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A N N U A L
R E P O R T

VICTIMS OF CRIME COMPENSATION OFFICE

We help
put the pieces
back together



NEW JERSEY OFFICE OF THE ATTORNEY GENERAL
VICTIMS OF CRIME COMPENSATION OFFICE

VICTIMS OF CRIME COMPENSATION OFFICE 2011 ANNUAL REPORT



JEFFREY S. CHIESIA,
NJ Attorney General

New Jersey Office of the Attorney General

Victims of Crime Compensation Office

Message From The Executive Director

This past year, the New Jersey Victims of Crime Compensation Office (Agency) continued its commitment to providing quality services to innocent victims of crime by awarding \$9.7 million to those victims. This was made possible by the hard work of the Agency's dedicated staff, by the commitment of the Department of Law & Public Safety and the efforts of the Division of Criminal Justice to provide the necessary resources to the Agency. Indeed, the Department created a Task Force of employees who were temporarily assigned to the Agency to provide assistance in expediting the victims' claims. The Task Force members made tremendous contributions to the Agency and carried out our mission to assist those who were victimized, by providing quality and exceptional services.

The Agency's commitment to providing high-quality services in a compassionate environment was further advanced by several initiatives. First, an internal policy was adopted to expand the Priority Case category to claims involving all domestic violence, sexual assault and child victims. Then, the Agency initiated a three-year plan to upgrade its case processing system. This upgrade will expand online access to the Agency's services, permitting victims to file claims online, allowing vendors to track payments and enabling the staff to electronically track the status of cases and the receipt of documentation. Next, the Agency entered into collaborative efforts with the Department of Corrections and the Judiciary to ensure that restitution payments are properly credited to the individual victims' claims. The Agency also implemented protocols for properly tracking emergency claims and monitoring their disposition. Finally, the Agency completed a revision of its retention procedures so that cases that are maintained in storage can be retrieved, reopened and quickly processed.

Efforts were redoubled to educate and train service providers, municipal courts, civic and faith-based groups, legal services agencies and law enforcement agencies. Outreach materials were distributed to libraries, municipalities, police departments and hospitals. Further, the Agency worked diligently with the Victims of Crime Compensation Review Board to expedite the appeal process for claimants.

The Agency recognizes that its most valuable resource is its human resource - the staff. Thus, the Agency will provide advanced training for the staff to ensure that victims are served efficiently, effectively and compassionately. Managers and Supervisors will work hand-in-hand with the staff to re-examine old practices and modify procedures to enhance services. We are committed to tracking national trends and issues in order to keep pace with new developments in the field of victim services. As always, the staff's goal is to compassionately provide resources to the State's most vulnerable citizens, innocent victims of crime.



MARSETTA LEE,
VCCO Executive Director

VICTIMS OF CRIME COMPENSATION OFFICE 2011 ANNUAL REPORT

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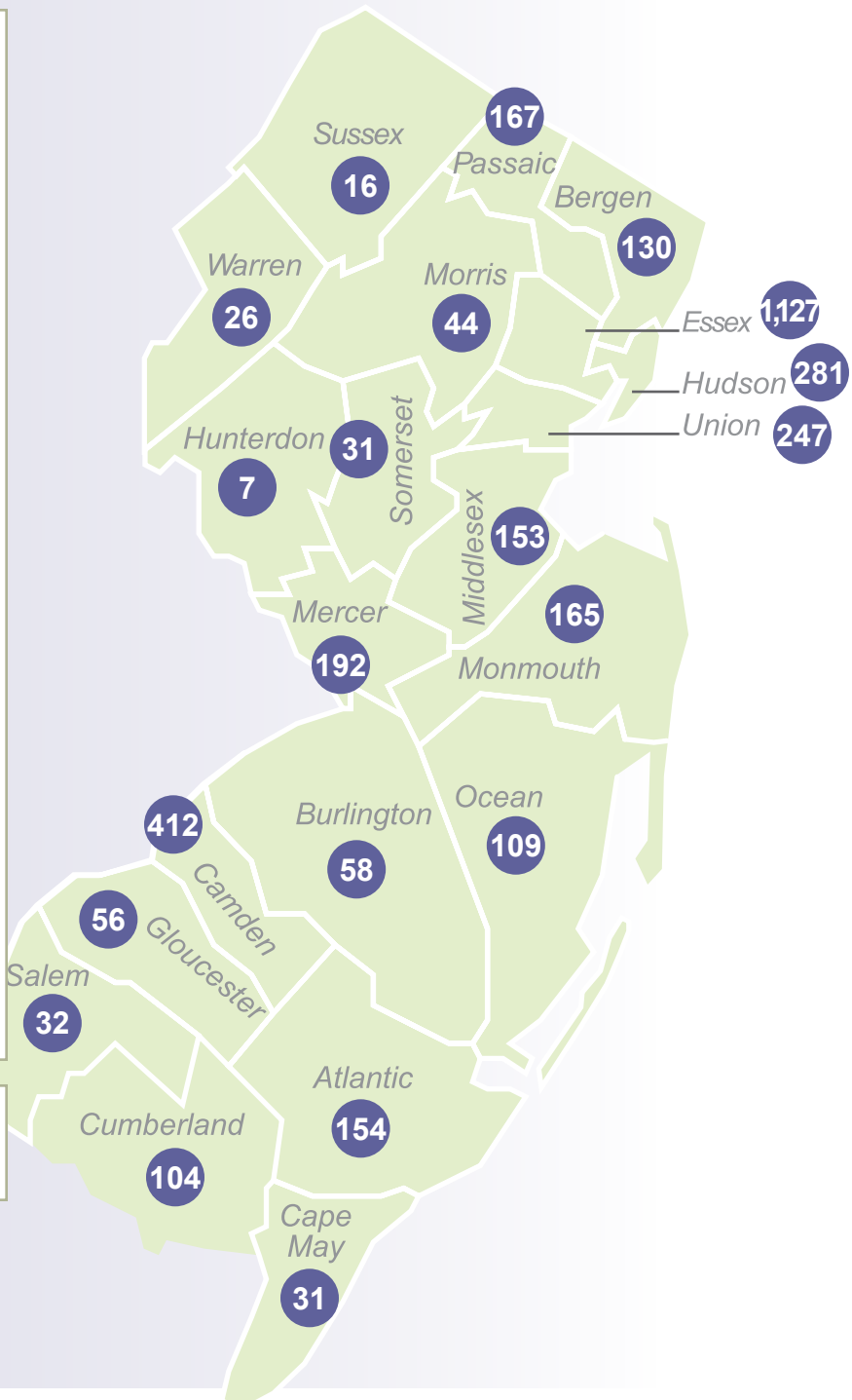
caring
support
dignity
help
respect



FY 11 Claims Received by County

Atlantic	154
Bergen	130
Burlington	58
Camden	412
Cape May	31
Cumberland	104
Essex	1,127
Gloucester	56
Hudson	281
Hunterdon	7
Mercer	192
Middlesex	153
Monmouth	165
Morris	44
Ocean	109
Passaic	167
Salem	32
Somerset	31
Sussex	16
Union	247
Warren	26

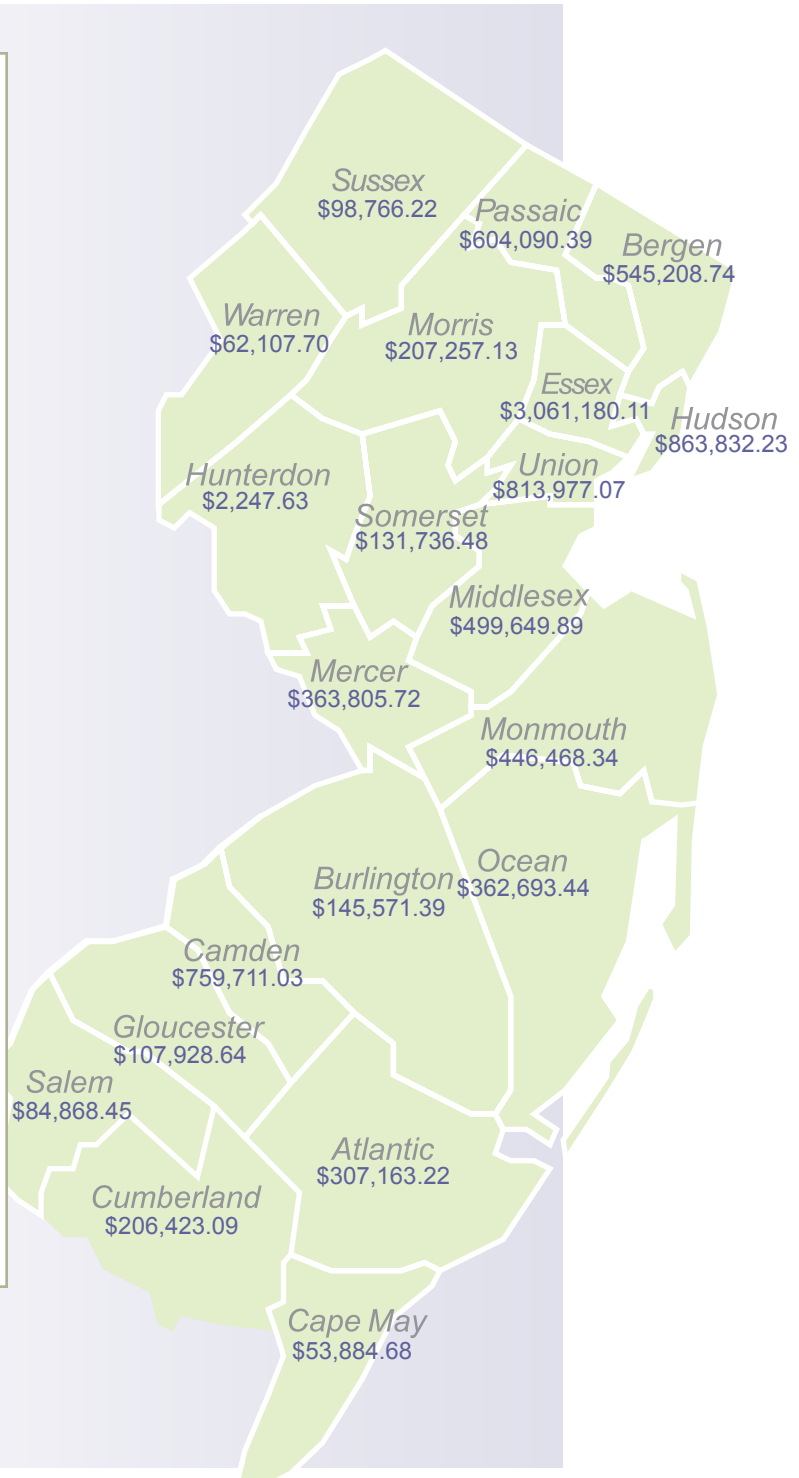
Out of State / Unknown	19
Total	3,571



FY 11 Claims and Dollar Amount

Paid for each county

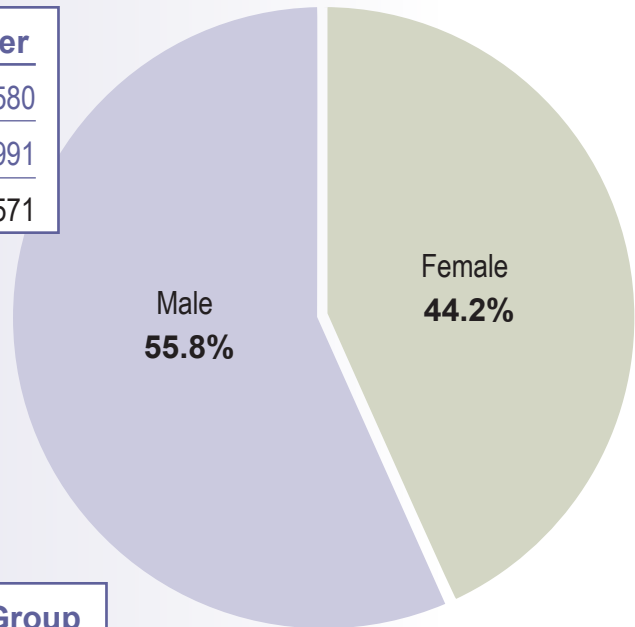
County	Claims	Paid
Atlantic	78	\$307,163.22
Bergen	142	\$545,208.74
Burlington	49	\$145,571.39
Camden	228	\$759,711.03
Cape May	25	\$53,884.68
Cumberland	66	\$206,423.09
Essex	649	\$3,061,180.11
Gloucester	41	\$107,928.64
Hudson	189	\$863,832.23
Hunterdon	6	\$12,247.63
Mercer	118	\$363,805.72
Middlesex	157	\$499,649.89
Monmouth	111	\$446,468.34
Morris	41	\$207,257.13
Ocean	97	\$362,693.44
Passaic	133	\$604,090.39
Salem	24	\$84,868.45
Somerset	38	\$131,736.48
Sussex	23	\$98,766.22
Union	186	\$813,977.07
Warren	23	\$62,107.70
Out Of State	7	\$17,008.16
Total	2,431	\$9,755,579.75



FY 11 Demographics

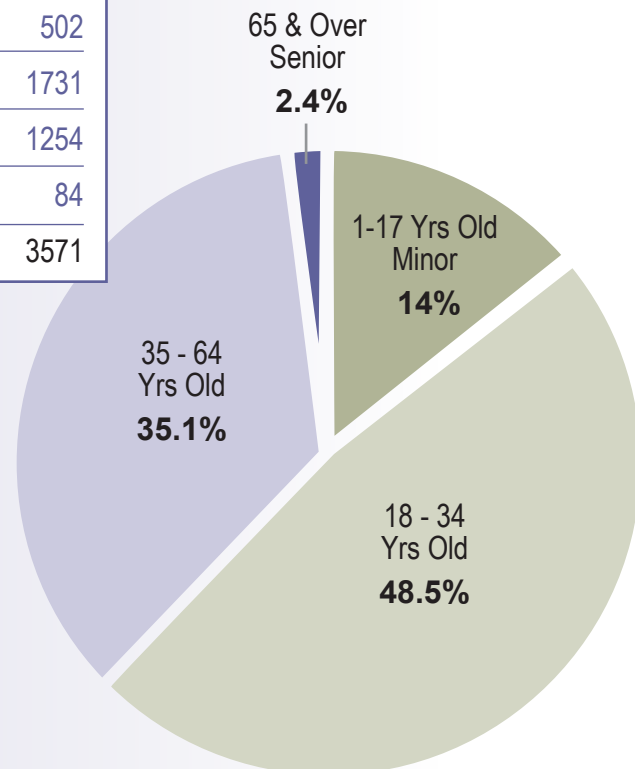
Claims Received By Gender

Female	1580
Male	1991
Total	3571

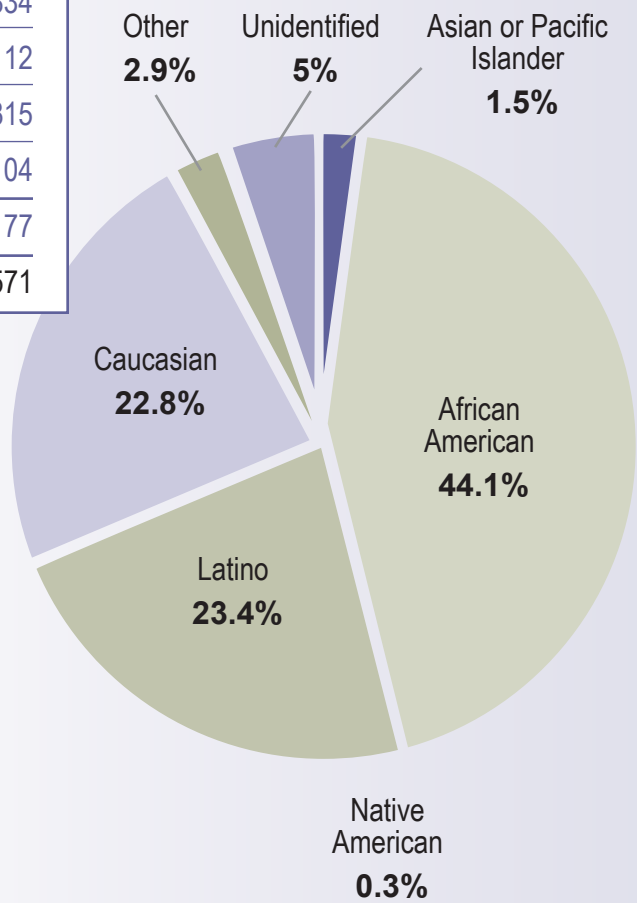


Claims Received By Age Group

Minor 1-17 Yrs Old	502
18 - 34 Yrs Old	1731
35 - 64 Yrs Old	1254
Senior 65 and Over	84
Total	3571



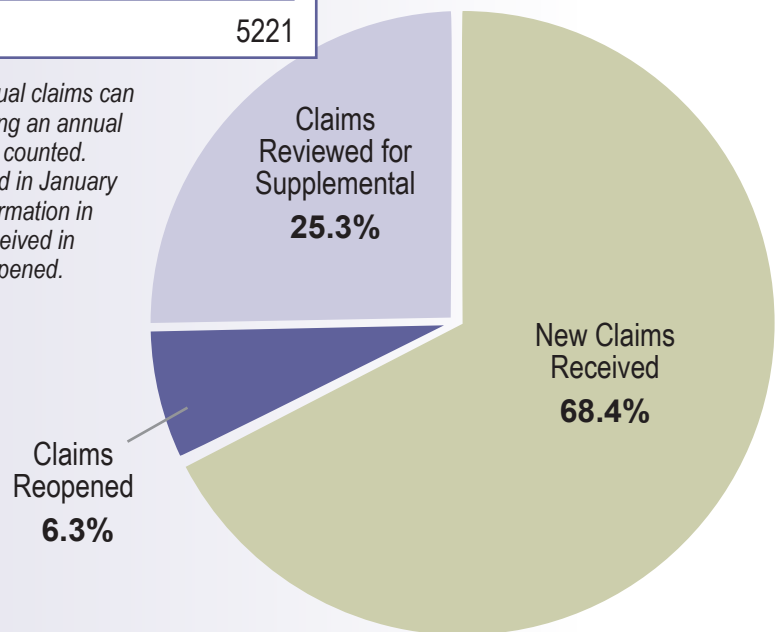
Claims Received by Race	
Asian or Pacific Islander	54
African American	1575
Latino	834
Native American	12
Caucasian	815
Other	104
Unidentified	177
Total	3571



FY 11 Total Annual Activity

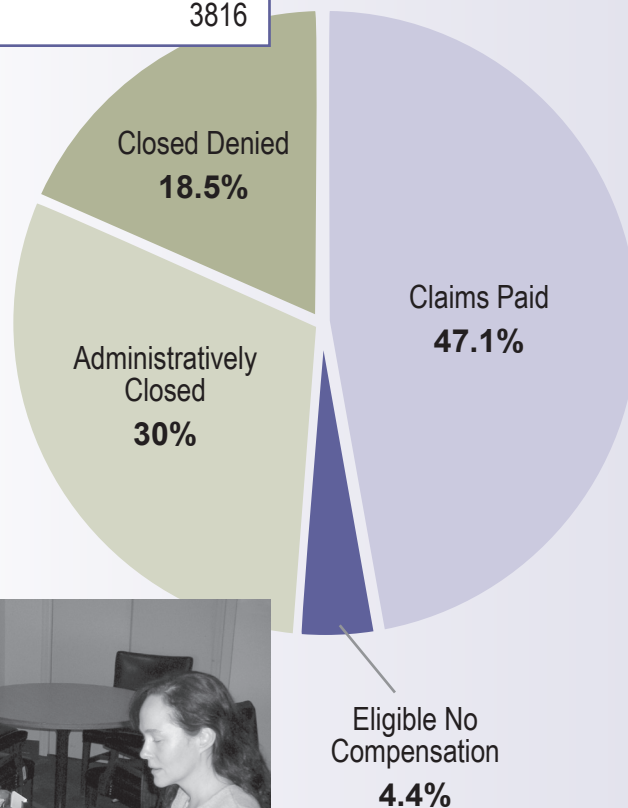
Total Annual Activity	
New Claims Received	3571
Claims Reopened	328
Claims Reviewed for Supplemental	1322
Total	5221

Caveat - because our individual claims can fall in various catagories during an annual period, claims can be double counted. Example: A new claim opened in January can be closed for lack of Information in April; when information is received in June, the claim would be reopened.



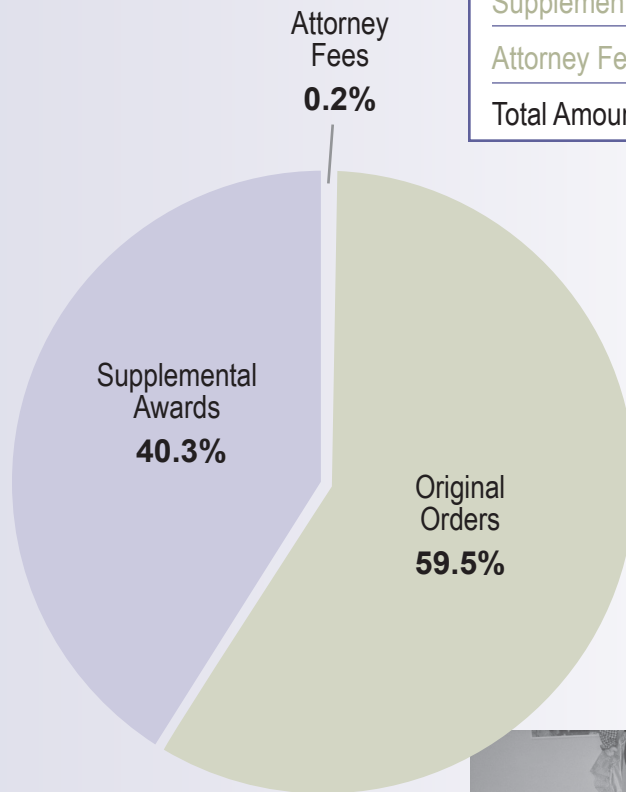
Original Claims Disposition

Original Claims Disposition	
Claims Paid	1797
Eligible No Compensation	168
Administratively Closed	1144
Closed Denied	707
Total Claims Concluded	3816



Awards Analysis

VCCO



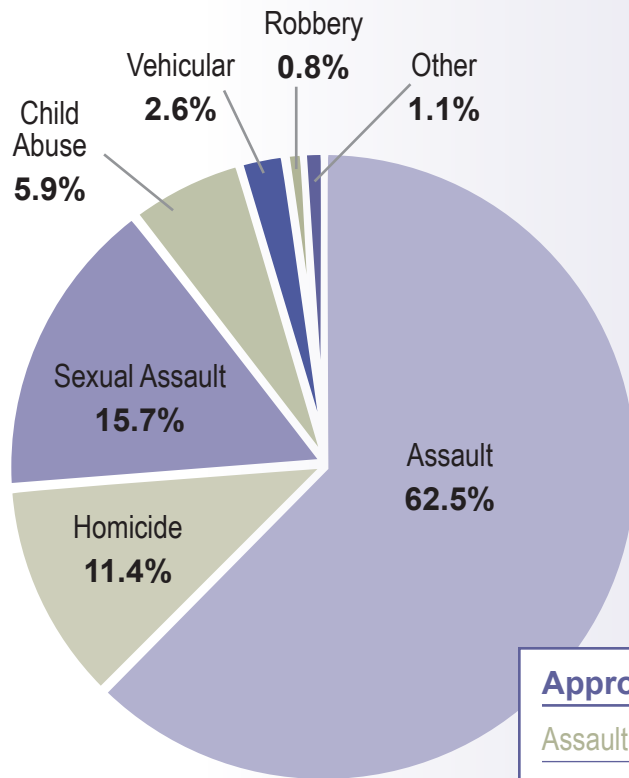
Awards Analysis

Original Orders	\$5,806,727.93
Supplemental Awards	3,925,905.69
Attorney Fees	22,946.13
Total Amount Award	\$9,755,579.75



FY 11 Approved Claims

by Crime Type Percentage Analysis



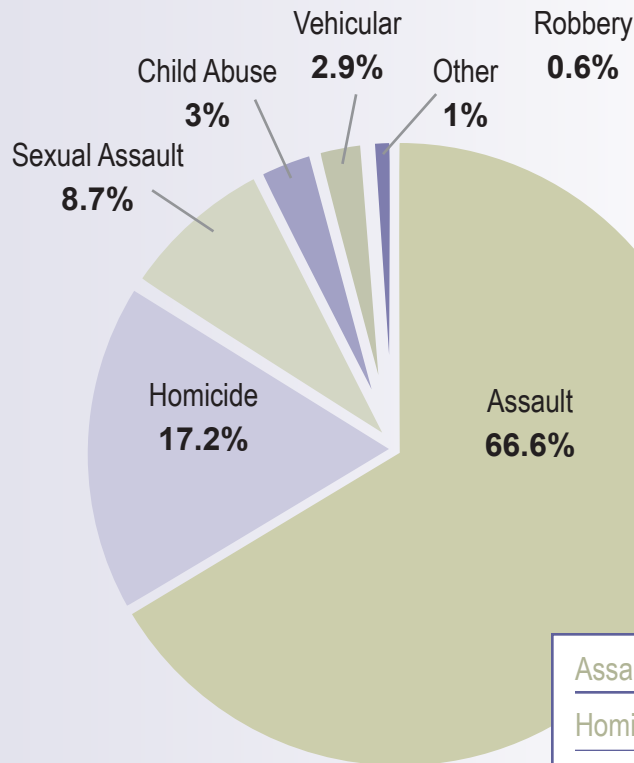
Assault	2,465	\$6,498,233.20
Homicide	452	1,684,700.17
Sexual Assault	618	846,945.90
Child Abuse	231	295,295.55
Vehicular	104	279,072.15
Robbery	33	56,400.26
Other*	42	94,932.52
Grand Total	3,945	\$9,755,579.75

* Other - Included: Kidnapping, Arson, Stalking, Burglary, Tampering with a Cosmetic, Drug or Food Product, Miscellaneous

Approved Claims by Crime Type and Award Amount

Assault	Physical Assault	1,755	\$5,153,388.05
	Domestic Violence	675	1,310,165.81
	Terroristic Threats	20	20,870.70
	Harassment	15	13,808.64
Homicide		452	1,684,700.17
Sexual Assault		618	846,945.90
Child Abuse	Physical Assault	21	14,295.16
	Sexual Assault	210	281,000.39
Vehicular		104	279,072.15
Robbery		33	56,400.26
Other*		42	94,932.52
Grand Total		3,945	\$9,755,579.75

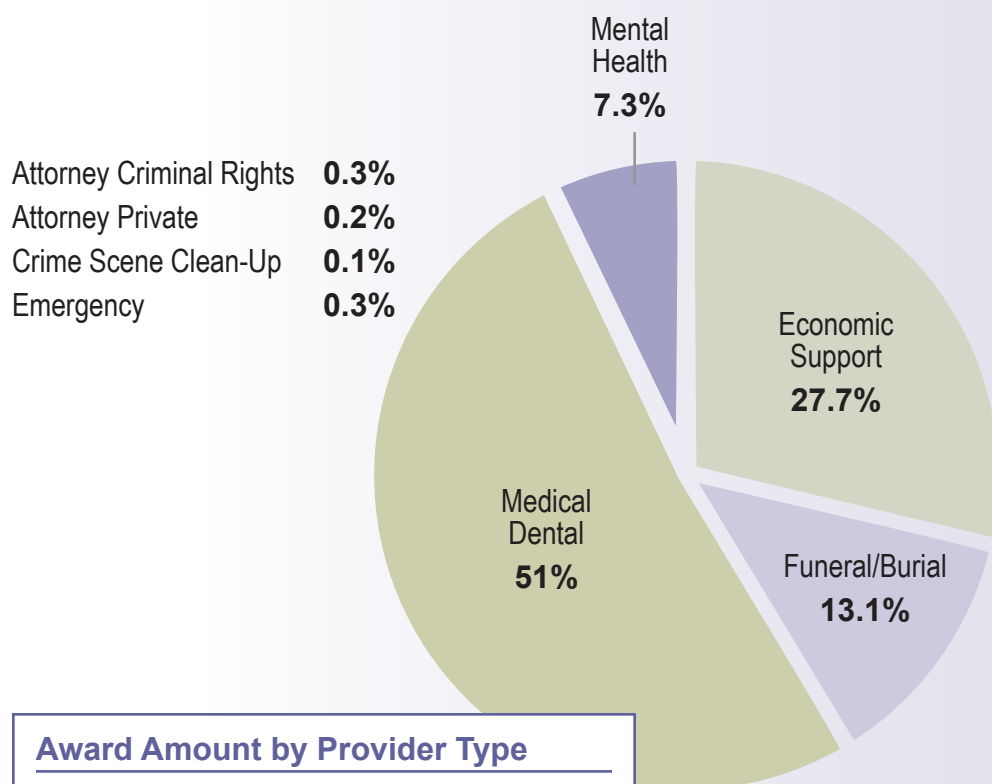
FY 11 Award Amount by Crime Type Percentage Analysis



Assault	\$6,498,233.20
Homicide	1,684,700.17
Sexual Assault	846,945.90
Child Abuse	295,295.55
Vehicular	279,072.15
Robbery	56,400.26
Other*	94,932.52
Grand Total	\$9,755,579.75



FY 11 Award Amount by Provider Type



Award Amount by Provider Type	
Provider Type	Pay Amount
Attorney Criminal Rights	\$30,691.33
Attorney Private	22,946.13
Crime Scene Clean-Up	11,785.29
Economic Support	2,696,331.61
Emergency	30,264.19
Funeral/Burial	1,271,114.12
Medical/Dental	4,975,295.59
Mental Health	715,945.20
VCCO Assessments	1,206.29
Total	\$9,755,579.75

Restitution, Subrogation

Report for FY 2011

VCCO

Restitution, Subrogation Report For FY-2011

Month	Year	Restitution	Civil Suit	Refund	Others	Total
July	2010	25,177.34	26,767.98	1,807.00	1,020.00	54,772.32
August	2010	12,885.22	8,996.90	7,988.19	2,090.90	31,961.21
September	2010	14,374.02	17,412.50	1,790.53	0.00	33,577.05
October	2010	26,400.33	2,518.12	0.00	575.00	29,493.45
November	2010	31,055.77	156.66	0.00	0.00	31,212.43
December	2010	11,764.64	12,450.58	0.00	3,580.00	27,795.22
January	2011	18,824.60	20,333.78	1,679.12	4,240.00	45,077.50
February	2011	23,232.17	1,155.43	11,460.92	20.00	35,868.52
March	2011	18,480.47	31,427.59	797.66	0.00	50,705.72
April	2011	3,537.03	49,489.01	0.00	1,425.00	54,451.04
May	2011	27,753.66	39,175.46	0.00	94.84	67,023.96
June	2011	20,976.49	23,794.94	1,942.92	5,000.00	51,714.35
TOTAL	FY-2011	234,461.74	233,678.95	27,466.34	18,045.74	\$513,652.77

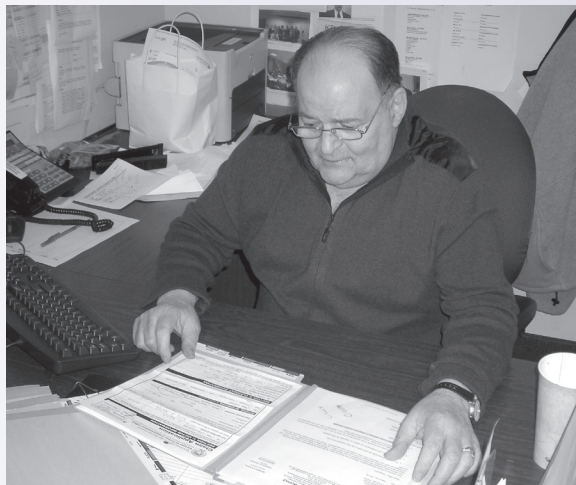
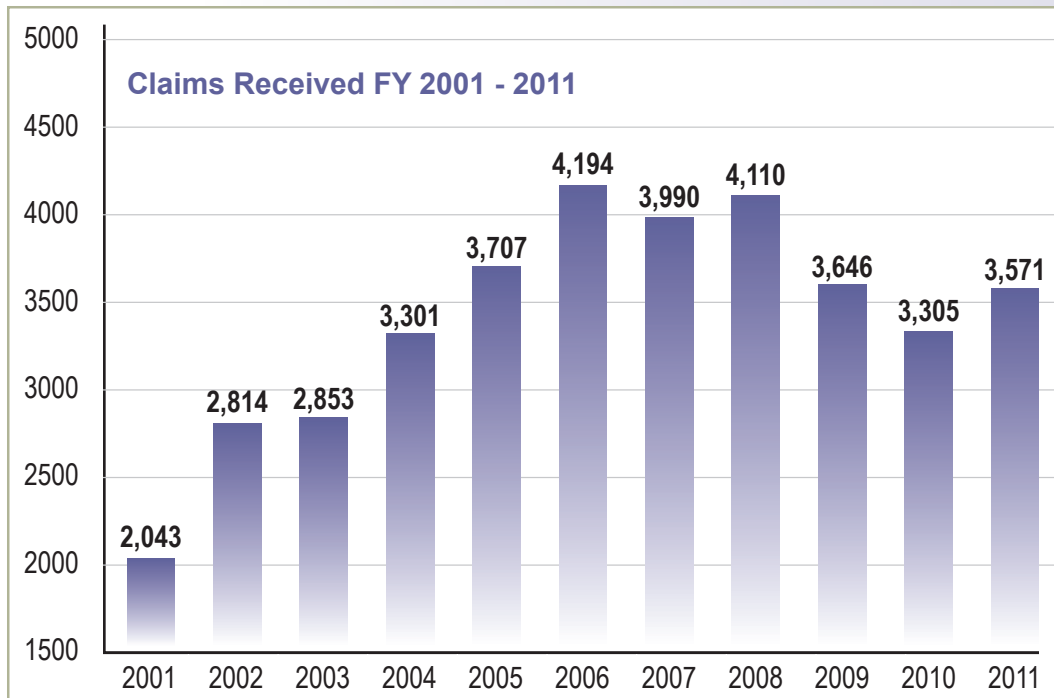
Summary for Annual Report

FY 2011 Revenue Statement

FY 11 Revenue		
Revenue Source		Amount
VCCO NET		\$5,039,190
Criminal Disposition Penalties		371,134
Commissary		2,704,213
Sex Crime Treatment		60,438
Donations		20
Restitution		232,325
Total Revenue		\$8,407,320
Federal Grants		
Federal Fiscal Year	Grant Periods:	
FFY 2009 ARRA Stimulus	3-1-09 through 9-30-12	\$66,977
FFY 2009	10-1-08 through 9-30-12	3,377,510
FFY 2010	10-1-09 through 9-30-13	1,991,000
FFY 2011	10-1-10 through 9-30-14	2,955,000
Total Grants Available		\$8,390,487
FY 11 State Appropriations		
Direct State Services		
Salaries and Wages		\$611,000
Material and Supplies		20,000
Services Other Than Personnel		31,000
Maintenance and Fixed Charges		19,000
Outreach Program		0
State Claims		3,372,000
Total Appropriations		\$4,053,000
Total FY 11 Revenues		\$20,850,807

FY 2011 Expenditure Summary

Salaries & Operations		
Salaries and Wages		\$2,059,259.21
Material and Supplies		45,555.58
Services Other Than Personnel		140,934.08
Maintenance and Fixed Charges		22,785.46
Capital Additions, Improvements and Equipment		\$59,766.25
Total Salaries & Operations		\$2,328,300.58
State & Federal Claims		
State Claims (Direct Payments to Victims)	\$6,102,386.72	
ARRA Stimulus Federal Claims - Grant Year "09	66,977.06	
Federal Claims - Grant Year "09	3,377,509.90	
Federal Claims - Grant Year "10	0.00	
Federal Claims - Grant Year "11	0.00	
Total State & Federal Grants		\$9,546,873.68
Total FY 11 Expenditures		\$11,875,174.26



Benefits in a Nutshell

Crimes Covered

- Aggravated Assault
- Murder
- Manslaughter
- Burglary
- Robbery
- Sexually Related Crimes
- Kidnapping
- Acts Constituting Domestic Violence
- Drug and Food Tampering
- DWI
- Carjacking
- Hit & Run
- Eluding a Police Officer
- Human Trafficking
- Bias Crimes

What You Need to File

- Completed NJ VCCO Application
- Police Report
- Copies of Bills and Receipts of all Related Losses
- Documentation

Time Requirements

- Report Crime to Police Within 3 Months
- File Claim Application with NJ VCCO within 2 Years

Benefits Provided

- \$25,000 Maximum

Mental Health Counseling

- Homicide Survivor- \$12,500
- Injured Victim- \$12,500
- Secondary Victim(s)- \$7,000
- Group Counseling- \$50 per Session per Victim

Medical Bills

- Medical Bills not Covered by Other Sources
- Chiropractic/Physical Therapy-30 Sessions
- Medical Supplies and/or Other Prescription Drugs
- Medical Related Transportation

Loss of Earnings or Financial Support

- Maximum Amount-\$600/Week
- Loss of Support- 48 Months
- Loss of Earnings- Direct Victim-104 Weeks
- Permanent Disability- Direct Victim-60 Months
- Loss of Earnings- Secondary Victim-\$7,000 to Care for Primary Victim

Others

- Funeral Cost-\$5000
- Transportation to Funeral- \$200/Person or \$1,000 Total
- Crime Scene Cleanup- \$2,000
- Relocation Expenses- \$2,500
- Domestic Help- \$50/Day not to exceed \$6,500 Total
- Child Care/Day Care Services- \$6,500
- Victims' Rights Attorney Fees (Criminal Matter)- \$125/Hr with a \$1,000 Maximum
- Attorney Fees for Representing Victims in VCCO Claim (Up to 15% of the Award)

Catastrophic Injuries

- Supplemental \$35,000 for Rehabilitative Services Only



Claims Processing

Intake Phase:

Upon receipt of an application, the claim is opened and given a claim number. An acknowledgment of receipt is sent to the applicant; if needed, additional information is requested. Requests for emergency assistance are reviewed immediately. All applications are screened for denial on procedural basis, including expiration of time for filing, non-compensable crimes or outstanding warrants.

Bill Review:

Bills are screened for the proper name and address, federal tax I.D. number, CPT (Current Procedural Terminology) codes & date of service. Any missing information and collection notices are returned to the provider/claimant with a letter stating the need for an itemized bill, where applicable. Once all the information is gathered, bills are entered into the VCCO's Claims Processing System. The bills are then forwarded to the appropriate unit for processing of the claim.

Eligibility Phase:

Upon receipt of the police report and the bills, the claim is assigned to an investigator for eligibility determination. The assigned investigator will review all the circumstances surrounding the incident including communicating with police and prosecutorial personnel and securing related information from the courts. The investigator will make a recommendation either that the claim is eligible for compensation or to deny pursuant to statutory/regulation mandates. His/her superior will review recommendation and either approve it, reject it or ask for additional information.

Compensation Phase:

Once determined eligible for compensation, the investigator will verify losses by: 1) communicating directly with providers of medical services, securing insurance benefit statements and 2) gathering loss of earnings and disability payment information to determine compensation.

Payment Processing:

After the Order of Payment is written and approved, the case is transferred to the Accounting Unit. The voucher is reconciled to the order and mailed to the provider. Upon receipt of a signed voucher, the Accounting Unit processes the payment and submits it to the Office of the Attorney General (OAG) administration for approval in New Jersey Comprehensive Financial System (Treasury System).

Claimants do not receive a payment voucher; their payments are processed the day after the Order is signed.



Eligibility

Eligibility Criteria

- An application for compensation may be filed by (1) the victim; (2) a dependent of a deceased victim; (3) an authorized person acting on behalf of the victim; or (4) any other person who has demonstrated an eligible expense for which they have become responsible for due to the victimization.
- The claim must be filed within two years of the crime, but may be considered after two years if the VCCO determines that “good cause” existed for the delayed filing.*
- The victim suffered bodily injury or death as a result of the criminal actions of another or the victim needs mental health counseling because of emotional trauma resulting from a violent crime.
- The crime must be reported to the police within three months after it occurs, but may be considered if reported to the police after three months if the VCCO determines that good cause existed for the delay.*
- The crime must occur in New Jersey (residency not required), or the victim must be a New Jersey resident who was injured in another state or jurisdiction that does not have a crime victim compensation program or has a program which has not provided full compensation for the crime-related losses.
- The victim must cooperate with the police and prosecutor’s office; however, eligibility is not dependent upon conviction or prosecution of the offender.



- The claimant was not the offender or an accomplice of the offender. An award may not be made to another person if the award would unjustly benefit the offender or accomplice.
- The victim must be an “innocent victim” of a crime, which means that the VCCO must consider whether the victim’s conduct contributed to the injuries suffered.

**Effective March 2012, the time in which to file an application has been extended from two years to three years and the time in which a victim/claimant must file a police report has been extended from three months to nine months.*

Compensation Criteria

Compensable Crimes*

The VCCO may order the payment of compensation for personal injury or death that resulted from the commission or attempt to commit any of the following offenses:

- Aggravated assault
- Threats to do bodily harm
- Lewd, indecent or obscene acts
- Indecent acts with children
- Kidnapping
- Murder
- Manslaughter
- Bias crimes
- Aggravated sexual assault, sexual assault, aggravated criminal sexual contact, criminal sexual contact
- Any other crime involving violence including domestic violence
- Burglary (personal property loss or damage will not be compensated)
- Tampering with a cosmetic, drug or food product
- Driving a vehicle, commercial or private, or boat while under the influence of alcohol or narcotics
- Theft of an automobile, eluding a law enforcement officer or unlawful taking of a motor vehicle where injuries to the victim occur in the course of the offender operating the automobile

**It should be noted that simple assault is not a compensable crime.*

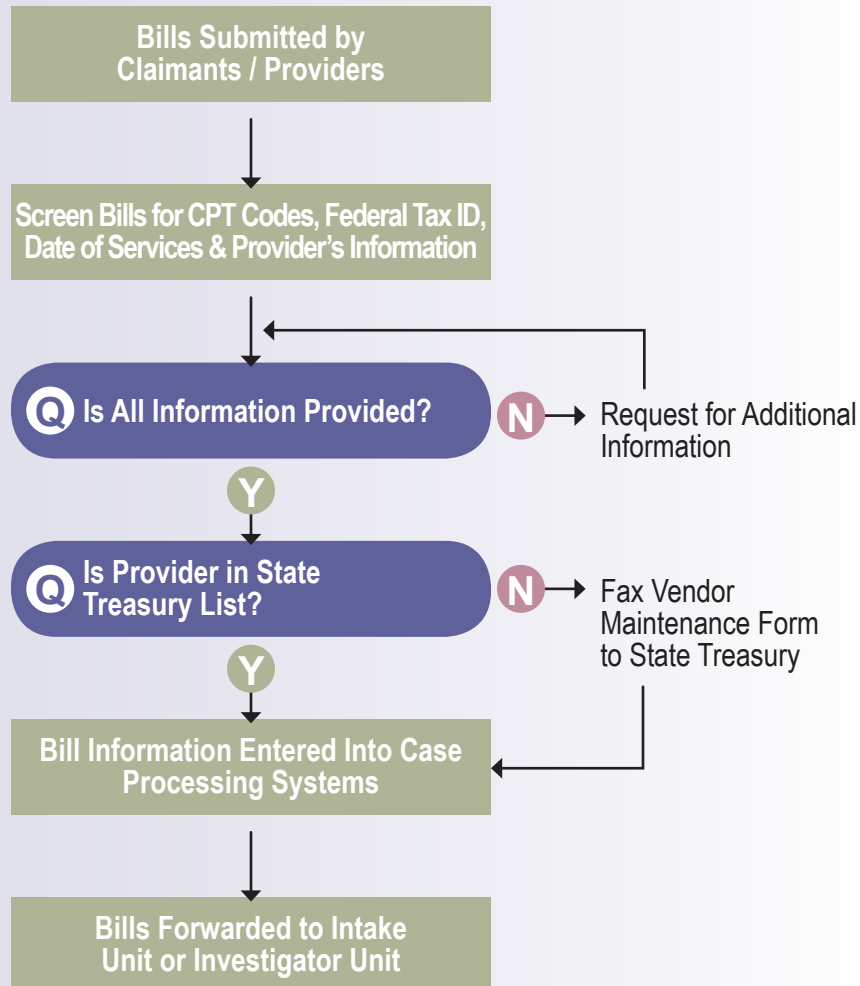
Compensable Benefits

Compensation payable to a victim, providers and to all other claimants sustaining economic loss because of injury to or death of that victim, may not exceed \$25,000 in the aggregate, and may include:

- Medically related expenses not covered by other insurance or benefits programs.
- Mental health counseling up to \$12,500 for a direct victim and up to 24 sessions not to exceed \$7,000 for immediate family members.
- Loss of support for dependents in homicide cases and from offender in domestic violence cases. Maximum of \$600 per week not to exceed 48 months.
- Loss of earnings for direct victims up to \$600 per week not to exceed 24 months.
- Funeral expenses of up to \$5,000.
- Limited transportation costs for funerals and medical treatment.
- Limited domestic service up to \$6,500 for child care, day care and after school care costs.
- Crime Scene Cleanup expenses up to \$2,000.
- Relocation expenses up to \$2,500 when necessary as a result of the crime, where the health and safety of the victim are jeopardized.
- Reimbursement for up to \$200 in stolen cash resulting from assault and robbery, if you are at least 60 years old or determined to be disabled and meet financial guidelines.
- Attorneys are limited to receiving fees that are set by statute.
- Catastrophic Benefits – Supplemental \$35,000 for rehabilitative services only.

Bill Entry Process

VCCO

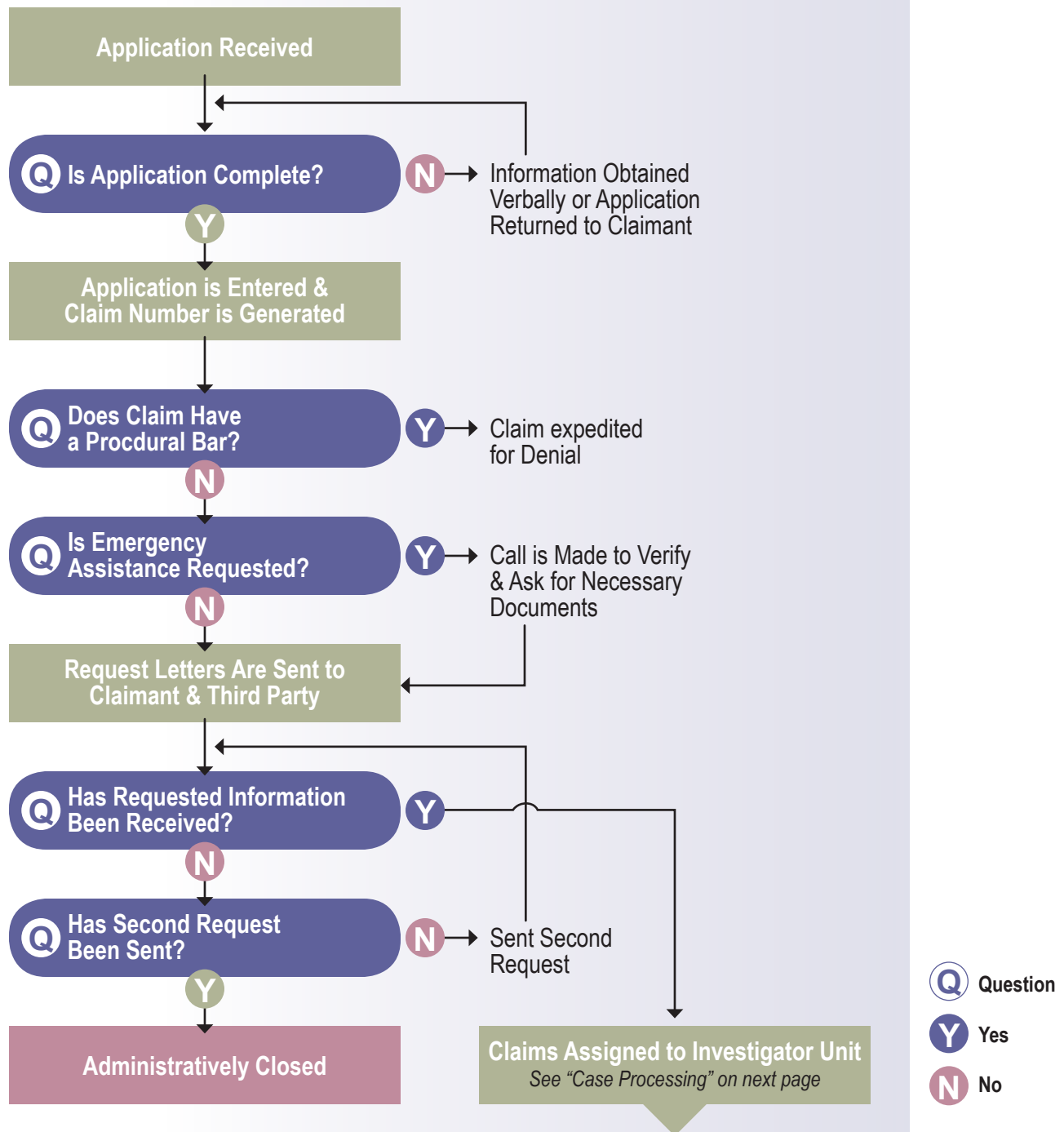


Q Question

Y Yes

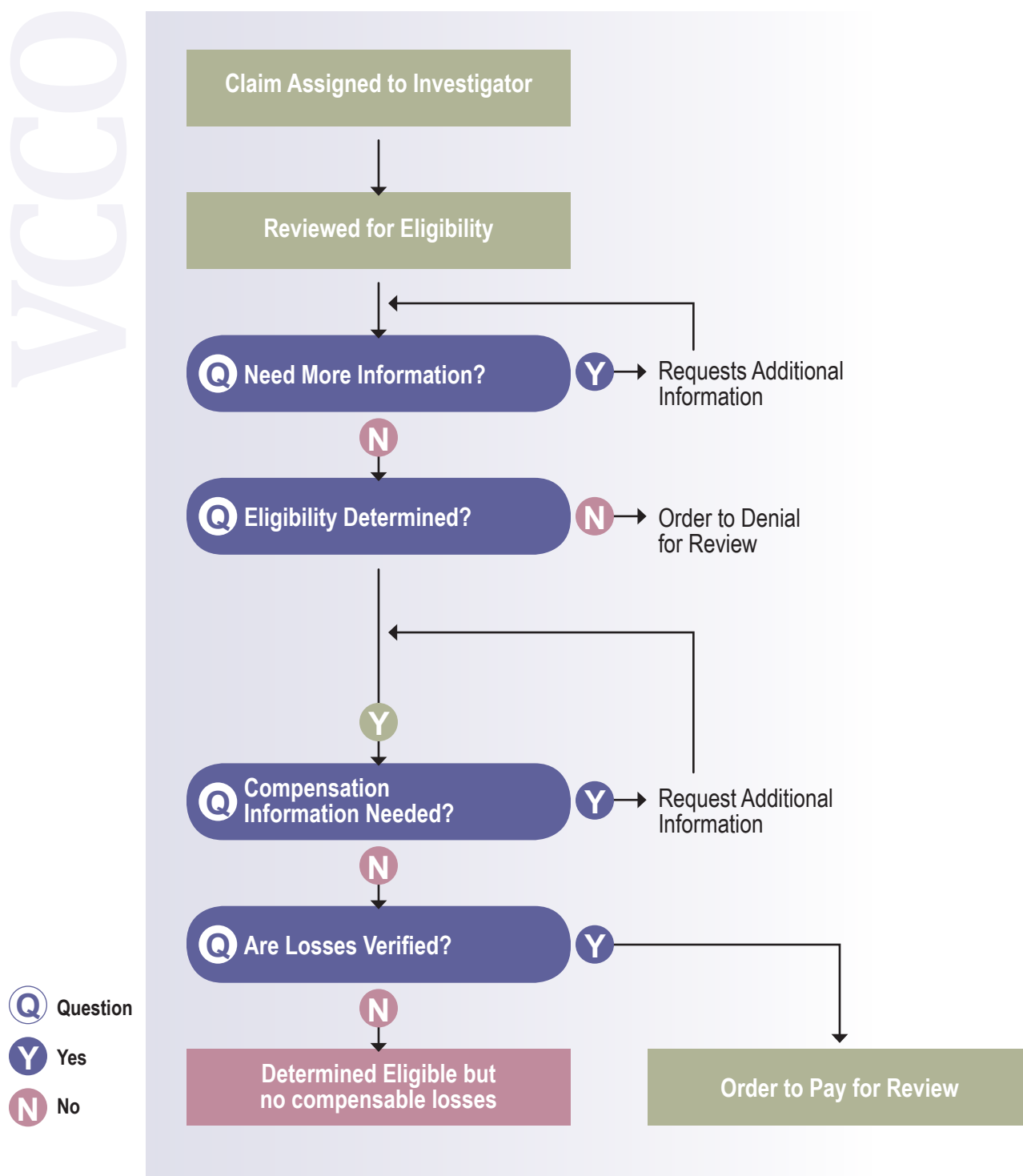
N No

Intake Processing Unit



Case Processing

VCCO



FY 11 In Take Processing Statistics

Time Required to Obtain Sufficient Documentation for Initial Eligibility Determination

	Claims	Claims %
Less than 1 Month	810	42%
Less than 2 Months	413	21%
Less than 3 Months	278	14%
Less than 4 Months	187	10%
Less than 5 Months	145	8%
Less than 6 Months	78	4%
More than 6 Months	19	1%
	1930	

Time Between Date of Incident and Filed Claim with VCCO

	Claims	Claims %
Less than 1 Month	1,153	32%
More than 1 Month and less than 6 Months	1,633	46%
More than 6 Months and less than 1 Year	396	11%
More than 1 Year and less than 2 Years	255	7%
More than 2 Years and less than 5 Years	90	3%
More than 5 Years	44	1%
	3,571	

FY2011 Walk In Stats

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Assigned Claims	63	52	79	61	43	63	67	62	65	46	66	74	741
New Applications	56	79	65	64	40	43	39	37	43	42	41	73	622
Case Processing	41	45	65	51	61	45	31	40	29	37	64	95	604
													1967

Frequently Asked Questions

VCCO

How much compensation can I receive?

Compensation benefits may be awarded up to a maximum of \$25,000 per claim and an additional \$35,000 in catastrophic benefits.

Who is eligible?

A victim of a crime who has sustained personal injury, mental trauma or death, a surviving spouse, parent/guardian, child or other relative dependent for support upon a victim of a crime who died as a direct result of such crime, or a person injured while trying to prevent a crime or while assisting a police officer in making an arrest.

What will the Agency pay for?

- Relocation
- Funeral
- Psychological counseling
- Loss of support or earnings
- Hospital, physician and physical therapy

What losses are not covered?

- Property damage or loss, except crime scene cleanup
- Pain and suffering

How can I get help to file an application?

Law enforcement agencies, your County Office of Victim/Witness Advocacy or call the VCCO at 1-877-658-2221.

What factors can disqualify an applicant?

- A victim whose behavior contributed to the crime and injuries suffered
- A victim who was engaged in illegal activity at the time of the crime
- An offender or an accomplice of the offender
- Anyone in prison for a crime when the incident occurred
- A victim of a motor vehicle or boating accident except those listed under Crimes for Which Compensation is Available
- A victim of a motor vehicle or boating incident where the victim knew, or had reason to believe, the vehicle or vessel was being operated by the offender while under the influence of alcohol or narcotics
- A victim who is a non-resident of New Jersey and the crime incurred in a location other than New Jersey
- Failure to file a police report
- Failure to cooperate with law enforcement

Is the VCCO the primary payer of my crime related expenses?

No, the Victims of Crime Compensation Office is the payer of last resort. The VCCO will award compensation for the balance of crime-related expenses not reimbursed first from other sources such as medical insurance or disability benefits.

How do I apply for compensation?

Applications are available from the 21 county prosecutors' offices through their respective Victim/Witness Coordinator. The Coordinators will assist crime victims in filling out the claim form.

You can also download an application from the VCCO's Web site at www.njvictims.org or call 973-648-2107 for assistance.

How long does it take to receive benefits?

It depends upon the amount and length of time the claimant and/or providers take to supply information. By statute N.J.S.A. 52:4B-18, the VCCO will make its determination regarding the application within six months of acknowledgement by the VCCO of receipt of the completed application and any and all necessary supplemental information.

Does VCCO handle some matters as emergencies?

Yes, emergency claims are usually paid within 30 days. The VCCO may grant an emergency award based on financial hardship, urgent medical problems or for health or safety reasons.

Does the agency provide translation services?

Yes, the VCCO can arrange for translation services to assist you in processing your claim. Please call ahead for an appointment to ensure the services of a Spanish translator. Applications are available in Spanish.

Will the agency pay if the crime occurred outside New Jersey?

Yes. However, you must first exhaust your claim in the jurisdiction where the crime occurred. Each of the 50 states and Washington, DC have a victim compensation program.



Common Reasons For Denial

VCCO

There are many reasons that the Victims of Crime Compensation Office may deem a claim as ineligible. Listed below are some of the most common reasons a claim may be denied.

- Open warrants/Pending criminal charges/Victim is incarcerated.
N.J.A.C. 13:75-1.7 (l)
- Outstanding VCCO Penalties.
N.J.A.C. 13:75-1.7 (k)
- Failure to cooperate with law enforcement.
N.J.A.C. 13:75-1.6 (e)
- Contributory conduct.
N.J.A.C. 13:75-1.6 (e)
- Non-Compliance with VCCO statute of limitations.
N.J.A.C. 13:75-1.5 (a) and N.J.A.C. 13:75-1.5 (b)
- Non-compensable crimes.
N.J.S.A. 52:4B-11

The reasons listed above do not encompass all of the reasons a claim may be denied. Each claim filed with the Victims of Crime Compensation Office is reviewed on a case-by-case basis.



Appeals Process

- Claim is denied, determined eligible with no compensation or limited pay.
- Claimant disagrees with the determination.
- Appeal is requested by claimant or his/her attorney upon VCCO denial.
- Appeal is scheduled and notification of appeal date is made at least 15 days prior to the appeal.
- Hearing held before the VCC Review Board; claimant and the Agency present respective positions.
- Review Board considers all of the relevant evidence along with any applicable statutes or regulations and either affirms the denial, overturns the denial, or remands the file to obtain additional information necessary to render a decision.
- Review Board issues a Final Order and Decision on the Appeal within 60 days of the hearing date.
- If the decision is reversed, the Agency processes the claim accordingly.
- Appeal of the Review Boards Final Order and Decision must be made to the Appellate Division of the Superior Court of the State of New Jersey within 45 days of receiving the Review Board's Final Order and Decision.

Most Common Issues Raised on Appeals

The most common issues raised on appeals are: Contribution and late filings.

Contribution:

NJAC 13:75-1.6(e)

The VCCO reserves the right to consider any circumstances it deems to be relevant, including, but not limited to, provocation, consent, participation in an illegal activity or behavior on the part of the victim which directly, or indirectly, contributed to his or her injury or death, the prior case history of the victim which may also include matters pertaining to the victim's medical history, and whether the victim cooperated with reasonable requests of law enforcement authorities or showed a compelling health or safety reason why they could not cooperate.

Late filing:

NJAC 13:75-1.5(a)

All claims must be filed within two years after the date of the incident upon which the claim is based or, if after that date, upon determination by the VCCO that good cause exists for the delayed filing.

NJAC 13:75-1.5(b)

The incident must have been reported to the police within three months of its occurrence or the date from which the claimant had knowledge or reason to believe that a crime had occurred.

Victims of Crime Compensation Review Board

FY 2011 Hearing Results



*Top row, left to right: Marsetta Lee, Richard Gill, Kathy Yuill, John Holl.
Bottom row, left to right: Megan Harris, Phillip Ross, Rita Carr-Volpe, Leslie Smith, Olga Bradford.*

Reversed	5
Remanded for Additional Info	3
Upheld	24
Total	32

Outreach and Training

The Outreach and Training Group (OTG) continued its mission to inform and educate the service providers, victim advocates, civic and faith based groups, law enforcement and legal service providers.

Outreach materials were delivered by VCCO staff members in their home counties, to police departments, municipal courts, service agencies, senior housing and other public venues.

To increase public awareness, OTG trained and presented on more than 25 occasions. This included legal and in-house training seminars, community affairs, conferences, health fairs, law enforcement and civic events. The VCCO website, www.njvictims.org, also serves as an excellent resource guide. The website features a Frequently Asked Questions page, which provides information that can expedite claims processing.

Outreach Materials Distributed - FY 2011

	Claim Application	Informational Brochure	Tri-Fold Card	Miranda Warning Card	Small Poster	Large Poster
English	15,400	17,790	15,560	5,030	86	78
Spanish	11,760	12,160	10,715	2,640	51	51



Working Groups & Committees*

VCCO

Annual Report Committee

Brian Penn, *Coordinator*
James R. Casserly
Winston Tsang

SOPs & Policies

John Holl, *Coordinator*
Mary Ellen Bonsper, *Coordinator*
Craig DiFiore
Tobi Footman
Richard Gill
Peter Kobylarz
Brian Penn
Melissa Verardi

Website & Brochures

Brian Penn
Margaret Pillar
Mimi Rosenshein
Winston Tsang
Kathy Yuill

Penalty Revenue Committee

James R. Casserly, *Coordinator*
Doug Brooks
Elizabeth Lucano
Peter Kobylarz
Brian Penn

Regulations/Statutes

John Holl, *Coordinator*
Mary Ellen Bonsper
Craig DiFiore
Richard Gill
Peter Kobylarz

Strategic Plan for Comprehensive CP Tracking

James R. Casserly, *Coordinator*
Jeff Zuber, *Coordinator*
Mary Ellen Bonsper
Craig DiFiore
Richard Gill
Peter Kobylarz
Mimi Rosenshein
Winston Tsang
Melissa Verardi

Appeals

Richard Gill, *Coordinator*
John Holl
Jayne McNee
Kathy Yuill

Outreach & Awareness

Sharon Koch, *Coordinator*
Tom Cicalese
Peter Kobylarz
Elizabeth Lucano
Maggie Miranda
Jessica Morejon
Tabitha Otero
Ramona Peterson
Ken Thomas
Winston Tsang
Michelle Williams

National Crime Victims' Rights Week

James R. Casserly
Craig DiFiore
Richard Gill Sharon Koch
Jayne McNee
Ramona Peterson
Melissa Verardi

* *Executive Director Marsetta Lee serves as exofficio member of all committees.*

New Jersey Office of the Attorney General

Victims of Crime Compensation Office

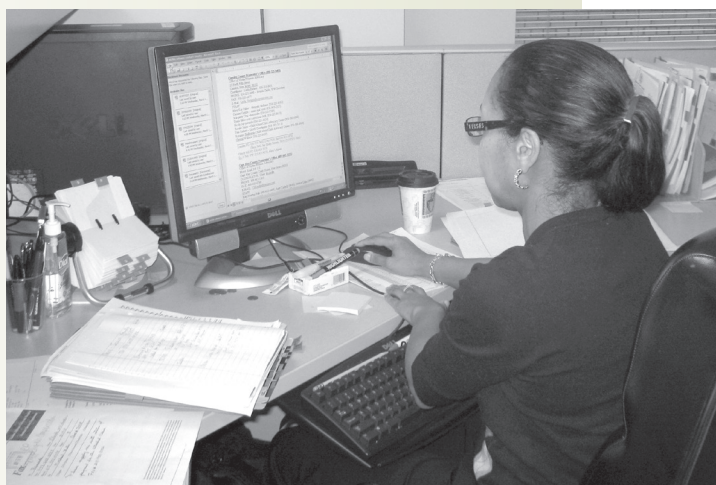
Mission Statement

The New Jersey Victims of Crime Compensation Office provides compensation to innocent victims of violent crime for some expenses they suffer as a result of the crime. In carrying out its mission, the VCCO is mindful of the special needs of those victimized by crime and their right to be treated with fairness, compassion and respect.

Crime Victims Constitutional Amendment

(N.J. Constitution, article 1, section 22.)

A victim of a crime shall be treated with fairness, compassion and respect by the criminal justice system. A victim of a crime shall not be denied the right to be present at public judicial proceedings except when, prior to completing testimony as a witness, the victim is properly sequestered in accordance with law of the Rules Governing the Courts of the State of New Jersey. A victim of a crime shall be entitled to those rights and remedies as may be provided by the Legislature. For the purposes of this paragraph, "victim of a crime" means: a) a person who has suffered physical or psychological injury or has incurred loss or damage to personal or real property as a result of a crime or an incident involving another person operating a motor vehicle while under the influence of drugs or alcohol, and b) the spouse, parent, legal guardian, grandparent, child or sibling of the decedent in the case of a criminal homicide.



New Jersey

Crime Victims' Bill of Rights

N.J.S.A. 52:4B-36. Rights of Crime Victims and Witnesses

The Legislature finds and declares that crime victims and witnesses are entitled to the following rights.

- a.** To be treated with dignity and compassion by the criminal justice system;
- b.** To be informed about the criminal justice process;
- c.** To be free from intimidation;
- d.** To have inconveniences associated with participation in the criminal justice process minimized to the fullest extent possible;
- e.** To make at least one telephone call provided the call is reasonable in both length and location called;
- f.** To medical assistance if, in the judgment of the law enforcement agency, medical assistance appears necessary;
- g.** To be notified if presence in court is not needed;
- h.** To be informed about available remedies, financial assistance and social services;
- i.** To be compensated for their loss whenever possible;
- j.** To be provided a secure but not necessarily separate, waiting area during court proceedings;
- k.** To be advised of case progress and final disposition;
- l.** To the prompt return of property when no longer needed as evidence;
- m.** To submit a written statement about the impact of the crime to a representative of the county prosecutor's office which shall be considered prior to the prosecutor's final decision concerning whether formal criminal charges will be filed; and
- n.** To make, prior to sentencing, an in-person statement directly to the sentencing court concerning the impact of the crime. This statement is to be made in addition to the statement permitted for inclusion in the pre-sentence report by N.J.S.A. 2C:44-6. In any homicide prosecution the victim's survivor may display directly to the sentencing court at the time of this statement a photograph of the victim taken before the homicide.



VCCO Staff

Executive Director

Marsetta Lee

Deputy Director

AAG John Holl

Administration

James R. Casserly, Manager

Margaret Pillar, Manager

Elizabeth Lucano

Michele Maraviglia

Jayne McNee

Daisy Quiles

Information Technology

Jeff Zuber, Manager

Winston Tsang

Intake

Melissa Verardi, Manager

Brian Penn, Supervisor, Grants Manager

Zuanette Cabrera

Tom Cicalese

Gerriann DeCicco

Rosemarie de Vera

Vanessa Gomez

Marvette Jones

Jessica Morejon

Tabitha Otero

Task Force

Denele Byrne

Telisa Chambers

Tara Harris

Tim Herron

James Rodriguez

Bill Entry

Mimi Rosenshein, Supervisor

Tanny Kyak

Gloria Rueda

Supervisors of Investigators

Mary Ellen Bonsper

Craig DiFiore

Richard Gill

Peter Kobylarz

Investigators

Tobi Footman, Sr. Investigator

Sharon Kindness, Sr. Investigator

Jacqueline Sierchio, Sr. Investigator

Doug Brooks

Maggie Miranda

Ramona Peterson

Mark Roff

George Smith

Ken Thomas

Michelle Williams

Kathy Yuill



Information/Speaker Request Form

PERSONAL INFORMATION

Name:

E-mail:

Provider, Organization, Association:

Phone:

Fax:

Address:

Shipped to Address:

MATERIAL REQUESTED

Application Request: ☐ YES ☐ NO

Number of Applications: ☐ 1 ☐ 5 ☐ 10 ☐ 25 ☐ 50 ☐ 100 ☐ 200

Miranda Card Request: ☐ YES ☐ NO

Number of Miranda Cards: ☐ 1 ☐ 5 ☐ 10 ☐ 25 ☐ 50 ☐ 100 ☐ 200

Poster Request: ☐ YES ☐ NO

Number Posters: ☐ 1 ☐ 5 ☐ 10 ☐ 25 ☐ 50 ☐ 100 ☐ 200

Brochures Request: ☐ YES ☐ NO

Number of Brochures: ☐ 1 ☐ 5 ☐ 10 ☐ 25 ☐ 50 ☐ 100 ☐ 200

SPEAKER REQUESTED

Request a Speaker:

☐ YES ☐ NO

Day:

Time:

Fax to: 973.648.3937, Mail to: VCCO, 50 Park Place, Newark NJ 07102
or submit your request using our online form at www.njvictims.org

VICTIMS OF CRIME COMPENSATION OFFICE 2011 ANNUAL REPORT



NEW JERSEY OFFICE OF THE ATTORNEY GENERAL

VICTIMS OF CRIME COMPENSATION OFFICE

www.njvictims.org • TOLL FREE 877-658-2221