



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report April 2018

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Commissioner Designate

Monthly Report

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TO BE MAINTAINED Successfully Maintained				
	Measure Description	Target	Performance	
Caseloads	Intake Workers Caseload (Local Offices)	95%	100%	✓
	Intake Workers Caseload	90%	95%	✓
	Permanency Workers Caseload (Local Offices)	95%	100%	✓
	Permanency Workers Caseload	95%	100%	✓
	Adoption Workers Caseload (Local Offices)	95%	100%	✓
	Adoption Workers Caseload	95%	97%	✓
	Supervisor/Worker Ratio	95%	100%	✓
	IAIU Investigators Caseload	95%	100%	✓
	Adequacy of DAsG Staffing	100%	100%	✓
	Child Health Units	Met	Met	✓
Process Measures	Timeliness of Investigation Completion (60 days)	85%	84%	✓
	Timeliness of Investigation Completion (90 days)	95%	95%	✓
	IAIU Timeliness of Investigation Completion (60 days)	80%	83%	✓
	Initial Family Team Meetings	80%	84%	✓
	Subsequent FTMs within 12 months	80%	74%	✓
	Subsequent FTMs after 12 months –Reunification Goal	90%	80%	✓
	Initial Case Plans- for Children Entering Placement	95%	96%	✓
	Timeliness of Current Plans	95%	95%	✓
	Caseworker Contacts with Children – NewPlacement/ Placement Change	93%	93%	✓

TO BE MAINTAINED CONT. Successfully Maintained				
	Measure Description	Target	Performance	
Process Measures	Caseworker Contact with Children in Placement	93%	98%	✓
	Parent-Child Visits –weekly	60%	85%	✓
	Parent-Child Visits – biweekly	85%	96%	✓
	Independent Living Assessments	90%	88%	✓
Quality Measures Annually	Educational Needs	80%	87%	✓
	Quality of Case Planning and Services	75%	63%	✓
	Housing (July - Dec 2016)	95%	95%	✓
	Employment/Education (July - Dec 2016)	85%	90%	✓
Outcome Measures Annually	Placing Siblings groups of 2 & 3 (CY 2016)	80%	78%	✓
	Placing Siblings groups of 4 or More (CY 2016)	80%	84%	✓
	Recruitment for Sibling Homes Serving Four or More (CY 2016)	Met	Met	✓
	Placement Stability- First 12 Months in Care (CY 2015)	84%	84%	✓
	Placement Stability- Children in Care 13 –24 Months (CY 2014)	88%	95%	✓
	Abuse and Neglect of Children in Foster Care (CY 2016)	0.49%	0.11%	✓
	Repeat Maltreatment In-home (CY 2015)	7.2%	6.5%	✓
	Maltreatment Post-Reunification (CY 2013)	6.9%	6.5%	✓
	Permanency within 12 Months (CY 2015)	42%	42%	✓

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	✓
Case Practice Model successfully maintained	✓
State Central Registry successfully maintained	✓
Appropriate Placements successfully maintained	✓
Service Array successfully maintained	✓
Medical/Behavioral Health Services successfully maintained	✓
Training successfully maintained	✓
Flexible Funding successfully maintained	✓
Resource Family Care Support Rates successfully maintained	✓
Permanency successfully maintained	✓
Adoption Practice successfully maintained	✓

TO BE ACHIEVED				
	Measure Description	Target	Performance	
Process Measures Monthly	Subsequent FTMs after 12 months Other than Reunification Goal	90%	85%	□
	Caseworker Contacts with Family When Goal is Reunification	90%	84%	□
	Child Visits with Siblings	85%	76%	□
Quality Measures Annually	Quality Investigations (June 2016)	85%	83%	□
	Quality of Teaming (CY 2016)	75%	49%	□
	Quality of Case Plans (CY 2016)	80%	49%	□
	Services to Support Transitions (CY 2016)	80%	66%	□
	Needs Assessment (July - Dec 2016)	n/a	Partial	□
Outcome Measures Annually	Re-entry to Placement (CY 2014)	9%	12%	□
	Permanency within 24 Months (CY 2014)	66%	65%	□
	Permanency within 36 Months (CY 2013)	80%	78%	□
	Permanency within 48 Months (CY 2012)	86%	85%	□

SUSTAINABILITY AND EXIT PLAN
Key Performance Indicators
On or About February 28, 2018

"To Be Achieved" Measures

	Month	¹ Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs after 12 Months - Other than Reunification Goal	February '18	95%	90%	0%	
CW Visits with Parent 2x/Month	February '18	70%	90%	-20%	
Child Visit with Siblings	February '18	68%	85%	-17%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	January '18	82%	80%	0%	
Subsequent FTMs within 12 Months	February '18	84%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=31)	February '18	90%	90%	0%	
Investigation Timeliness CP&P 60 Days	December '17	86%	85%	0%	
Investigation Timeliness CP&P 90 Days	December '17	95%	95%	0%	
Investigation Timeliness IAIU	February '18	84%	80%	0%	
Initial Case Plans	February '18	95%	95%	0%	
Ongoing Case Plans	February '18	95%	95%	0%	
Parent-Child Weekly Visit ²	February '18	61%	60%	0%	
Parent-Child Visits Biweekly	February '18	73%	85%	-12%	
CW Visits Child Monthly (at placement site) ³	February '18	95%	93%	0%	
CW Visits Child 2x/Month for first 2 Months in Placement	December '17	94%	93%	0%	
Ind. Living Assessments 14-18 Years Old	February '18	93%	90%	0%	
Supervisor Worker Ratio	February '18	100%	95%	0%	
Caseloads: IAIU Investigators	February '18	100%	95%	0%	
Caseloads: Intake	February '18	96%	90%	0%	
Caseloads: Permanency	February '18	100%	95%	0%	
Caseloads: Adoption	February '18	97%	95%	0%	

The blue bar indicates DCF performance in the current month.

The red bar indicates the difference between the current performance and the Exit Plan target.

¹ Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) February 2018: **97%**.

DCF At A Glance Dashboard

On or About February 28, 2018

DCF At a Glance		CSOC ⁵ Quick Facts	
DCF: Total Children Served in the Month¹	85,929	Youth Open with CSOC (unduplicated count)	36,791
CP&P: Children/Youth Served	49,138	DD Eligible Children (unduplicated count)	14,256
OOH Setting (< 18)	5,879	MRSS: Dispatches in the month	2,522
In-Home Setting (< 18)	41,215	MRSS: Interventions (includes prior dispatches)	2,013
Youth 18-21	2,044	Remained in same Living situation	97%
OOH Setting (>18)	348		
Youth Open with CSOC²	36,791	Care Management: Children Served	12,651
		OOH Behavioral Health Settings: Children Served	1,090
FCP: Total Clients Served³	20,576	Placed out of State	1
DOW: Total Clients Served (Monthly)	6,028		
DCF: Families Served in the Month⁴	32,566	PerformCare Calls	10,030
CP&P	24,637	DD Related Calls	1,643
FCP (Family Success Centers & Home Visiting)	7,929	Sandy Related Calls	238

Hotline Referrals	13,558	FSCs: Families Served (January)	3,876
CPS Reports	36%	Home Visiting: Families Served (January)	4,053
CWS Referrals	12%	SBYSP: Clients Served (January)	12,647
Number of Human Trafficking Referrals ⁷	9		
Response Timeliness	98%	DV Services: Clients Served (January)	1,331
Monthly Staff Contacts/Children OOH	95%	Residential	16%
Entries to Care	333	Non-Residential	84%
Shelter Placements (January 2018)		SAARC: Clients Served (January)	818
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (January)	719
Youth > 13 in shelters less than 30 days ⁸	94%	New Clients	24%
Subsidized Adoptions/KLG	15,957	Rape Prevention Clients Served (January)	3,160
(Includes Subsidized Adoptions and subsidized KLGs)			

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁵ CSOC Children may receive multiple services and are counted multiple times.

⁶ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁷ The cumulative number of human trafficking referrals between **November 2013** and **February 2018** was **644**. This figure could change depending on when the data is extracted.

⁸ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

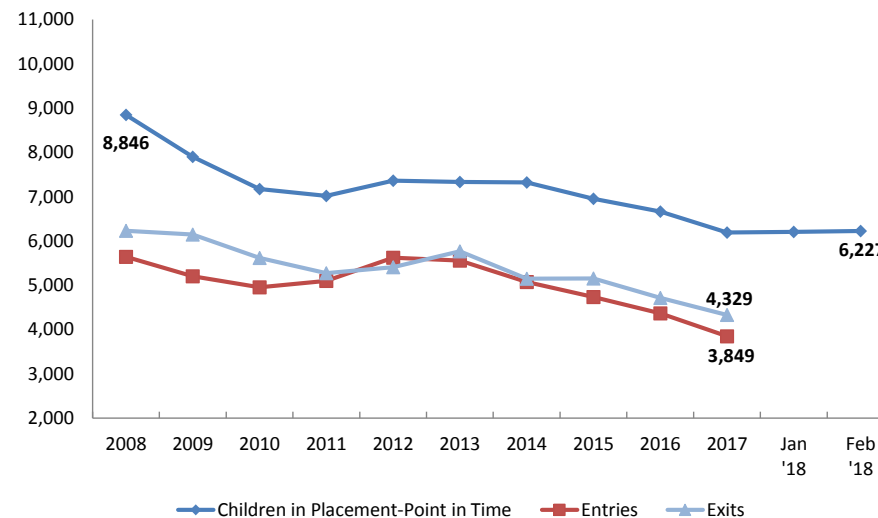
*OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Section I: Child Protection & Permanency

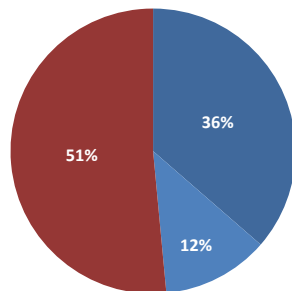
CP&P Quick Facts		
Data in this chart includes children up to age 20.99	Feb-18	Δ from Feb 2017
Families Under CP&P Supervision	24,637	0%
Children Under CP&P Supervision	49,138	0%
Children Receiving CP&P In-Home Services	42,911	1%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	53.7%	
Resource Family Kinship	36.8%	
Group and Residential	7.8%	
Independent Living	1.7%	
Children Legally Free for Adoption (Excludes TPR Appeals)	1,031	0%
Finalized Adoptions to date (CY2018) - As 2/28/2018	71	-5%
Children in Subsidized Kinship Legal Guardianship	1,835	-4%
Children in Subsidized Adoptions	14,122	0%
Entries to Care	333	7%
Exits from Care	303	7%

Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement



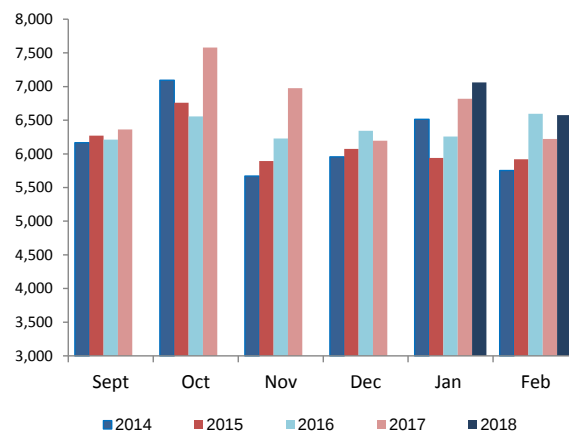
Total SCR Intakes

n = 13,558

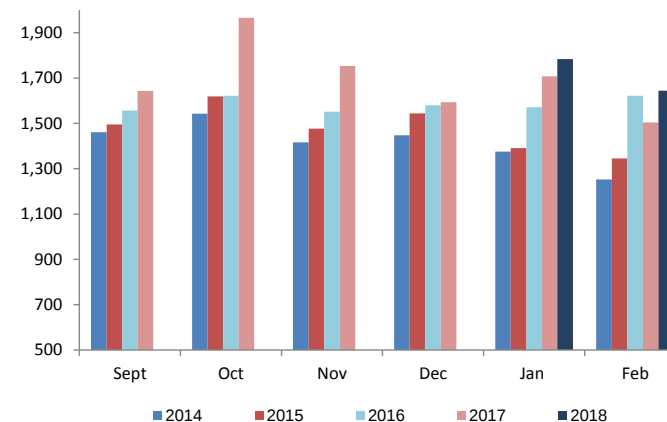


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

CPS & CWS Referrals

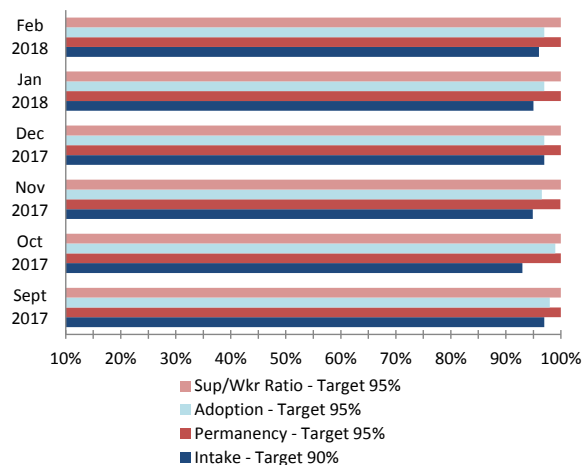


CWS Referrals Assigned to Local Offices

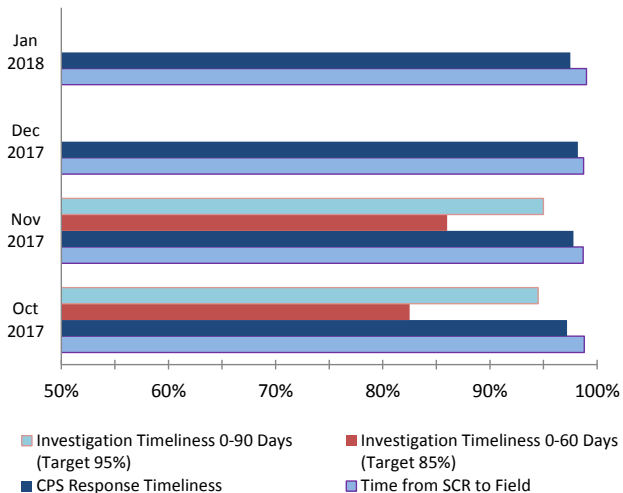


Section I: Child Protection & Permanency

**Caseload Compliance
(Individual Worker Level)**

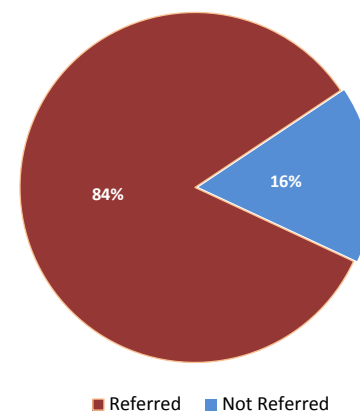


Response and Investigation Timeliness

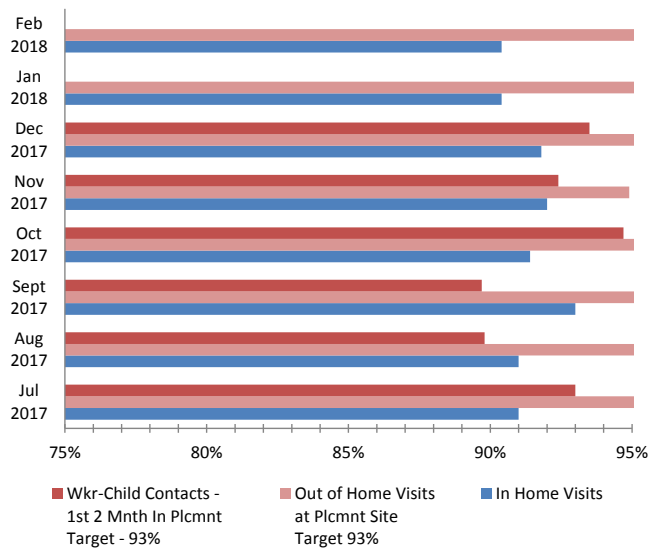


Referrals to Early Intervention

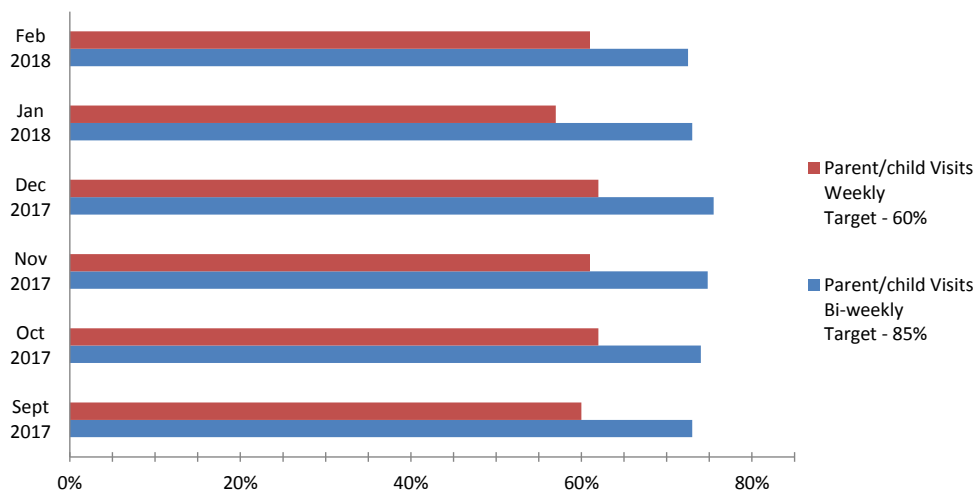
Oct'17-Feb'18
n = 595



Worker - Child Visits

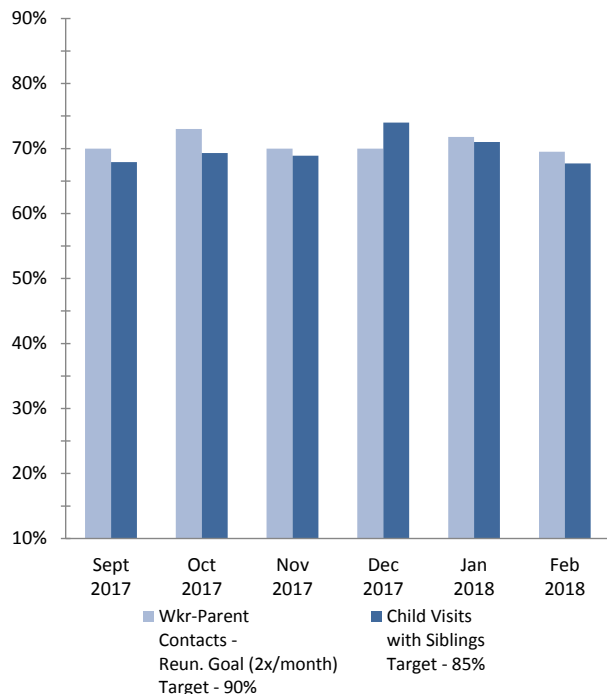


Parent - Child Visits

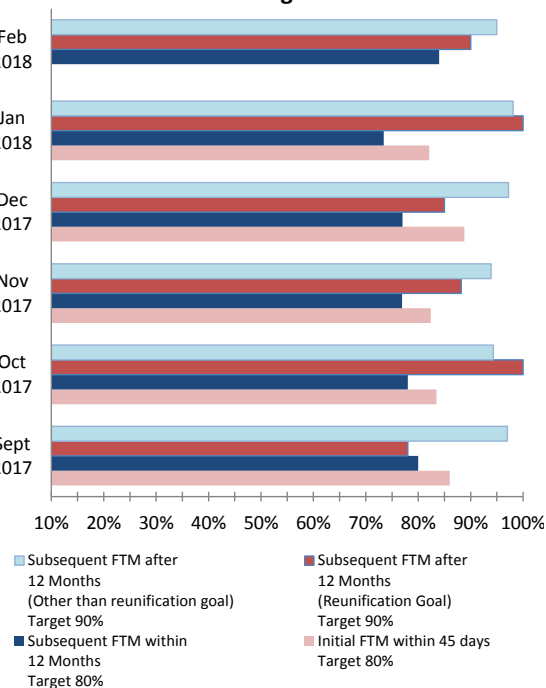


Section I: Child Protection & Permanency

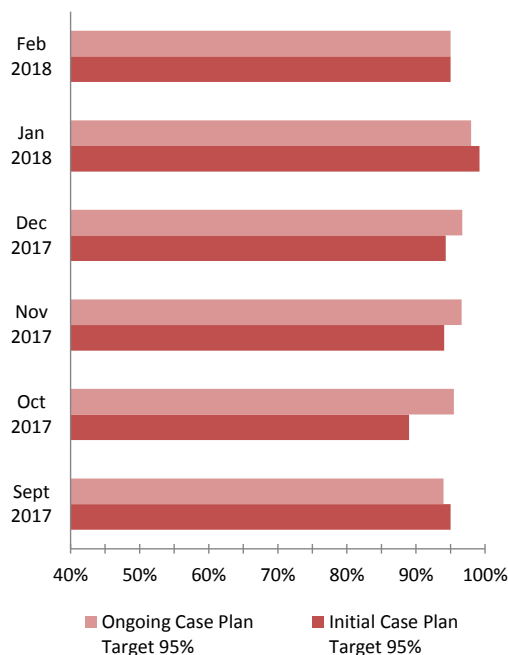
Worker- Parent Visits & Sibling Visits



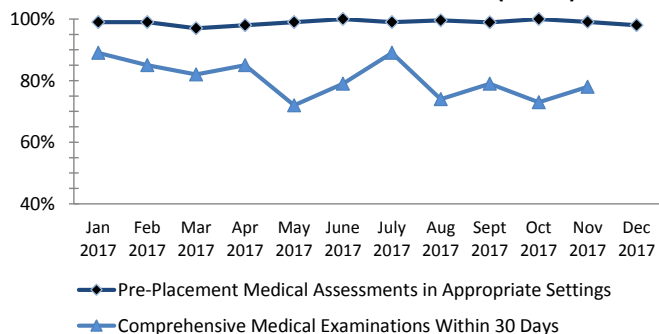
Initial & Subsequent Family Team Meetings



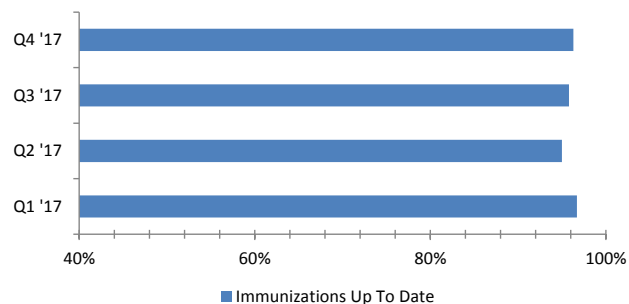
Initial & Ongoing Case Plans



Medical Assessments for Children in Out of Home Placement (OOHP)

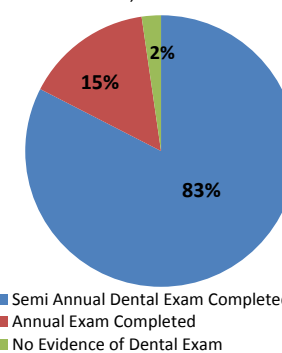


Immunizations for Children in OOHP



Children in OOHP with Annual Dental Exams

July - December 2017
n=3,665



Section II: Adolescent Services

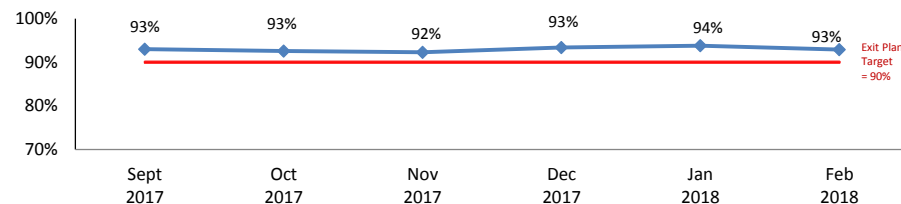
OAS Quick Facts (February 2018)
Youth 18-21

Youth 18-21 years old served by CP&P ⁴	2,044
Youth served "In Home" living with a parent/relative or living independently ⁵	1,696
Youth served "Out-of-Home"	348
Family Based Setting (58.3%)	
Congregate Care Setting (18.4%)	
Independent Living (23.3%)	
Youth Receiving Adoption or KLG Subsidy	936

⁴ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

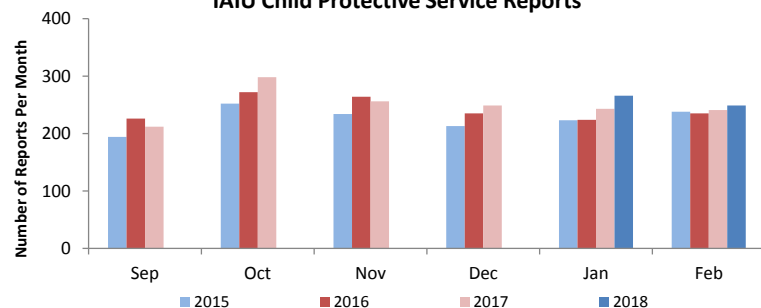
⁵ The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Completed Independent Living Assessments
of Youth Ages 14-18 years

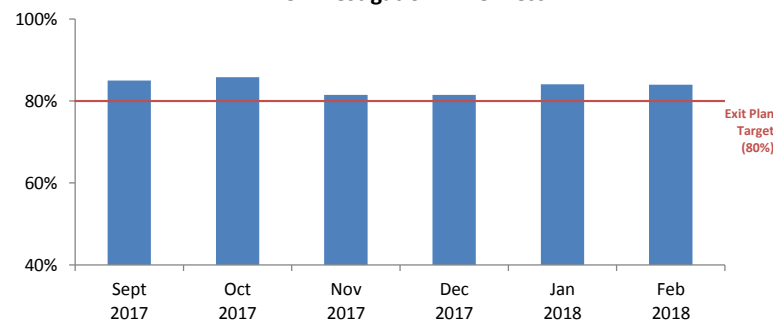


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

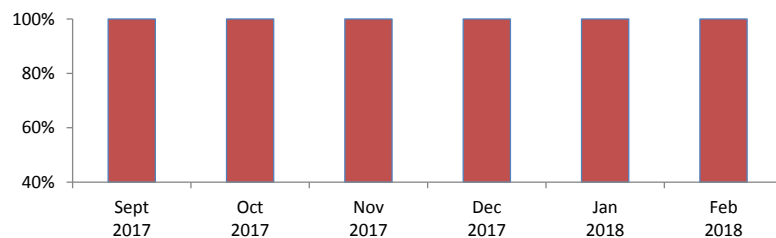


IAIU Investigation Timeliness

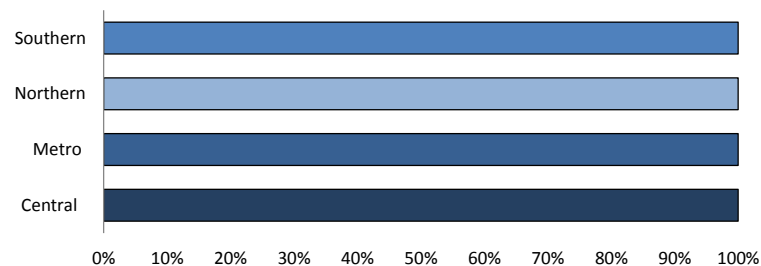


IAIU Caseload Report
Statewide

No more than 8 new investigations and 12 cases/month



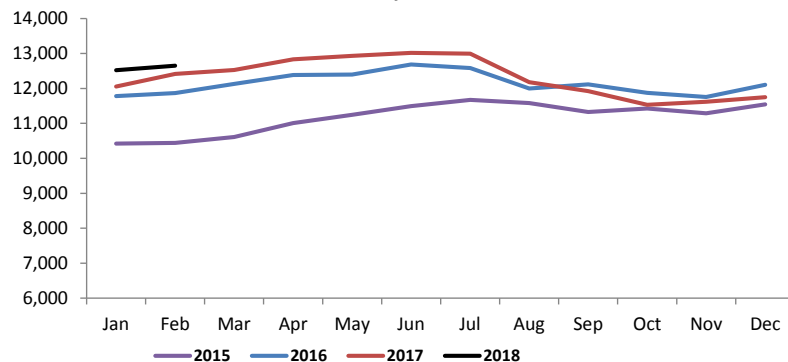
IAIU Caseload Report by Region
February 2018



Section IV: Children's System of Care

Children in Care Management

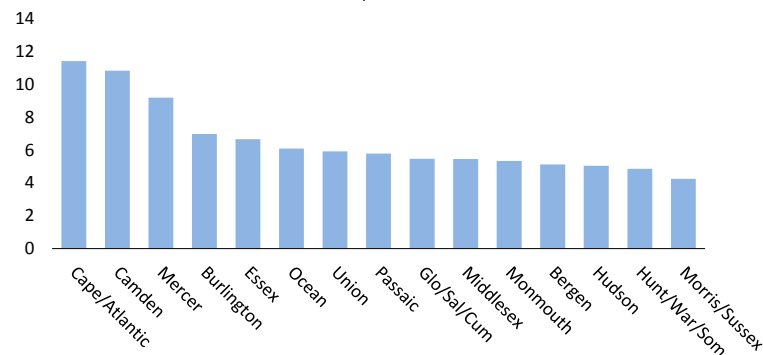
February 2018



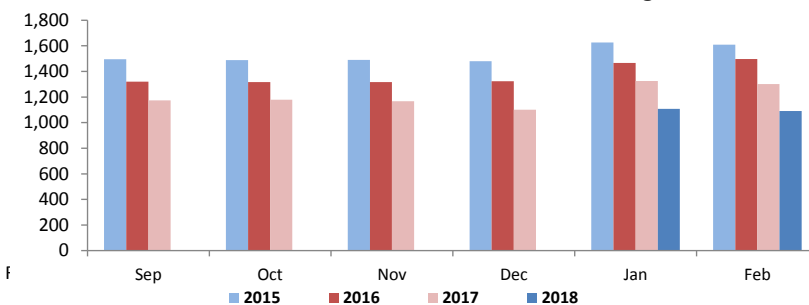
Rate of Children in Care Management by County

February 2018

n=12,651



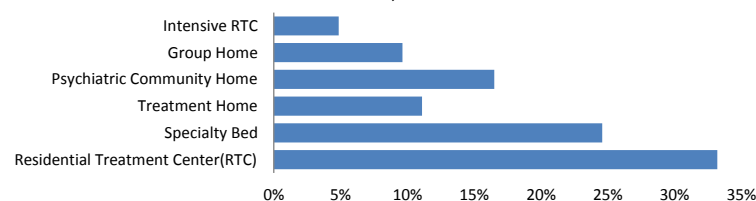
Children in Out of Home Treatment Settings



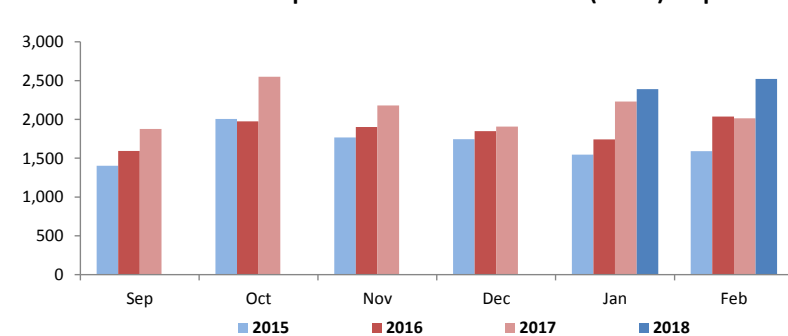
Children in Out-of-Home Treatment Settings

February 2018

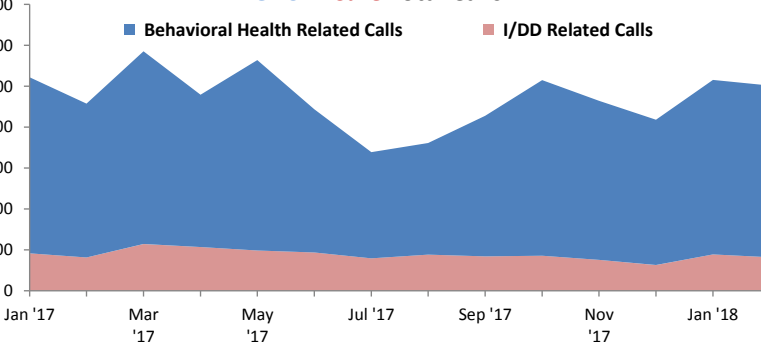
n=1,090



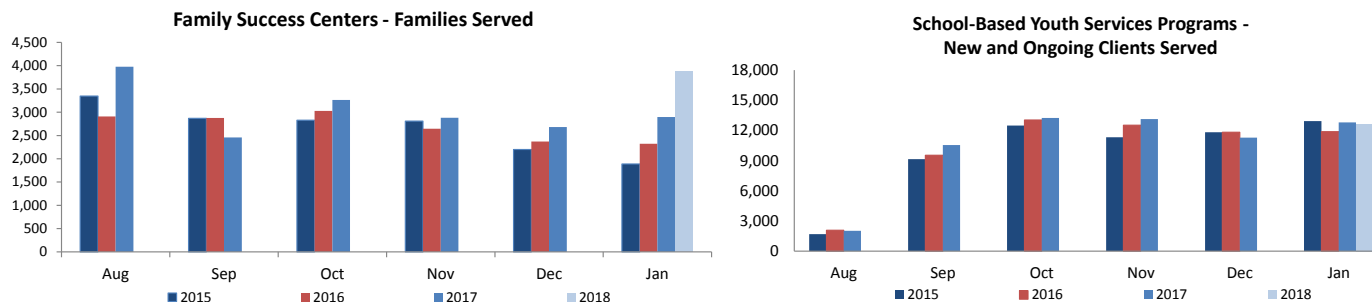
Mobile Response Stabilization Services (MRSS) Dispatched



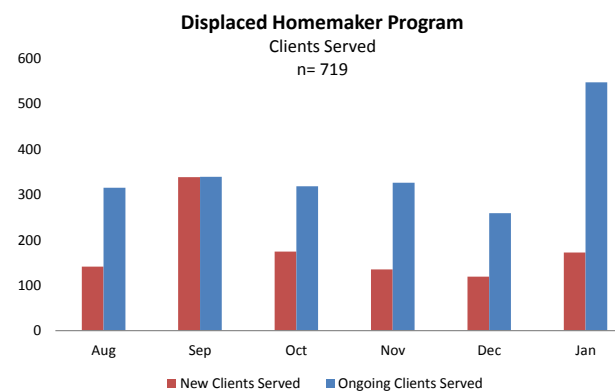
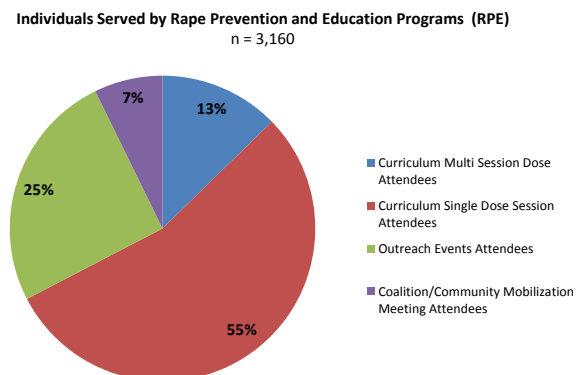
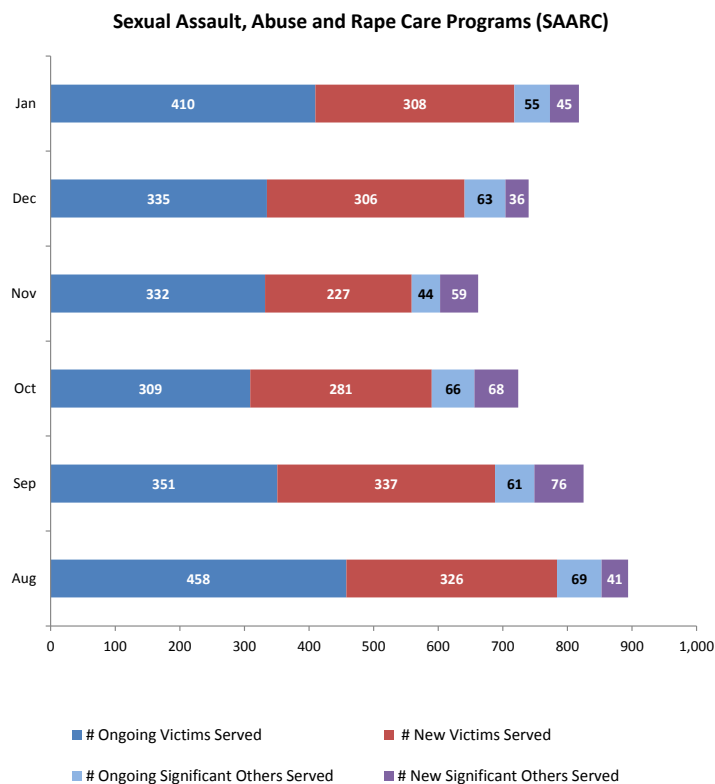
PerformCare Total Calls



Section V: Family & Community Partnerships

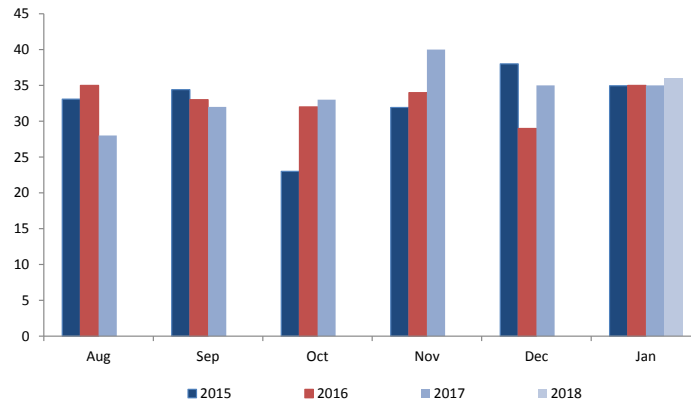


Section VI: Division on Women

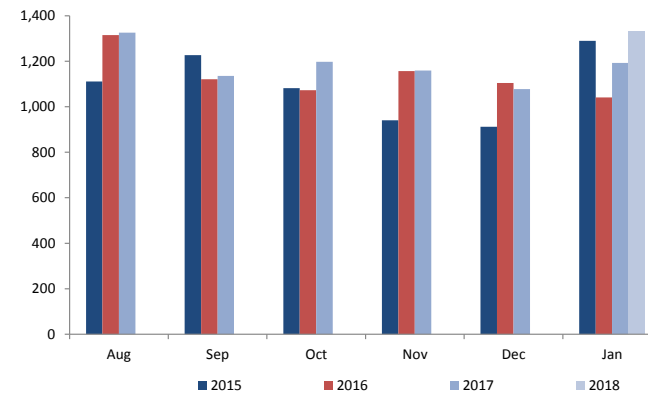


Section VI: Division on Women

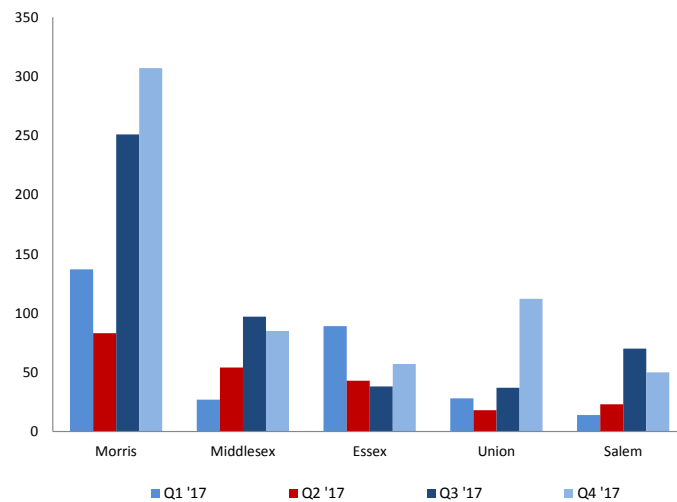
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



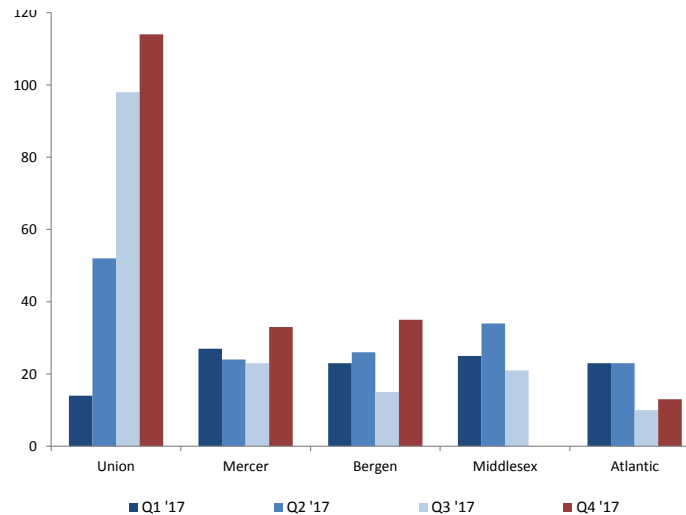
**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

CP&P Key Performance Indicators by Local Office - 6 Months View

	Met Target				Within 10% of Meeting Target				< 60% of Final Target				
Local Office	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 18	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	97%	100%	99%	94%	97%	98%	100%	100%	100%	96%	83%	63%	80%
Atlantic West	93%	93%	99%	93%	97%	97%	79%	100%	97%	88%	77%	55%	69%
Bergen Central	100%	100%	99%	97%	99%	100%	100%		100%	100%	90%	69%	84%
Bergen South	100%	100%	99%	97%	98%	100%	100%	100%	100%	100%	86%	68%	87%
Burlington East	94%	98%	95%	77%	94%	75%	91%	83%	97%	98%	84%	68%	82%
Burlington West	92%	98%	94%	65%	91%	73%	70%	0%	91%	88%	78%	70%	77%
Camden Central	96%	91%	94%	87%	94%	97%	92%	100%	100%	95%	75%	54%	68%
Camden East	99%	95%	95%	64%	87%	80%	85%		100%	96%	68%	59%	78%
Camden North	91%	97%	96%	67%	82%	74%	37%	100%	88%	95%	71%	62%	76%
Camden South	87%	81%	98%	84%	95%	70%	53%	100%	89%	98%	79%	69%	83%
Cape May	99%	96%	97%	88%	97%	92%	88%	100%	97%	87%	82%	69%	82%
Cumberland East	95%	93%	95%	92%	95%	71%	71%	100%	100%	100%	69%	56%	72%
Cumberland West	96%	96%	98%	69%	91%	93%	75%	100%	100%	90%	72%	64%	74%
Essex Central	90%	89%	91%	87%	95%	100%	67%		94%	97%	60%	51%	63%
Essex North	93%	89%	100%	93%	99%	85%	33%		75%	93%	76%	57%	71%
Essex South	94%	90%	93%	79%	92%	64%	75%	100%	94%	88%	63%	46%	63%
Gloucester East	97%	98%	98%	68%	89%	94%	91%	100%	100%	100%	66%	68%	74%
Gloucester West	98%	89%	97%	91%	97%	97%	92%	100%	100%	94%	70%	64%	75%
Hudson Central	100%	97%	98%	88%	93%	100%	78%	60%	100%	93%	81%	59%	73%
Hudson North	92%	100%	98%	90%	94%	63%	90%		100%	100%	85%	75%	96%
Hudson South	98%	96%	98%	88%	92%	100%	100%	100%	96%	100%	82%	68%	77%
Hudson West	100%	100%	99%	94%	97%	85%	100%	100%	100%	92%	90%	80%	82%
Hunterdon	100%	94%	97%	80%	98%	100%		100%	100%	100%	82%	81%	87%
Mercer North	97%	81%	93%	70%	91%	79%	53%	100%	88%	91%	53%	52%	61%
Mercer South	96%	84%	97%	74%	97%	67%	100%	100%	100%	100%	71%	64%	74%
Middlesex Central	90%	68%	92%	75%	94%	74%	75%	100%	100%	76%	34%	37%	47%
Middlesex Coastal	98%	97%	98%	95%	97%	58%	62%	100%	92%	93%	54%	52%	68%
Middlesex West	90%	90%	89%	84%	94%	82%	71%	88%	78%	82%	56%	55%	69%
Monmouth North	99%	98%	100%	93%	98%	100%	100%	100%	100%	97%	81%	54%	71%
Monmouth South	95%	97%	99%	93%	97%	98%	87%	100%	100%	98%	87%	70%	81%
Morris East	77%	100%	99%	96%	97%	100%	83%		100%	100%	80%	69%	80%
Morris West	95%	100%	98%	84%	95%	71%	80%	100%	76%	87%	85%	79%	86%
Newark Center City	86%	92%	93%	72%	93%	71%	33%	71%	86%	84%	55%	52%	66%
Newark Northeast	99%	88%	90%	80%	93%	69%	50%	44%	97%	98%	61%	64%	76%
Newark South	94%	93%	92%	76%	94%	99%	92%	100%	96%	90%	58%	51%	66%
Ocean North	98%	100%	99%	89%	97%	98%	96%		100%	100%	77%	61%	78%
Ocean South	100%	98%	99%	93%	98%	81%	97%	100%	94%	100%	70%	60%	71%
Passaic Central	93%	76%	96%	90%	94%	88%	87%	100%	100%	95%	63%	57%	63%
Passaic North	99%	89%	97%	91%	97%	63%	70%	100%	86%	100%	63%	55%	70%
Salem	97%	93%	97%	84%	94%	83%	80%	100%	100%	85%	84%	60%	79%
Somerset	100%	95%	97%	88%	96%	89%	94%	67%	100%	100%	75%	73%	89%
Sussex	97%	95%	97%	93%	97%	76%	80%		100%	100%	68%	61%	70%
Union Central	100%	82%	97%	93%	99%	63%	91%		100%	100%	71%	66%	74%
Union East	98%	78%	94%	90%	95%	91%	71%	100%	94%	100%	67%	64%	71%
Union West	100%	96%	97%	94%	98%	88%	91%	100%	100%	94%	74%	51%	66%
Warren	88%	78%	79%	81%	94%	84%	60%		100%	100%	62%	69%	78%
Statewide	96%	92%	96%	85%	95%	84%	78%	89%	96%	94%	71%	61%	74%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	September '17-February '18
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	July '17-December '17
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	September '17-February '18
M# 13	Investigation Completion within 60 days	85%	August '17-January '18
M# 14	Investigation Completion within 90 days	95%	August '17-January '18
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	August '17-January '18
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	September '17-February '18
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	September '17-February '18
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	September '17-February '18
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	September '17-February '18
M# 28	Caseworker visits Parent 2x/Month	90%	September '17-February '18
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	1/20/2018-2/24/2018
M# 30	Bi-weekly Parent-Child Visits	85%	September '17-February '18

Worker and Office Caseloads by Worker Type and by Local Office - February 2018

Local Office	Met Target		< 70% of workers in compliance			
	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	88%	No	100%	Yes	75%	No
Camden Central	100%	Yes	100%	Yes	100%	Yes
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	96%	Yes	100%	Yes	67%	No
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	100%	Yes	100%	Yes	100%	Yes
Cumberland West	96%	Yes	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes	100%	Yes
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	90%	Yes	100%	Yes	80%	No
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	91%	Yes	100%	Yes	100%	Yes
Mercer North	70%	No	100%	Yes	86%	No
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	95%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	63%	No	100%	Yes	100%	Yes
Monmouth North	90%	Yes	100%	Yes	83%	No
Monmouth South	100%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	72%	No	100%	Yes	100%	Yes
Newark South	97%	Yes	100%	Yes	88%	No
Ocean North	100%	Yes	100%	Yes	100%	Yes
Ocean South	100%	Yes	110%	Yes	100%	Yes
Passaic Central	94%	Yes	100%	Yes	100%	Yes
Passaic North	97%	Yes	100%	Yes	100%	Yes
Salem	73%	No	100%	Yes	100%	Yes
Somerset	96%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	95%	Yes	100%	Yes	100%	Yes
Union West	89%	No	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	96%	Yes	100%	Yes	97%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.