

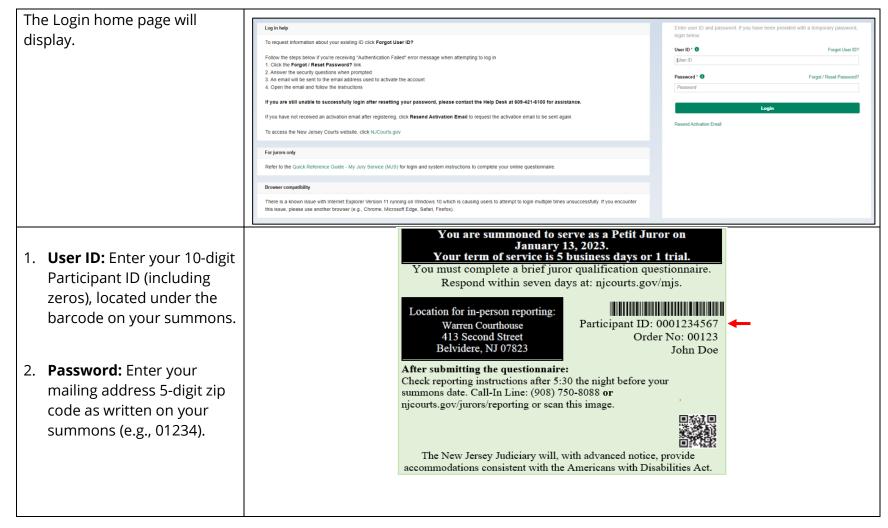
NJ - Jury Management System (JMS) Quick Reference Guide - My Jury Service (MJS)

The quick reference guide below is a step-by-step process for New Jersey Jurors.

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Process Screenshot How to Login to My Jury New Jersey Jury Service Qualification Questionnaire Service (MJS) Portal: Read All Instructions Before Logging In How to find your User ID and Password: 1. User ID: Enter your Participant ID (including all zeros), located under the barcade on your summons To access My Jury Service, go 2. Password: Enter your 5-digit zip code as it appears on your summons. Forgot User ID? User ID * www.njcourts.gov/mjs 1. Click the 'Login' button 08825 at the bottom of the To locate the Participant ID, see sample postcard or letter below: page. Postcard You are summoned to serve as a Petit Juror on March 20, 2023. Your term of service is 1 trial or 1 week. Location for in-person reporting: Hudson Administration Building 595 Newark Avenue, Rm. 400 Jersey City, NJ 07306 Participant ID: 0001234567 Order No: 0123 After submitting the questionnaire: Check reporting instructions after 5:30 the night before your summons date, Call-In Line: (201) 748-4400 or njeourts, gov/jurors/reporting or scan this image. The New Jersey Judiciary will, with advanced notice, provide accommodations consistent with the Americans with Disabilities Act. Questionnaire 1 When accessing the MyJuryService Portal, it is recommended to use Google Chrome or Microsoft Edge. LOG IN If you are unable to log in, contact the lurgsupport.MBX@njcourts.gov or your summoning lurgsupport.mbx@njcourts.gov or your summoning lurgsupport.mbx or your



Note: If you do not have your summons with your Participant ID, please contact the <u>jury management office</u> in your county for assistance.

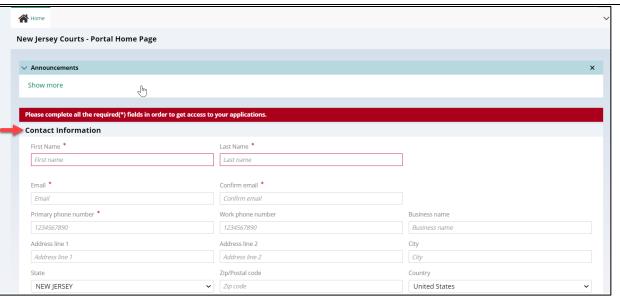
3. Hit Enter or Click Login.

Note: If you are experiencing any issues at login, please email the lurySupport.MBX@njcourts.gov for assistance.

Note: The first-time logging in, you will be required to enter contact information, including details required for Two Factor Authentication.

 Under "Contact Information," provide all information with a * (e.g., First Name, Last Name, Email, Confirm Email, Primary phone).

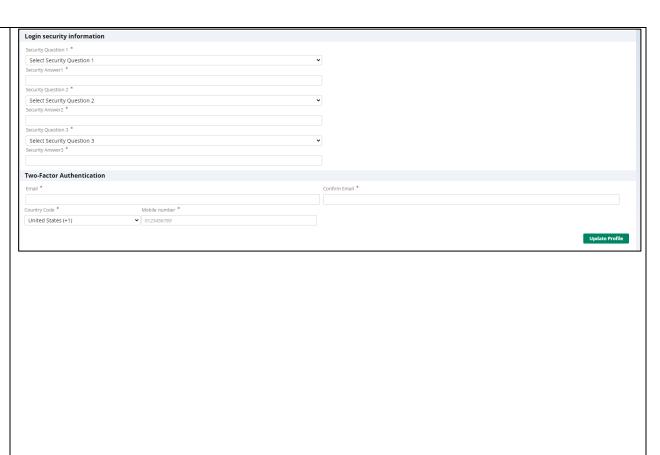




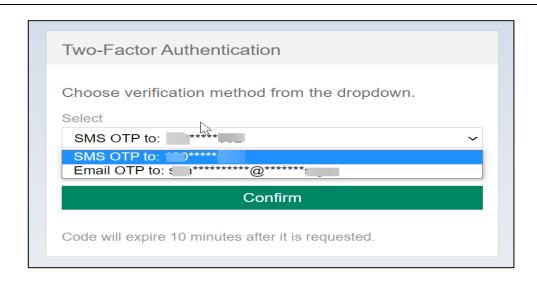
- 1. Choose your 'Security Question' (1-3), using the drop-down arrow and provide your 'Security Answer'.
- 2. Under the "Two-Factor Authentication" section, provide all information with a * (e.g., Email, Country Code, Mobile number)
- 3. Click 'Update Profile' to save information.

Note: No parenthesis, spaces, hyphens, or special characters are allowed in 'Mobile number' field.

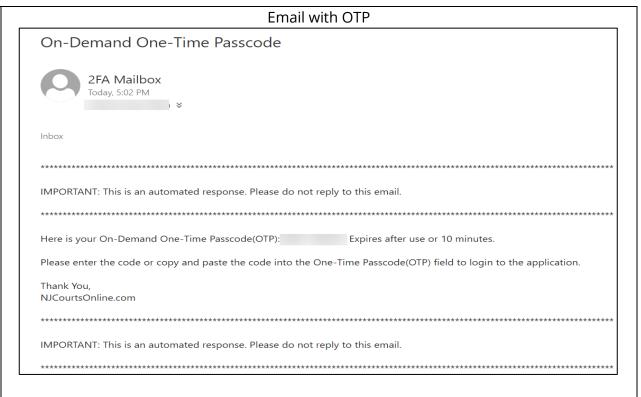
4. You will be brought directly to the "My Jury Service" homepage here after this step.



5. The next time you log in, you will see the "Two-Factor Authentication" screen. Select your mobile number or email address to receive your One-Time Passcode (OTP). Click 'Confirm'.



6. The One-Time Passcode will be sent to the selected device.



Phone - Text message with OTP

On-Demand One-time passcode: _____.
Expires after use of to minutes

7. Enter the Passcode provided and click 'Login'.

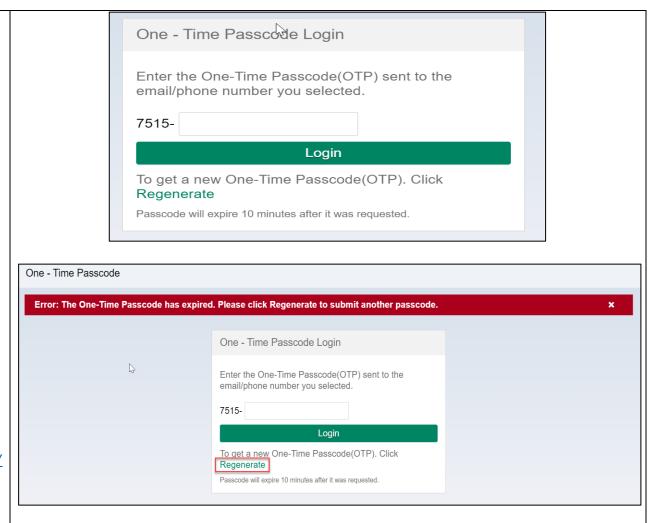
Note: You are required to Reauthenticate after 72 hours.

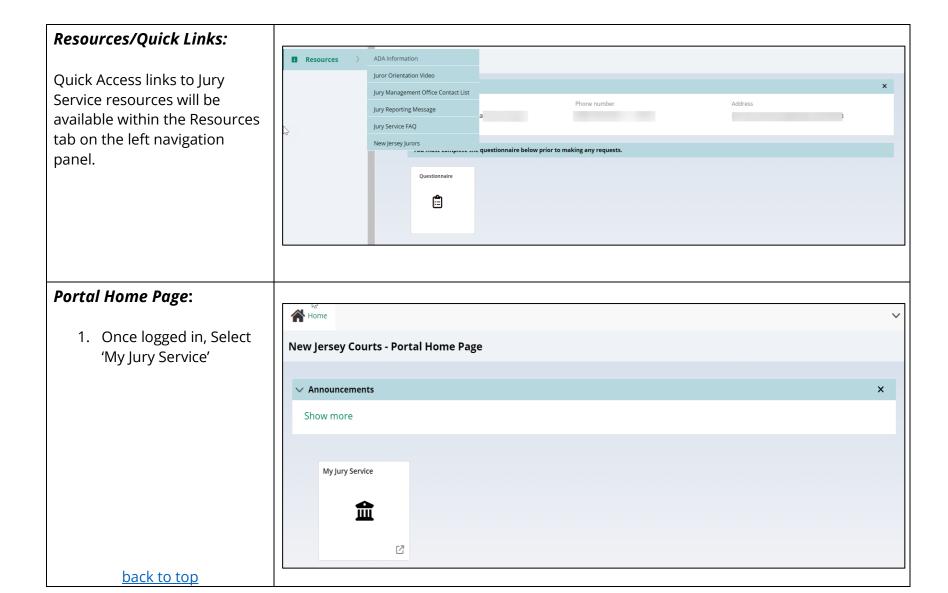
Note: Passcodes will expire after 10 minutes or after the first use. If passcode has expired, click 'Regenerate' to get a new One-Time Passcode re-issued.

Note: If you are experiencing any issues with Two Factor Authentication, please email lurySupport.MBX@njcourts.gov for assistance.

Please refer to the following video for more information. https://youtu.be/z0aAXOwy7oY

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View/Answer Questionnaire:

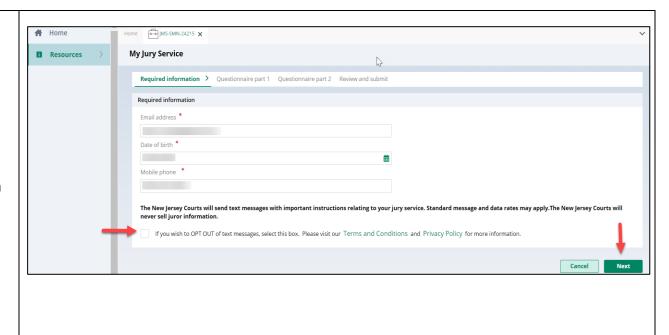
1. Select 'Questionnaire'

Note: 'Contact us' section has the email, phone number and address of the County Jury Office.

Note: You must complete the questionnaire prior to making any requests.

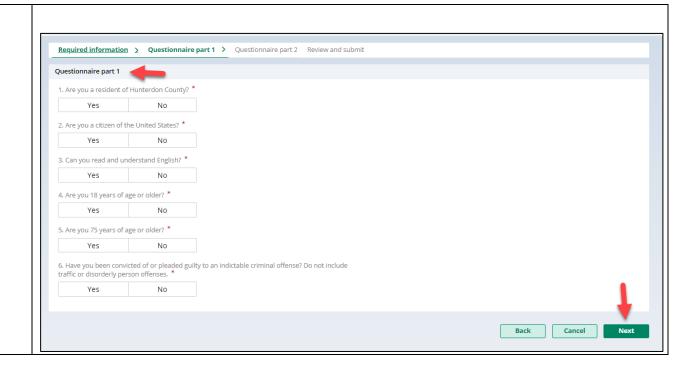


- 1. Provide all information with a * (e.g., Email address, Date of birth and Mobile Phone) on the 'Required information' screen.
- Click 'OPT OUT' if you wish <u>NOT</u> to receive text messages.
- 3. Click 'Next' to save all information provided and go to the next page.



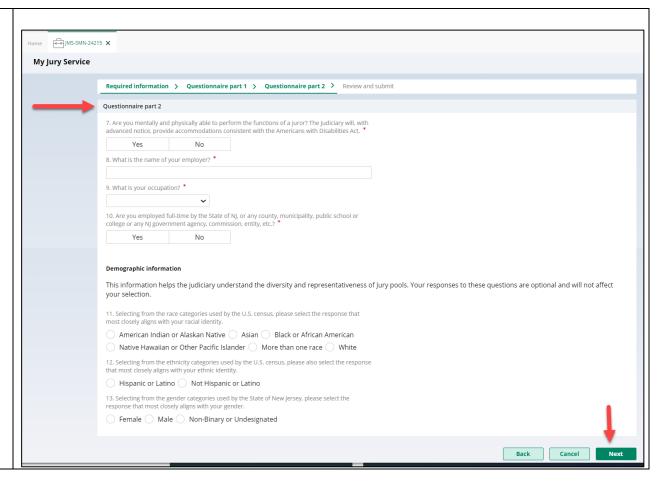
- 4. Answer Questions 1 through 6 on the "Questionnaire part 1" screen.
- 5. Click 'Next' to save information provided.

Note: Questions with * are required.



- 6. Please provide answers to Questions 7 through 13 on the "Questionnaire part 2" screen.
- 7. Click 'Next' to save information provided.

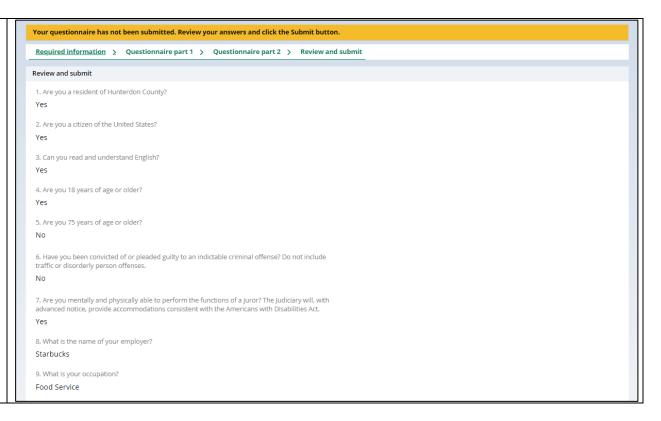
Note: Questions with * are required.



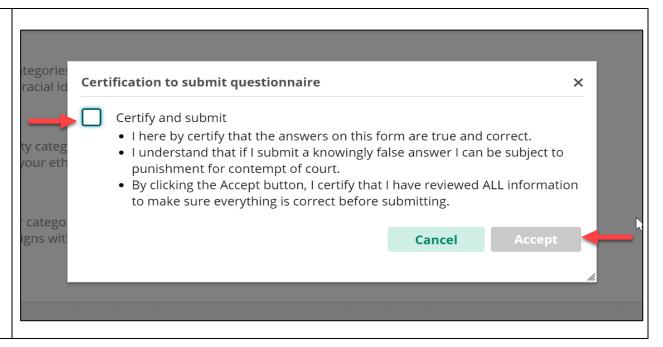
8. Please review your answers to 'Questions 1 through 13' on the "Review and submit" screen.

Note: If any changes are needed, select 'Back' to provide updates.

9. Click 'Submit' to save all information provided.



- 10. Click 'Certify and submit' at the "Certification to submit questionnaire" dialog box.
- 11. Click 'Accept' to certify you have reviewed ALL information before submitting.



After submitting, the following confirmation message will display, "Thank you, your questionnaire has been successfully submitted."

12. Click 'Close' to exit

Please refer to the following video for more information. https://youtu.be/ZllNgFT-4d8

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Review/Modify Juror Questionnaire:

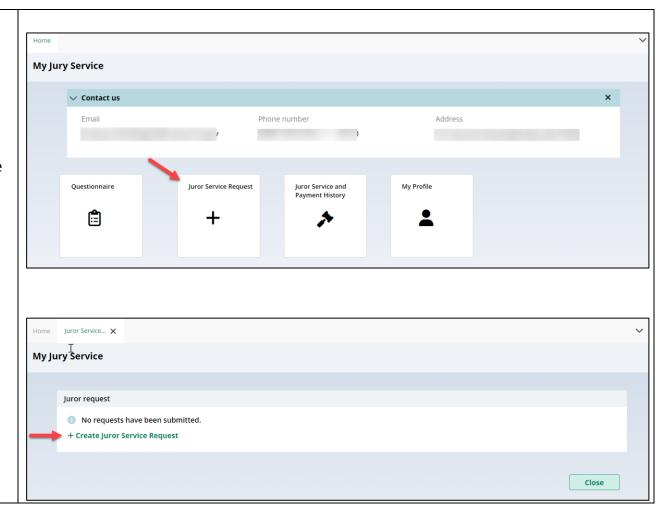
1. Select 'Questionnaire' to review or modify your answers to the questionnaire.

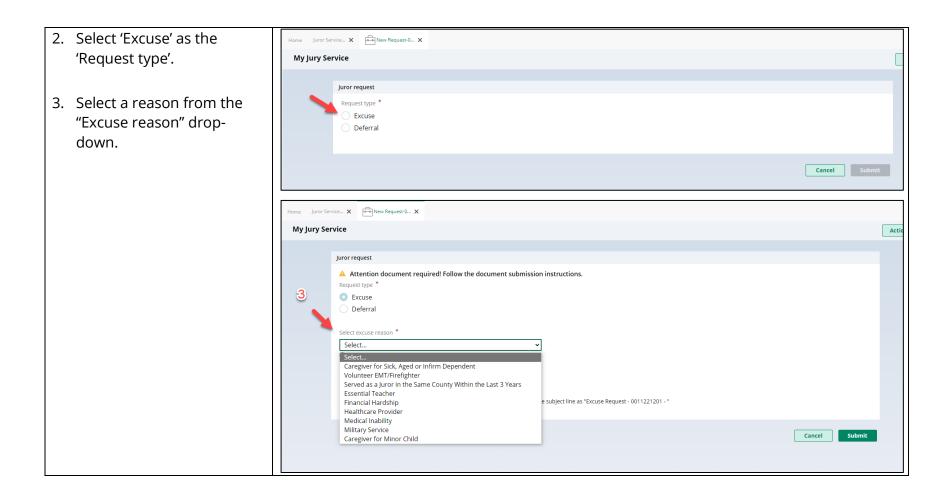


2. Click 'Modify' to make JMS-SMN-24215 ★ changes to the answers My Jury Service provided. Review questionnaire Note: 1. Are you a resident of Warren County? To update, select Save 2. Are you a citizen of the United States? 3. Can you read and understand English? To cancel changes, select 4. Are you 18 years of age or older? ☑ Undo 5. Are you over the age of 75? 3. Click 'Close' to exit. 6. Have you been convicted of or pleaded guilty to an indictable criminal offense? Do not include traffic or disorderly person offenses. 7. Are you mentally and physically able to perform the functions of a juror? The Judiciary will, with advanced notice, provide accommodations consistent with the Americans with Disabilities Act. back to top 8. What is the name of your employer? 9. What is your occupation? Management 10. Are you employed full-time by the State of NJ, or any county, municipality, public school or college or any NJ government agency, commission, entity, etc.? Demographic information This information helps the judiciary understand the diversity and representativeness of Jury pools. Your responses to these questions are optional and will not affect your 11. Selecting from the race categories used by the U.S. census, please select the response that most closely aligns with your racial identity. 12. Selecting from the ethnicity categories used by the U.S. census, please also select the response that most closely aligns with your ethnic identity. Not Hispanic or Latino 13. Selecting from the gender categories used by the State of New Jersey, please select the response that most closely aligns with your gender. Close

How to Submit an Excusal Request:

- 1. Select 'Juror Service Request' to request an excusal or deferral.
 - a. Select 'Juror Service Request'

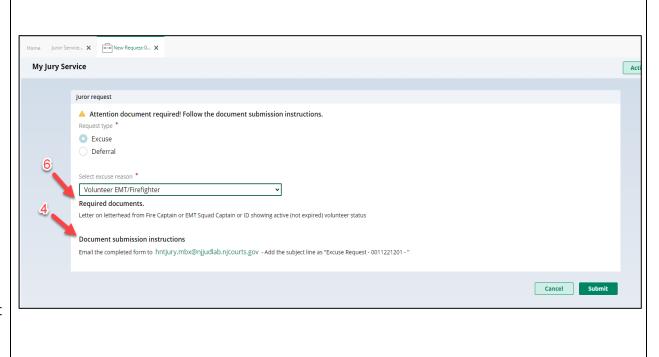




- 4. Follow the document submission instructions.
- 5. Click 'Submit' to send the request to the jury management office.
- 6. Email the required documents for the excusal reason after submitting your request.

OR

7. Click 'Cancel' to exit without submitting request.



After submitting, the following confirmation message will display, "Excuse request JMS-SVR-### has been received successfully and under review".

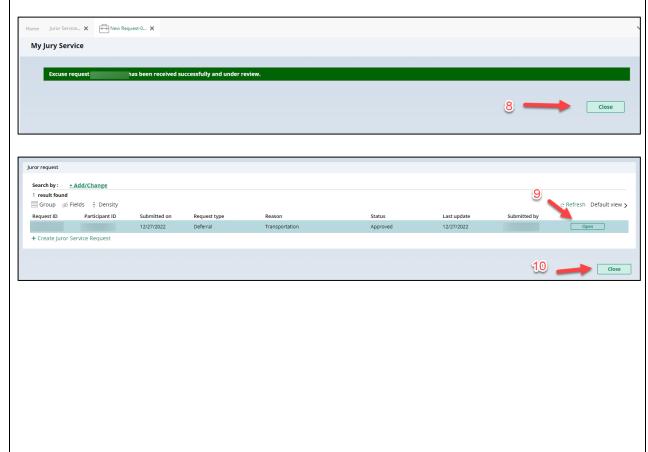
- 8. Click 'Close' to exit.
- 9. Click 'Open' to review your request.

OR

10. Click 'Close' to exit.

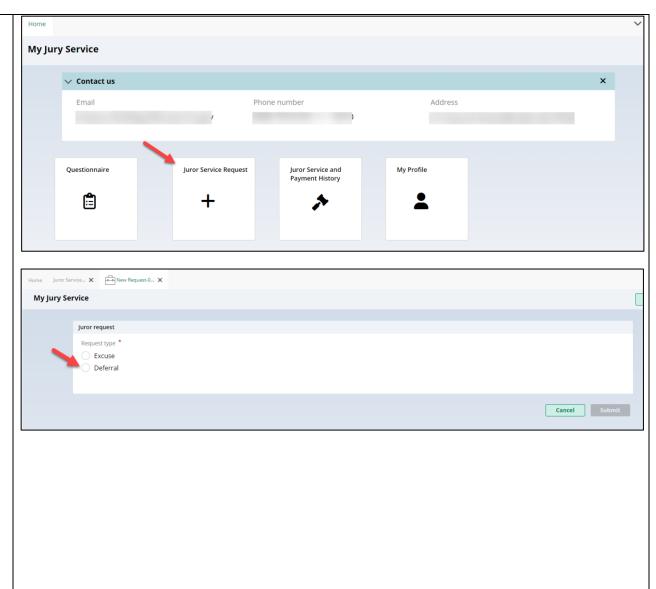
Please refer to the following video for more information. https://youtu.be/WRfAJK7d2cl

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How to Submit a Reschedule Request:

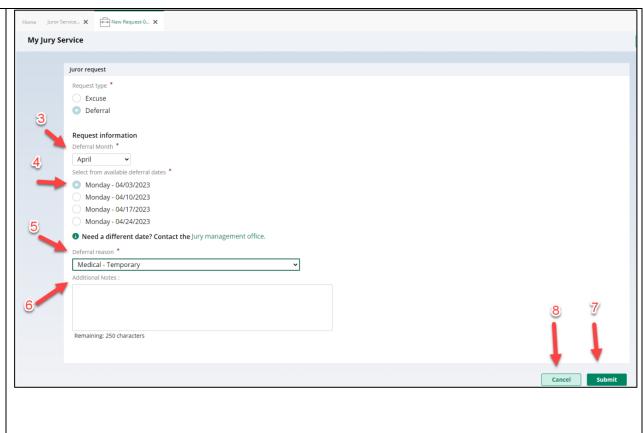
- 1. Select 'Juror Service Request' to request an excusal or deferral.
 - a. Select 'JurorService Request'
- 2. Select 'Deferral' as the 'Request type'.



- 3. Select 'Deferral month' drop-down.
- 4. Select from 'available deferred dates' listed.
- 5. Select a reason from the "Deferral reason" drop-down.
- 6. Provide any optional notes in the 'Additional Notes' section.
- 7. Click 'Submit' to send request to the jury management office.

OR

8. Click 'Cancel' to exit without submitting a request.



After clicking Submit, the following confirmation message will display, "Deferral request successfully completed."

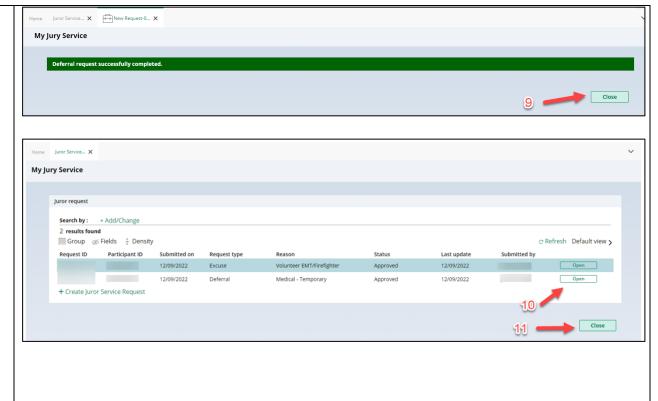
- 9. Click 'Close' to exit.
- 10. Click 'Open' to review your request.

OR

11. Click 'Close' to exit.

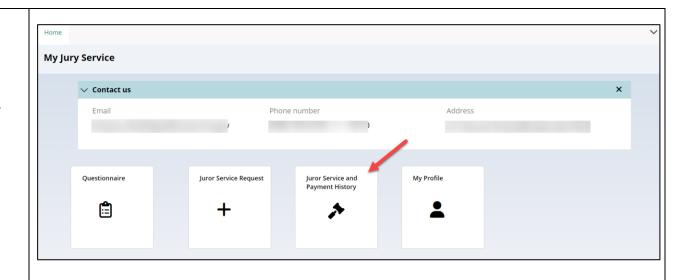
Please refer to the following video for more information. https://youtu.be/WRfAJK7d2cl

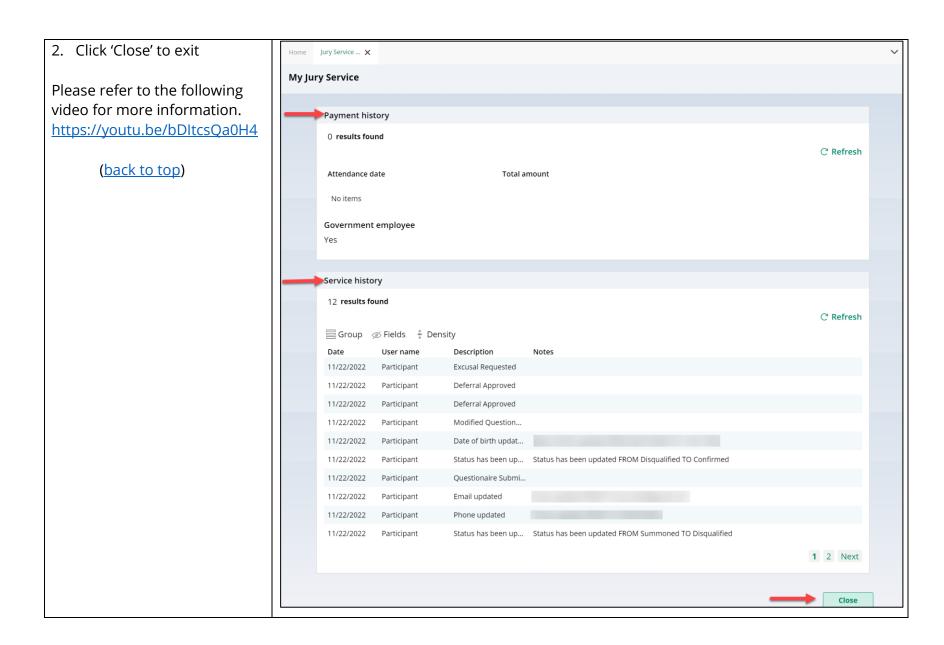
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View Juror Service and Payment History

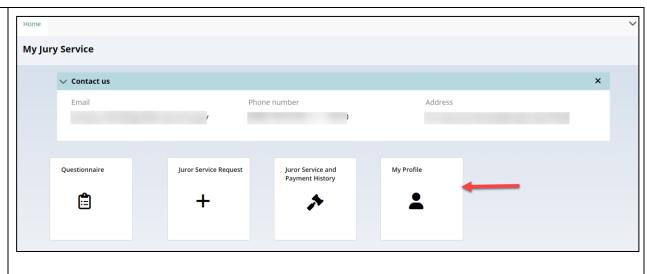
1. Select 'Juror Service and Payment History' to view updates for Attendance, Payment, and Service history.

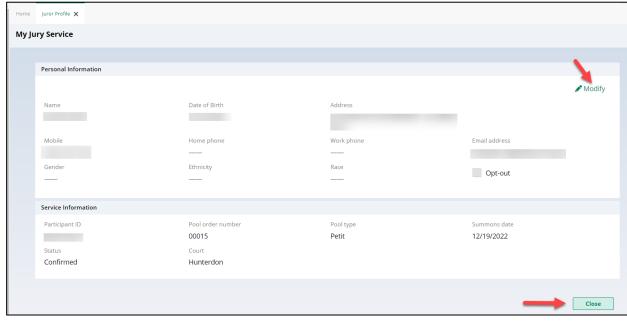




Update Profile/Contact information

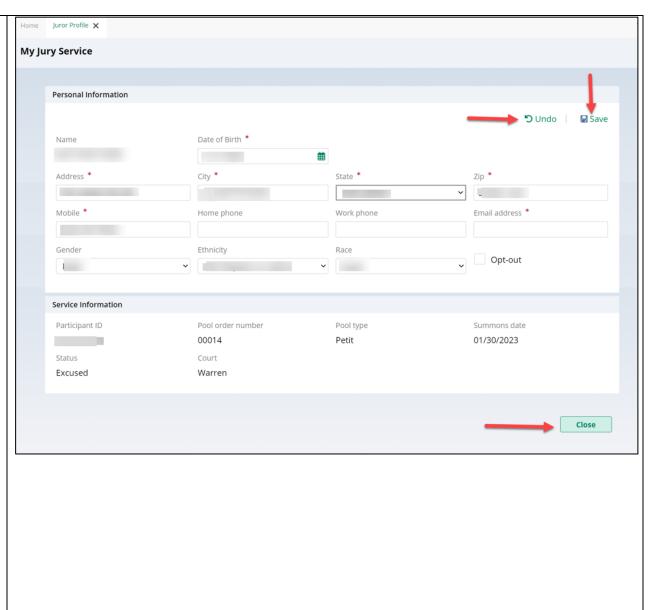
- 1. Select 'My Profile' to view Personal and Service Information.
- 2. Click 'Modify' to update personal Information.





- 3. After making updates, select 'Save.'
- 4. If changes were made in error, select "Undo."

Note: Opting out of text messages can be done anytime during the jury process using the checkbox or calling the jury office. If you opt-out for a second time, you will not be allowed to opt-in for 30 days.



- 5. After selecting Save, the following confirmation message will display, "Changes has been successfully saved.
- 6. Click 'Close' to exit.

Please refer to the following video for more information. https://youtu.be/7FfQL83BGjs

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