



NEW JERSEY DEPARTMENT OF  
CHILDREN AND FAMILIES

## Commissioner's Monthly Report December 2016

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Commissioner

## Monthly Report

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## Dashboard

On or About October 31, 2016

| DCF At a Glance                                          |        | CSOC <sup>6</sup> Quick Facts                                 |        |
|----------------------------------------------------------|--------|---------------------------------------------------------------|--------|
| DCF: Total Children Served in the Month <sup>1</sup>     | 81,045 | Youth Open with CSOC (unduplicated count)                     | 33,226 |
| CP&P: Children/Youth Served                              | 47,819 | DD Eligible Children (unduplicated count)                     | 14,664 |
| OOH Setting (< 18)                                       | 6,999  | MRSS: Dispatches in the month                                 | 1,976  |
| In-Home Setting (< 18)                                   | 40,820 | MRSS: Interventions (includes prior dispatches)               | 1,172  |
| Youth 18-21                                              | 2,019  | Remained in same Living situation                             | 97%    |
| Youth Open with CSOC <sup>2</sup>                        | 33,226 |                                                               |        |
|                                                          |        | Care Management: Children Served                              | 11,756 |
| FCP: Total Clients Served <sup>3</sup>                   | 16,352 | OOH Behavioral Health Settings: Children Served <sup>10</sup> | 1,317  |
| DOW: Total Clients Served <sup>4</sup> (Monthly Average) | 9,185  | Placed out of State                                           | 1      |
|                                                          |        |                                                               |        |
| DCF: Families Served in the Month <sup>5</sup>           | 30,848 | PerformCare Calls                                             | 8,559  |
| CP&P                                                     | 24,032 | DD Related Calls                                              | 1,455  |
| FCP (Family Success Centers & Home Visiting)             | 6,816  | Sandy Related Calls                                           | 269    |

|                                                       |        |                                                             |        |
|-------------------------------------------------------|--------|-------------------------------------------------------------|--------|
|                                                       |        |                                                             |        |
| Hotline Referrals                                     | 15,418 | FSCs: Families Served (September)                           | 2,878  |
| CPS Reports                                           | 32%    | Home Visiting: Families Served (September)                  | 3,938  |
| CWS Referrals                                         | 11%    | SBYSP: Clients Served (September)                           | 9,536  |
| Number of Human Trafficking Referrals <sup>8</sup>    | 21     |                                                             |        |
| Response Timeliness (October 2016)                    | 98%    | DV Services: Clients Served (September)                     | 1,121  |
| Monthly Staff Contacts/Children OOH (October 2016)    | 97%    | Residential                                                 | 21%    |
| Entries to Care                                       | 438    | Non-Residential                                             | 79%    |
| Shelter Placements (September 2016)                   |        | SAARC: Clients Served (July - September 2016)               | 12,096 |
| Children under 13 placed in shelters                  | 0      | Displaced Homemaker: Clients Served (July - September 2016) | 1,497  |
| Youth > 13 in shelters less than 30 days <sup>9</sup> | 100%   | New Clients                                                 | 31%    |
| Subsidized Adoptions/KLG                              | 15,681 | Rape Prevention Clients Served (July - September 2016)      | 10,599 |
| (Includes Subsidized Adoptions and subsidized KLGs)   |        |                                                             |        |

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>4</sup> DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

<sup>5</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>6</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>7</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

<sup>8</sup> The cumulative number of human trafficking referrals between November 2013 and October 2016 was 403

<sup>9</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

<sup>10</sup> OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

## Sustainability and Exit Plan Key Performance Indicators

### "To Be Achieved" Measures

|                                                                  | Month         | Performance | Exit Plan Target | % to Meet Target |                                                                                     |
|------------------------------------------------------------------|---------------|-------------|------------------|------------------|-------------------------------------------------------------------------------------|
| Subsequent FTM's within 12 Months                                | September '16 | 72%         | 80%              | -8%              |  |
| Subsequent FTM's after 12 Months - Other than Reunification Goal | September '16 | 87%         | 90%              | -3%              |  |
| Initial Case Plans                                               | October '16   | 94%         | 95%              | -1%              |  |
| CW visits Parent 2x/Mo                                           | October '16   | 74%         | 90%              | -16%             |  |
| Child Visit with Siblings                                        | September '16 | 72%         | 85%              | -13%             |  |
| Investigation Timeliness CP&P 60 days                            | August '16    | 87%         | 85%              | 0%               |  |
| Caseloads: Intake                                                | October '16   | 94%         | 90%              | 0%               |  |
| Caseloads: Adoption                                              | October '16   | 98%         | 95%              | 0%               |  |

### "To Be Maintained" Measures

|                                                              | Month         | Performance | Exit Plan Target | % to Meet Target |                                                                                       |
|--------------------------------------------------------------|---------------|-------------|------------------|------------------|---------------------------------------------------------------------------------------|
| Initial FTM's within 45 days                                 | September '16 | 90%         | 80%              | 0%               |    |
| Subsequent FTM's after 12 Months - Reunification Goal (n=34) | September '16 | 82%         | 90%              | -8%              |    |
| Investigation Timeliness CP&P 90 days                        | August '16    | 95%         | 95%              | 0%               |    |
| Investigation Timeliness IAIU                                | October '16   | 86%         | 80%              | 0%               |    |
| Ongoing Case Plans                                           | October '16   | 95%         | 95%              | 0%               |    |
| Parent-Child Weekly Visits <sup>1</sup>                      | October '16   | 64%         | 60%              | 0%               |    |
| Parent-Child Visits Biweekly                                 | October '16   | 76%         | 85%              | -9%              |   |
| CW visits Child Monthly (at placement site) <sup>2</sup>     | October '16   | 97%         | 93%              | 0%               |  |
| CW visits Child 2x/Month for first 2 Months in placement     | August '16    | 92%         | 93%              | -1%              |  |
| Ind. Living Assessments 14-18 yrs                            | October '16   | 89%         | 90%              | -1%              |  |
| Supervisor Worker Ratio                                      | October '16   | 100%        | 95%              | 0%               |  |
| Caseloads: IAIU Investigators                                | October '16   | 100%        | 95%              | 0%               |  |
| Caseloads: Permanency                                        | October '16   | 100%        | 95%              | 0%               |  |

The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>1</sup>Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

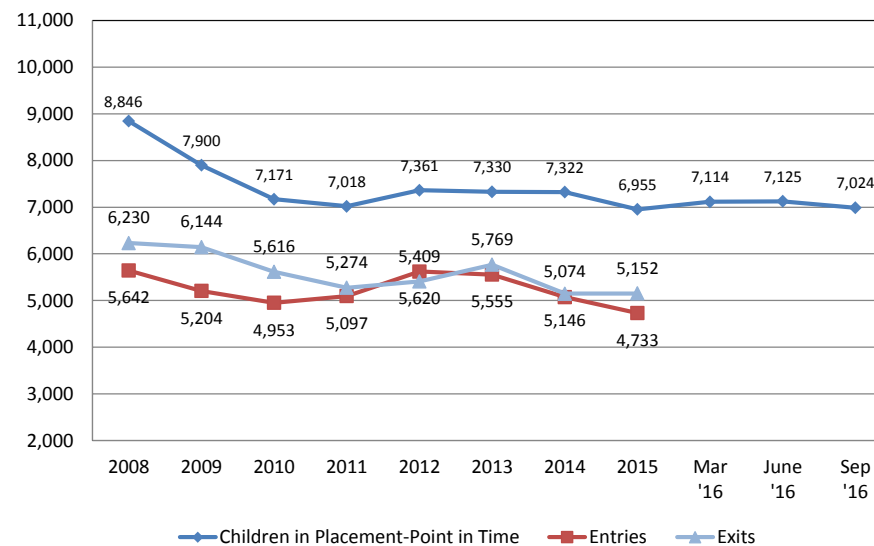
<sup>2</sup>Caseworker visits with Children in Placement (all locations) **October 2016 ( 99%)**

## Section I: Child Protection & Permanency

### CP&P Quick Facts

|                                                             | Oct-16 | Δ from Oct 2015 |
|-------------------------------------------------------------|--------|-----------------|
| <i>Data in this chart includes children up to age 20.99</i> |        |                 |
| Families Under CP&P Supervision                             | 24,032 | -3%             |
| Children Under CP&P Supervision                             | 47,819 | -3%             |
| Children Receiving CP&P In-Home Services                    | 40,820 | -3%             |
| Children in CP&P Out-of-Home Placement                      |        |                 |
| Resource Family (non-Kin) (52.9%)                           |        |                 |
| Resource Family Kinship (39.0%)                             | 6,999  | -5%             |
| Group and Residential (6.4%)                                |        |                 |
| Independent Living (1.6%)                                   |        |                 |
| Children Legally Free for Adoption (Excludes TPR Appeals)   | 1,126  | -11%            |
| Finalized Adoptions to date (CY2016) - As 10/31/2016        | 813    | 18%             |
| Children in Subsidized Kinship Legal Guardianship           | 1,892  | -3%             |
| Children in Subsidized Adoptions                            | 13,789 | 0%              |
| Entries to Care                                             | 438    | -3%             |
| Exits from Care                                             | 372    | 0%              |

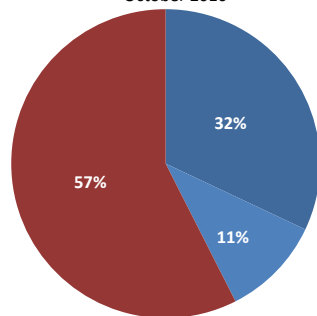
Children in Out-of-Home Placement:  
Annual Entries, Exits and Monthly Point in Time Children in Placement



Point in Time data is based on data as of the last day of each month.  
Axis begins at 2,000 to enhance separation of data.

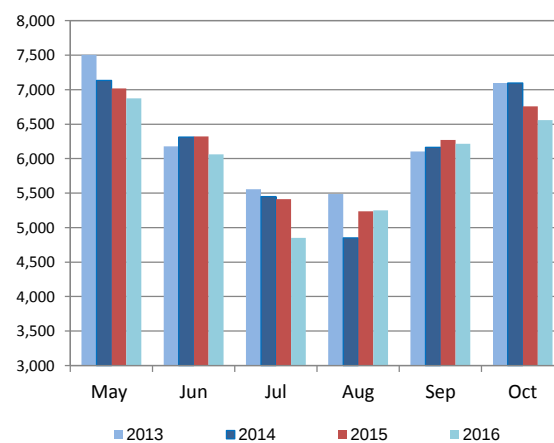
### Total SCR Intakes

n = 15,418  
October 2016

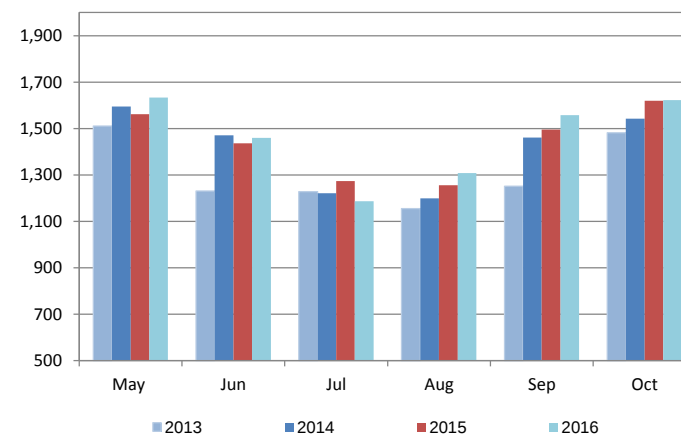


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

### CPS & CWS Referrals

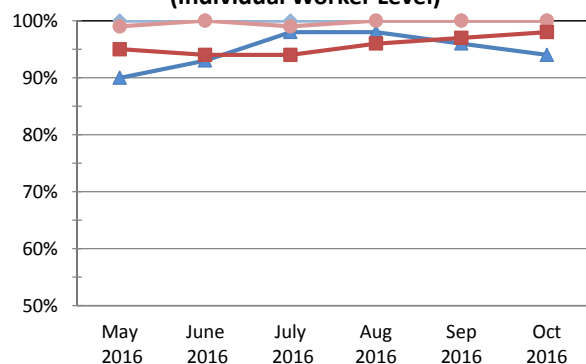


### CWS Referrals Assigned to Local Offices



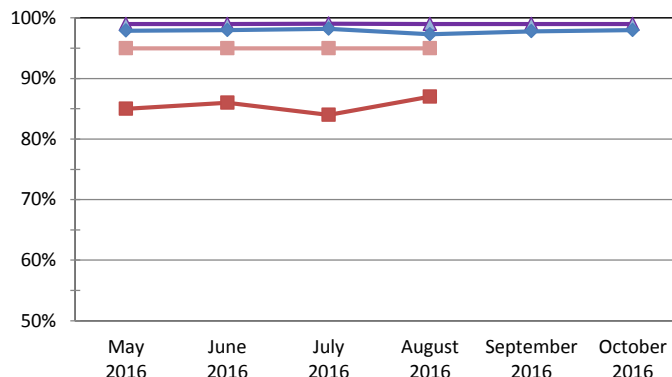
## Section I: Child Protection & Permanency

**Caseload Compliance  
(Individual Worker Level)**



Sup/Wkr Ratio - Target 95%    Intake - Target 90%  
Permanency - Target 95%    Adoption - Target 95%

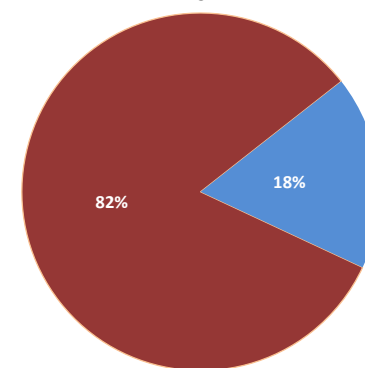
**Response and Investigation Timeliness**



Time from SCR to Field    CPS Response Timeliness  
Investigation Timeliness 0-60 Days (Target 85%)    Investigation Timeliness 0-90 Days (Target 95%)

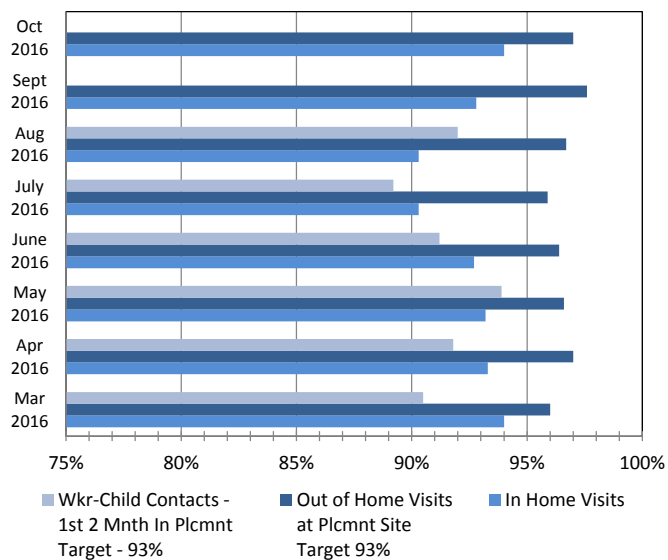
**Referrals to Early Intervention**

October 2016  
n=154



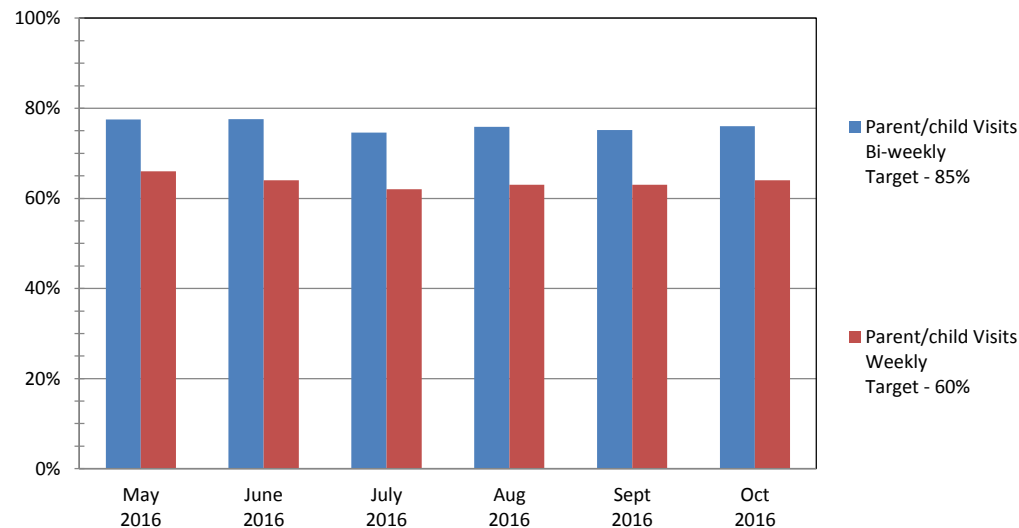
Referred    Not Referred

**Worker - Child Visits**



Wkr-Child Contacts - 1st 2 Mnth In Plcmnt Target - 93%    Out of Home Visits at Plcmnt Site Target 93%    In Home Visits

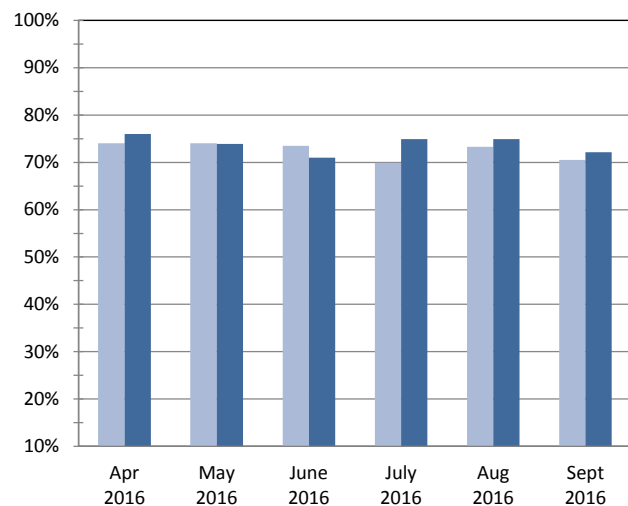
**Parent - Child Visits**



Parent/child Visits Bi-weekly Target - 85%  
Parent/child Visits Weekly Target - 60%

## Section I: Child Protection & Permanency

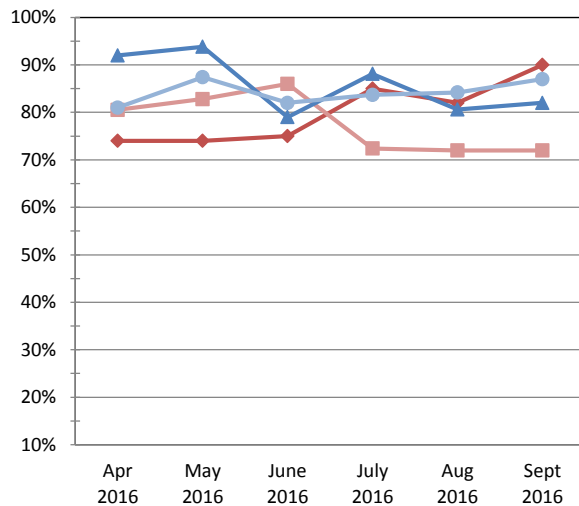
Worker- Parent Visits & Sibling Visits



Wkr-Parent  
Contacts -  
Reun. Goal (2x/month)  
Target - 90%

Child Visits  
with Siblings  
Target - 85%

Initial & Subsequent Family Team Meetings



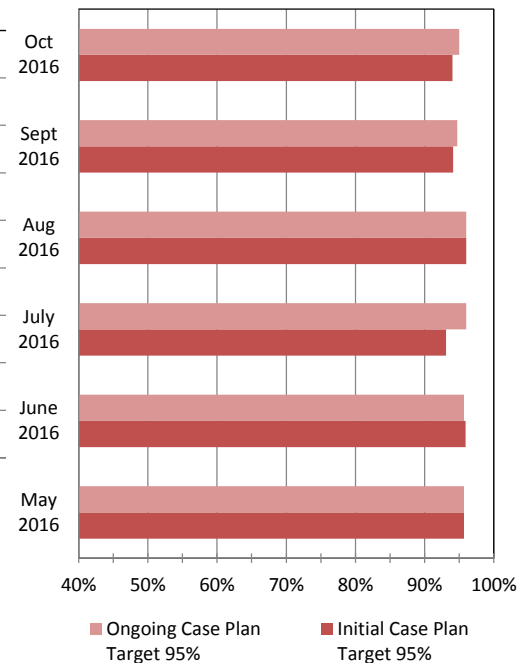
Initial FTM within 45 days  
Target 80%

Subsequent FTM within  
12 Months  
Target 80%

Subsequent FTM after  
12 Months  
(Reunification Goal)  
Target 90%

Subsequent FTM after  
12 Months  
(Other than reunification goal)  
Target 90%

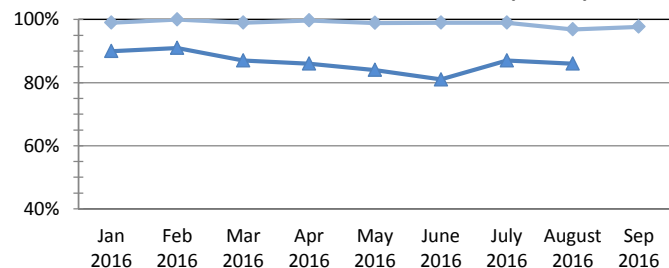
Initial & Ongoing Case Plans



Ongoing Case Plan  
Target 95%

Initial Case Plan  
Target 95%

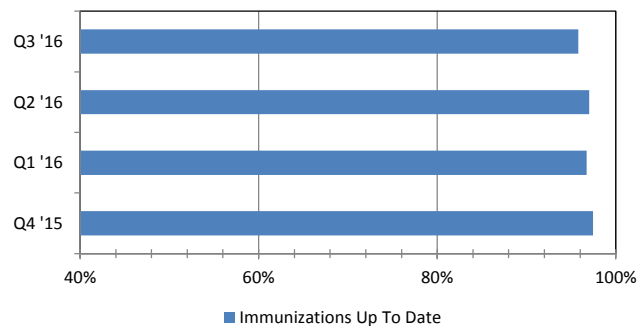
Medical Assessments for  
Children in Out of Home Placement (OOHP)



Pre-Placement Medical Assessments in Appropriate Settings

Comprehensive Medical Examinations Within 30 Days

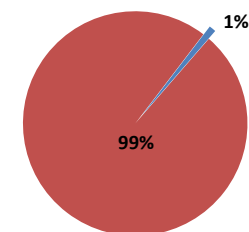
Immunizations for  
Children in OOHP



Immunizations Up To Date

Children in OOHP with  
Annual Dental Exams

As of June 30<sup>th</sup>, 2016  
n=4,215



Annual Dental Exam Completed

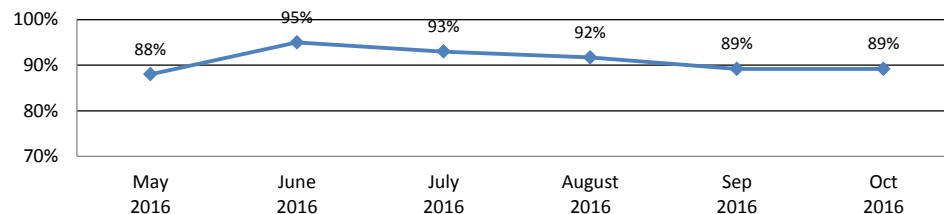
No Evidence of Annual Dental Exam

## Section II: Adolescent Services

OAS Quick Facts (October 2016)  
Youth 18-21

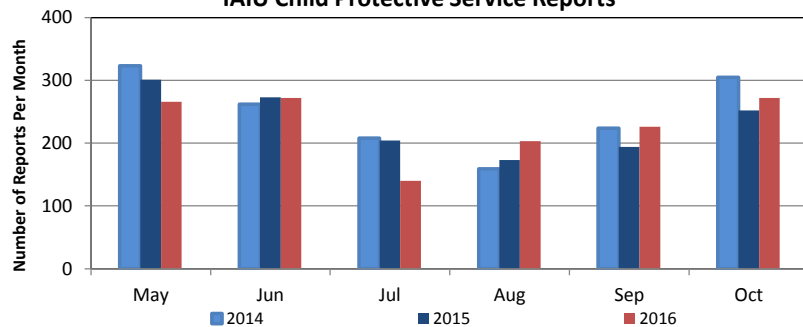
|                                                                                           |       |
|-------------------------------------------------------------------------------------------|-------|
| Youth 18-21 years old served by CP&P <sup>a</sup>                                         | 2,019 |
| Youth served "In Home" living with a parent/relative or living independently <sup>5</sup> | 1,658 |
| Youth served "Out-of-Home"                                                                | 361   |
| Family Based Setting (58%)                                                                |       |
| Congregate Care Setting (20%)                                                             |       |
| Independent Living (22%)                                                                  |       |
| Youth Receiving Adoption or KLG Subsidy                                                   | 547   |

Completed Independent Living Assessments  
of Youth Ages 14-18 years

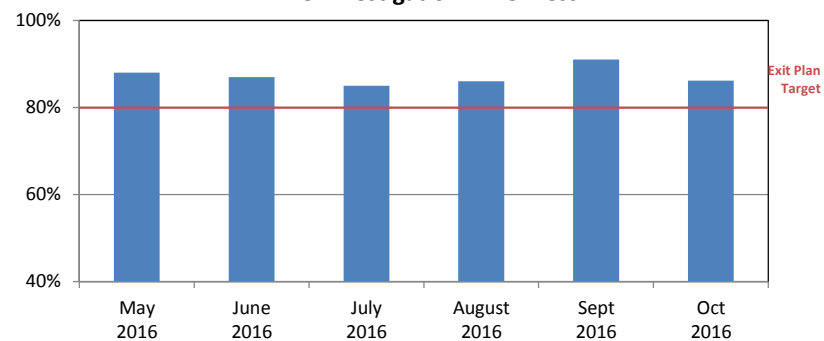


## Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

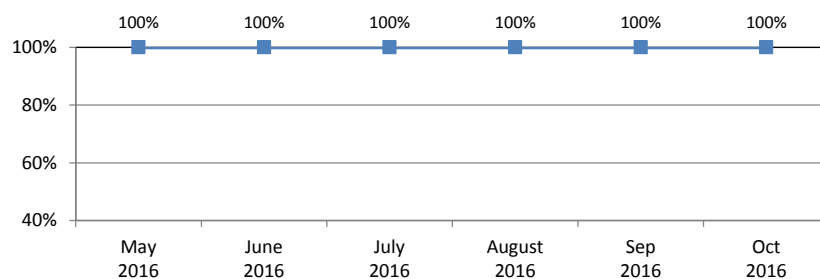


IAIU Investigation Timeliness

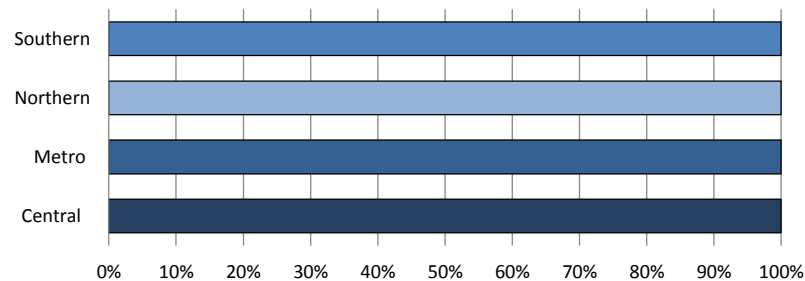


IAIU Caseload Report  
Statewide

No more than 8 new investigations and 12 cases/month

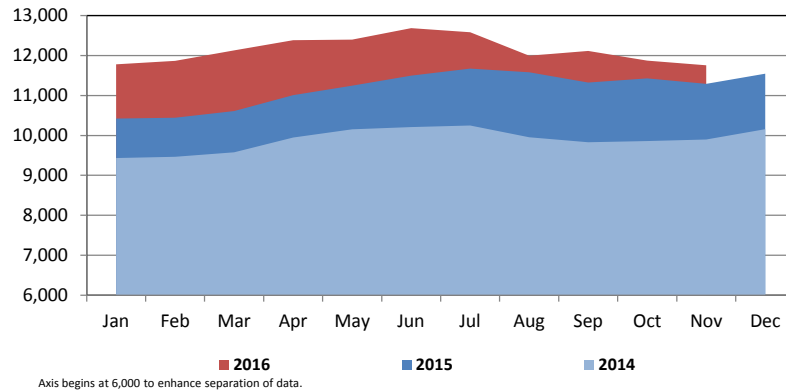


IAIU Caseload Report by Region  
October 2016



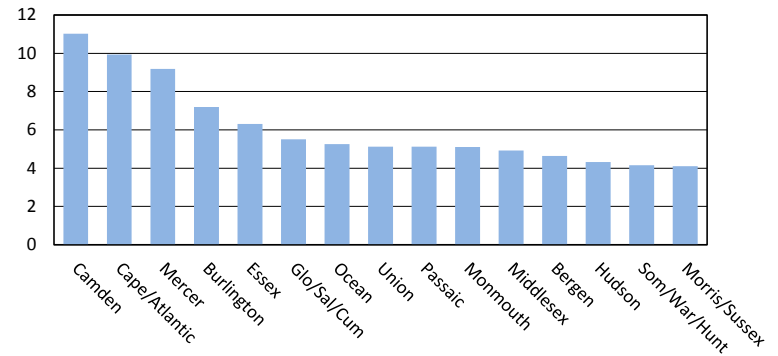
## Section IV: Children's System of Care

**Children in Care Management**  
November 2016

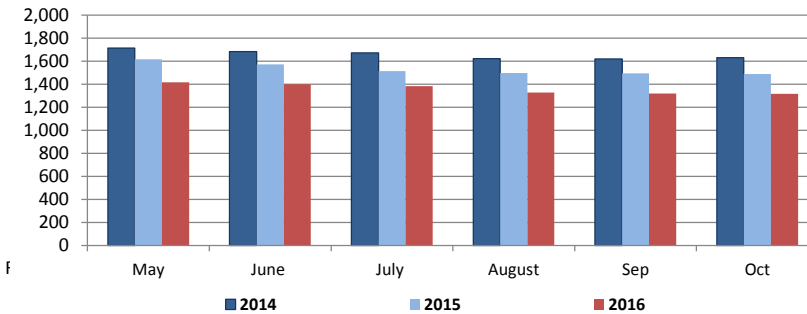


**Rate of Children in Care Management by County**

n=11,756  
October 2016



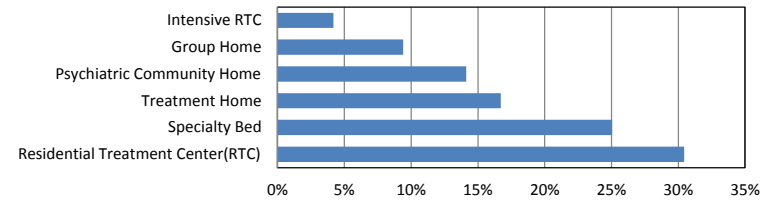
**Children in Out of Home Treatment Settings**



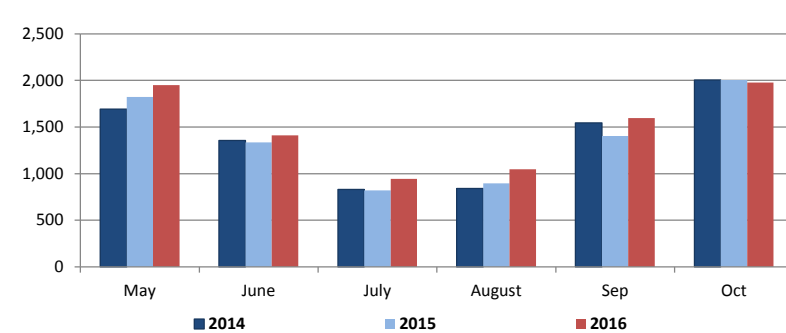
**Children in Out-of-Home Treatment Settings**

October 2016

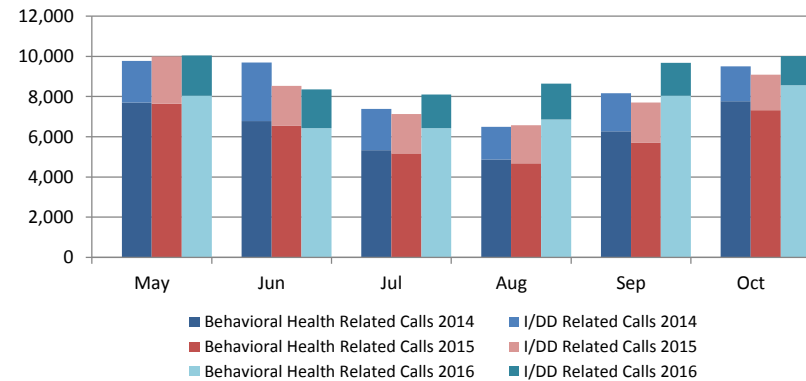
n=1,317



**Mobile Response Stabilization Services (MRSS) Dispatched**

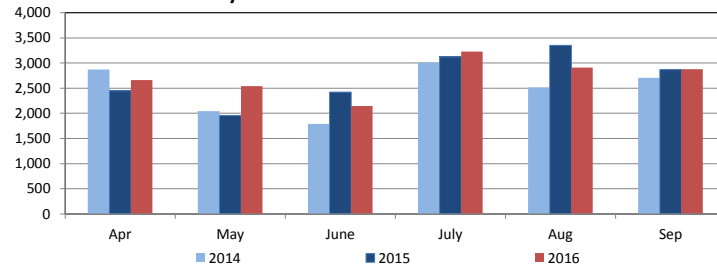


**PerformCare Total Calls**

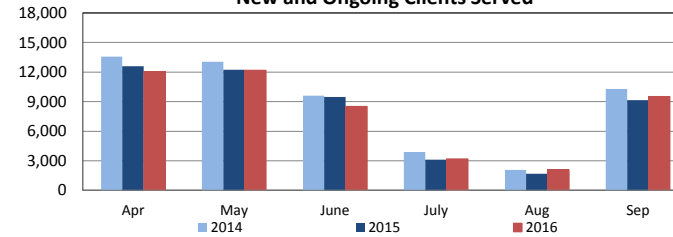


## Section V: Family & Community Partnerships

Family Success Centers - Families Served

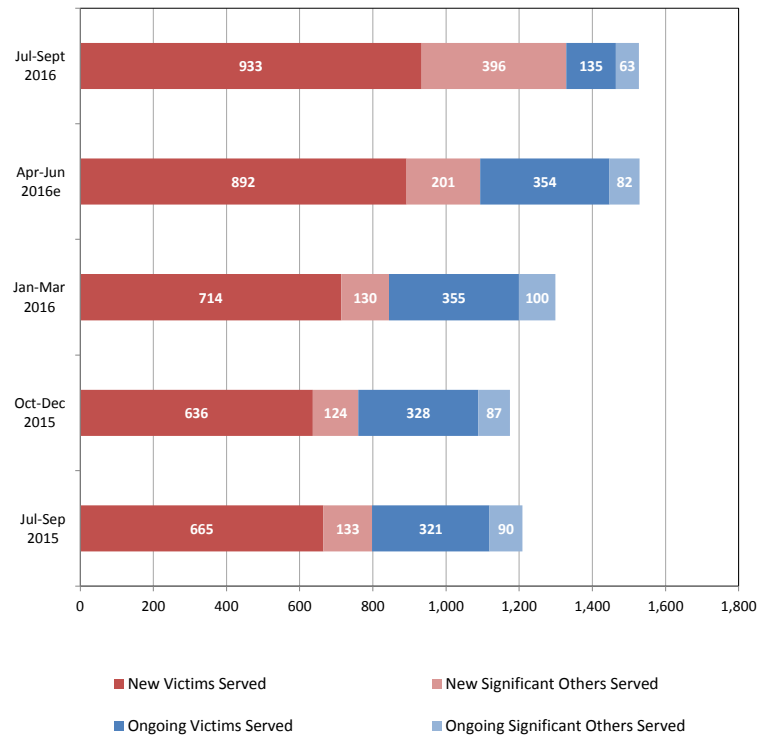


School-Based Youth Services Programs -  
New and Ongoing Clients Served

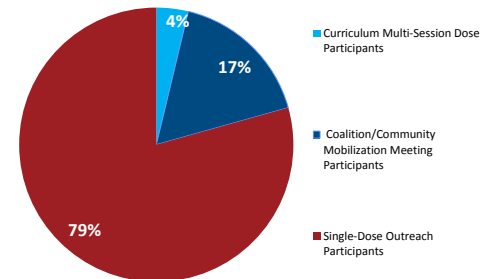


## Section VI: Division on Women

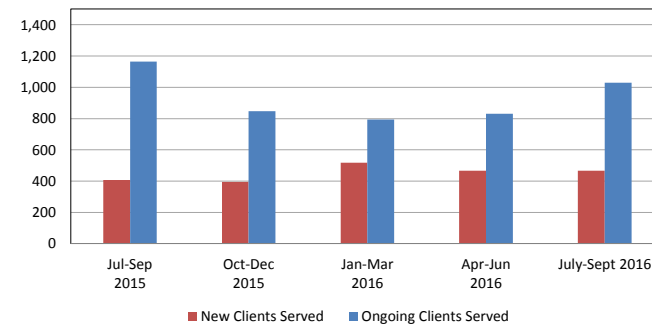
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE)  
n=10,599

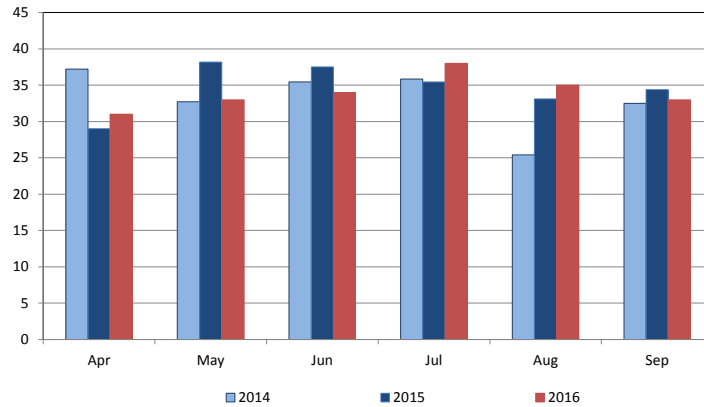


Displaced Homemaker Program  
Clients Served

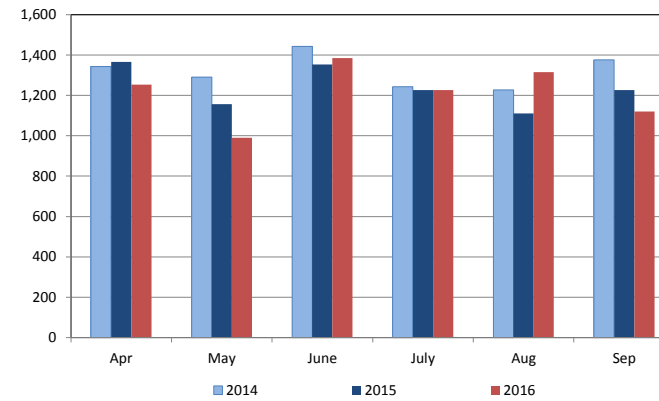


## Section VI: Division on Women

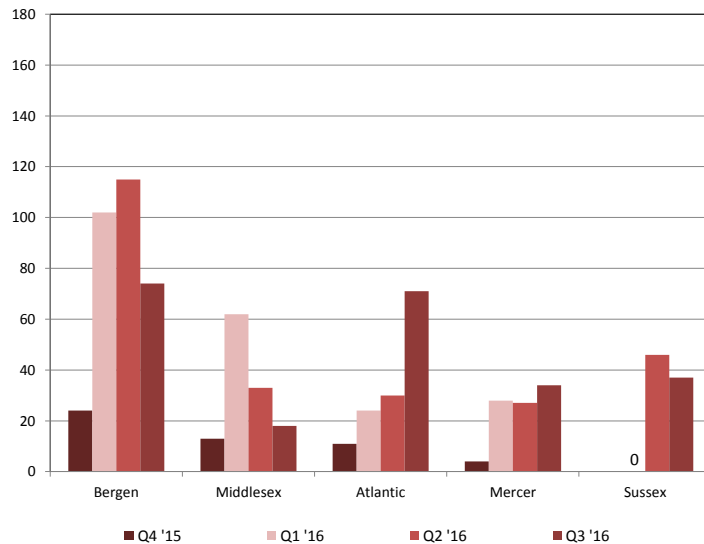
**Residential Domestic Violence Programs:  
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children  
Admitted to Residential and Non-Residential Services  
Total New Clients**

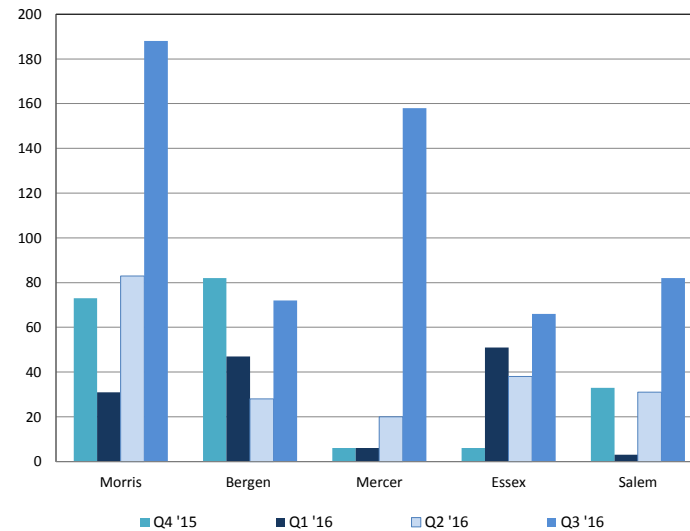


**Top 5 Counties with Unmet Need for Non-Residential DV Services**  
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).  
Sussex figures for Q4 '15 and Q1 '16 were 0.

**Top 5 Counties with Residential DV Shelters Over Capacity**  
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.  
Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

## CP&P Key Performance Indicators by Local Office - 6 Months View

|                    | Met Target |            |            | Within 10% of Meeting Target |            |            |            |            | < 60% of Final Target |            |            |            |
|--------------------|------------|------------|------------|------------------------------|------------|------------|------------|------------|-----------------------|------------|------------|------------|
| Local Office       | Measure 6  | Measure 9  | Measure 10 | Measure 13                   | Measure 14 | Measure 16 | Measure 17 | Measure 19 | Measure 22            | Measure 28 | Measure 29 | Measure 30 |
| Atlantic East      | 94%        | 97%        | 99%        | 96%                          | 98%        | 99%        | 95%        | 100%       | 94%                   | 78%        | 71%        | 81%        |
| Atlantic West      | 100%       | 99%        | 99%        | 95%                          | 97%        | 93%        | 96%        | 93%        | 100%                  | 81%        | 74%        | 84%        |
| Bergen Central     | 96%        | 100%       | 99%        | 98%                          | 99%        | 100%       | 92%        | 100%       | 96%                   | 90%        | 70%        | 78%        |
| Bergen South       | 100%       | 99%        | 99%        | 97%                          | 99%        | 94%        | 95%        | 87%        | 100%                  | 85%        | 71%        | 82%        |
| Burlington East    | 100%       | 95%        | 96%        | 72%                          | 94%        | 77%        | 71%        | 81%        | 100%                  | 61%        | 65%        | 72%        |
| Burlington West    | 98%        | 95%        | 97%        | 71%                          | 91%        | 73%        | 59%        | 94%        | 98%                   | 77%        | 52%        | 68%        |
| Camden Central     | 87%        | 96%        | 94%        | 77%                          | 93%        | 88%        | 67%        | 62%        | 87%                   | 68%        | 56%        | 67%        |
| Camden East        | 98%        | 94%        | 97%        | 73%                          | 91%        | 94%        | 70%        | 100%       | 98%                   | 62%        | 60%        | 71%        |
| Camden North       | 87%        | 81%        | 95%        | 50%                          | 80%        | 55%        | 35%        | 30%        | 87%                   | 64%        | 51%        | 68%        |
| Camden South       | 96%        | 91%        | 98%        | 93%                          | 98%        | 71%        | 67%        | 57%        | 96%                   | 79%        | 65%        | 84%        |
| Cape May           | 100%       | 92%        | 98%        | 88%                          | 97%        | 67%        | 61%        | 90%        | 100%                  | 69%        | 57%        | 71%        |
| Cumberland East    | 86%        | 66%        | 94%        | 43%                          | 67%        | 57%        | 50%        | 58%        | 86%                   | 53%        | 58%        | 66%        |
| Cumberland West    | 98%        | 91%        | 97%        | 85%                          | 95%        | 57%        | 50%        | 100%       | 98%                   | 74%        | 63%        | 78%        |
| Essex Central      | 97%        | 83%        | 94%        | 96%                          | 99%        | 52%        | 85%        | 48%        | 97%                   | 65%        | 47%        | 64%        |
| Essex North        | 75%        | 100%       | 98%        | 90%                          | 98%        | 57%        | 83%        | 50%        | 75%                   | 88%        | 73%        | 88%        |
| Essex South        | 94%        | 75%        | 93%        | 94%                          | 99%        | 61%        | 64%        | 85%        | 94%                   | 68%        | 55%        | 73%        |
| Gloucester East    | 92%        | 90%        | 95%        | 76%                          | 92%        | 80%        | 76%        | 100%       | 92%                   | 56%        | 57%        | 69%        |
| Gloucester West    | 92%        | 93%        | 99%        | 88%                          | 96%        | 74%        | 78%        | 96%        | 92%                   | 64%        | 68%        | 81%        |
| Hudson Central     | 100%       | 96%        | 98%        | 98%                          | 99%        | 88%        | 94%        | 100%       | 100%                  | 85%        | 64%        | 78%        |
| Hudson North       | 100%       | 100%       | 100%       | 92%                          | 95%        | 100%       | 100%       | 100%       | 100%                  | 95%        | 81%        | 91%        |
| Hudson South       | 97%        | 93%        | 98%        | 84%                          | 95%        | 85%        | 93%        | 96%        | 97%                   | 79%        | 61%        | 75%        |
| Hudson West        | 93%        | 96%        | 97%        | 98%                          | 100%       | 81%        | 100%       | 100%       | 93%                   | 82%        | 82%        | 74%        |
| Hunterdon          | 82%        | 77%        | 92%        | 84%                          | 98%        | 33%        | 100%       | 100%       | 82%                   | 75%        | 56%        | 78%        |
| Mercer North       | 95%        | 90%        | 97%        | 82%                          | 95%        | 86%        | 82%        | 65%        | 95%                   | 74%        | 68%        | 80%        |
| Mercer South       | 90%        | 79%        | 95%        | 69%                          | 94%        | 97%        | 94%        | 100%       | 90%                   | 65%        | 68%        | 73%        |
| Middlesex Central  | 86%        | 85%        | 94%        | 79%                          | 96%        | 81%        | 100%       | 83%        | 86%                   | 66%        | 69%        | 73%        |
| Middlesex Coastal  | 100%       | 95%        | 99%        | 94%                          | 99%        | 50%        | 100%       | 100%       | 100%                  | 74%        | 59%        | 79%        |
| Middlesex West     | 92%        | 94%        | 94%        | 85%                          | 95%        | 71%        | 52%        | 83%        | 92%                   | 79%        | 70%        | 82%        |
| Monmouth North     | 97%        | 82%        | 99%        | 83%                          | 93%        | 98%        | 100%       | 100%       | 97%                   | 72%        | 65%        | 75%        |
| Monmouth South     | 96%        | 84%        | 98%        | 86%                          | 95%        | 90%        | 92%        | 94%        | 96%                   | 82%        | 69%        | 78%        |
| Morris East        | 94%        | 93%        | 100%       | 95%                          | 98%        | 100%       | 91%        | 100%       | 94%                   | 90%        | 75%        | 88%        |
| Morris West        | 85%        | 96%        | 99%        | 92%                          | 96%        | 76%        | 58%        | 72%        | 85%                   | 77%        | 75%        | 81%        |
| Newark Center City | 98%        | 88%        | 97%        | 93%                          | 98%        | 53%        | 71%        | 90%        | 98%                   | 80%        | 64%        | 80%        |
| Newark Northeast   | 98%        | 89%        | 90%        | 94%                          | 98%        | 67%        | 71%        | 56%        | 98%                   | 71%        | 75%        | 82%        |
| Newark South       | 99%        | 98%        | 98%        | 83%                          | 94%        | 100%       | 90%        | 100%       | 99%                   | 61%        | 50%        | 68%        |
| Ocean North        | 89%        | 91%        | 99%        | 62%                          | 92%        | 83%        | 55%        | 74%        | 89%                   | 72%        | 71%        | 78%        |
| Ocean South        | 98%        | 100%       | 97%        | 87%                          | 97%        | 89%        | 59%        | 87%        | 98%                   | 72%        | 65%        | 75%        |
| Passaic Central    | 97%        | 82%        | 97%        | 95%                          | 98%        | 96%        | 94%        | 67%        | 97%                   | 77%        | 67%        | 74%        |
| Passaic North      | 94%        | 98%        | 99%        | 95%                          | 98%        | 76%        | 71%        | 90%        | 94%                   | 73%        | 54%        | 74%        |
| Salem              | 100%       | 98%        | 99%        | 92%                          | 98%        | 90%        | 92%        | 100%       | 100%                  | 90%        | 76%        | 81%        |
| Somerset           | 94%        | 98%        | 95%        | 93%                          | 96%        | 96%        | 74%        | 100%       | 94%                   | 79%        | 78%        | 85%        |
| Sussex             | 89%        | 96%        | 99%        | 95%                          | 98%        | 76%        | 75%        | 77%        | 89%                   | 80%        | 72%        | 82%        |
| Union Central      | 100%       | 96%        | 95%        | 91%                          | 97%        | 67%        | 93%        | 92%        | 100%                  | 59%        | 63%        | 71%        |
| Union East         | 79%        | 83%        | 95%        | 87%                          | 94%        | 76%        | 86%        | 93%        | 79%                   | 60%        | 57%        | 69%        |
| Union West         | 94%        | 97%        | 99%        | 83%                          | 97%        | 100%       | 100%       | 89%        | 94%                   | 75%        | 55%        | 64%        |
| Warren             | 100%       | 88%        | 89%        | 85%                          | 95%        | 65%        | 64%        | 81%        | 100%                  | 76%        | 62%        | 82%        |
| <b>Statewide</b>   | <b>95%</b> | <b>91%</b> | <b>97%</b> | <b>85%</b>                   | <b>95%</b> | <b>80%</b> | <b>77%</b> | <b>84%</b> | <b>95%</b>            | <b>72%</b> | <b>64%</b> | <b>76%</b> |

| Measure # | Description of the Measure                                                     | Final Target | Time Period Analyzed |
|-----------|--------------------------------------------------------------------------------|--------------|----------------------|
| M# 6      | Ongoing Case Plans                                                             | 95%          | May '16-October '16  |
| M# 9      | Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement       | 93%          | March '16-August '16 |
| M# 10     | Monthly Caseworker Visits with Children at child's placement site <sup>2</sup> | 93%          | May '16-October '16  |
| M# 13     | Investigation Completion within 60 days                                        | 85%          | March '16-August '16 |
| M# 14     | Investigation Completion within 90 days                                        | 95%          | March '16-August '16 |
| M# 16     | Initial Family Team Meeting (FTMs) within 45 days of Child Removal             | 80%          | April '16-Sept '16   |
| M# 17     | 3 Subsequent FTMs within 12 Months of Child Removal                            | 80%          | April '16-Sept '16   |
| M# 19     | 2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal      | 90%          | April '16-Sept '16   |
| M# 22     | Initial Case Plans within 30 Days of Child Removal                             | 95%          | May '16-October '16  |
| M# 28     | Caseworker visits Parent 2x/Month                                              | 90%          | May '16-October '16  |
| M# 29     | Weekly Parent/Child Visits - Average weekly visits for 6 weeks.                | 60%          | 09/24/16-10/29/16    |
| M# 30     | Bi-weekly Parent-Child Visits                                                  | 85%          | May '16-October '16  |

<sup>1</sup>Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.

## Worker and Office Caseloads by Worker Type and by Local Office - October 2016

Met Target < 70% of workers in compliance

| Local Office                    | <sup>1</sup> Intake |                          | <sup>2</sup> Permanency |                          | <sup>3</sup> Adoption |                          |
|---------------------------------|---------------------|--------------------------|-------------------------|--------------------------|-----------------------|--------------------------|
|                                 | Worker Compliance   | Office Compliant? Yes/No | Worker Compliance       | Office Compliant? Yes/No | Worker Compliance     | Office Compliant? Yes/No |
| Atlantic East                   | 96%                 | Yes                      | 100%                    | Yes                      |                       |                          |
| Atlantic West                   | 95%                 | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Bergen Central                  | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Bergen South                    | 97%                 | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Burlington East                 | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Burlington West                 | 95%                 | Yes                      | 100%                    | Yes                      | 80%                   | No                       |
| Camden Central                  | 88%                 | No                       | 100%                    | Yes                      | 100%                  | Yes                      |
| Camden East                     | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Camden North                    | 84%                 | No                       | 100%                    | Yes                      | 100%                  | Yes                      |
| Camden South                    | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Cape May                        | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Cumberland East                 | 79%                 | No                       | 100%                    | Yes                      | 75%                   | No                       |
| Cumberland West                 | 79%                 | No                       | 100%                    | Yes                      |                       |                          |
| Essex Central                   | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Essex North                     | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Essex South                     | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Gloucester East                 | 100%                | Yes                      | 100%                    | Yes                      |                       |                          |
| Gloucester West                 | 96%                 | Yes                      | 96%                     | Yes                      | 100%                  | Yes                      |
| Hudson Central                  | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Hudson North                    | 100%                | Yes                      | 96%                     | Yes                      | 100%                  | Yes                      |
| Hudson South                    | 89%                 | No                       | 100%                    | Yes                      | 100%                  | Yes                      |
| Hudson West                     | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Hunterdon                       | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Mercer North                    | 90%                 | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Mercer South                    | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Release Date: November 15, 2016 | 87%                 | No                       | 100%                    | Yes                      | 100%                  | Yes                      |
| Middlesex Coastal               | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Middlesex West                  | 100%                | Yes                      | 100%                    | Yes                      | 67%                   | No                       |
| Monmouth North                  | 97%                 | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Monmouth South                  | 81%                 | No                       | 100%                    | Yes                      | 100%                  | Yes                      |
| Morris East                     | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Morris West                     | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Newark Center City              | 68%                 | No                       | 96%                     | Yes                      | 88%                   | No                       |
| Newark Northeast                | 80%                 | No                       | 100%                    | Yes                      | 90%                   | No                       |
| Newark South                    | 92%                 | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Ocean North                     | 90%                 | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Ocean South                     | 85%                 | No                       | 100%                    | Yes                      | 100%                  | Yes                      |
| Passaic Central                 | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Passaic North                   | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Salem                           | 73%                 | No                       | 100%                    | Yes                      | 100%                  | Yes                      |
| Somerset                        | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Sussex                          | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Union Central                   | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Union East                      | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Union West                      | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| Warren                          | 100%                | Yes                      | 100%                    | Yes                      | 100%                  | Yes                      |
| <b>Statewide<sup>4</sup></b>    | <b>94%</b>          | <b>Yes</b>               | <b>100%</b>             | <b>Yes</b>               | <b>98%</b>            | <b>Yes</b>               |

### 1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

### 2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

### 3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.