

WELCOME TO THE NJ-DCA PORTAL

This portal services the NJ Department of Community Affairs and its affiliated programs.



NJ RENTAL ASSISTANCE PROGRAMS

NJDCA - INTRO VIDEO



The New Jersey Department of Community Affairs (NJDCA) received over \$1B in Emergency Rental Assistance funds to provide rental assistance to eligible families who have been impacted during the COVID-19 pandemic. There are three programs in which impacted families may be eligible.

Additional information on program requirements and available assistance for each of these programs can be found on our FAQ Page.

Emergency Rental Assistance (ERA) & Eviction Prevention Program (EPP)

ERA 1

- ✓ Up to 15 Months of past due rents and future rents
- ✓ No caps on monthly assistance (with approved documentation)
- ✓ Must be financially impacted by COVID-19

ERA 2

- ✓ Up to 18 Months of past due rents and future rents
- ✓ No caps on monthly assistance (with approved documentation)
- ✓ Must be financially impacted by COVID-19

EPP

- ✓ Up to 24 Months of past due rents and future rents
- ✓ Monthly Assistance capped based on income *
- ✓ Must be financially impacted by COVID-19

* For EPP, approved applicants may be responsible for contributing a minimum of 30% of their monthly income towards their monthly rental obligations.

WHAT WOULD YOU LIKE TO DO?

[APPLY NOW](#)

[CHECK THE STATUS OF MY APPLICATION](#)

[CONTACT US](#)

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IF YOU ARE A PROPERTY OWNER [CLICK HERE](#) TO ACCESS OWNER SERVICES

TAKE A LOOK AT HOW OUR PROGRAM IS HELPING FAMILIES LIKE YOU

86K+

Total Households Assisted

\$733M+

Total Assistance Paid Out

\$8,444

Avg. Per Household Assistance

The information represented above includes data for both the ERA1/ERA2 and EPP Programs. Data current as of 8/15/2022.

News & Announcements

Call Center Closed in Observance of Memorial Day (5/29/2023)

📅 21 April 2023

The NJDCA ERAP/EPP Customer Support Call Center will be closed Monday, May 29, 2023, in observance of Memorial Day. The Call Center will maintain normal operating hours the Saturday and Sunday prior (5/27 and 5/28; 8:00 a.m. - 5:00 p.m. EST) and reopen on Tuesday, May 30, 2023. If you require any assistance during this closure, please visit our [Service Request Page](#) and we will contact you upon reopening.

Call Center Closed in Observance of Good Friday (4/7/2023)

📅 31 March 2023

The NJDCA ERAP/EPP Customer Support Call Center will be closed Friday, April 7th in observance of Good Friday. The Call Center will maintain normal operating hours Saturday (4/8; 8:00 a.m. - 8:00 p.m. EST). If you require any assistance during this closure, please visit our [Service Request Page](#) and we will contact you upon reopening.

Call Center Closed in Observance of Presidents' Day (2/20/2023)

📅 17 February 2023

The NJDCA ERAP/EPP Customer Support Call Center will be closed Monday, February 20th in observance of Presidents' Day. The Call Center will maintain normal operating hours Tuesday (2/21; 8:00 a.m. - 8:00 p.m. EST). If you require any assistance during this closure, please visit our [Service Request Page](#) and we will contact you upon reopening.

Call Center Closed in Observance of New Years (1/1/2023 - 1/2/2023)

📅 21 December 2022

The NJDCA ERAP/EPP Customer Support Call Center will be closed Sunday and Monday, January 1st and 2nd, in observance of New Years Day. The Call Center will maintain normal operating hours Saturday (12/31; 8:00 a.m. - 5:00 p.m. EST). If you require any assistance during this closure, please visit our [Service Request Page](#) and we will contact you upon reopening.

Call Center Closed in Observance of Christmas (12/25/2022 - 12/26/2022)

📅 21 December 2022

The NJDCA ERAP/EPP Customer Support Call Center will be closed Sunday and Monday, December 25th and 26th, in observance of Christmas. The Call Center will maintain normal operating hours Saturday (12/24; 8:00 a.m. - 5:00 p.m. EST). If you require any assistance during this closure, please visit our [Service Request Page](#) and we will contact you upon reopening.

Call Center Closed in Observance of Thanksgiving (11/24/2022 - 11/25/2022)

📅 17 November 2022

The NJDCA ERAP/EPP Customer Support Call Center will be closed Thursday and Friday, November 24th and 25th, in observance of Thanksgiving. The Call Center will maintain normal operating hours Saturday and Sunday (11/26 and 11/27; 8:00 a.m. - 5:00 p.m. EST). If you require any assistance during this closure, please visit our [Service Request Page](#) and we will contact you upon reopening.

Call Center Closed in Observance of Veterans Day (11/11/2022)

📅 3 November 2022

The NJDCA ERAP/EPP Customer Support Call Center will be closed Friday, November 11th, 2022, in observance of Veterans Day. The Call Center will maintain normal operating hours Saturday and Sunday (11/12 and 11/13; 8:00 a.m. - 5:00 p.m. EST). If you require any assistance during this closure, please visit our [Service Request Page](#) and we will contact you upon reopening.

Call Center Closed in Observance of Columbus Day (10/10/2022)

📅 3 October 2022

The NJDCA ERAP/EPP Customer Support Call Center will be closed Monday, October 10th, 2022, in observance of Columbus Day. The Call Center will maintain normal operating hours the Saturday and Sunday prior (10/8 and 10/9; 8:00 a.m. - 5:00 p.m. EST) and reopen on Tuesday, October 11th, 2022. If you require any assistance during this closure, please visit our [Service Request Page](#) and we will contact upon reopening.

Call Center Closed in Observance of Labor Day (9/5/2022)

📅 5 September 2022

The NJDCA ERAP/EPP Customer Support Call Center will be closed Monday, September 5, 2022, in observance of Labor Day. The Call Center will maintain normal operating hours the Saturday and Sunday prior (9/3 and 9/4; 8:00 a.m. - 5:00 p.m. EST) and reopen on Tuesday, September 6, 2022. If you require any assistance during this closure, please visit our [Service Request Page](#) and we will contact upon reopening.

Call Center Closed in Observance of Juneteenth

📅 15 June 2022

The NJDCA ERAP/EPP Customer Support Call Center will be closed Friday, June 17, 2022 in Observance of Juneteenth. The Call Center will resume normal operations on Saturday, June 18, 2022.

Department of Community Affairs - 2021 Press Release

📅 16 November 2021

DCA Announces COVID-19 Emergency Rental Assistance Application Period Closes on December 15, 2021

Department is Urging Residents to Apply for Rental Assistance While the Application Period Remains Open and Self-Certify to Get Protected from Eviction

For more details, please visit <https://nj.gov/dca/news/news/2021/approved/20211115a.shtml>

Attention Landlords and Property Owners! COVID-19 Emergency Rental Assistance Phase II Enrollment Opens March 22, 2021

📅 16 March 2021

COVID-19 Emergency Rental Assistance Phase II Enrollment Opens March 22

The COVID-19 Emergency Rental Assistance Program (CVERAP) Phase II provides temporary rental assistance to low- and moderate-income households affected by the COVID-19 pandemic. Once assistance is approved and you, as the property owner, provide the required documents, DCA will make payments directly to you.

[See the flyer for landlords with more information here!](#)

Attention Renters! COVID-19 Emergency Rental Assistance Phase II Enrollment Opens March 22, 2021

📅 16 March 2021

COVID-19 Emergency Rental Assistance Phase II Enrollment Opens March 22

The COVID-19 Emergency Rental Assistance Program (CVERAP) Phase II provides temporary rental assistance to low- and moderate-income households affected by the COVID-19 pandemic.

[Click here for more information!](#)

Need Help?

You can contact our Client Call Center at 609-490-4550, [click here for LIVE CHAT](#), or submit a [SERVICE REQUEST](#)



With more than 35 years of experience serving housing authorities across the nation, Nan McKay and Associates (NMA) is widely known as the gold standard for performance excellence in the public housing and affordable housing industry. [Learn more here](#) →

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»


 NJ Department of Community Affairs

»

 P.O. BOX 460 Trenton NJ 08603

»

 609-490-4550

 Monday - Friday 8:00am - 8:00pm, Saturday – Sunday 8:00am – 5:00pm

