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 Call NJPIES Call Center for medical information related to COVID: [800-962-1253](tel:800-962-1253)

Governor Phil Murphy • Lt. Governor Sheila Oliver
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Hotlines/Helpines/Treatment Directories

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Related Links
Community Wellness Centers
Community Peer Recovery Centers
Addiction Services Treatment Directory
Mental Health Treatment Directory
Mental Health Screening Centers - English
Mental Health Screening Centers - Spanish



New Jersey
MentalHealthCares
 1-866-202-HELP(4357)
Who cares? We do!



Are You Looking for Substance Abuse Treatment?

DMHAS has created a [searchable directory](#) to assist in locating programs for alcohol and drug abuse treatment and related services in the State for adolescents and adults. The treatment directory can be searched by alphabet or name of treatment agency, by county, by municipality, by type of treatment services, type of care, special populations, type of funding and special initiatives.

You can also contact your [County Drug and Alcohol Director](#) to inquire about local treatment resources.

In addition, you can dial 1-844-276-2777 for the IME Addictions Access Center, which can provide information and referral to substance abuse treatment agencies statewide. This free service is available 24 hours a day, 7 days a week, and information shared is confidential.

Are You Looking for a Substance Abuse prevention Program?

A directory of funded substance abuse prevention providers can be found by [clicking here](#).

[Click here](#) if you are looking for Clinical and Peer Support for Opiate Use. To help us spread the word about this invaluable helpline, please [click here](#) for more information.

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Are you Looking for Mental Health Treatment?

*****PLEASE NOTE***** If you are seeking services, please [click here](#) for assistance.

The New Jersey Directory of Mental Health Services is available for on-line viewing. The document is broken into three parts. [Part One](#) contains some preliminary remarks. [Part Two](#) lists all community programs funded by the New Jersey Division of Mental Health and Addiction Services, and sorted by the County served. [Part Three](#) lists all of the programs, sorted by the type of program service.

If you've found incorrect information in the Directory and would like to provide a correction, please e-mail dmhas.webhelp@dhs.nj.gov. Or, complete the [correction form](#) and return to:

Trina Jordan, Web Administrator
 Division of Mental Health and Addiction Services
 5 Commerce Way
 P.O. Box 362
 Hamilton, NJ 08625-0362

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Other Directories

- ▶ [Mental Health Crisis Centers](#)
- ▶ [Mental Health Crisis Centers-Spanish](#)
- ▶ [SAMHSA Treatment Locator](#)

For mental health information and referrals, call toll-free (800) 382-

Hotlines



In an Emergency Dial
9-1-1

	NJ Hope Line (suicide prevention) 1- (855)-654-6735
	Call 1- (855) 652-3737 (click here for more information)
	The Peer Recovery Warmline: Call 1- (877) 292-5588
	National Suicide Hotline call 1-800-273-8255
	NJ Mental Health Cares 1-866-202-HELP (4357) or TTY: 1-877-294-4356 or E-mail: help@njmentalhealthcares.org
<p>IME Addictions Access Center: #1-844-276-2777</p>	IME Addictions Access Center 1-844-276-2777
	Veterans Counseling Hotline CALL 1-866-VETS-NJ4 (1-866-838-7654)
	Call 1-800-GAMBLER or visit www.800gambler.org This service provides 24 hour information to help compulsive gamblers and referrals to self-help groups and counseling services.
	American Association of Poison Control Centers
	First Responders Helplines
	<p>Hours of Operation</p> <p>Monday 8am - 4pm Tuesday 8am - 8pm Wednesday 8am - 8pm Thursday 8am - 8pm Friday 8am - 4pm Saturday 8am - 4pm Sunday 8am - 4pm</p>

Working With People Who Are Deaf or Hard of Hearing in a Treatment or Prevention Setting

[Working With People Who Are Deaf or Hard of Hearing in a Treatment or Prevention Setting](#)

How to File a Complaint About a NJ Substance Abuse Treatment Facility

To register a complaint regarding any substance abuse treatment facility in New Jersey, you may CALL TOLL FREE, 1 (877) 712-1868, during normal business hours, 8:30 a.m. to 4:30 p.m., and speak with your county's Coordinator. After normal business hours, call the same toll free number and you may leave a message and your call will be returned by a Coordinator the next business day.

If you wish to remain anonymous, you may. However, it is preferable that you leave a first name and phone number so that a Coordinator will be able

to contact you with any questions. **Your anonymity will be protected.** Your name will not be revealed to the facility unless you give permission to do so, and we will not leave a message on your phone unless you indicate that it is OK for someone to leave a message.

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Reporting State Hospital Abuse, Neglect, Safety or Quality Concerns

When an individual has any concerns about patient care and safety in the hospitals, the following steps should be taken:

- 1) Contact the patient's unit team leader or program coordinator
- 2) Contact the Section Chief of the unit
- 3) Contact the Patient Representative

If the concerns have not been addressed by any of the above routes, the individual is encouraged to contact the Chief Executive Officer of the respective hospital:

Ancora Psychiatric Hospital	(609) 561-1700
Ann Klein Forensic Center	(609) 633-0892
Greystone Park Psychiatric Hospital	(973) 538-1800
Trenton Psychiatric Hospital	(609) 633-1500

OR

DMHAS Toll-Free 1-800-382-6717

To report patient abuse at a state hospital, call the Patient Services Compliance Unit (PSCU) at 1-888-490-8413 ([click here](#) for more information).

If the concerns cannot be resolved through the hospital, the individual is encouraged to contact The Joint Commission by either calling 1-800-994-6610 or sending an e-mail to: complaint@jointcommission.org.

Other External Advocacy Agencies:

Disability Rights New Jersey

210 S. Broad Street, 3rd Floor
Trenton, NJ 08608
(609) 292-9742
(800) 922-7233 (in N.J. only)
(609) 633-7106 (TTY)
E-mail: advocate@drnj.org
Website: <http://www.drnj.org>

New Jersey Department of the Public Advocate

Division of Mental Health Advocacy - (609) 826-5057
Email: PublicAdvocate@advocate.state.nj.us
Website: <http://nj.gov/defender/structure/mha/>

Office of the Ombudsman for the Institutionalized Elderly

(877) 582-6995
Website: <http://www.nj.gov/ooie/>


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Incident Reporting within Mental Health Community Agency Settings

Effective October 1, 2013, the Department of Human Services (DHS) and the Division of Mental Health and Addiction Services (DMHAS) implemented a strengthened system for unusual incident reporting involving incidents and allegations occurring within mental health community agency settings. [Please click here](#) for additional information.

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