New Jersey Automobile Insurance Risk Exchange

25 State Highway 23 South, Franklin Boro, New Jersey 07416 Mailing Address: P.O. Box 712, Stockholm, New Jersey 07460

Donald E. Foth, General Manager Office: Telephone/Fax: 973-209-4781 - <u>gmanager@njaire.org</u> Residence: Telephone/Fax: 973-827-3073 - <u>donfoth@ptd.net</u>

Annual Report of Operations – November 7, 2013

NJAIRE Officers for 2014

- Chairperson Tom Myers, Plymouth Rock
- Vice-Chairperson Stephen Doyle, Farmers
- Treasurer Larry Weiss, Public Member

NJAIRE Board of Directors

Mary Bernadette Corrigan, AIA (Hanover) Frank M. Coscia, Esq., Public Member Kevin Curry, AIA (Travelers) Thomas DeFalco, Treasurer, At Large (NJM) Stephen Doyle, Vice-chairperson, Non-affiliated (Farmers) Thomas Gorecki, Public Member Richard Hubschman, Esq., Public Member Mark Keenan, At Large (Allstate) John McBride, PCI (AAA) Thomas Myers, Chairperson, PCI (Plymouth Rock) Brian O'Loughlin, Non-affiliated (State Farm) Sam Sackey, N.J.D.O.B.I. Larry Weiss, Public Member

Carriers to be audited during 2014

- 1. AAA Mid-Atlantic /Keystone
- 2. Allstate
- 3. California Casualty & Fire
- 4. Chartis
- 5. Encompass
- 6. Farm Family
- 7. First Trenton/Travelers of NJ/Fidelity & Guarantee/Auto Ins. Co. of Hartford, CT
- 8. Mercury
- 9. NJ Skylands
- 10. Harleysville

New Member Carrier(s) to be audited during 2014

- 1. Fitchburg Mutual
- 2. National Liability & Fire

Selection of Compliance and Financial Auditors

- Compliance Auditors AIPSO Audit Services
- Financial Auditors Withum, Smith & Brown

Significant and Functional Events Occurring During 2013

During 2013 NJAIRE enjoyed a fully complemented Board of Directors requiring less involvement by Governor Christie's Appointments Office, the New Jersey Department of Banking and Insurance and the New Jersey Legislature. Limited regulatory changes also resulted in less activity with the New Jersey Department of Banking and Insurance. Regrettably, some isolated repeat fraud activity did require input to five State and Federal agencies. Absent the latter, NJAIRE continued to operate effectively and efficiently, resulting from experience at all levels within the Board of Directors, Insurance Services Office, AIPSO, and Withum Smith and Brown. The following activities affected NJAIRE during 2013.

- Despite the isolated fraud issue, NJAIRE bank accounts remained secure, thereby requiring no account changes. We continue to maintain a warning on our Website.
- NJAIRE investment returns continued to reflect lower yield during 2013, resulting from interest rates ranging between .20 % and .30%
- Two Webinars providing an overview of NJAIRE operations were conducted during May and November with more than 145 persons attending, representing the interests of 44 insurers, located in 20 states. Our webinars continue to be convenient and favorably received.
- The New Jersey AIRE Board of Directors was fully constituted, with one member in holdover capacity through the following activity:
 - Public Member Larry Weiss remains in a holdover capacity, awaiting appointment determination by Assembly Speaker Sheila Oliver.
- Record retention guidelines were observed and achieved for paper and electronic records maintained at the NJAIRE office, with Records Destruction performed professionally.
- NJAIRE Board Members, Management and the NJAIRE office were protected through three policies for (a) Directors and Officers (b) Professional Liability and (c) Business Owners and Umbrella coverage through Zurich American, Hartford and Mount Vernon Insurance Companies, respectively.
- Appropriate monitoring and claim form recovery filings were handled on a timely basis by Counsel M. Paige Berry, for the companies in liquidation; (1) Atlantic Mutual Insurance Company, (2) Consumer First Insurance Company, and (3) the Robert Plan Companies.
- An annual audit of the Exchange was conducted by external auditors Withum, Smith and Brown. Their results: "In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of New Jersey Automobile Insurance Risk Exchange at December 31, 2011 and 2012, and the results of its operations and cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America."
- Board members and Service Providers conducted an annual review of NJAIRE processes and procedures to assure currency and accuracy. Areas reviewed included (1) Cash Management Plan, (2) Contact List Data, (3) Disaster Recovery Plan, (4) New Member Audit Process, and (5) Records Retention Program, with appropriate amendments where required.

- AIPSO, our carrier compliance auditor completed all audits in a timely and effective manner. Independent Audit Consultants provided their extensive industry experience as they conducted audits to assure carrier NJAIRE compliance. Exemplary coordination and oversight at AIPSO has assured the highest quality NJAIRE audits via actions by Renee Carter, Kevin Leeman, and Jack O'Keefe. Special thanks to Jack O'Keefe for his outstanding contributions to NJAIRE.
- Insurance Services Office (ISO) staff continued to provide superior carrier data management control of assessment, reimbursement and annual cash settlement processes, web-site coordination, manual maintenance and financial transactions, thanks to Susan Adler, Paul Ericksen, Mike McAuley, and Renessa Tuason and dedicated ISO staff that effectively contributed to NJAIRE's success. Thanks to Susan Adler who assures that NJAIRE's fiscal function is effective and timely. And special thanks to Mike McAuley whose outstanding talent assures that ISO's NJAIRE processing functions as a well-oiled machine.
- NJAIRE Counsel M. Paige Berry, partner at Saul Ewing LLP, provided her usual outstanding legal advice and counsel to NJAIRE, assuring adherence to our statutory charge. Ms. Berry also effectively guided any legislative needs through appropriate channels to assure timely adoption.
- The following NJAIRE Committees provided effective and pertinent input to assure optimum Board operations.

Actuarial Committee	Audit Committee
Thomas DeFalco, Chair, NJ Manufacturers	Larry Weiss, Chair, Public Member
Phil Banet, Allstate	Mary Bernadette Corrigan, Hanover
Craig Isaacs, State Farm	Thomas DeFalco, NJ Manufacturers
Alex Maizys, Selective	Thomas Gorecki, Public Member
Thomas Myers, Plymouth Rock	Brian O'Loughlin, State Farm
Samuel Sackey, NJDOBI	
	Insurance and Contracts Committee
Finance & Investment Committee	
	Mark Keenan, Chair, Allstate
Frank M. Coscia, Esq., Chair, Public Member	Stephen Doyle, Farmers
Kevin Curry, Travelers	John McBride, AAA
Thomas DeFalco, NJ Manufacturers	
Richard Hubschman, Esq., Public Member	Webinar Committee
Nominating Committee	Donald Foth, Chair, NJAIRE
	Michael McAuley, ISO
Thomas Gorecki, Chair, Public Member	Jack O'Keefe, AIPSO
Mark Keenan, Allstate	

- The following recommendations from the Actuarial Committee were approved by the Board of Directors.
 - o Utilize a .20% annual interest rate for the 2013 Annual Cash Settlement.
 - Convert accident year 2010 from exposure to claim basis.
 - Amend Accident Year 2011 (exposure) from \$100 to \$105 and Accident Year 2012 (exposure) from \$95 to \$115.
 - Establish Accident Year 2014 at (exposure) \$120.
 - o Close Accident Year 2004 on December 31, 2013.
 - Not cap Accident Year 2007, Territory 19, and treat it as any other Accident Year and Territory.
 - o Amend assessments as follows:

Accident Year	Current Assessment	Recommended Assessment	Comments
			Comments
2003	\$45.2 million	\$45.3 million	
2004	\$39.8 million	\$39.8 million	No change
2005	\$37.2 million	\$37.2 million	No change
2006	\$33.6 million	\$33.6 million	No change
2007	\$30.2 million	\$30.0 million	
2008	\$30.3 million	\$30.8 million	
2009	\$32.7 million	\$31.6 million	
2010	\$28.71 million/\$105	\$30.0 million	
2011	\$100	\$105	
2012	\$95	\$115	
2013	N/A	\$100	
2014	N/A	\$120	

NJAIRE Financial Report

The following provides financial details for year-end 2012, mid-year 2013, and the 2014 budget.

NJAIRE FINANCIAL STATEMENTS				
	2012	2013 (6 Mos)	2014 Budget	
Assessments	\$24,593,067	\$12,233,631		
Reimbursements	\$23,390,290	\$11,732,595		
Administration	\$1,202,777	\$501,036		
Expenses:				
Central Processor	\$868,000	\$41,500	\$890,000	
Compensation	\$66,480	\$33,980	\$69,020	
Clerical, Furniture & Equipment	\$64	\$0	\$400	
Rent & Rent Items	\$10,284	\$5,231	\$10,884	
Meetings & Travel	\$5 <i>,</i> 552	\$2,716	\$8,500	
Postal Expenses	\$9	\$4	\$200	
Printing, Software, Supplies	\$266	\$214	\$900	
Communications	\$1,170	\$637	\$1,500	
Insurance	\$8,427	\$4,357	\$8,700	
Member Company Audits	\$181,822	\$0	\$168,064	
Audit Contingency	\$0	\$0	\$30,000	
Exchange Audit	\$31,400	\$0	\$32,250	
Legal Fees	\$23,698	\$8,547	\$30,000	
Public Member Fee	\$3,250	\$1,750	\$4,000	
Bank Fees	\$209	\$0	\$200	
Taxes	\$2,000	2,000	\$2,000	
Miscellaneous	\$86	\$100	\$500	

Total	\$1,202,777	\$501,036	\$1,257,541

On behalf of the Board of Directors, and myself, I would like to thank the following persons for making 2013 a successful year for the New Jersey Automobile Insurance Risk Exchange.

- NJAIRE Board Chairman Tom Myers, Vice-Chairman Steve Doyle, and Treasurer Tom DeFalco for their participation, guidance and leadership.
- The Board Committees, effectively chaired by Frank Coscia, Tom DeFalco, Tom Gorecki, Mark Keenan, and Larry Weiss.
- Paige Berry, our aggressive, proactive and outstanding attorney.
- Sam Sackey of the New Jersey Department of Banking and Insurance, for his continued excellent support of NJAIRE.
- Susan Adler, Paul Ericksen, Mike McAuley, and Renessa Tuason, our outstanding and dedicated ISO team.
- AIPSO associates Renee Carter, Nancy Floody, Kevin Leeman, Michele Loffredo, Jack O'Keefe and their Consultants; our exceptionally talented and experienced Independent Auditor Team.
- Rick Coyne and Katie Moraski from Withum, Smith and Brown who, through their audit expertise, assure that the Exchange functions in a professional manner.

NJAIRE 2013 Meeting Schedule

Quarterly and Annual Meetings will be held at the Holiday Inn National Conference Center, 399 Monmouth Street, East Windsor, New Jersey 08520 on:

- Friday, January 24, 2014
- Thursday, May 8, 2014
- Thursday, August 14, 2014
- Thursday, November 6, 2014 (Board & Annual meetings)

These dates will be posted on the New Jersey Automobile Insurance Risk Exchange Website (<u>www.njaire.org</u>)

Respectfully submitted,

Donald E Foth

Donald E. Foth, General Manager New Jersey Automobile Insurance Risk Exchange