

INDEX

Citations are to Title, Chapter and Subchapter

A

ACCESS.

Public utilities.

Customer's premises, access to, 14:3-3.

ACCIDENTS.

Cable television, records and reports, 14:18-6.

Gas pipeline companies, 14:7-1.

Public utilities, underground services, reports, 14:2-3, 14:2-4, 14:3-6.

Underground services, reports, 14:2-3, 14:2-4, 14:3-6.

ACCOUNTS AND ACCOUNTING.

Cable television, customer bills and payments, 14:18-3.

Electricity and electric companies, 14:5-6.

Gas companies, 14:6-5.

Public utilities.

Adjustment clauses, over or under recovered cost balances, interest, 14:3-13.

Customers bills and payments for service, 14:3-7.

Telephone utilities, 14:10-1A.

ADULT-ORIENTED INFORMATION ACCESS TELEPHONE SERVICE.

Restrictions, 14:10-7.

ADVERTISEMENTS.

Energy competition.

Retail choice consumer protection.

Standards for advertising, 14:4-7.

AIR CONDITIONING.

Appliance efficiency, certification and testing standards, 14:8-5.

ALTERNATE OPERATOR SERVICES.

Telecommunications, regulation, 14:10-6.

APPEAL AND REVIEW.

Cable television, municipal ordinances, 14:18-11.

APPEARANCE.

Cable television, administrative hearings, 14:17-3.

Public utilities, regulatory commissioners, 14:1-3.

APPLIANCES.

Efficiency, certification and testing standards, 14:8-5.

ATTORNEYS.

Public utilities board, ethical conduct, 14:1-3.

AUDITS AND AUDITORS.

Public utilities, management, 14:3-12.

B

BONDS.

Cable television, petitions for authority to issue, 14:17-6.

Public utilities, petitions for authority to issue, 14:1-5.

BRANDS, MARKS AND LABELS.

Electricity suppliers, environmental information disclosure, 14:8-3.

Actual generation data, label based on, 14:8-3 Appx A.

Benchmark and default values, 14:8-3 Appx F.

Default information, label for new product based on, 14:8-3 Appx C.

Environmental claim, label for new product based on, 14:8-3 Appx B.

Fuel types, definitions, 14:8-3 Appx E.

Label update and distribution timing requirements, 14:8-3 Appx H.

BUSINESS.

Energy improvement program, grants and loans, 14:31-1.

C

CABLE TELEVISION.

Access to customer's premises, 14:18-4.

Answers and replies, petitions, 14:17-7.

Appeal and review, municipal ordinances, consent for operation of system, 14:18-11.

Appearances, hearings, 14:17-3.

Approval, certificates of approval, 14:18-12.

Bills, customer bills and payments, 14:18-3.

Bonds, petitions for authority to issue, 14:17-6.

Approval, certificates of approval, 14:18-12.

Certificates and certification, petitions for certificate of approval, 14:17-6.

Complaints.

Informal complaints, procedures, 14:17-6.

Records, 14:18-6.

Compliance, orders, decisions and recommendations, 14:17-11.

Compromise and settlement, conferences, 14:17-8.

Conduits, rents, calculation, joint use, 14:18-2.

Conferences, settlement conferences, 14:17-8.

Connection, refusal to connect with customer's installation, 14:18-4.

Consent, municipal consent for operation of system, 14:18-11.

Construction, facilities, 14:18-2.

Contested case hearings, 14:17-9.

Customer rights, 14:18-3.

Decisions, 14:17-11.

Denial of application for renewal, certificate of approval, 14:18-13.

Deposits, condition of supplying or continuing service, 14:18-4.

Discontinuance of service, 14:18-3, 14:18-4.

Discrimination, rates, restrictions against, 14:18-16.

Ducts, rents, calculation, joint use, 14:18-2.

Equipment.

Maintenance, 14:18-2.

Special equipment, customer rights, 14:18-3.

Testing, 14:18-9.

Expenses and expenditures, administrative expenses, 14:17-2.

Facilities, construction and maintenance, 14:18-2.

Fees, 14:17-2.

Filing, 14:18-7.

Certificates of approval, 14:18-12.

Petitions, 14:17-6.

Uncontested case proceedings, 14:17-10.

Forms.

Answers and replies, 14:17-7.

Bills for service, 14:18-3.

Municipal consent, 14:18-11.

Petitions, 14:17-6.

Franchises, system-wide.

Application, 14:18-14.

Terms and conditions, 14:18-15.

Generally, 14:17, 14:18.

Hearings, 14:17, 14:17-9.

Administrative law judges, 14:18-13.

Contested case hearings, 14:17-9.

Fees, 14:17-2.

Franchise applications, 14:18-14.

Municipal consent for operation of system, 14:18-11.

Pleadings, 14:17-4.

INDEX

ENERGY —Cont'd

Reduction in usage, energy emergency, 14:29.
Shortages, energy emergency, 14:29.

ENERGY, DEPARTMENT OF.

Energy planning and conservation division, business energy improvement program, 14:31-1.

ENERGY COMPETITION.

Affiliate relations, 14:4-3.
Applicability of provisions, 14:4-1.
Energy anti-slamming, 14:4-2.
Energy licensing and registration, 14:4-5.
General provisions, 14:4-1.
Government energy aggregation programs, 14:4-6.
Retail choice consumer protection, 14:4-7.
Scope of provisions, 14:4-1.

ENERGY PLANNING AND CONSERVATION DIVISION.

Business energy improvement program, 14:31-1.

ENTRY ON LAND OR WATERS.

Cable television, access to customers premises, 14:18-4.
Public utilities, access to customers premises, 14:3-3.

ENVIRONMENTAL PROTECTION.

Electricity suppliers and basic generation service providers.
Environmental information disclosure, 14:8-3.

ENVIRONMENTAL PROTECTION DEPARTMENT.

Small water companies, takeover regulations, 14:9-6.

EVIDENCE.

One-call damage prevention system.
Prima facie evidence of negligence, 14:2-6.
Underground facilities.
One-call damage prevention system.
Prima facie evidence of negligence, 14:2-6.

EXCAVATIONS.

One-call damage prevention system, 14:2.

EXPENSES AND EXPENDITURES.

Cable television, administrative expenses, 14:17-2.
Nuclear electricity generating facility, decommissioning, 14:5A.

EXTENSIONS OF SERVICE.

Public utilities, rates and charges, 14:3-8.

F

FEES.

Energy licensing and registration, 14:4-5.

FILING.

Public utilities board, petitions, 14:1-5.

FINES AND PENALTIES.

Electricity and electric companies.
Distribution, standards, 14:5-8.
Environmental disclosure information, violations, 14:8-3.

Energy competition.

Affiliate relations, violations, 14:4-3.
Natural gas pipelines, safety violations, 14:7-2.
One-call damage prevention system, 14:2-6.
Public utilities.

Vegetation management standards, violations, 14:5-9.

Unauthorized change in service (slamming).

Telecommunications, service providers, 14:10-11.

Underground facilities.

One-call damage prevention system, 14:2-6.

FIRES AND FIRE PROTECTION.

Gas pipeline companies, 14:7-1.

Water supply.

Combined domestic water and fire suppression services, 14:9-8.

FORMS.

Public utilities board, petitions, 14:1-5.

FRANCHISES.

Cable television.

System-wide franchise.
Applications, 14:18-14.
Terms and conditions, 14:18-15.

Public utilities, petitions for approval, 14:1-5.

FUNDS.

Business energy development program, demonstration program fund, 14:31-1.
Nuclear electricity generating facility, decommissioning trust fund, 14:5A-4.

G

GAS COMPANIES.

Accounts and accounting, 14:6-5.
Adjustment clauses, over or under recovered cost balances, interest, 14:3-13.

Bills and payments for service, 14:3-7.

Budget billing and payment plans, residential accounts, 14:3-7.

Connections, 14:6-3.

Conservation.

Energy emergencies, 14:29.

Construction.

Pipelines, 14:7-1.
Plant and facility construction, 14:6-2.

Consumer protection from unfair competition.

Affiliate relations, 14:4-3.
Anti-slamming, 14:4-2.

Discontinuance of service, nonpayment of bills, 14:3-3A.

Diversions of service, 14:3-7.

Drug and alcohol testing of employees, 14:6-3.

Emergencies.

Energy emergency, 14:29.
Leaks, 14:6-3.
Shutdown of high pressure distribution system, 14:6-2.

Energy emergency, 14:29.

Facilities.

Plants and facilities, construction, 14:6-2.

Fines and penalties, natural gas pipelines, safety violations, 14:7-2.

Gas detectors, 14:6-2.

Generally, 14:6.

Inspectors and inspection, leaks, 14:6-2.

Involuntary curtailment of use, priority plan, energy emergency, 14:29-3.

Landlord and tenant, discontinuance of service, 14:3-3A.

Leaks.

Emergency telephone number, 14:6-3.
Gas detectors, 14:6-2.
Inspection and repair, 14:6-2.

Notice.

Discontinuance of service, 14:3-3A.
Significant natural gas events, 14:3-6.

Odorization of gas, 14:6-3, 14:7-1.

Officers and employees, emergency personnel, 14:6-3.

Payments, bills and payments for service, 14:3-7.

Plans and specifications.

Energy emergencies, priority plan for involuntary curtailment, 14:29-3.

Plants and facilities, construction, 14:6-2.

Pressure requirements, 14:6-3.

Priority plan for involuntary curtailment, energy emergencies, 14:29-3.

Quality of gas distributed, 14:6-3.

Rates and charges.

Bills and payments for service, 14:3-7.

Records and recordation, retention of records, 14:6-5.

Reduction in customers' usage, energy emergency, 14:29.

Safety, 14:7-1.

Natural gas pipelines, violations, fines and penalties, 14:7-2.

Service, 14:6-3.

Discontinuance of service, nonpayment of bills, 14:3-3A.
Reductions in use, energy emergency, 14:29.

Shortages, energy emergency, 14:29.

INDEX

GAS COMPANIES —Cont'd

Significant natural gas events.

Reporting, 14:3-6.

Telephone system information, 14:3-6.

Termination of service, nonpayment of bills, 14:3-3A.

Tests.

Meters, 14:6-4.

Odorization of gas, 14:6-3.

Pipelines, 14:7-1.

GAS MAINS OR PIPES.

Accidents, records and reports, 14:7-1.

Classification of system, 14:7-1.

Construction, requirements, 14:7-1.

Corrosion control, 14:7-1.

Damage prevention, intrastate gas pipelines, safety, 14:7-1.

Electric installations, safety requirements, 14:7-1.

Emergencies.

Excavations, one-call damage prevention system, 14:2-3.

Leaks, 14:6-3.

Shutdown of high pressure distribution system, 14:6-2.

Federal Code, compliance, 14:7-1.

Fines and penalties, safety violations, 14:7-2.

Gas detectors, 14:6-2.

Generally, 14:7-1.

Intrastate gas pipelines, safety, 14:7-1.

Leaks, 14:6-1.

Emergency telephone number, 14:6-3.

Gas detectors, 14:6-2.

Inspection and repair, 14:6-2.

Meters, 14:6-4.

Master meter system, 14:6-6.

One-call damage prevention system, 14:2.

Pressure requirements, 14:6-3.

Safety, 14:7-1.

Fines and penalties, 14:7-2.

Shutdown of high pressure system, 14:6-2.

Shut off valves, 14:7-1.

Tests, 14:7-1.

Underground services.

Accidents, reports, 14:2-3, 14:2-4, 14:3-6.

Minimum depth, 14:7-1.

One-call damage prevention system, 14:2.

Welding, 14:7-1.

GASOLINE.

Energy emergencies, 14:29.

Sales, energy emergencies, restrictions, 14:29-6.

State set aside program, energy emergencies, 14:29-5.

GOVERNOR.

Energy emergency, proclamation, 14:29.

Proclamations, energy emergency, 14:29.

GRANTS.

Business energy improvement program, 14:31-1.

Energy conservation, business energy improvement program, 14:31-1.

Matching grants, business energy improvement program, 14:31-1.

H

HAZARDOUS SUBSTANCES AND WASTE.

Underground services, protection, markouts, one-call damage prevention system, 14:2.

HEARINGS.

Natural gas pipelines, safety violations, 14:7-2.

Nuclear electricity generating facility, decommissioning costs, 14:5A-3.

Public utilities board.

Contested case hearings, 14:1-8.

HEAT AND HEATING.

Appliance efficiency, certification and testing standards, 14:8-5.

HOLDING COMPANIES.

Public utility holding company standards, 14:4-4A.

HOUSEHOLD APPLIANCES.

Efficiency, certification and testing standards, 14:8-5.

I

INJUNCTIONS.

One-call damage prevention system, 14:2-6.

Underground facilities.

One-call damage prevention system, 14:2-6.

INSPECTION AND INSPECTORS.

Electricity and electric companies, distribution, standards, 14:5-8.

Sewer and water utilities, 14:9-2.

Water supply plants and systems, 14:9-2.

INTEREST.

Public utilities, adjustment clauses, over or under recovered cost balances, 14:3-13.

INTERRUPTIONS OF SERVICE.

Cable television, 14:18-3.

Reports and records, 14:18-6.

Electricity and electric companies, distribution, standards, 14:5-8.

Gas pipeline companies, 14:7-1.

Public utilities, 14:3-3.

Telephone utilities, 14:10-1A.

INVESTIGATIONS AND INVESTIGATORS.

Energy slamming, 14:4-2.

Unauthorized change in service (slamming).

Telecommunications, service providers, 14:10-11.

L

LANDLORD AND TENANT.

Public utilities, discontinuance of service, 14:3-3A.

LEASES.

Cable television, petitions for approval, 14:17-6.

Public utilities, petitions for approval, 14:1-5.

LIABILITY INSURANCE.

Cable television, 14:18-8.

LICENSES AND PERMITS.

Clean power marketer license, 14:4-5.2.

Electric power supplier, 14:4-5.2.

Energy licensing, 14:4-5.

Gas supplier, 14:4-5.2.

LIGHTS AND LIGHTING.

Appliance efficiency, certification and testing standards, 14:8-5.

LOANS.

Business energy improvement program, 14:31-1.

Energy conservation, business energy improvement program, 14:31-1.

M

MARKETS AND MARKETING.

Energy competition.

Retail choice consumer protection.

Standards for marketing, 14:4-7.

MERGER AND CONSOLIDATION.

Cable television, petitions for approval, 14:17-6.

Public utilities, petitions for approval, 14:1-5.

METERS.

Electric meters, 14:5-4.

Renewable energy systems.

Net metering and interconnection standards, 14:8-4.

Gas meters, 14:6-4.

High pressure natural gas meters, protecting from damage, 14:6-7.

Master meter systems, 14:6-6.

Generally, 14:3-4.

Replacement, 14:3-4.

INDEX

REGULATORY COMMISSIONERS —Cont'd

Generally, 14:1.
Notice, 14:1-4.
Orders.
Compliance, 14:1-10.
Petitions, 14:1-5.
Pilot study for electronic submittal of rules and regulations, 14:1-1.
Pleadings, 14:1-4.
Practice and procedure, 14:1.
Cable television, 14:17.
Recommendations, compliance, 14:1-10.
Representation of parties, ethical conduct, 14:1-3.
Service of process, 14:1-4.
Uncontested case proceedings, 14:1-9.
Shortages in energy supply, energy emergency, 14:29.
Uncontested case proceedings, 14:1-9.

RENEWABLE ENERGY.

Electricity.
Environmental information disclosure, 14:8-3.
General provisions and definitions, 14:8-1.
Interim standards, 14:8-2.
Net metering and interconnection standards, 14:8-4.

REOPENING HEARING OR RECORD.

Public utilities board, contested case hearings, 14:1-8.

REPORTS.

Cable television, 14:18-6, 14:18-7.
Nuclear electricity generating facilities, decommissioning, trust fund, 14:5A-4.
One-call damage prevention system, 14:2-3, 14:2-4.
Sewers and sewerage, consumer confidence reports, 14:9-9.
Water supply plants and systems, consumer confidence reports, 14:9-9.

REPRESENTATION.

Public utilities board, 14:1-3.

RIGHT OF ENTRY.

Public utilities.
Access to customer's premises, 14:3-3.

RIGHT OF WAY.

Buried cables and conductors, installation next to electrical supply cables, 14:5-2.
Electricity and electric companies, underground service, 14:5-5.
Underground service, installation next to electrical supply cables, 14:5-2.

S

SAFETY.

Gas companies, regulations, 14:7-1.

SALES.

Cable television, sale or lease of property, petitions for approval, 14:17-6.
Gasoline, energy emergencies, regulation and control of retail sale, 14:29-6.
Public utilities, petitions for approval, 14:1-5.

SECURITIES.

Public utilities, issues, petitions, 14:1-5.

SERVICE OF PROCESS.

Cable television, pleadings, 14:17-4.
Public utilities board.
Service and notice of proceedings, 14:1-4.
Uncontested case proceedings, 14:1-9.

SEWERS AND SEWER SYSTEMS.

Adjustment clauses, over or under recovered cost balances, interest, 14:3-13.
Construction, 14:9-2.
Consumer confidence reports, 14:9-9.
Generally, 14:9.
Inspection, 14:9-2.
Overflow, prevention, 14:9-3.

SEWERS AND SEWER SYSTEMS —Cont'd

Purchased sewerage treatment adjustment clauses, over or under recovered cost balances, interest, 14:3-13.
Records, preservation, 14:9-5.
Reports, consumer confidence reports, 14:9-9.
Underground services, protection, markouts, one-call damage prevention system, 14:2.

SHARES AND SHAREHOLDERS.

Cable television, petitions for authority to issue shares, 14:17-6.
Public utilities, issuance, petitions for authority to issue, 14:1-5.

SMALL WATER COMPANY TAKEOVERS.

Application of law, 14:9-6.

SOLAR ENERGY.

Renewable energy, interim standards, 14:8-2.

STATE.

Energy emergencies, 14:29.
Oil and petroleum products, energy emergencies, state set aside program, 14:29-5.

STREETS AND ALLEYS.

Gas pipeline companies, safety regulations, 14:7-1.

T

TAKEOVERS.

Small water companies, 14:9-6.

TARIFFS.

Cable television, tariff filings or petitions, 14:17-6.
Public utilities, 14:1-11.
Cable television, tariff filings or petitions, 14:17-6.
Generally, 14:3-1.

TELECOMMUNICATIONS.

Accounts and accounting, 14:10-1A.
Adult-oriented information access telephone service, 14:10-7.
Alternative operator service, regulation, 14:10-6.
Applicability, 14:10-1.
Bills and payments for service, 14:10-2.
Blocked access, adult-oriented information access telephone service, 14:10-7.
Buried cables and conductors, new residential subdivisions, 14:10-14.
Cable television, telephone system, reports, 14:18-7.
Carriers.
Non-financial reporting requirements, 14:10-4.
Change in telephone number.
Redirection of calls, 14:10-1A.
Children and minors.
Adult-oriented information access telephone service, 14:10-7.
Coin-operated telephones, 14:10-1A.
Competitive services, regulation, 14:10-5.
Complaints, investigations, 14:10-1A.
Connections.
Service connections, 14:10-1A.
Construction.
Facilities, 14:10-1A.
Correctional institutions.
Inmate pay telephone service, special provisions, 14:10-9.
Customer provided pay telephone service, 14:10-9.
Definitions, 14:10-1.
Directories, publication and distribution, 14:10-1A.
Discontinuance, competitive service offerings, 14:10-5.
Discrimination, intraLATA toll calls, local exchange carriers, competition, 14:10-10.
Error in directory listing.
Utility responsibilities, 14:10-1A.
Fines and penalties, service providers, 14:10-11.
Generally, 14:10.
Imputation standards, local exchange carriers, intraLATA toll calls, 14:10-10.
Inspectors and inspections.
Tests and maintenance, 14:10-1A.
Interruptions of service, 14:10-1A.

INDEX

TELECOMMUNICATIONS —Cont'd

IntraLATA toll calls, presubscription, 14:10-10.
Investigations, service providers, 14:10-11.
Itemization of toll charges, 14:10-2.
Local access transport areas, toll calls, presubscription, 14:10-10.
Local exchange carriers.
 IntraLATA toll calls, competition, 14:10-10.
Minimum service levels, 14:10-1A.
Numbers and numbering, reclamation, 14:10-3.
Operator service providers, regulation, 14:10-6.
Out of service refunds, 14:10-2.
Payments, customers bills and payments for service, 14:10-2.
Providers, 14:10-11.
Public pay telephone service, 14:10-9.
Quality standards and reporting, 14:10-1A.
Rates and charges.
 Bills and payments for service, 14:10-2.
 Competitive telecommunications services, 14:10-5.
 Information provided to customers, 14:10-1A.
Reclamation, numbers and numbering, 14:10-3.
Record keeping, 14:10-1.
Reports.
 Non-financial reporting requirements, 14:10-4.
Restricted access, adult-oriented information access telephone service, 14:10-7.
Service, 14:10-1A.
 Adult-oriented information access telephone service, restrictions, 14:10-7.
 Alternate operator service, 14:10-6.
 Bills and payments for service, 14:10-2.
 Competitive services, regulation, 14:10-5.
 Slamming, service providers, 14:10-11.
 Unauthorized changes, service providers, 14:10-11.
Service providers, 14:10-11.
 Mass migration upon departure from a service territory, 14:10-12.
 Sample notice letters, 14:10-12 Appx A.
 Timeline for mass migration, 14:10-12 Appx B.
Slamming, service providers, 14:10-11.
Solicitation, service providers, 14:10-11.
Suspension of service, voluntary suspension, 14:10-2.
Tariffs, competitive local exchanges, 14:10-5.
Telephone system information, 14:3-6.
Termination, residential services, 14:3-3A.
Toll calls, local access transport areas, presubscription, 14:10-10.
Unauthorized change in service (slamming), 14:10-11.
Underground services.
 Protection, markouts, one-call damage prevention system, 14:2.
Unfair trade practices, intraLATA toll calls, local exchange carriers, competition, 14:10-10.

TESTS AND TESTING.
Appliance efficiency, certification and testing standards, 14:8-5.
Cable television, equipment, 14:18-9.
Electric meters, 14:5-4.
Gas pipeline companies, 14:7-1.

TRAFFIC SIGNS AND SIGNALS.
Appliance efficiency, certification and testing standards, 14:8-5.

TRANSMISSION OF CASES.
Public utilities board, pretransmittal conferences, 14:1-7.

TREES.
Public utilities.
 Tree trimming standards, 14:5-9.

TRUST FUNDS.
Nuclear electricity generating facility, decommissioning trust fund, 14:5A-4.

U

UNCONTESTED CASES.

Cable television, 14:17-10.
Public utilities board, 14:1-9.

UNDERGROUND ELECTRIC POWER AND COMMUNICATION LINES.

One-call damage prevention system, 14:2.

UNDERGROUND FACILITY PROTECTION ACT.

Natural gas pipelines, safety violations, 14:7-2.

UNDERGROUND SERVICES.

One-call damage prevention system, 14:2.

Enforcement, 14:2-6.
Excavators and responsible contractors, 14:2-3.
Flag or stake over facility, 14:2 Appx.
Markouts, 14:2-5, 14:2 Appx.
One-call system operator, 14:2-2.
Penalties, 14:2-6.
Underground facility operators, 14:2-4.
Violations, 14:2-6.

UNFAIR COMPETITION.

Energy competition.

See ENERGY COMPETITION.

Telecommunications, intraLATA toll calls, local exchange carriers, competition, 14:10-10.

V

VEGETATION.

Public utilities.

Tree trimming standards, 14:5-9.

W

WATER SUPPLY.

Acquisition, small water companies, takeover regulations, 14:9-6.
Adjustment clauses, over or under recovered cost balances, interest, 14:3-13.

Adjustments, rates, purchased water adjustment clause, 14:9-7.

Combined domestic water and fire suppression services, 14:9-8.

Consumer confidence reports, 14:9-9.

Fires and fire suppression.

Combined domestic water and fire suppression services, 14:9-8.

Generally, 14:9.

Inspection, 14:9-2.

Landlord and tenant, discontinuance of service, 14:3-3A.

Meters, 14:9-4.

Pressure and volume of water service, 14:9-3.

Purchased water adjustment clause, 14:9-7.

Over or under recovered cost balances, interest, 14:3-13.

Rates and charges.

Purchased water adjustment clause, 14:9-7.

Records, preservation, 14:9-5.

Reports.

Consumer confidence reports, 14:9-9.

Small water companies, takeovers, 14:9-6.

Takeovers, small water companies, 14:9-6.

Underground services, protection, markouts, one-call damage prevention system, 14:2.

WELDING.

Natural gas pipelines, 14:7-1.

WINTER TERMINATION PROGRAM.

Residential electric and gas service, 14:3-3A.