



ANTI-THEFT SUPPORT ACTIONS

At Kia, the security of Kia vehicles is a top priority.

We are providing assistance to Kia owners and lessees whose vehicles may be targeted by methods of theft that have been popularized on social media. We continue to offer a free, enhanced security software upgrade to restrict the unauthorized operation of vehicle ignition systems on **LOCKED** vehicles to owners nationally, and we strongly encourage all eligible vehicle owners to have this upgrade installed. For vehicles not eligible for the software upgrade, we have developed an ignition cylinder protector to reinforce the key cylinder sleeve assembly as an additional theft deterrent. We are also providing free steering wheel locks for impacted owners and lessees, both directly to consumers and through local law enforcement agencies. **To prevent vehicle theft, remember to park in well-lit areas or near security cameras, close all windows and lock your vehicle every time you walk away using the key fob to activate the alarm and security software, and do not leave your keys/fob, valuables, or the area while your vehicle is running.**

For more information on your vehicle’s eligibility for the software upgrade or to have this ignition cylinder protector installed, please input your 17-digit VIN:

Additionally, on May 18, 2023, Kia announced that a settlement had been reached in consumer class action litigation related to vehicle thefts. This will allow affected consumers (certain Class Members) to receive payments & other benefits once the settlement has been approved by the Court. The settlement provides various benefits including cash compensation for customers who have incurred theft-related losses, reimbursement for insurance deductibles, increased insurance premiums & other theft-related losses. It also provides for the free software upgrades that Kia has been rolling out as mentioned above, as well as reimbursement for steering wheel locks & other theft prevention devices, including aftermarket alarm kits, purchased by Class Members.

On November 1, the Court gave its preliminary approval to this voluntary settlement, and notices to Class Members explaining the claims process and related deadlines are now being sent out. We have launched a separate website to provide additional information to Class Members: **Kia Theft Settlement**. Class Members may now access the website to learn more, download a claim form, and submit a claim. Any filed claims will be processed and reviewed, and if approved, will be paid out after the Court gives its final approval of the settlement.

Enter a VIN

[Where can I find my VIN ?](#)

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800-333-4KIA(4542)

Monday – Friday: 5:00 AM to 6:00 PM PST
Saturday – Sunday: Closed / US Public Holidays: Closed

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