

Artificial Intelligence for the Public Sector

Upcoming live workshops

Past workshops

AI Resources

Blog

FAQs

Sign up for updates

Empowering Public Service: Responsible Generative AI Use

InnovateUS offers several online courses and workshops centered around Generative AI. For example, "Responsible AI for the Public Sector: Using Generative AI at Work" helps public sector professionals integrate GenAI tools into your government work, enhancing public service delivery while managing risks responsibly.

01:58

Using Generative AI at Work

Divided into short accessible videos, the course is designed to provide practical skills to better serve the public. Master the fundamentals of Generative AI, explore real-world cases where GenAI is improving government services, learn best practices for protecting sensitive information while using GenAI, and more!

Sign up now!

At-Your-Own-Pace Courses

InnovateUS

Responsible AI for Public Professionals

Through hands-on activities, these free courses showcase the practical ways you can use Generative Artificial Intelligence (GenAI) in your work as a public professional. We will also address the risks associated with these powerful tools, such as data privacy, hallucinations, and bias and how to mitigate them.

Each course is at-your-own-pace. Videos are complemented by self-assessments and worksheets to support your learning. This two-course series was previously referred to as **Responsible AI for Public Professionals: Using Generative AI at Work**.

[Learn more](#)

InnovateUS

Responsible AI for Public Organizations

This two-part course guides public sector professionals through building impactful, responsible AI initiatives. Learn to align AI with agency goals, manage risks, and develop necessary skills. Free, self-paced, and open to all interested in using AI to transform government work.

[Learn more](#)

InnovateUS

What Works: Fast Field Scanning with AI

This course is designed to help public professionals accelerate the process of finding and implementing urgently-needed evidence-based solutions to public problems. This course is brought to you in partnership with Results for America and Solutions Journalism Network.

[Learn more](#)

InnovateUS

Responsible AI for Public Sector Legal Professionals

This two-part course is designed for public sector legal professionals at all levels who are interested in learning more about safe and responsible individual use of GenAI tools. These free, online at-your-own-pace courses are designed for public sector lawyers and legal support staff to enable safe and responsible exploration and use of GenAI in your day-to-day work.

[Learn more](#)

InnovateUS

Using Generative AI at Work

This free, self-paced online course helps you integrate GenAI tools into your government work, enhancing public service delivery while managing risks responsibly.

[Learn more](#)

InnovateUS

Building AI That Works: Implementation Strategies for Public Service

This course is designed for decision makers, organization leaders, and those interested in helping their teams responsibly adopt AI, select and prioritize AI projects. This course was formerly titled "Responsible AI for Public Professionals: Scaling AI in Your Organization."

[Learn more](#)

Coming Soon! Responsible AI for Public Sector Legal Professionals

Via hands-on activities and demos that are consistent with guidance provided by the American Bar Association, this course explores how AI is transforming the legal profession and how lawyers and their offices can responsibly use AI to better serve the public.

[Learn more](#)

A Guide to Responsible and Efficient Use of Generative Tools

[English](#) [Español](#)

A Hands-on Guide to Generative AI for Public Professionals



Upcoming live workshops on AI

Artificial Intelligence

Designing AI with Humans in Mind: Insights on Inclusion, Productivity, and Strategy

In this interactive session, Josh Martin, former Chief Data Officer for the State of Indiana, and Jamie Kimes, founder of The Idea Garden, will explore how AI can be a force for good—especially when it comes to supporting neurodiverse individuals and unlocking new forms of human potential.

July 17, 2025
2:00 PM ET

[Details](#)

 **Artificial Intelligence**

How to Ensure Successful AI Adoption: Making Vendors Accountable and Trustworthy

This workshop offers a practical guide to navigating the vendor landscape, evaluating AI tools, and setting clear expectations for trustworthy implementation.

July 30, 2025
2:00 PM ET

[Details](#)

 **Artificial Intelligence**

What Can AI Actually Do for Law Enforcement Today?

This session explores current and potential applications of AI in law enforcement, highlighting real-world implementations, core technologies, and their operational benefits and limitations.

September 4, 2025
2:00 PM ET

[Details](#)

 **Artificial Intelligence**

AI Fundamentals for Public Safety

This foundational session will introduce law enforcement and public safety professionals to the core concepts of Artificial Intelligence, with a focus on applications in policing.

September 10, 2025
2:00 PM ET

[Details](#)

Artificial Intelligence

Ethical and Responsible Use of AI

This workshop will emphasize fairness, accountability, and transparency in the deployment of AI in public safety. It will also offer practical guidance on how to conduct regular bias checks, establish clear lines of accountability, and ensure transparent decision-making.

September 12, 2025

2:00 PM ET

[Details](#)

Artificial Intelligence

Different AI Horses for Different Courses: Matching Tools to Purpose

Explore how to select the right AI tool for the right purpose from deliberation to co-creation, from problem definition to solution identification.

September 17, 2025

2:00 PM ET

[Details](#)

Artificial Intelligence

Defining Problems with the Public

Learn how AI can help communities identify and frame policy challenges collaboratively, moving beyond expert-driven problem definition to inclusive priority- and agenda-setting.

October 1, 2025

2:00 PM ET

[Details](#)

 **Artificial Intelligence**

Solving Problems with the Public

Learn how to systematically analyze and structure participation feedback.

October 6, 2025

2:00 PM ET

[Details](#)

 **Artificial Intelligence**

AI Policy Development

This session will guide public safety executives through key steps in developing effective AI policies tailored to their agency's mission.

October 8, 2025

2:00 PM ET

[Details](#)

 **Artificial Intelligence**

AI-Assisted Writing — Lessons from the Field

An exploration of how generative AI tools can support message drafting, from speeches to FAQs—what works, what doesn't, and how to stay in control.

October 13, 2025

2:00 PM ET

[Details](#)

Co-Creating with the Multi-Lingual Communities

Learn how to design AI tools with—not for—diverse communities facing language and cultural barriers.

October 15, 2025

2:00 PM ET

[Details](#)

Artificial Intelligence

AI 101 for Communicators — What You Need to Know

An introduction to AI tools, their risks and opportunities, and what every public communicator should understand.

October 15, 2025

2:00 PM ET

[Details](#)

Artificial Intelligence

Writing for Impact — Turning Policy into Plain Language

Learn practical techniques for translating legal, economic, and technical content into messages that the public can understand and act on.

October 17, 2025

2:00 PM ET

[Details](#)

Artificial Intelligence

Strategic Storytelling in the Public Sector

Explore how narrative techniques can help public agencies connect with diverse audiences and improve message retention.

October 21, 2025

2:00 PM ET

[Details](#)

Artificial Intelligence

Listening to the Public with AI

Master AI tools for processing large volumes of public input while preserving nuance, sentiment, and minority perspectives.

November 3, 2025

2:00 PM ET

[Details](#)

Artificial Intelligence

Navigating Crisis Communications with Confidence

Examine best practices for communicating under pressure—focusing on tone, timing, and transparency during high-stakes moments.

November 3, 2025

2:00 PM ET

[Details](#)

Artificial Intelligence

Facial Recognition: Applications, Risks, and Limits

This session will explore how law enforcement agencies are using facial recognition, from suspect identification to surveillance, and examine the ethical, legal, and technical challenges it raises.

November 5, 2025

2:00 PM ET

[Details](#)

 **Artificial Intelligence**

Unlocking the Power of Body-Worn Camera Data with AI

This workshop shows how policing professionals can use body cam footage to improve officer communication and training, assess the impact of training, and even predict moments of escalation during police interactions.

November 6, 2025

2:00 PM ET

[Details](#)

 **Artificial Intelligence**

Communicating Across Communities — Language Access, Inclusion, and Equity

Explore best practices for multilingual messaging, inclusive communication, and the responsible use of AI translation tools to reach diverse audiences.

November 10, 2025

2:00 PM ET

[Details](#)

 **Artificial Intelligence**

AI Governance

This workshop will provide an overview for law enforcement executives on how governance can ensure alignment between organizational processes, regulatory standards, and AI capabilities.

November 11, 2025

2:00 PM ET

[Details](#)

Artificial Intelligence

Community Policing and Citizen Engagement in the Age of AI

This workshop will explore how agencies can use AI tools to strengthen community policing efforts, foster transparency, and support inclusive, participatory approaches to public safety

November 13, 2025

2:00 PM ET

[Details](#)

Artificial Intelligence

Inside the Newsroom — Framing, Timelines, and the Editorial Process

Hear directly from editors and reporters about how news decisions are made and how public narratives are shaped.

November 18, 2025

12:00 PM ET

[Details](#)

Artificial Intelligence

Deliberating with the Public

Experience how AI can support structured public deliberation, from digital town halls to consensus-building platforms that bridge divides.

December 2, 2025

2:00 PM ET

[Details](#)

 **Artificial Intelligence**

Social Media and the Influencer Ecosystem

Understand how the digital public sphere shapes public discourse, and how public professionals can engage responsibly and effectively.

December 4, 2025

2:00 PM ET

[Details](#)

 **Artificial Intelligence**

Combating Disinformation and Rebuilding Institutional Trust

Explore strategies for countering misinformation and restoring credibility in an era of declining trust in public institutions.

December 11, 2025

2:00 PM ET

[Details](#)

Past workshops

Artificial Intelligence

All You Wanted to Know About Artificial Intelligence and Were Afraid to Ask

 Recorded

Join us to hear from Alexis Bonnell, Former Head of Innovation at USAID, where she helps demystify AI for "curious" public servants. She will share use cases, lessons learned, easy tools and answers your questions about how to navigate emerging technologies like AI for your mission.

[Watch](#)

Artificial Intelligence

Making the Most of New Technologies While Avoiding the Risks and Pitfalls

 Recorded

Join Santiago Garces, Chief Innovation Officer for the City of Boston, in this 90-minute virtual training, where participants will learn about the uses and advantages of new technologies - including big data, AI, chatbots, blockchain, IoT - for public sector workers as well as mitigation strategies for risks such as privacy, security, and bias.

[Watch](#)

Artificial Intelligence

What the Heck is ChatGPT? How Generative AI will Impact Government

 Recorded

In this 90-minute virtual training, participants will understand and discuss AI tools, experiment with them, and become more confident in how they work. We will review key AI use cases for government and explore how generative AI might shape government in the future. Bring the questions you have, the rumors you heard, and join others in an informative and lively talk.

Watch

Artificial Intelligence

AI in Government: Bring Your Questions, We've Got Answers!

 Recorded

As a Part 2 to our previous workshop, "What the Heck is ChatGPT? How Generative AI Will Impact Government," we are offering a follow-up session where you can ask the AI questions you're curious about and get answers from expert Alexis Bonnell. Bring the questions you have, the rumors you heard, and join others in an informative and lively talk.

Watch

Blog posts

Are we focusing too much on the risks of AI and not the potential for good?

Beth Simone Noveck

Learning how to make the most of new technologies in government

Jess Silverman

Boston Isn't Afraid of Generative AI

Beth Simone Noveck

Public service professionals explore ChatGPT and how generative AI will impact government

Jess Silverman

Public service professionals discuss generative AI in the public sector

Jess Silverman

Public service professionals learn how to write generative AI use policy

[Read more articles](#)

Frequently asked questions about generative AI

1. What is Generative AI?

Generative AI is a type of artificial intelligence that uses machine learning algorithms to generate new data based on existing data. It can create new images, videos, music, and even text that are similar in style and content to the original data.

2. How does Generative AI work?

Generative AI uses neural networks to analyze and learn from large amounts of data. It then uses this knowledge to create new data that is similar to the original data. This process is called training the model.

3. What are some examples of Generative AI?

Some examples of Generative AI include creating realistic images of people, generating new music based on existing songs, and creating new text that is similar in style and content to existing text.

4. What are the benefits of Generative AI?

Generative AI can be used to create new content quickly and efficiently, without the need for human input. It can also be used to generate new ideas and insights based on existing data.

5. What are the risks of Generative AI?

Generative AI can be used to create fake images, videos, and text that are difficult to

distinguish from real ones. This can be used to spread misinformation and manipulate public opinion.

6. How is Generative AI different from other types of AI?

Generative AI is different from other types of AI, such as supervised and unsupervised learning, because it focuses on creating new data rather than analyzing existing data.

7. How is Generative AI used in industry?

Generative AI is used in a variety of industries, including entertainment, advertising, fashion, and healthcare. It can be used to create new content, design products, and analyze medical data.

8. Can Generative AI be used for malicious purposes?

Yes, Generative AI can be used for malicious purposes, such as creating fake news and propaganda, or impersonating individuals online.

9. How can we ensure that Generative AI is used ethically?

To ensure that Generative AI is used ethically, it is important to develop guidelines and regulations for its use. This can include ensuring that the data used to train the model is representative and unbiased, and that the generated content is clearly labeled as artificial.

10. What is the future of Generative AI?

The future of Generative AI is likely to involve more advanced algorithms and models that can create even more realistic and complex content. It may also involve new applications in fields such as robotics and virtual reality.

*The FAQs have been created with the help of generative AI.

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