
M# 3b	Timeliness of Response (investigations commenced in required response time)	98%	Nov '13 - Oct '14
M# 4	Timeliness of Completion (investigations in 60 days)	98%	Sep '13 - Aug '14
M# 7a.	FTM (initial)	90%	Oct '13 - Sep '14
M# 7b.	FTM (quarterly)	90%	Nov '13- Oct '14
M# 10	Case Plans (initial)	95%	Oct '13 - Sep '14
M# 11	Case Plans (ongoing)	95%	Nov '13- Oct '14
M# 16	Wkr-Child Visits (first 2 months OOHP)	95%	Sep '13 - Aug '14
M# 17	Monthly Wkr-Child Visits at the Placement Site (Includes Out of State Children)	98%	Nov '13- Oct '14
M# 18	Wkr-Parent Visits (Reunification goal; 2x monthly)	95%	Nov '13- Oct '14
M# 20	Parent-Child Visits (weekly)	60%	Nov '13- Oct '14
Intake Caseload	Intake Worker Caseload	95%	Nov '13- Oct '14

Met Target
 Within 10% of Meeting Target
 < 50% of Final Target

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.