

Delaware River & Bay Authority



2009

ANNUAL REPORT



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Governor Chris Christie
State of New Jersey



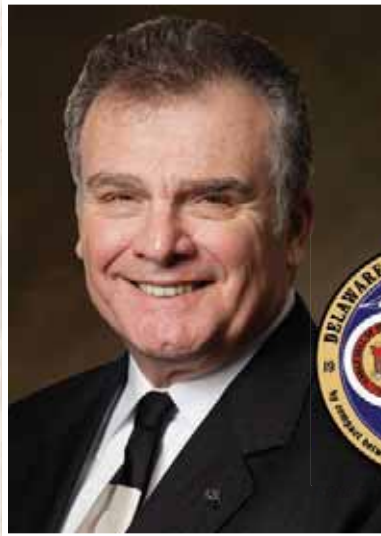
Governor Jack Markell
State of Delaware

The mission of the Delaware River and Bay Authority is to provide safe, efficient and modern terminals, crossings, vessels and related transportation while participating in controlled economic development opportunities supported by a technically proficient and professionally motivated workforce dedicated to providing high quality customer service.

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To the Governors & Members of the Legislatures



**DRBA Chairman
James N. Hogan**



**DRBA Vice Chairman
Scott A. Green**



| *On behalf of the DRBA Commission* |

It was a challenging year for the Authority, but we're pleased to report that through a combination of hard work and difficult decisions, the organization remains on a sound financial footing.

Of course, the DRBA is not the only entity suffering from the effects of what seems to be an unending recession. Our clients, our vendors, our tenants, our States, have all been affected by the financial storms assailing the world's economy.

But, in spite of the economy, our facilities remain attractive to drivers and passengers in the region. More vehicles and people used the Delaware Memorial Bridge than in the previous year. Unfortunately, as a result of the downturn in the economy, fewer commercial vehicles crossed the Bridge in 2009, which means fewer available resources to invest in our facilities and in our region.

The Bridge is the economic engine of our Authority. More than 75 percent of the funds our

facilities generate are tolls paid by those who use the Bridge; commercial traffic is responsible for a healthy portion of the total.

A downturn in the economy doesn't lessen our need to invest in our infrastructure, nor the need to maintain our bridges, roads, ferry vessels, and airport facilities. So, once again, our excellent staff, dug deep and found better, more economical ways to maintain these links vital to the nation's commerce.

We take great pride in the people who are responsible for our vital facilities in New Jersey and in Delaware. Our employees work hard, they care greatly about providing excellent customer service, and most of all they're proud to be part of a great organization. As are we.

Sincerely,

James N. Hogan, Chairman
Scott A. Green, Vice Chairman

C o m m i s s i o n e r s

| *New Jersey* |

| *Delaware* |



*James N. Hogan
Franklinville*



*Susan A. DeLanzo
Cape May Ct. House*



*Scott A. Green
Rehoboth Beach*



*Richard W. Downes
Smyrna*



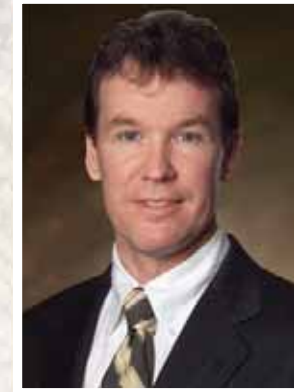
*Edward W. Dorn
Pedricktown*



*Niels S. Favre
Cape May*



*Samuel E. Lathem
Bear*



*William E. Lowe, III
Lewes*



*Ceil Smith
Salem*



*Douglas L. VanSant
Bridgeton*



*Terri C. Murphy
Wilmington*



*Gary F. Traynor
Dover*

Report of the Executive Director

| The Commission |

The Authority welcomed new leadership to the organization during 2009. Five new commissioners joined the Board and both Chairman and Vice Chairman were elected.

Commissioner James Hogan of Franklinville, New Jersey, and Commissioner F. Michael Parkowski of Dover, Delaware, were sworn-in as Chairman and Vice Chairman respectively and assumed their new duties during the February Commission meeting. Leadership posts rotate between Delaware and New Jersey every two years and the two leaders are ex-officio members of each Commission committee.

In April, Scott A. Green and Richard W. Downes took the Commission Oath of Office prior to the Authority's monthly board meeting. Commissioner Green, who represents Sussex County, was immediately selected as Vice Chairman. Commissioner Downes is from Smyrna, Delaware.

Terri C. Murphy of Wilmington joined the Commission in May, replacing Verna Hensley, and Douglas VanSant of Bridgeton, New Jersey, joined the Commission in July, replacing Gary F. Simmerman, as the Cumberland County representative. Gary F. Traynor of Dover, Delaware, joined the Board in January.



James T. Johnson, Jr.
Executive Director

| Senior Leadership |

In April, the Commissioners selected Frank W. Minor of Logan Township, New Jersey, as Deputy Executive Director of the DRBA. Mr. Minor succeeded Donald H. Rainear who retired earlier in the year.

"Frank's credentials and experience are the perfect match for this position and we welcome him as part of the leadership team," stated Chairman

Hogan.

The Deputy Executive Director focuses on Authority-related economic development initiatives; plans all communication strategies; handles governance matters; fosters ongoing working relationships with state and local officials; supervises all DRBA marketing activities; and develops an effective annual community giving strategy. Mr. Minor began his official duties at the DRBA in June.

In February, the Commissioners selected Victor A. Ferzetti, as the Chief Financial Officer of the organization. The Commissioners determined that Mr. Ferzetti was fully qualified to serve in this role and welcomed him in his permanent position



Frank W. Minor



Victor A. Ferzetti

Senior Leadership, continued

which began on March 1. Mr. Ferzetti has served as the Acting Chief Financial Officer, Budget Director, Deputy Director of Management and Budget, and Assistant General Manager over his 17-year career with the Authority. As the Chief Financial Officer, Mr. Ferzetti oversees all of the financial and budgetary activities of the organization, reporting to the Commissioners and the Executive Director.

| *The Global Recession* |

The global recession continued to impact the DRBA throughout 2009. While total traffic on the DMB increased slightly over 2008 levels, the recession hampered the commercial sector as traffic was down over 8% from 2008. Fewer vehicles and passengers also travelled on the Cape May Lewes Ferry, and even fewer bought food and gifts at the terminals and on board the vessels. The poor business climate also impacted some of our customers at the airports as some declared bankruptcy while others had to lay off employees.

As a result, at the end of a very difficult year, the Authority's actual revenue fell short by more than \$3.5 million compared to the 2009 budget projections. However, the Authority had anticipated that the financial impacts of the recession which began in 2008 would continue. Therefore, the Board adopted a 2009 operating budget that froze all wages at 2008

levels, increased employee contributions to healthcare, evaluated our operations and eliminated 14 positions and trimmed other areas of discretionary spending. Continued diligence, cautious hiring and watching expenses throughout the year resulted in the operating expenses falling \$7 million below budget.

| *Investment in Infrastructure* |

Even though financial times were difficult, the Authority continued to invest in its infrastructure. We are committed to providing safe, efficient facilities for the public's use — a responsibility the Authority takes very seriously.

That means we moved ahead with scheduled construction projects on the Twin Spans and approach roadways and selected a program manager to work with the Authority on the New Jersey-bound span rehabilitation project. We continued to rehabilitate our ferry fleet to make it more energy efficient, more and attractive to our customers. Because our fleet is aging, we also hired a program manager to assist in the design and development of the next generation of replacement ferries for our fleet. We made improvements to a variety of airport facilities in order to attract new tenants and businesses. And we began energy audits at our facilities to reduce our carbon footprint through conservation and use of renewable energy sources.

DRBA receives award

The DRBA was honored in its role in the Delaware Bay Oyster Restoration Task Force by Coastal America and the Civil Works Division of the U.S. Army. An ongoing effort to revitalize Eastern oysters in the Bay, the project was given a Coastal America Partnership Award, the only White House environmental award of its kind which recognized the collaboration that's restoring the Bay's population of oysters. Since 2005, more than two million bushels of clam and oyster shells have been placed onto historic reefs.

| Diversity |

In October, the Authority selected Gregory T. Chambers as Manager of Equal Employment Opportunity and Diversity.

Mr. Chambers has an impeccable career in public service and work in the community that has provided advancements in equal employment opportunity and diversity in the workplace.

As manager of EEO/AA and Diversity, Mr. Chambers' responsibilities include overseeing and updating all affirmative action policies and procedures, providing counseling and training



Gregory T. Chambers

throughout the workforce to ensure a full understanding of relevant policies and procedures, serving as liaison between the DRBA and community, overseeing all recruitment programs and serving as a liaison between the DRBA and the federal and state authorities.

A new program, the Supplier Diversity Program, focuses on opening opportunities to work with the DRBA to a diverse supplier base while at the same time ensuring the Authority receives the highest quality products and services at the most economical cost. The program ensures that all suppliers with the desire and capability to do business with the Authority have the opportunity.

Key elements of the program include:

- Renaming the DBE program to better reflect the Authority's intentions
- Implementing employee training on the importance of diversity in procurement
- Encouraging employees to seek out

and utilize disadvantaged, minority and women-owned firms

- Using procurement software to enhance small business capabilities through notification of opportunities
- Establishing a public information center on the website to track participation
- Reducing current contract proposal guarantees
- Enhancing outreach to a diverse community to raise awareness of procurement opportunities as they become available

| Overview |

As you will read about more fully in the following pages, the Authority completed a variety of important activities during 2009, despite the economic challenges. From charitable activities in which employees donated their time, effort and skills, to providing new amenities at the Ferry for our customers, to new safety measures at the bridge toll plaza, to partnering with the state of Delaware on public safety issues, to celebrating customers as the Ferry passed ridership milestones, 2009 may have been challenging, but it wasn't without its rewards, both for employees and for DRBA's customers.

As in past years, we have conserved our natural resources by providing our Comprehensive Annual Financial Report on CD at the end of this annual report for your review. This report, as well as prior years', can be found on our website, www.drba.net.

Sincerely,
James T. Johnson, Jr., P.E.



C a p e M a y - L e w e s F e r r y

In 2009, the Cape May-Lewes Ferry continued to provide an exciting transportation experience across the Bay for its users. The Ferry celebrated its 45th year of service to the citizens of the Delaware Bay region by carrying its 39 millionth passenger and by celebrating the 13 millionth vehicle to use the crossing. The Ferry service, which began operating in July 1964, provided service for nearly one million passengers and more than a quarter of a million vehicles.

While overall traffic decreased by more than 14 percent in 2009 compared to the previous year, revenue decreased only slightly more than 6.5 percent thanks to a revised fare schedule which was effective in April. The 2009 fare increases averaged 6 percent and generated gross revenue of more than \$14 million.

The Authority focused on reducing ferry operating expenses without sacrificing customer service and on increasing ridership through new, targeted advertising.

A new advertising campaign focused on the benefits of using the Ferry service for

vacation travel along the Eastern seaboard as well as encouraging both residents and tourists to use the Ferry to get to events across the Bay. “Take a Break from the Ordinary” promotes ridership, increases awareness of the Ferry and re-establishes the Ferry as an exciting experience, not simply as a mode of transportation. The marketing strategy employs both print advertising in AAA publications, internet key word searches on Google, and banner ads on Facebook. Because the Ferry is an integral component in Twin Capes tourism, the strategy also incorporates using posters, billboards, e-letters and print media through highlighting 30 regional events.

In reducing operating costs, the Ferry consolidated several operations at Cape May, instead of duplicating those operations at both terminals. Other cost-savings included reducing the number of crossings in the summer schedule while leaving room in the schedule for additional departures as customer demand dictates. The service continues to operate only four of its five ferry vessels, which helps to cut operating costs overall.

In addition, a new call center opened in

January at the Cape May Terminal, replacing the former Reservation Customer Service Call Center that had been located at the Delaware Memorial Bridge complex in New Castle. The new center features additional phone lines as well as expanded training for the customer service representatives who now are trained to answer calls, provide information and book reservations. The consolidation allowed for expanded hours of operations without increasing costs. In addition, because the Call Center is now located at the terminal, the customer service representatives will have “frontline” experience and a better understanding and knowledge of the Ferry service and its operations.

Adding amenities while cutting costs is a challenge that the Ferry leadership and staff excelled at in 2009. From new lounge chairs on the decks of

the MV Delaware to adding a new on-board wine bar to new, more convenient ticketing kiosks, the Cape May-Lewes Ferry experience is becoming even more enjoyable for its riders.

Amenities at both terminals were also upgraded in 2009. Coffee-loving patrons now enjoy Starbucks specialty brews along with fresh-baked pastries from a local bakery at the Cape May Terminal during summer months. At the Lewes Terminal, a new patio bar, “On the Rocks,” opened in mid-May. The new facility features attractive and more durable exterior finishing and weather tight options. The project was completed with the in-house help of DRBA employees and services. Both terminals offer free wireless internet (WiFi) connections for customers’ wireless-enabled laptops or other wireless devices.

| Cape May Wine Growers Festival at Cape May Terminal |



CMLF, continued



| Biking by Ferry to regional trails |

During the summer of 2009, a resident of Virginia recreated his historic bicycle crossing of the Delaware on the Cape May-Lewes Ferry, 45 years to the day after his first trip, which was also the first time a bicycle made the Ferry crossing.

On July 14, 1964, when Neil Jackson was 15 years old, he rode his bicycle from Barrington, Camden County, New Jersey, to the Cape May Terminal in order to make a surprise visit to his grandmother in Lewes, Delaware. He paid 50 cents for his crossing.

Today, 45 years later, the CMLF is still encouraging cyclists to use the Ferry to cross Delaware Bay for recreational or other purposes. Although the Ferry typically carries more than 300 bicyclists each month during the season, an increase in bike traffic in 2009 was attributed to an increase in eco-tourism and improved bike trails.

| 13 million
vehicles
in 45 years |



Dr. Carole Jones, a veterinarian from Ridgewood, New Jersey, and her canine companions were on their way to Dewey Beach, Delaware, on Sept. 15 when Captain Bryan Helm (at left) and Director of Ferry Operations Heath Gehrke (at right) presented her with the landmark recognition designation. The Ferry operates year round between Victorian Cape May and historic Lewes and has carried more than 35 million passengers in its 45 years of operations.

Take a break **from the ordinary.**

Relax. Stretch your legs. Take in the sights and sounds of the Delaware Bay aboard the Cape May-Lewes Ferry. Instead of fighting traffic, you'll be creating memories. The Cape May-Lewes Ferry. **It's the best break in travel.**

www.CMLF.com or call 800.64.FERRY





Delaware Memorial Bridge

The Delaware Memorial Bridge is a vital link in the I-95 north-south corridor. But it, like the DRBA's Ferry service, has been affected by the economy's continuing downturn. The encouraging news in 2009 was that private travel through the DMB toll booths increased slightly, perhaps a sign of a lessening of the economic recession. However, that upturn wasn't enough to offset the continuing slide in commercial tolls. While private, or non-commercial, traffic grew by 2.71 percent in 2009, commercial traffic declined by 8.26 percent, leading to an overall revenue reduction of more than \$2 million or 2.76 percent over last year's figure.

DMB tolls provide the necessary revenues to fund maintenance, capital improvements, and rehabilitation projects at all the DRBA facilities. Because the DMB, like the Ferry system, exists in a harsh environment, constant maintenance and rehabilitation are vital to their continuing service to the residents and visitors to the two states. All of these

projects are expensive, but necessary for the continuing dependability of the DRBA's infrastructure.

In 2009, work continued on DRBA's Phase III Construction project on I-295 and its associated ramps. This phase of the project began in 2008 and continued through all of 2009. The project has meant closed ramps and lanes with numerous detours for motorists while specific portions of the project are undertaken. In October, for instance, contractors closed



| Tolls provide the money that funds maintenance, capital improvements, and rehabilitation projects at all the DRBA facilities. |

the ramp for I-295 northbound to US 13 southbound. Incentives built into the contract saved nearly 100 days on the job. While the work was under way, traffic was routed down and around the I295/DE 9 interchange. The entire project is a collaborative effort between the Authority and the Delaware Department of Transportation and is designed to improve roadway safety and operational capacity while rehabilitating aging roadways, ramps, and bridges. New traffic patterns are being created and bridges

Delaware Memorial Bridge, continued

no longer needed are being removed during this project. An important element of the project is eliminating a traffic move in which vehicles have cut across I-295 northbound lanes between I-95/I-495 and US 13. In addition, 1.6 miles of I-295 northbound will be improved to meet current federal highway standards.

On the horizon, the DRBA has identified other major projects that will require significant resources beyond 2011. These projects, estimated to cost more than \$300 million, include Phase IV — Delaware Approach Widening, Repaving & Modifications; Bridge re-decking and lead paint abatement of the New Jersey-bound span; new toll collection system; and CMLF vessel improvement program.

During the year, the Commission awarded a five-year contract to AECOM USA, Inc. to provide engineering and project management services for the estimated \$300 million New Jersey-bound span improvement and rehabilitation program. The contracting firm will conduct required pre-engineering studies and analyses that will be the foundation for the design of the project; the contract will study

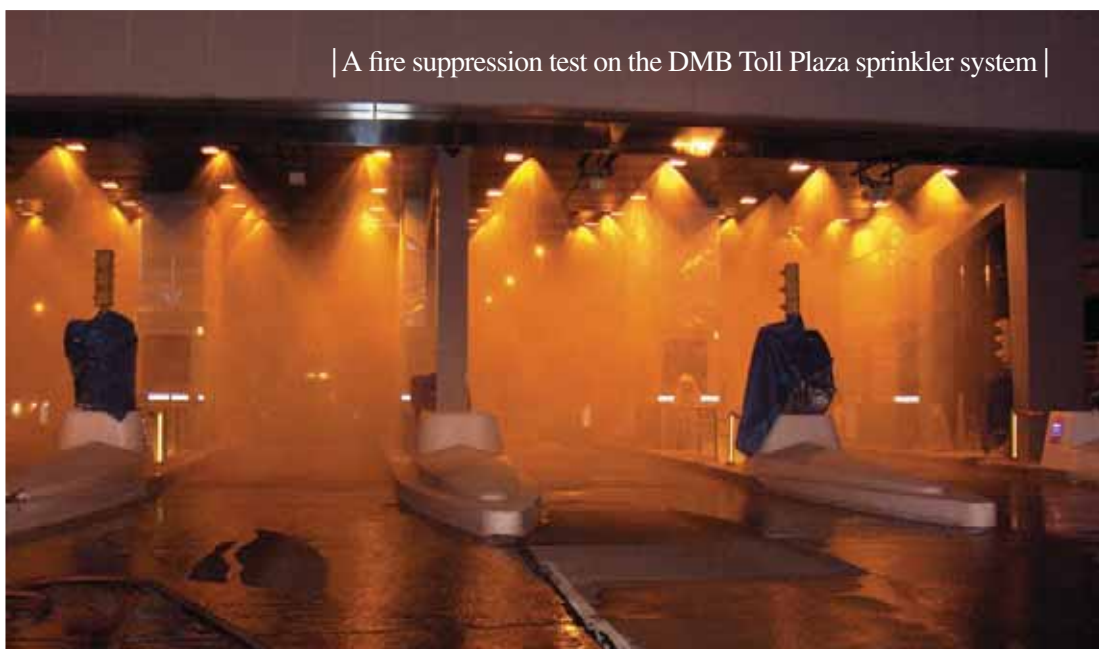
replacement of the bridge deck and suspender ropes, lead paint abatement, consideration of an additional lane, seismic upgrades, a ship collision protection system and steelwork upgrades.

Because these projects are vital and additional funding will be required to meet these infrastructure priorities, the DRBA will need to raise additional revenues at the DMB from which more than 75 percent of the Authority's revenues are derived.

In October DRBA Maintenance, Tolls, Electronics, and IT divisions conducted a fire suppression test on the DMB Toll Plaza sprinkler system. The extensive project required a coordinated effort from all the partners from closing lanes, waterproofing booths and equipment, testing, alarm monitoring, winterization and verifying system readiness. The system performed as designed, without any problems. All the partners in the test hope that the system will never have to be tested "for real."

In a collaborative effort with State of Delaware, the DRBA became the first transportation agency in the state to immobilize a vehicle for habitual toll violations. An amendment to the Delaware Code allows

| A fire suppression test on the DMB Toll Plaza sprinkler system |



for enhanced civil enforcement authority if a vehicle owner has outstanding unpaid tolls, fees and penalties that exceed \$1,000. Once stopped, the vehicle can be immobilized to prevent its operation by using a device like the “Denver Boot.” In January at the DMB toll plaza, a DRBA policeman stopped a vehicle that had violated the toll 132 times in the previous year. The driver was also charged with three traffic violations including an expired registration.



| *Capital Improvement Program* |

In March, the Commission approved a Five-Year Capital Improvement Program (CIP) of approximately \$186 million for the Authority’s crossing facilities.

The planned investments for the bridge and its associated roadways covered by the CIP include:

- **Phase III – Delaware Approach Widening, Repaving & Modifications — I-295 Northbound (I-95 to Landers Lane) — DMB; \$15 million over 2 years**
- **Steelwork Full Overcoat Rehabilitation System, 2nd Structure — DMB; \$11.8 million over 5 years**
- **Miscellaneous Steelwork/Elevator Replacement/Security Improvements — DMB; \$11.025 million over 3 years**

CIP elements for the Cape May-Lewes Ferry include:

- **Rehabilitation of Approach Roads (Phase I) — Cape May; \$4.125 million (DRBA’s share)**
- **Dolphins/Miscellaneous Fendering Improvements — CMLF; \$3.2 million over 2 years**
- **Freeman Highway Bridge Rehabilitation — Lewis; \$2.3 million**

| *Remembrance* |



A convoy of 25 flatbed tractor-trailers carrying twisted steel from the World Trade Center Twin Towers crossed the DMB en route to Kennedy International Airport. Coming from the National Institute of Standards and Technology in Gaithersburg, Maryland, the steel had been undergoing forensic analysis as part of the comprehensive investigation into the collapse of the towers and will be preserved along with other Ground Zero artifacts.



DRBA Airports & Economic Development

One of the Authority's goals is to be an economic growth catalyst, investing resources to create and retain jobs for the region. In addition, the DRBA is responsible for maintenance, property management, economic development, operations and safety/security at each of its five air facilities.

These two different roles — airports and economic development — are often related. Although the economic downturn affected some DRBA clients and tenants at its air facilities, new

opportunities continued to develop during 2009 and the DRBA continued its commitment to invest in economic development in order to make its properties more marketable. For instance, the Authority invested approximately \$35,000 in improvements to a property at the Cape May Airport in Lower Township, New Jersey, which

will make it attractive to a number of businesses.

As the year ended, negotiations were finalized between the DRBA and Verizon Wireless for sale of an 11.7 acre parcel of land at the Salem Business Centre in Carney's Point, New Jersey (SBC) for \$1.17 million.



| Aerial photograph of Salem Business Centre |

| This aerial photograph shows the Verizon Wireless parcel in the Salem Business Centre located at the bottom left of the photo, between Harding Highway and Pennsville-Auburn Road. |

Verizon Wireless plans to construct a 40,000-square-foot building on the property for a new network switching facility. According to Frank W. Minor, Deputy Executive Director for the DRBA, the Authority is an economic development catalyst that laid the foundation for the Salem

Business Centre to be an engine for future growth. In 1998, the DRBA developed the 71-acre site, which is located at Interchange 4 of I-295 in Carney's Point Township, New Jersey. Within two years, Conectiv, a utility company formed from the merger of Delmarva Power and Light and Atlantic Energy, became the Salem Business Centre's anchor tenant, financing and



[DRBA Deputy Executive Director Frank W. Minor has been concentrating on creating a comprehensive outreach network with government officials throughout the region. Shown here with his business development, marketing and airport marketing team at one such meeting, is Mr. Minor with Wilmington Mayor James Baker and Director of Economic Development Joe DiPinto (at top left and center).]

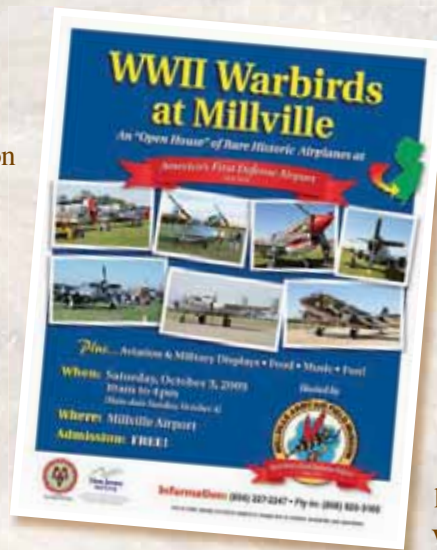
constructing a 120,000 square foot office building on a parcel adjacent to I-295. In 2002, the Authority sold the 10.3-acre site, which is now occupied by Atlantic City Electric, to the parent company for \$1.14 million. In 2001, the DRBA initiated the development of Phase II at the Business Centre with the construction of an 80,000-square-foot facility on a 10.8-acre parcel, which today houses North American Energy Services as well as Clement Pappas' administrative services and lab facilities. With the completion of this Agreement of Sale with Verizon Wireless, three additional parcels of land, each approximately 10 acres, are available for development at Salem Business Centre. Mr. Minor noted that the Authority invested its resources in the project to spur development and associated job growth for the benefit of area residents.

In addition to being economic development incubators, the DRBA air facilities are important

community resources as shown by some of the activities that took place at DRBA's air fields in 2009.

At Delaware Air Park, for instance, Delaware State

conducts NASA and Air Force ROTC pilot training during the summer. At Cape May Airport the second annual Acrobast Aerobatic competition, sponsored by local chapters of the International Aerobatic Club, was a huge success. It's a family friendly event that grabs the attention of young and old. At Millville Airport, the annual Wheels and Warbirds Airshow was postponed because of the economy, but a WWII Warbirds free open house featuring up-close opportunities with dozens of



priceless WWII airplanes on the airport's runway ramps was held in October. At New Castle Airport in January, a Cub Scout den, part of Troop 902 from Bear, Delaware, toured the facility to learn about fire safety, air traffic control functions and airport operations.



P u b l i c S a f e t y

The DRBA Police Department is an accredited, professional police force committed to public service, crime prevention and highway safety.

The Delaware River and Bay Authority Police Department is committed to protecting and serving our patrons, the Authority, and its employees. Our mission is accomplished by a highly motivated, expertly trained group of men and women, who are personally committed to public service, crime prevention, and highway safety.

Led for the past 16 years by Col. John R. McCarnan, the DRBA Police Department was found in its last accreditation cycle to be 100 percent compliant with the standards required by the Commission on Accreditation for Law Enforcement Agencies, Inc.

The Department once again presented its annual awards for outstanding service and also announced promotions at its annual awards ceremony in December.

| *Police Dogs* |

The Police Department entered into an agreement with the Department of Homeland Security/Transportation Security Administration/National Explosives Detection Canine Team Program for three explosive detection canine teams. This is the first marine-based team for the joint program, although there were more than 600 teams nationwide in 2009.

The DRBA will receive reimbursement of \$40,000 a year and the TSA will also provide the unit with three explosive storage magazines and training aids. Each human partner in the teams will be provided with a home kennel for his canine partner as well as one at troop headquarters. The K-9s' police officer partners are required to attend a 10-week training session.

The program exists to deter and detect the introduction of explosive devices into the transportation system. The use of highly trained Explosives Detection Canine Teams is a proven deterrent to terrorism, according to the project leaders.

Police dogs have been a part of the DRBA police department for more than a decade.

2009 Community Contributions

The DRBA's Community Contribution Policy complements and enhances the Authority's core mission and reflects its 40-year history of giving back to the community and public that it serves. The Authority is committed to a balanced approach between support for community based non-profit organizations and trustworthy utilization of the motoring public's toll revenues.

The Authority supports causes that benefit citizens in the State of Delaware and the four southern counties of the State of New Jersey. Community contributions are balanced between the states of New Jersey and Delaware.

| | | | |
|--------------------------------------------|---------|--------------------------------------|---------|
| Access to Art Inc. | \$3,000 | Delaware State University Foundation | \$5,000 |
| AIDS Coalition of Southern New Jersey Inc. | 1,000 | Delaware Technical and Community | |
| Alzheimer's Association and Related | | College Education Foundation | 15,000 |
| Disorders Association | 1,000 | Delaware Theatre Company | 5,100 |
| American Red Cross Cape May County | 1,500 | Delaware Wrestling Alliance | 7,500 |
| Atlantic Cape Community Foundation | 1,500 | Duffy's Hope Inc. | 3,000 |
| Big Brothers Big Sisters of Burlington, | | Easter Seals Delaware and Maryland's | |
| Camden and Gloucester Counties | 1,000 | Eastern Shore | 7,000 |
| Big Brothers Big Sisters of Cumberland | | Eastside Community Learning Center | |
| and Salem Counties | 5,000 | Foundation. | 5,000 |
| Boys and Girls Club of Delaware | 5,000 | | |
| Boys and Girls Clubs of Gloucester County | 8,000 | | |
| Bridgeton Area Chamber of Commerce | 2,500 | | |
| Bridgeton Area Police Athletic League | 7,000 | | |
| Bridgeton Area Police Athletic League | 9,550 | | |
| Bridgeton-Cumberland Tourism Association | 5,000 | | |
| Buttonwood Civic Association | 1,067 | | |
| Calvary Community Development | | | |
| Corporation | 5,000 | | |
| Cape May County Council on Alcoholism | | | |
| and Drug Abuse Inc. | 2,000 | | |
| Cape May Stage Inc. | 3,000 | | |
| Cape Regional Medical Center Inc. | 10,000 | | |
| Cape Volunteers in Medicine Inc. | 5,000 | | |
| Center for Family Services | 2,750 | | |
| Children's Beach House Inc. | 5,000 | | |
| Christina Cultural Arts Center Inc. | 5,100 | | |
| Court Appointed Special Advocates of | | | |
| Cumberland, Gloucester and Salem | | | |
| Counties | 1,000 | | |
| Delaware Ecumenical Council on Children | | | |
| and Family | 1,000 | | |
| Delaware Military Heritage and Education | | | |
| Foundation | 2,000 | | |
| Delaware Police Chiefs' Foundation | 5,000 | | |



[DRBA Deputy Executive Director Frank Minor joins with Commissioner Samuel Lathem to present Lawrence Roane, chairman of the Peter Spencer Family Life Foundation, with a \$5,000 check to help defray the cost of the August Quarterly Celebration that is aimed to educate the Wilmington community on the history of Peter Spencer and the legacy of the "Big Quarterly." Started in 1814, the August Quarterly became a kind of independence day for black people on the Delmarva Peninsula. The annual celebration commemorates the founding of the Union Church of Africans, the first African American Church, independently incorporated, in the U.S.]

2009 Community Contributions, continued

| | | | |
|------------------------------------------------------------------------------|---------|--------------------------------------------------------|---------|
| First Night Dover Inc. | \$3,500 | Seaman's Center of Wilmington Inc. | \$2,400 |
| Friends of Cape May Jazz Inc. | 4,000 | Shadow Equestrian Inc. | 2,000 |
| Friends of Wilmington Parks | 5,000 | South Jersey Health System Foundation | 3,500 |
| Glassboro Child Development Center | 2,500 | South Jersey Rising Star Track Club Inc. | 1,500 |
| Gloucester County Chamber of Commerce | 2,500 | Special Olympics Delaware Inc. | 7,500 |
| Gloucester County Children's Arts Society, Inc. | 3,000 | Sussex County Animal Association Inc. | 2,500 |
| Greater Dover Foundation | 3,500 | Swedesboro Economic Development Committee | 5,000 |
| Greater Lewes Foundation | 5,000 | The Center for Therapeutic and Educational Riding Inc. | 4,000 |
| Habitat for Humanity of New Castle | 10,000 | The Dover Century Club | 5,000 |
| Historic Cold Spring Village Foundation | 2,500 | The Lewes Historical Society | 1,000 |
| Historical Educational Lodge Hall Preservatory Inc. | 6,000 | The Overfalls Maritime Museum Foundation | 2,000 |
| Hoops Factory Inc. | 1,000 | The Partnership Inc. | 5,000 |
| Howard J. Weston Community and Senior Center Inc. | 1,000 | The Wellness Community Delaware | 1,400 |
| Kent Sussex Industries Inc. | 2,000 | The Wetlands Institute | 1,500 |
| Kinfolk Limited | 1,000 | Township of Deerfield Recreation Committee | 5,000 |
| Kingswood Community Center Inc. | 1,200 | United Way of Delaware Inc. | 5,000 |
| LA Esperanza Inc. | 2,000 | United Way of Salem County | 2,500 |
| Literacy Volunteers of Gloucester County | 1,471 | University of Delaware | 2,500 |
| Meals on Wheels of Salem County Inc. | 4,000 | West Center City Early Learning Center Inc. | 10,000 |
| Metropolitan Wilmington Urban League | 2,000 | West Cumberland Little League | 2,000 |
| Mid Atlantic Center for the Arts | 5,000 | Woodstown Rotary Foundation Inc. | 1,000 |
| Millville Army Air Field Museum | 3,500 | Young Audiences of New Jersey Inc. | 2,500 |
| Mom's House Inc. (Dover) | 5,000 | | |
| Most Worshipful Prince Hall Grand Lodge Free and Accepted Masons of Delaware | 7,000 | | |
| Naval Air Station Wildwood | 5,000 | | |
| New Castle Public Library Company | 1,000 | | |
| Newfield Terrace Community Action Organization | 7,829 | | |
| Parent Information Center of Delaware Inc. | 1,333 | | |
| Penncader Hundred Community Center Inc. | 2,000 | | |
| Peter Spencer Family Life Foundation (August Quarterly Festival Committee) | 5,000 | | |
| Pratt Corcoran Association for the Delaware College of Art and Design | 1,000 | | |
| Rehoboth Beach Film Society | 2,500 | | |
| Ronald McDonald House of Delaware | 2,000 | | |
| Salem Community College Foundation | 13,000 | | |
| Salem Community Recreation Center Inc. | 2,500 | | |
| Salem County Historical Society | 3,500 | | |
| Salem County Vocational and Technical School Foundation Inc. | 4,000 | | |
| Salem Oaks Little League Football Inc. | 2,500 | | |



| DRBA Commissioner VanSant presented a check to Bridgeton Police Chief Mark Ott and others involved with the Bridgeton Area Police Athletic League to be used in support of the organization's activities and programs benefiting community youth. |



P e o p l e • E v e n t s • A w a r d s

The employees and leadership of the DRBA have always taken part in community outreach programs in the region. In 2009, a year in which charitable giving and outreach have been more important than ever, DRBA people's community involvement has continued to make a difference in many lives. An employee-led group called the Community Initiatives Committee (CIC) organizes and oversees many of the outreach programs that take place throughout the Authority.

In May, a team of 10 DRBA employees and their family members, organized by the CIC, raised nearly \$2,500 for the American Heart Association's Start! Walk on the very misty Ocean City, New Jersey, boardwalk. The weather didn't deter the DRBA walkers from making the heart healthy 5K effort.

In the summer, the CIC completed its Food

Drive Initiative which provided food and toiletry items to food banks in Cape May, Gloucester, Cumberland and Salem Counties in New Jersey and in the State of Delaware. The initiative, which began in May and

concluded in August, gave support to food banks that had been experiencing decreased contributions and increased demand.

On the heels of the food drive, the CIC delivered 100 bookbags filled with new school supplies to four school districts in the region:

Colonial and Seaford in

Delaware and Logan Township and Wildwood Crest in New Jersey. But DRBA employees went even further by donating additional school supplies through donation boxes placed throughout the various complexes. The elementary school leaders who received the donations were extremely pleased by the DRBA employees' efforts.



People • Events • Awards, continued

In addition, the CIC organized an Authority-wide clothing drive that benefited the Salvation Army. The employees at the DMB complex donated 30 bags of clothing and the employees in Cape May donated another 20 bags.

And once again employees banded together to provide Thanksgiving baskets and Christmas gifts to needy families through the DRBA region.



| Service Awards |

| 5 Year Service Tracey Cherry, Anthony Crescenzi, Kimberly Gattuso, Patrick Gavin, Michael Houseman, John Hughes, Charles James, Jonny Johnson, Mary Lou Jordan, Michael Kiger, Frank Littleton, John D. McCarthy, Wanda McClairen, Patricia Neary, Kelly Phillips-Parker, Susan Polak, Wendy Lee Scott, Donna Spiegel, Sharon Urban, Joseph Wardach, and Mary Winnington

| 10 Year Service John Altieri, James Bell, John Chollis, John Coover, Russell Drummond, Dan Godwin, Michelle Griscom-Collins, Jeff Hoffman, John Jones, Christopher Justis, Frank Land, Patricia-Ann Lavalley, Susan Lonergan, Dennis McVay, Edward Moore, Thomas Nichols, Mark O'Connor, P. Michael Olliver, Thomas Papale, Mary Laraine Rathof, Gary Remster, Cary Ridley, Andrew Ritchie, John Sarro, Alexis Schaal, Beth Sendzia, Michael Sherno, and Chitoko Sowers

| 15 Year Service Robert Biliski, Douglas Clark, Victor Ferzetti, Thomas Jones, James Kleb, Harold Knotts, Dave Macomber, Joseph Napoleon, Stan Piotrowski, Gerald Podgorski, Peter Raftery, Isidoro Sorace, and Gordon Tosto

| 20 Year Service Louis Berge, Jeffery Cook, Grace Creamer, Carmen Dixon, Todd Fisher, Gary Forester, William Harner, Bryan Helm, Michael Hullinger, Diane Klineburger, George Nason, Clayton Palmer, Brenda Plumley-Kenney, Kathryn Ragan, Dana Read, and Charisse Rudolph

| 25 Year Service Patrick Canning, John Cawman, John Cornwell, Dennis Craighton, Joseph DeSantis, Joseph DiStefano, Dale Findlay, William Greenling, Roy Lucadema, Joseph Olson, Thomas Quigg, Michael Scanlon, Robert Vance, and John Zajackowski

| 30 Year Service David Schwaab

| Retirements: Ken Bolyard, Maintenance Specialist III; Albert Burns, AB Seaman 1st Class; Todd Fisher, Customer Service Representative; George Howell, Vessel Maintenance Specialist III; Karen Lucas, Retail Supervisor; Edward Moore, AB Seaman 1st Class; Evelyn Munno, POS Coordinator; Kenneth Rathof, Maintenance Specialist III; Mary Laraine Rathof, Food Service Worker/DMB; Laurence Sharp, Manager-Ferry Marketing; Mary Agnes St. Jacques, Food Service Supervisor; James Wilks, Maintenance Specialist III

| Teamwork: Ryan K. Dolbow, John K. Jaeger, Jr., Lewis M. Megonigal, C. Frank Moore, Jr., Kenneth R. Overton, Christopher S. Schaal, Joseph B. Smith, Michael T. Stewart, Kathleen F. Berardi, Mary Lou Czesceik, Deborah A. Pinto

| Leadership: Benjamin S. Clendaniel, Douglas H. Clark

| Customer Service: Bryan C. Helm

| Volunteerism: Joseph H. Ewing

| Operational Excellence: Christine James, Gerald L. Podgorski



**Delaware
River & Bay
Authority**

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P. O. Box 71 • New Castle, DE 19720 • www.drba.net

