

Who is Eligible

- Residents living in STEP designated disaster areas can participate in the program.
- The local government will identify target areas based on damage assessments from disaster data sources. The local government will reach out to households eligible for STEP assistance.
- The local municipality will decide what assistance can be made available under the STEP program to eligible households.

Work Performed Under STEP

- STEP is for residential properties only.
- Work will be performed at the request of the homeowner, by contractors and/or volunteers.
- The homeowner cannot be directly reimbursed for any work performed by themselves or their own contractor under the STEP program.
- Residents have 30 days to submit Right of Entry (ROE) to local governmental officials.
- All repairs done through STEP must be completed within 60 days of signed Right of Entry (ROE).

Hurricane Sandy



STEP Pilot Program

The Next STEP in Your Recovery



What is STEP

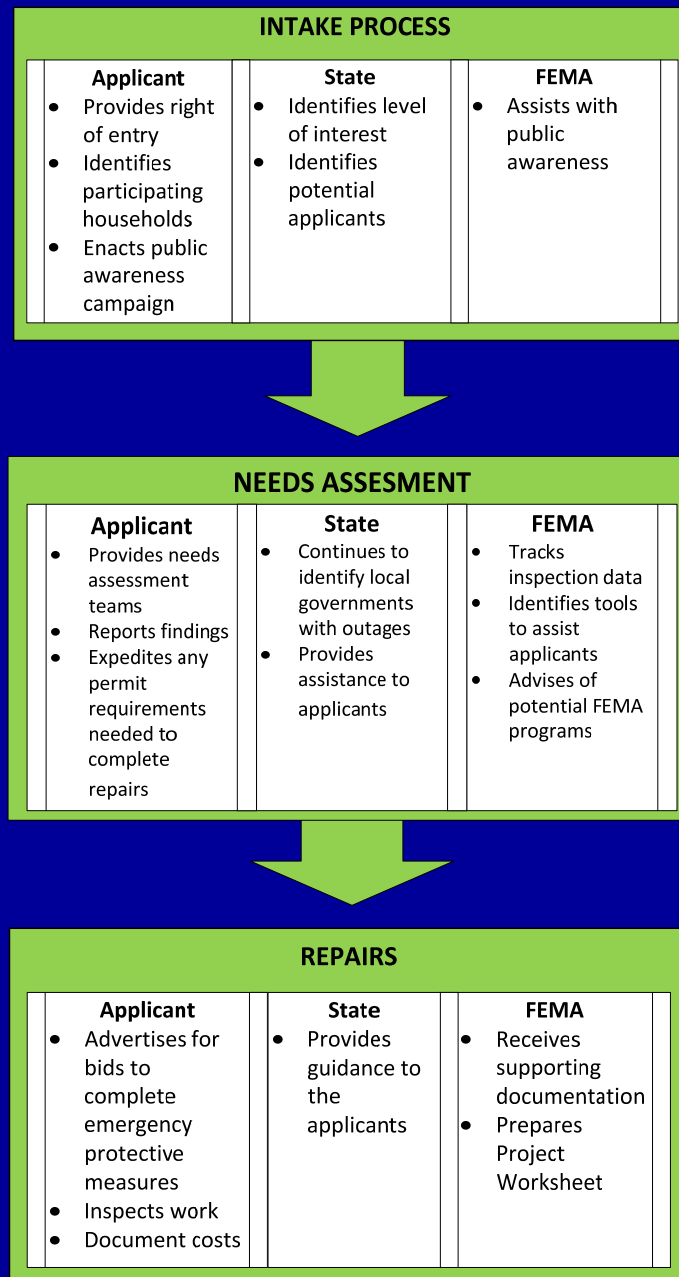
- The FEMA STEP Program provides essential power to affected residences, allowing individuals to return to or remain in their home.
- Helps restore limited temporary electricity, heat and hot water to households that were identified to be able to regain power by temporary repairs.



This is an example of a STEP eligible home.

SHELTERING AND TEMPORARY ESSENTIAL POWER (STEP)

ROLES AND RESPONSIBILITIES



Assistance Offered

Residential Electrical Meter Repairs

- This repair is intended to accelerate power restoration to homes with storm damaged electrical meters.

Shelter Essential Measures

- For homes that are STEP eligible, the program will provide limited temporary electricity, heat and hot water to meet basic life sustaining needs while permanent repairs are made.

Rapid Temporary Exterior Repairs

- These are necessary and essential repairs to protect storm-damaged homes from further damage that may present an immediate threat to life and property.
- This may include: securing broke windows, covering damaged exterior walls and roofs, and patching and securing damaged exterior doors.