



Commissioner's Dashboard January 2015

Allison Blake, Ph.D., L.S.W
Commissioner

February 20, 2015

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.

On or About January 31, 2015

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month ¹	91,243	Youth Open with CSOC (<i>unduplicated count</i>)	39,374
CP&P: Children/Youth Served	51,869	DD Eligible Children (<i>unduplicated count</i>)	17,506
OOH Setting (< 18)	6,888	MRSS: Dispatches in the month	1,546
In-Home Setting (< 18)	42,976	MRSS: Interventions (<i>includes prior dispatches</i>)	1,520
Youth 18-21	2,005	Remained in same Living situation	98%
Youth Open with CSOC ²	39,374		
		Care Management: Children Served	10,443
FCP: Total Clients Served ³	16,178	OOH Behavioral Health Settings: Children Served	1,626
DOW: Total Clients Served ⁴ (Monthly Average)	884	Placed out of State	0
DCF: Families Served in the Month ⁵	28,021	PerformCare Calls	8,528
CP&P	25,709	DD Related Calls	1,481
FCP (Family Success Centers & Home Visiting)	2,312	Sandy Related Calls	424

CP&P Quick Facts		FCP & DoW Quick Facts ⁷	
Hotline Referrals	15,030	FSCs: Families Served (December)	2,083
CPS Reports	30%	Home Visiting: Families Served (December)	229
CWS Referrals	9%	SBYSP: Clients Served (December)	12,734
Number of Human Trafficking Referrals ⁸	13	DV Services: Clients Served (December)	1,132
Response Timeliness	96%	Residential	17%
Monthly Staff Contacts/Children OOH	91%	Non-Residential	83%
Entries to Care	330		
Caseload: Intake	86%	SAARC: Clients Served (Oct - Dec 2014)	1,290
Caseload: Permanency	99%	Displaced Homemaker: Clients Served (Oct - Dec 2014)	1,362
Caseload: Adoption	91%	New Clients	33%
Subsidized Adoptions/KLG		RPE: Doses/Activities provided at Implementation Sites	
(Includes Subsidized Adoptions and subsidized KLGs)	16,073	(Nov '13 - Jan '14)	83

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new clients/families. DoW quick facts are based on new and ongoing clients/families served.

⁸ The cumulative number of human trafficking referrals between November 2013 and January 2015 was 144.

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures.

The data is produced for continuous quality improvement across DCF.

MSA Updates					
Comparing June 2014 to January 2015					
	June 2014	January 2015	Δ from Jun 2014	MSA Target	
Initial FTMs (December 2014)	74%	72%	-2%	90%	
Quarterly FTMs	79%	76%	-3%	90%	
Initial Case Plans (December 2014)	92%	92%	0%	95%	
Ongoing Case Plans	98%	97%	-1%	95%	
CW visits Child Monthly (at placement site)	93%	91%	-2%	98%	
CW visits Child 2x/Mo 1st2Mo (November 2014)	92%	89%	-3%	95%	
CW visits Parent 2x/Mo	78%	67%	-11%	95%	
Parent visits Child 4x/Mo ¹	68%	56%	-12%	60%	
Response Timeliness	98%	96%	-2%	98%	
Investigation Timeliness CP&P (November 2014)	76%	70%	-6%	98%	
Investigation Timeliness IAIU	85%	83%	-2%	80%	
Ind. Living Assessments 14-18 yrs	90%	86%	-4%	95%	
Caseloads: Intake	85%	86%	1%	95%	
Caseloads: Permanency	96%	99%	3%	95%	
Caseloads: Adoption	83%	91%	8%	95%	
<i>This table compares performance in the most current month to the last month of the previously published monitoring report (June 2014)</i>					
 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the MSA target. Measures with a 30 or 60 day lag are noted next to the description of the measure.					

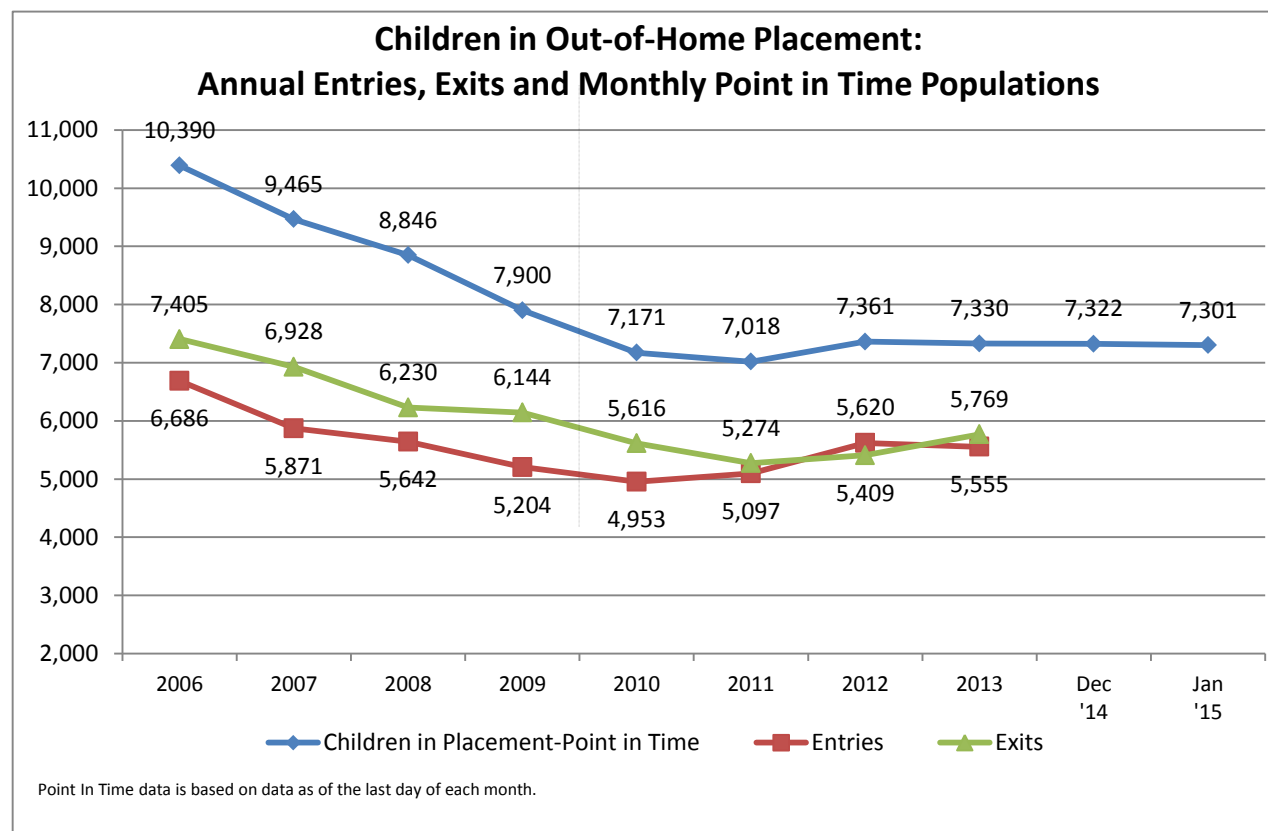
Caseworker visits with Child in Placement (all locations) January: 96%

Table of Contents

SECTION I: CHILD PROTECTION & PERMANENCY	5
SECTION II: ADOLESCENT SERVICES	10
SECTION III: INSTITUTIONAL ABUSE INVESTIGATION UNIT	11
SECTION IV: CHILDREN'S SYSTEM OF CARE	12
SECTION V: FAMILY & COMMUNITY PARTNERSHIPS	15
SECTION VI: DIVISION ON WOMEN	16
SECTION VII: TRACKING DATA AFTER SUPERSTORM SANDY	18
SECTION VIII: KEY PERFORMANCE INDICATORS BY CPP LOCAL OFFICE	21

Section I: Child Protection & Permanency

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>	n for	Δ from
	1/2015	1/2014
Families Under CP&P Supervision	25,709	-3%
Children Under CP&P Supervision	51,869	-2%
Children Receiving CP&P In-Home Services	44,568	-2%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin) (52%)	7,301	-3%
Resource Family Kinship (39%)		
Group and Residential (7%)		
Independent Living (1%)		
Children Legally Free for Adoption (Excludes TPR Appeals)	968	13%
Finalized Adoptions to date (CY 2015)	20	-29%
Children in Subsidized Kinship Legal Guardianship	2,007	-4%
Children in Subsidized Adoptions	14,066	1%
Entries to Care	330	-28%
Exits from Care	249	1%



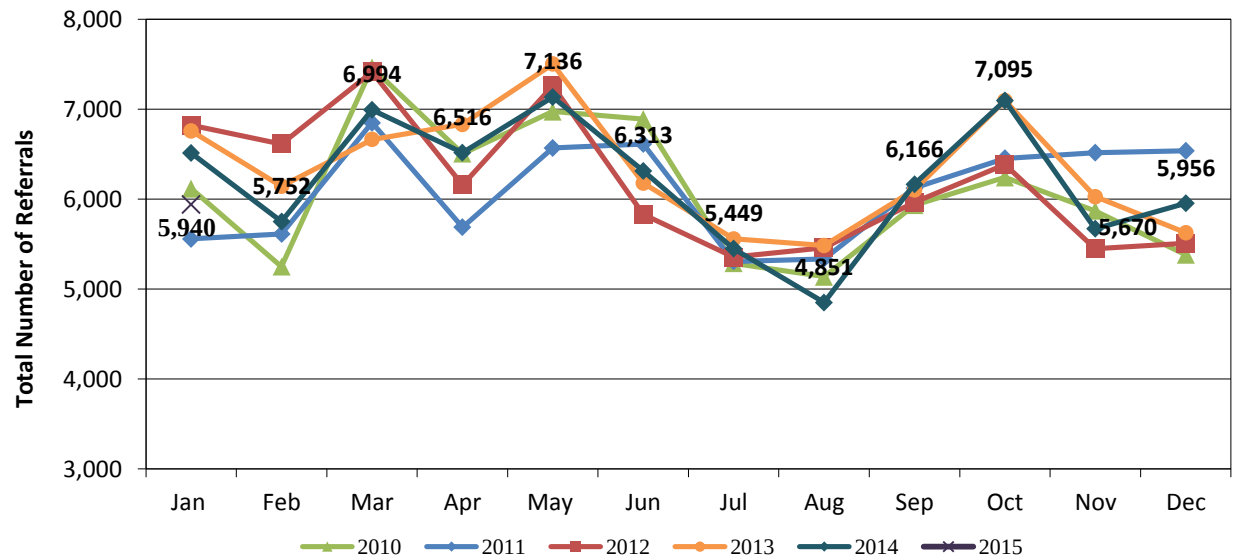
The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.

Section I: Child Protection & Permanency

State Central Registry Statistics

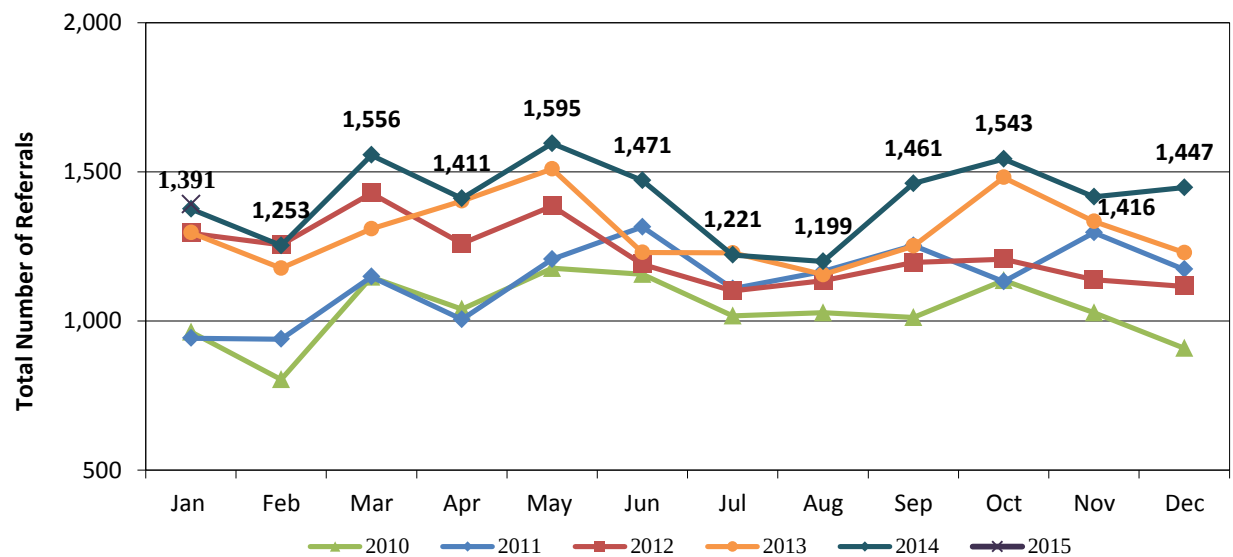
Total SCR Intakes Recorded in NJ SPIRIT	15,030
CPS Reports	30.3%
CWS Referrals	9.2%
Non CPS/CWS Child Related Calls	60.5%

CPS & CWS Referrals Assigned to All CP&P Offices



Axis begins at 3,000 to enhance separation of data.

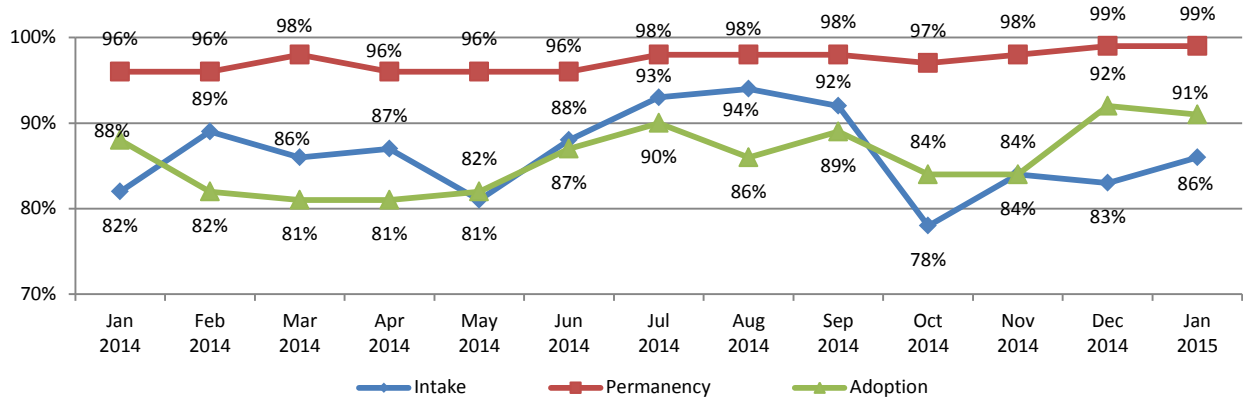
CWS Referrals Assigned to All CP&P Offices



Axis begins at 500 to enhance separation of data.

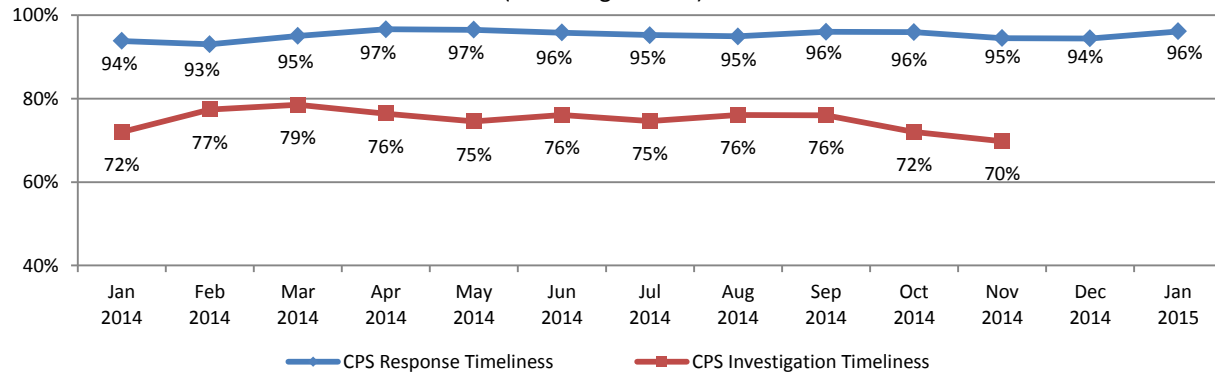
Section I: Child Protection & Permanency

Caseload Compliance (Individual Worker Level)
(MSA Target= 95%)



Axis begins at 70% to enhance separation of data.

Response and Investigation Timeliness
(MSA Target= 98%)

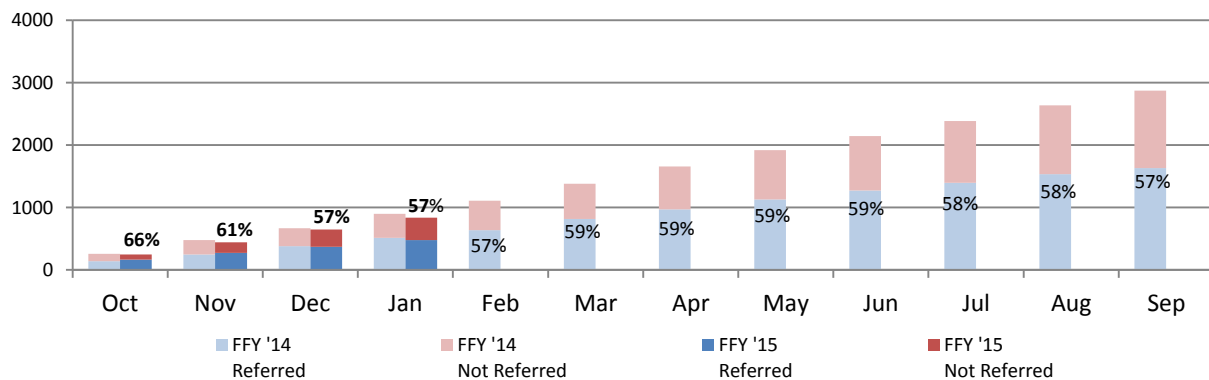


Axis begins at 40% to enhance separation.

Investigations have a 60 day lag in reporting.

November 2014: 5% of the Investigations received had a Substantiated finding & an additional 7% had an established finding.

Monthly Cumulative Rate of Referrals to Early Intervention Service for Eligible Children



Eligible Children: Pursuant to the Child Abuse Prevention and Treatment Act (CAPTA) 42 U.S.C. § 5106a, a child under three years of age involved in a Substantiated or Established incident of child abuse or neglect, must be referred to the New Jersey Early Intervention System (NJEIS) in his or her county of residence.

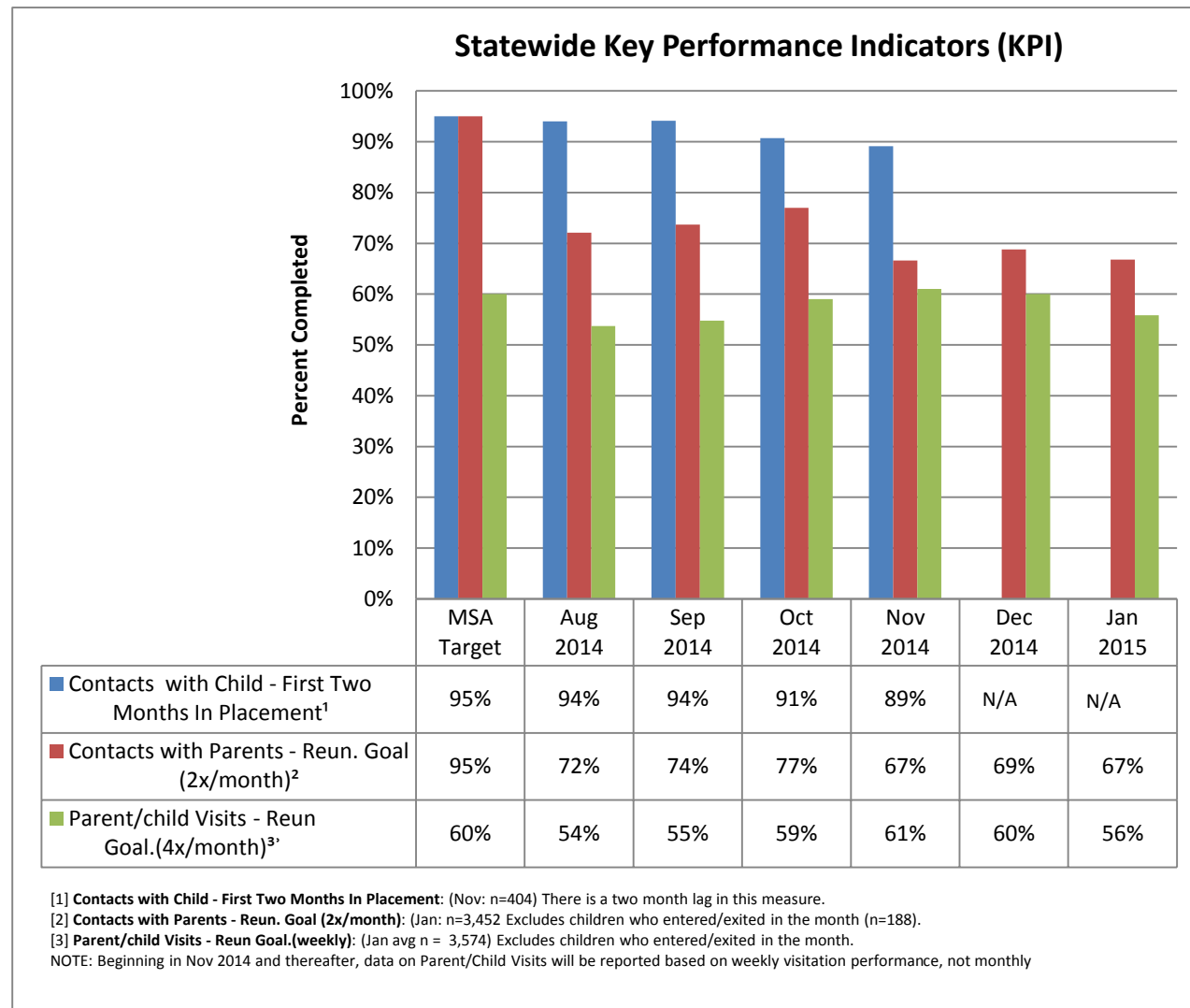
Rate of Referral: This graph represents the rate of referrals by month for the cumulative number of eligible children as a result of investigations completed in the federal fiscal year (October 1, 20XX – September 30, 20XX).

Ongoing Data Collection: Referrals are counted on an ongoing basis through the federal fiscal year. As a result data from federal fiscal year 2015 will change from month to month as the referral counts are updated.

Section I: Child Protection & Permanency

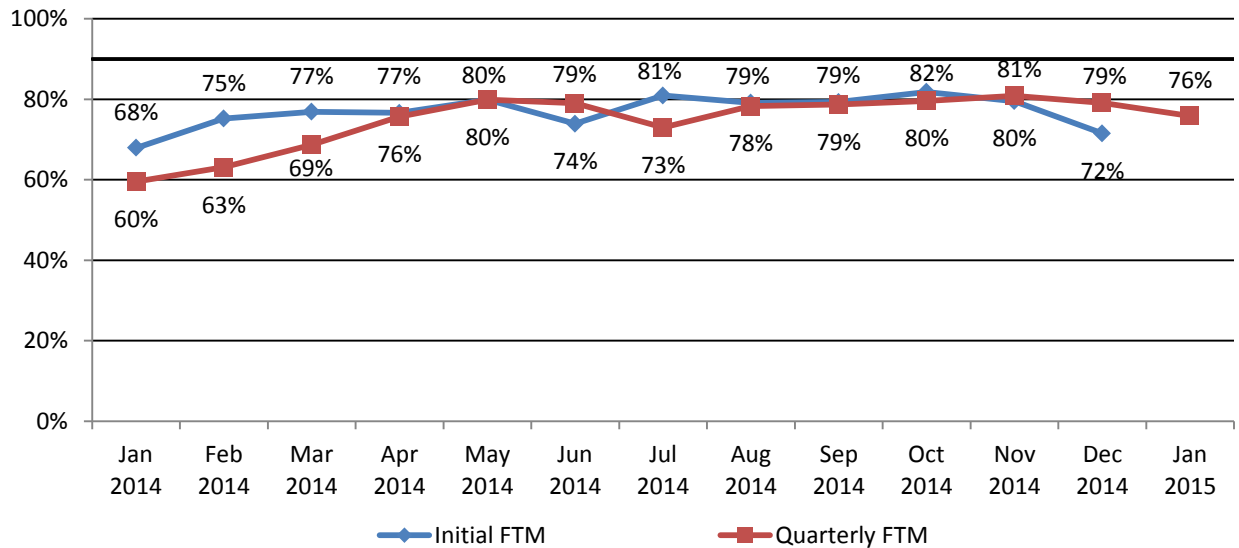
Monthly Staff Contacts (MSA Target for Out of Home Children = 98%)								
	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Δ from MSA	6 Months Average
In Home	91%	92%	94%	90%	91%	90%	N/A	92%
Out of Home Visits at Plcmnt Site	93%	93%	95%	92%	93%	91%	-7%	93%

Monthly Staff Contacts: In Home (n=20,941), Out-of-Home (n=6,552).



Section I: Child Protection & Permanency

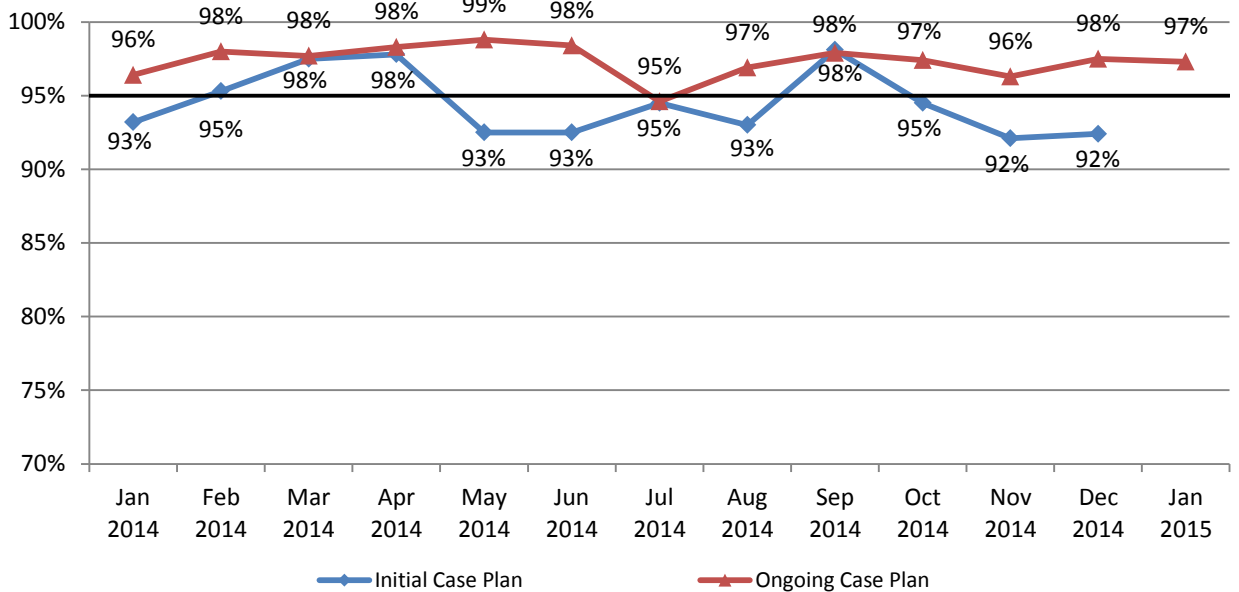
Initial & Quarterly Family Team Meetings



Initial FTMs: (n=191) Compliance excludes children who exited within 30 days of removal.

Quarterly FTMs: (n=1828) Compliance excludes children who exited.

Initial & Ongoing Case Plans

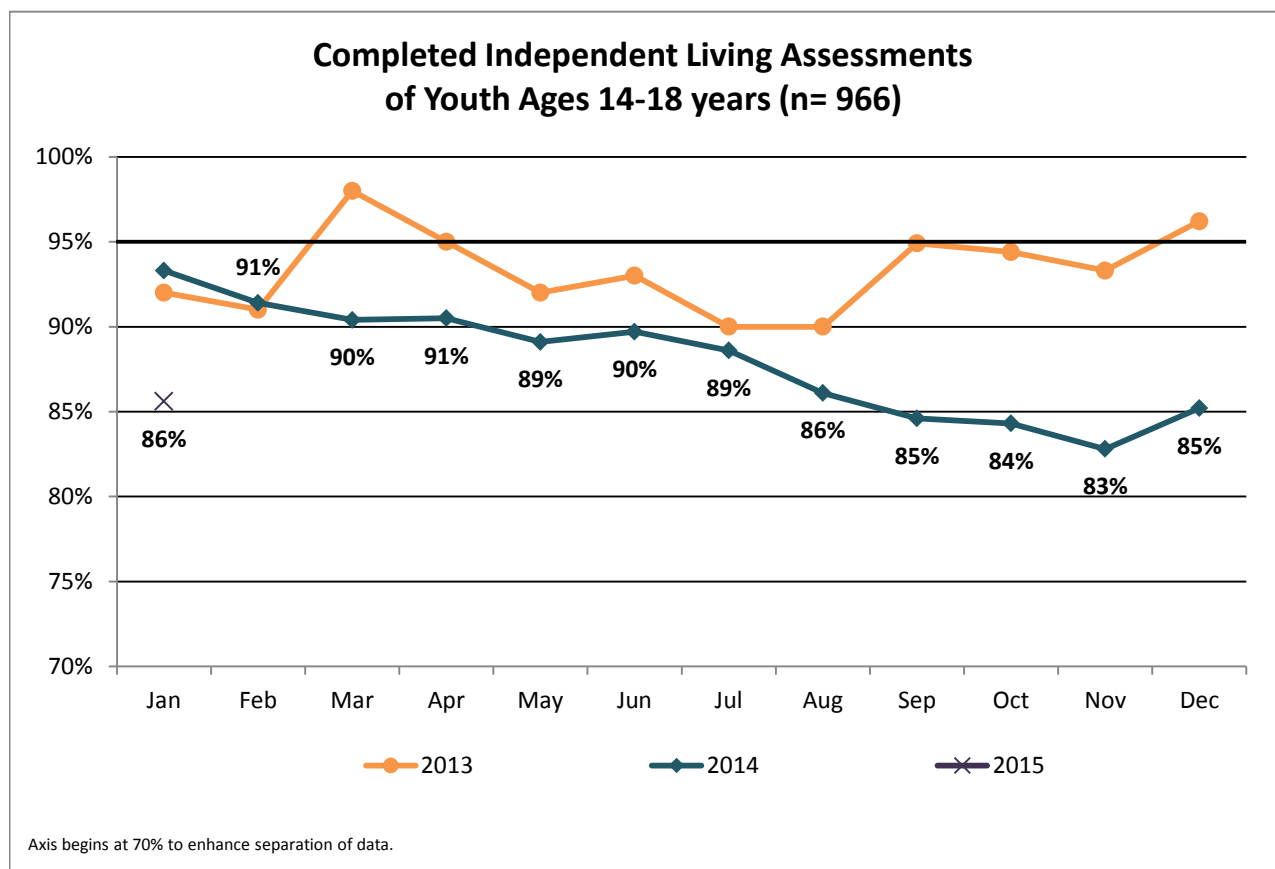


Initial Case Plans: (n=278) Compliance excludes children who exited. 6 months average for Initial Case Plans is 94%.

Ongoing Case Plans (n=1227) Compliance excludes children who exited in the last six months. 6 months average for Ongoing Case Plans is 97%.

Section II: Adolescent Services

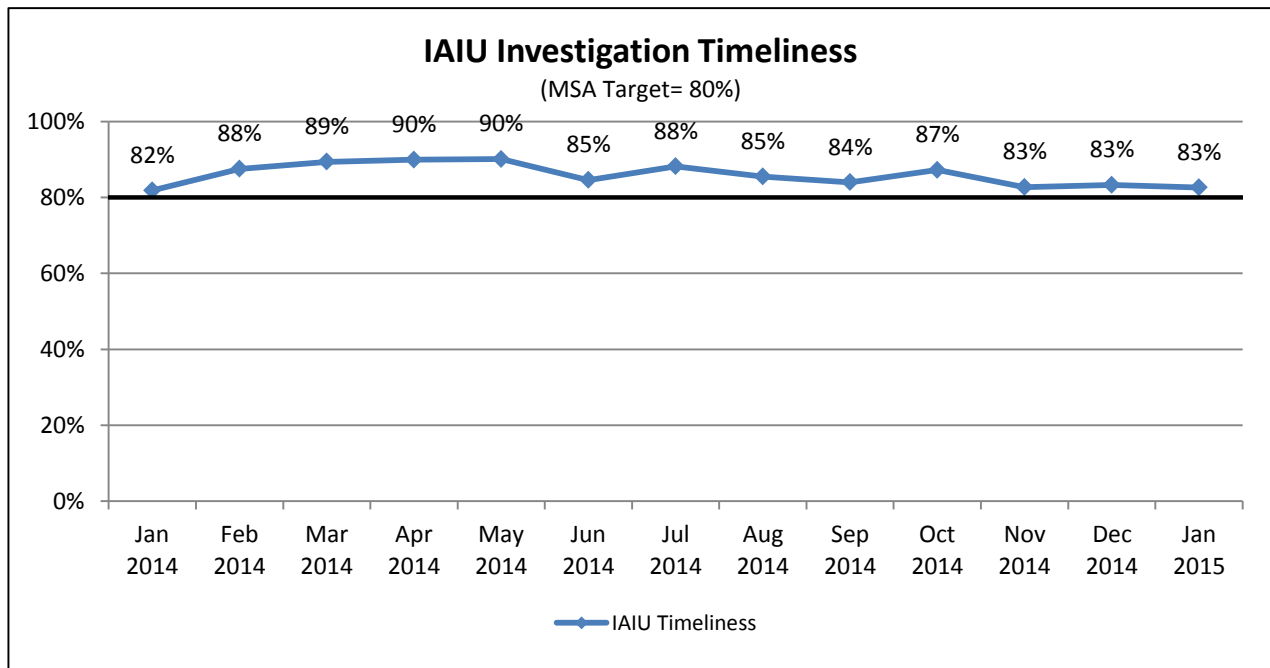
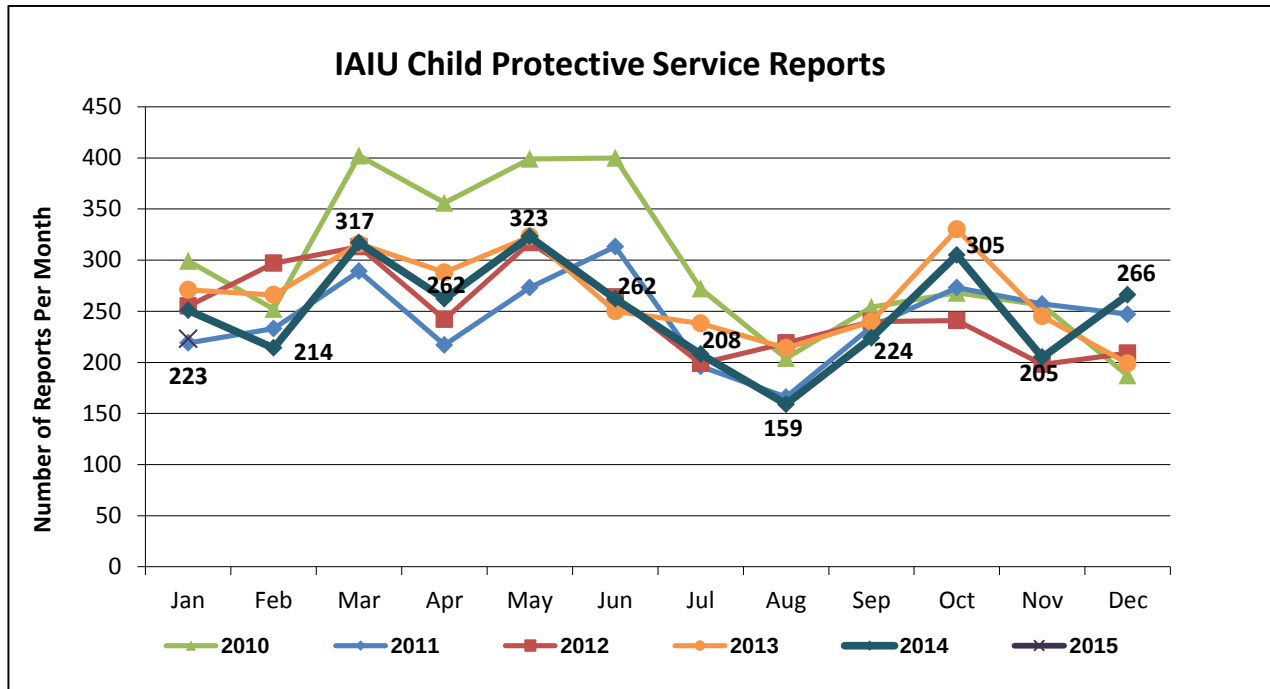
OAS Quick Facts Youth 18-21	
Youth 18-21 years old served by CP&P ⁴	2,005
Youth served "In Home" living with a parent/relative or living independently ⁵	1,592
Youth served "Out-of-Home"	413
Family Based Setting (55%)	
Congregate Care Setting (26%)	
Independent Living (19%)	
Youth Receiving Adoption or KLG Subsidy	727



[4] The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

[5] The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

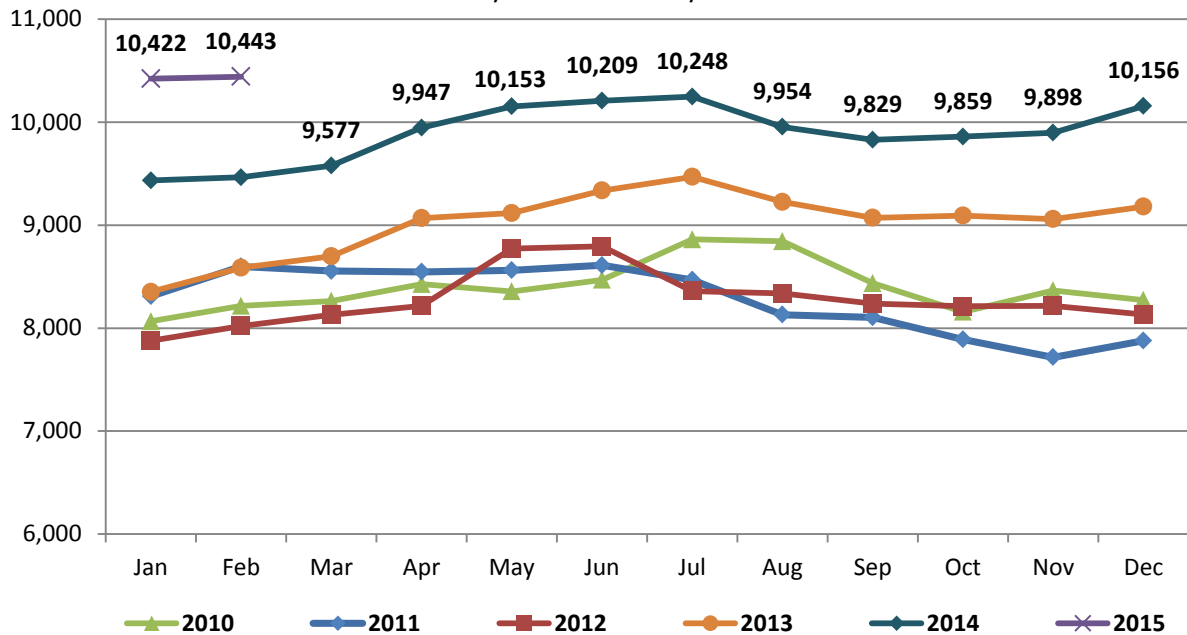
Section III: Institutional Abuse Investigation Unit



Section IV: Children's System of Care

Children in Care Management

January 2010 - February 2015



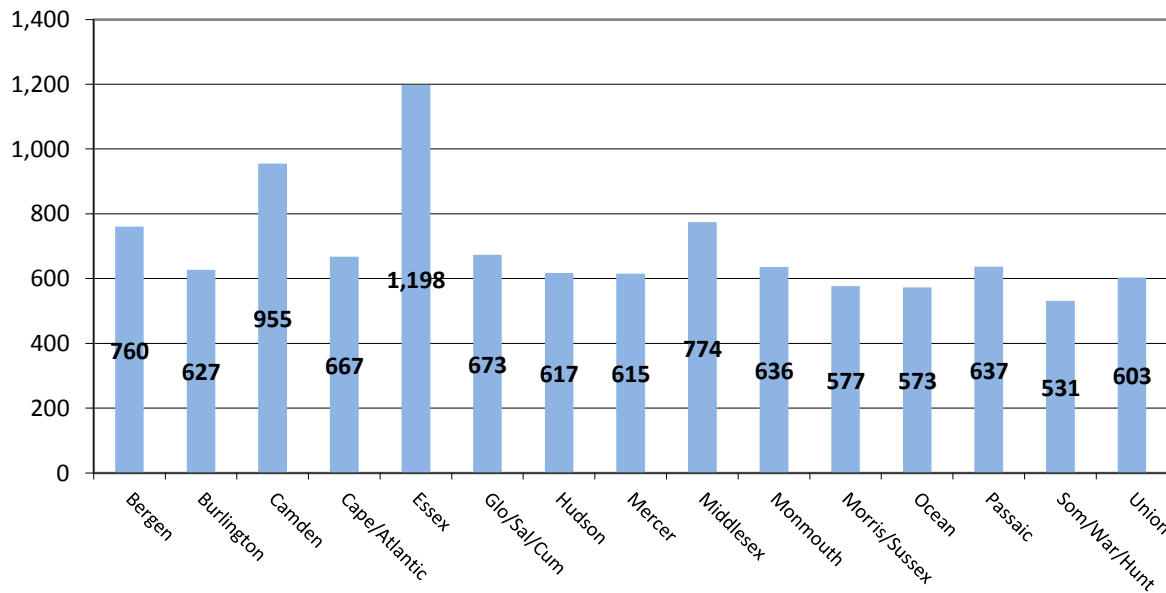
Axis begins at 6,000 to enhance separation of data.

The relative increase in children in care management is attributable in part to an expansion of populations served. This includes children with developmental disabilities and children in need of substance abuse treatment.

Children in Care Management by County

as of 2/1/2015

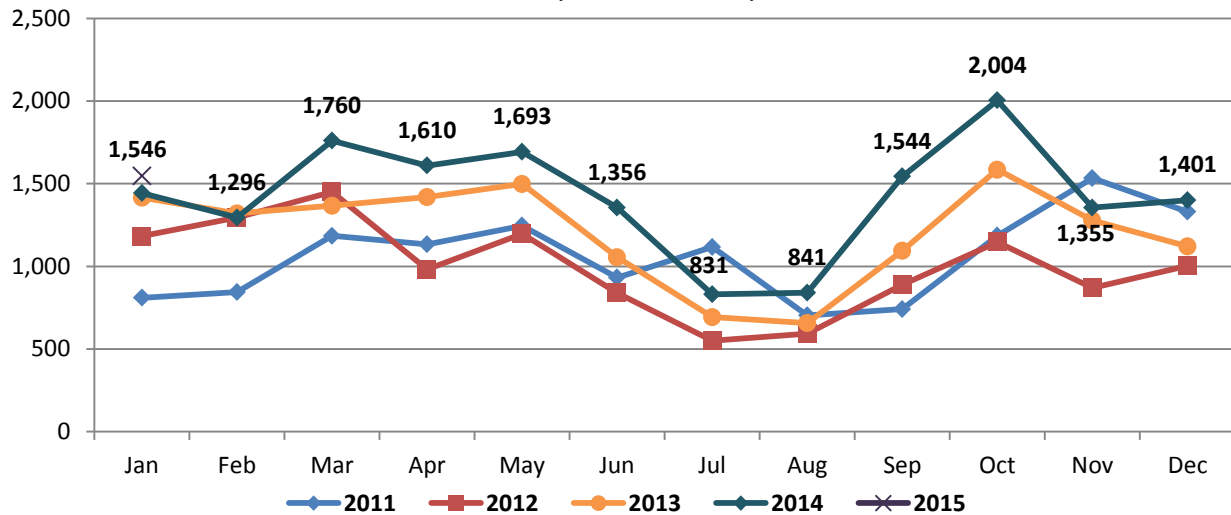
(n= 10,443)



Section IV: Children's System of Care

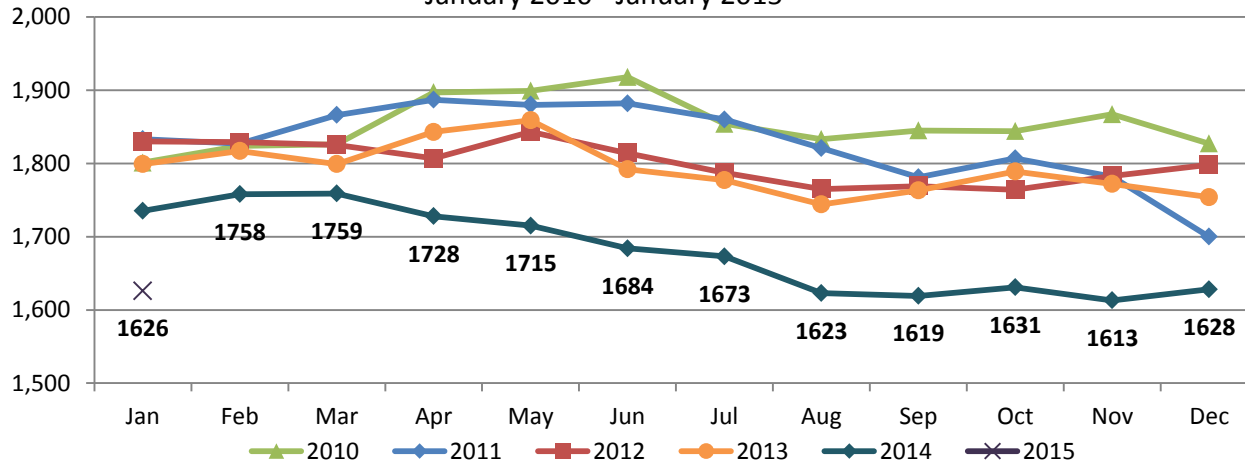
Mobile Response Stabilization Services (MRSS) Dispatched

January 2011 - January 2015



Children in Out of Home Treatment Settings - All Children

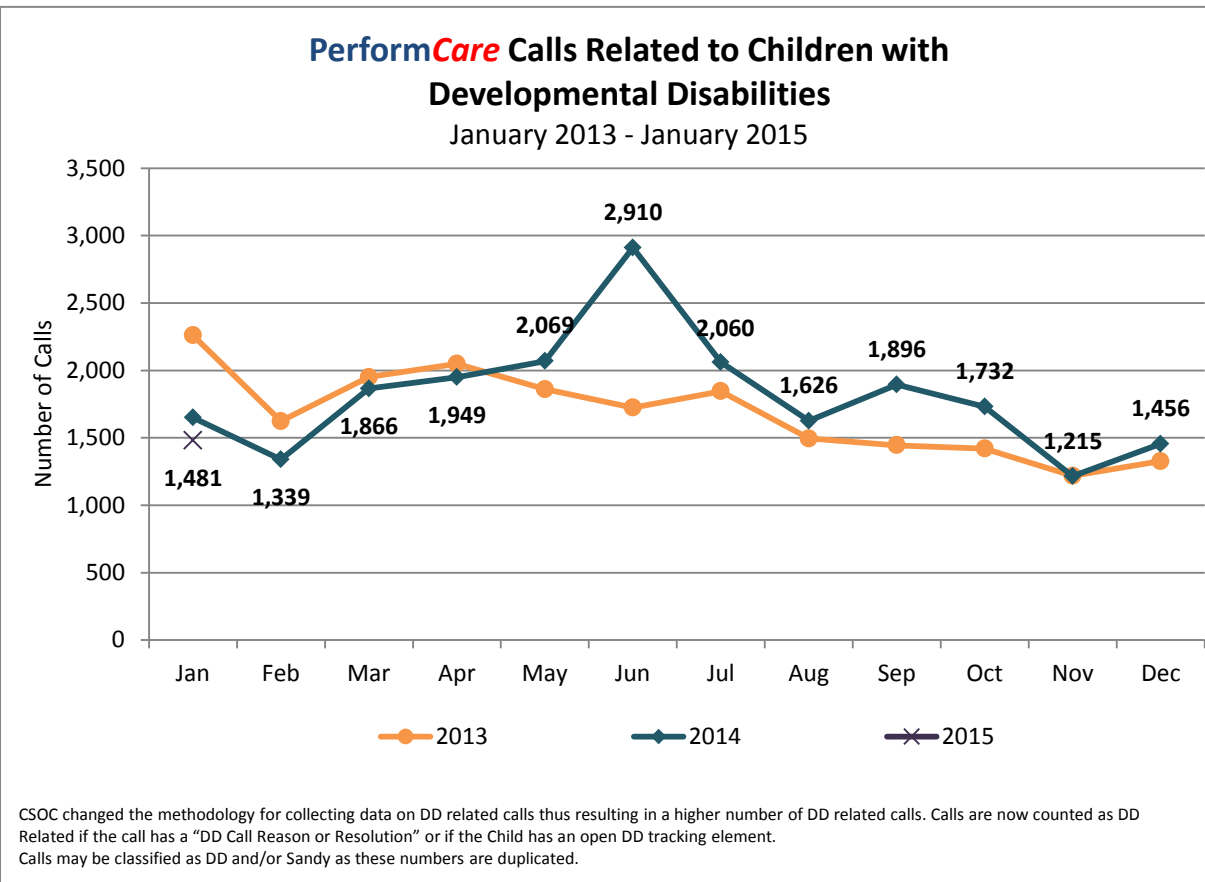
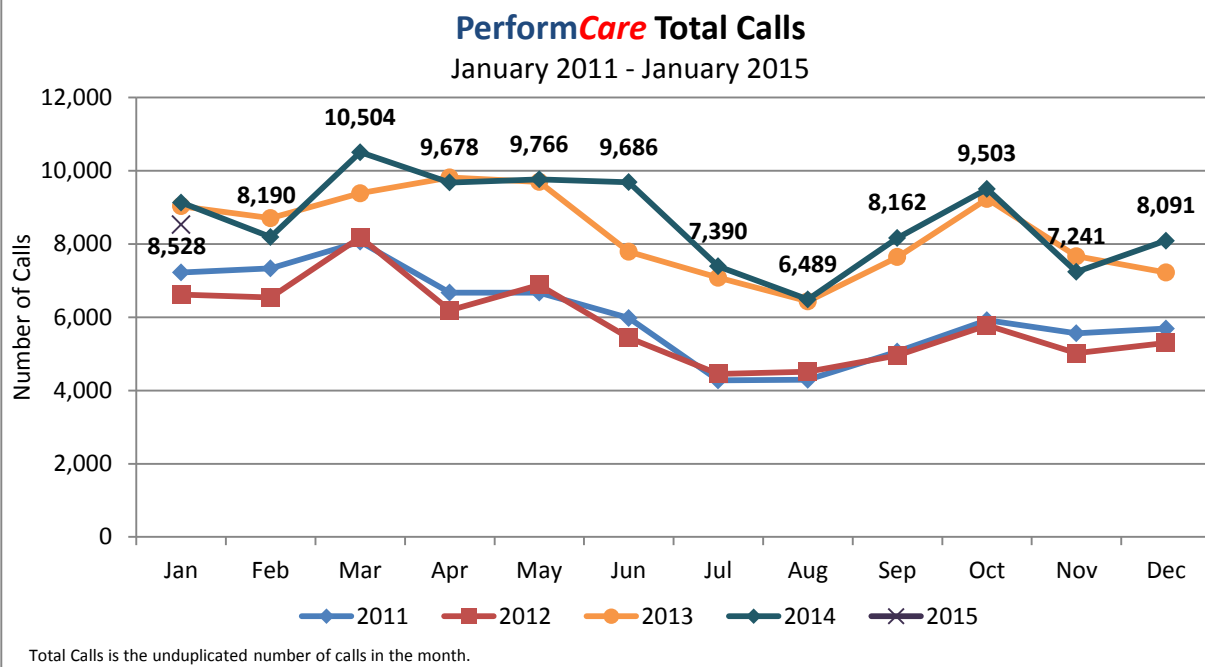
January 2010 - January 2015



Axis begins at 1,500 to enhance separation of data.
Data does not include DD only children.

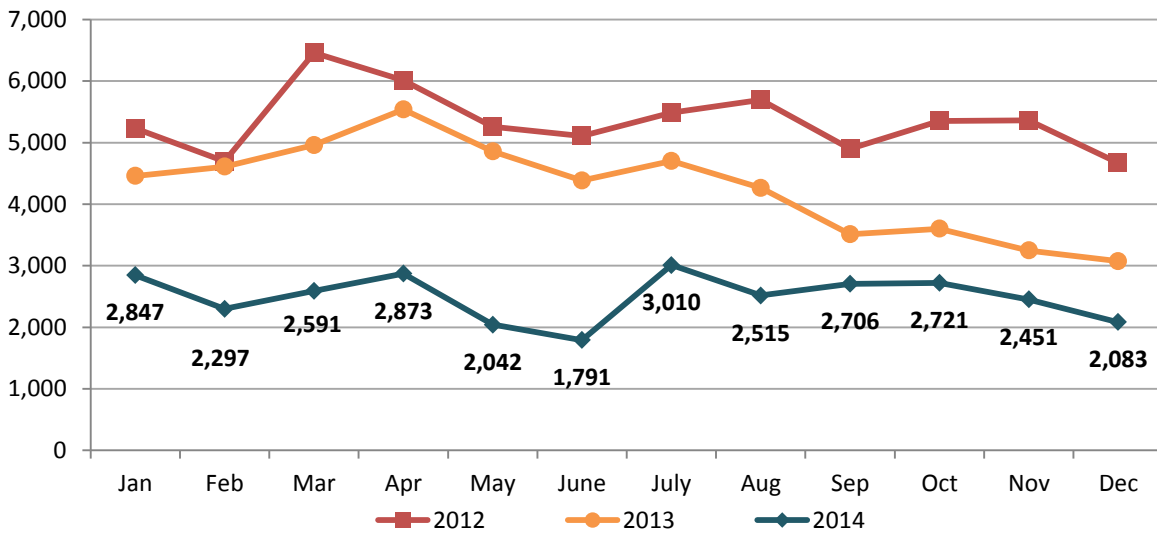
Children in Out-of-Home Treatment Settings - CSOC	
Total	1,626
Treatment Home	24%
Residential Treatment Center	29%
Specialty Bed	22%
Group Home	9%
Psychiatric Comm. Residence	13%
Intensive Residential Treatment	4%
Detention Alternative	1%

Section IV: Children's System of Care



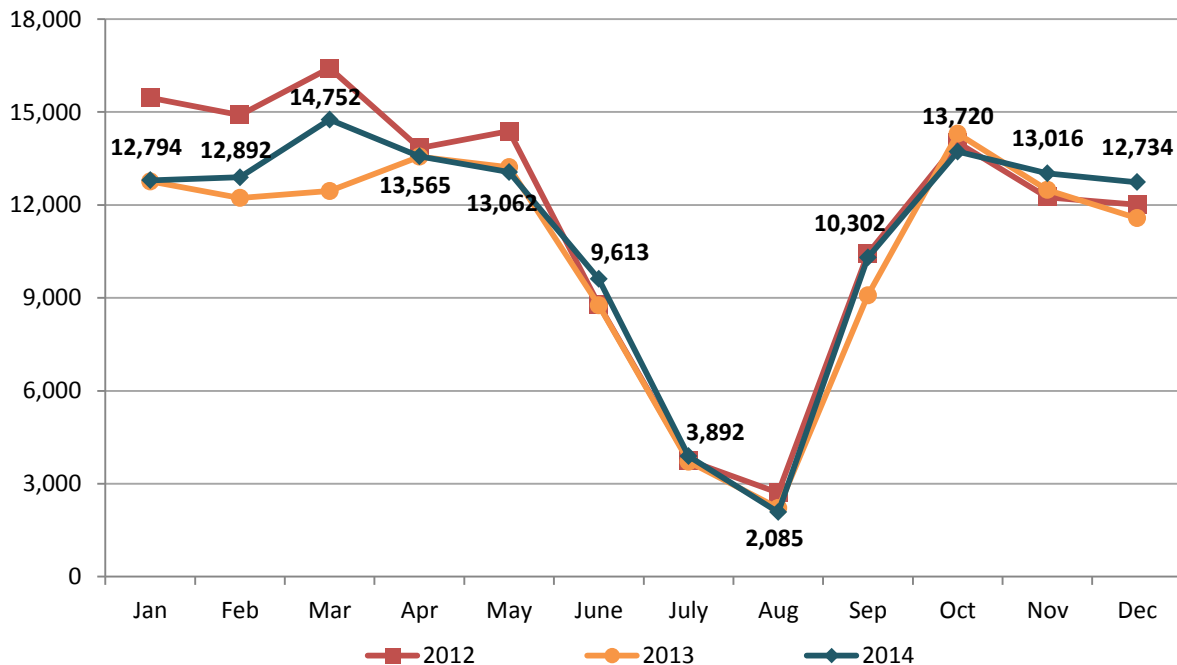
Section V: Family & Community Partnerships

Family Success Centers - Families Served



Methodology for counting FSC clients changed beginning in July 2013 to only count registered participants.

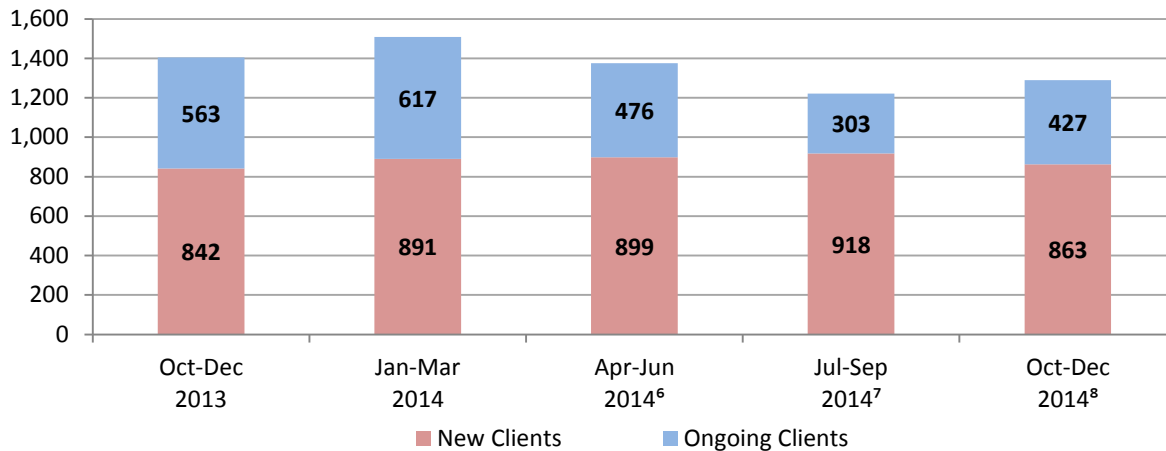
School-Based Youth Services Programs - New and Ongoing Clients Served



DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)



	Oct-Dec 2013	Jan-Mar 2014	Apr-Jun 2014 ⁶	Jul-Sep 2014 ⁷	Oct-Dec 2014 ⁸
Total Number of SAARC Programs	21	21	21	21	21
New Victims Served	709	786	752	736	719
Ongoing Victims Served	490	554	408	250	346
New Significant Others Served	133	105	147	182	144
Ongoing Significant Others Served	73	63	68	53	81
Total SAARC Served	1,405	1,508	1,375	1,221	1,290
Hotline/Email Services Provided	3,173	3,386	3,133	2,684	3,120
Accompaniments	375	355	421	405	366
Volunteer Confidential Sexual Violence Advocates	537	464	548	348	511

Rape Prevention & Education Programs (RPE)⁹	Nov-Jan 2013	Feb-April 2013 ⁶	May-July 2013 ¹⁰	Aug-Oct 2013 ⁶	Nov-Jan 2014 ⁶
Number of Doses/Activities Provided at Implementation Sites	107	128	165	72	83
Number of Recruitment Presentations & One-Time Education Sessions	167	249	135	181	61

Displaced Homemaker Program	Oct-Dec 2014	Jan-Mar 2014	Apr-Jun 2014	Jul-Sep 2014	Oct-Dec 2014
Number of New Clients Served	431	523	502	481	448
Number of Ongoing Clients Served	330	316	293	1328	914
Total Number of Clients Served	761	839	795	1809	1362

⁶ Missing information from 1 county.

⁷ DOW reporting requirements changed for this reporting period. 3 counties did not submit reports. The method of calculating ongoing victims/significant others and volunteers changed, resulting in an underestimate. This will be adjusted in a future reporting period.

⁸ 1 county did not submit reports. The method of calculating ongoing victims/significant others and volunteers remains underestimated. This will be adjusted in a future reporting period.

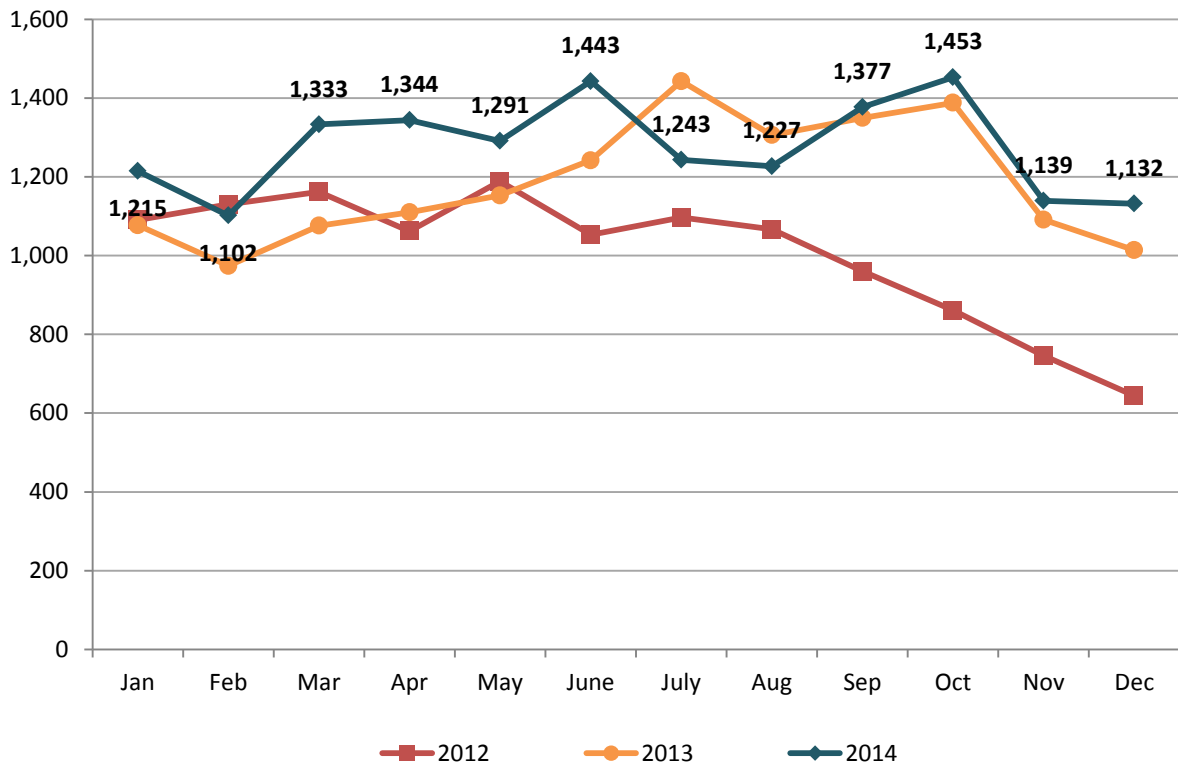
⁹ RPE reporting requirements are under revision. Data for the February 2014 - present will be available at a later date.

¹⁰ Missing information from 2 counties.

DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

Section VI: Division on Women

**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



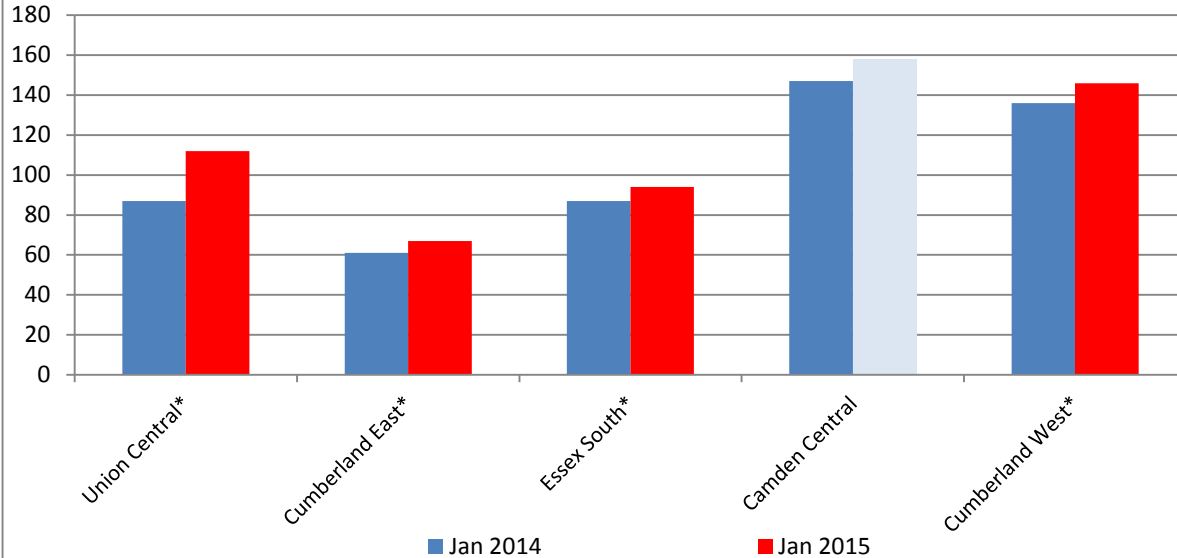
The Domestic Violence data is different from the August 2014 dashboard because of provider data entry changes.

Section VII: Tracking Data after SuperStorm Sandy

10 Most Impacted Counties

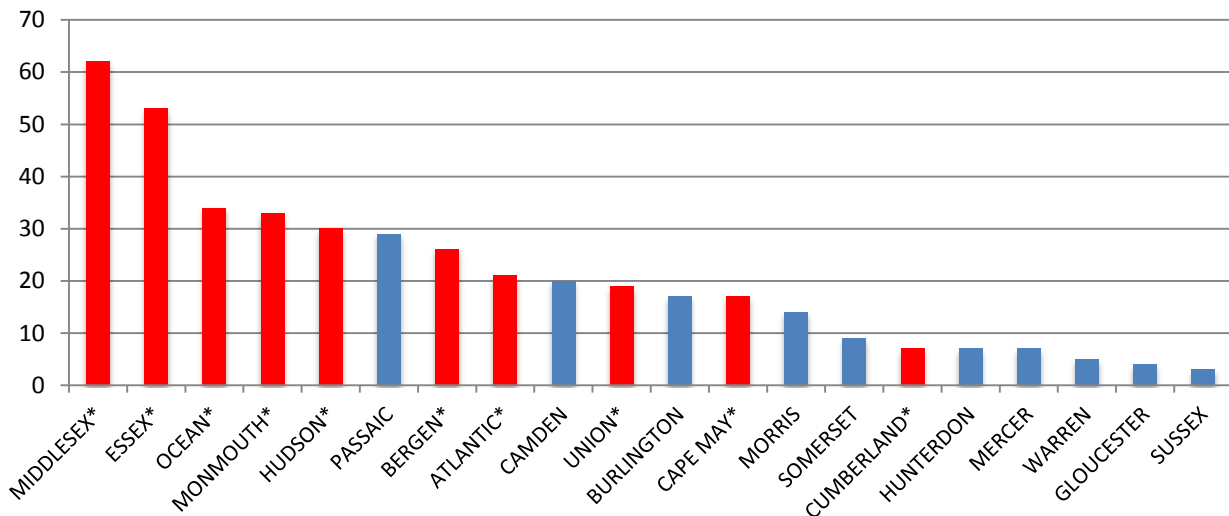
CP&P Local Offices with >5% Increase in Referrals

Comparing January 2014 to January 2015



Calls to Perform Care from Sandy Affected Families

January 2015



*Red bars indicate a SuperStorm Sandy designated impacted county.

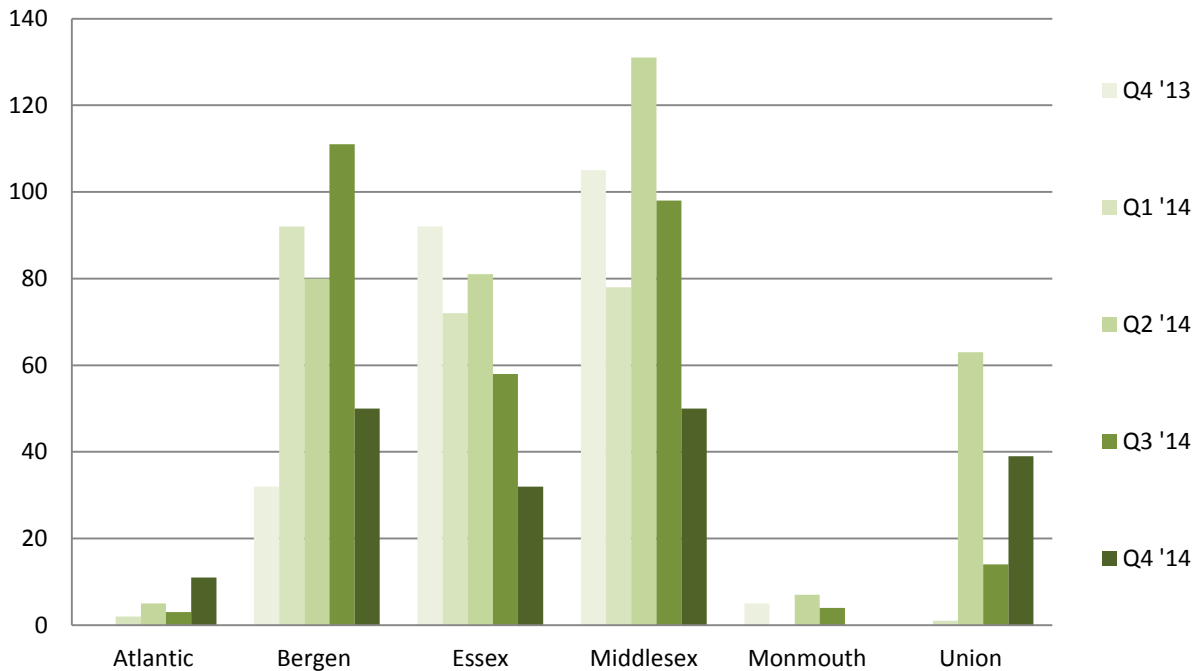
n=424; Salem County did not receive any calls from Sandy affected families. There were 7 calls that were not attached to any county.

Calls are counted as Sandy Related if the family has ever answered yes to the question "were you affected by Superstore Sandy".

Section VII: Tracking Data after SuperStorm Sandy

County-Level Surveillance of Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space

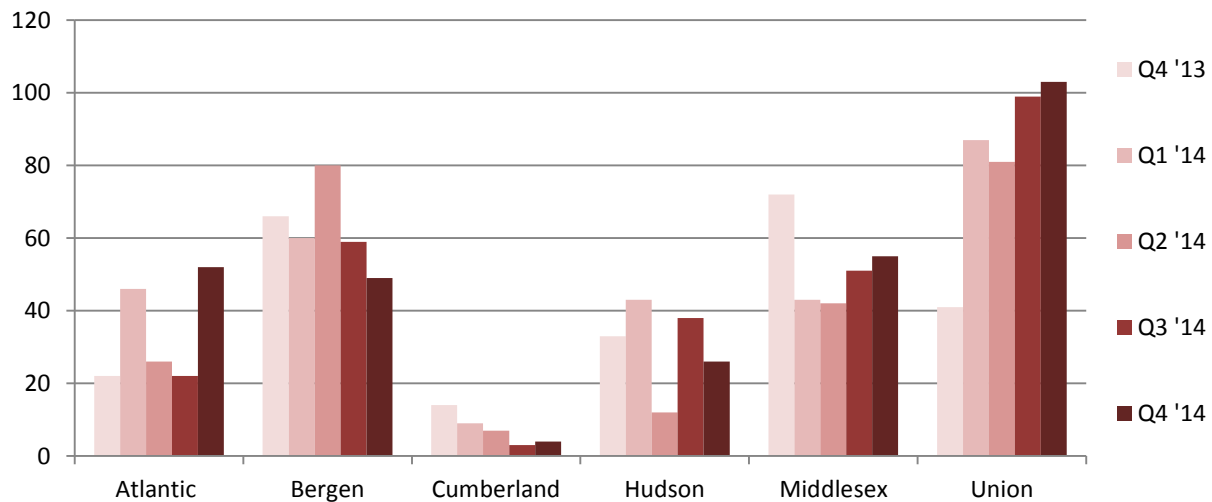


Non-admitted clients are offered referrals to other counties.

Cape May, Cumberland, Hudson & Ocean are not included. They had 3 or fewer clients not admitted during the entire time period.

Surveillance of Counties with Unmet Needs for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services

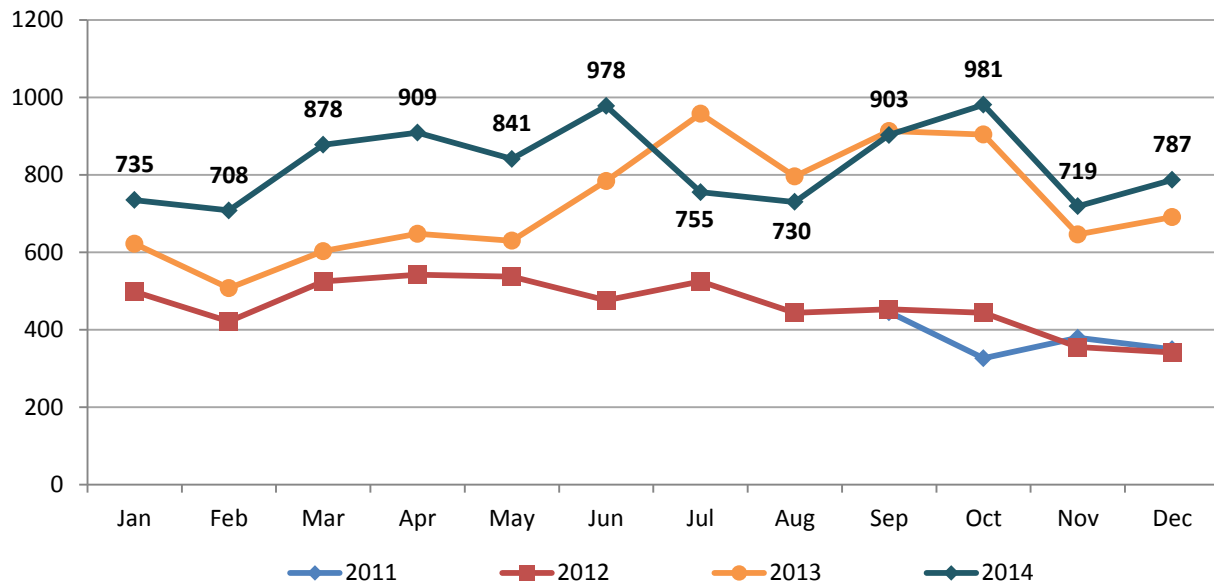


Bergen county includes two agencies, but all waiting victims come from one. The waiting list for this agency is group counseling, and the victim is likely to have received crisis counseling. Cape May, Essex, Monmouth & Ocean are not included. They had 10 or fewer DV victims waiting for services during the entire time period.

Section VII: Tracking Data after SuperStorm Sandy

Domestic Violence Services: Adults and Children Admitted to Residential and Non Residential Services

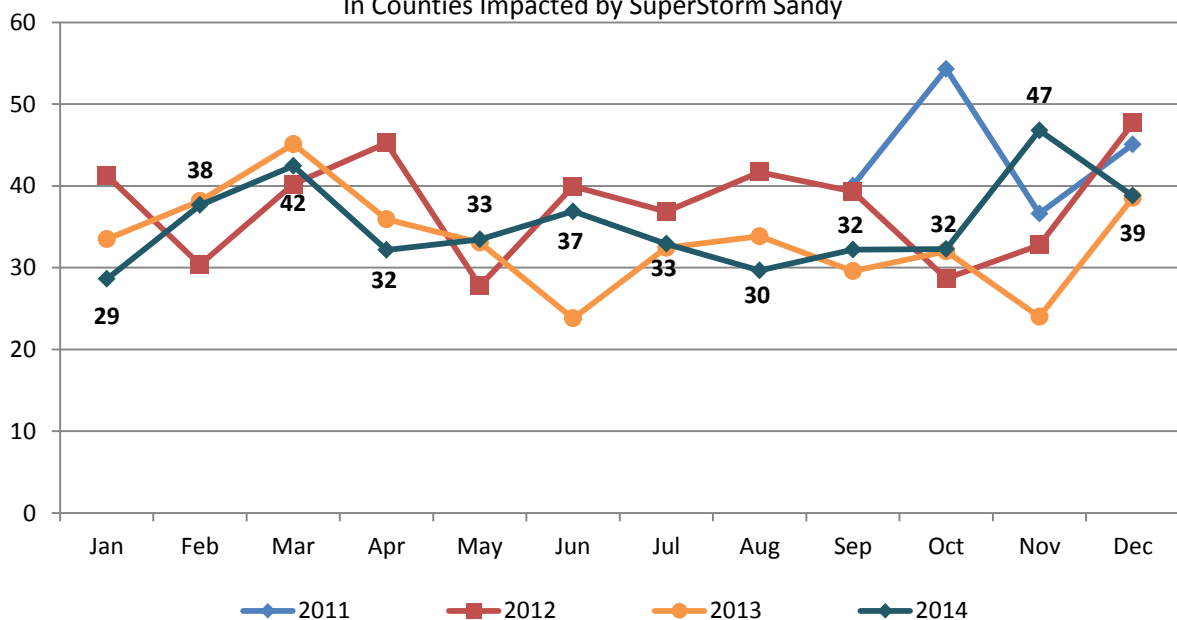
In Counties Impacted by SuperStorm Sandy



The Domestic Violence data is different from the August 2014 dashboard because of provider data entry changes.

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

In Counties Impacted by SuperStorm Sandy



Key Performance Indicators by CPP Local Office

February '14 - January '15

(Unless otherwise indicated in the footnote table)

Local Office	M# 3b	M# 4	M# 7a	M# 7b	M# 10	M# 11	M# 16	M# 17	M# 18	M# 20a ¹	M#20b	Intake Caseload
Atlantic East	99%	69%	93%	90%	98%	99%	95%	94%	70%	57%	77%	60%
Atlantic West	97%	60%	87%	84%	92%	98%	92%	93%	76%	69%	84%	48%
Bergen Central	93%	82%	93%	97%	96%	100%	98%	95%	83%	68%	88%	97%
Bergen South	95%	71%	89%	97%	98%	100%	97%	92%	80%	61%	84%	97%
Burlington East	92%	68%	69%	80%	99%	98%	88%	87%	74%	66%	86%	78%
Burlington West	97%	74%	84%	83%	95%	99%	94%	89%	81%	61%	82%	85%
Camden Central	95%	58%	65%	59%	83%	94%	86%	91%	67%	41%	65%	78%
Camden East	95%	70%	71%	69%	96%	98%	89%	96%	75%	55%	75%	99%
Camden North	86%	57%	60%	47%	97%	96%	81%	92%	75%	51%	77%	76%
Camden South	98%	81%	77%	60%	98%	98%	96%	97%	67%	61%	79%	88%
Cape May	92%	83%	76%	82%	99%	96%	95%	91%	71%	64%	80%	94%
Cumberland East	84%	70%	61%	64%	96%	96%	91%	95%	56%	49%	62%	87%
Cumberland West	93%	62%	80%	81%	95%	100%	95%	95%	77%	61%	76%	94%
Essex Central	100%	97%	72%	73%	88%	96%	90%	95%	67%	50%	67%	100%
Essex North	98%	76%	59%	57%	82%	97%	85%	92%	71%	56%	79%	97%
Essex South	97%	84%	63%	63%	90%	91%	92%	91%	66%	53%	73%	100%
Gloucester East	90%	54%	89%	80%	93%	91%	86%	90%	68%	49%	71%	65%
Gloucester West	97%	87%	80%	69%	88%	98%	95%	95%	74%	64%	82%	93%
Hudson Central	88%	60%	90%	92%	98%	98%	97%	94%	74%	66%	82%	82%
Hudson North	99%	95%	94%	90%	97%	95%	100%	96%	86%	59%	85%	98%
Hudson South	94%	50%	73%	62%	98%	98%	95%	93%	73%	60%	80%	78%
Hudson West	90%	72%	91%	83%	94%	97%	92%	85%	73%	56%	72%	89%
Hunterdon	100%	88%	91%	91%	97%	100%	88%	88%	84%	74%	82%	100%
Mercer North	97%	74%	90%	95%	92%	98%	96%	92%	80%	65%	83%	91%
Mercer South	97%	67%	93%	93%	94%	97%	93%	95%	79%	67%	83%	99%
Middlesex Central	98%	83%	58%	83%	100%	96%	91%	91%	78%	59%	76%	95%
Middlesex Coastal	98%	94%	82%	89%	95%	97%	98%	95%	77%	58%	79%	79%
Middlesex West	96%	75%	82%	80%	80%	94%	93%	93%	61%	53%	70%	93%
Monmouth North	94%	72%	49%	61%	98%	99%	95%	90%	60%	48%	68%	72%
Monmouth South	97%	73%	78%	65%	98%	99%	92%	94%	75%	54%	73%	50%
Morris East	98%	92%	100%	97%	100%	100%	100%	97%	84%	73%	88%	96%
Morris West	98%	78%	74%	73%	92%	97%	96%	92%	73%	67%	84%	94%
Newark Center City	95%	88%	71%	71%	92%	98%	89%	93%	68%	45%	70%	96%
Newark Northeast	95%	83%	87%	77%	92%	97%	97%	92%	82%	62%	83%	81%
Newark South	93%	88%	90%	84%	96%	100%	95%	89%	64%	48%	71%	83%
Ocean North	97%	61%	70%	75%	93%	95%	93%	94%	76%	60%	82%	95%
Ocean South	98%	79%	66%	66%	99%	98%	92%	93%	65%	62%	74%	88%
Passaic Central	96%	58%	61%	69%	91%	99%	87%	87%	64%	57%	76%	57%
Passaic North	97%	85%	82%	84%	97%	100%	94%	94%	76%	57%	79%	85%
Salem	93%	52%	48%	51%	79%	94%	91%	95%	75%	57%	81%	87%
Somerset	98%	76%	65%	80%	99%	100%	90%	94%	70%	61%	73%	95%
Sussex	98%	77%	63%	68%	100%	99%	97%	98%	71%	57%	78%	87%
Union Central	96%	82%	72%	82%	92%	99%	95%	94%	68%	53%	68%	98%
Union East	95%	75%	87%	91%	98%	99%	93%	93%	78%	63%	85%	99%
Union West	98%	78%	91%	83%	94%	100%	99%	87%	78%	54%	78%	100%
Warren	94%	68%	68%	53%	95%	92%	78%	82%	60%	60%	68%	98%
Statewide	95%	74%	77%	76%	94%	97%	93%	92%	72%	58%	77%	87%

¹Note: Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 3b	Timeliness of Response (investigations commenced in required response time)	98%	Feb '14 - Jan '15
M# 4	Timeliness of Completion (investigations in 60 days)	98%	Dec '13 - Nov '14
M# 7a.	FTM (initial)	90%	Jan '14 - Dec '14
M# 7b.	FTM (quarterly)	90%	Feb '14 - Jan '15
M# 10	Case Plans (initial)	95%	Jan '14 - Dec '14
M# 11	Case Plans (ongoing)	95%	Feb '14 - Jan '15
M# 16	Wkr-Child Visits (first 2 months OOHP)	95%	Dec '13 - Nov '14
M# 17	Monthly Wkr-Child Visits at the Placement Site (Includes Out of State Children)	98%	Feb '14 - Jan '15
M# 18	Wkr-Parent Visits (Reunification goal; 2x monthly)	95%	Feb '14 - Jan '15
M# 20a	Parent-Child Visits (weekly) Average weekly visits for 12 weeks.	60%	11/15/14 - 1/31/15
M# 20b	Parent-Child Visits (bi-weekly)	85%	Feb '14 - Jan '15
Intake Caseload	Intake Worker Caseload	95%	Feb '14 - Jan '15

Met Target
Within 10% of Meeting Target
< 60% of Final Target

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.