

# Commissioner's Monthly Report January 2019

Christine Beyer Commissioner



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## **Sustainability and Exit Plan** Performance as of December 31, 2017 Monitor Report Release on July 18, 2018



TO BE MAINTAINED Successfully Maintained					
	Measure Description	Target	Performance		
	Intake Workers Caseload (Local Offices)	95%	97%	1	
	Intake Workers Caseload	90%	96%	1	
	Permanency Workers Caseload (Local Offices)	95%	100%	1	
	Permanency Workers Caseload	95%	100%	1	
Caseloads	Adoption Workers Caseload (Local Offices)	95%	97%	1	
Ca	Adoption Workers Caseload	95%	98%	•	
	Supervisor/Worker Ratio	95%	100%	1	
	IAIU Investigators Caseload	95%	100%	1	
	Adequacy of DAsG Staffing	100%	100%	1	
	Child Health Units	Met	Met	1	
	Timeliness of Investigation Completion (60 days)	85%	83%	1	
	Timeliness of Investigation Completion (90 days)	95%	95%	1	
	IAIU Timeliness of Investigation Completion (60 days)	80%	82%	1	
es	Initial Family Team Meetings	80%	91%	1	
easun	Subsequent FTMs within 12 months	80%	83%	1	
Process Measures	Subsequent FTMs after 12 months Reunification Goal	90%	85%	1	
Pro	Subsequent FTMs after 12 months Other than Reunification Goal	90%	100%	1	
	Initial Case Plans- for Children Entering Placement	95%	94%	1	
	Timeliness of Current Plans	95%	97%	1	
	Caseworker Contacts with Children – NewPlacement/Placement Change	93%	94%	1	

	Measure Description	Target	Performance	
nres	Caseworker Contact with Children in Placement	93%	96%	V
Meas	Parent-Child Visits –weekly	60%	80%	1
Process Measures	Parent-Child Visits – biweekly	85%	93%	1
Pro	Independent Living Assessments	90%	93%	1
ally	Educational Needs	80%	86%	V
Annu	Quality of Case Planning and Services	75%	74%	1
Quality Measues Annually	Housing (July - Dec 2017)	95%	92%	1
lity Me	Employment/Education (July - Dec 2017)	85%	95%	V
Qua	Quality Investigations (March 2018)	85%	91%	1
	Placing Siblings groups of 2 & 3 (CY 2017)	80%	76%	•
	Placing Siblings groups of 4 or More (CY 2017)	80%	83%	1
	Recruitment for Sibling Homes Serving Four or More (CY 2017)	Met	Met	1
_	Placement Stability- First 12 Months in Care (CY 2016)	84%	85%	•
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2015)	88%	94%	1
asures	Abuse and Neglect of Children in Foster Care (CY 2017)	0.49%	0.24%	•
эте Ме	Repeat Maltreatment In-home (CY 2016)	7.2%	6.5%	>
Outco	Maltreatment Post-Reunification (CY 2014)	6.9%	6.4%	1
	Permanency within 12 Months (CY 2016)	42%	42%	V
	Permanency within 36 Months (CY 2014)	80%	80%	•
	Permanency within 48 Months (CY 2013)	86%	86%	1
	Needs Assessment (July - Dec 2017)	Met	Met	J

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	1
Case Practice Model successfully maintained	1
State Central Registry successfully maintained	1
Appropriate Placements successfully maintained	1
Service Array successfully maintained	1
Medical/Behavioral Health Services successfully maintained	1
Training successfully maintained	1
Flexible Funding successfully maintained	1
Resource Family Care Support Rates successfully maintained	1
Permanency successfully maintained	1
Adoption Practice successfully maintained	1

	TO BE ACHIEVED					
	Measure Description	Target	Performance			
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	75%			
Proces M	Child Visits with Siblings	85%	80%			
nnually	Quality of Teaming (CY 2017)	75%	59%			
Quality Measues Annually	Quality of Case Plans (CY 2017)	80%	53%			
Quality A	Services to Support Transitions (CY 2017)	80%	59%			
res Annually	Re-entry to Placement (CY 2015)	9%	11.2%			
Outcome Measures Annually	Permanency within 24 Months (CY 2015)	66%	64%			

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## SUSTAINABILTY AND EXIT PLAN Key Performance Indicators On or About November 30<sup>th</sup>, 2018

"To Be Achieved" Measures					
	Month	<sup>1</sup> Doufousson	Exit Plan	% to Meet	
	WOILLI	† Performance	Target	Target	
CW Visits with Parent 2x/Month	November '18	65%	90%	-25%	
Child Visit with Siblings	November '18	66%	85%	-19%	

"To Be Maintained" Measures					
	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	October '18	77%	80%	-3%	
Subsequent FTMs within 12 Months	November '18	84%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=23)	November '18	87%	90%	-3%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	November '18	89%	90%	-1%	
Investigation Timeliness CP&P 60 Days	September '18	84%	85%	-1%	
Investigation Timeliness CP&P 90 Days	September '18	95%	95%	0%	
Investigation Timeliness IAIU	November '18	86%	80%	0%	
Initial Case Plans	November '18	95%	95%	0%	
Ongoing Case Plans	November '18	96%	95%	0%	
Parent-Child Weekly Visit <sup>2</sup>	November '18	58%	60%	-2%	
Parent-Child Visits Biweekly	November '18	72%	85%	-13%	
CW Visits Child Monthly (at placement site) <sup>3</sup>	November '18	93%	93%	0%	
CW Visits Child 2x/Month for first 2 Months in Placement	September '18	87%	93%	-6%	
Ind. Living Assessments 14-18 Years Old	November '18	89%	90%	-1%	
Supervisor Worker Ratio	November '18	100%	95%	0%	
Caseloads: IAIU Investigators	November '18	100%	95%	0%	
Caseloads: Intake	November '18	93%	90%	0%	
Caseloads: Permanency	November '18	100%	95%	0%	
Caseloads: Adoption	November '18	97%	95%	0%	

The blue bar indicates DCF performance in the current month.

The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>&</sup>lt;sup>1</sup>Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

<sup>&</sup>lt;sup>2</sup> Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>&</sup>lt;sup>3</sup> Caseworker visits with Children in Placement (all locations) November 2018: **96%.** 



#### DCF At A Glance Dashboard

### On or About November 30<sup>th</sup>, 2018

DCF At a Glance	
DCF: Total Children Served in the Month <sup>1</sup>	85,794
CP&P: Children/Youth Served	49,343
Children Under 18	47,304
OOH Setting (< 18)	5,424
In-Home Setting (< 18)	41,880
Youth 18-21	2,039
OOH Setting (>18)	322
In-Home Setting (>18)	1,717
FCP: Total Clients Served <sup>3</sup>	19,785
DOW: Total Clients Served (Monthly)	10,158
DCF: Families Served in the Month <sup>4</sup>	31,330
CP&P	24,553
FCP (Family Success Centers & Home Visiting)	6,777

CSOC <sup>5</sup> Quick Facts			
Youth Open with CSOC 2(unduplicated count)	36,451		
DD Eligible Children (unduplicated count)	13,902		
MRSS: Dispatches in the month	2,063		
MRSS: Interventions (includes prior dispatches)	1,835		
Remained in same Living situation	97%		
Care Management: Children Served	12,305		
OOH Behavioral Health Settings: Children Served	991		
Placed out of State	1		
PerformCare Calls	8,943		
DD Related Calls	1,512		

Hotline Referrals	14,067
CPS Reports	35%
CWS Referrals	12%
Number of Human Trafficking Referrals <sup>7</sup>	11
Response Timeliness	97%
Monthly Staff Contacts/Children OOH	93%
Entries to Care	225
Shelter Placements (October 2018)	-
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days <sup>8</sup>	94%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,662

FSCs: Families Served (October)	2,997
Home Visiting: Families Served (October)	3,780
SBYSP: Clients Served (October)	13,008
	•
DV Services: Clients Served (October)	864
Residential	21%
Non-Residential	79%
SAARC: Clients Served (October)	965
*Displaced Homemaker: Clients Served (October)	
New Clients	N/A
**Rape Prevention Clients Served (October)	8,329

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>&</sup>lt;sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>&</sup>lt;sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>&</sup>lt;sup>4</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

 $<sup>^{5}</sup>$  CSOC Children may receive multiple services and are counted multiple times.

<sup>&</sup>lt;sup>6</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

<sup>&</sup>lt;sup>7</sup>The cumulative number of human trafficking referrals between November 2013 and November 2018 was 763. This figure could change depending on when the data is extracted.

<sup>8</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.
OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

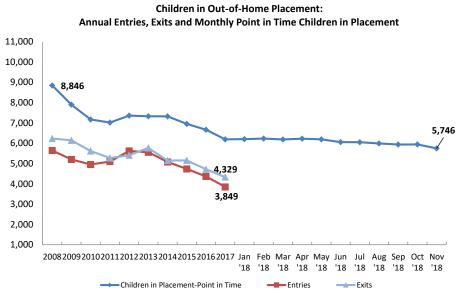
<sup>\*</sup> Displaced Homemaker data is not available for the month of October 2018. As a result, the total number of clients served for DOW does not include DH clients served.

<sup>\*\*</sup>RPE began using a new web-based data system in October 2018. Some data is missing at the time this report was generated.

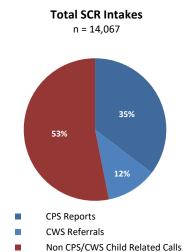


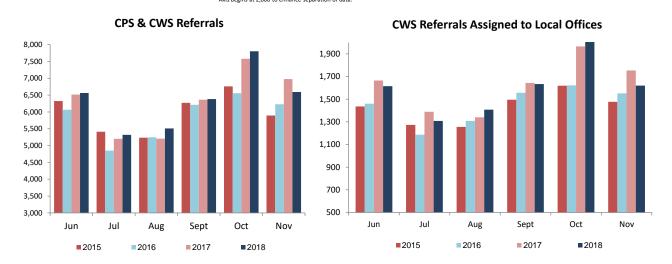
## **Section I: Child Protection & Permanency**

СР&Р Q	uick Facts		
Data in this chart includes children up to age 20.99		Nov-18	Δ from Nov '17
Families Under CP&P Supervision		24,553	-1%
Children Under CP&P Supervision		49,343	0%
Children Receiving CP&P In-Home Services		43,597	1%
Children in CP&P Out-of-Home Placement			
Resource Family (non-Kin)	53.7%		
Resource Family Kinship	37.0%	5,746	-10%
Group and Residential	7.7%		
Independent Living	1.6%		
Children Legally Free for Adoption (Excludes TF	PR Appeals)	1,009	7%
Finalized Adoptions to date (CY2018) - As of 11	/30/2018	985	-10%
Children in Subsidized Kinship Legal Guardians	hip	1,716	-6%
Children in Subsidized Adoptions		13,946	0%
Entries to Care		225	-32%
Exits from Care	•	447	-3%



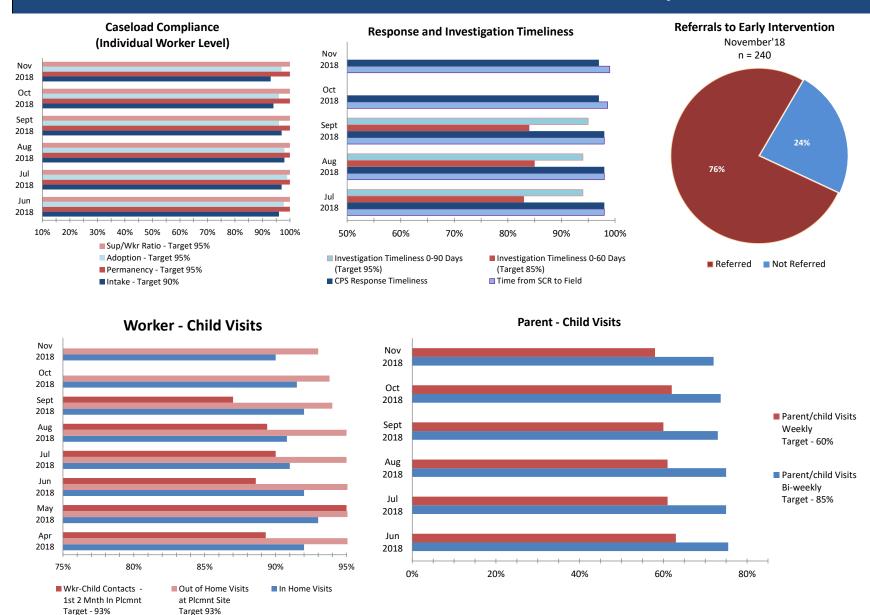
Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.





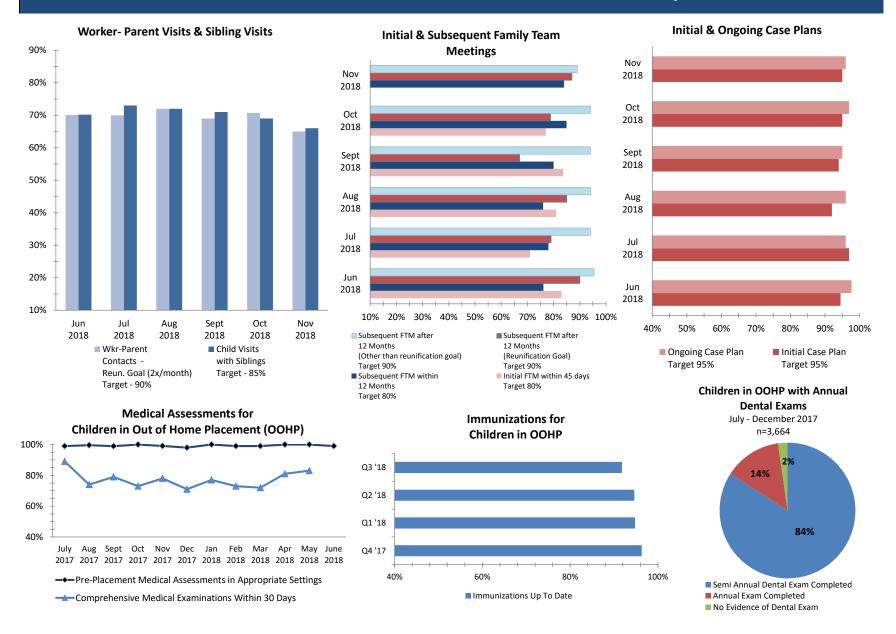


## **Section I: Child Protection & Permanency**





## **Section I: Child Protection & Permanency**





## **Section II: Adolescent Services**

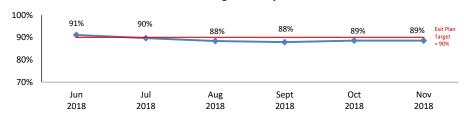
## OAS Quick Facts (November 2018)

#### Youth 18-21

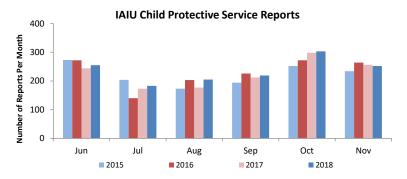
Youth 18-21 years old served by CP&P <sup>4</sup>					
Youth served "In Home" living with a parent/relative or living independently <sup>5</sup>					
Youth served "Out-of-Home"					
Family Based Setting	(55.3%)	322			
Congregate Care Setting	(22.0%)	322			
Independent Living	(22.7%)				
Youth Receiving Adoption or KLG Subsidy					

<sup>&</sup>lt;sup>4</sup> The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

## Completed Independent Living Assessments of Youth Ages 14-18 years

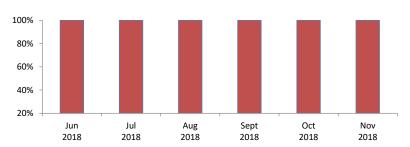


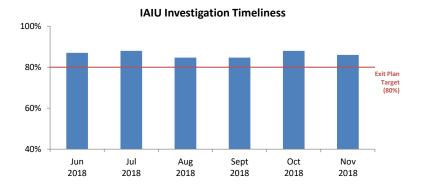
## **Section III: Institutional Abuse Investigation Unit**



### IAIU Caseload Report Statewide

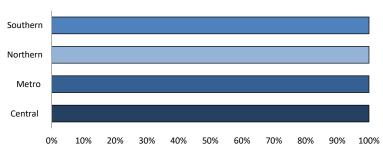
No more than 8 new investigations and 12 cases/month





## **IAIU Caseload Report by Region**

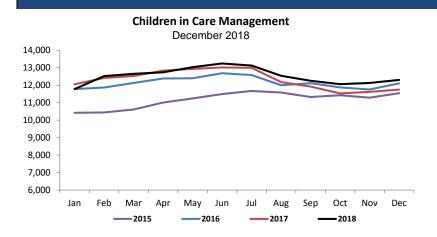
November 2018

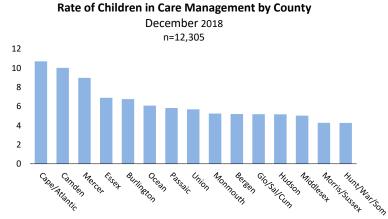


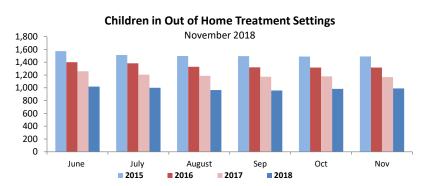
<sup>&</sup>lt;sup>5</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting. 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

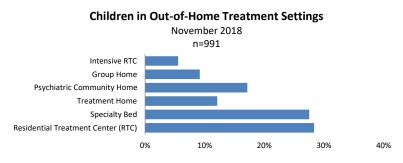


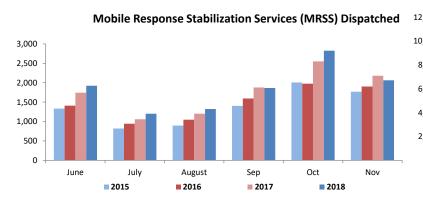
## Section IV: Children's System of Care

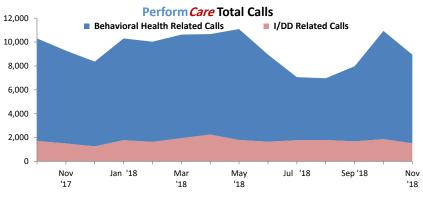












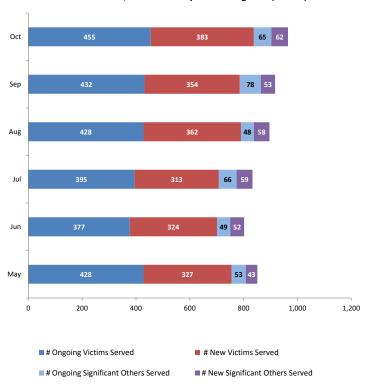


## **Section V: Family & Community Partnerships**

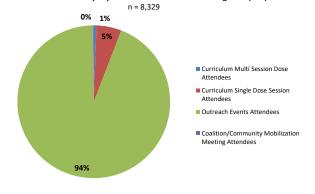


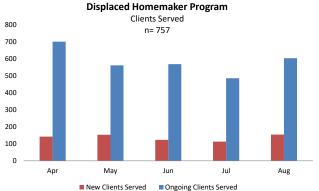
## **Section VI: Division on Women**

### Sexual Assault, Abuse and Rape Care Programs (SAARC)



#### Individuals Served by Rape Prevention and Education Programs (RPE)

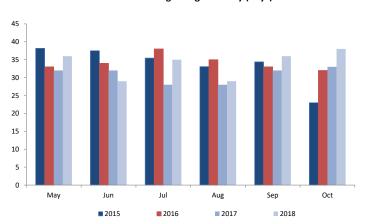






## **Section VI: Division on Women**

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

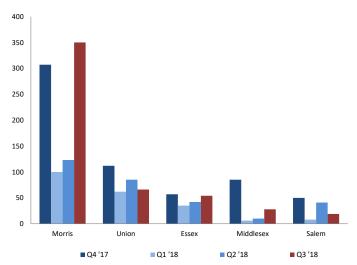


Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services



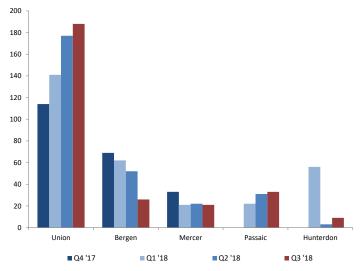
Top 5 Counties with Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



## <u>Top 5 Counties with Unmet Need for Non-Residential DV Services</u>

Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

<sup>\*</sup> Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

## **CP&P** Key Performance Indicators by Local Office - 6 Months View

Met Target				Within 10% of Meeting Target					< 60% of Final Target				
Local Office	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure	Measure
	6	9	10	13	14	16	17	18	19	22	28	29	30
Atlantic East	94%	93%	97%	92%	95%	80%	100%	100%	100%	96%	67%	52%	64%
Atlantic West	97%	88%	97%	90%	94%	78%	85%	80%	94%	95%	79%	56%	65%
Bergen Central	100%	93%	100%	99%	99%	85%	100%		100%	100%	93%	83%	93%
Bergen South	98%	98%	100%	96%	98%	91%	94%	0%	100%	100%	87%	59%	79%
Burlington East	97%	100%	96%	83%	96%	87%	73%	100%	100%	100%	92%	69%	83%
Burlington West	86%	96%	95%	63%	88%	74%	94%	33%	79%	91%	76%	60%	71%
Camden Central	93%	80%	92%	81%	88%	95%	95%	100%	87%	87%	72%	58%	72%
Camden East	96%	93%	97%	58%	86%	92%	83%	100%	83%	96%	72%	60%	73%
Camden North	82%	87%	94%	63%	89%	52%	40%	0%	92%	93%	60%	55%	71%
Camden South	90%	87%	97%	75%	93%	83%	57%	100%	57%	84%	78%	66%	82%
Cape May	100%	94%	98%	89%	97%	91%	86%	100%	100%	78%	87%	69%	79%
Cumberland East	96%	85%	95%	88%	94%	39%	63%	100%	100%	100%	63%	69%	75%
Cumberland West	97%	98%	99%	77%	94%	81%	97%	100%	95%	98%	74%	58%	72%
Essex Central	99%	93%	91%	89%	96%	25%	73%	100%	84%	88%	54%	50%	63%
Essex North	77%	100%	98%	89%	97%	92%	67%	0%	50%	100%	66%	44%	67%
Essex South	90%	68%	91%	84%	95%	75%	88%	100%	100%	100%	46%	41%	49%
Gloucester East	99%	92%	96%	60%	85%	90%	88%	100%	100%	97%	78%	76%	82%
Gloucester West	99%	95%	98%	80%	95%	91%	91%	75%	96%	100%	64%	70%	78%
Hudson Central	100%	94%	85%	91%	94%	69%	93%	100%	92%	97%	52%	53%	60%
Hudson North	95%	100%	96%	89%	93%	100%	33%		80%	100%	77%	57%	80%
Hudson South	100%	94%	98%	91%	94%	100%	86%	100%	100%	100%	77%	60%	82%
Hudson West	100%	95%	98%	91%	97%	88%	100%	100%	100%	100%	82%	75%	85%
Hunterdon	100%	93%	89%	78%	95%	36%	100%		100%	100%	66%	49%	71%
Mercer North	98%	79%	89%	76%	92%	79%	69%	80%	72%	84%	61%	56%	70%
Mercer South	98%	76%	92%	75%	93%	96%	100%		100%	87%	67%	57%	71%
Middlesex Central	89%	70%	91%	64%	90%	35%	75%	100%	57%	88%	31%	48%	59%
Middlesex Coastal	100%	81%	96%	89%	97%	67%	70%	100%	100%	100%	71%	48%	71%
Middlesex West	93%	68%	77%	83%	94%	53%	45%	25%	83%	73%	37%	49%	63%
Monmouth North	97%	90%	98%	93%	98%	89%	100%	50%	100%	100%	85%	61%	76%
Monmouth South	99%	95%	100%	87%	97%	67%	88%	100%	100%	94%	83%	61%	79%
Morris East	100%	93%	100%	92%	95%	100%	100%		100%	100%	70%	65%	76%
Morris West	99%	91%	96%	74%	86%	84%	54%	100%	100%	100%	72%	58%	81%
Newark Center City	100%	97%	94%	80%	96%	75%	52%	86%	90%	100%	71%	58%	79%
Newark Northeast	100%	96%	87%	92%	98%	88%	67%	93%	96%	100%	69%	63%	80%
Newark South	95%	91%	91%	82%	93%	100%	93%	100%	98%	93%	57%	54%	67%
Ocean North	100%	93%	99%	90%	98%	89%	94%	67%	100%	100%	77%	62%	79%
Ocean South	100%	98%	98%	93%	97%	83%	97%	100%	95%	100%	73%	56%	73%
Passaic Central	98%	94%	97%	89%	96%	89%	92%		100%	93%	80%	58%	75%
Passaic North	99%	91%	97%	91%	96%	53%	63%	45%	84%	86%	73%	63%	85%
Salem	93%	92%	95%	80%	95%	65%	90%		100%	98%	81%	64%	85%
Somerset	100%	85%	96%	88%	97%	91%	100%	100%	100%	94%	70%	59%	70%
Sussex	100%	87%	98%	96%	99%	83%	100%		40%	100%	79%	68%	80%
Union Central	94%	71%	94%	89%	98%	93%	100%	100%	100%	100%	54%	56%	68%
Union East	80%	81%	84%	90%	96%	100%	53%	100%	88%	80%	39%	44%	56%
Union West	100%	100%	96%	91%	97%	76%	100%	100%	100%	100%	42%	43%	57%
Warren	100%	78%	78%	72%	92%	71%	65%		100%	100%	68%	58%	77%
Statewide	96%	90%	94%	84%	95%	80%	80%	80%	94%	94%	70%	59%	74%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed	
M# 6	Ongoing Case Plans	95%	June '18-November '18	
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	April '18-September '18	
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	June '18-November '18	
M# 13	Investigation Completion within 60 days	85%	April '18-September '18	
M# 14	Investigation Completion within 90 days	95%	April '18-September '18	
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	May '18-October '18	
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	June '18-November '18	
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	June '18-November '18	
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	June '18-November '18	
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	June '18-November '18	
M# 28	Caseworker visits Parent 2x/Month	90%	June '18-November '18	
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	10/20/2018-11/24/2018	
M# 30	Bi-weekly Parent-Child Visits	85%	June '18-November '18	



## Worker and Office Caseads by Worker Type and by cal Office - November 2018

		Met Target	< 70% of workers in compliance					
	<sup>1</sup> Intake			anency	<sup>3</sup> Adoption			
cal Office	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No		
Atlantic East	89%	No	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	100%	Yes		
Bergen Central	100%	Yes	100%	Yes	100%	Yes		
Bergen South	88%	No	100%	Yes	100%	Yes		
Burlington East	100%	Yes	100%	Yes	100%	Yes		
Burlington West	91%	Yes	100%	Yes	100%	Yes		
Camden Central	96%	Yes	100%	Yes	50%	No		
Camden East	83%	No	97%	Yes	100%	Yes		
Camden North	100%	Yes	100%	Yes	100%	Yes		
Camden South	96%	Yes	100%	Yes	100%	Yes		
Cape May	100%	Yes	100%	Yes	100%	Yes		
Cumberland East	92%	Yes	100%	Yes	100%	Yes		
Cumberland West	96%	Yes	100%	Yes	100%	Yes		
Essex Central	96%	Yes	100%	Yes	100%	Yes		
Essex North	100%	Yes	100%	Yes	100%	Yes		
Essex South	100%	Yes	100%	Yes	100%	Yes		
Gucester East	86%	No	100%	Yes	100%	Yes		
Gucester West	100%	Yes	100%	Yes	100%	Yes		
Hudson Central	96%	Yes	96%	Yes	50%	No		
Hudson North	100%	Yes	100%	Yes				
Hudson South	94%	Yes	100%	Yes	100%	Yes		
Hudson West	80%	No	100%	Yes	100%	Yes		
Hunterdon	100%	Yes	100%	Yes	100%	Yes		
Mercer North	47%	No	100%	Yes	86%	No		
Mercer South	100%	Yes	100%	Yes	100%	Yes		
Middlesex Central	100%	Yes	100%	Yes	100%	Yes		
Middlesex Coastal	96%	Yes	100%	Yes	100%	Yes		
Middlesex West	87%	No	100%	Yes	100%	Yes		
Monmouth North	83%	No	100%	Yes	100%	Yes		
Monmouth South	70%	No	100%	Yes	100%	Yes		
Morris East	100%	Yes	100%	Yes	100%	Yes		
Morris West	89%	No	100%	Yes	100%	Yes		
Newark Center City	100%	Yes	100%	Yes	100%	Yes		
Newark Northeast	84%	No	100%	Yes	90%	No		
Newark South	100%	Yes	100%	Yes	88%	No		
Ocean North	97%	Yes	100%	Yes	100%	Yes		
Ocean South	100%	Yes	100%	Yes	100%	Yes		
Passaic Central	97%	Yes	100%	Yes	100%	Yes		
Passaic North	100%	Yes	100%	Yes	100%	Yes		
Salem		No	100%	Yes	100%	Yes		
Somerset	76% 75%	No	100%	Yes	100%	Yes		
Sussex	100%	Yes		Yes	100%	Yes		
		Yes	100%	Yes		Yes		
Union Central	95%	Yes	100%	Yes	100%	Yes No		
Union East	100%		100%		80%	-		
Union West	100%	Yes	100%	Yes	100%	Yes		
Warren	100%	Yes	100%	Yes	100%	Yes		
Statewide <sup>4</sup>	93%	Yes	100%	Yes	97%	Yes		

#### 1 Intake

#### 2 Permanency

- Permanency worker compliance: % of workers who meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%
- Office Compliance: % of offices that meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

#### 3 Adoption

- Adoption worker compliance: % of adoption workers who meet the casead standards of 15 or fewer children. Target = 95%
- Office Compliance: % of offices that meet the casead standards of 15 or fewer children. Target = 95%
- Offices with blank data do not carry adoption caseads , however adoption cases in those offices are handled by other offices in that area.

#### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

<sup>-</sup> Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

 $<sup>-</sup> Office \ Compliance: \% \ of \ offices \ that \ meet \ the \ case ad \ standards \ of \ no \ more \ than \ 8 \ new \ intakes \ and \ 12 \ total \ families. \ Target = 95\%$