

[Home](#) / NJ Labor Department Expands Virtual Services to One-Stop Career Center Clients

# NJ Labor Department Expands Virtual Services to One-Stop Career Center Clients

## FOR IMMEDIATE RELEASE

July 10, 2020

**TRENTON** – With the COVID-19 pandemic still among us, the New Jersey Department of Labor and Workforce Development (NJDOL) plans to offer a full suite of online and telephonic jobseeker services through its One-Stop Career Centers beginning Aug. 10.

Comprehensive support for unemployment customers remains available online, and through the regional call centers, which have expanded their capacity. However, in-person services will not be available at any One-Stop location due to overriding concerns for the health and safety of customers and staff.

“It is important that our One Stop Career Centers resume their role as a trusted community resource offering much-needed workforce services,” said Labor Commissioner Robert Asaro-Angelo. “But, we must restart thoughtfully and carefully, so as to maximize our impact to those wishing to start or change careers while the health and safety of our customers and staff remains paramount.”

“Our county partners and Workforce Development Boards have shown us the meaning of partnership during this public health emergency; the Labor Department thanks them for their continued cooperation and understanding as we navigate through these uncharted waters together.”

Remote-access services available through the One-Stops include career planning; assessment of training needs; occupational skills training and job search support for unemployed adults and dislocated workers; Re-Employment Services and Eligibility Assessment (RESEA), which unemployment claimants find work before they exhaust their benefits; career services for individuals with disabilities, including resume building, accommodating equipment and job placement; and online workshops.

For more information on our programs and trainings, visit [nj.gov/labor](http://nj.gov/labor).

NJDOL has continually worked with our partners at the state's Economic Development Authority (NJEDA) to help New Jersey workers find immediate, in-demand employment through the jobs portal at [jobs.covid19.nj.gov](http://jobs.covid19.nj.gov)

Services accessible to employers include recruitment assistance, virtual job fairs, apprenticeship programs, on-the-job training, layoff aversion, and incumbent worker training. For details, visit [nj.gov/labor/business](http://nj.gov/labor/business).

Anyone seeking unemployment assistance is urged to visit [myunemployment.nj.gov](http://myunemployment.nj.gov). It is the most effective method of filing unemployment claims, checking claim status, certifying for benefits and finding helpful information and resources.

The NJDOL has recently launched a new call center, which allows the department to assist more callers than before at the following numbers:

- North New Jersey: 201-601-4100
- Central New Jersey: 732-761-2020
- South New Jersey: 856-507-2340
- Out-of-state claims: 888-795-6672 (call must be received from a phone with an out-of-state



**NJ Labor Department**  
@NJLaborDept

NJ adds jobs in July; 7th consecutive months of gains.  
[nj.gov/labor/lwdhome/...](http://nj.gov/labor/lwdhome/)

Aug 19, 2021

**NJ Labor Department**  
@NJLaborDept

As of the latest reporting, more than \$33 billion in unemployment benefits have been sent to Garden State workers. With federal benefits set to expire on September 4, we encourage everyone to

area code)

- New Jersey Relay: 7-1-1

[← Go back to all press releases](#)

## Department of Labor and Workforce Development

Home

### File or Access Your Claim

Temporary Disability Insurance

Family Leave Insurance

Maternity Leave

Unemployment Insurance

Social Security Disability

### Worker Protections

Your Rights at Work

Workers' Compensation

Safety and Health

Wage & Hour Compliance

Paid Sick Leave

### Career Support

Career Services

### Employer Services

Employer Accounts

Layoffs and Closings

Wage & Hour Compliance

Business Support

Apprenticeship

Industry Partnerships

Employer Handbook

Employer Poster Packet

Equal Pay Act Reporting

### Research & Information

Labor Market Information

Grant Opportunities

Legal Notices

Press Releases

### About Us

## Statewide

Governor Phil Murphy

Lt. Governor Sheila Oliver

NJ Home

Services A to Z

Departments/Agencies

FAQs

Contact Us

Privacy Notice

Legal Statement & Disclaimers

