New Jersey

Personne

department of

Personnel



About the New Jersey Department of Personnel

The Department of Personnel's (DOP's) mission is to attract, develop and retain a high quality workforce for New Jersey's State, county and municipal governments. The Department maintains a partnership with management and labor to develop a fair, efficient human resource delivery system rewarding quality, merit and productivity.

The DOP is responsible for providing personnel services and programs not only to State agencies, but also to most of the State's counties and municipalities. Under the provisions of Title 11A of the New Jersey Statutes, the DOP administers a merit system of personnel management for the central agencies of State Government; for career non-academic employees at our State Colleges; and for more than 300 local jurisdictions in New Jersey, including 20 of 21 counties and nearly 200 municipalities. The Department serves a combined total of approximately 190,000 employees.

Established initially as the Civil Service Commission, the Department's role within the State has shifted from being a purely regulatory agency to an agency that serves as an advisory and customer service hub on personnel issues for State and local agencies. This Department serves as an essential component in the State for developing and implementing sound human resource policies and providing technical support. The DOP also has a statutory role as the agency responsible for job classification, leave management, salary administration, and most workforce related matters. The Department has a constitutional role in the administration of a Merit System ensuring that, "appointments and promotions shall be made according to merit and fitness to be ascertained...by examination which...shall be competitive....." In meeting this mandate, the Department centrally administers the Civil Service process.

For detailed data regarding New Jersey's civil service workforce, view the Department of Personnel's Workforce Profile reports located at: <u>http://www.state.nj.us/personnel/publication/index.htm</u>.

CONTENTS:

- 1 Governor's Message
- 2 Commissioner's Message
- 3 Snapshot of 2005
- 4 DOP's Unique Functions
- 7 Protecting the Rights of Employees and Applicants
- 8 Challenges
- 9 Response to Challenges
- 13 Technological Advances
- 15 Recruiting, Training and Retaining
- 17 DOP's Evolving Role
- 18 Merit System Board Members
- 19 Advisory Boards
- 24 HRM Consultants & Service Territory
- 25 Departments/Agencies/Offices
- 26 Listing of Autonomous Local Merit System Jurisdictions



State of New Jersey

Office of the Governor P O Box 001 Trenton New Jersey 08625-0001 (609) 292-6000

September 13,2006



Jon S. Corzine Governor

A Message from the Governor:

In recent years, the state of New Jersey has experienced some challenging times. As such, our public agencies have had to cut costs, increase productivity and improve services for New Jerseyans. In order to accomplish this, our agencies have had to stay focused and target resources where they deliver the best results to elected leaders and citizens.

Staying focused during such demanding times requires state government to provide survival tools such as well-designed human resource management and technology systems that deliver improved services at the same or lower costs. As our state government faces issues never before encountered, the Department of Personnel has been successful in doing more with less in recent years, primarily with the use of new technology.

Under the guidance of Commissioner Rolando Torres, the Department of Personnel has been able to focus on delivering the essential services our public employees depend upon while also containing the size and cost of our workforce.

The public has a right to expect competent, effective and honest performance. I am proud to know that our public servants work competitively not only to serve their interests, but to serve a higher purpose - public service.

Sincerely, Jon S. Corzine

Governor



STATE OF NEW JERSEY DEPARTMENT OF PERSONNEL PO BOX 317 TRENTON, NJ 08625-0317

ROLANDO TORRES, JR *Commissioner*

September 13,2006



JON S. CORZINE

Governor

A Message from the Commissioner:

In this age of technology and with the competitive nature of a global economy, it is essential that the Department of Personnel continue to evolve to meet the changing needs of New Jersey. As such, our Department has gradually become more of a resource – as opposed to a regulator – for its customers in State and local governments. Through training, workshops, informational tools and resources, the Department of Personnel proactively serves customers – rather than reacting when problems occur.

This report highlights a range of our accomplishments over the past two years, and particularly highlights the application of combined calendar years 2004 and 2005 funding to solve important issues faced by New Jersey. Each program described within this report is delivered by public servants who are determined to provide the maximum service to New Jersey with the resources that are available to them. These services are indispensable to the citizens of New Jersey, and I am pleased to present this comprehensive summary of their accomplishments.

I trust you will find this report a basis for satisfaction and pride in the operation of New Jersey's Department of Personnel.

Sincerely, lo 10 Rolando Torres, Jr. Commissioner

New Jersey is an Equal Opportunity Employer

Snapshot of 2005

Since replacing the Civil Service Department in 1986, the Department of Personnel has been entrusted with providing human resource services for the central agencies of State government and more than 300 local jurisdictions in New Jersey, including Boards of Social Services, Utility Authorities, Fire Districts, Housing Authorities, School Districts and Libraries, as well as the 20 county and the nearly 200 municipal governments that fall within the civil service system.

The public employment system operates for the benefit of State and local governments and provides vital services for the taxpayers of New Jersey.

For calendar year 2005, the Department of Personnel:

 Served local governments/appointing authorities more efficiently through new or enhanced online personnel management systems;

• Assisted the City of Camden in the design of a remedial human resource plan the would best support the efficient and effective delivery of services to the residents of the municipality;

• Established a new title series- — Investigator 1, 2 and 3, Office of Counter Terrorism — to meet the needs of the newly-established Office of Counter Terrorism;

• Investigated and closed more than 4,200 written record appeals in less than half the time taken per appeal in 2004;

• Increased minority representation in the State's full-time workforce to its highest level in

history (40.9 percent) with the hiring of more than 1,000 qualified individuals into crucial roles;

• Renewed a 3-year contract for the Cop 2 Cop program — the country's first and only statewide law enforcement crisis intervention hotline; and

• Created *Working Well New Jersey,* a statewide wellness program that has increased public workforce health awareness.

The development and adoption of new programs and technologies has improved the Department's efficiency, productivity, and the quality of services we offer our customers; it also saves money for State, county and municipal government agencies.

DOP'S Unique Functions

ESTABLISHING HUMAN RESOURCE POLICY AND PRACTICES IN SUPPORT OF HR AND EEO/AA DIVISIONS IN OTHER AGENCIES

Equal Employment Opportunity/Affirmative Action

The Division of EEO/AA is charged with ensuring equal opportunities for all State employees and job applicants as mandated by statutory requirements set forth in N.J.S.A. 11A:7-1 to 11A:7-13 and N.J.A.C. 4A:7-1.1 to 4A:7-3.3. These mandates require that the Division develop, implement and monitor EEO-related policies and procedures, and provide information, training and technical assistance to all State agencies and colleges/ universities to ensure compliance with State and Federal laws. Pursuant to N.J.S.A. 11A:7-8, State agencies are required to submit an Affirmative Action Plan to the Department of Personnel through the Division of EEO/AA. The Department has combined the Affirmative Action Plan with the Workforce Development Plan (EEO/WDP) so that workforce data is contained in a single comprehensive document. In FY05 and 06, the Division made significant revisions to the EEO/WDP guidelines, and will continue to look for areas where the process can be streamlined while remaining effective and compliant with regulatory requirements, and legal decisions.

The Division oversees and advises 31 State agencies, commissions, authorities and offices, and nine State colleges/universities. It is the Division's responsibility to set statewide policy on issues that affect equal opportunities, affirmative action and diversity. For several years, the NJ Affirmative Action Officers' Council has worked in conjunction with the Division of EEO/AA and the Department's Human Resources Development Institute (HRDI) to develop an educational and training program that will provide a professional certification in the area of EEO and Affirmative Action to State EEO/AA Officers. The implementation of this program is expected to provide both new and experienced EEO/AA personnel with the necessary skills and learning to ensure that their public employers have properly trained and educated EEO enforcement personnel. It is anticipated that the EEO Officer Certification Initiative will commence during the second or third quarter of fiscal 2007.



Camden Citiy Redevelopment Plan

Legislation adopted in 2002 required the DOP to assist Camden in the design of a remedial human resource plan that would remain in place for five years, to best support the efficient and effective delivery of services to the residents of the municipality. The plan was to include such measures as delegation of specified personnel functions, pilot programs, and streamlined appointment processes.

The Commissioner of Personnel was mandated under the legislation to approve any additional change in the staffing and organization structure as was needed to support the rehabilitation and economic recovery of Camden City.

In an effort to provide Camden City with the requisite support, DOP provided the following:

• The DOP's Division of Human Resource Management proposed the creation of a class of service called the Senior Management Corps (SMC), a mechanism to assist Camden City's Chief Operating Officer in the appointment of seasoned, well trained managers/executives who could take responsibility for managing the city departments.

> 1. The Senior Management Corps (SMC) plan would classify positions that have substantial managerial, policy influencing or policy executing responsibilities. At least 70% of the incumbents in SMC positions would have to come from the career service.

2. A proposed organizational structure, which incorporated SMC positions, was presented to the City Council in 2005.

• Creation of a Performance Evaluation System by Employment Services Division. Previously, Camden City had never utilized a performance evaluation system to monitor employees' performance.

•Brown Bag Forums were conducted by DOP staff with Camden City management personnel to foster an understanding of the New Jersey Statutes Annotated, Title 11A, and the New Jersey Administrative Code, Title 4A.

Office of Counter Terrorism

Established in 2002, this Office administers, coordinates and leads New Jersey's counter terrorism and preparedness efforts, with the goal of identifying, deterring and detecting terrorist related activities.

The DOP created a new title series for terrorism intelligence investigations. The titles are Intelligence Investigator 1, 2 and 3, Office of Counter Terrorism. The unique combination of education and experience, and assignment to the unclassified service, enable the Office of Counter Terrorism to recruit candidates with the specialized skills needed to fulfill the agency's mission of protecting the citizens of New Jersey.

Intergovernmental Transfers

The Intergovernmental Transfer Program (ITP) is the mechanism through which permanent public service employees can be repositioned from one jurisdiction to another - whether a State, county or municipal government agency. This is a voluntary program enabling permanent civil service employees to transfer without a loss of seniority (in some instances) to avoid the necessity of a layoff, to afford greater career opportunities, or for work location convenience.

Layoff Management

The Department of Personnel (DOP) must receive and approve layoff plans for local governments as well as State agencies prior to employees receiving notification of a layoff. The DOP determines the seniority and title rights for impacted employees, and ensures that appeal rights are afforded to impacted employees.

Pilot Programs

Pilot programs allow for the opportunity to test new HR initiatives outside the provisions of Title 11A prior to their becoming institutionalized. Recent examples include the Intergovernmental Transfer Program, use of the Police Assistant job title, and the Information Technology hiring initiative.

The Human Resource Development Institute (HRDI) – A Division of the DOP $% \left({{\rm{D}}{{\rm{D}}{\rm{D}}{\rm{D}}{\rm{$

New Jersey relies on first-rate training and development to equip its public workforce for the challenges of the 21st Century, and to ensure that public employees remain motivated and seek additional career opportunities within the public sector.

The Human Resource Development Institute (HRDI) is the Department of Personnel's training and development arm. HRDI provides educational resources and services through a diverse network of professional training consultants and vendors with expertise in specific subject areas such as: management, leadership development, customer service, communications, time management, executive coaching/ retreats, team building and Microsoft Office applications. HRDI offers a wide variety of courses related to jobs in the public and nonprofit sectors, and a number of special certification programs, including the Certified Public Manager (CPM) Program (in cooperation with Fairleigh Dickinson University); the Support Specialist Program (SSP); the HR Horizons program for human resources professionals; the Trainer Certification Program for training and development specialists; and a WebMaster Fundamentals Certification Program (in cooperation with the New Jersey Institute of Technology). HRDI tailors programs to meet the specific needs of New Jersey's State agencies. These programs are then offered at the HRDI training center or at a location convenient for the client.

HRDI is an authorized provider of continuing education units (CEUs) from the International Association for Continuing Education and Training (IACET) and undergraduate and graduate level credit recommendations from the American Council on Education (ACE). HRDI is also recognized by the National Association of State Boards of Accountancy as a sponsor of continuing professional education credits. College credits are awarded for select courses.

Utilizing over 130 private individuals and companies to provide these services to public employees, we leverage the State's bulk buying power to purchase training services at significant savings. All professional consultants are screened and selected using the highest standards of classroom delivery performance and content standards to provide public employees of NJ with the best experience possible.

HRDI TRAINING by PRACTICE AREA							
	FY'2002	FY'2002	FY'2002	FY'2002	FY'2002 (July-February)		
COMPUTER	7,569	7,244	5,794	6,154	6,398		
GENERAL	*24817	8,914	10,347	8,529	3,293		
MANAGEMENT	4,060	3,648	6,644	4,739	1,583		
TOTALS	36,446	19,806	22,785	19,422	11,274		
* Prevention of Sexual Harassment Training for all State employees							

Protecting the Rights

of Merit System Employees and Applicants Seeking Public Employment

Veterans' Preference

New Jerseyans value the contributions that our veterans have made for our country and other nations around the world. The Department of Personnel works with the Department of Military and Veterans Affairs (DMAVA) to ensure that our veterans' needs are met.

In order to qualify for civil service veterans' preference, veterans must submit an application and proof of qualifications (such as a DD214) to DMAVA. The Department of Personnel will then be notified by DMAVA that the applicant qualifies for future veteran's preference on civil service lists.

New Jersey's Merit System provides absolute veteran's preference in employee selection when hiring. This means that qualified disabled veterans and then veterans are placed at the top of an open competitive employment list ahead of non-veterans, providing that they have passed the test. Disabled veterans and veterans are placed on promotional lists according to their scores, but they have preference over non-veterans when a disabled veteran or eteran is at the top of a certification of the list issued to an appointing (hiring) authority.

Note: A certification is a list of names qualified through the examination process used to enable a permanent appointment to be made for a particular position.

Division of Merit System Practices and Labor Relations (MSPLR)

The Division of Merit System Practices and Labor Relations (MSPLR) is responsible for the appellate, regulatory, enforcement and mediation functions of the Department of Personnel. In this role, it serves as liaison to the Office of the Attorney General and the Office of Administrative Law. Staff members respond to inquiries and requests from employees, State and local employers and the public concerning merit system law and regulations. The majority of MSPLR work involves appeals. MSPLR provides all professional, technical and clerical support services which are necessary for the Merit System Board and the Commissioner to perform their statutorily mandated duties in rendering final administrative decisions on appeals.

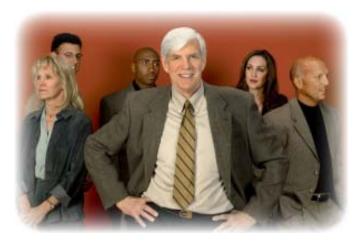
As a service to our customers, notable decisions of the Merit System Board and the Commissioner of Personnel continue to be published on the Department's Internet website, <u>www.state.nj.us/personnel</u>.

7

Challenges

Facing New Jersey's Public Service

New Jersey is faced with an aging public service workforce. The average age for State government's workforce in 2006 is 45 years. The average age at the Department of Personnel is 48 years. Clearly, employee health and wellness issues are a rising concern for an aging workforce, since a healthy workforce is more productive.



Succession planning is imperative as we experience a loss of historical perspective and institutional knowledge due to the retirements of our most experienced workers. It is projected that 18.6 percent of the State's career service workforce will be eligible to retire by 2011, and that number will grow to 33.6 percent by 2015.

Budget cutbacks are placing severe restrictions on staffing levels. State government is currently operating under a hiring/promotional freeze for all but the most critical positions. Consequently, vacant positions are frequently left unfilled, resulting in the need for agencies to reengineer operations and to eliminate or decrease programs. The DOP's staffing level fell from 450 employees as of January 7, 2005 to 379 employees as of January 6, 2006 – and it is expected to drop further for Fiscal Year 2007.

Recruiting, training and retaining a skilled and diversified workforce is crucial if government is to successfully meet future challenges. Higher technical expertise and computer literacy will be needed, if we are to do more with a smaller workforce. Encouraging excellence in job performance is paramount.

The Department of Personnel's

Response to These Challenges

ENCOURAGING A HEALTHY WORKFORCE

Working Well New Jersey

The State of New Jersey depends on its public workforce to be productive and healthy. In creating *Working Well New Jersey* initiative, the Department of Personnel launched a program that is designed to prevent wellness related barriers that inhibit employee productivity. The Department initiated this program in partnership with the Department of Health and Senior Services by utilizing internal resources, working with non-profit health organizations, and cooperating with all State agencies to provide the knowledge, resources, and incentives for employees to improve their overall wellness, along with that of their families.

With healthcare costs for current and retired State workers amounting to more than \$1 billion dollars last year, a statewide wellness program makes sense. *Working Well NJ* is the most cost effective method to improve the quality and well-being of New Jersey's public workforce. Undoubtedly, it is in our best interest to promote wellness and to prevent disease, rather than having to treat it.

Working Well NJ works with every department and agency to assess their wellness needs and to provide the tools needed to create beneficial wellness programs for employees and families alike. This is accomplished by promoting regular physical activity, healthy living choices, regular medical checkups, and screenings.

By developing alliances with some of the largest non-profit health agencies in the country, including the American Cancer Society, the American Heart Association and the American Diabetes Association, New Jersey's public employees have access to professionals who can answer their health questions, provide accurate information, and give access to referral services. In the past, we have used the Association's speakers and resources and have organized several events which have proven mutually beneficial. For a program that does not require a large dollar investment, the rewards have been significant.

Some of *Working Well NJ*'s bottom line issues include:

- Improving the health and quality of life for New Jersey's public workforce;
- Improving job performance;
- Boosting employee morale;
- Lowering absenteeism to decrease sick days and reduce medical costs;
- Assisting in the development of statewide policies and procedures that will promote healthier lifestyles; and
- Lowering overall healthcare costs.

More than 500 state employees attended the Fitness Challenge, Walk and Rally event and more than 3,000 employees registered for the challenge. For the Year 2006 Fitness Challenge, Walk and Rally in October, our goal is to match or exceed last year's participation.

In collaboration with the New Jersey Healthcare Quality Institute, *Working Well NJ* will be utilizing the "How's Your Health" assessment tool to ascertain the general health of New Jersey's public workforce and identify trends and recurrent health issues. The data analysis will be done by creators of the tool—Dartmouth University. It is anticipated that this assessment tool will go live in October 2006. law enforcement community or his/her family. The Department of Personnel contracted with the University of Dentistry and Medicine of New Jersey (UMDNJ), University Behavioral HealthCare (UBHC) to provide this service. The hotline is staffed by mental health specialists and clinicians who are retired officers specializing in the field of police psychology. All staff are experts in the areas of post trauma disorders and the emotional and psychological tensions, depressions and anxieties unique to the law enforcement community. In addition, retired law enforcement officer volunteers are trained as peer support listeners on the hotline and for on-call events.

Employee Advisory Service

To strengthen and increase the health of New Jersey's public workforce, the Department of Personnel is focusing on programs that enhance and support employee productivity. In fiscal 2006, the Department of Personnel's Employee Advisory Service went live with a 24-hours-aday, 7-days-a-week hotline, providing expanded counseling and return-to-work services to meet the needs of government employees and agencies.

COP 2 COP

A law enforcement crisis intervention hotline, COP 2 COP is the first statewide law enforcement hotline in the nation. The hotline is completely confidential and offers a "listening ear" on a 24 hour/7 days a week basis while also addressing a wide variety of issues including substance abuse, depression, domestic violence, physical problems, legal and financial difficulties and any other psychosocial stressors experienced by a member of the

Voluntary Furlough Program

This program adds greater flexibility to the work schedules of public service employees by providing approved unpaid leave to allow employees to meet their family obligations. Workforce planning provides management with a strategic basis for making human resource decisions and allows management to anticipate change. We need to explore options to help retain experienced workers, such as scheduling flexibility, assignment changes, and leave options such as voluntary furloughs. Retirees can also be hired as consultants.

Human Resource Development Institute (HRDI)

HRDI, the DOP's training division, offers courses designed to assist agencies and their employees with preparing for employee turnover. Courses such as "Succession Planning" and "Mentoring: A Partnering Model" are available. Additionally, courses are offered that help new supervisors and managers make the transition into their new roles.

Competitive Testing

One of the most important functions of the Department is its constitutional and statutory responsibility to administer a competitive testing process for State, municipal, and county career service jobs, to ensure fair and equal opportunities for hiring and promotions. In Fiscal 2006, the Department administered almost 11,000 examinations for the following positions: Family Service Specialists, Security Guards, Professional-Level Trainees, Parole Officers, Probation Officers, Engineers, Social Workers, and Clerical titles. In the first six months of Fiscal 2006, the Department administered examinations to more than 3,000 police promotional candidates. During the same period, the Department conducted Fire Lieutenant/Captain oral examinations for more than 1,500 candidates, one of the largest groups of candidates for this title in recent history. In December 2006, the Department announced the entrylevel law enforcement examination (LEE), for which it received more than 30,000 applications. The Department will announce the next entry-level firefighter test in May 2006, which could result in over 12,000 candidates. The Department also is planning to issue promotional announcements for State Corrections and Sheriff's Officer titles, benefiting close to 4,000 candidates. With heightened focus on public safety and correction/custody functions in recent years, the Department has addressed an ever-growing law enforcement employee population with increasingly complex job responsibilities.

Despite budget limitations, the Department has been vigilant in ensuring a relevant, comprehensive, and secure selection process for these and many other critical positions.



PROGRAM/MEASURE	FY'2005	FY'2005	FY'2006	FY'2006
		(monthly average)	(first six months)	(monthly average)
GENERAL TESTING				
Clerical Assessment Program				
Average # of applicants in clerical pool	3,000	3,000	2,400*	2,400
# of applicants tested (Written or Performance portion)	3,879	323	1,909*	318
# of symbols processed via Assembled Examinations	220	18	70*	10
General Testing – Open-Competitive				
# of applications reviewed for eligibility	32,324	2,694	16,839	2,807
# applications scored via E & E	9,477	790	4,454	742
# of candidates scheduled for assembled exams	12,505	1,042	7,054	1,176
# of symbols processed via E&E	1,358	113	732	122
# of symbols processed via assembled exams	231	19	121	20
Total # of symbols processed	1,589	132	853	142
General Testing –Promotional				
# of applications reviewed for eligibility	17,483	1,457	12,214	2,036
# of applications scored via E&E	4,973	414	4,923	821
# of candidates scheduled for assembled exams	9,149	762	4,366	728
# of symbols processed via E&E	2,077	173	1,279	213
# of symbols processed via assembled exams	1,478	123	747	125
Total # of symbols processed	3,555	296	2,026	338
Supervisory Test Battery – Promotional and OC				
# of Promotional Applicants tested	1,589	132	904	151
# of Promotional Symbols tested	232	19	142	24
# of OC Applicants tested	524	44	95	16
# of OC Symbols tested	39	3	17	3
Management Test Battery – Promotional and OC				
# of Promotional Applicants tested	222	19	23**	4
# of Promotional Symbols tested	83	7	2**	.33
# of OC Applicants tested	83	7	0**	0
# of OC Symbols tested	9	.75	0**	0
Dro Annaintmant/Auglifiara				
Pre-Appointment/Qualifiers # of evaluations reviewed for State and Local titles	531	44	243	41
		44 25		41 25
Average # of days from receipt to completion	25	20	25	25

*Program suspended September 2005 - January 2006 in order to implement process changes. **Program suspended April 2005 - December 2005 in order to development and validate new exam.

Student Intern Program

The Student Intern Program is open to New Jersey students and residents enrolled in accredited technical, undergraduate and graduate schools, community colleges and other educational programs who have completed at least half of their course of study.

Successful completion of this internship program will bring participants into the non-competitive Student Assistant title and then permit a promotion to a target entry level title, providing full-time permanent employment in the career service.

Police Assistant Program

The Police Assistant Program permits any participating jurisdiction to hire staff in that title through open competitive testing procedures. Upon successful completion of a structured on the job-training program, those employees would be allowed the opportunity to promote to Police Officer positions.

This program allows participating jurisdictions to staff their Police Departments with a more diverse population representative of the community — and increase the level of participation of long-term residents.

During 2005, Atlantic City was the only jurisdiction authorized to implement the program.

Technological Advances Enable a Smaller Workforce to Meet Customer Needs

County and Municipal Personnel System (CAMPS)

This new Internet-based personnel management system for Merit System county and municipal governments is the largest, most comprehensive undertaking that the Department of Personnel has ever initiated. Implementation of the system to more than 500 local government jurisdictions has begun with more than half of those jurisdictions currently inputting personnel transactions online in lieu of the former cumbersome paper-based system. CAMPS will also be used by local government jurisdictions to replace current, or in some cases non-existent, personnel recording systems

Online implementation began in the summer of 2004. Online access by appointing authorities is being phased in over time, with full on-line access anticipated within the next two years. Extensive hands-on training and on-site consultation for County and Municipal governments continues on a monthly basis. The system has been designed with features for the exclusive use by local government appointing authorities such that, if desired, CAMPS could serve as their sole personnel management information system (in conjunction with their current payroll system).

Conversion of over 1,300,000 job history records from previous system (LGMAST) to CAMPS occurred. Extraneous and erroneous information is being cleared out. As agencies are scheduled for online access, reports are run and revisions made to any records that did not correctly convert. Comparison of agency payroll records with DOP records occurs to ensure accurate and up-todate information.

Cooperation and major efforts by both Appointing Authorities and DOP staff resulted in the following counties accessing CAMPS via their online connection: Bergen, Burlington, Cumberland, Hunterdon, Mercer, Middlesex, Monmouth, Morris, Ocean, Salem, Sussex, and Warren – in addition to over 200 municipal governments and autonomous agencies. The training, installation, and follow-up will continue in calendar year 2006.

Classification Support System (CSS) Online

This is a new Internet-based system through which all position actions for State government entities will be processed — including the processing of all position classification associated with those actions. CSS Online will automate all State position actions, greatly reducing processing time. Many position actions can be processed within a 24-hour period. Additionally, CSS Online reduces paperwork. By automating this process, the DOP is able to redirect its limited staff into areas of greater need.

Job classification questionnaires will be answered online by employees in the job title or supervisors who are familiar with the functions of the position. The system will match these responses with profiles of all similar titles to determine if the responses match the requested title. Prior to this system, this analysis was done manually by DOP by reviewing a narrative description of the job functions prepared by the incumbent or supervisor. If the responses do not match the requested title, the system will report the next best title matches for review by DOP Division of Human Resource Management (HRM) staff.

Even those transactions that require intervention can be reviewed online and approved electronically, saving time and effort. The system is designed to be user-friendly, and each screen virtually walks the user through it to completion, ensuring that no position requests containing erroneous data are passed through the system.

The system allows one-step access for Appointing Authorities with approval privileges to view and approve all actions within their departments. Simultaneously, security features ensure that no one other than authorized personnel can access a particular department's requests.

Imaging Center

In Fiscal Year 2004, the Department of Personnel — in cooperation with the Division of Revenue electronically imaged almost 700,000 State and local government employee records and files consisting of several million pages of paper documents. These documents are now accessible to department staff via their desktop computers. This Internet-based application has greatly enhanced the Department's ability to quickly retrieve information about State and local employees, while providing greater security for confidential records.

eCATS (Electronic Cost Accounting and Timesheet System)

A new Internet-based interactive software application being phased-in as the replacement for TALRS (Time and Leave Recording System) by the Department of Personnel in conjunction with the Departments of Environmental Protection, Labor and Workforce Development, Transportation and the Office of Information Technology. This new system is used for administering and maintaining the State's time and leave balances and usage for State government employees. eCATS is now in full service use in the Departments of Personnel, Environmental Protection, Labor & Workforce Development; and, by the end of the current Fiscal Year, will be expanded to include the Department of Transportation and the Motor Vehicle Commission. In addition, work is currently underway to expand the use of eCATS into the entire Department of Human Services, including its field locations and facilities.

GovConnect

DOP partners with the Department of Community Affairs (DCA) in a joint venture to share information with local government human resources staff. DCA allows the DOP to utilize its Internet bulletin board, GovConnect, accessed through <u>www.nj.gov</u>, to post human resource news updates and civil service forms, as well as to become a forum for group discussions regarding personnel issues. This tool will be used to post material about new programs, hiring issues, and training courses.



Recruiting, Training & Retaining

a Skilled and Diversified Workforce

Recruitment

To meet the human resource needs of government agencies and the public safety community and to maintain an eligible pool of candidates, DOP issued a Law Enforcement Examination in December 2005 and will issue a Firefighter Examination announcement in 2006. The Law Enforcement announcement includes eleven titles. In addition to posting the announcement on the website, 185,000 hard copy announcements were printed and distributed statewide to a host of State, county and municipal agencies and to New Jersev two-and-four-year colleges and universities. To assist in this recruitment endeavor, the Law Enforcement announcement was advertised in many newspapers providing coverage to New Jersey's diverse population. To further promote the Law Enforcement Exam announcement, DOP formed a partnership with the Camden Community Connections Program located in the City of Camden. As part of this initiative, DOP co-hosted a major recruitment event, "Camden Works," and also performed public service advertising by participating in a radio program available to Camden City residents.

A May 2006 Firefighter announcement will be issued. The Firefighter announcement is scheduled to be posted on the DOP website, advertised on NJN, and placed in classified advertisements among newspapers providing statewide coverage. Additionally, 150,000 hard copy Firefighter announcements will be printed and distributed to locations across the State, such as county & municipal administrations, public libraries, high schools, colleges and universities, women's organizations, Hispanic/Latino organizations and other civic groups. Approximately 60,000 applications will be dispersed throughout twelve consent decree jurisdictions (Atlantic City, Camden, East Orange, Elizabeth, Hoboken, Jersey City, New Brunswick, Newark, Passaic, Paterson, Plainfield, and Trenton), where recruitment of minority applicants is critical.

DOP staff participated in approximately 50 – 60 career day and job fair events throughout New Jersey, dispensing Merit System employment information and explaining the application and testing processes. DOP recruitment staff formed a working partnership with the New Jersey Department of Labor & Workforce Development's One Stop Career Centers located in Atlantic City, New Brunswick, Perth Amboy, and Trenton.

Additionally, the DOP assists the Department of the Treasury's Division of Taxation in campus recruitment and assessing professional-level trainees for the titles: Auditor-Taxation, Trainee, Tax Representative Trainee, and Investigator Trainee Taxation. Besides the campus recruiting program, a regular open-competitive announcement will be issued during the 2006 recruitment cycle so that eligible candidates, who are not currently attending college, can apply.

Students will be permitted to take the written test on a "walk-in" basis in response to the job announcements posted on 12 New Jersey campuses. It is anticipated that approximately 800 applicants will take the written exam in March and April, 2006. DOP will train managers from Treasury to conduct structured oral examinations at three regional sites across the state. A DOP assessor will be present on every scoring panel in order to help ensure rater consistency across candidates.

Training

The Human Resource Development Institute (HRDI) offers convenient, high quality training at affordable prices. It is essential that the government workforce continue to refine and upgrade skills to better serve the public and to grow their careers. The HRDI catalog is available online at www.njtrainer.com.

Retaining

Performance Management: As a part of the agreement of the 2003-2007 contract negotiations with CWA, AFSCME, and IFTPE, the Office of Performance Management oversees a Pass/Fail Performance Evaluation System (PES) for all employees represented by these unions. Other employees will remain on the 3-tiered Performance Assessment Review (PAR) program which rates employees as Exceptional, Commendable, or Unsatisfactory. Currently, the Office of Performance Management is responsible for administering both performance appraisal programs. The main focus of PES and PAR is to identify development opportunities for State employees.

The Office of Performance Management has partnered with HRDI to conduct PES and PAR training for employees and supervisors. The training workshops are available in the following formats: PES Overview for Employees and Supervisors, PES Train the Trainer, PAR Review, and general performance appraisal techniques for new supervisors.

The goal of the Office of Performance Management is to improve the performance of all segments of State government by establishing a system for communicating performance goals, measuring the attainment of these goals and providing development and/or enhancement options for employees. This includes linking organizational goals and objectives to the goals and objectives of each employee. Additionally, this system reduces the potential for biases.

DOP staff can provide consultative services to local agencies in the design, development, and implementation of valid and reliable performance appraisal instruments.

Recognizing Excellence in Service

The DOP administers a New Jersey Public Service Recognition Awards Program that culminates in an Awards Ceremony held annually at the Trenton War Memorial Building. Each year, public service employees are recognized for their outstanding performance in the following categories: Heroism; Exceptional Service; Professional Achievement; Community Service; Teamwork/ Partnership Achievement; Customer Service Excellence; Co-Worker Recognition; and Longevity. This program improves employee morale, resulting in better service and the retention of our workforce.

New Jersey State Employee Suggestion Awards Program

The goal of the New Jersey State Suggestions Awards Program is to improve State government by encouraging our employees to offer suggestions to improve economy, efficiency and/or service to the public.

Diversity at the DOP

EEO/AA ensures that managerial employees receive frequent antidiscrimination training to keep them abreast of current developments and case law, and to ensure that they do not expose the employer to liability for unfair or discriminatory labor practices.

The Department networks with various organizations which represent the disabled or which are active in seeking employment opportunities for the disabled community. Notification of job opportunities is provided to such organizations so that they can refer clients. In addition, the Department periodically provides EEO-related training to these organizations to help them assist their clients.

The Department implemented strategies designed to improve the representation of Latinos and Asians in the workforce through networking with Latino organizations, maintaining a relationship with media sources in each of these communities, and providing and receiving direct referrals from other agencies and organizations. The Department has also cultivated a relationship with the Center for Hispanic Policy, Research and Development, and has employed Latino interns over the past several summers with the hope of enticing them to return to State Government and DOP, upon completion of their education. In addition, to ensure nondiscriminatory, fair, and legal selection processes, the EEO Officer developed and updates as needed, a manager's desk guide on hiring and promotional transactions. Use of this guide ensures that a specific process is followed for all hiring/promotional transaction by the managers in the agency. The process, while nondiscriminatory, is designed to elicit the maximum amount of legal information from a candidate.

DOP's Evolving Role

in Human Resource Management

The DOP is transitioning from a transaction/regulation-based agency into a consultative service, providing human resource management expertise to other governmental agencies. Department representatives are available to help other agencies to navigate through civil service and to offer creative solutions to HR issues.

Faced with hiring freezes and dwindling budgets, departments and jurisdictions must gain the maximum benefit from their human capital resources, redeploying staff where needed and adding to their skill sets. The DOP is ready to help.

DOP SENIOR STAFF

Rolando Torres, Jr., Commissioner

Marjorie Schwartz, Deputy Commissioner State and Local Operations

Robin Andujar, Asst. Commissioner Finance, Technology and Administration

Deborah Boykin-Greenberg, Acting Director EEOA

Candice Hendricks, Legislative Liaison

John Kraus, Director Selection Services

Lorraine Maher, Director Human Resources Henry Maurer, Director Merit System Practices & Labor Relations

Donald Pastor, Director Human Resource Information Services

Shelby Pettis, Acting Director Employee Services

Cathy Samuels, Director Human Resource Development Institute (HRDI)

Henry Smith, Director Office Intergovernmental Services

Elizabeth Van Marter, Director Human Resource Management

Merit System Board Members

ROLANDO TORRES, JR., CHAIRMAN

The Merit System Board members are:

Margaret E. L. Howard

Ms. Howard has served on the Merit System Board since 1990 and began her current term in 2001. Ms. Howard earned a Bachelor of Arts degree from Kenyon College in 1973 and a Masters degree in Social Work from Rutgers University in 1980. From 1988 to 1990 she served as Deputy Chief of Staff to Governor Kean. She is currently the Vice President for Administration and University Relations at Drew University.

Robert J. Long

Robert J. Long was appointed to the MSB in 2002. Mr. Long is currently the President of the Entrepreneur Equity Corporation. Additionally, he also serves on the Board of Trustees of the New Jersey Community Development Corporation.

Flavella K. Branham

In 2001, Flavella Branham retired as a County Correction Sergeant from a twenty-six year career with the Essex County Department of Public Safety. Ms. Branham received an Associates degree in Criminal Justice from Essex County Community College.

John Currie

John Currie was appointed to the Merit System Board in 2004. Mr. Currie, the manager of Hawthorne Chevrolet, is an active member of the community. A former lead trainer on civil rights for the Passaic County Board of Social Services, Mr. Currie now provides civil rights training for the Passaic County Police Academy. Mr. Currie is also on the Board of Directors of both the Passaic/Clifton Young Man's Christian Association (YMCA) and the Paterson chapter of the National Association for the Advancement of Colored People (NAACP). He received a degree in Business Administration from Rutgers University.

Advisory Boards

The New Jersey Legislature (N.J.S.A. 11A:2-11) has authorized the Commissioner of the New Jersey Department of Personnel to establish certain advisory boards. The following advisory boards provide a regular forum for discussion of departmental policies and procedures and to seek advice and support for new programs that will improve the health, safety and welfare of New Jersey's public employees.

EEO ADVISORY COMMISSION

Ramon de la Cruz, Esq. Director, Division of Elections Law and Public Safety

Prasad Devineni, Ph.D. Vice President, Green Catalysts

Geraldine Eure, Esq. Assistant General Counsel, Labor Relations Group Consolidated Edison Company of N.Y. Inc. Sheryl Gordon Executive Director, AFSCME Council 1

Ana Montero, Esq. Director, Office of Equal Employment Opportunity Department of Human Services

Hector Ramos Union Representative United American Nurses



Reverend Joshua Rodriguez Sr. Pastor, The City Line Church, Inc.

Honorable Manuel Segura Councilman System Design Engineer Bell Atlantic/Trenton

Deborah Boykin-Greenberg Executive Secretary/Acting Director Division of EEO/AA

Jeanne Victor, Esq. Director, Office of Workplace Policy, Administration and Enforcement Department of Law and Public Safety

Carolyn Carter Wade President, Local 1040

Albert John Alvarez, Esq. Attorney at Law

COP 2 COP ADVISORY BOARD

LAW ENFORCEMENT HOTLINE

Elizabeth Cristopherson Executive Director NJN Public Television

Christian Bollwage Mayor City of Elizabeth

Michael J. Madonna President, State PBA

Edward R. Brannigan President, State FOP

Chief Michael Mastronardy President, NJ Association of Chiefs of Police

Thomas O'Reilly Administrator, Office of the Attorney General

Commissioner Devon Brown NJ Department of Corrections **Colonel Joseph R. Fuentes** Superintendent, NJ State Police

Donald McCann Chief, Police Services Section Police Training Commission

Jim Nestor State Police Employee Assistance Program

Kelly Heck Director of Communications Office of the Governor

Lisa Vogel President Garden State Survivors

Lillian Valenti Chief Office of Medical Services Port Authority of New York and New Jersey

Ernest Jubilee Deputy Chief Atlantic City Police Department

Antonio Gonzalez President Hispanic Law Enforcement Society of Essex County

Cherie Castellano Program Director COP 2 COP UMDNJ-UBHC

POLICE ADVISORY BOARD

Ernest Jubilee, Deputy Chief National Organization of Black Law Enforcement Executives (N.O.B.L.E.)

Ivan Mendez, President Latino Law Enforcement Society of Mercer County

Mike Madonna, President Policemen's Benevolent Association (PBA)

Raul Virella, Representative Latino Law Enforcement Society of Mercer County

Anthony Weiners, Executive Vice President Policemen's Benevolent Association (PBA)

Frank Calabrese, Jr. Representative Policemen's Benevolent Association (PBA)

John J. Chrystal, Representative Fraternal Order of Police (FOP)

Chief Anton Danco, Representative New Jersey State Association of Chief's of Police

Hector Rodriguez, Fraternal Order of Police (FOP) Newark Police Hispanic Association

H. Lawrence Wilson, Jr. NJ Council of Chartered Members of the National Black Police Association

FIRE ADVISORY BOARD

David Giordano, President Newark Firefighters Union

Thomas Canzanella, President Professional Firefighters Association (PFA) of New Jersey

Dominick Marino, Treasurer Professional Firefighters Association of New Jersey

William Lavin, President NJ Firemen's Mutual Benefit Association (FMBA) **Brian McGorty, Representative** Chairman, DOP Committee NJ Firemen's Mutual Benefit Association member

Charles Aughenbaugh, Jr., President NJ Deputy Fire Chiefs Association

Kevin Bennett, President Atlantic City Vulcans

John Bereheiko, Representative NJ Career Fire Chiefs Association

Jose R. Cruz, Captain Jersey City Fire Department, Hispanic Firefighters & EMS Society of NJ

LABOR ADVISORY BOARD

Donald Buchanan, Vice President International Federation of Professional and Technical Engineers (IFPTE), Local 195

Sherryl Gordon, Executive Director American Federation of State, County, and Municipal Employees (AFSCME) Council 1

Michael A. James, President New Jersey Civil Service Association Newark Council #21

Robert Pursell, Area Director Communications Workers of America (CWA)

Richard Dann, President Communications Workers of America, Local 1085

Thomas Palermo, President Communications Workers of America, Local 1039

Larry Evans, President Fraternal Order of Police, Lodge #200

Hetty Rosenstein, President Communications Workers of America, Local 1037

21

PERSONNEL & AFFIRMATIVE ACTION ADVISIORY BOARD

Ms. Linda Krajain Human Resource Officer Department of Agriculture

Ms. Erin Simone, Esq. EEO/AA Officer Department of Agriculture

Mr. John Walton Assistant Commissioner Department of Banking & Insurance

Ms. Jennifer Payne EEO/AA Officer Department of Banking & Insurance

Ms. Betty Ann Rizzo Human Resource Officer Department of State

Ms. Robin Bridges-Johnson EEO/AA Officer Department of State

Ms. Darlene McGilberry Assistant Director of Budget & Fin. Commission on Higher Education

Ms. Carole McPhillips Human Resource Officer NJ Commerce, Economic Growth & Tourism

Mr. Dan Kirton Vice President NJ Commerce, Economic Growth & Tourism

Ms. G. Diana Jones Executive Assistant/EEO/AA Office of Administrative Law

Ms. Lorraine Maher Human Resource Officer Department of Personnel

Ms. Rudene Vaught EEO/AA Officer Department of Personnel Mr. Steve McPhillips Human Resource Officer NJ Public Broadcasting Authority

Ms. Beatrice Jones EEO/AA Officer NJ Public Broadcasting Authority

Ms. Susan Matthews Human Resource Officer Office of Information Technology

Mr. Ronald Brown EEO/AA Officer Office of Information Technology

Ms. Jodi Evangelista Human Resource Officer Department of Community Affairs

Ms. Nicole Sharpe EEO/AA Officer Department of Community Affairs

Mr. D. Craig Stevens Human Resource Officer Department of Corrections

Ms. Melinda Haley EEO/AA Acting Director Department of Corrections

Mr. David Corso Human Resource Officer Department of Education

Ms. Mabel Williams EEO/AA Officer Department of Education

Ms. Janet Zimmerly Human Resource Officer Department of Environmental Protection

Ms. Pamela Lyons EEO/AA Officer Department of Environmental Protection **Ms. Robin Spaulding-Smith** Human Resource Officer Department of Health & Senior Services

Ms. Monique Smith EEO/AA Officer Department of Health & Senior Services

Ms. Eileen Shea-Pazder Human Resource Officer Department of Human Services

Mr. George Burgos AA Officer Department of Human Services

Ms. Ana Montero EEO Officer Department of Human Services

Mr. Joseph Doherty Human Resource Officer Department of Labor & Workforce Development

Ms. Lynne Haynes EEO/AA Officer Department of Labor & Workforce Development

Ms. Catherine Farley Human Resource Officer Department of Law & Public Safety

Ms. Jeanne Victor EEO/AA Officer Department of Law & Public Safety

Ms. Loreta Sepulveda Human Resource Officer Department of Military & Veterans Affairs

Ms. Dorinda Sapp EEO/AA Officer Department of Military & Veterans Affairs

Mr. Patrick DiMattia Human Resource Officer Office of the Public Defender

Ms. Renee Herron-McKithen EEO/AA Officer Office of the Public Defender **Mr. Gregory Vida** Human Resource Officer Department of Transportation

Ms. Kerri Thompson-Tillet EEO Officer Department of Transportation

Mr. Douglas lanni Human Resource Officer Department of the Treasury

Ms. Hattie Smith EEO/AA Officer Department of the Treasury

Ms. Vivian Fernandez Associate VP of HR College of New Jersey

Ms. Christine Danilo Human Resource Officer Administrative Office of the Courts Hughes Justice Complex

Mr. Bobby Battle EEO/AA Officer Judiciary Hughes Justice Complex

HRM Consultants & Service Territory

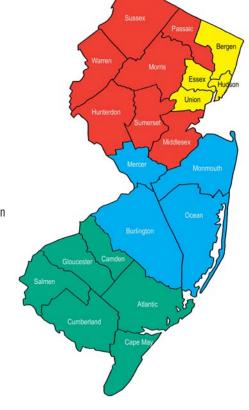
Elizabeth Van Mater, Director Diane LaMothe - Support Staff 609-292-8035

TEAM #1: 609-292-9195 Rita Roper, Manager Donta Johnson, Support Staff

Leaders:

Nora Koch 609-984-2723 Anthony Larice 609-984-0995

Hunterdon Co. Jurisdictions Middlesex Co. Jurisdictions Morris Co. Jurisdictions Passaic Co. Jurisdictions Somerset Co. Jurisdictions Sussex Co. Jurisdictions Warren Co. Jurisdictions NJ Dept. of Education NJ Dept. of Environmental Protection State Colleges & Universities



Team #2: 609-292-9689 Amy Laird, Manager Barbara Lewis Support Staff

Leaders: Marilia Rivera 609-777-0935 Evelyn Woods 609-292-9090

Burlington Co. Jurisdictions Mercer Co. Jurisdictions Monmouth Co. Jurisdictions Ocean Co. Jurisdictions NJ Dept. of Military & Veterans' Affairs NJ Dept. Transportation NJ Dept. Treasury Casino Control Commission Juvenile Justice Commission Office of Legislative Services Authorities & Commissions

Statewide Initiatives & Judiciary Marsha Weinstein 609-984-2344

Team #3: 609-292-71110 Les Summiel, Manager Carol Goodman, Support Staff

Leaders: Art Hoenig 609-292-8189

Joseph Ridolfi 609-292-6572

Atlantic Co. Jurisdictions Camden Co. Jurisdictions Cape May Co. Jurisdictions Cumberland Co. Jurisdictions Gloucester Co. Jurisdictions Salem Co. Jurisdictions NJ Dept. Community Affairs NJ Dept. Health & Senior Services NJ Dept. Law & Public Safety Office of the Public Defender

Team #4: 609-984-4333 Judy Gottlieb, Manager Felecia Moore, Support Staff

Leaders: Audrey Duess 609-984-4332 Jill Griff 609-777-0908

Bergen Co. Jurisdictions Essex Co. Jurisdictions Hudson Co. Jurisdictions Union Co. Jurisdictions NJ Dept. of Corrections NJ Dept. of Labor Board of Public Utilities

Departments/ Agencies/Offices Serviced by DOP

In addition to serving more than 300 local jurisdictions in New Jersey, including 20 of 21 counties and nearly 180 municipalities, the Department of Personnel serves the following departments/agencies of State government:

DEPARTMENTS/AGENCIES/OFFICES

Agriculture **Banking & Insurance Board of Public Utilities Community Affairs Casino Control Commission** Commerce, Economic Growth and Tourism **Commission on Higher Education** Commission on Science and Technology Corrections Education **Environmental Protection General Assembly** Governor's Office Health & Senior Services Human Services Judiciary **Juvenile Justice Commission** Labor and Workforce Development Law & Public Safety Military & Veterans Affairs **Motion Picture Commission**

Motor Vehicle Commission Office of Administrative Law Office of the Child Advocate Office of Homeland Security Office Of Information Technology Office of the Inspector General Office of Legislative Services Office of the Public Defender Personnel Public Advocate Public Broadcasting Authority Rate Payer Advocate Senate State State Colleges and Universities State Commission of Investigation State Ethics Commission State Parole Board Student Assistant Authority Transportation Treasury

Listing of Autonomous

LOCAL MERIT SYSTEM JURISDICTIONS

Atlantic County Bergen County Bergen County Board of Social Services Bergen County Utilities Authority **Burlington County** Burlington County Board of Social Services Camden County Camden County Municipal Utilities Authority Camden County Board of Social Services Cape May County Cape May County Board of Social Services **Cumberland County** Cumberland County Board of Social Services Essex County Gloucester County **Gloucester County Welfare Board** Hudson County Hudson County Utilities Authority Hunterdon County Mercer County Mercer County Board of Social Services Middlesex County Middlesex County Board of Social Services Monmouth County Morris County Ocean County Ocean County Board of Social Services Passaic County Passaic County Board of Social Services Salem County Salem County Board of Social Services Sussex County Union County Warren County

Aberdeen Township Aberdeen Fire Districts (2) Allamuchy Township Alpha Borough Andover Township Asbury Park City Atlantic City Atlantic City Library Atlantic City Municipal Utilities Authority Bayonne **Bayonne Housing Authority Bayonne Library** Beach Haven Borough Beachwood Borough Belleville **Belleville Library** Belmar Borough **Belmar Housing Authority Bergenfield Borough Bergenfield Library** Berkeley Township **Berkeley School District** Beverly Bloomfield **Bloomfield Library** Boonton Town Boonton Library Bordentown City Bordentown Township Bordentown Township Fire Districts (2) Brick Township Brick Fire District

Brick School District Bridgeton **Bridgeton Housing Authority Bridgeton Library** Bridgeton Municipal Port Authority **Brooklawn Borough** Buena Borough **Buena Housing Authority Buena Municipal Utilities Authority Burlington City Burlington City Housing Authority Burlington Township** Burlington Township Fire District 1 **Butler Borough Butler Library** Byram Township Camden City Camden City Library Camden City Redevelopment Agency Cape May City Carteret Borough Carteret Library **Cinnaminson Township** Cinnaminson Fire District 1 Clark Township Clark Library **Clementon Borough** Clifton **Clifton Library Delanco** Township **Delran Township Delran Fire District 1 Dennis Township Deptford Township** Deptford Library Deptford Municipal Utilities Authority Deptford Township Fire District 1 Dover Town (Morris County) Dover Housing Authority (Morris County) Dover Library East Orange East Orange Library East Rutherford Borough East Rutherford Library **Edgewater Borough** Edgewater Library Edgewater Park Township Edgewater Park Fire District 1 Egg Harbor City Elizabeth

Elizabeth Housing Authority Elizabeth Library Elmwood Park Borough Elmwood Park Borough Library **Ewing Township** Ewing Township Fire Districts (3) Fair Lawn Fair Lawn Library Fairview Fairview Librarv **Florence Township** Florence Fire District 1 Fort Lee Fort Lee Library Franklin Township (Warren County) Franklin Township Housing Authority (Somerset County) Freehold Borough Freehold Borough Housing Authority Freehold Township Garfield Garfield Library **Glassboro Housing Authority Gloucester Citv Gloucester City Library Gloucester Township** Gloucester Township Fire Districts (6) Gloucester Township Housing Authority Gloucester Township Municipal Utilities Authority Green Township Hackensack Hackensack Library Hackettstown Hackettstown Municipal Utilities Authority Haddon Township Housing Authority Hamilton Township (Mercer County) Hamilton Fire Districts (9) (Mercer County) Hammonton Hampton Township Harmony Township Harrison Harrison Housing Authority Harrison Library Hazlet Township Hazlet Fire District 1 Highlands Borough (Monmouth County) Highlands Borough Housing Authority Hillside Township Hillside Library Hoboken Holmdel Township

Hopatcong Independence Township Independence Municipal Utilities Authority Irvington Irvington Housing Authority Irvington Library Jackson Township Jackson Fire Districts (4) Jackson Municipal Utilities Authority Jefferson Township Jefferson Township Library Jersey City Jersey City Library Jersey City School District Keansburg Kearny Kearny Library Keyport Borough Lacey Township Lake Como Borough(formerly South Belmar) Lakehurst Lakewood Township Lakewood Fire District 1 Lakewood Municipal Utilities Authority Lavallette Lawnside Lawrence Township (Mercer County) Liberty Township Lincoln Park Borough Lincoln Park Library Linden Linden Library Lindenwold Borough Little Egg Harbor Township Lodi Borough Lodi Housing Authority Lodi Library Lodi School District Long Beach Township Long Branch Long Branch Housing Authority Lopatcong Lower Township Lower Township Municipal Utilities Authority Magnolia Borough Manasquan Borough Manasguan Fire District 1 Maple Shade Margate City Margate Library Marlboro Township

Marlboro Municipal Utilities Authority Marlboro Fire District 1 Maurice River Township Maurice River School District Middle Township (Cape May County) Middle Township School District Middletown Township (Monmouth County) Middletown Library Millburn Township Millburn Library Milltown Borough Millville City Millville School District Monroe (Gloucester County) Monroe Library (Gloucester County) Monroe Municipal Utilities Authority (Gloucester County) Montville Township Montville Fire Districts (3) Montville Library Moonachie Borough Moorestown Township Moorestown Fire Districts (2) Moorestown Library Morristown Mount Holly Township Mount Holly Fire District 1 Mount Laurel Township Mount Laurel Fire District 1 Mount Laurel Library Mount Laurel Municipal Utilities Authority Newark Newark Library Newark School District New Brunswick Newton Newton Housing Authority North Arlington Borough North Arlington Library North Bergen Township North Bergen Housing Authority North Bergen Library North Bergen Municipal Utilities Authority North Brunswick Township North Brunswick Library North Hudson Regional Fire Rescue Service North Wildwood City Nutley Nutley Library Oakland Borough **Oakland Library** Ocean City

Ocean City Library **Ogdensburg Borough** Orange **Orange Housing Authority Orange City Library** Park Ridge Borough Park Ridge Library Parsippany-Troy Hills Township Parsippany-Troy Hills Library Passaic City (Passaic County) Passaic City Library Passaic Municipal Utilities Authority Passaic Valley Water Commission Paterson Paterson Housing Authority Paterson Library/Museum Pemberton Township Pennsauken Township Pennsauken Library Penns Grove Housing Authority Perth Amboy Phillipsburg Phillipsburg Library Plainfield **Plainfield Housing Authority** Plainfield Library Pleasantville Township Pohatcong Township Point Pleasant Borough Point Pleasant Beach Borough Pompton Lakes Borough Pompton Lakes Library Pompton Lakes Municipal Utilities Authority Rahway Rahway Library Red Bank Housing Authority **Ridgewood Village Ridgewood Library Ringwood Borough Riverside Township Rockaway Township** Rockaway Library **Roselle Borough Roselle Library** Rutherford Borough Rutherford Library Saddle Brook Township Saddle Brook Library Salem City Salem City Housing Authority Salem City Library

Salem City Port Authority Sayreville Borough Sayreville Housing Authority Scotch Plains Scotch Plains Library Sea Isle City Seaside Heights Seaside Park Somerdale Borough Somers Point South Amboy South Amboy Library South Orange Village South Orange Library South Plainfield South Plainfield Library South Toms River Sparta Township Sparta Library Stanhope Borough Stillwater Township Stratford Borough Teaneck Township Teaneck Library Trenton Trenton Library Union Beach Union City (Hudson County) Union City Housing Authority Union City Library Union Township (Union County) Union Township Library (Union County) Upper Township Ventnor City Vernon Township Verona Township Verona Township Library Vineland City Vineland Library Vineland School District Voorhees Township Voorhees Township Fire District Waldwick Borough Waldwick Library Wallington Borough Wallington JFK Memorial Library Wanaque Borough Wanague Library Wantage Township Washington Borough (Warren County) Weehawken Township

Weehawken Library Weehawken School District West Milford Township West Milford Library West Milford Municipal Utilities Authority West New York West New York Housing Authority West New York Library West New York Municipal Utilities Authority West Orange Township West Orange Library West Paterson Borough West Paterson Library White Township Wildwood City Wildwood City Housing Authority Wildwood Crest Borough Wildwoods Joint Construction Office Willingboro Willingboro Library Willingboro Municipal Utilities Authority Winslow Township Winslow Township Fire District 1 Woodbine Borough Woodbridge Township Woodbridge Library Woodbridge Fire Districts (12) Woodlynne Borough Wood-Ridge Borough Wood-Ridge Library